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Km4City

Open Urban Platform for a Sentient Smart City

<http://www.disit.org/km4city>

Paolo Nesi, paolo.nesi@unifi.it

www.Km4City.org



A photograph of the Florence skyline at sunset, featuring the Duomo dome and the Arno River in the foreground.

0 – Km4City Open Urban Platform Overview

www.Km4City.org



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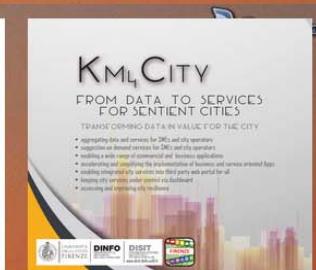
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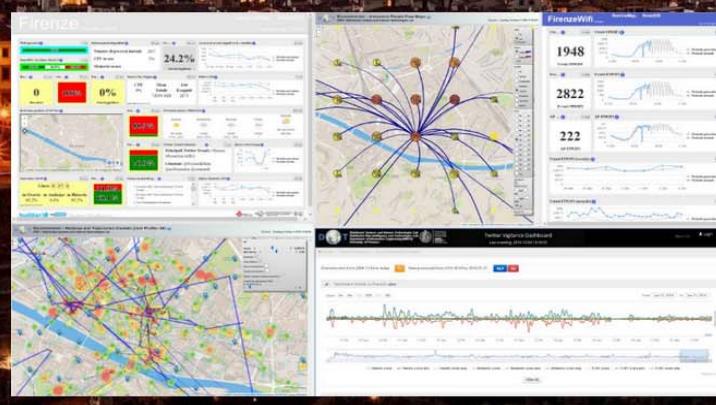
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[Home](#) [Sentient City Control Room](#) [City Users' Tools](#) [Back Office and Dev Tools](#) [Info and Docs](#)



City Users' Tools for Mobile Devices and Web

FIRENZE, Where, What

Km4City Mobile App Video

Suggestions and recommendations (*)

Engagements

Web and Totem Km4City Apps (*)



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Sentient Urban Platform for Smart City

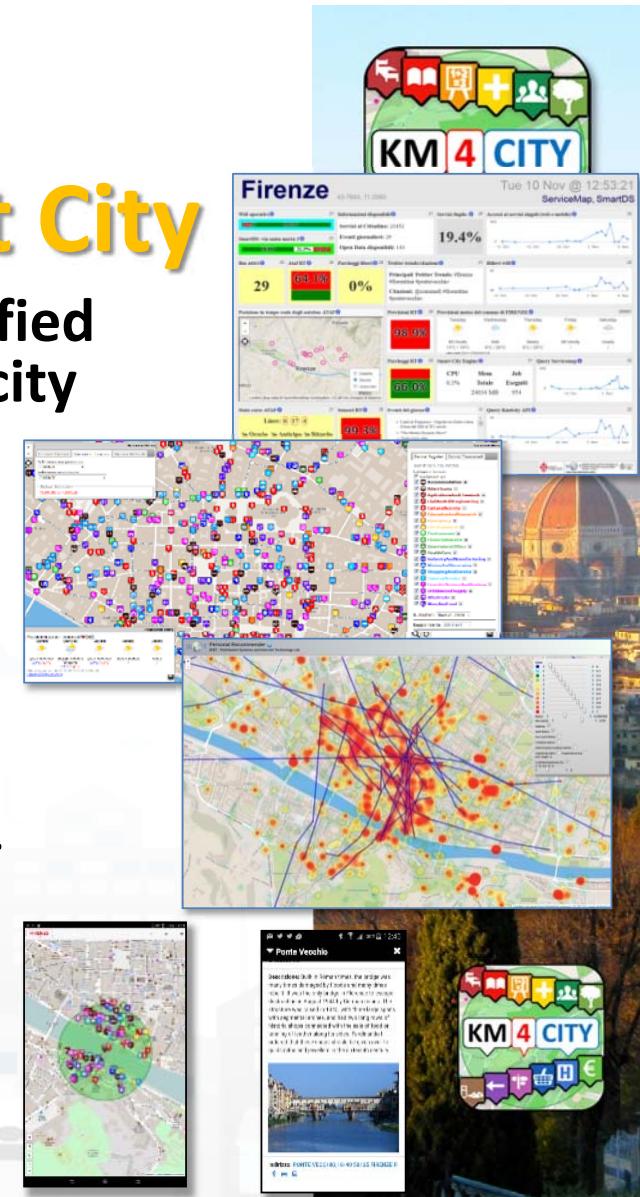
- Main Objectives:
 - *Increase: quality of life, quality of services, ...*
 - reduce pollution, traffic congestion, ...
 - *Keep under control the city costs for services and operators*
 - mobility, energy, health, waste, environment, ...
 - *Reduce the risks and increase resilience*
 - with respect to natural and artificial threats
- Set up an ICT based Urban Platform *integrated and unified data management among services, city operators and city users:*
 - *Control Room, Real Time Monitoring of KPI, ..*
 - *Data analytics and business intelligence*
 - *Reading the city: data, users behavior and needs, etc.*
 - *Stimulate virtuous behavior of City Users*
 - *Transform Data into value*





Sentient Urban Platform for Smart City

- Set up an ICT based Urban Platform integrated and unified data management among services, city operators and city users:
 - ***Control Room, Real Time Monitoring***
 - decision support, assessing and monitoring risk and resilience
 - ***Data analytics and business intelligence***
 - predictions, reasoning, city users behavior analysis,
 - ***Reading the city: data, users behavior and needs, ...***
 - IOT, Open data sensors, private data, static and real time data.
 - ***City Strategies: stimulate virtuous behavior of City Users***
 - participation, totem, twitter, Apps, etc.
 - ***Transform Data into value***
 - Put in action smart city innovative solutions and services, development tools





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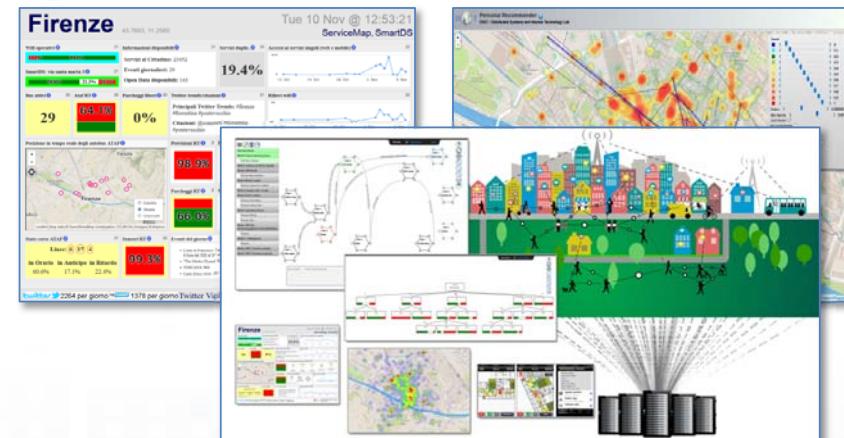
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From Data to Services for the Sentient Cities

Open Source and inter-operable tools to

1. **keep city under control via personalized dashboards**
2. **transform data in value for the city, influence city users**
3. **Technical details: dashboard development and data aggregation**
4. **improve city resilience, reducing risks and decision support**
5. **who is using Km4City**



Km4City Data and Service Aggregator





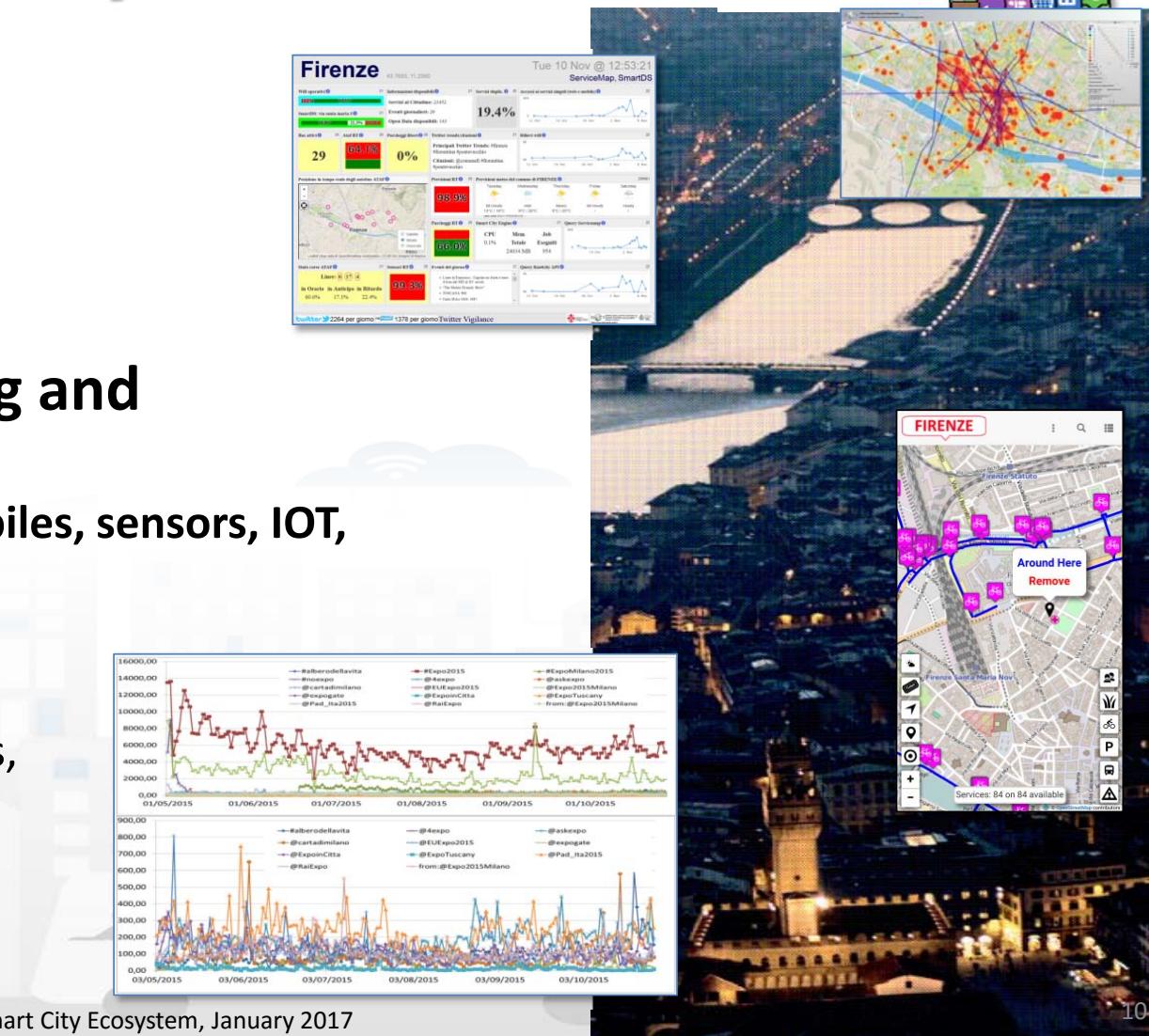
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city under control

- **monitoring services' status of city operators**
 - Smart City Dashboards
 - Continuous Business Intelligence
- **City users behaviour monitoring and analysis/influencing/engaging:**
 - Sensors, traffic flow, people flows, mobiles, sensors, IOT, IOE
 - Wi-Fi, Tv-Cameras
- **City users participation**
 - social media for city services and events, Twitter Vigilance
 - Collecting contributions: images, stars, comments



Km4City Smart City Ecosystem, January 2017

Sentient City Control Room

www.Km4City.org



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KM4CITY
FROM DATA TO SERVICES
FOR SENTIENT CITIES

TRANSFORMING DATA IN VALUE FOR THE CITY
• aggregating data and services from DMS and city operators
• creating a new range of services (data, and city operators)
• enabling a wide range of applications for citizens, business and city operators
• accelerating and simplifying the implementation of business and service oriented Apps
• providing a platform for data sharing and reuse
• making city services and control accessible to all
• assessing and monitoring city resilience

Home Sentient City Control Room City Users' Tools Back Office and Dev Tools Info and Docs

Real Time Monitoring Tools for Control Room Dashboards

Real Time Control Room Dashboard

Monitoring City Users by Wi-Fi (*)

Monitoring City Users Behaviour via Mobile App (*)

Monitoring Real Time Data on 3D: traffic and parking

Monitoring Parking Areas Status in Florence (*)

Monitoring Traffics Sensors in Tuscany Region (*)

Getting moods and alerts via Twitter Sentiment Analysis (*)

Early Warning and Prediction Tools

Smart Decision Support System, SmartDS (*)

Smart City Control Room, Dashboard, Real Time Data

Firenze

DataCenter

Km4City

FirenzeWi-Fi

Energy (demos)

Magnone 2016

SmartCity Processes

Servizi agli Utenti

Big Data Analytics Tools, Business Intelligence, Decision Support Tools

City Resilience Decision Support System, ResilienceDS (*)

City Risk & Vulnerability Analysis Tool

Assessing and Analysing Wi-Fi Coverage (*)

Origin Destination Matrix by Wi-Fi data (*)

City Users Recency and Frequency by Wi-Fi data (*)

City Users Origin Destination Matrix via Mobile App (*)

Heatmaps and Trajectories of City Users Tourists (*)

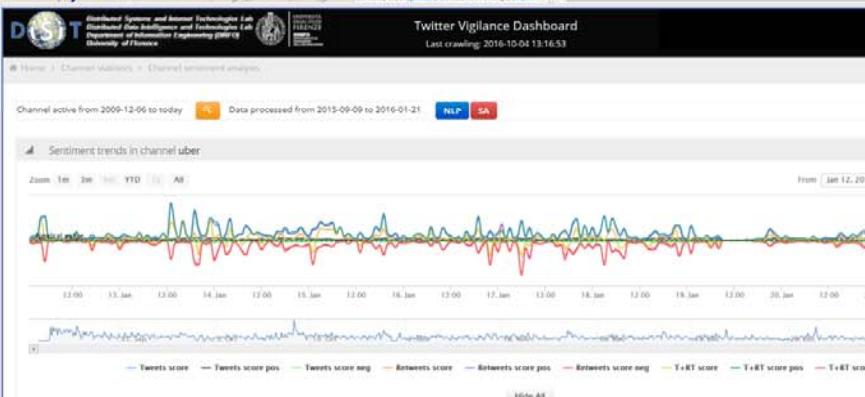
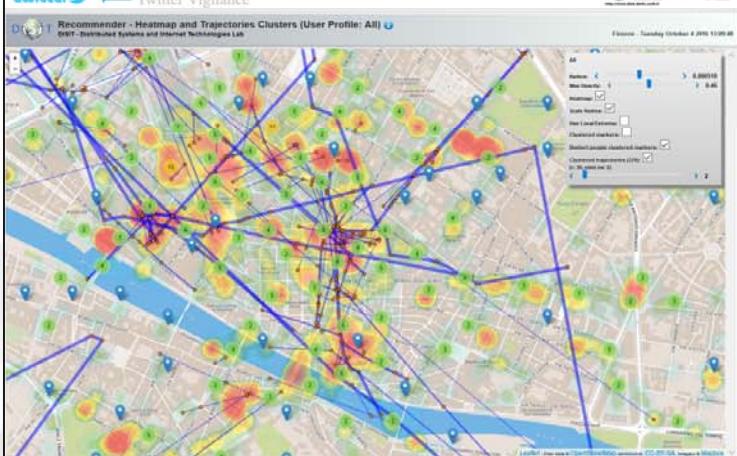
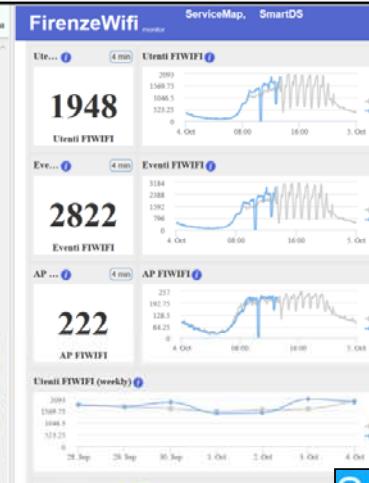
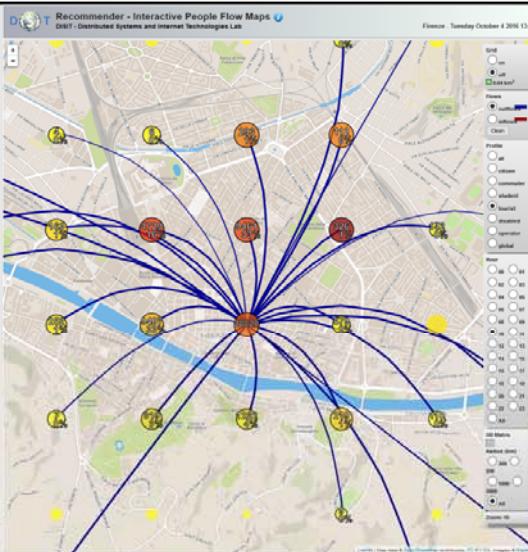
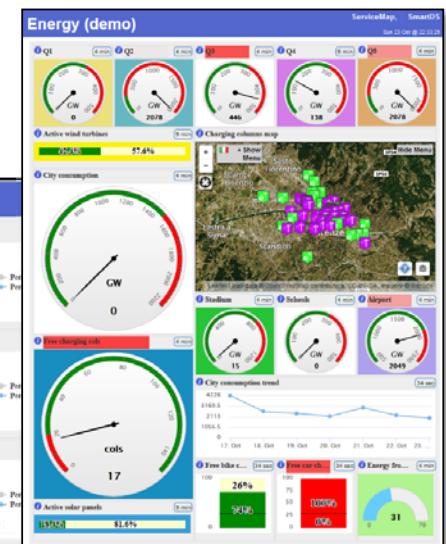
User Behavior Analyzer

Social Media Twitter Vigilance (*)

Twitter Data Analysis Tool (*)

Smart City Control Room System, January 2017

Smart City Dashboard



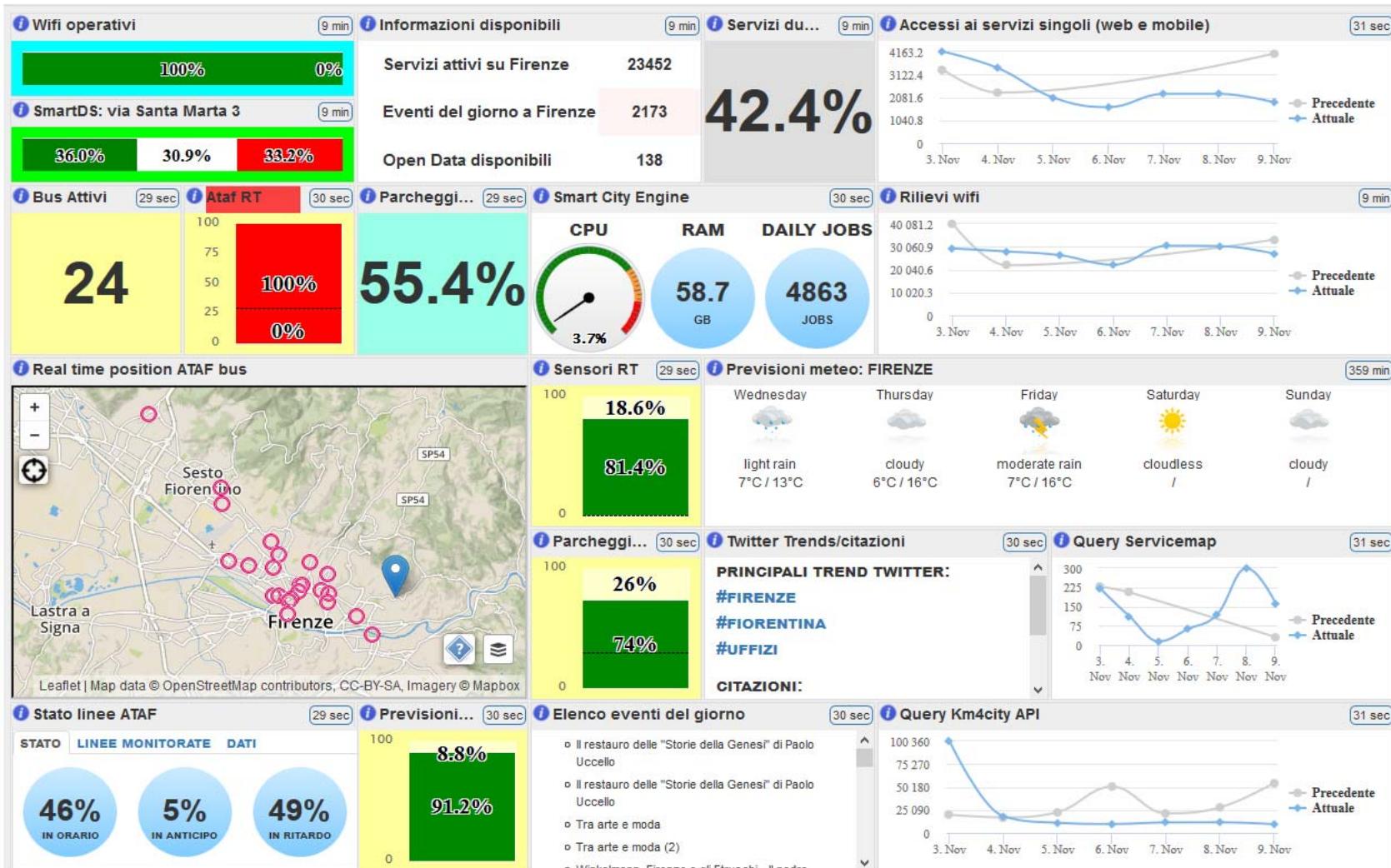
Km4City Smart City Ecosystem, January 2017



Firenze

43.7693, 11.2560

Wed 9 Nov @ 23:36:04



**Present data
Tuscany Region**

Road Graph (Tuscany region)

- 132,923 Roads
- 389,711 Road Elements
- 318,160 Road Nodes
- 1,508,207 Street Numbers

Services (20 cat, 512 cat.)

- 16 Pub. Transport Operators
- 21.280 Bus stops & 1081 bus lines
- 210 Parking areas
- 796 Traffic Sensors
- Info on: points, paths, areas, etc.

Dynamic/real-time

- bus lines: 144 updates X day X line
- NEW:** Timeline PT: 1081 lines, 1-2 updates per day
- parking status: 76 updates X day X sensor
- traffic Sensors: 288 updates X day X sensor
- weather: 2 updates X day for 285 areas
- NEW:** Triage status: 96 updates per day, per hospital
- NEW:** Fuel stations: 1 update per day, 1600 stations
- events: about 60 new events X day
- Wi-Fi: > 350.000 measures X day
- mobiles: > 50.000 measures X day
- more than 35.000 distinct users X day
- From 600.000 to 4.5 M Tweets X day
-+ many IOT are coming

<http://servicemap.km4city.org>



Other Sensors and Actuators, IOT

- **Restricted Traffic Zone Gates**
 - Passages, payment, alerts, Wi-Fi control, RFID control, etc.
- **Road Direction manager:** panel, red-light, etc.
 - Status and action
- **Environmental Sensors:**
 - Air quality, pollution, rain, allergens, snow, ...
 - humidity, temperature, ...
 - water level in rivers
 - Status of underpass and bridges
 - Seismic sensors
- **Public Light Pillars**
 - Traffic flows, people flow,
 - Wi-Fi, Tv-Camera, BT servers, on/off, percentage of light, ..
- **Waste Manager**
 - Level, kind, status, on/off



- **Recharge station, column**
 - Free slots, consumption, next time slot, ...
- **Risk assessment**
 - Value of the buildings,
 - hydrogeological risk map,
 - earthquake risk map, ...
 - people distribution and location
 - Position of recover places,
- **Traffic Zone Gates**
 - Passages, alerts,
 - Wi-Fi control,
 - RFID control,
 - etc.





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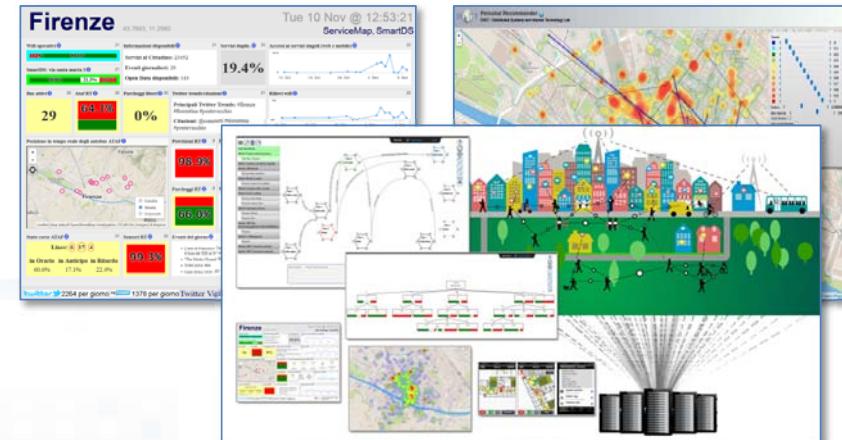
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5. who is using Km4City



Km4City Data and Service Aggregator



Strategies Implementation via Engagement

- Produce value from data enabling to
 - *Stimulate virtuous behavior,*
 - *influence engage City Users!*
 - Increase efficiency in energy consumption
 - Reduce pollution and traffic congestion
 - Improve quality of service, quality of life
- Create an ecosystem for innovation and put in action any smart city solutions and services.





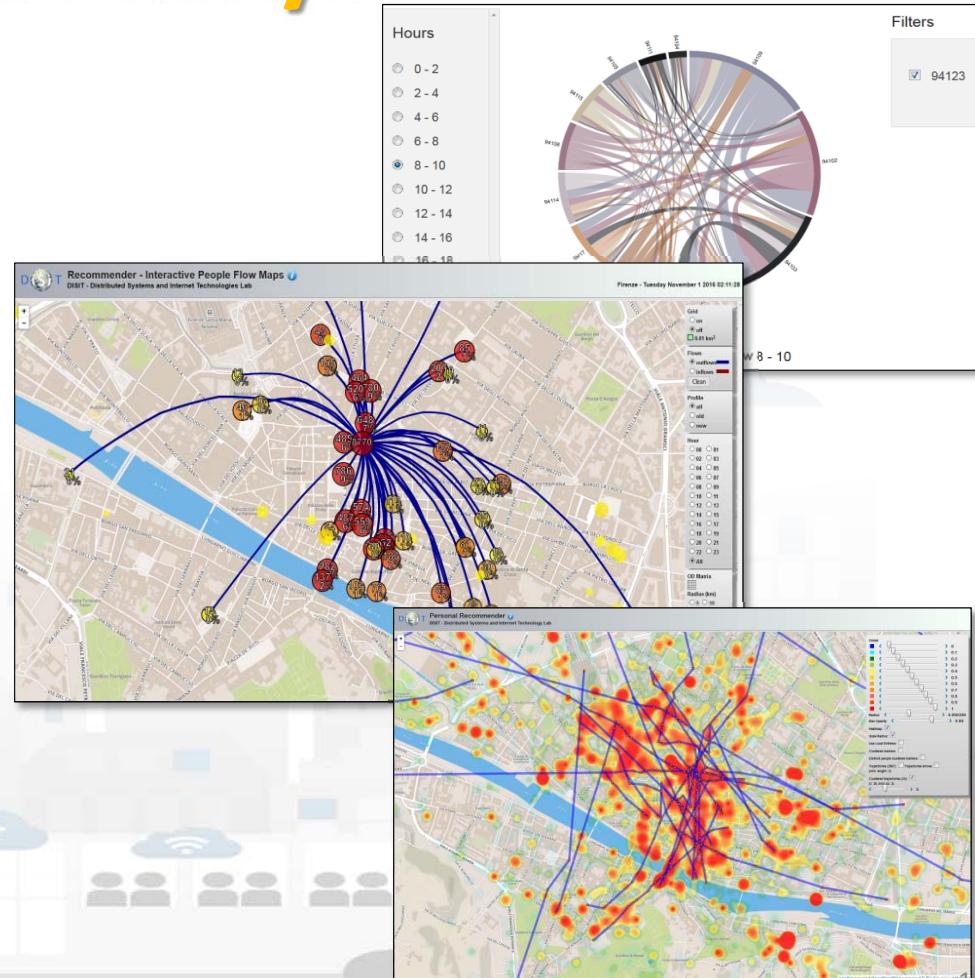
Engagement & Assistant Rules

- **Detecting** city users' habits about mobility
 - Private cars → **stimulating Bus Usage & Bikes**
 - Private cars parking → usage of **peripheral parking-lot + bus**
 - Leave the car and take the bus twice → by using **bonus, tickets..**
 - → different solutions for moving...
- **Assisting by notifying** when one is
 - parking out of the residential parking zone
 - parking in a zone subjected to cleaning in the next two days
 - entering in the restricted traffic zone
- **Suggesting** you about
 - Events, **Civil Protection Alerts**,
 - **Closer free parking** ...
- **Administering** questionnaires
 - Getting assessment about services, city experience
 -
- **Requesting** ranking, photo and/or comments

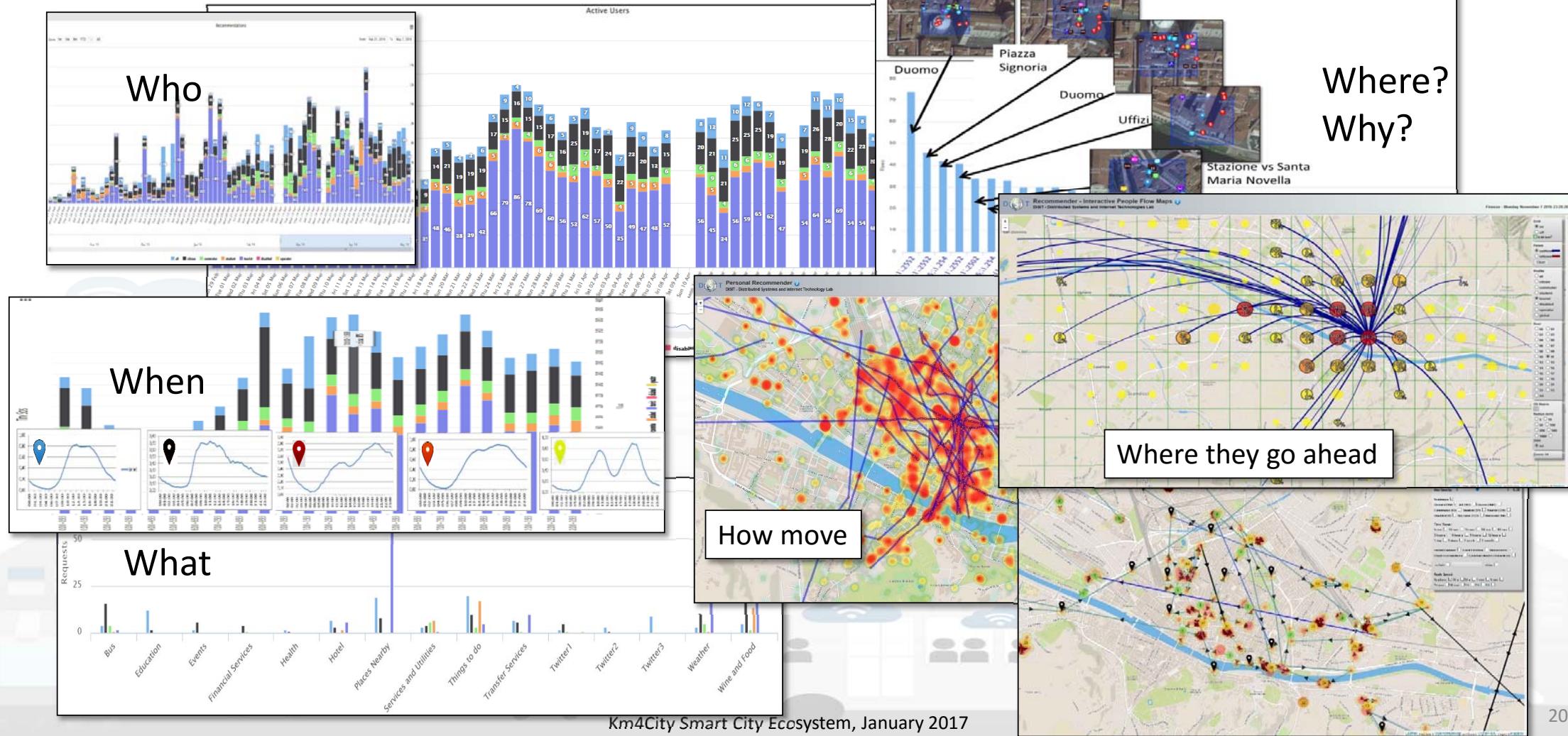


User Behaviour Analysis

- Monitoring movements by
 - traffic flow sensors
 - Spires and virtual spires
- Monitoring users' movements
 - from Mobile Cells
 - Unsuitable for precise tracking and OD production
- Monitoring movements via Wi-Fi
- Monitoring movements and much more from mobile Apps

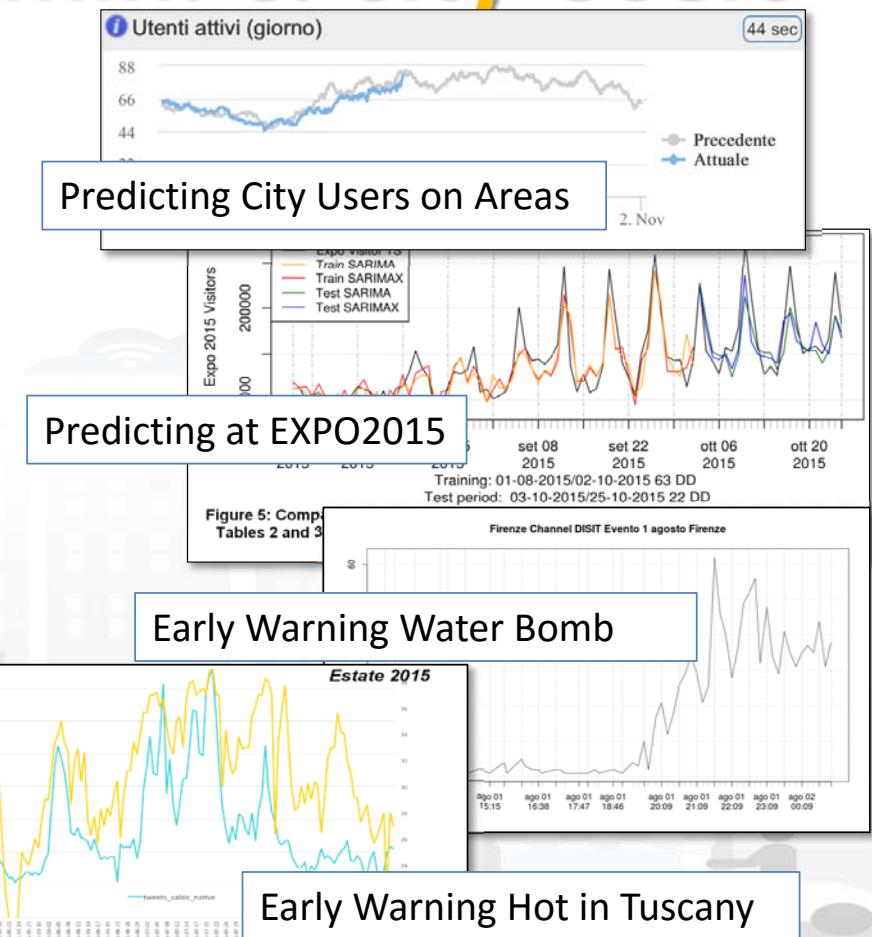


User Behavior Analyzer for Collective profiling



Predicting Models for Admin. & City Users

- Aiming at improving
 - quality of service,
 - distributing workload
 - early warning
- Traffic Flows & People Flows
→ crowd , #number of people
- Parking Status → free slots
- Weather Forecast (LAMMA)



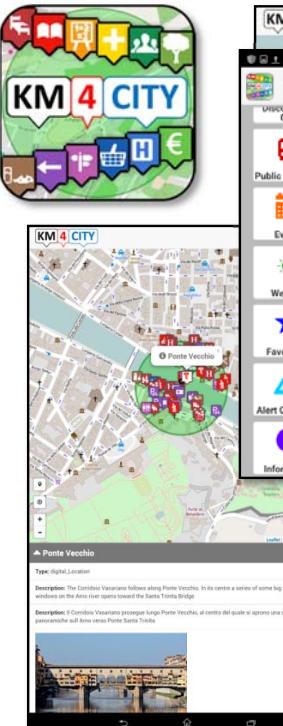


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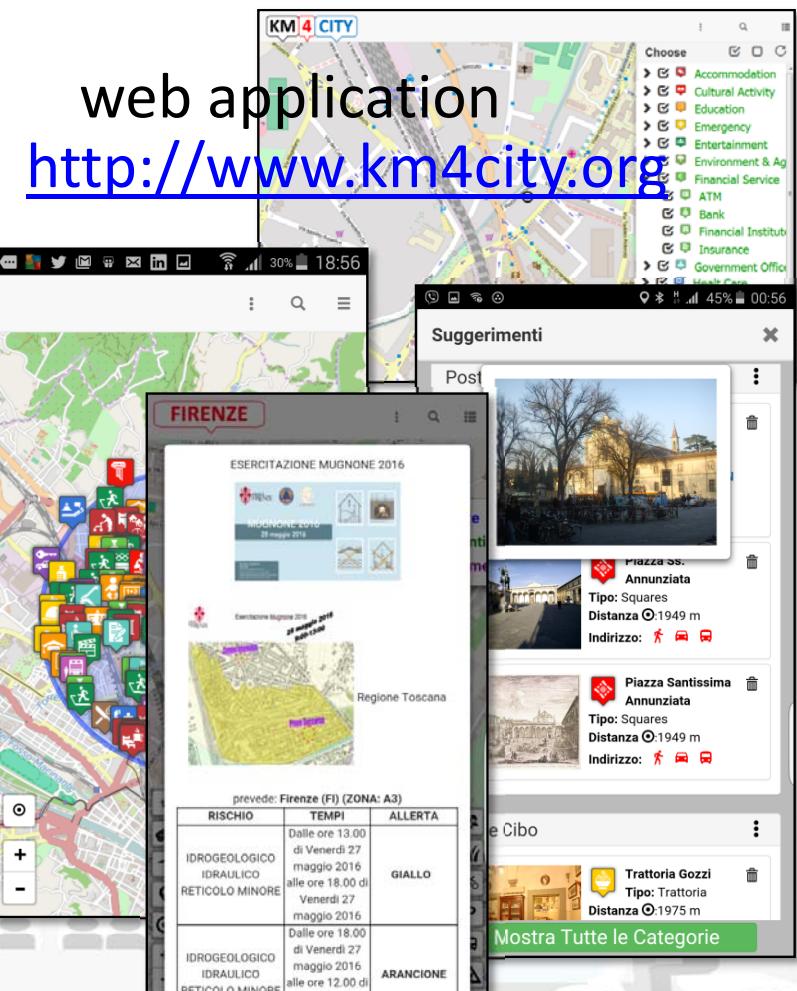
Km4CityMobile App



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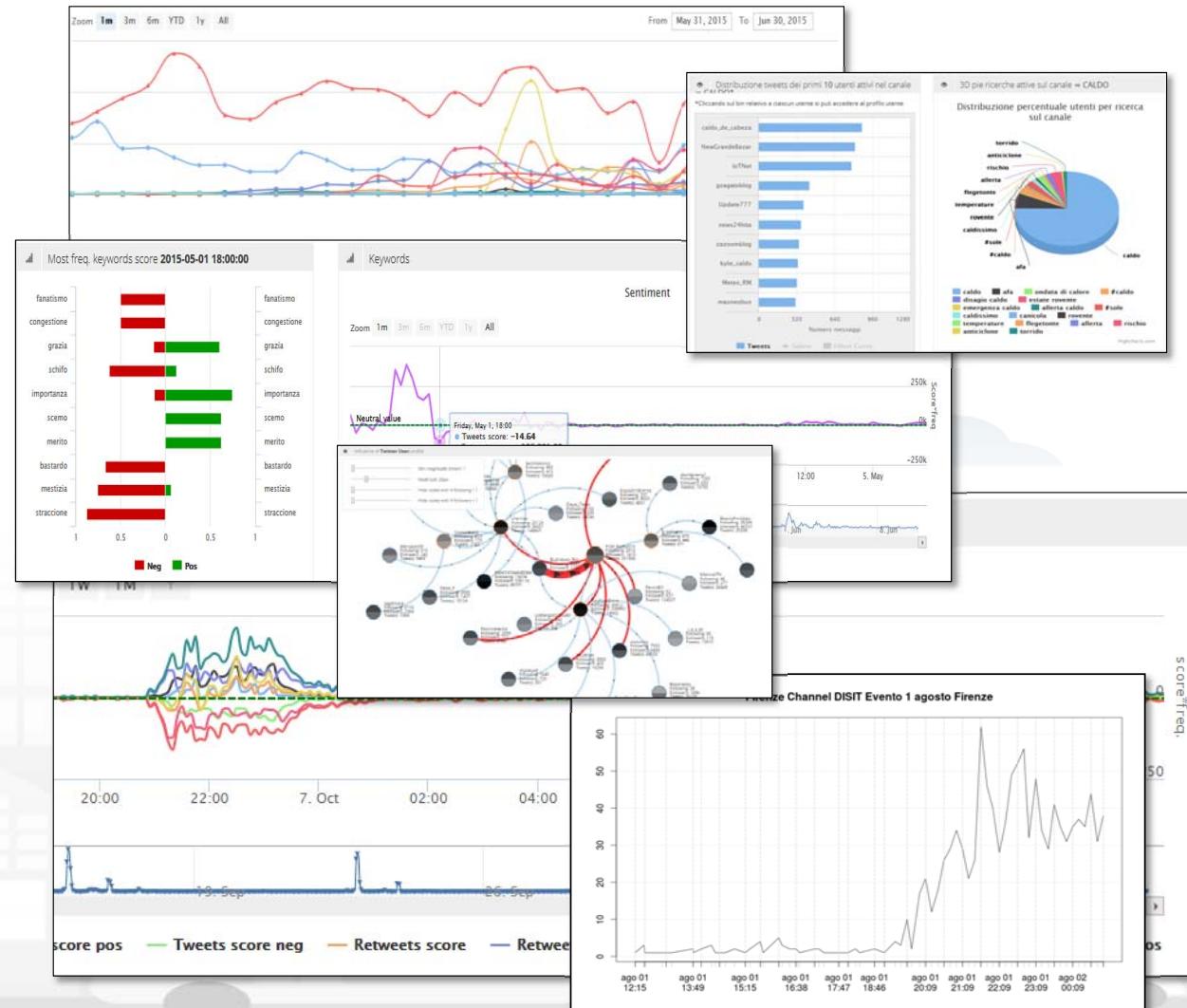


Km4City Smart City Ecosystem, January 2017

- <http://www.disit.org/tv>
- <http://www.disit.org/rttv>
- Citizens as sensors to
 - Assess sentiment on services, events, ...
 - Response of consumers wrt...
 - Early detection of critical conditions
 - Information channel
 - Opinion leaders
 - Communities
 - Formation
 - Predicting volume of visitors for tuning the services

Twitter Vigilance

Twitter Vigilance



Km4City Smart City Ecosystem, January 2017



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Km4City: Open, Flexible, Scalable City Platform

- **Over the 5 stars data**
 - linked open data, RDF store + big data analytics
- **Open**
 - Open to any kind of customization → Open Source, license free
 - Open to any data source → Km4City DataWarehouse
- **Flexible**
 - multiple domains data and processes → Km4City Ontology and Tools
 - Ingesting data via any protocol and approach → Km4City DataWarehouse
- **Scalable**
 - Sustainable and affordable → Flexible and compoundable tools
 - providing support for decision support performing data analytics in real time → Km4City Scalable Back office for Big Data Analytics



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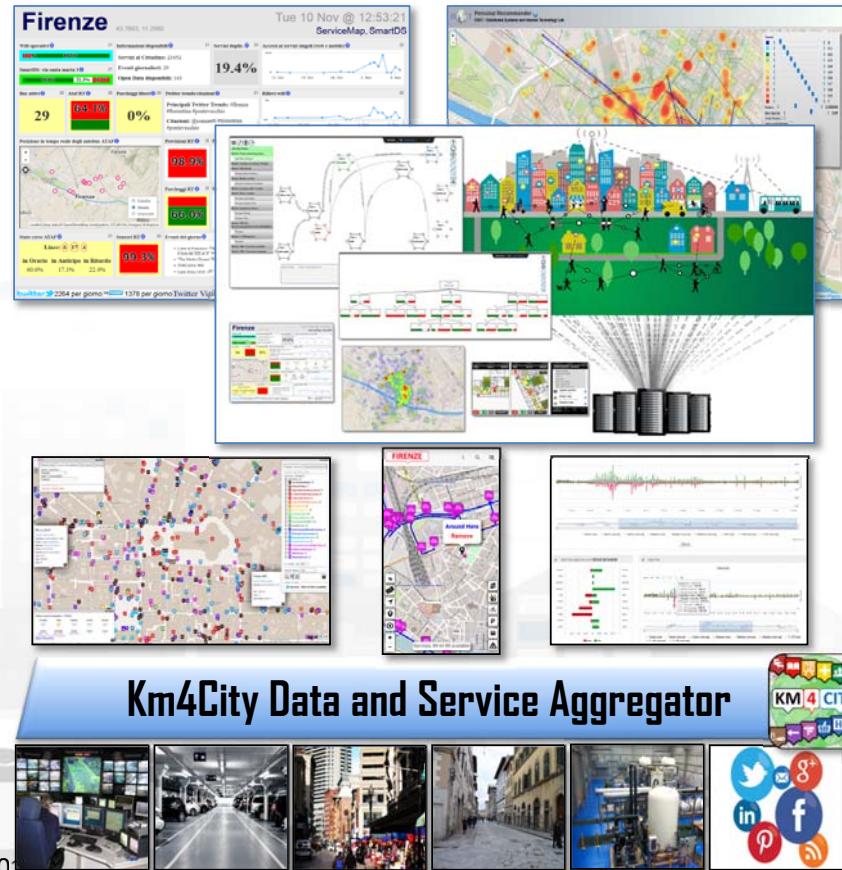
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Km4City Smart City Ecosystem, January 2017

Back Office and Dev Tools

The image displays a comprehensive overview of the Km4City platform's development and operational tools. At the top left is the logo of Università degli Studi di Firenze. Next to it are the logos for DINFO (Dipartimento di Ingegneria dell'Informazione) and DISIT (Distributed Systems and Internet Technologies Lab). To the right are download links for the Google Play Store, App Store, and Windows Phone Store, along with a QR code linking to the app. A separate section on the right provides information about Km4City, stating it transforms data into value for the city, mentioning partners like Università di Firenze, DINFO, and DISIT, and highlighting its role in improving urban services.

Development Tools for Mobile App and Web App (the ServiceMap Tool), generating Smart City API calls

- Service Map (visual query development tool) (*)
- POI density in Florence Downtown (*)
- Events in Florence (*)
- Services & POI in Tuscany (*)
- Services & POI in Florence (*)
- Services & POI in Pisa (*)
- Bus Lines and timelines in Tuscany
- Green Areas in Florence (*)
- Cycling Paths
- Search on Area analysis (*)
- Search along line analysis (*)

Dashboard development tools

- Dashboard Builder for control room (*)

Smart City API, Linked Open Data, RDF Store tools, 5 Stars Data

- Web page: Km4City Smart City API documentation
- Km4City Ontology, SVG File
- ZIP File: Download Km4City Ontology, multiple formats
- Linked Open Graph LOD (*)
- SPARQL & Data Licenses (*)
- Smart City Main Data, IOT, Sensors in Tuscany

Data Warehouse and Back Office Data Aggregation Tools

- Smart City General Architecture
- Programming User Engagements
- Web Page: Data Ingestion Manager, DIM
- Distributed SCM Scheduler
- Web Page: DISCES, Smart City Engine, Big Data Process manager
- Web Page: RDF store Indexer, RIM, and versioning manager

www.Km4City.org

smart City system, January 2017



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Development tools

- **Dashboard builder**
 - Creating personalized dashboards in few clicks
- **aggregating multi-domain data and services** for SMEs and city operators
 - **Data /Service Aggregator:** open, flexible and suitable access
- **development tool** for fast and low cost implementation of business and service oriented Apps
 - access to aggregated data → **Smart City API**
 - ServiceMap → **Smart City API**

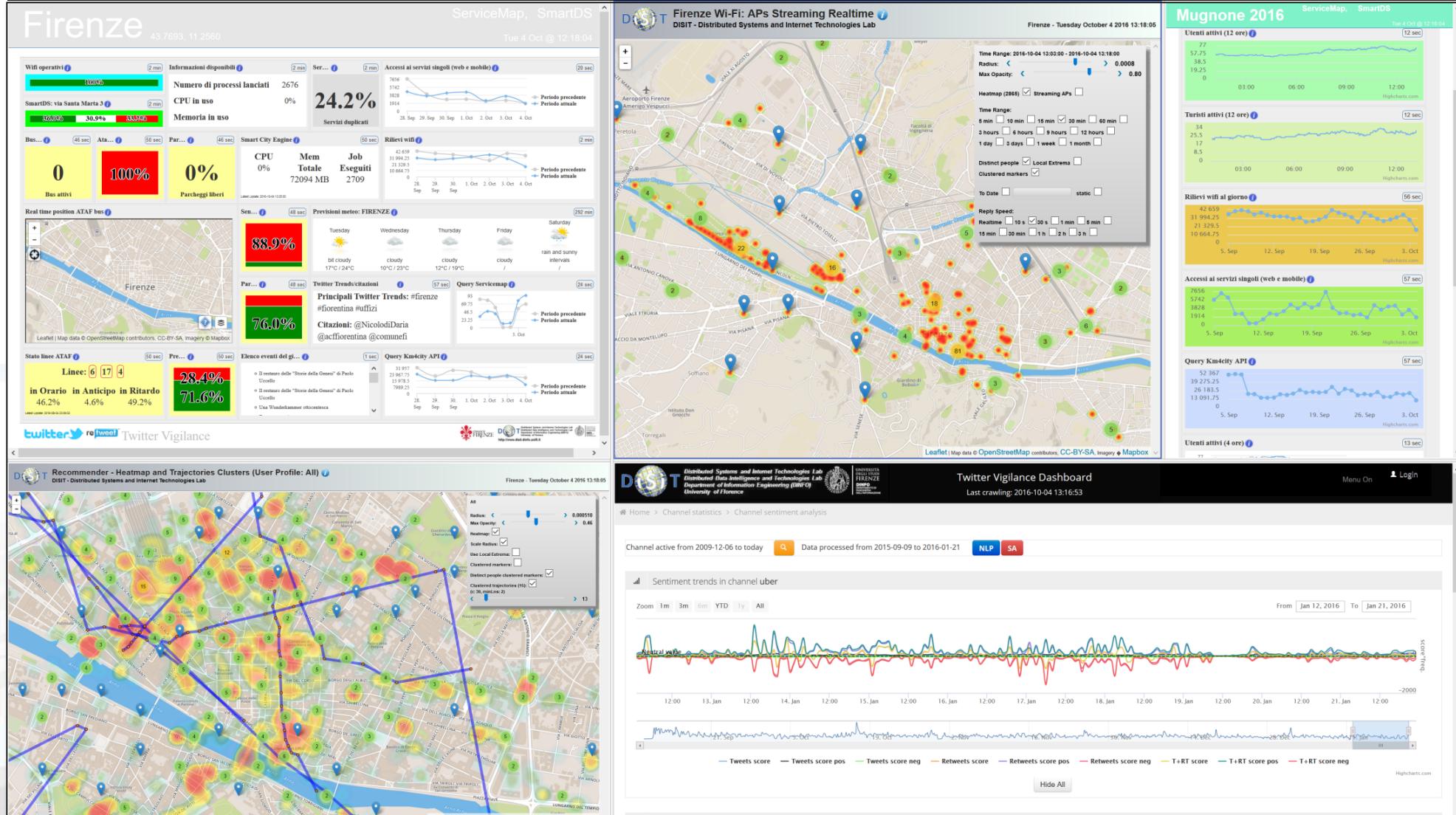


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Higher level Dashboard





Dashboard Builder

Dashboard Builder

Dashboards Overview

My Dashboard

Name	Title	Creation Date	Status
12	Dashboard Gatta	2016-07-27 11:35:15	Active
A-01	Copia 01		Active
Copia Duplicazione Dashboard	CopiaDuplicazione		Active
CopiaMetrica	CopiaMetrica		Active
CopiaCreaUtente	CopiaCreaUtente		Active
dashboard creato	dashboard creato		Active
DASHBOARD DUPLICATA 41	DASHBOARD DUPLICATA 41		Active
DashboardAdmin	DashboardAdmin		Active
Metrica Dash	Metrica Dash		Active
Nova Copia	Nova Copia		Active
Nova Copia1	Nova Copia1		Active
Nova Dashboard	Nova Dashboard		Active
NUOVA DASHBOARD 40	NUOVA DASHBOARD 40		Active

Sources Management

DataSources Overview

Data Sources

ID	URL
Km4CityApp	jdbc:mysql://192.168.0.20:3306
Km4CityQuartz	jdbc:mysql://192.168.0.20:3306
Km4CityRDF	http://192.168.0.20:8089/WebAppGraph/sparql
Km4CityRecommender	jdbc:mysql://192.168.0.55:3306
Km4CityServiceMap	jdbc:mysql://192.168.0.72:3306
Km4CitySAlability	jdbc:mysql://192.168.0.72:3306
prova	jdbc:mysql://192.168.0.25:3306
SmartDS	jdbc:mysql://192.168.0.25:3306
TutorItv	jdbc:mysql://192.168.0.50:3306

Add new Widget

Click the Add button to add one or more metrics to the widget

Metric Sensors_Rt

Metric Description Sensors active
Metric Sensors_Rt
Data Area Mobility
Data Source: Datasource Register per Application
Period: 1 min
Refresh rate: 90 sec
Status: Active

Context

Type Widget widgetPieChart max 1 metrics

Selected Metrics Sensors_Rt

Link www.km4city.it/operative.it

Information

Widget Parameters

Widget BarContent - 2x4

14.2% 85.8%

4x2 5x2 6x2

56% 28% 24%

44% 72% 76%

PARK parcheggi162_I

SUCCESS 2016-11-09 23:09:25

Modifica Widget

Id Widget widgetBarContent

Type Percentuale

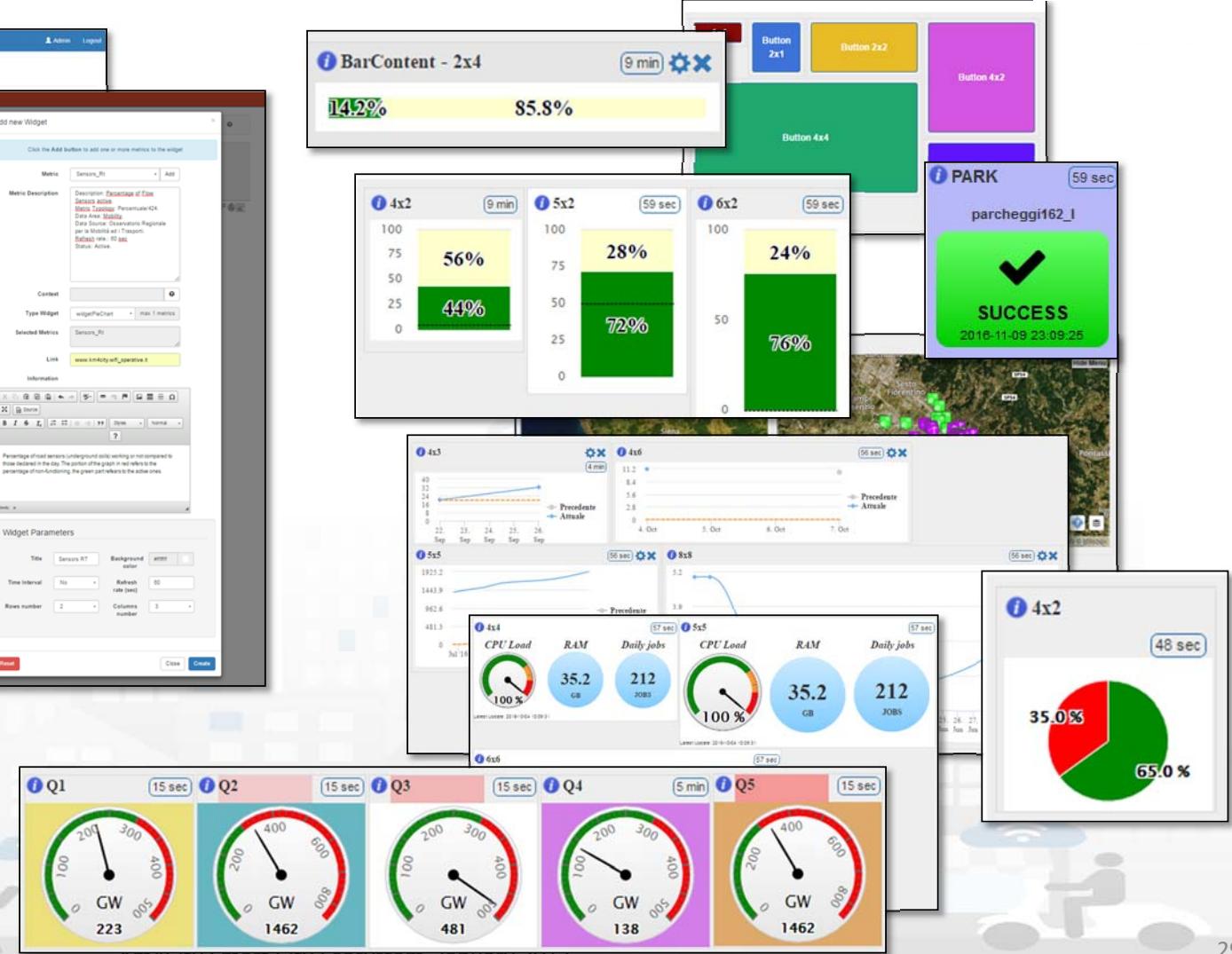
Min. Columns number 1 Max. Columns number 2

Min. Rows number 2 Max. Rows number 3

n. metrics 1 Color 1

4x2 57 sec

65 %

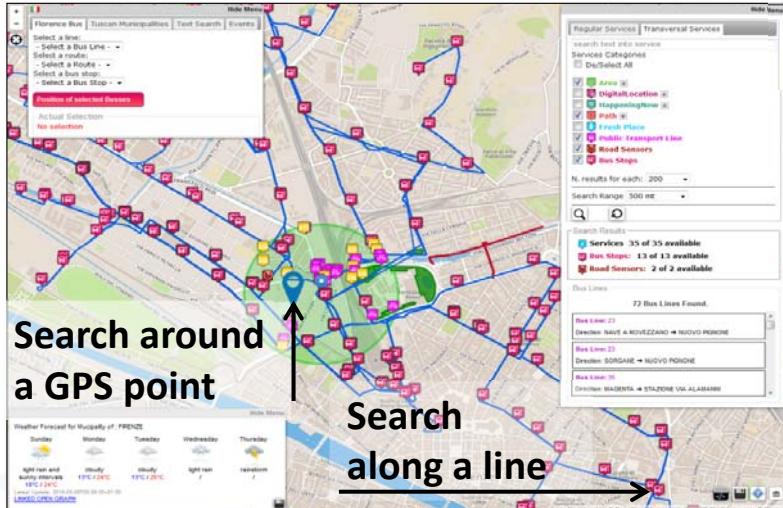




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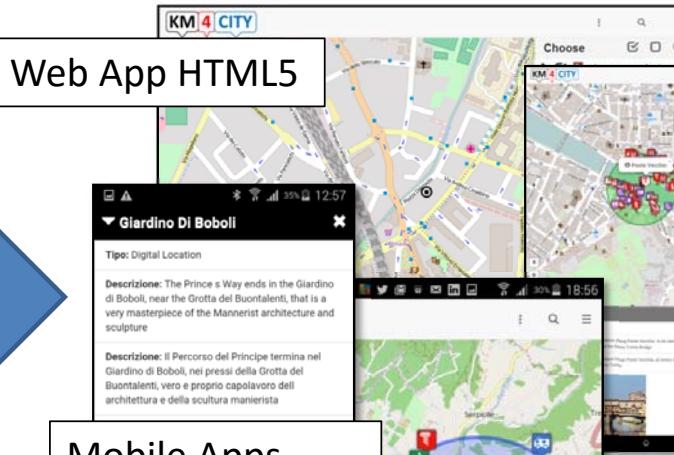
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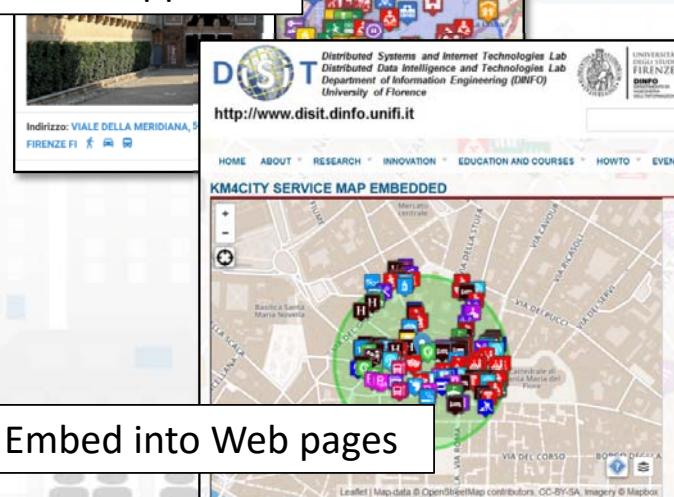


ServiceMap Dev Tool

Smart City API call generation



Mobile Apps



Km4City Smart City Ecosystem, January 2017

<http://www.disit.org/6873>



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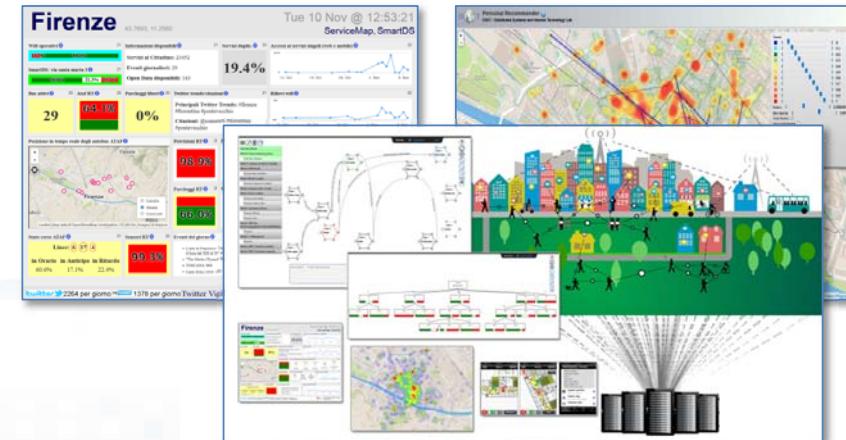
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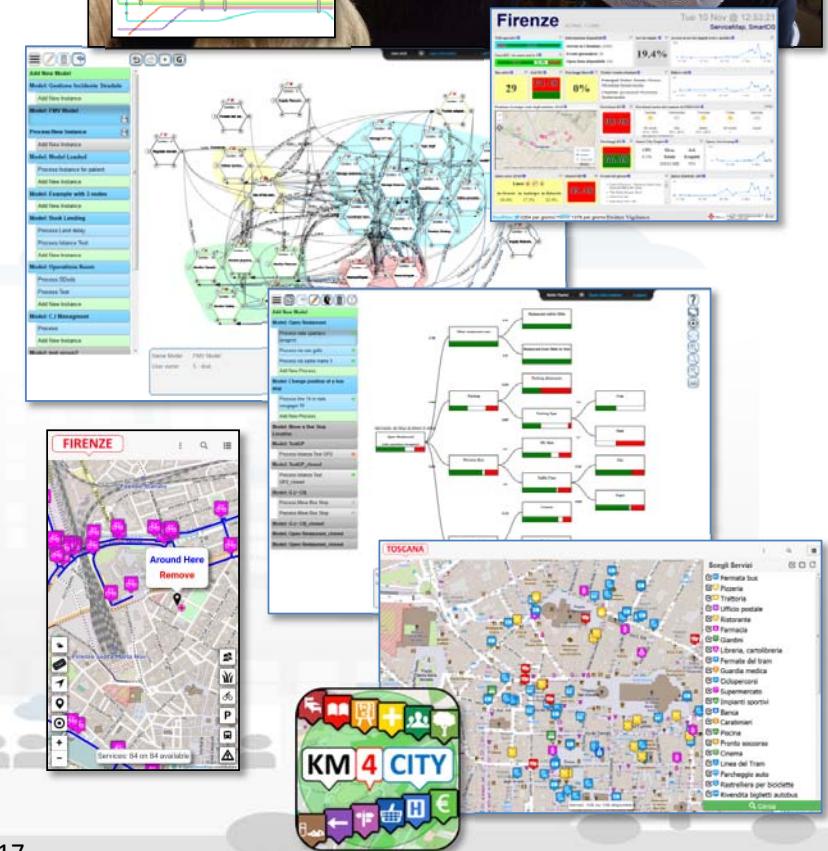
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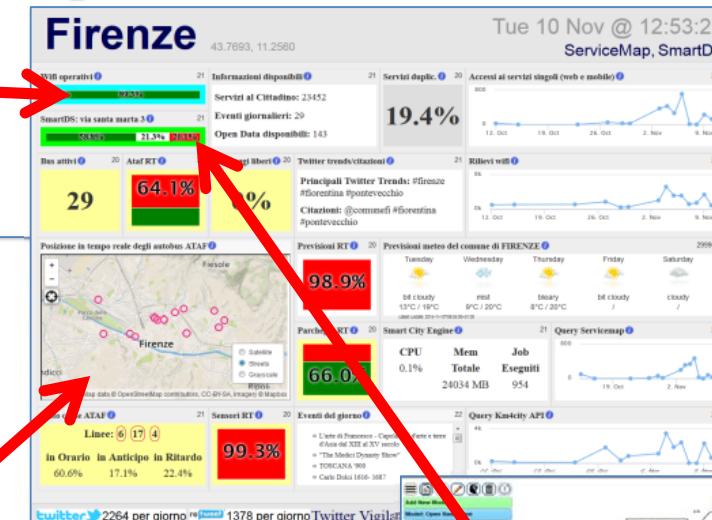
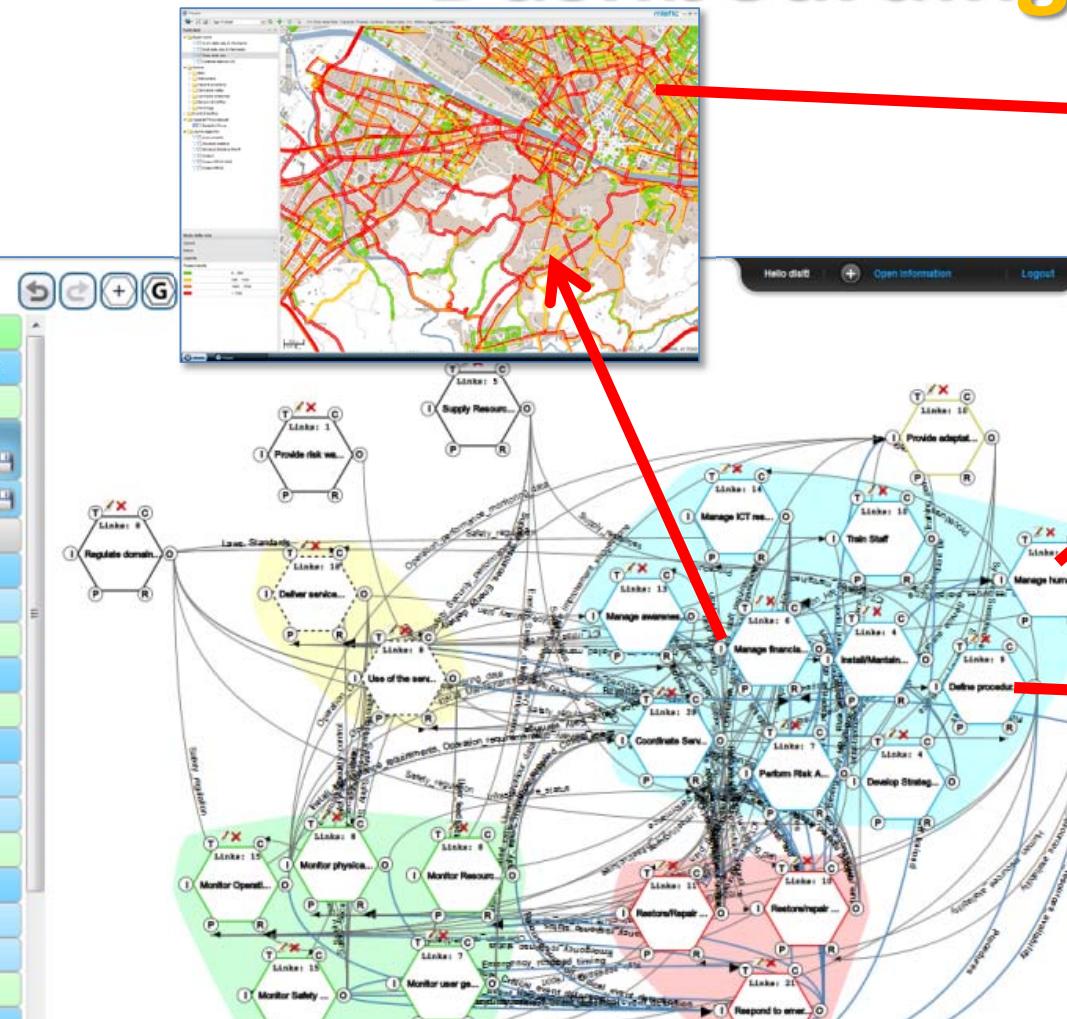
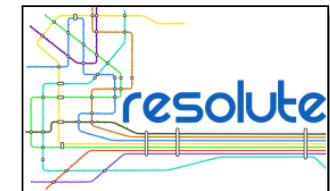
Improve city resilience, reducing risks and decision support

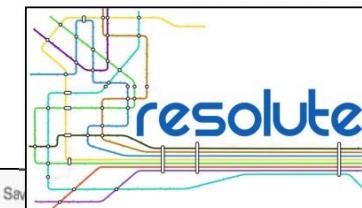
- assessing city resilience level
- improving city resilience, providing objective hints
- improving city users awareness with personal city assistants and participatory tools





Dashboarding city resilience





Flood Event Flood Observation Traffic Observation Damage analysis Layers panel Vulnerability info Service Observation Aerial with labels Save

Flood sensors observations:

From	Date	mm/h
Firenze Genio Civile	2016-04-11T15:59:00	12
Firenze Peretola	2016-04-11T15:59:00	20.5
Firenze Università	2016-04-11T15:59:00	10.5

Threshold: 1.0
From: 2016-01-01 00:00 To: 2016-07-29 00:00

Draw region to analyze: On
Load predefined region: Firenze
Mean precipitation: 14.33333333333334

Relevant Services

Min asset value: 90

Service	Street	Type	Value
<input checked="" type="checkbox"/> villa delle terme case di cura	VIALE MAZZINI GIUSEPPE, FIRENZE	Public	100
<input checked="" type="checkbox"/> villa del pini srl	VIA FOSCOLO UGO, FIRENZE	Public	100
<input checked="" type="checkbox"/> Poggio Secco	VIA INCONTRI, FIRENZE	Public_hospital	100

Service

NAME: villa maria teresa hospital...
ADDRESS: VIA DELLA CERNAIA, FIRENZE, FIRENZE
SERVICE TYPE: http://www.disit.org/km4city/schema#Public_hospital
SERVICE CLASS: <http://www.disit.org/km4city/schema#HealthCare>
SERVICE: <http://www.disit.org/km4city/resource/7ab1bc45b84357b727dd67fe6081d2db>
VALUE: 100
WKT DESCRIPTION: POINT (11.2561 43.7866)

Traffic observations:

From	Date	km/h	car/km	car/h
VIA DELLA MATTONIA	2016-10-10 18:01:08	58	15	2435
LUNGARNO AMERIGO VESPUCCI	2016-10-10 18:01:08	18	65	1842
VIA CAMILLO CAURO	2016-10-10 18:01:08	61	12	2009
VIA VALFONDA	2016-10-10 18:01:08	27	53	3307
VIA VITTORIO ALFIERI	2016-10-10 18:01:08	23	58	2798
VIA SENESE	2016-10-10 18:01:08	27	54	3216
VIA GUELFA	2016-10-10 18:01:08	68	3	420
VIA DELLA SCALA	2016-10-10 18:01:08	60	13	2157
PIAZZA DI SAN FELICE	2016-10-10 18:01:08	62	10	1697
BORGOSAN FREDIANO	2016-10-10 18:01:08	57	17	2690
VIA VITTORIO ALFIERI	2016-10-10 18:01:08	10	74	195
VIA DEL CAMPUCIO	2016-10-10 18:01:08	60	13	2157
VIA DEI BENCI	2016-10-10 18:01:08	22	59	2679
PIAZZALE DI PORTA ROMANA	2016-10-10 18:01:08	64	8	1361

KM4CITY

Assessing Risk

- hydraulic
- Seismic

From Data to Services for the Sentient Cities

Open Source and inter-operable tools to

1. keep city under control via personalized dashboards
2. transform data in value for the city, influence city users
3. Technical details: dashboard development and data aggregation
4. improve city resilience, reducing risks and decision support
5. who is using Km4City



Km4City Data and Service Aggregator





Km4City Roadmap



2013

Km4City 1.1

- Tuscany Map
- Services
- AVM
- Sensors
- Parking
- Cultural Heritage
- Enrichment cities
- Event in the city
- Digital Locations
- Fresh places

- <http://servicemap.km4city.org>
- <http://log.disit.org>
- <http://www.disit.org/fodd>
- <http://www.disit.org/tv> Twitter Vigilance
- <http://smartds.km4city.org>

- Weather
- Cultural Heritage
- Energy recharge pillar
- Wi-Fi

Events in the city

2015



RESilience management guidelines
and Operationalization appLied to
Urban Transport Environment

Km4City 1.4

- Embed
- More API
- iBeacon

API

Vigilance

Km4City 1.5

- SmartDS
- Km4City App



Sii-Mobility
<http://www.sii-mobility.org>

2016

REPLICATE H2020
2016-2021 - Started



REPLICATE
Renaissance of PLACES
with Innovative CITIZENSHIP
And TECHNOLOGY

Sii-Mobility SCN
2016-2018 - Started
Km4City 1.6.2

Today

2014

Events in the city

2021

Territorial areas and paths

- Health, Bike sharing
- Statistics, Energy, ICT, ...
- E-vehicles

- Risk analysis
- Environmental, water
- Data Licensing models
- Energy Meters

Fi-Ware compliant



- More Sensors, IoT, IoT
- Dashboard Builder
- Territorial areas and paths
- User Engagement
- Mobility and transport
- Resilience Decision Support

GHOST SIR

2016-2019 - Started



- Suggestions on demand
- User Behaviour Analysis
- Trajectories and OD

A photograph of the Florence skyline at sunset. The sky is a warm orange and yellow. In the foreground, the Arno River flows through the city. The city's architecture is visible, with numerous buildings, towers, and domes. The dome of the Duomo is prominent on the right side. The overall atmosphere is peaceful and scenic.

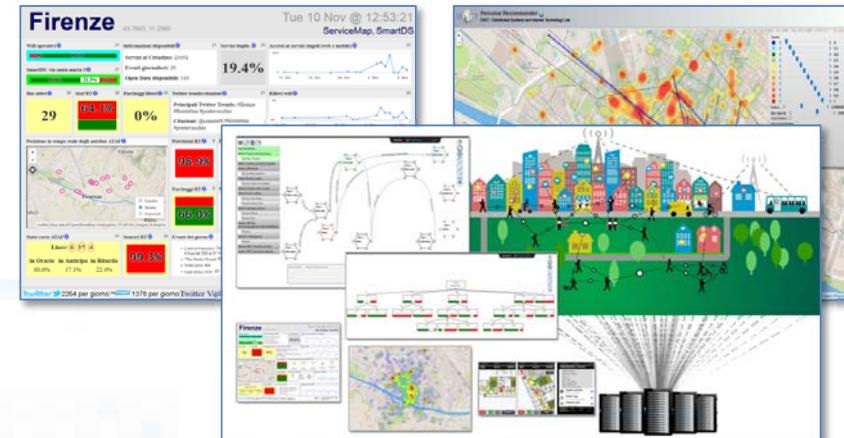
1 - Keep City under Control: services and users' behavior

From Data to Services for the Sentient Cities

Open Source and inter-operable tools to

1. keep city under control via personalized dashboards

- transform data in value for the city,
- influence city users



2. Technical details:

- dashboard development
- data aggregation
- Projects contributing



Km4City Data and Service Aggregator



Sentient City Control Room

www.Km4City.org



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App Store

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Windows Phone Store



KM4CITY
FROM DATA TO SERVICES
FOR SENTIENT CITIES

TRANSFORMING DATA IN VALUE FOR THE CITY
• aggregating data and services from DMS and city operators
• providing a wide range of services (Wi-Fi, IoT, city operators)
• supporting a wide range of applications (tourism, mobility, energy, security, etc.)
• accelerating and simplifying the implementation of business and service oriented Apps
• providing a platform for data sharing and reuse
• making city services and control available to all
• assessing and monitoring city resilience

Home Sentient City Control Room City Users' Tools Back Office and Dev Tools Info and Docs

Real Time Monitoring Tools for Control Room Dashboards

Real Time Control Room Dashboard

Monitoring City Users by Wi-Fi (*)

Monitoring City Users Behaviour via Mobile App (*)

Monitoring Real Time Data on 3D: traffic and parking

Monitoring Parking Areas Status in Florence (*)

Monitoring Traffics Sensors in Tuscany Region (*)

Getting moods and alerts via Twitter Sentiment Analysis (*)

Early Warning and Prediction Tools

Smart Decision Support System, SmartDS (*)

Smart City Control Room, Dashboard, Real Time Data

Firenze

DataCenter

Km4City

FirenzeWi-Fi

Energy (demos)

Magnone 2016

SmartCity Processes

Servizi agli Utenti

Big Data Analytics Tools, Business Intelligence, Decision Support Tools

City Resilience Decision Support System, ResilienceDS (*)

City Risk & Vulnerability Analysis Tool

Assessing and Analysing Wi-Fi Coverage (*)

Origin Destination Matrix by Wi-Fi data (*)

City Users Recency and Frequency by Wi-Fi data (*)

City Users Origin Destination Matrix via Mobile App (*)

Heatmaps and Trajectories of City Users Tourists (*)

User Behavior Analyzer

Social Media Twitter Vigilance (*)

Twitter Data Analysis Tool (*)

Smart City Control Room System, January 2017



city under control

- monitoring services' status of city operators
 - Smart City Dashboards
 - Continuous Business Intelligence
- City users behaviour monitoring and analysis/influencing/engaging:
 - Sensors, traffic flow, people flows, mobiles, sensors, IOT, IOE
 - Wi-Fi, Tv-Cameras
- City users participation
 - social media for city services and events, Twitter Vigilance
 - Collecting contributions: images, stars, comments





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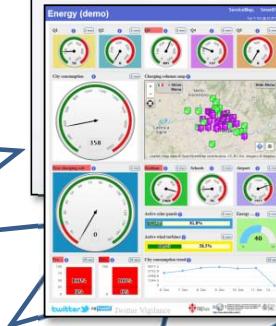
Transport
systems,
Mobility, Parking



Sensors, IoT
Cameras, ..

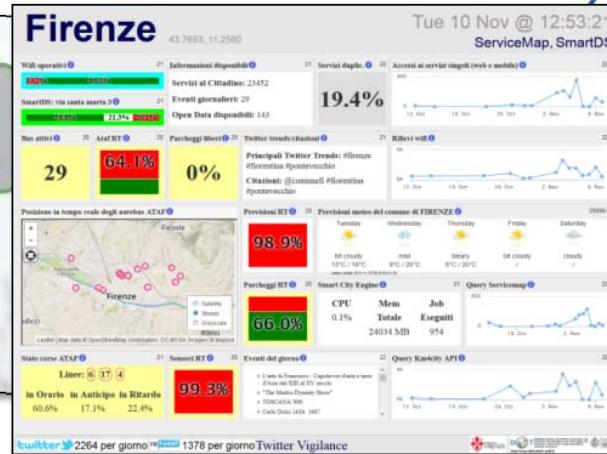
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<http://www.disit.org>

**SMARTCITY
CONTROL ROOM**



Dashboards

Public services,
Govern, Events



Environment,
Water, energy



Horizon 2020
European Union Funding
for Research & Innovation



Shops,
services,
operators



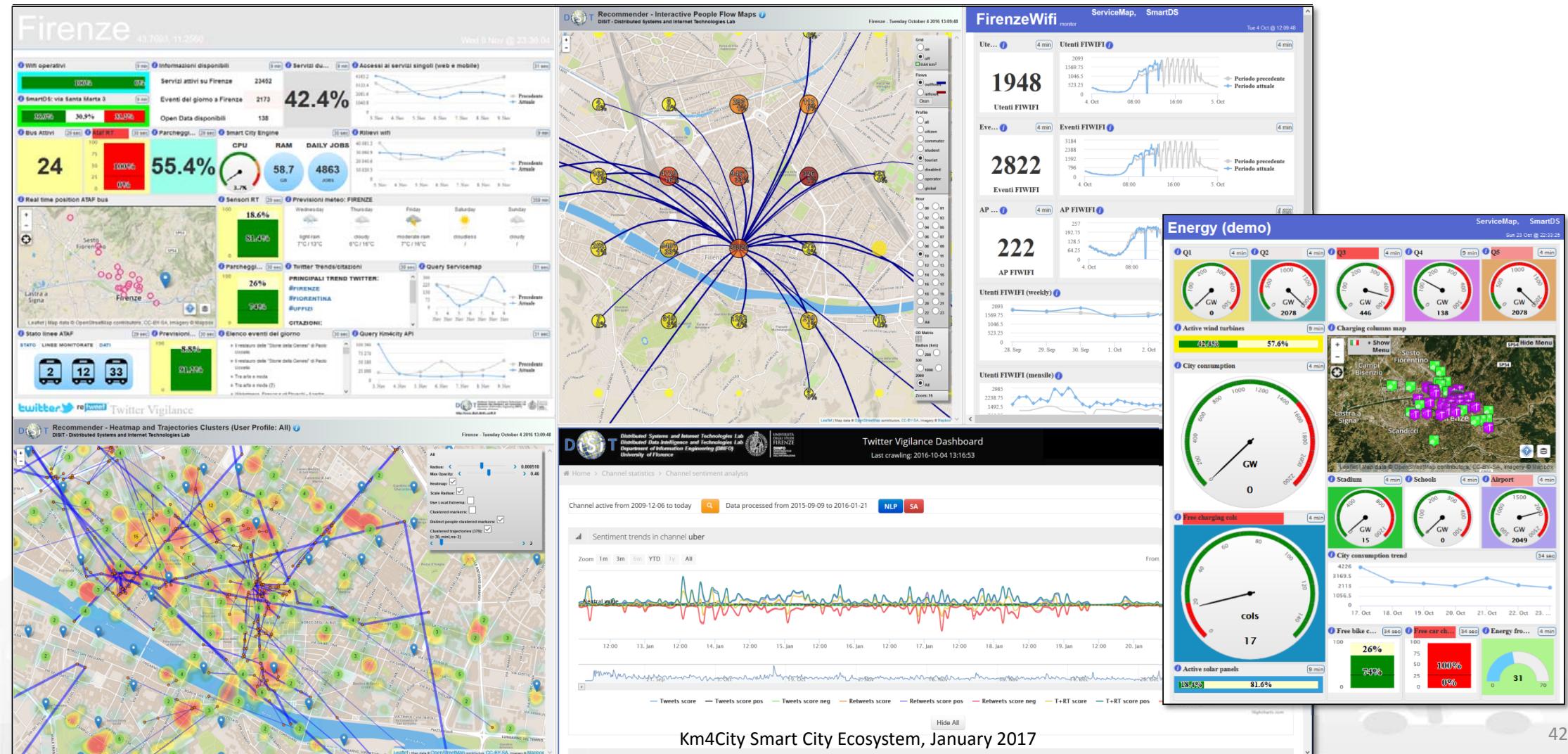
Social Media,
WiFi, Network



Smart City Dashboard



Horizon 2020
European Union Funding
for Research & Innovation

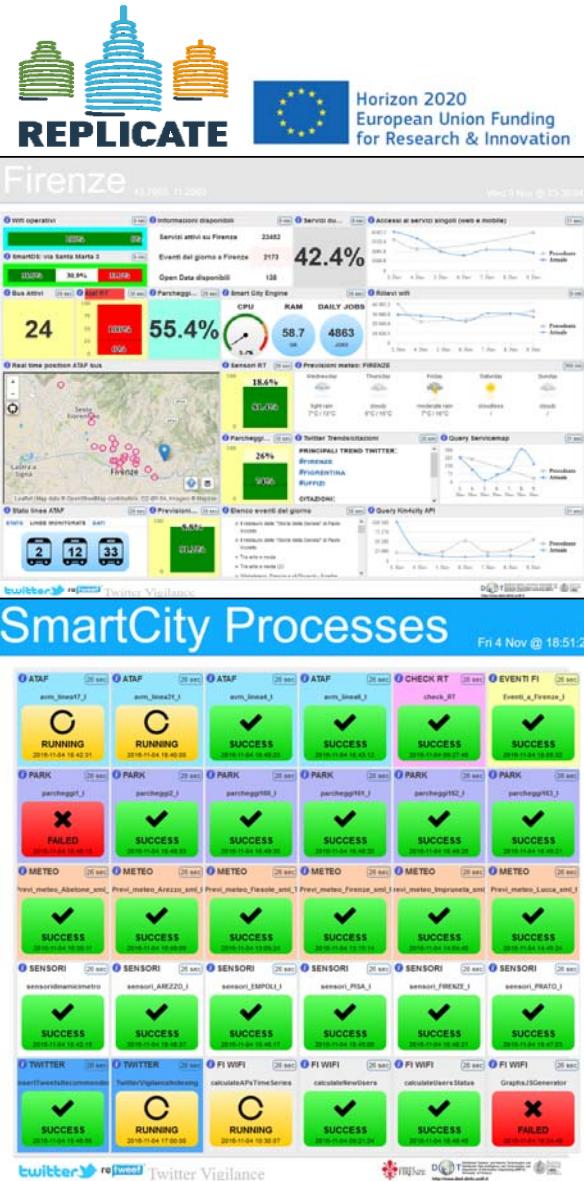
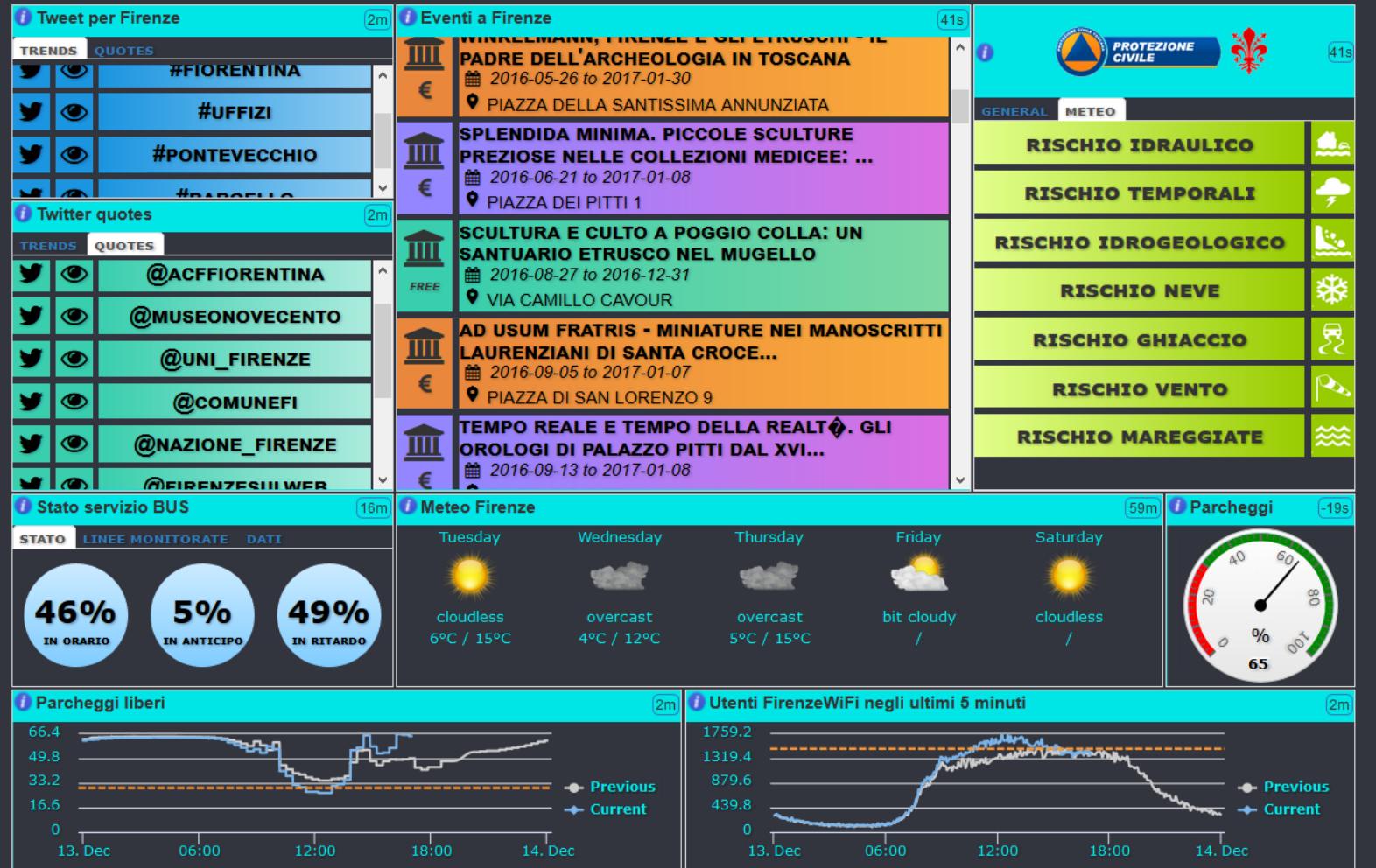


Km4City Smart City Ecosystem, January 2017

Servizi agli Utenti

Firenze

Tue 13 Dec @ 17:01:29

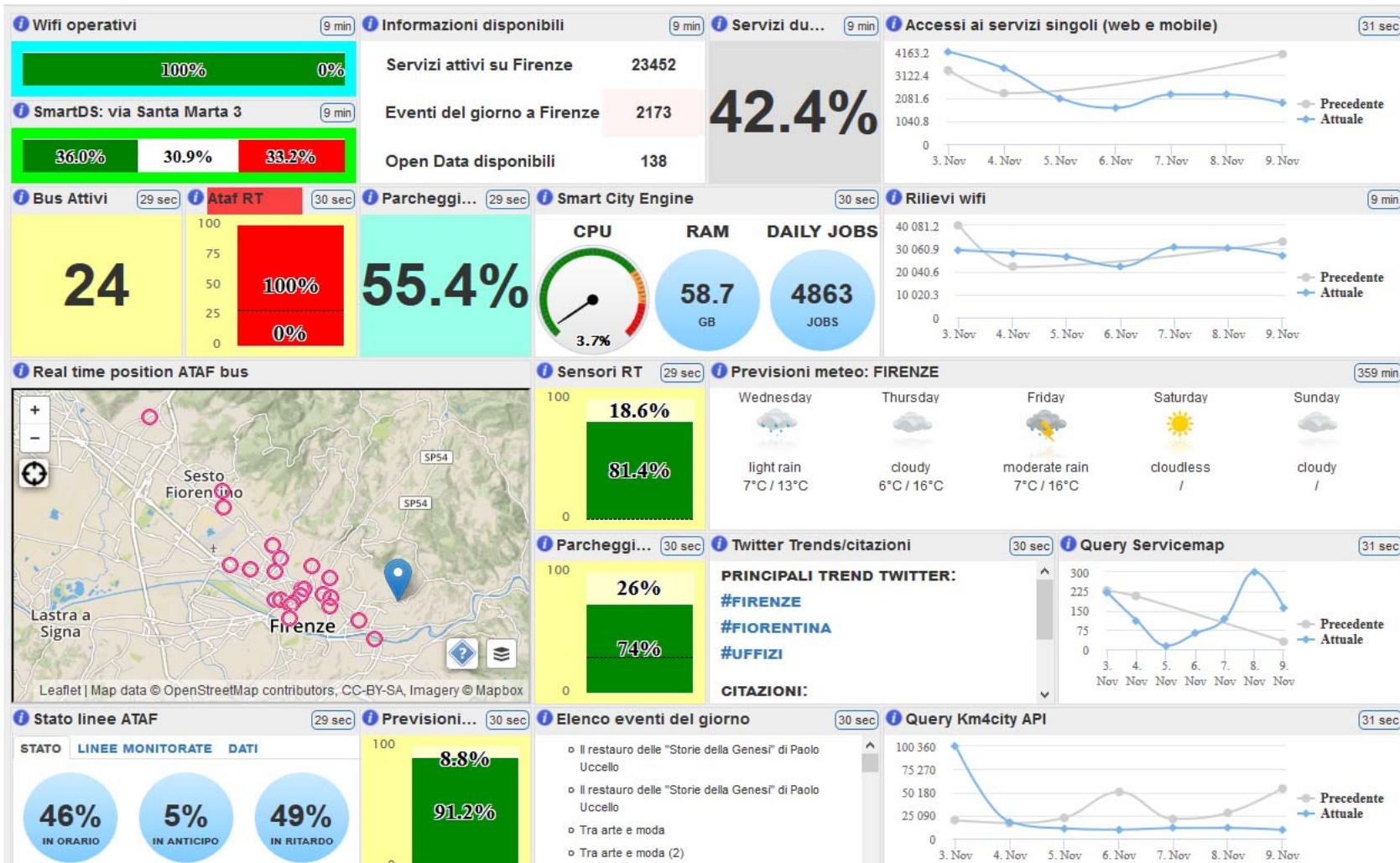




Firenze

43.7693, 11.2560

Wed 9 Nov @ 23:36:04



Twitter Vigilance

**Present data
Tuscany Region**

Road Graph (Tuscany region)

- 132,923 Roads
- 389,711 Road Elements
- 318,160 Road Nodes
- 1,508,207 Street Numbers

Services (20 cat, 512 cat.)

- 16 Pub. Transport Operators
- 21.280 Bus stops & 1081 bus lines
- 210 Parking areas
- 796 Traffic Sensors
- Info on: points, paths, areas, etc.

Dynamic/real-time

- bus lines: 144 updates X day X line
- NEW:** Timeline PT: 1081 lines, 1-2 updates per day
- parking status: 76 updates X day X sensor
- traffic Sensors: 288 updates X day X sensor
- weather: 2 updates X day for 285 areas
- NEW:** Triage status: 96 updates per day, per hospital
- NEW:** Fuel stations: 1 update per day, 1600 stations
- events: about 60 new events X day
- Wi-Fi: > 350.000 measures X day
- mobiles: > 50.000 measures X day
- more than 35.000 distinct users X day
- From 600.000 to 4.5 M Tweets X day
-+ many IOT are coming

<http://servicemap.km4city.org>

Other Sensors and Actuators, IOT

- Restricted Traffic Zone Gates
 - Passages, payment, alerts, Wi-Fi control, RFID control, etc.
- Road Direction manager: panel, red-light, etc.
 - Status and action
- Environmental Sensors:
 - Air quality, pollution, rain, allergens, temperature, humidity,...
- Public Light Pillar
 - Traffic flows, environment,
 - Wi-Fi, Tv-Camera, BT servers, on/off, percentage of light, ..
- Waste Manager
 - Level, kind, status, on/off
- Recharge station, column
 - Free slots, consumption, next time slot, ...



- **Environmental Sensors:**
 - Air, temperature, humidity,
 - water level in rivers
 - Status of underpass and bridges
- **Risk assessment**
 - Value of the buildings,
 - hydrogeological risk map,
 - earthquake risk map, ...
 - people distribution and location
 - Position of recover places,
- **Traffic Zone Gates**
 - Passages, alerts,
 - Wi-Fi control,
 - RFID control,
 - etc.



city under control

- monitoring services' status of city operators

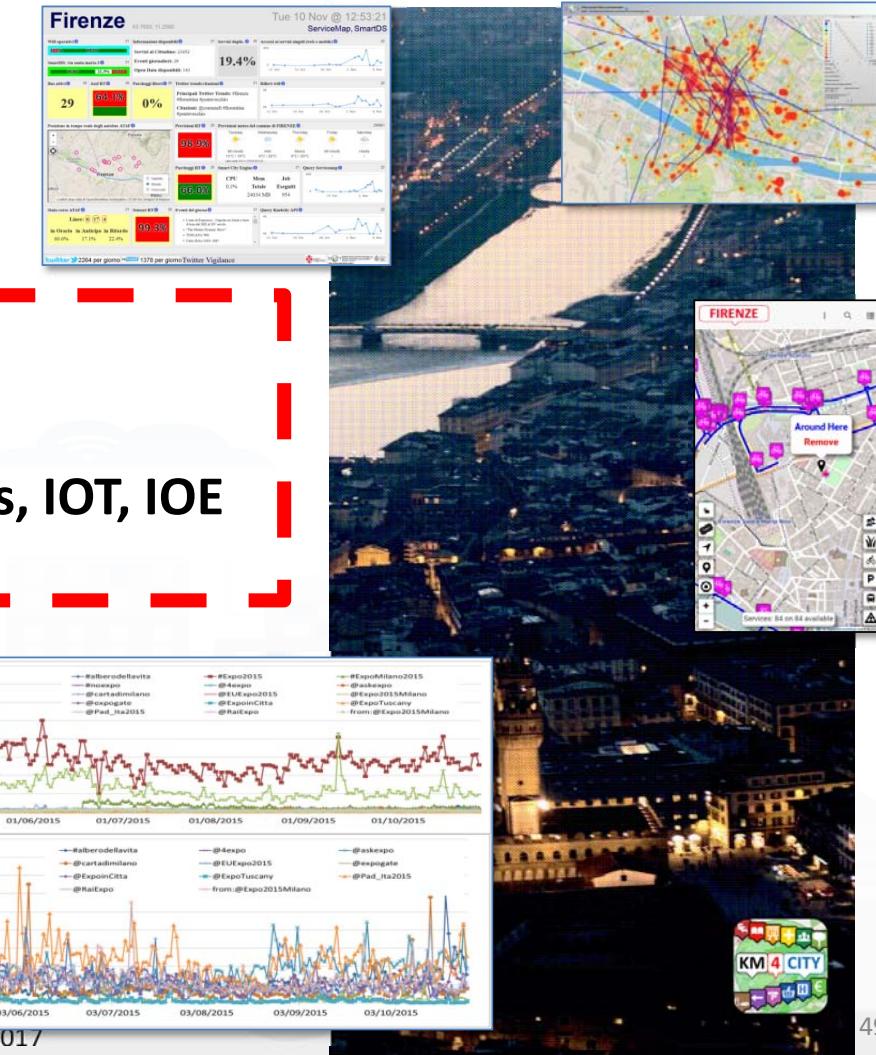
- Smart City Dashboards
- Continuous Business Intelligence

City users behaviour monitoring and analysis/influencing/engaging:

- Sensors, traffic flow, people flows, mobiles, sensors, IOT, IOE
- Wi-Fi, Tv-Cameras

City users participation

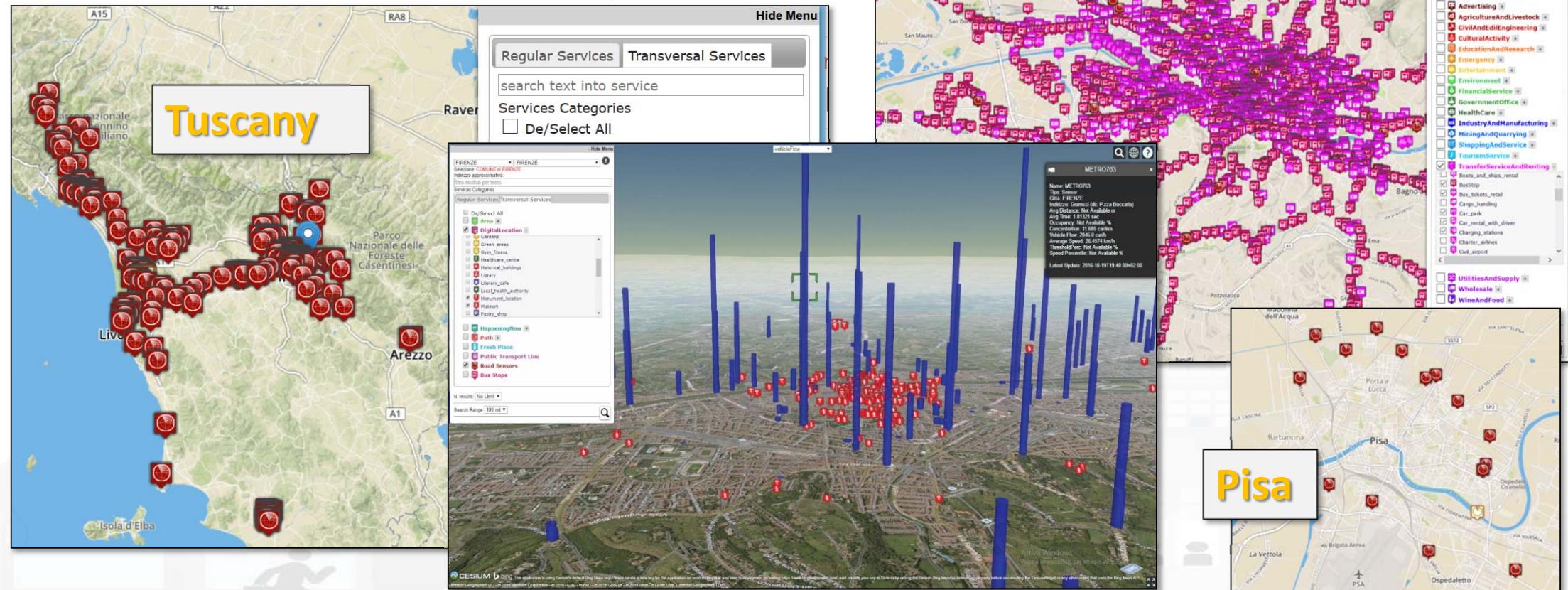
- social media for city services and events, Twitter Vigilance
- Collecting contributions: images, stars, comments



Traffic Flow Tools



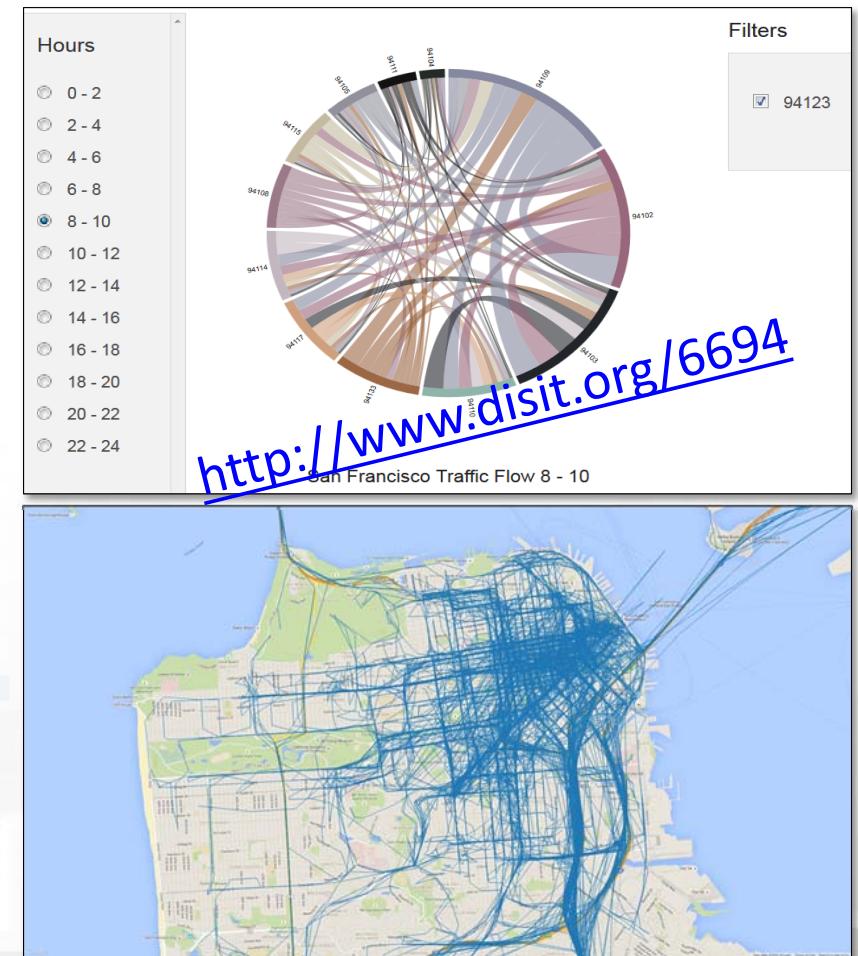
- Spire and Virtual Spires (cameras), Bluetooth, ..
- Specifically located: along, around, ..



Km4City Smart City Ecosystem, January 2017

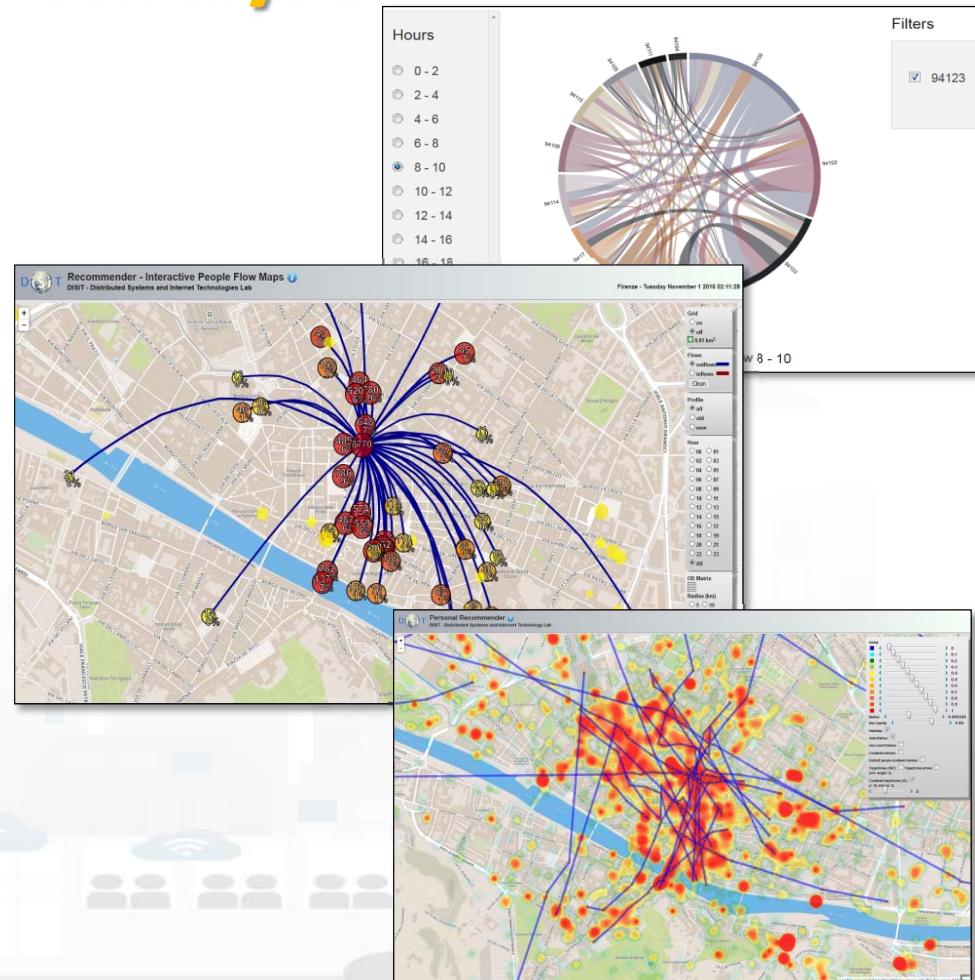
Traffic and People Flow Assessment

- **Origin Destination Matrix**
 - Specific Sensors, vehicle Kits, mobile App, Wi-Fi Access Points, etc.
- **Assess people and traffic flows to**
 - improve services
 - predict critical conditions on Crit. Infra.
 - take real time decisions and sending messages in push to population
 - Increase city resilience
 - optimize traffic flow
 - take decision of routing



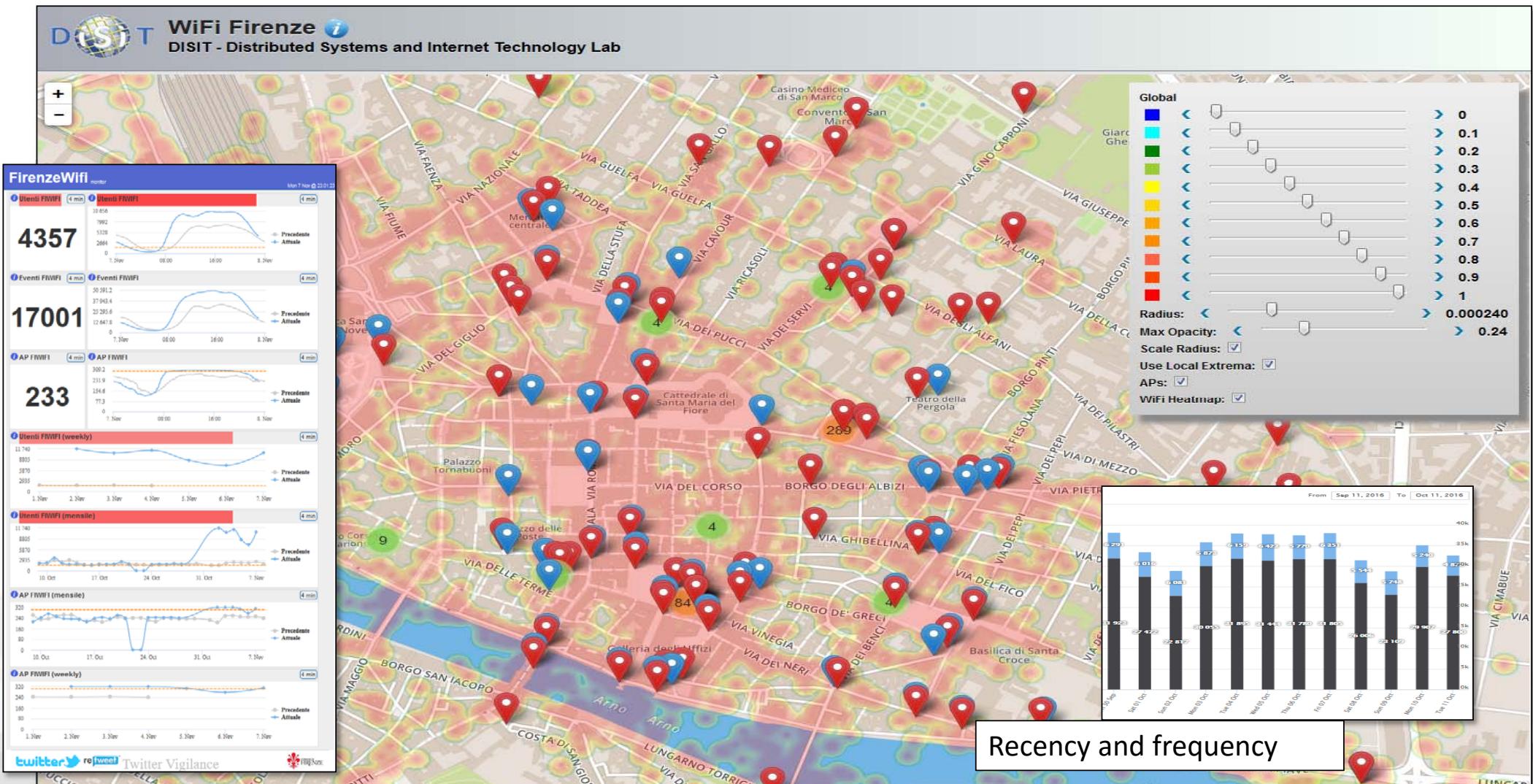
User Behaviour Analysis

- Monitoring movements by traffic flow sensors
 - Spires and virtual spires
- Monitoring movements from Mobile Cells
 - Unsuitable for precise tracking and OD production
- Monitoring movements from Wi-Fi
- Monitoring movements and much more from mobile Apps





WiFi Monitor tool



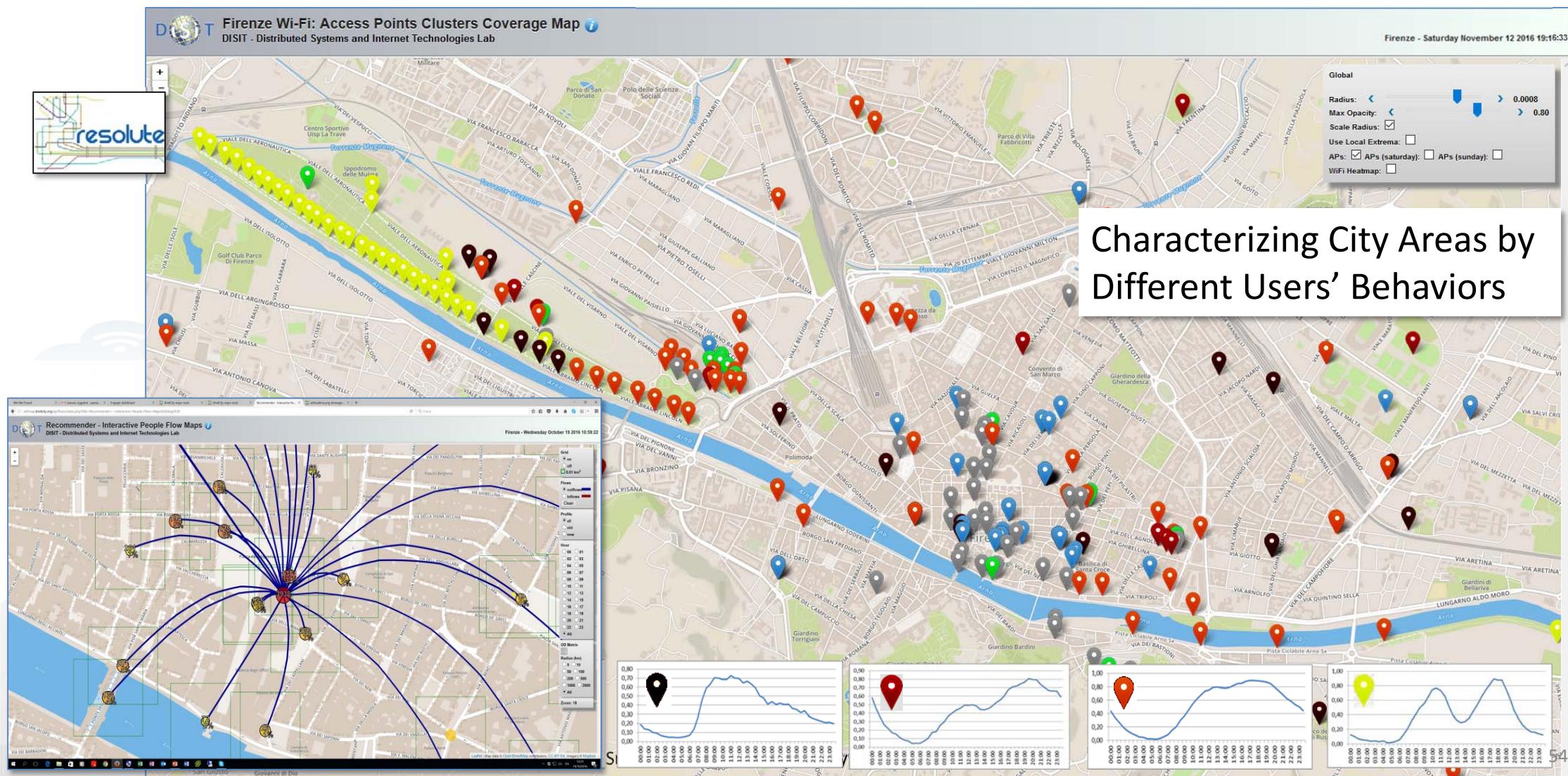


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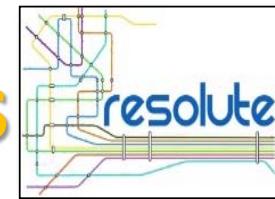
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Characterizing City Areas



User Behavior Analysis

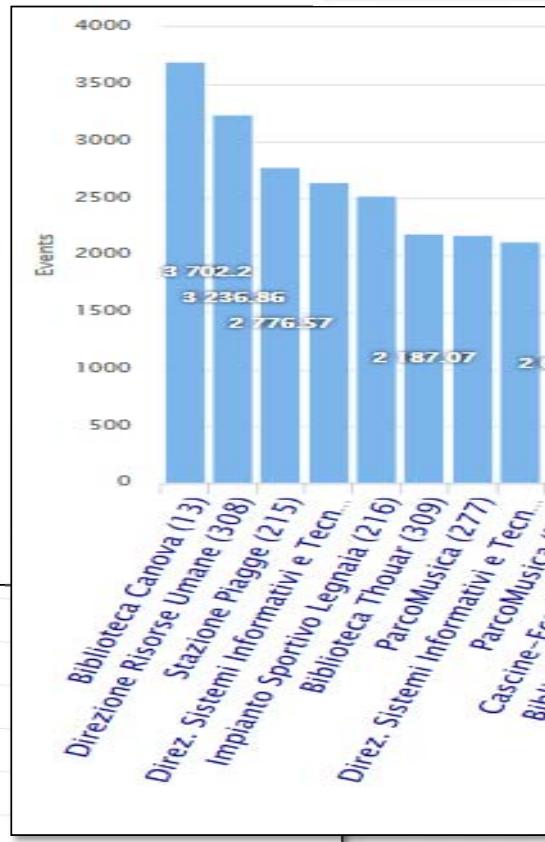
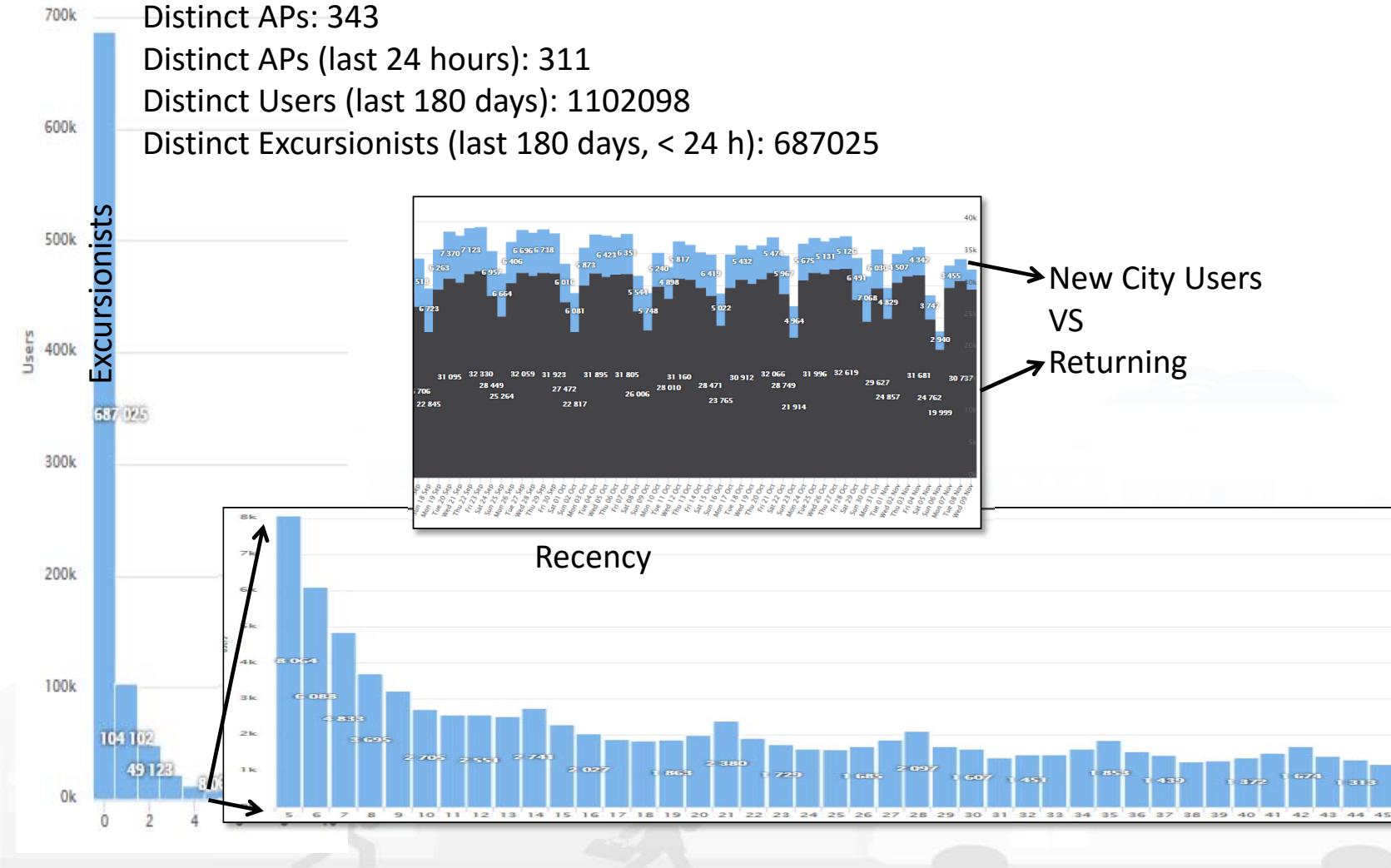


Distinct APs: 343

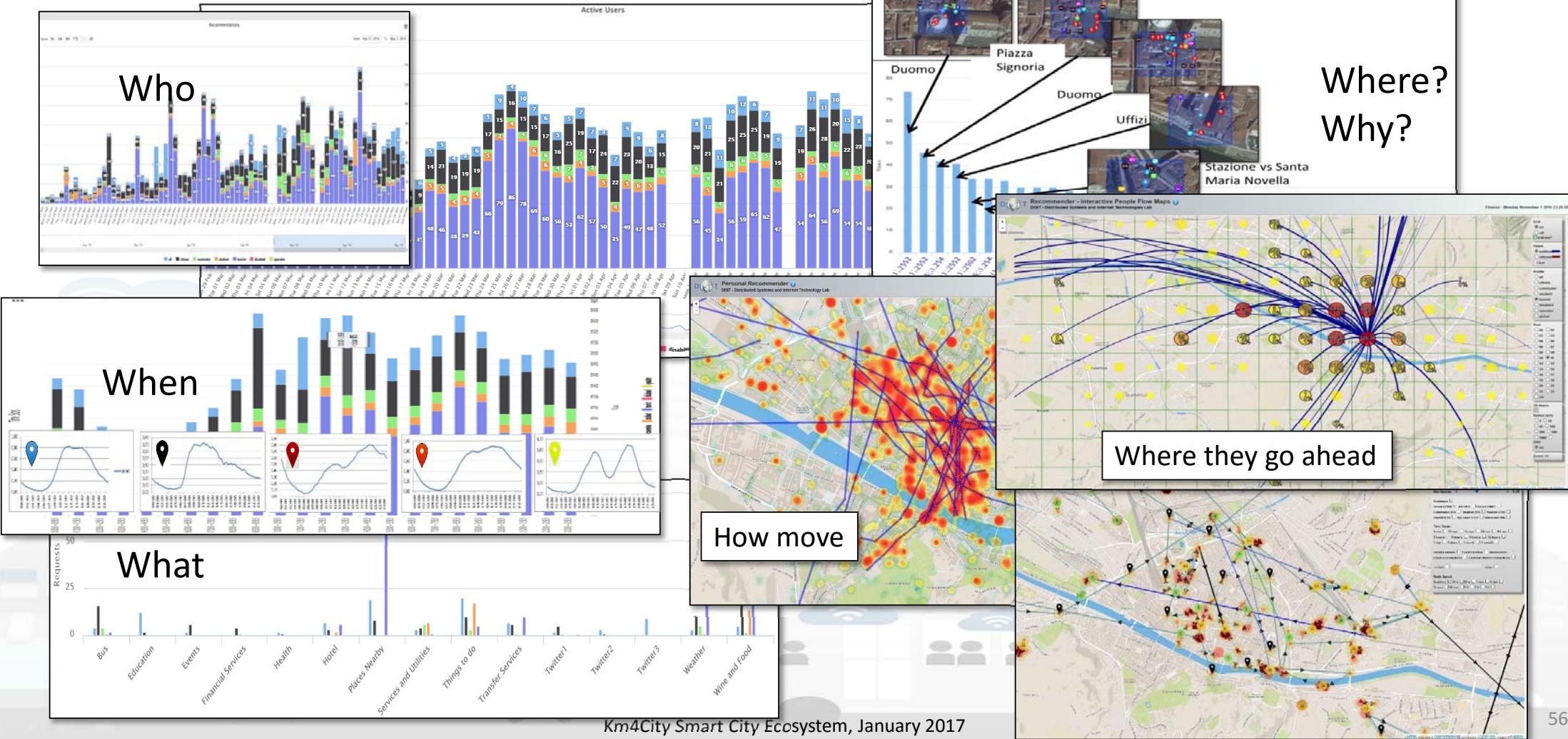
Distinct APs (last 24 hours): 311

Distinct Users (last 180 days): 1102098

Distinct Excursionists (last 180 days, < 24 h): 687025



User Behavior Analyzer for Collective profiling



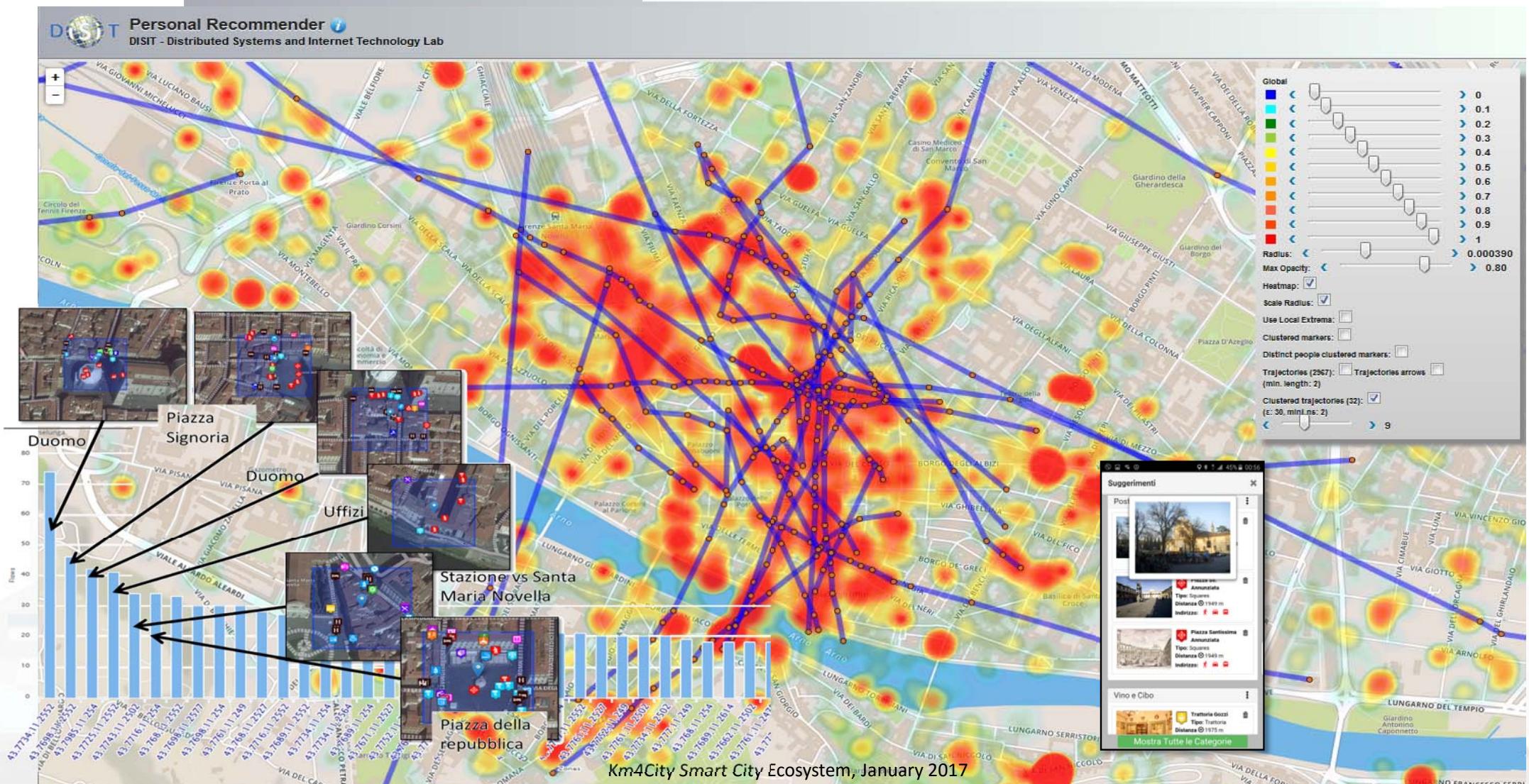


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User Behavior Analyzer





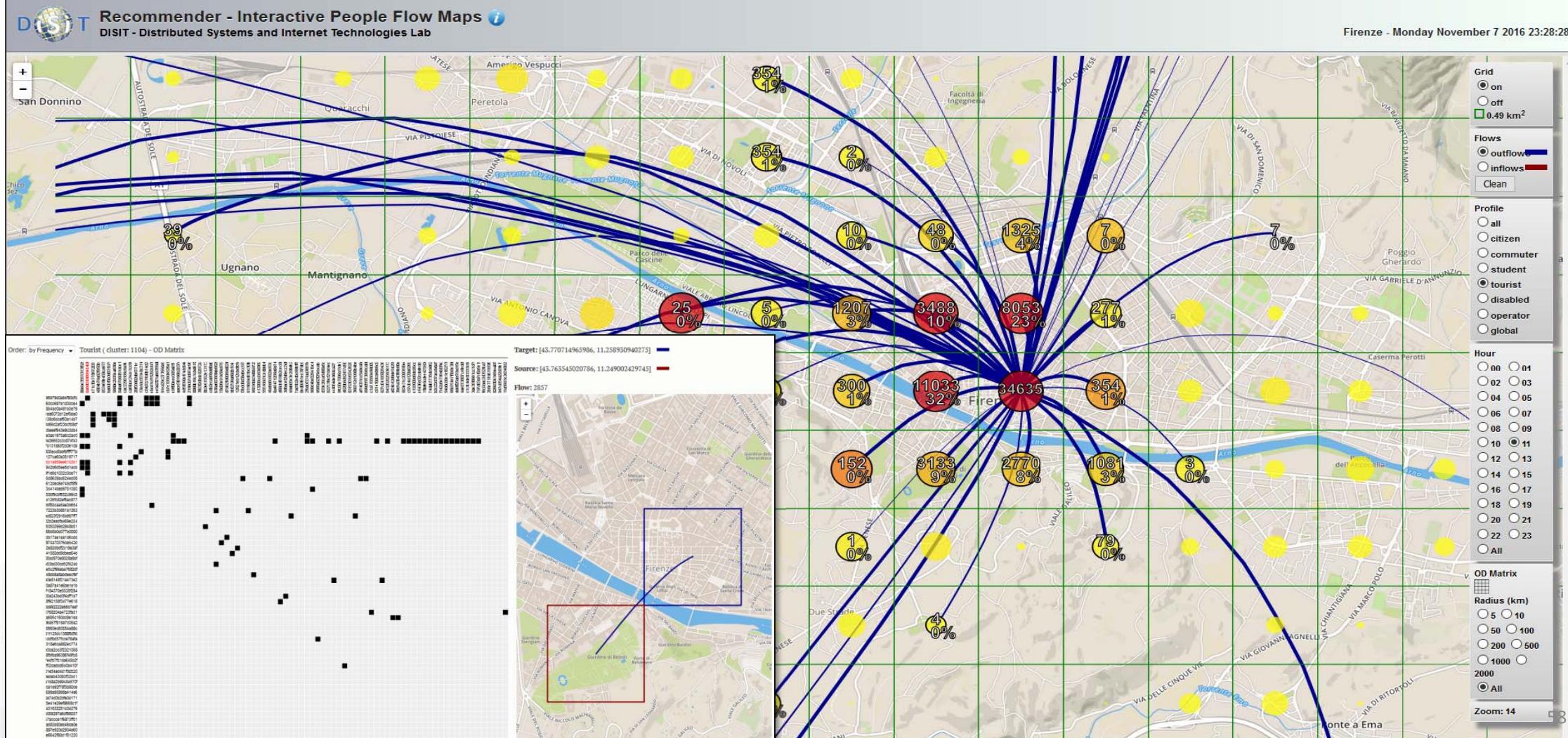
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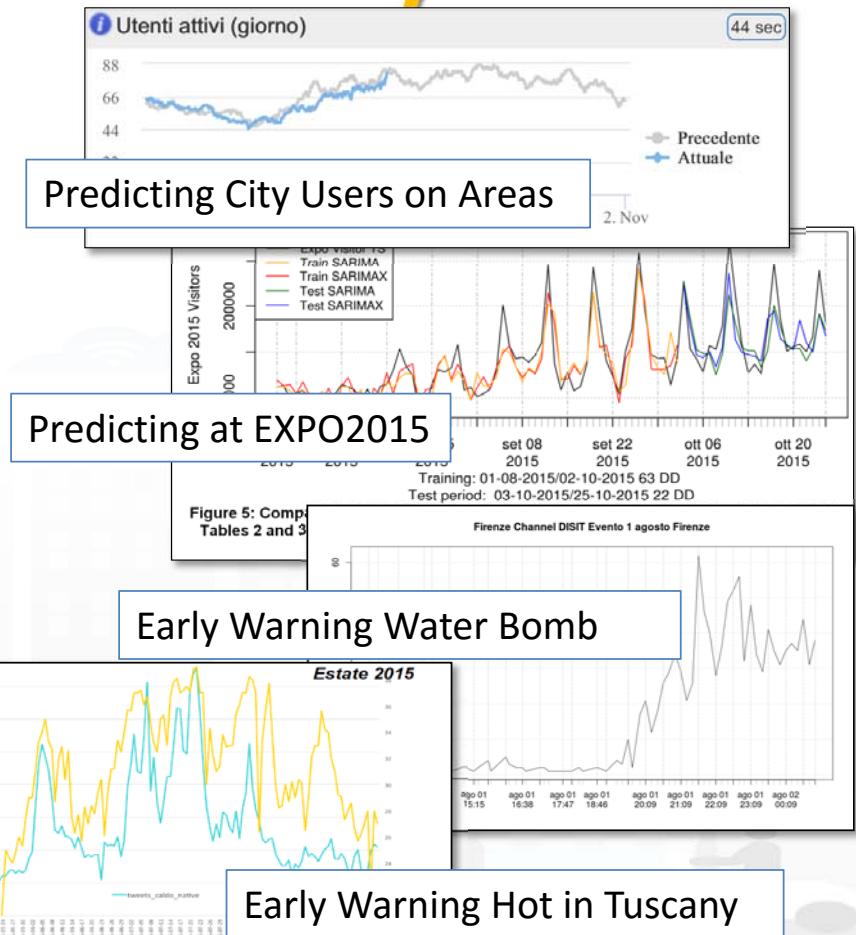


OD Matrix scalabile



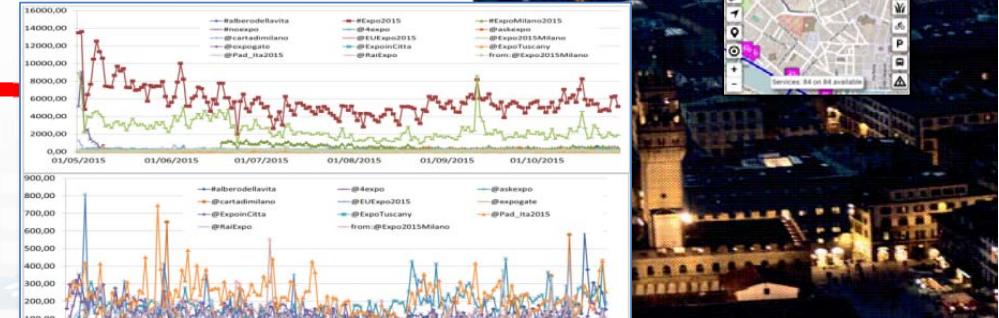
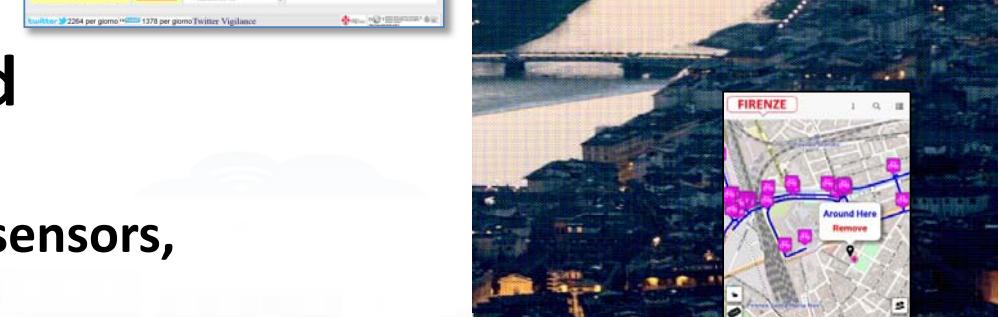
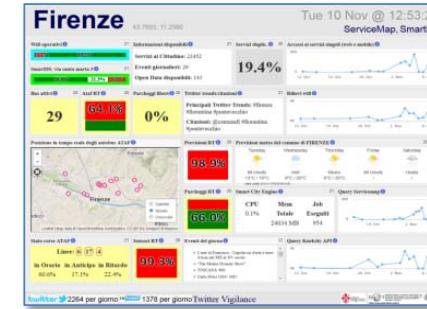
Predicting Models for Admin. & City Users

- Aiming at improving
 - quality of service,
 - distributing workload
 - early warning
- Traffic Flows & People Flows
→ crowd , #number of people
- Parking Status → free slots
- Weather Forecast (LAMMA)



city under control

- monitoring services' status of city operators
 - Smart City Dashboards
 - Continuous Business Intelligence
- City users behaviour monitoring and analysis/influencing/engaging:
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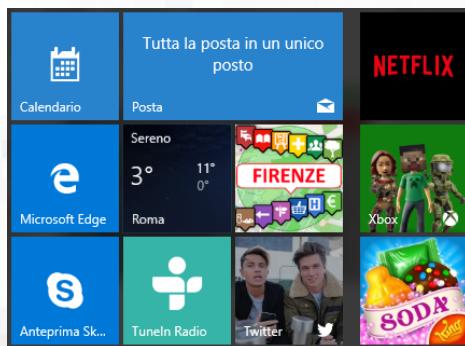
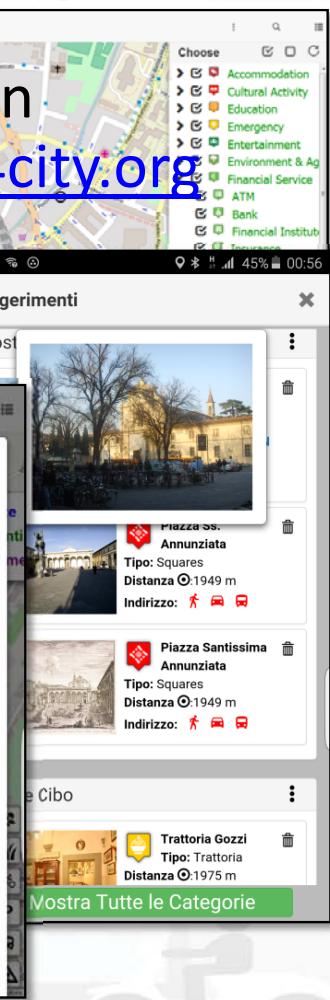
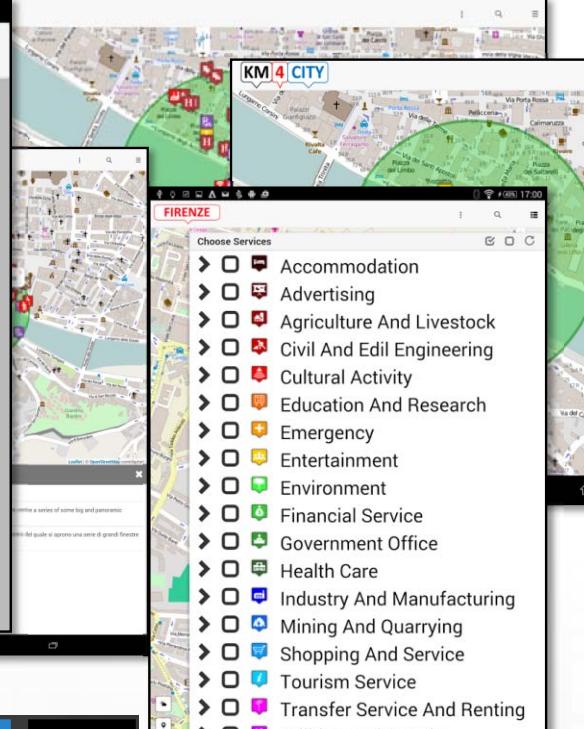
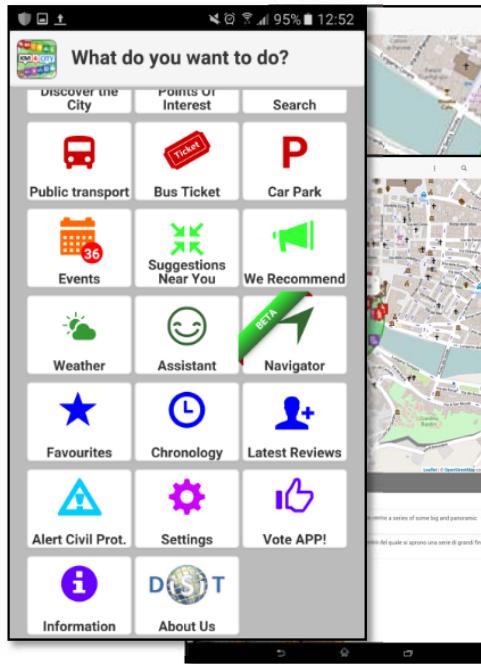
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Km4CityMobile App

Sii-Mobility



web application
<http://www.km4city.org>

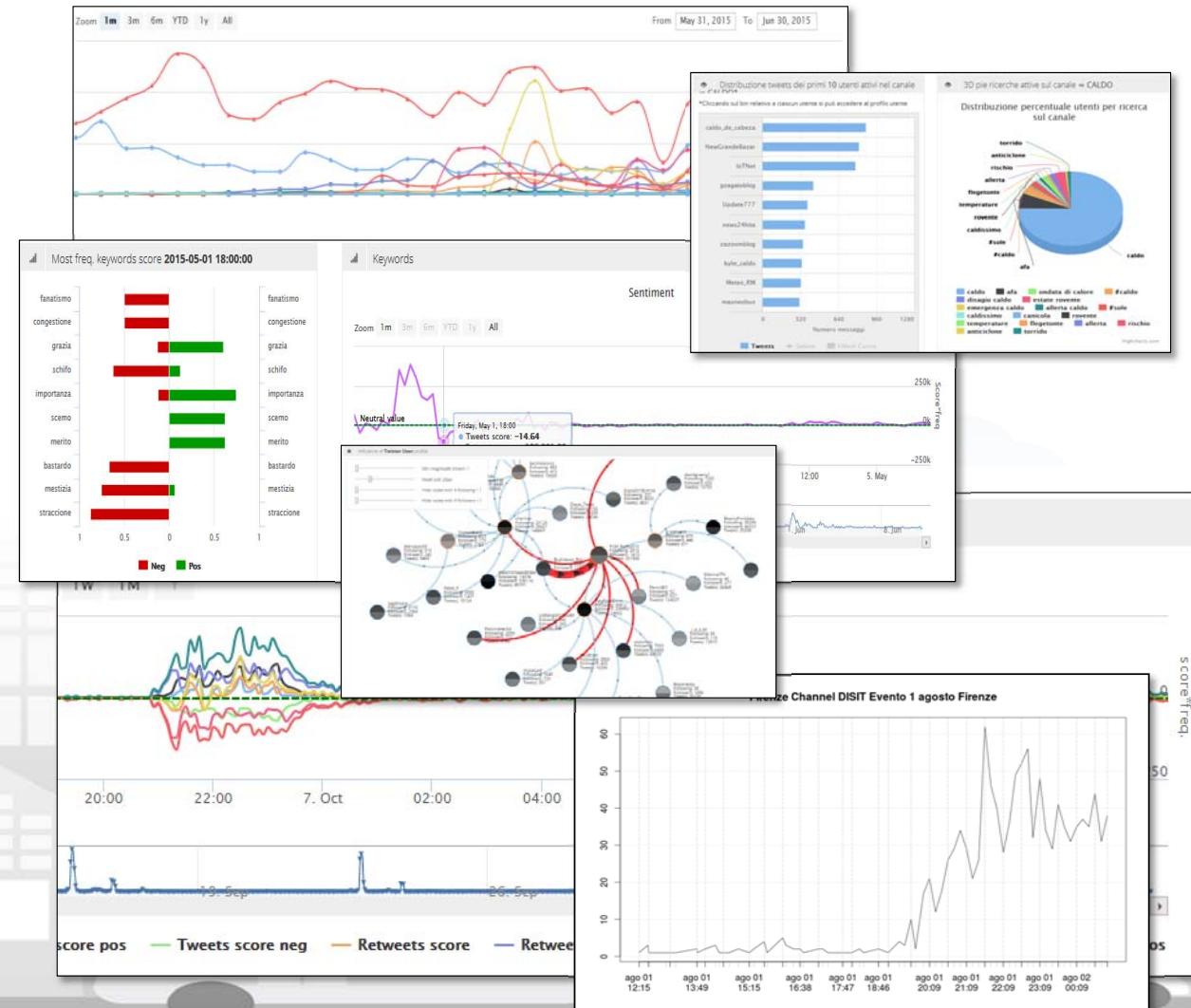


Km4City Smart City Ecosystem, January 2017

- <http://www.disit.org/tv>
- <http://www.disit.org/rttv>
- Citizens as sensors to
 - Assess sentiment on services, events, ...
 - Response of consumers wrt...
 - Early detection of critical conditions
 - Information channel
 - Opinion leaders
 - Communities
 - Formation
 - Predicting volume of visitors for tuning the services

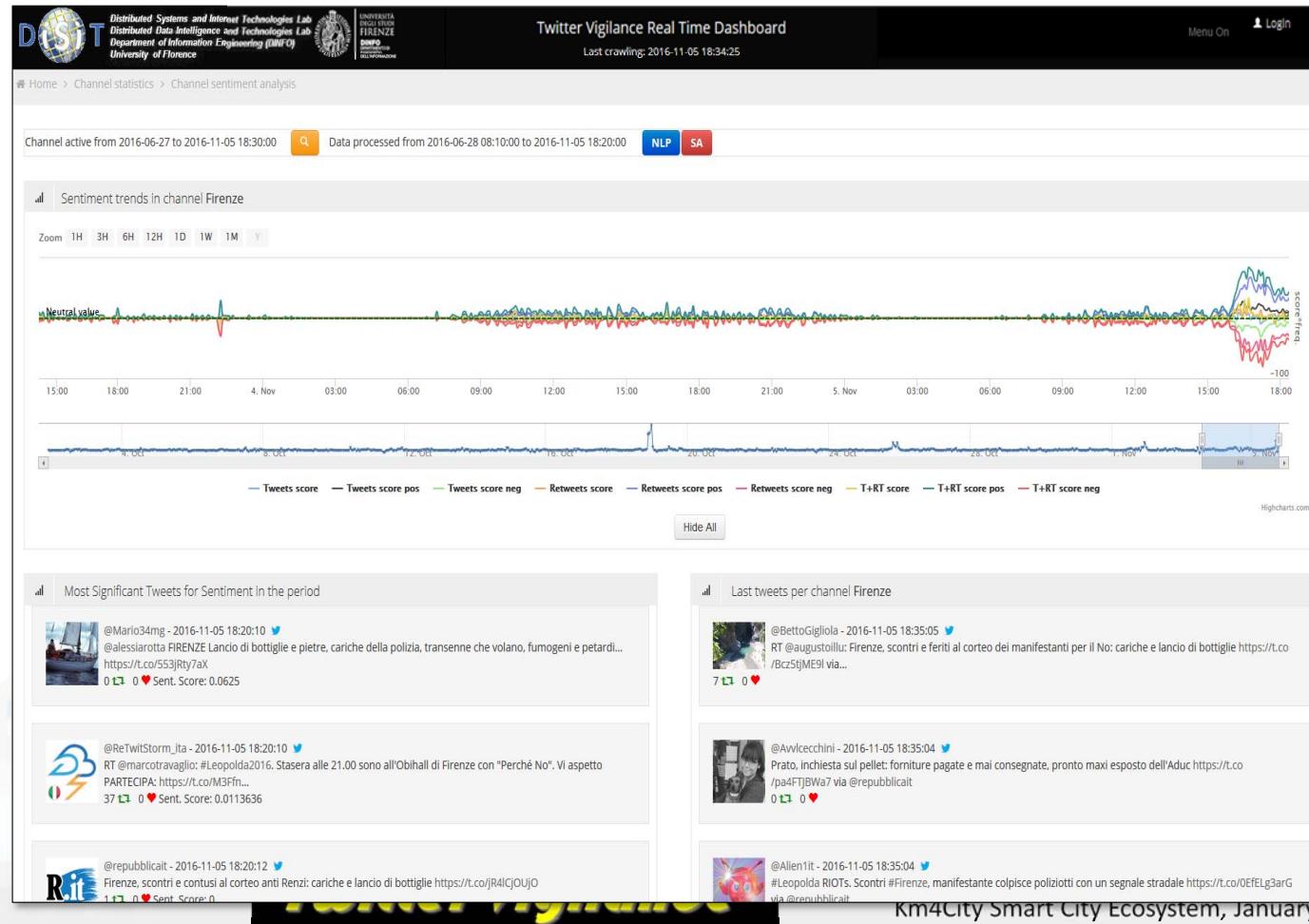
Twitter Vigilance

Twitter Vigilance

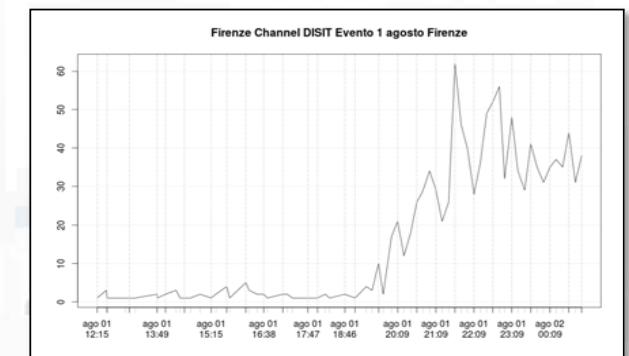
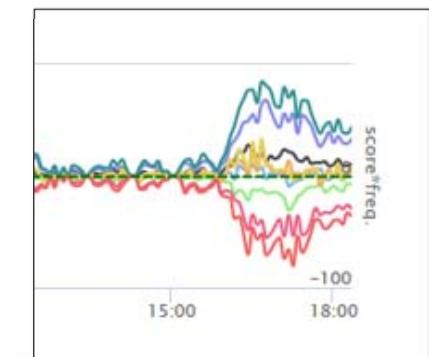


Km4City Smart City Ecosystem, January 2017

Real Time Twitter Vigilance, Early Warning



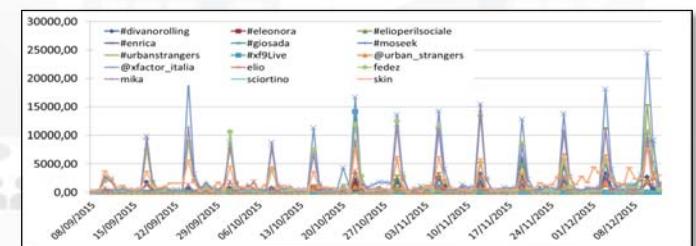
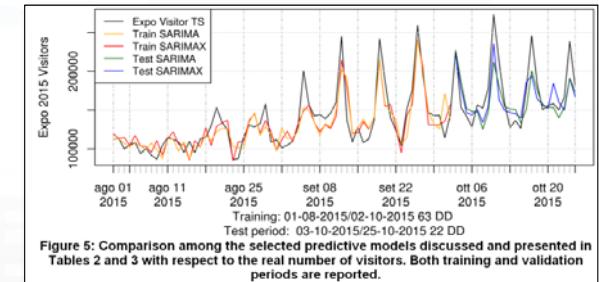
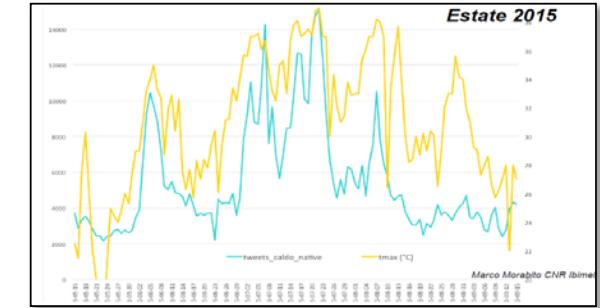
Sentiment Analysis



Twitter Vigilance

Prediction/Assessment

- Football game results as related to the volume of Tweets
- Number of votes on political elections,
via sentiment analysis, SA
- Size and inception of contagious diseases
- marketability of consumer goods
- public health seasonal flu
- box-office revenues for movies
- places to be visited, most visited
- number of people in locations like airports
- audience of TV programmes, political TV shows
- weather forecast information
- Appreciation of services



From Data to Services for the Sentient Cities

Open Source and inter-operable tools to

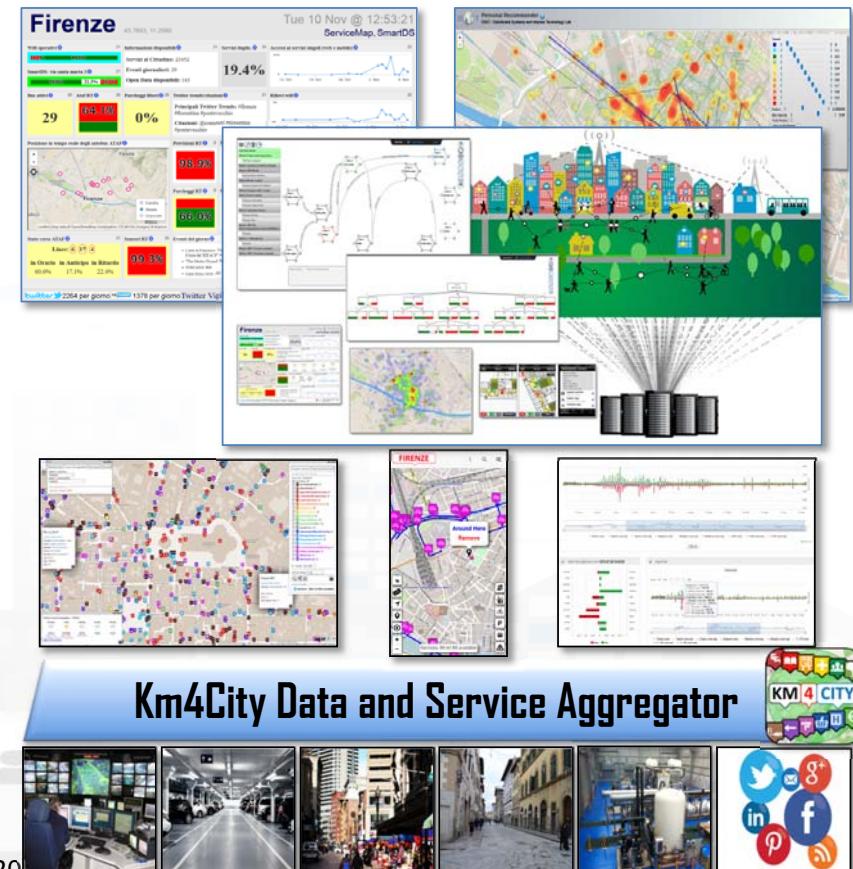
1. keep city under control via personalized dashboards

- transform data in value for the city,
- influence city users

2. Technical details:

- dashboard development
- data aggregation
- Projects contributing

3. improve city resilience, reducing risks and decision support



Strategies Implementation via Engagement

- Produce value from data enabling to
 - *Stimulate virtuous behavior,*
 - *influence engage City Users!*
 - Increase efficiency in energy consumption
 - Reduce pollution and traffic congestion
 - Improve quality of service, quality of life
- Create an ecosystem for innovation and put in action any smart city solutions and services.



Engagement & Assistant Rules

- **Detecting** city users' habits about mobility
 - Private cars → **stimulating Bus Usage & Bikes**
 - Private cars parking → usage of **peripheral parking-lot + bus**
 - Leave the car and take the bus twice → by using **bonus, tickets..**
 - → different solutions for moving...
- **Assisting by notifying** when one is
 - parking out of the residential parking zone
 - parking in a zone subjected to cleaning in the next two days
 - entering in the restricted traffic zone
- **Suggesting** you about
 - Events, **Civil Protection Alerts**,
 - **Closer free parking** ...
- **Administering** questionnaires
 - Getting assessment about services, city experience
 -
- **Requesting** ranking, photo and/or comments



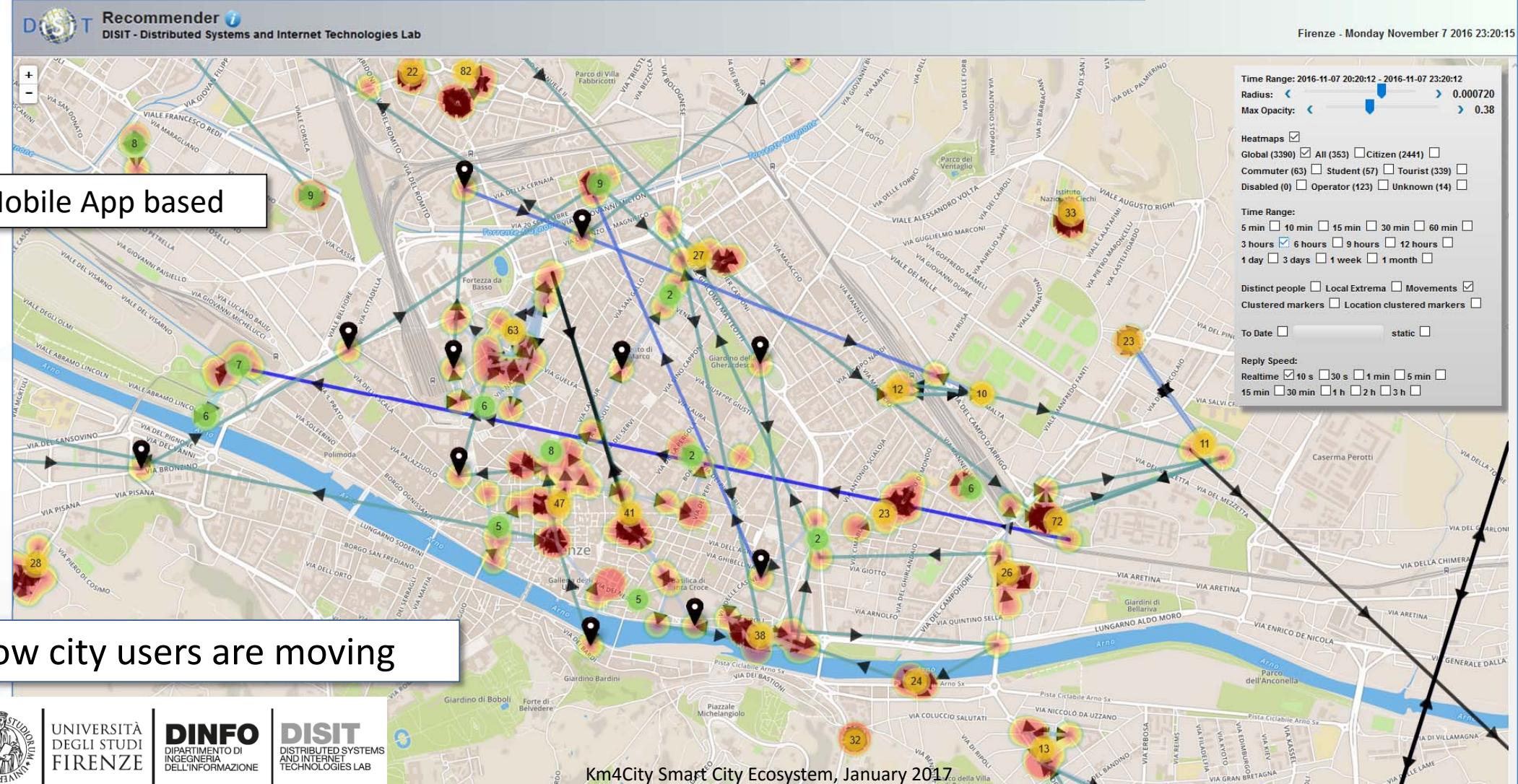


Suggestion on demand service

- Personalized menu on the basis of User Category
- **Automated Suggestions personalized:**
 - taking into account user profile and behavior, dislikes, requests, queries, etc.
- **Engagement**
 - Engine and Rule Editor
- **Advertising**
 - Engine and Rule Editor



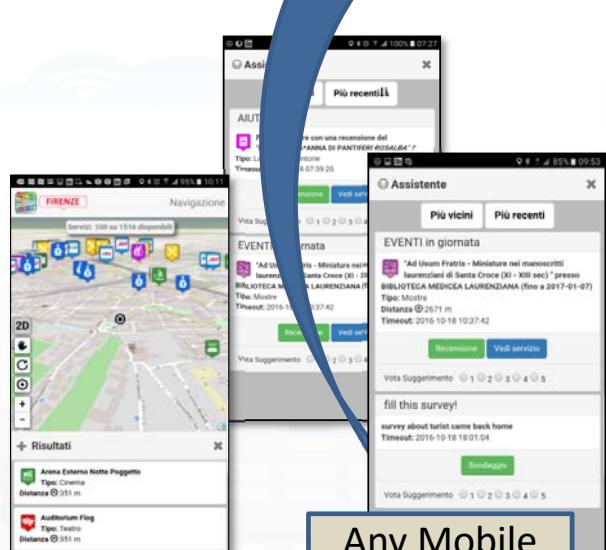
Anonymous User Behavior Analysis



User influencing, engaging, monitoring & Follow Up



City & City Operators Strategy Editor



Any Mobile
and Web
App

Rule name	Type	#sent	#viewed	#viewed on #sent	Description
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%	Suggest (in german) an event currently on interest
daily_event_en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%	Suggest (in english) an event currently on interest
- commuter	ASSISTANCE	5 (0.29%)	0 (0%)	0 (0%)	
- student	ASSISTANCE	14 (0.81%)	0 (0%)	0 (0%)	
- tourist	ASSISTANCE	1462 (85%)	25 (35.71%)	25 (1.71%)	
- citizen	ASSISTANCE	113 (6.57%)	0 (0%)	0 (0%)	
- operator	ASSISTANCE	0 (0%)	0 (0%)	0 (0%)	
- disabled	ASSISTANCE	0 (0%)	0 (0%)	0 (0%)	
- all	ASSISTANCE	119 (6.92%)	0 (0%)	0 (0%)	
daily_event_es	ENGAGEMENT	6 (0.01%)	0 (0%)	0 (0%)	
daily_event_fr	ENGAGEMENT	6 (0.01%)	0 (0%)	0 (0%)	
daily_event_it	ENGAGEMENT	5459 (6.73%)	0 (0%)	0 (0%)	
parking_en	ASSISTANCE	141 (0.17%)	0 (0%)	0 (0%)	
parking_es	ASSISTANCE	3 (0%)	0 (0%)	0 (0%)	
parking_it	ASSISTANCE	187 (0.23%)	0 (0%)	0 (0%)	
shoot_a_photo_de	ENGAGEMENT	68 (0.08%)	0 (0%)	0 (0%)	

Inform

You have parked out of your residential parking zone
The Road cleaning is this night
The waste in S.Andreas Road is full

Engage

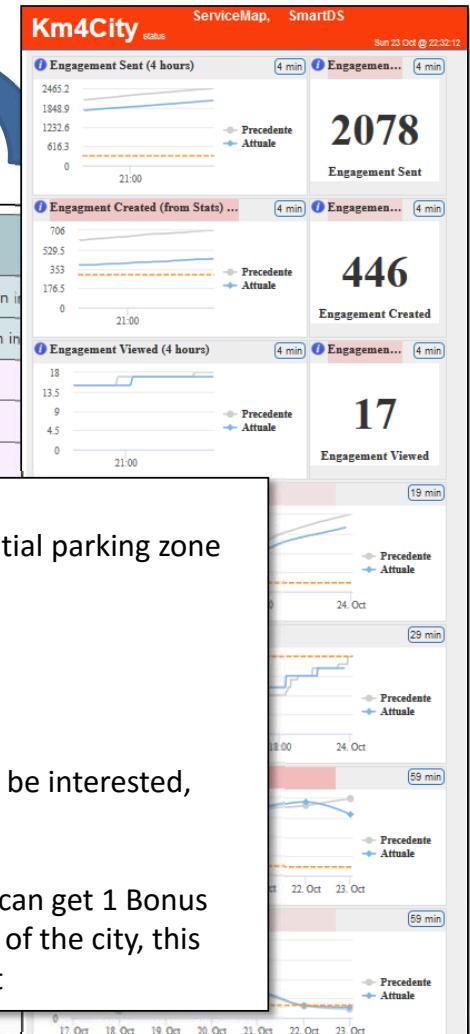
Provide a comment, a score, etc..

Stimulate / recommend

Events in the city, services you may be interested,
etc..

Provide Bonus

Since you have parked here you we can get 1 Bonus
We suggest you to leave the car out of the city, this
bonus can be used to by a bus ticket





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<http://www.disit.org>

Km4City Roadmap



2021

12/2017

6/2017

Today

- Territorial areas and paths
- Health, Bike sharing
- Statistics, Energy, ICT, ...
- E-vehicles
- Risk analysis
- Environmental, water
- Data Licensing models
- Energy Meters
- Fi-Ware compliant
- More Sensors, IoT, IoT
- Dashboard Builder
- Territorial areas and paths
- User Engagement
- Mobility and transport
- Resilience Decision Support

GHOST SIR
2016-2019 - Started



71

2013

Km4City 1.1

- Tuscany Map
- Services
- AVM
- Sensors
- Parking
- Cultural Heritage
- Enrichment cities
- Event in the city
- Digital Locations
- Fresh places

- <http://servicemap.km4city.org>
- <http://log.disit.org>
- <http://www.disit.org/fodd>
- <http://www.disit.org/tv> Twitter Vigilance
- <http://smartds.km4city.org>

- Weather
- Cultural Heritage
- Energy recharge pillar
- Wi-Fi
- Events in the city

2015



RESilience management guidelines
and Operationalization appLied to
Urban Transport Environment

Km4City 1.5

- SmartDS
- Km4City App



SII-Mobility
<http://www.sii-mobility.org>

SII-Mobility SCN
2016-2018 - Started
Km4City 1.6.2

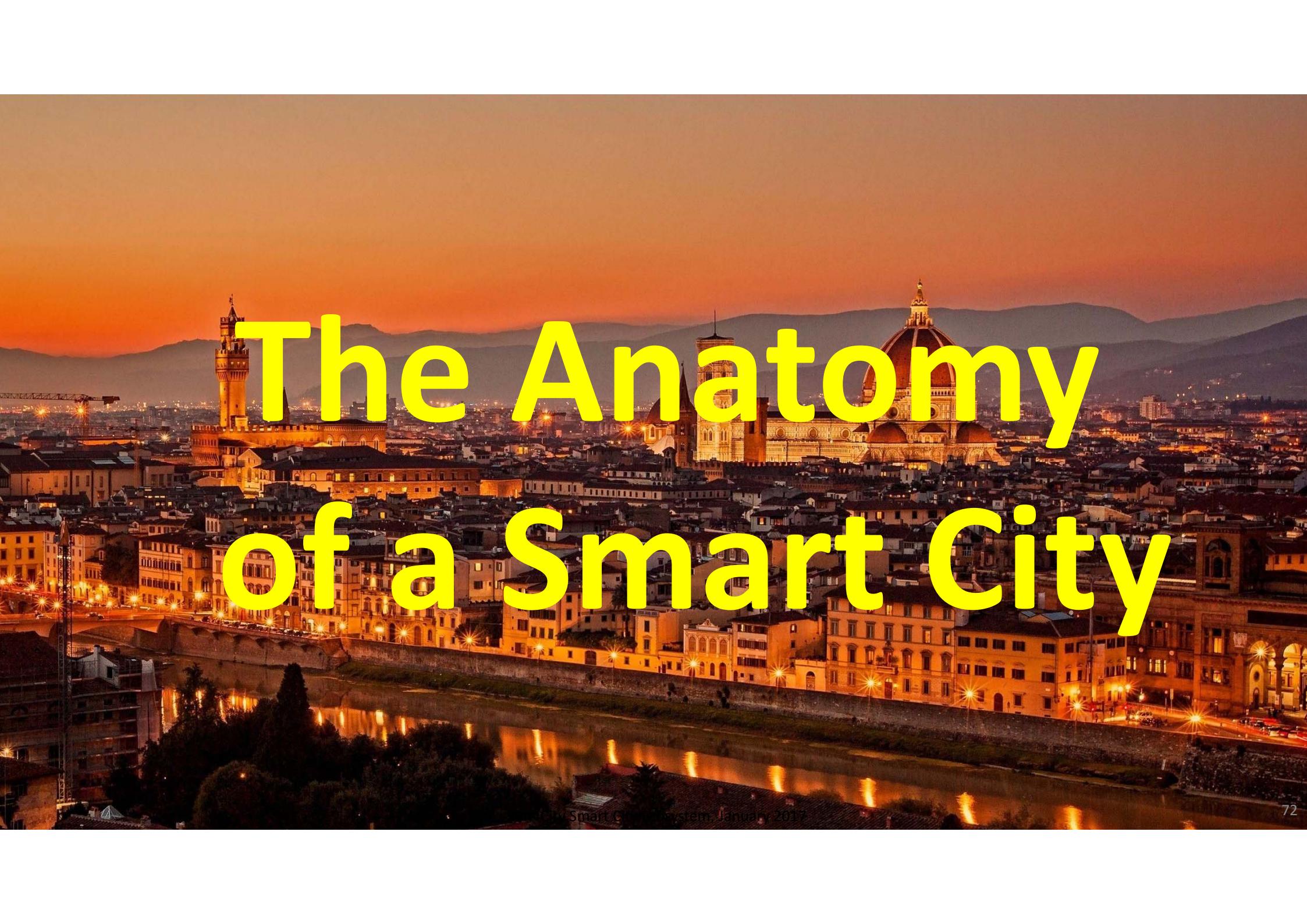
2016

REPLICATE H2020
2016-2021 - Started



REPLICATE
Renaissance of PLACES
with Innovative CITIZENSHIP
And TECHNOLOGY

- Suggestions on demand
- User Behaviour Analysis
- Trajectories and OD

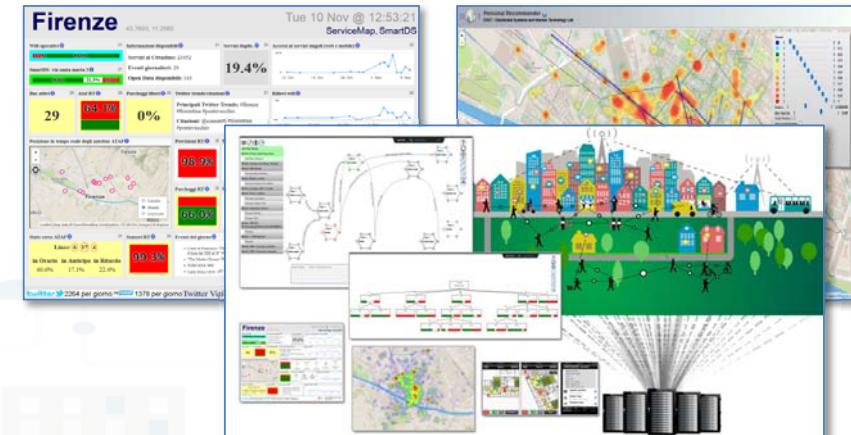
A photograph of the Florence skyline at sunset. The sky is a warm orange and yellow. In the foreground, the Arno River flows through the city. The city's buildings, including the Palazzo Vecchio and the Duomo, are illuminated with warm lights. The overall atmosphere is peaceful and historic.

The Anatomy of a Smart City

From Data to Services for the Sentient Cities

Open Source and inter-operable tools to

- 1. keep city under control via personalized dashboards**
 - transform data in value for the city,
 - influence city users
- 2. Technical details:**
 - dashboard development
 - data aggregation
 - Projects contributing
- 3. improve city resilience, reducing risks and decision support**



Km4City Data and Service Aggregator



Back Office and Dev Tools



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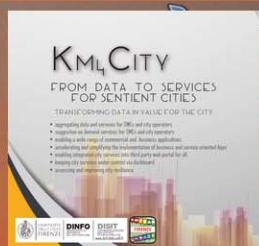
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App Store

Download from
Windows Phone Store



Home Sentient City Control Room City Users' Tools Back Office and Dev Tools Info and Docs

Development Tools for Mobile App and Web App (the ServiceMap Tool), generating Smart City API calls

Service Map (visual query development tool) (*)
POI density in Florence Downtown (*)
Events in Florence (*)
Services & POI in Tuscany
Services & POI in Florence (*)
Services & POI in Pisa (*)
Bus Lines and timelines in Tuscany
Green Areas in Florence (*)
Cycling Path in Florence
Search on Area analysis (*)
Search along line analysis (*)

Dashboard development tools

Dashboard Builder for control room (*)
Web page: Km4City Smart City API documentation
Km4City Ontology, SVG File
ZIP File: Download Km4City Ontology, multiple formats
Linked Open Graph LOD (*)
SPARQL & Data Licenses (*)
Km4City in Tuscany Area
Smart City Main Data, IOT, Sensors in Tuscany

Data Warehouse and Back Office Data Aggregation Tools

Smart City General Architecture
Programming User Engagements
DIM: Data Ingestion Manager
Web Page: Data Ingestion Manager, DIM data broker tool
Web Page: DISCES, Smart City Engine, Big Data Process manager
Web Page: RDF store Indexer, RIM, and versioning manager

www.Km4City.org

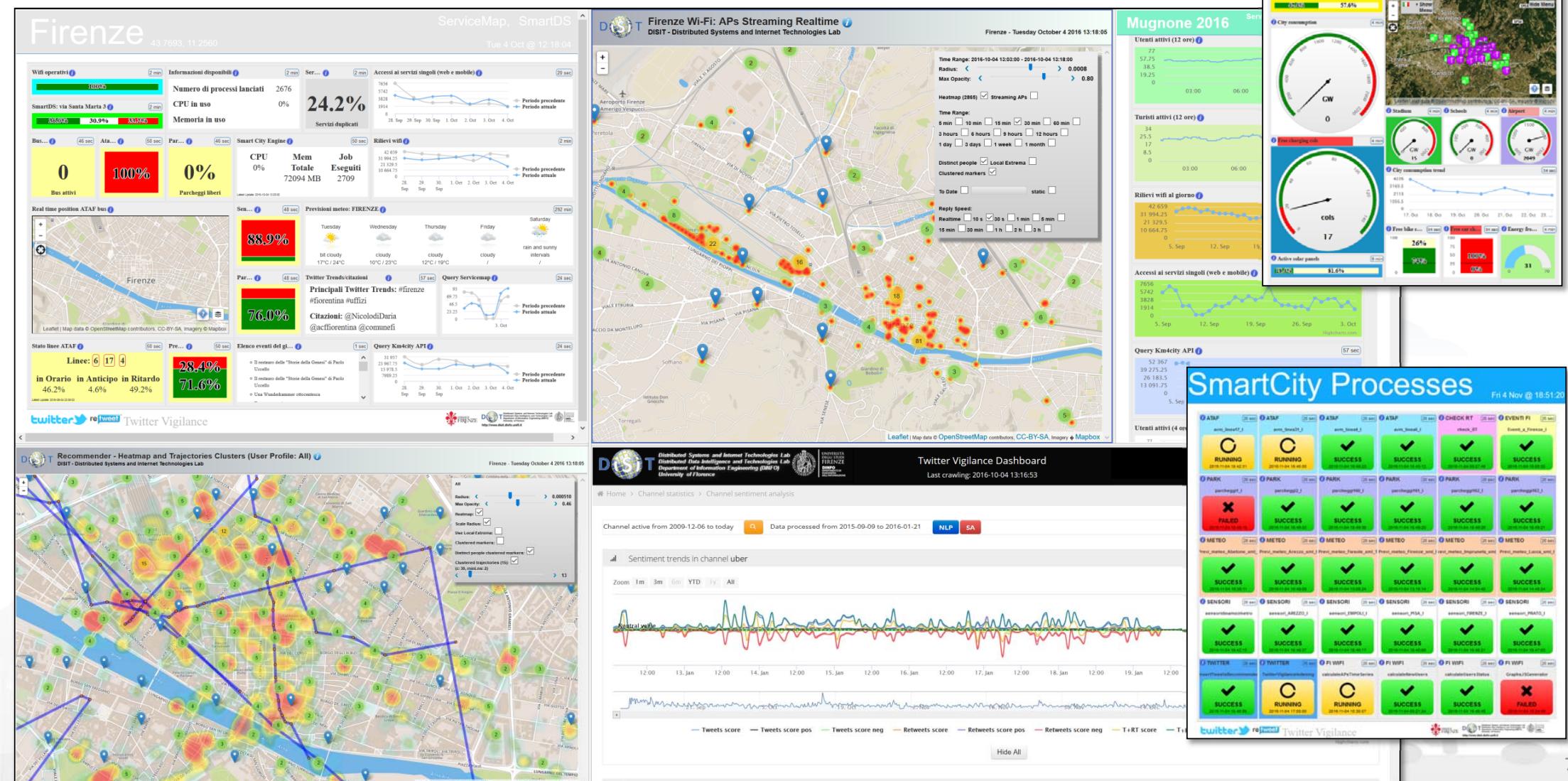
Smart City System, January 2017



Development tools

- **Dashboard builder**
 - Creating personalized dashboards in few clicks
- **aggregating multi-domain data and services** for SMEs and city operators
 - **Data /Service Aggregator:** open, flexible and suitable access
 - **development tool** for fast and low cost implementation of business and service oriented Apps
 - access to aggregated data → **Smart City API**
 - ServiceMap → **Smart City API**

Higher level Dashboard





Dashboard Builder

Dashboard Builder

Dashboards Overview

Sources Management

DataSources Overview

Add new Widget

Modifica Widget

The dashboard builder interface allows users to manage dashboards, view data sources, and build custom widgets. It includes a sidebar with navigation links like 'Operations', 'Metrics', 'Widgets', and 'Users'. A central panel shows a 'Sources Management' section with a table of data sources and a 'DataSources Overview' section with a list of metrics.

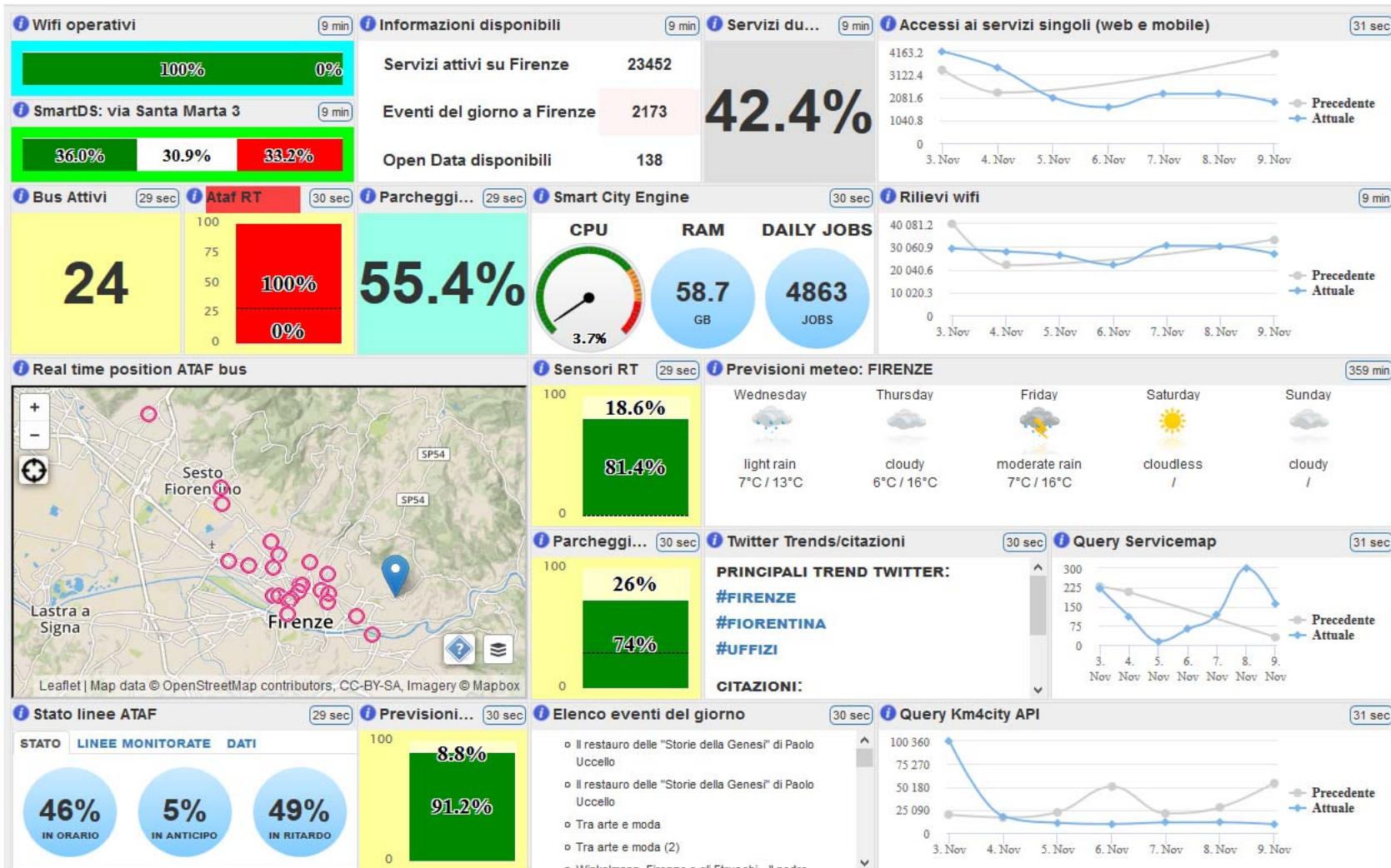


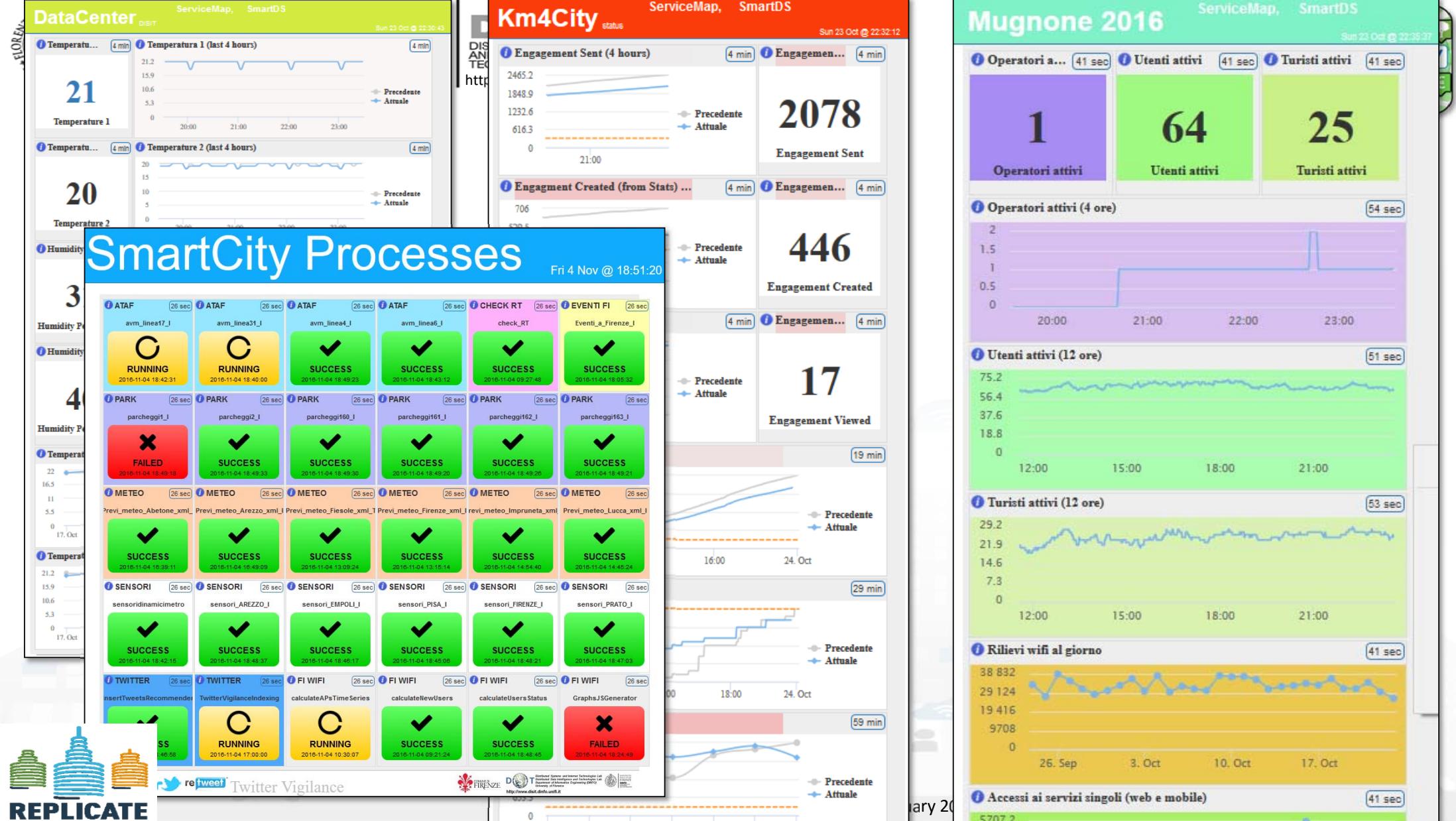


Firenze

43.7693, 11.2560

Wed 9 Nov @ 23:36:04



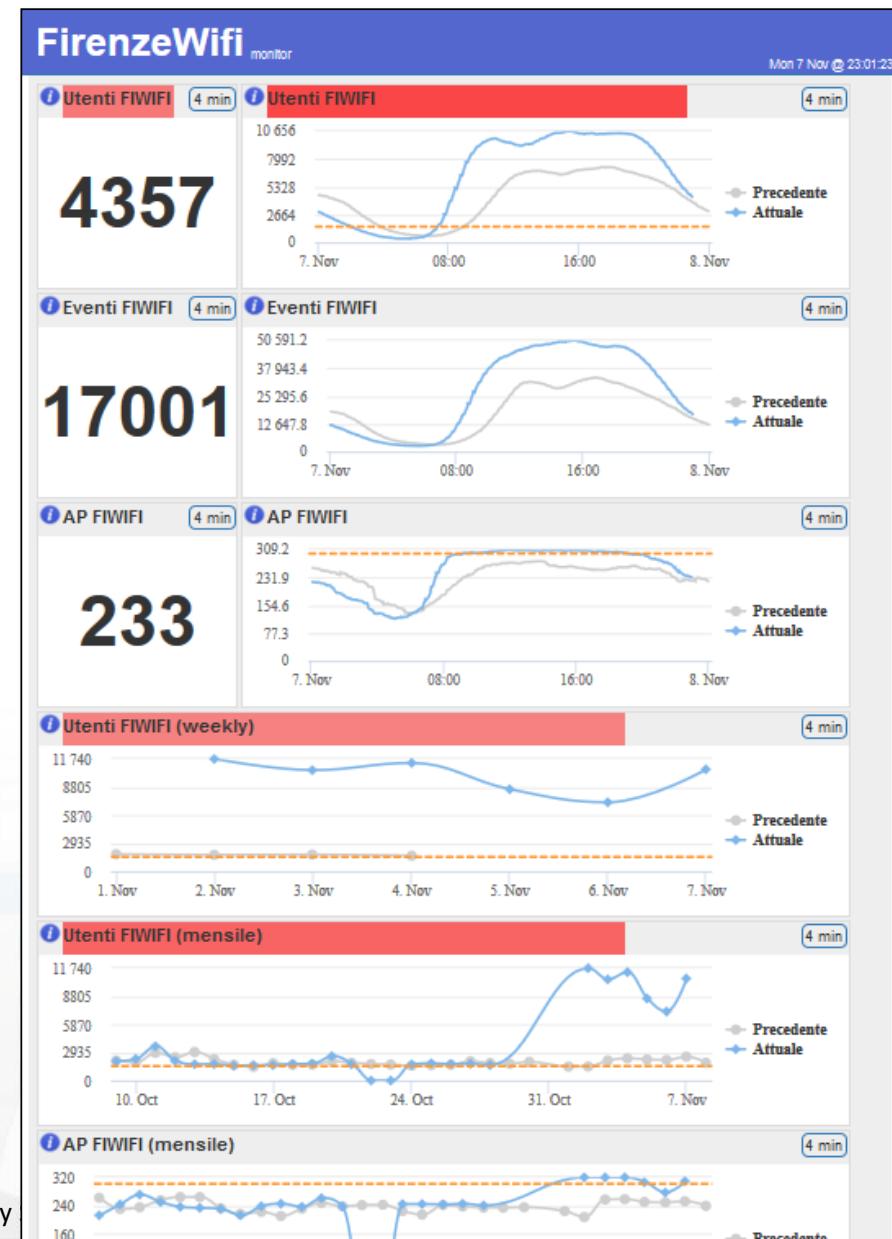
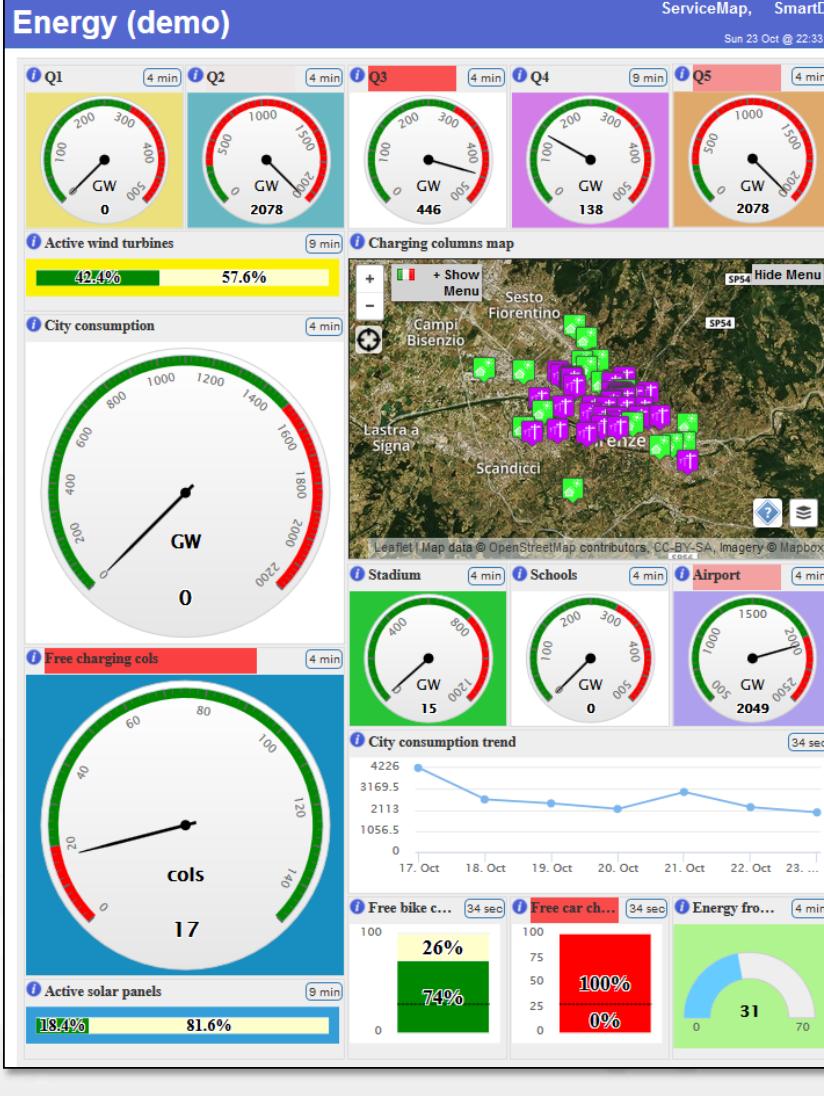




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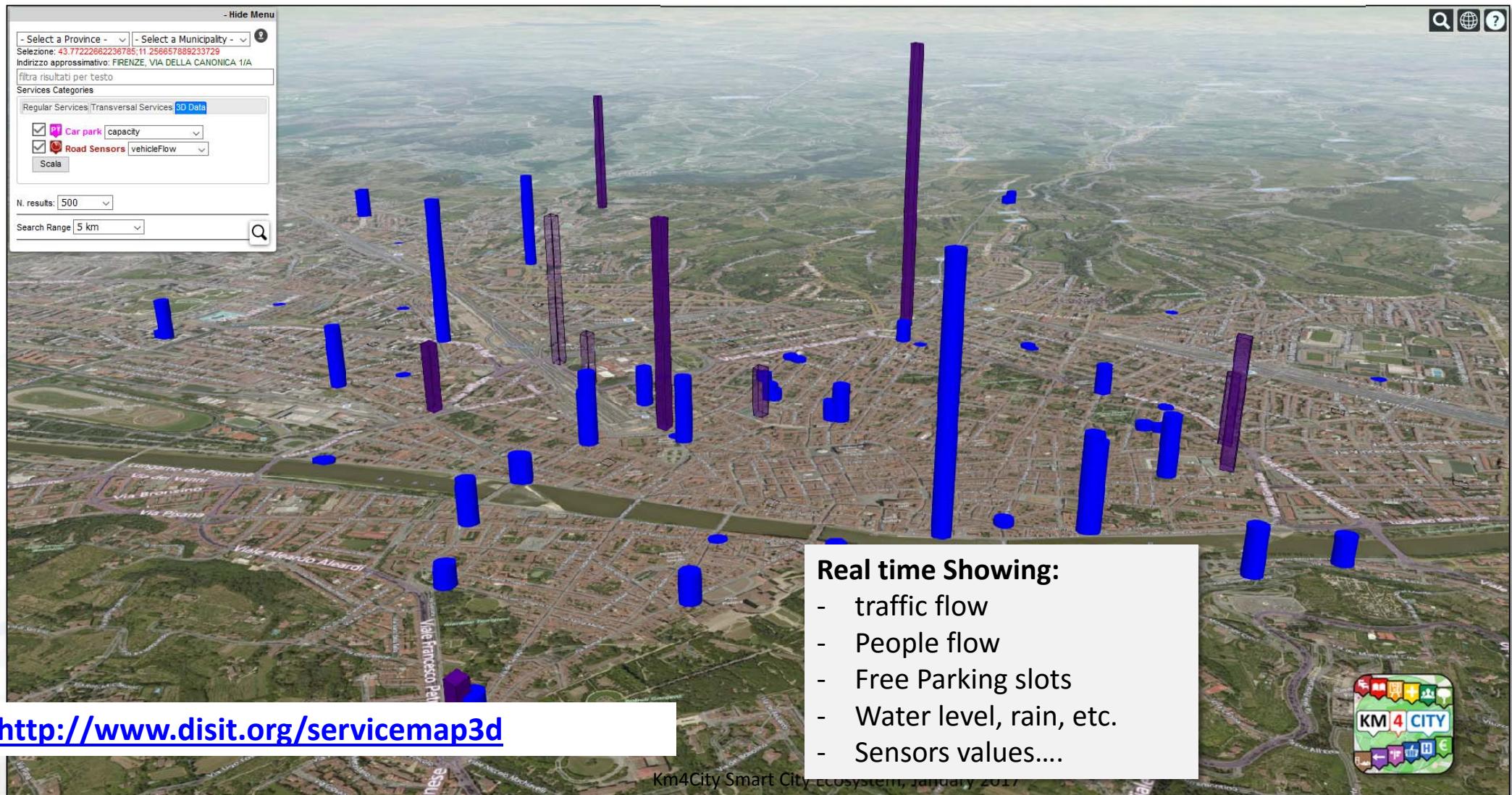


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RealTime Values 3D





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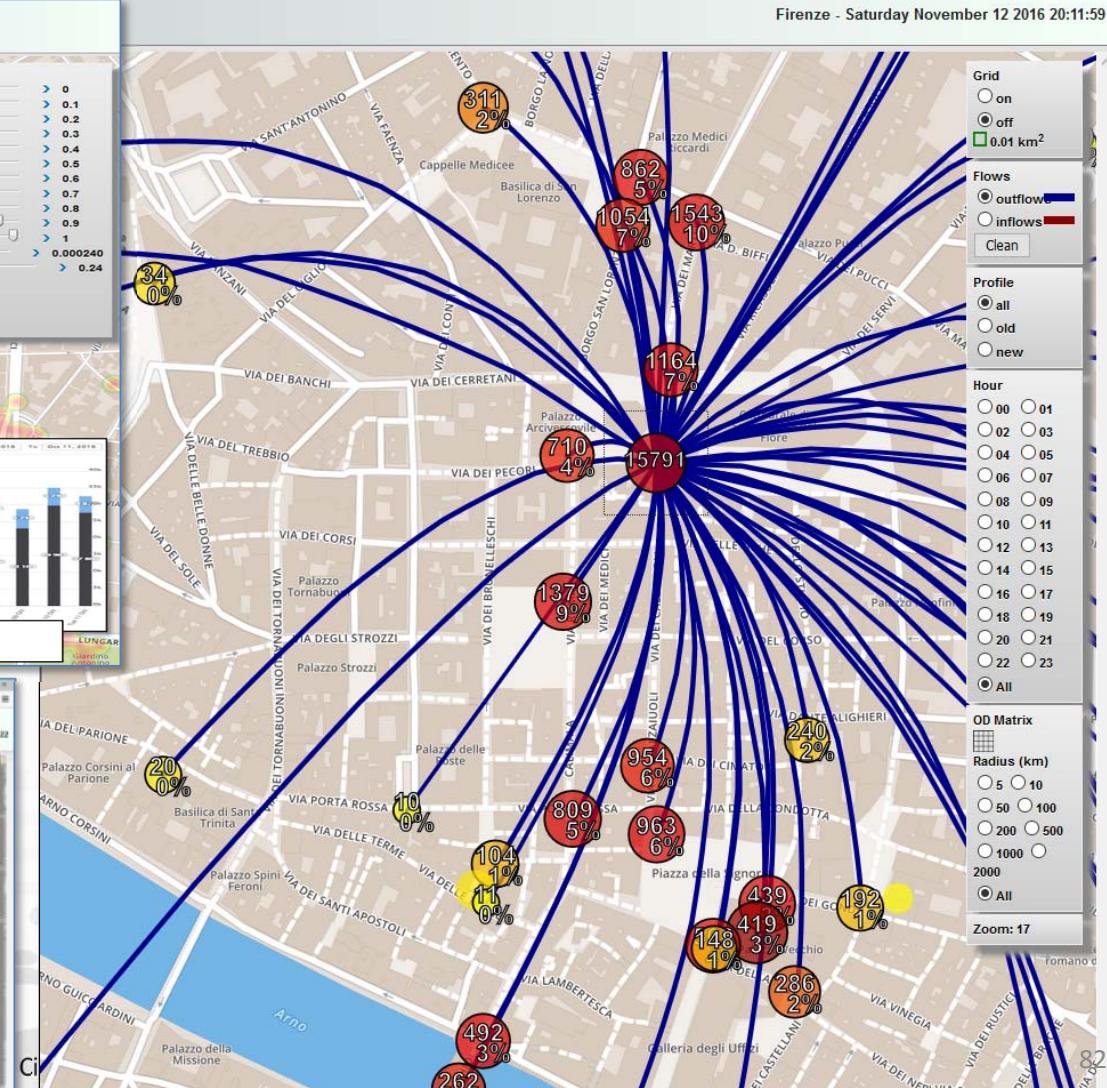
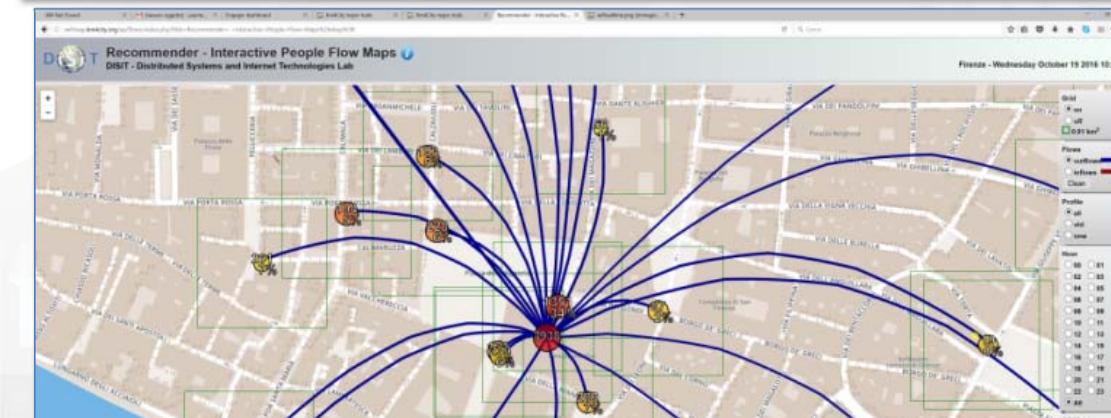
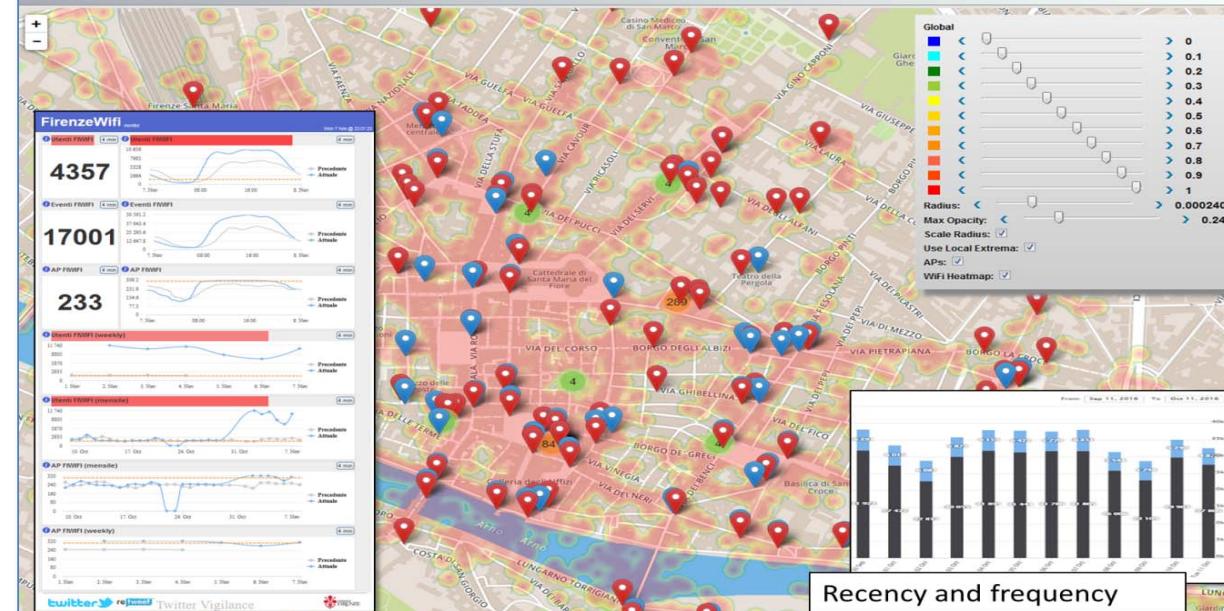
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Wi-Fi OD estimation.



DISIT WiFi Firenze
DISIT - Distributed Systems and Internet Technology Lab

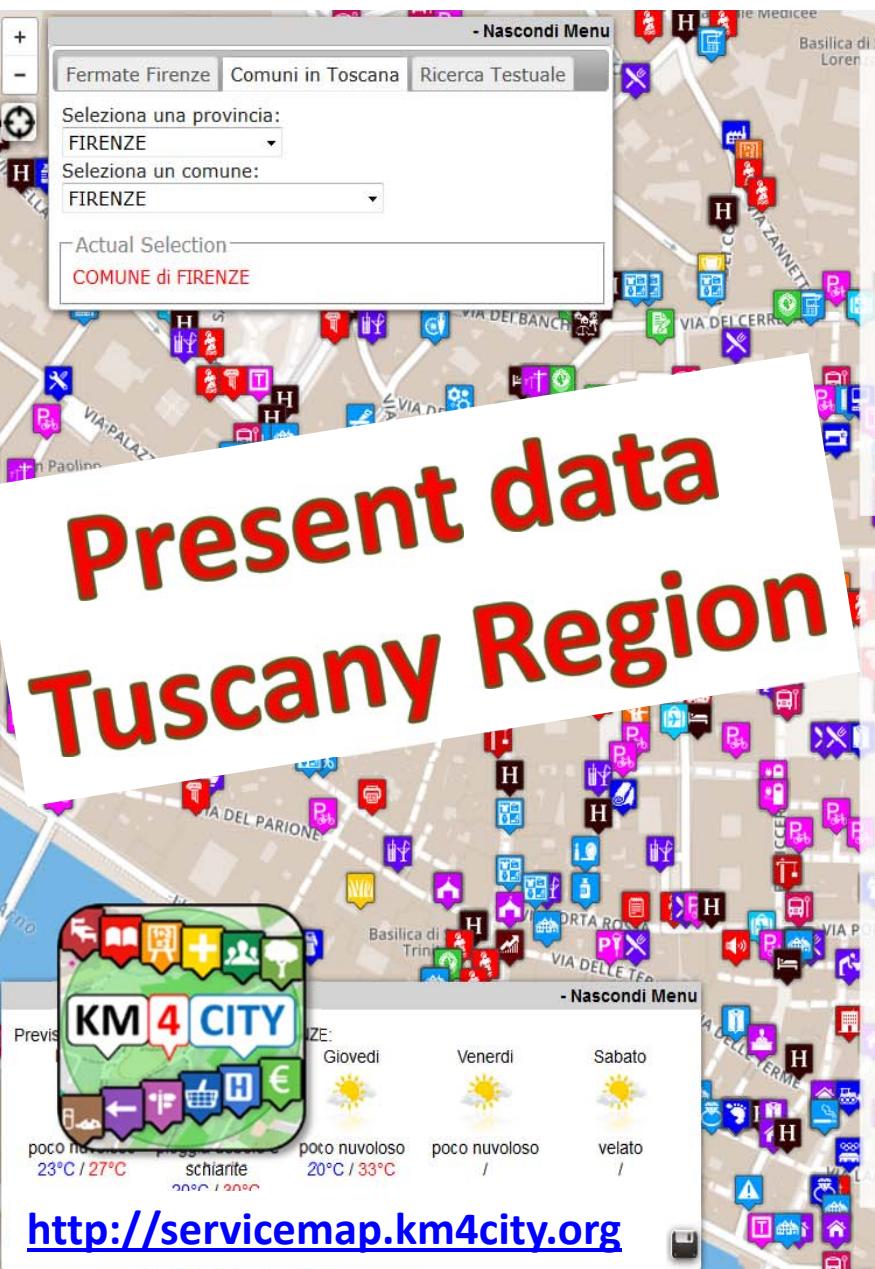




Development tools

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 - access to aggregated data → **Smart City API**
 - ServiceMap → **Smart City API**

**Present data
Tuscany Region**



Road Graph (Tuscany region)

- 132,923 Roads
- 389,711 Road Elements
- 318,160 Road Nodes
- 1,508,207 Street Numbers

Services (20 cat, 512 cat.)

- 16 Pub. Transport Operators
- 21.280 Bus stops & 1081 bus lines
- 210 Parking areas
- 796 Traffic Sensors
- Info on: points, paths, areas, etc.

Dynamic/real-time

- bus lines: 144 updates X day X line
- NEW:** Timeline PT: 1081 lines, 1-2 updates per day
- parking status: 76 updates X day X sensor
- traffic Sensors: 288 updates X day X sensor
- weather: 2 updates X day for 285 areas
- NEW:** Triage status: 96 updates per day, per hospital
- NEW:** Fuel stations: 1 update per day, 1600 stations
- events: about 60 new events X day
- Wi-Fi: > 350.000 measures X day
- mobiles: > 50.000 measures X day
- more than 35.000 distinct users X day
- From 600.000 to 4.5 M Tweets X day
-+ many IOT are coming

Servizi Regolari Servizi Trasversali

search text into service

Categorie Servizi

De>Select All

Accommodation +

Advertising +

AgricultureAndLivestock +

CivilAndEdilEngineering +

CulturalActivity +

EducationAndResearch +

Emergency +

Entertainment +

Environment +

FinancialService +

GovernmentOffice +

HealthCare +

IndustryAndManufacturing +

MiningAndQuarrying +

ShoppingAndService +

TourismService +

TransferServiceAndRenting +

UtilitiesAndSupply +

Wholesale +

WineAndFood +

N. risultati: Nessun Limite

Raggio ricerca 100 metri

Risultati della ricerca

più di 4000 risultati, attivato clustering

Services 16858

Leaflet | Map data © OpenStreetMap contributors, CC-BY-SA, Imagery © Mapbox

Transport systems
Mobility, parking



Public Services
Govern, events, ...



Sensors, IOT
Cameras, ..



Environment,
Water, energy



Shops, services,
operators



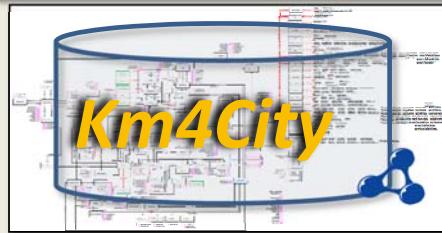
Social Media
WiFi, network



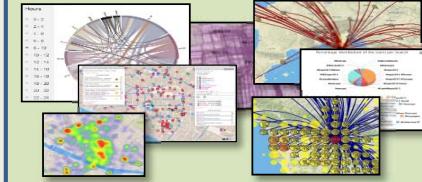
Static, Slow and Real Time data flows

DISCES -- Distributed and parallel architecture on Cloud

Km4City Smart City Engine



Big Data Analytics



Smartening Tools



Development Tools



Km4City Smart City API

City Operators and Decision Makers

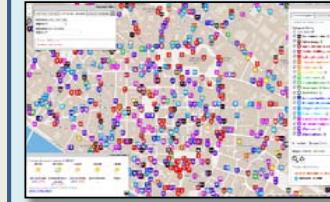
Dashboards



Smart Decision Support



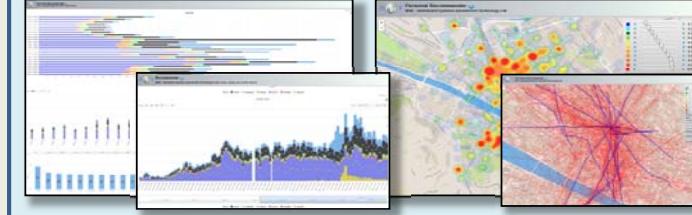
ServiceMap browser



Twitter Vigilance



Analyzers of City User Behavior



Tools for Final Users

Mobile e Web Apps

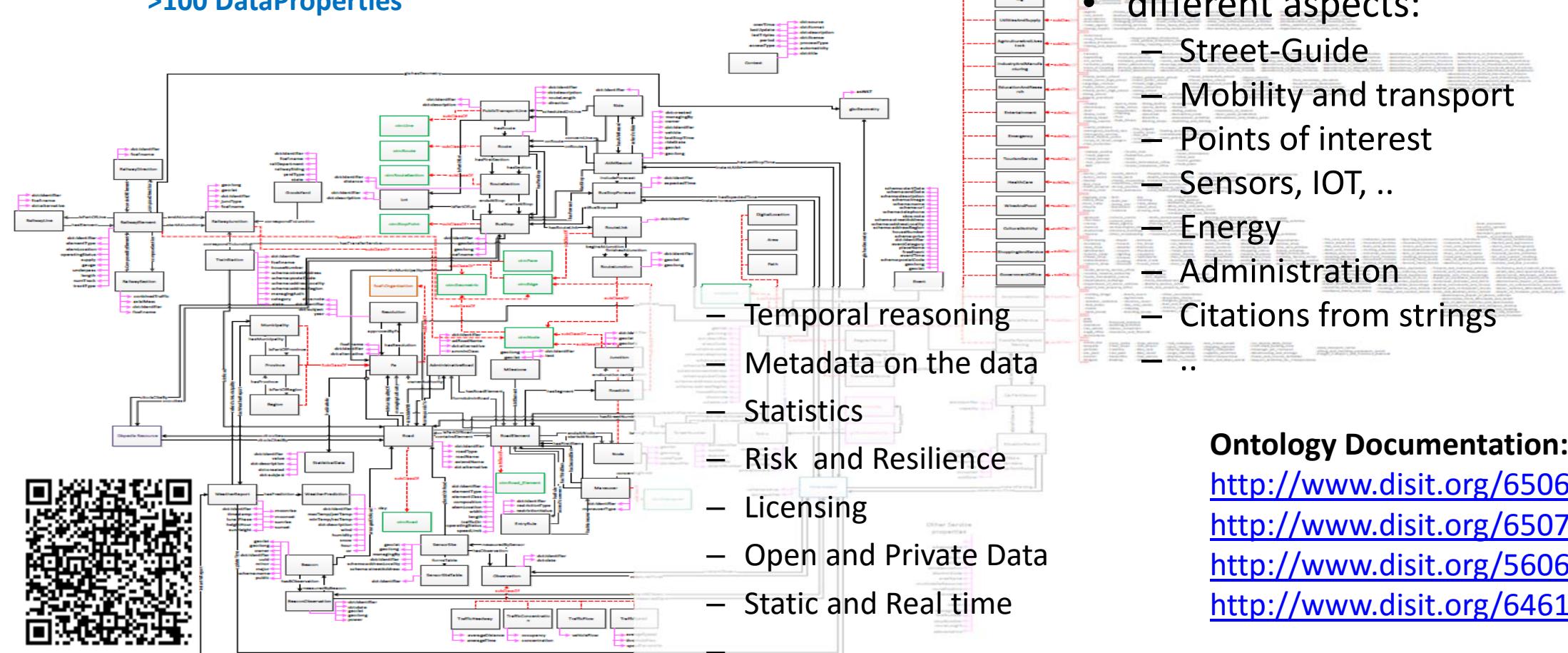




Km4City Ontology - RDF Store



>84 Classes
>100 ObjectProperties
>100 DataProperties



Km4City Smart City Ecosystem, January 2017

- different aspects:
 - Street-Guide
 - Mobility and transport
 - Points of interest
 - Sensors, IOT, ..
 - Energy
 - Administration
 - Citations from strings
 - ..
- Temporal reasoning
- Metadata on the data
- Statistics
- Risk and Resilience
- Licensing
- Open and Private Data
- Static and Real time
- ..

Ontology Documentation:
<http://www.disit.org/6506>
<http://www.disit.org/6507>
<http://www.disit.org/5606>
<http://www.disit.org/6461>



Km4City Ontology - RDF Store



*Km4City is a new generation
of Urban Platforms*



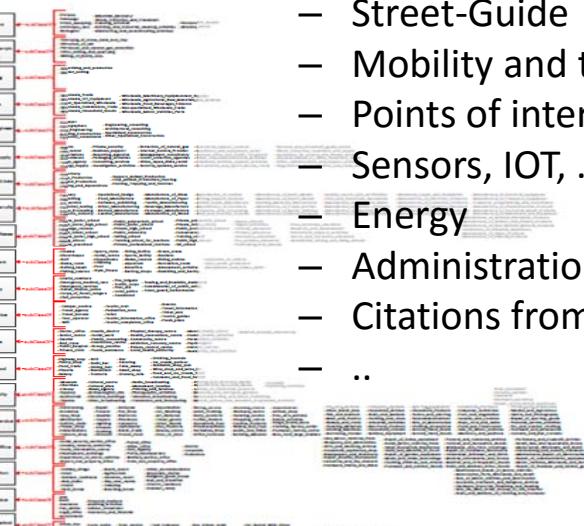
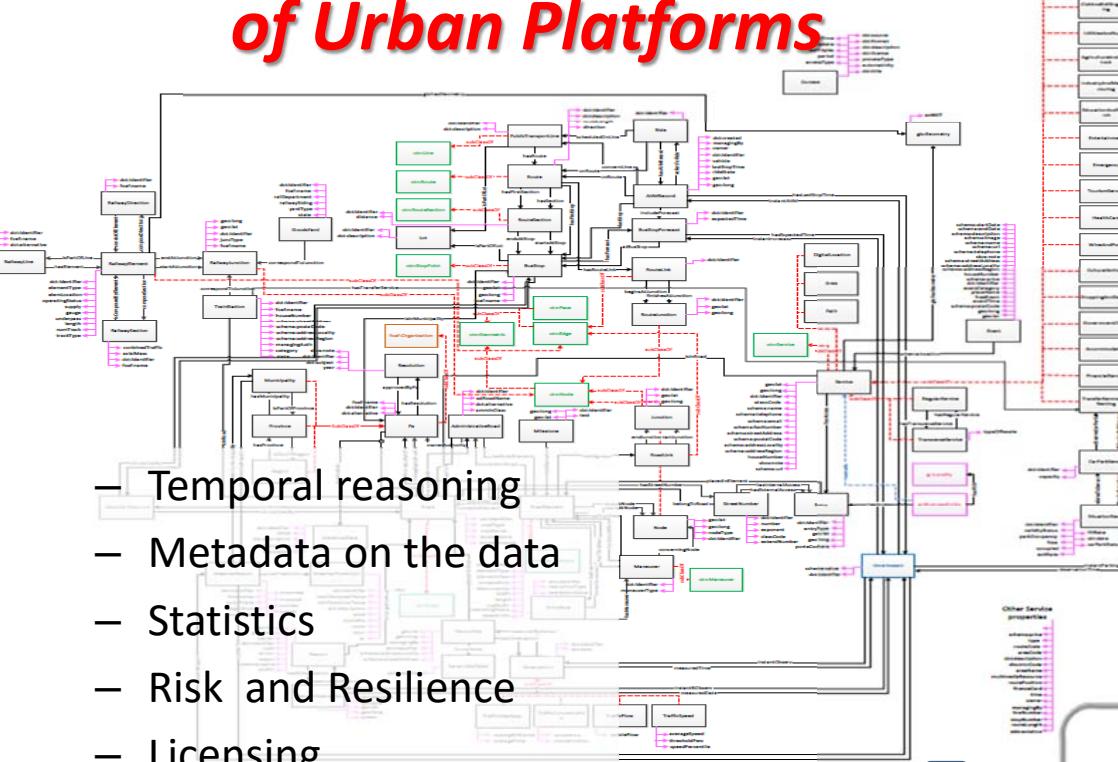
- Street-Guide
- Mobility and transport
- Points of interest
- Sensors, IOT, ..
- Energy
- Administration
- Citations from strings
- ..

Big Data Tools



LOD and
reasoners

- Temporal reasoning
- Metadata on the data
- Statistics
- Risk and Resilience
- Licensing
- Open and Private Data
- Static and Real time
- ..



Km4City Smart City Ecosystem, January 2017





Development tools

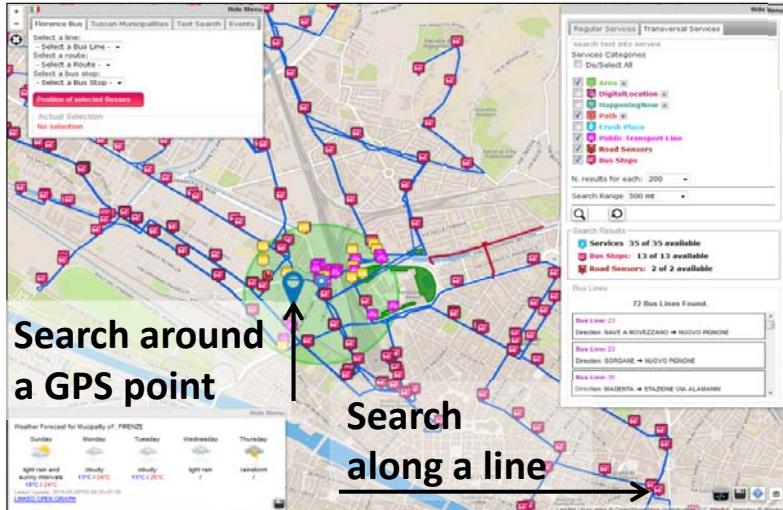
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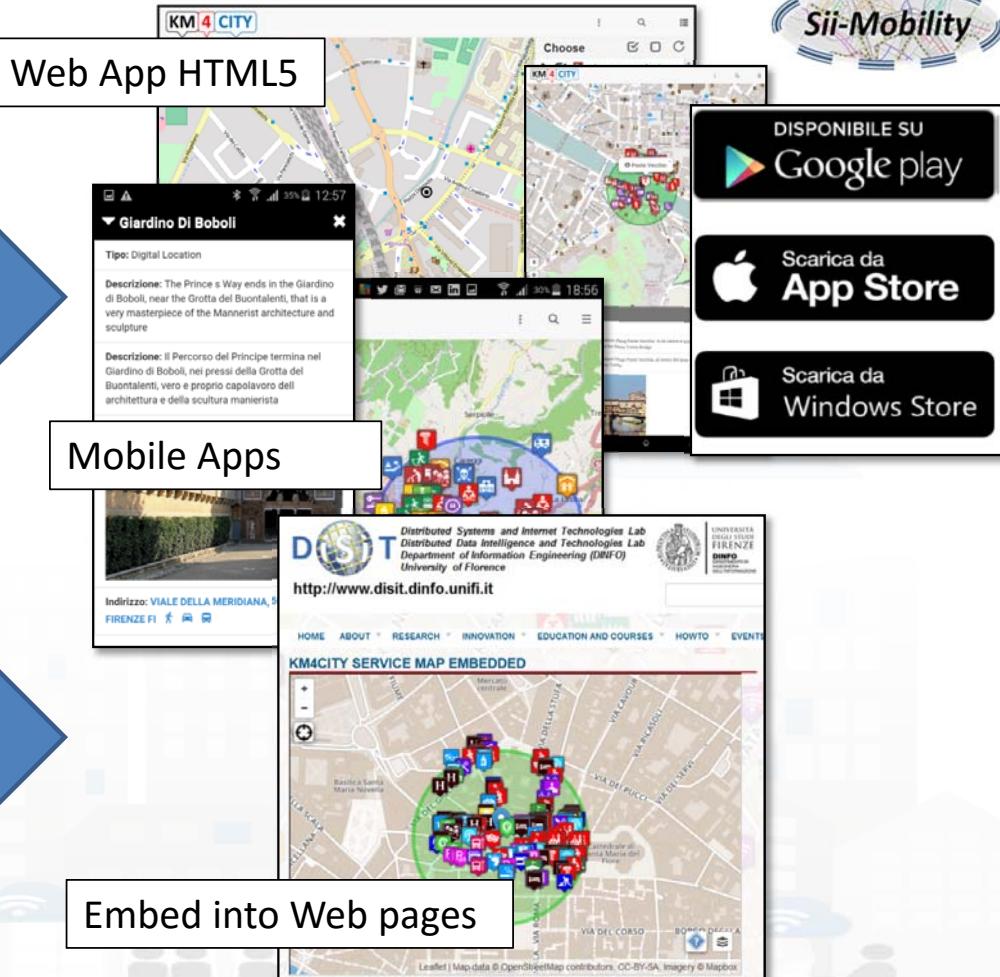
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ServiceMap Dev Tool

Smart City API call generation



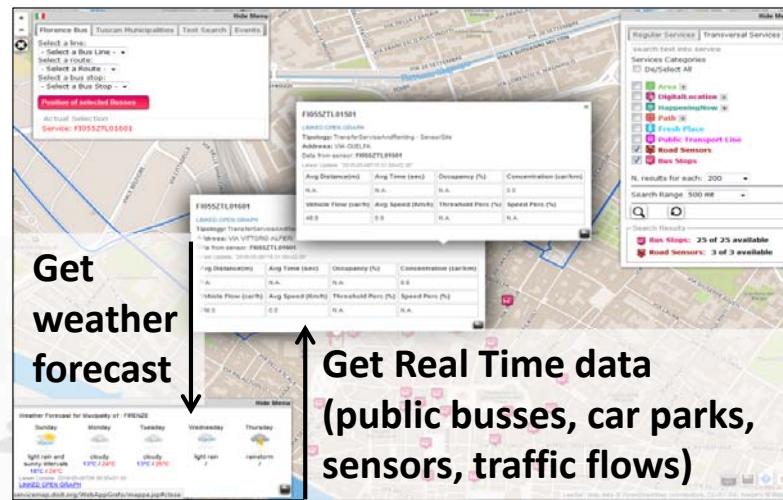
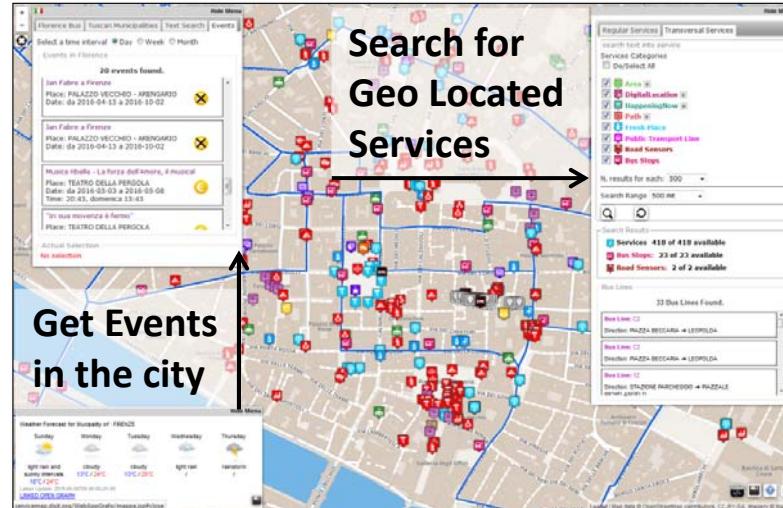
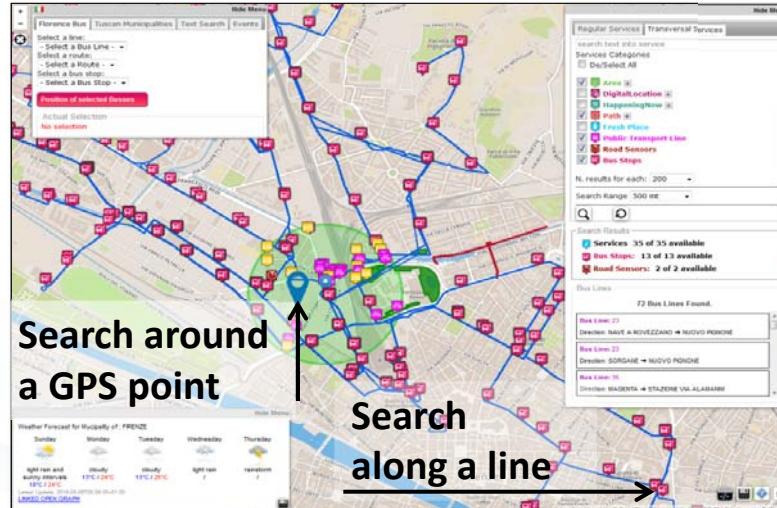


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ServiceMap



Km4City Smart City Ecosystem, January 2017

Km4city ServiceMap Km4City API

- <http://www.disit.org/6597>
 - REST API: serviceURI or Selection or GPS
 - REST API: Query ID
 - Receive an email
 - Get a JSON, HTML, ...
- EMBED facility in third party web pages
- Developers may use the ServiceMap tool to:
 - compose geographical and textual queries
 - THEN request an e-mail containing the calls (same results in JSON and/or in HTML)

The screenshot shows two main windows from the Km4City ServiceMap interface. The top window displays bus stop information for 'FERMATA : STATUTO 04' and 'FERMATA : STAZIONE PENSILINA'. For STATUTO 04, it lists lines 20, 28, 4, 54, and 8, with a 'Prossimi transiti:' section. For PENSILINA, it lists lines 11, 17, 22, 23, 36, 4, 52, 54, and 6, with a 'Prossimi transiti:' section showing arrival times, lines, status (In orario, Ritardo, Anticipo), and ride numbers. The bottom window shows a sharing dialog titled 'Save your information for services.' It includes fields for 'Insert your e-mail:', 'Insert a title:', 'Service title', 'Insert a description:', and a large text area for 'Insert a description'. Below these is a 'Send' button.



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From Data to Services for the Sentient Cities

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2. Technical details:

- dashboard development
- data aggregation
- Projects contributing



3. improve city resilience, reducing risks and decision support

Km4City Data and Service Aggregator



Info and Docs



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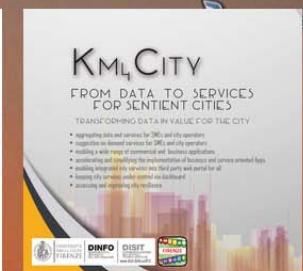
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[Home](#) [Sentient City Control Room](#) [City Users' Tools](#) [Back Office and Dev Tools](#) [Info and Docs](#)

Km4City Information, Documentation, Tutorial, Training

<p>Km4City Flyer PDF</p>	<p>FIRENZE, Where, What</p>	<p>Km4City Mobile App Video</p>	<p>Km4City Slides</p>	<p>Web Page: Projects exploiting & contributing to Km4City</p>	<p>Web Page: Km4City Information & Documentation page</p>	<p>Web Page: DISIT Lab (who we are)</p>	<p>Km4City Video 2015</p>	<p>Web Page: Km4City related Articles</p>	<p>Web Page: Data Ingestion Training and tools; ETL programming Development Environment</p>	<p>Web Page: GitHub Link Open Source Code</p>	<p>Roadmap of development</p>
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www.Km4City.org



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Km4City Roadmap



2021

12/2017

6/2017

Today

- Territorial areas and paths
- Health, Bike sharing
- Statistics, Energy, ICT, ...
- E-vehicles
- Risk analysis
- Environmental, water
- Data Licensing models
- Energy Meters
- Fi-Ware compliant
- More Sensors, IoT, IOT
- Dashboard Builder
- Territorial areas and paths
- User Engagement
- Mobility and transport
- Resilience Decision Support

GHOST SIR
2016-2019 - Started



97

2013

Km4City 1.1

- Tuscany Map
- Services
- AVM
- Sensors
- Parking
- Cultural Heritage
- Enrichment cities
- Event in the city
- Digital Locations
- Fresh places

- <http://servicemap.km4city.org>
- <http://log.disit.org>
- <http://www.disit.org/fodd>
- <http://www.disit.org/tv> Twitter Vigilance
- <http://smartds.km4city.org>

- Weather
- Cultural Heritage
- Energy recharge pillar
- Wi-Fi
- Events in the city

2015



RESilience management guidelines
and Operationalization appLied to
Urban Transport Environment

Km4City 1.5

- SmartDS
- Km4City App



Sii-Mobility
<http://www.sii-mobility.org>

RESOLUTE H2020
2015-2018 - Started

Sii-Mobility SCN
2016-2018 - Started
Km4City 1.6.2

2016

REPLICATE H2020
2016-2021 - Started



REPLICATE
Renaissance of PLACES
with Innovative CITIZENSHIP
And TECHNOLOGY

- Suggestions on demand
- User Behaviour Analysis
- Trajectories and OD



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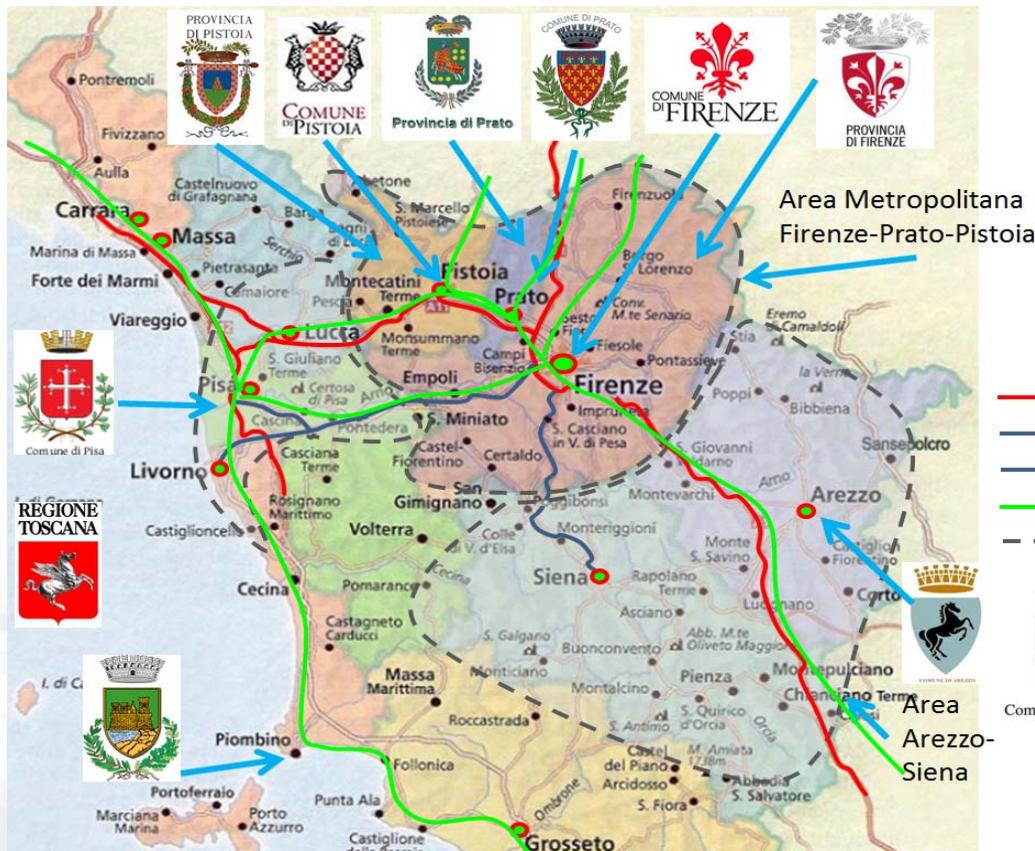
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Sii-Mobility



<http://www.Sii-Mobility.org>



January 2017

*ECM; Swarco Mizar;
Inventi In20; Geoin;
QuestIT; Softec; T.I.M.E.;
LiberoLogico; MIDRA
(autostrade, motorola);
ATAF; Tiemme; CTT
Nord; BUSITALIA;
A.T.A.M.; Effective
Knowledge; eWings;
Argos Engineering; Elfi;
Calamai & Agresti;
Project; Negentis*



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Sii-Mobility



Commenti dei cittadini,
Social Media



AVM trasporto
Pubblico



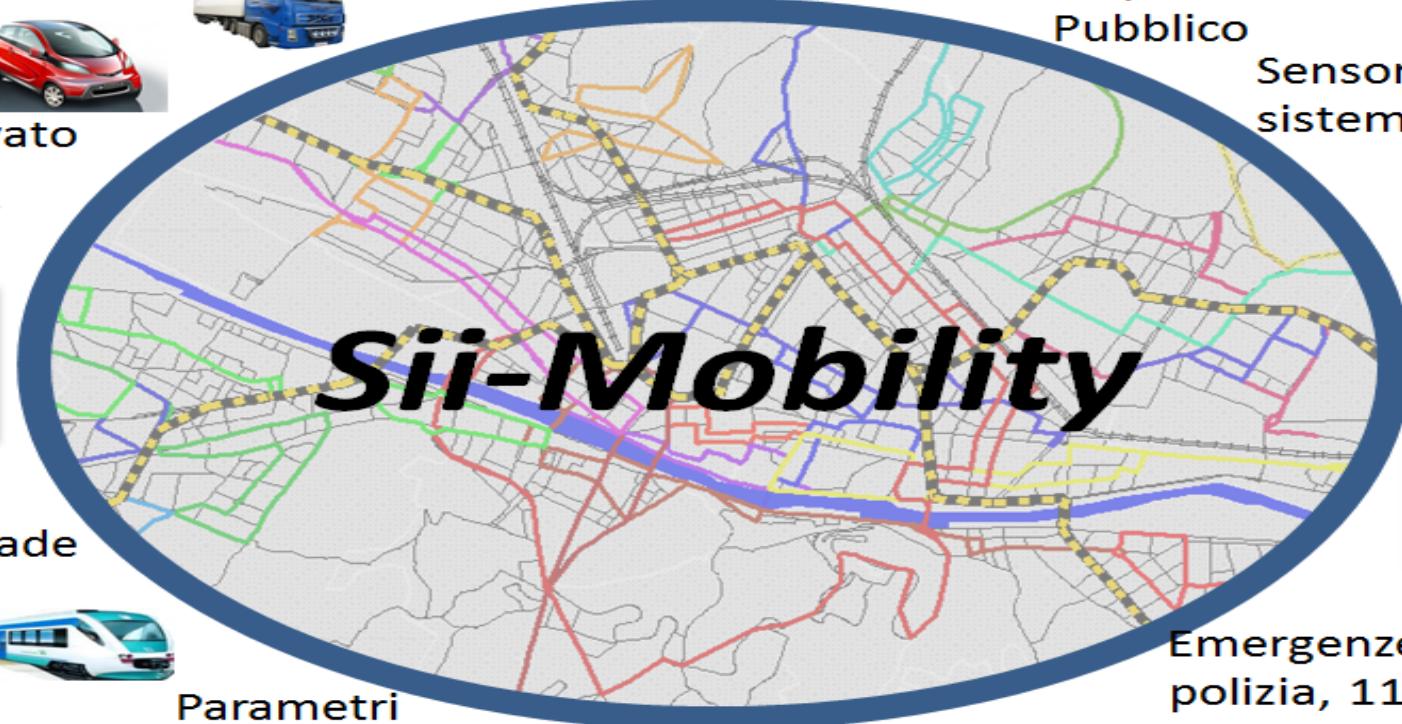
Sensori,
sistema monitoraggio



Sensori su
trasporto Privato



Sensori
Parcheggi



Monitoraggio
traffico, autostrade

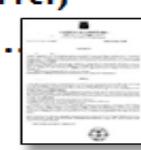


Rete
Ferroviaria

Parametri
ambientali

Servizi ed
enti

Emergenze,
polizia, 118
Ordinanze: eventi,
lavori pubblici, .





Horizon 2020
European Union Funding
for Research & Innovation

<http://www.resolute-eu.org>

- Develop European Resilience Management Guidelines (ERMG)
 - Develop a conceptual framework for creating/maintaining Urban Transport Systems
- Enhance resilience through improved support of human decision making processes, particularly by training professionals and civil users on the ERMG and the RESOLUTE system
- Operationalize and validate the ERMG by implementing the RESOLUTE Collaborative Resilience Assessment and Management Support Systems (CRAMSS) for Urban Transport Systems addressing Road and Urban Rail Infrastructures
 - Pilots in Florence and Athens
- Adoption of the ERMG at EU and Associated Countries level

University of Florence: DISIT lab DINFO (Proj coordinator), DISIA and DST	UNIFI	IT
THALES	THALES	IT
ATTIKOMetro	ATTIKO	GR
Comune di Firenze	CDF	IT
Centre for Research and Technology Hellas	CERTH	GR
Fraunhofer-Gesellschaft zur Förderung der angewandten Forschung e.V.	FHG	DE
HUMANIST	HUMANIST	FR
SWARCO Mizar	SWMIZ	IT
Associação para o Desenvolvimento da Investigação no Instituto Superior de Gestão	ADI-ISG	PT
Consorzio Milano Ricerche	CMR	IT



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Horizon 2020
European Union Funding
for Research & Innovation



- demonstrate Smart City technologies in energy, transport and ICT in districts in:
 - San Sebastian, Florence and Bristol,
 - follower cities of Essen, Nilufer and Lausanne
- Cities are the customer: considering local specificities
- Solutions must be replicable, interoperable and scalable.
 - Integrated Infrastructure: deployment of ICT architecture, from internet of things to applications
 - Low energy districts
 - Urban mobility: sustainable and smart urban services

- 1 (coordinator) FOMENTO DE SAN SEBASTIAN FSS SPAIN
- 2 AYUNTAMIENTO DE SAN SEBASTIAN SAN SEBASTIAN SPAIN
- 3 COMUNE DI FLORENCE FLORENCE ITALY
- 4 BRISTOL COUNCIL BRISTOL UNITED KINGDOM
- 5 STADT ESSEN ESSEN GERMANY
- 6 NILUFER BELEDIYESI NILUFER TURKEY
- 7 VILLE DE LAUSANNE LAUSANNE SWITZERLAND
- 8 IKUSI ANGEL IGLESIAS, S.A. IKUSI SPAIN
- 9 ENDESA ENERGÍA, S.A. ENDESA SPAIN
- 10 EUROHELP CONSULTING, S.L. EUROHELP SPAIN
- 11 ILUMINACION INTELIGENTE LUIX, S.L. LUIX SPAIN
- 12 FUNDACION TECNALIA RESEARCH & INNOVATION TECNALIA SPAIN
- 13 EUSKALTEL, S.A. EUSKALTEL SPAIN
- 14 COMPAÑIA DEL TRANVÍA DE SAN SEBASTIÁN DBUS SPAIN
- 15 CONSIGLIO NAZIONALE DELLE RICERCHE CNR ITALY
- 16 ENEL DISTRIBUZIONE, SPA ENEL ITALY
- 17 MATHEMA, SRL MATHEMA ITALY
- 18 SPES CONSULTING SPES ITALY
- 19 TELECOM ITALIA, SPA TELECOM ITALY
- 20 UNIVERSITA DEGLI STUDI DI FLORENCE UNIFI ITALY:
DINFO.DSIT Lab and DIEF
- 21 THALES ITALIA, SPA THALES ITALY
- 22 ZABALA INNOVATION CONSULTING ZABALA SPAIN
- 23 TECHNOMAR TECHNOMAR GERMANY
- 24 UNIVERSITY OF BRISTOL UOB UNITED KINGDOM
- 25 UNIVERSITY OF OXFORD UOXF UNITED KINGDOM
- 26 BRISTOL IS OPEN, LTD BIO UNITED KINGDOM
- 27 ZEETTA NETWORKS ZEETTA UNITED KINGDOM
- 28 KNOWLE WEST MEDIA CENTRE, LGB KWMC UNITED KINGDOM
- 29 TOSHIBA RESEARCH EUROPE, LTD TREL UNITED KINGDOM
- 30 ROUTE MONKEY, LTD ROUTE MONKEY UNITED KINGDOM
- 31 ESOTERIX SYSTMES, LTD ESOTERIX UNITED KINGDOM
- 32 NEC LABORATORIES EUROPE, LTD NEC UNITED KINGDOM
- 33 COMMONWHEELS CAR CLUB CIC CO-WHEELS UNITED KINGDOM
- 34 UNIVERSITY OF THE WEST OF ENGLAND UWE UNITED KINGDOM
- 35 ESADE BUSINESS SCHOOL ESADE SPAIN
- 36 SISTELEC SOLUCIONES DE TELECOMUNICACION, S.L. SISTELEC SPAIN



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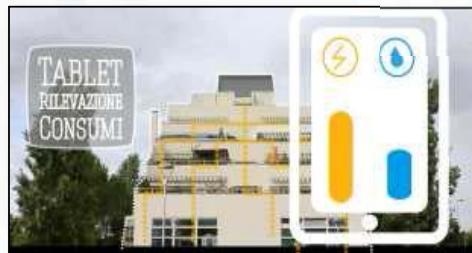
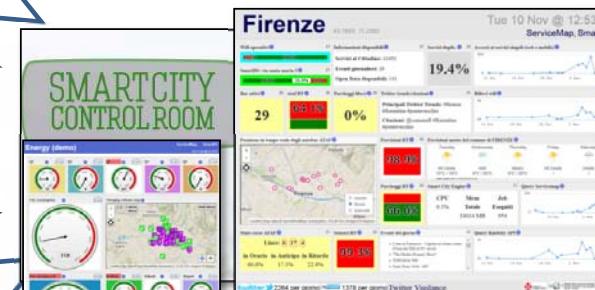
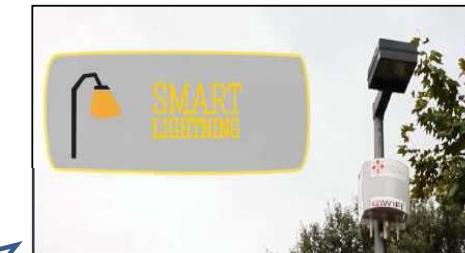
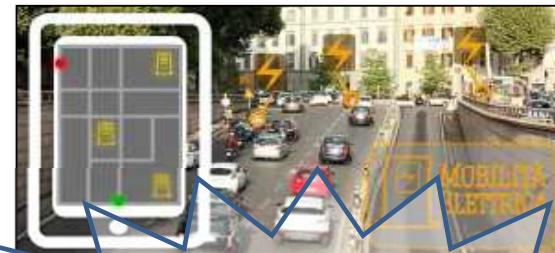
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REPLICATE in Firenze: Energy, ICT & Mobility





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DISIT Lab actions for REPLICATE

- **Integrated infrastructure: aggregation model and urban platform**
 - Adoption of Km4City solutions and tools as starting point
 - Improvements of Km4City ontology, by adding:
 - energy, sustainable mobility, dashboarding, urban services, IOT of several kind
 - Improving Smart City API, providing support for:
 - Above mentioned domains in addition to those of Km4City for developing energy based APPs REPLICATE
- Developing and putting in place a **dashboard** system and development tool





Governing tHe smart city: a gOvernance-centred approach to SmarT urbanism – GHOST



General Objectives

- Offer a comprehensive framework for measuring and reassessing urban smart development and related rankings
- Critical assessment of Smart City ranking index existence
- Definition of an enabling technology supporting the action plans for strengthening multi-level place-based governance, applied in the tourism context
- Definition of strategies for good smart governance, with the purpose of providing recommendations to start or implement an institutional and development process leading towards smart city governance.

Partners:

University of Cagliari (Coordinator) DICAAR and DMI

University of Florence SAGAS and DISIT

University of Turin ESOMAS

University of Sassari DADU

Under the patronage of the
Municipality of Cagliari



Duration: 23/09/2015 - 23/09/2018

<http://sites.unica.it/ghost>



**3 - improve city
resilience,
reducing risks and
decision support**



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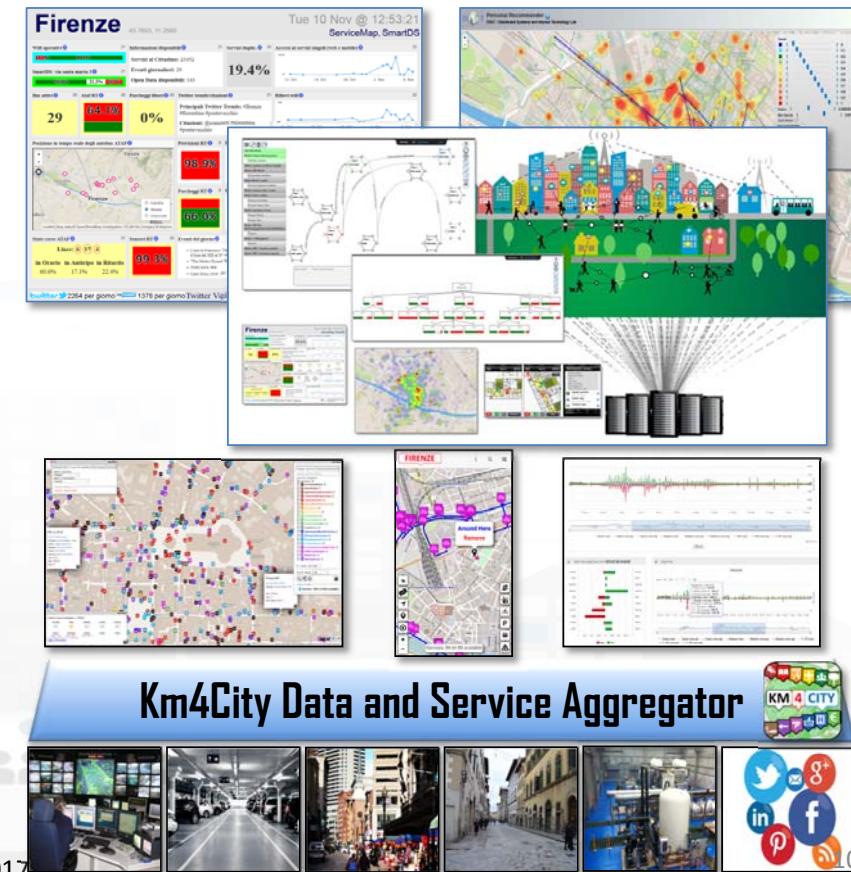
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From Data to Services for the Sentient Cities

Open Source and inter-operable tools to

- 1. keep city under control via personalized dashboards**
 - transform data in value for the city,
 - influence city users
- 2. Technical details:**
 - dashboard development
 - data aggregation
 - Projects contributing
- 3. improve city resilience, reducing risks and decision support**



Sentient City Control Room

www.Km4City.org



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GET IT ON
Google play

Download on the
App Store

Download from
Windows Phone Store



KM4CITY
FROM DATA TO SERVICES
FOR SENTIENT CITIES

TRANSFORMING DATA IN VALUE FOR THE CITY
• aggregating data and services from IoT and city operators
• providing a wide range of services (IoT, big data, cloud)
• supporting a wide range of applications (mobility, energy, environment, security, etc.)
• accelerating and simplifying the implementation of business and service oriented APIs
• providing a platform for data sharing and reuse with portlet for all
• linking city services and control mechanisms with portlet for all
• assessing and monitoring city resilience

Home Sentient City Control Room City Users' Tools Back Office and Dev Tools Info and Docs

Real Time Monitoring Tools for Control Room Dashboards

Real Time Control Room Dashboard

Monitoring City Users by Wi-Fi (*)

Monitoring City Users Behaviour via Mobile App (*)

Monitoring Real Time Data on 3D: traffic and parking

Monitoring Parking Areas Status in Florence (*)

Monitoring Traffics Sensors in Tuscany Region (*)

Getting moods and alerts via Twitter Sentiment Analysis (*)

Early Warning and Prediction Tools

Smart Decision Support System, SmartDS (*)

Smart City Control Room, Dashboard, Real Time Data

Firenze

DataCenter

Km4City

FirenzeWi-Fi

Energy (demos)

Magnone 2016

SmartCity Processes

Servizi agli Utenti

Big Data Analytics Tools, Business Intelligence, Decision Support Tools

City Resilience Decision Support System, ResilienceDS (*)

City Risk & Vulnerability Analysis Tool

Assessing and Analysing Wi-Fi Coverage (*)

Origin Destination Matrix by Wi-Fi data (*)

City Users Recency and Frequency by Wi-Fi data (*)

City Users Origin Destination Matrix via Mobile App (*)

Heatmaps and Trajectories of City Users Tourists (*)

User Behavior Analyzer

Social Media Twitter Vigilance (*)

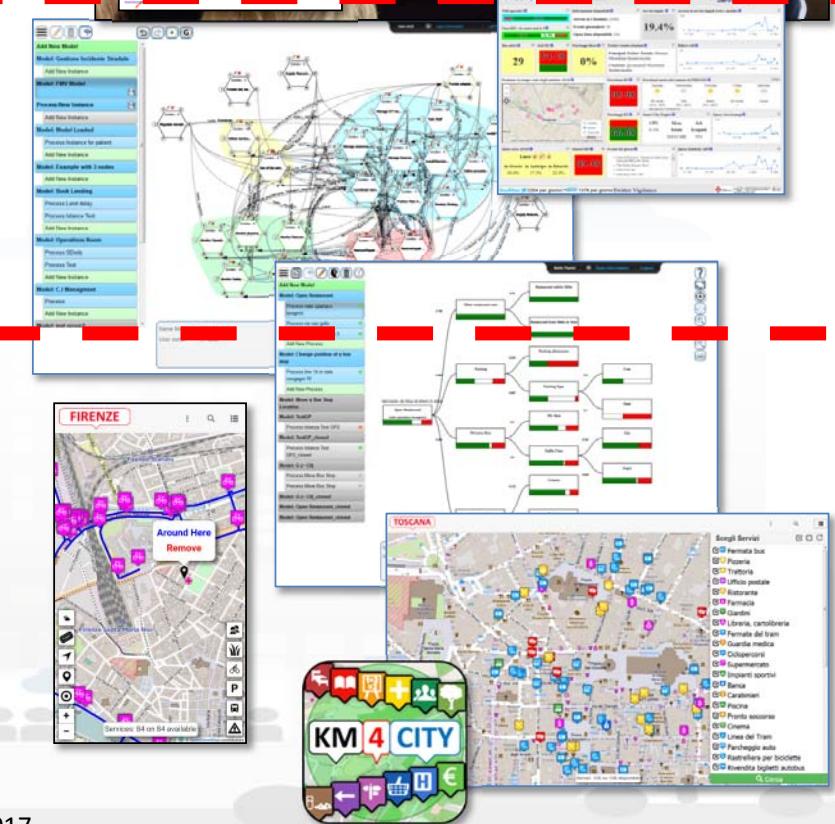
Twitter Data Analysis Tool (*)

Smart City Control Room System, January 2017



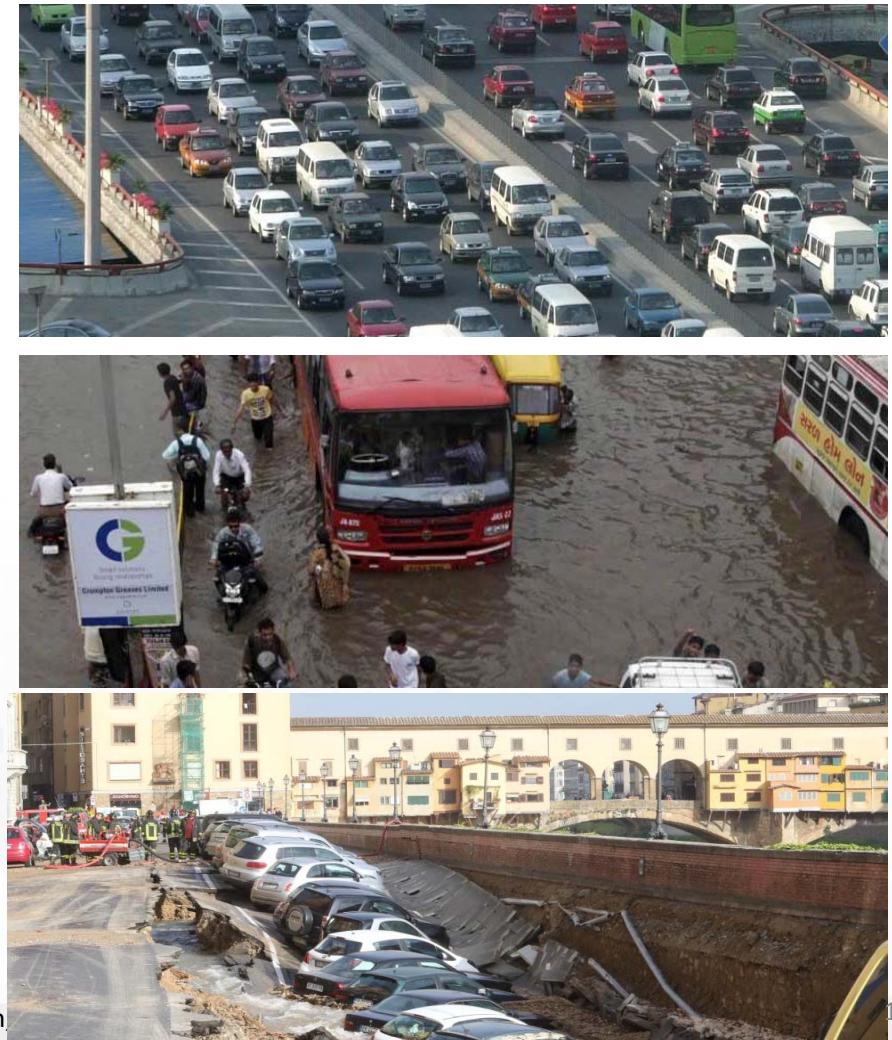
Improve city resilience, reducing risks and decision support

- assessing city resilience level
- improving city resilience, providing objective hints
- improving city users awareness with personal city assistants and participatory tools

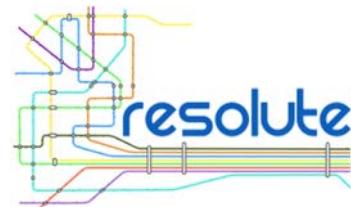


Problems and issues

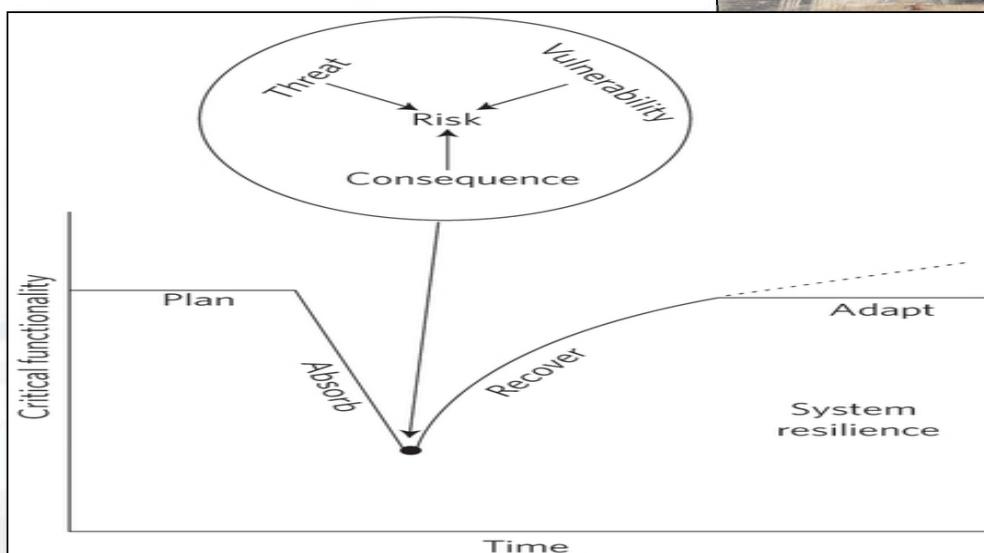
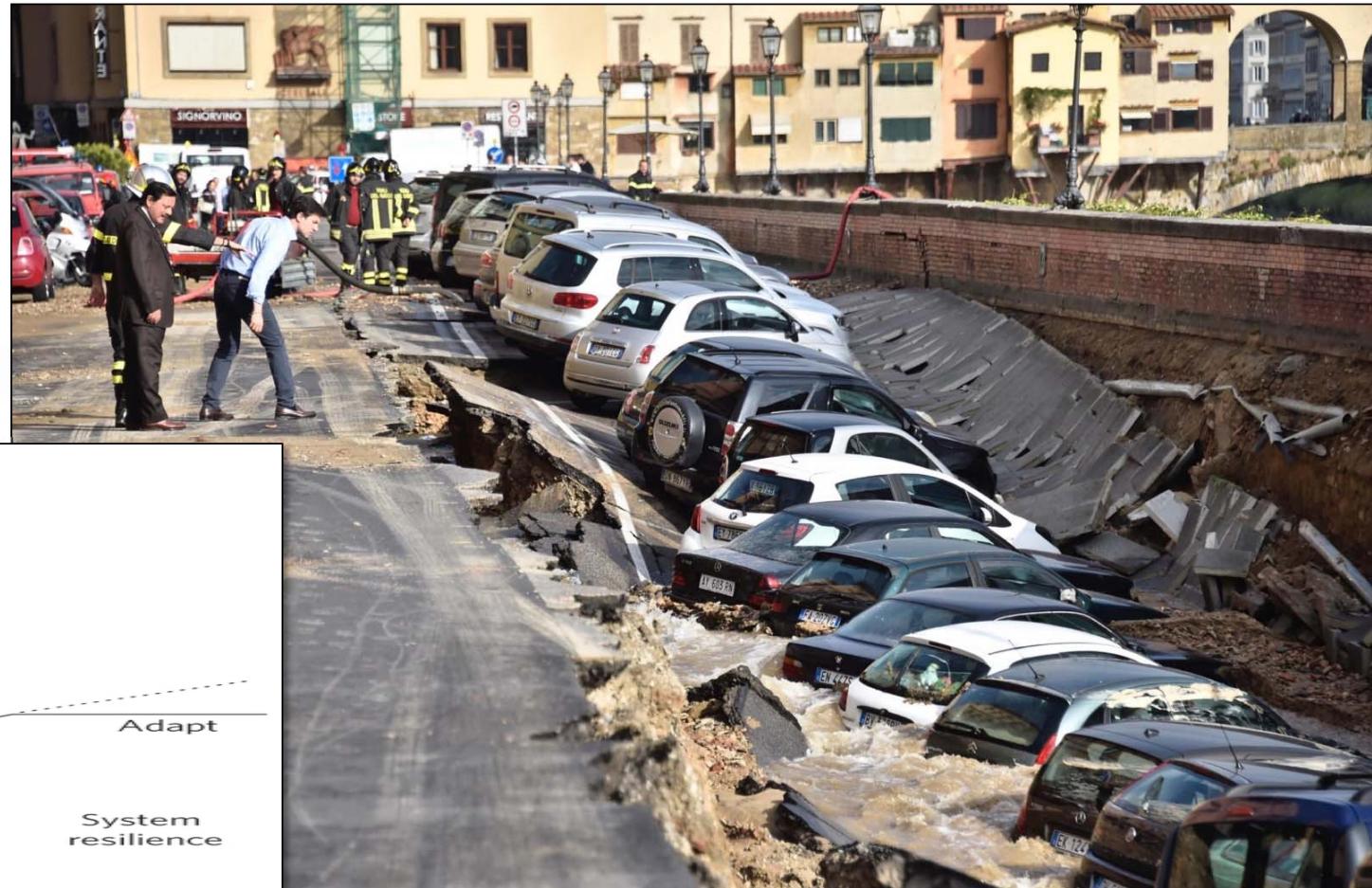
- Cities include critical infrastructures strongly related / depended each other:
 - Transport, energy, communication, cyber, health...
- Risks for these Critical Infrastructure (safety and security) may be due to natural and/or human made events.
- UTS, Urban Transport System, is one of the most challenging since UTS is the via by which many problems may propagate but also the path used by solutions and the recovery actions.



City Resilience



Prepare
Asorb
Recover
Adapt





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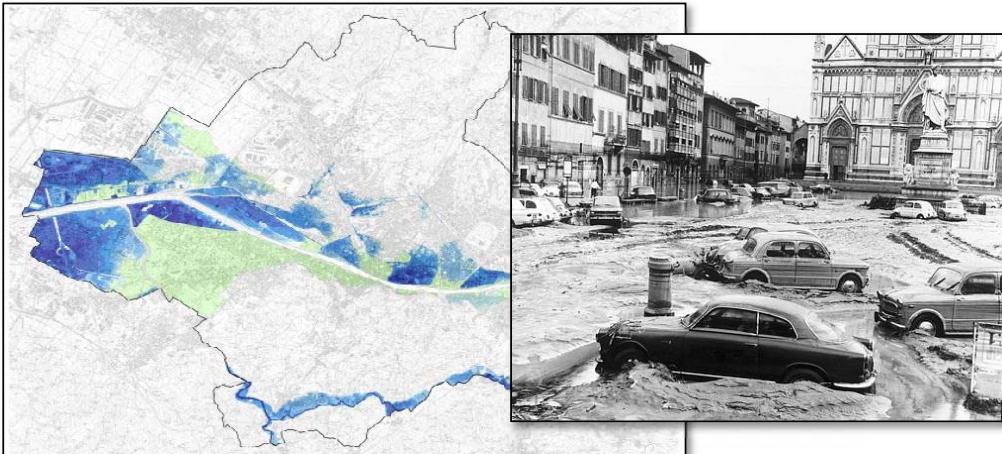
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City Resilience ERMG



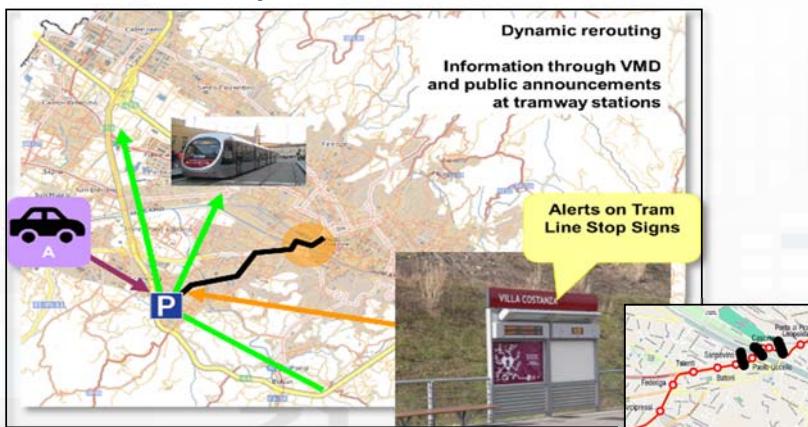
200 years probability Arno flooding



30 years probability Arno flooding



Arno Flood Impact on Tram Line & Traffic



Water bomb (down burst) in South Florence



Km4City Smart City Ecosystem, January 2017

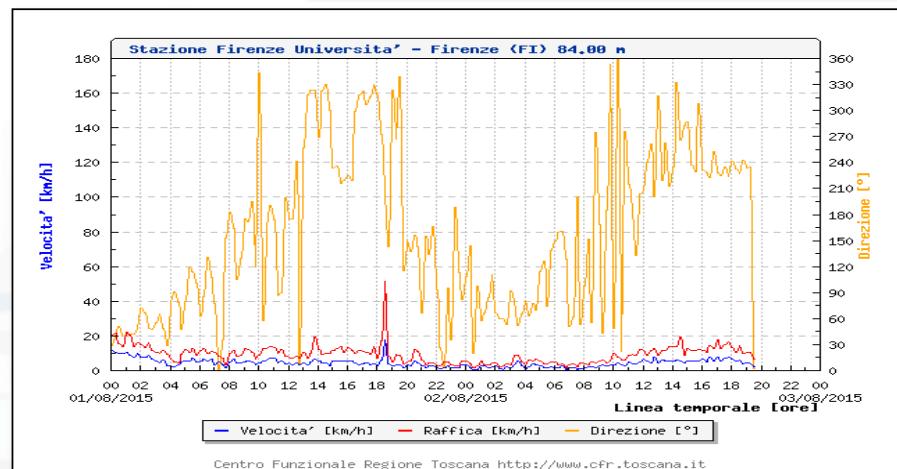
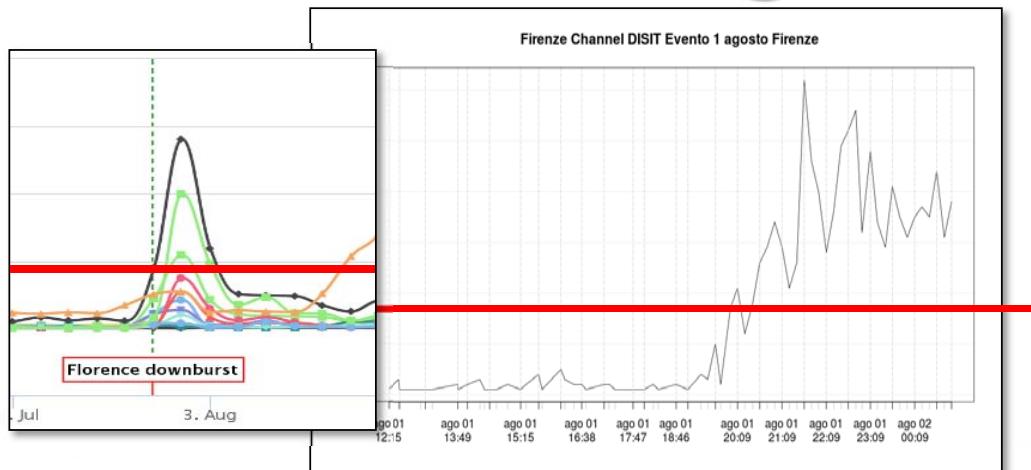
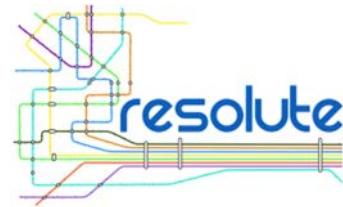


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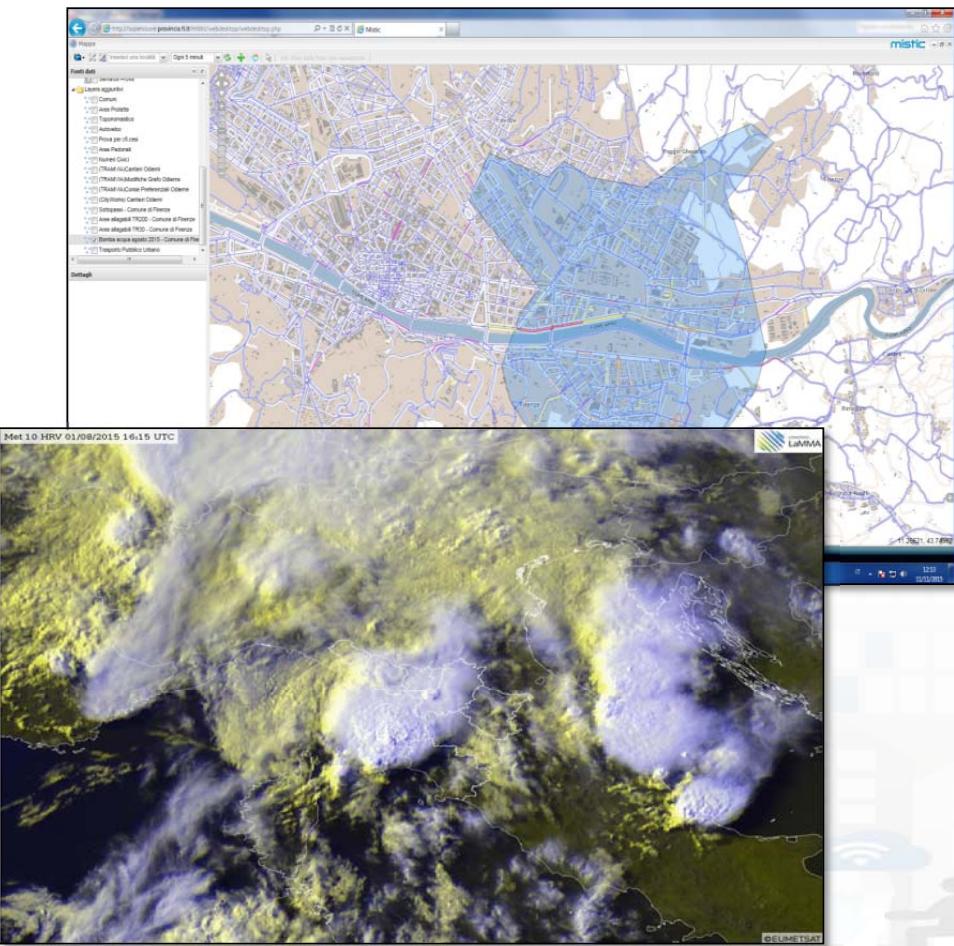
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Twitter Vigilance and Water Bomb



Twitter Vigilance

Km4City Smart City Ecosystem, January 2017





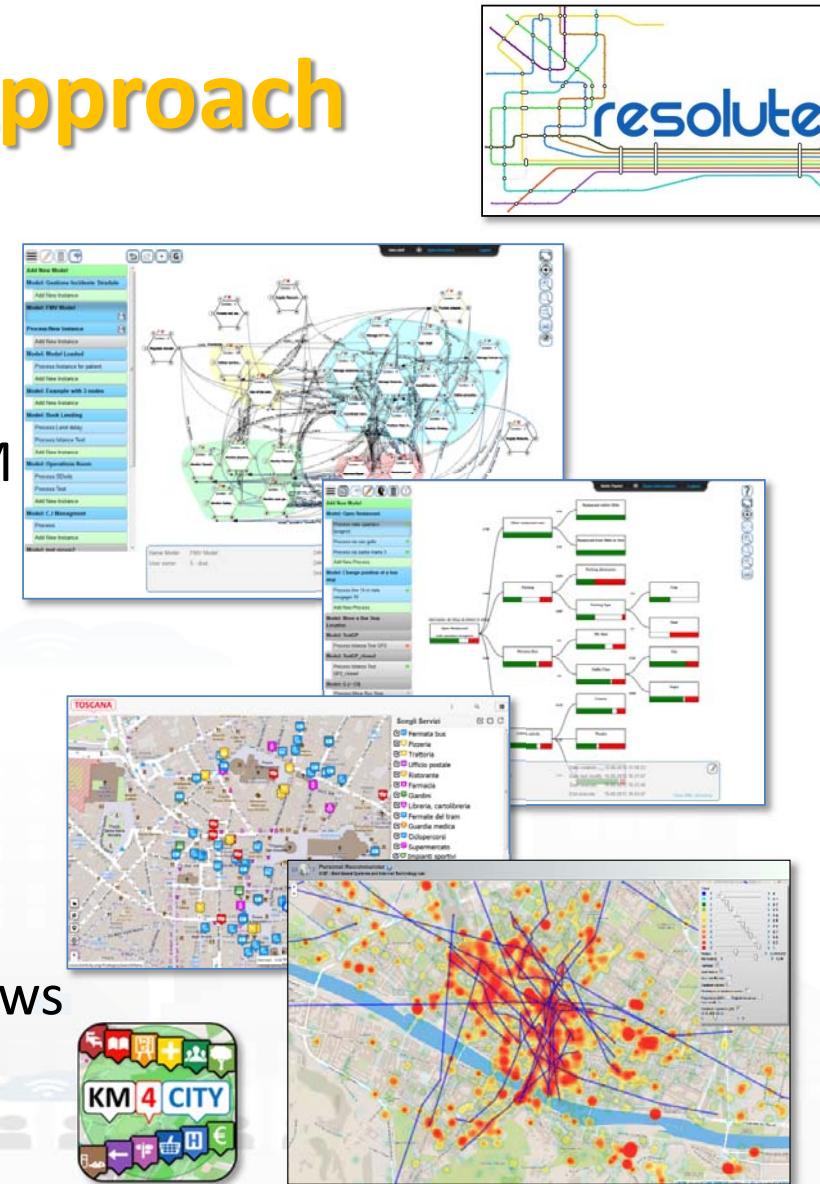
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Main Approach

- Three main layers
- Complex System modeling: function, processes, resources, time, events, etc..
 - Functional Resonance Analysis Method, FRAM
 - Resilience Analysis Grid, RAG
- Decision Support System, DSS
 - System Thinking, Goal Models
 - Risk analysis
 - UTS/ITS decision supports
- Data, big data access and exploitation
 - Data Analytics, Internet of Things, sensors, flows
 - People flow and behavior
 - Social Media



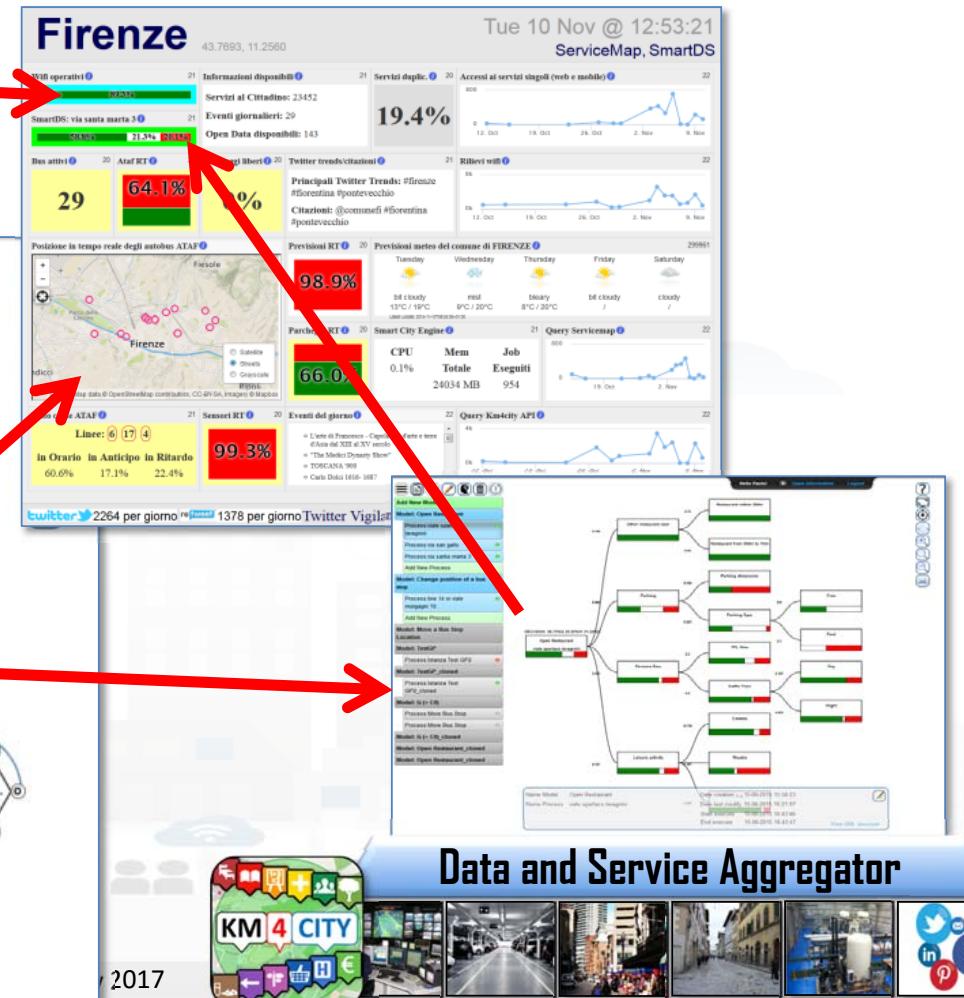
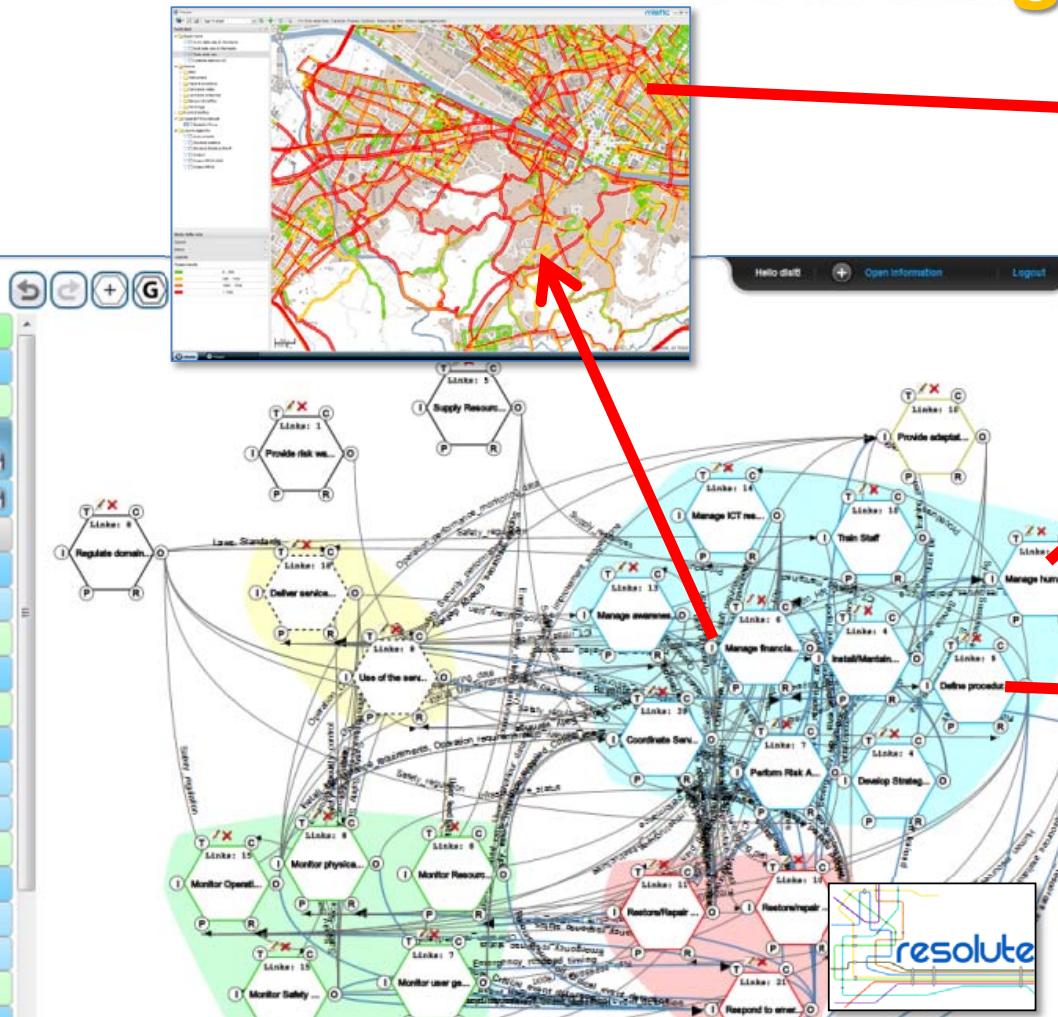
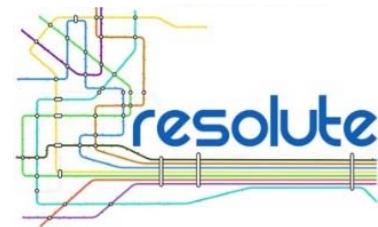


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Dashboarding city resilience





Functional Resonance Analysis Method

Time:

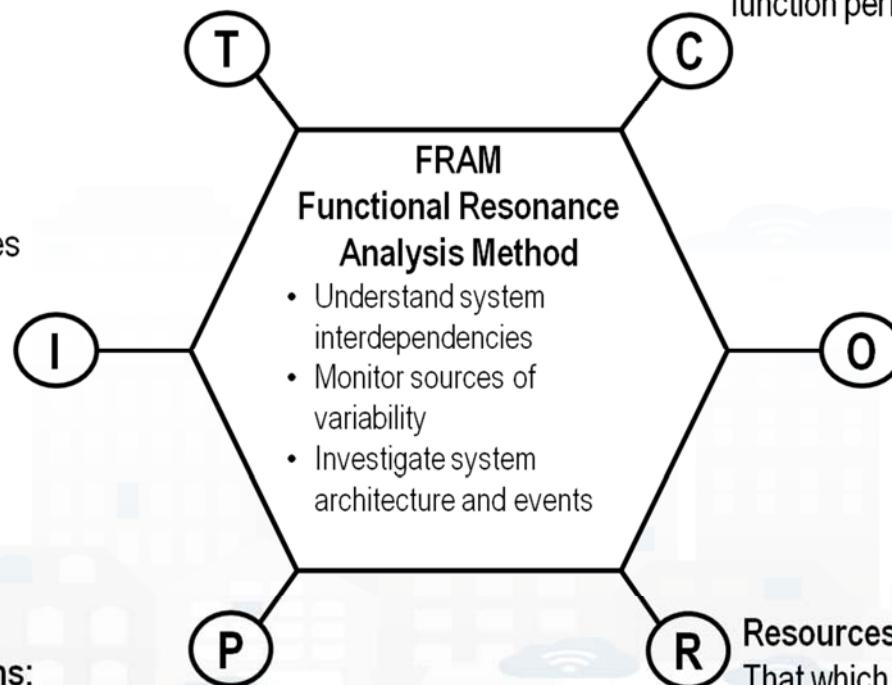
This is simultaneously a resource and a constraint

Controls:

That which supervises or adjusts function performance

Input:

That which engages function operation and is used to produce the function output



Output:

That which is produced by the function and becomes the input for other functions

Preconditions:

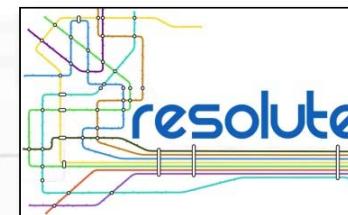
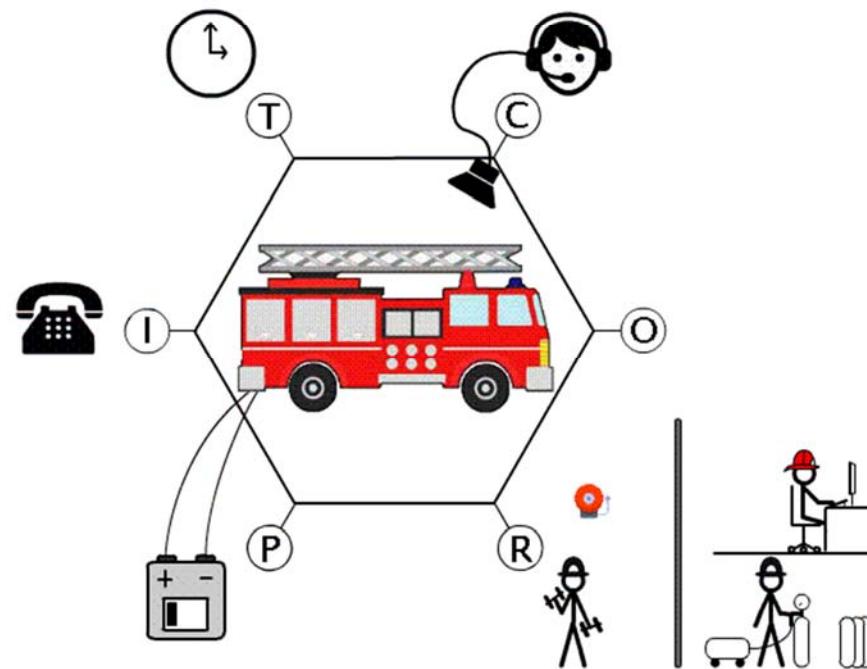
System conditions that must be met before function can be carried out

Resources:

That which is needed and/or consumed by the function to process the input

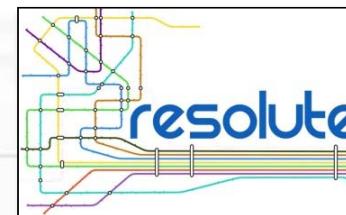
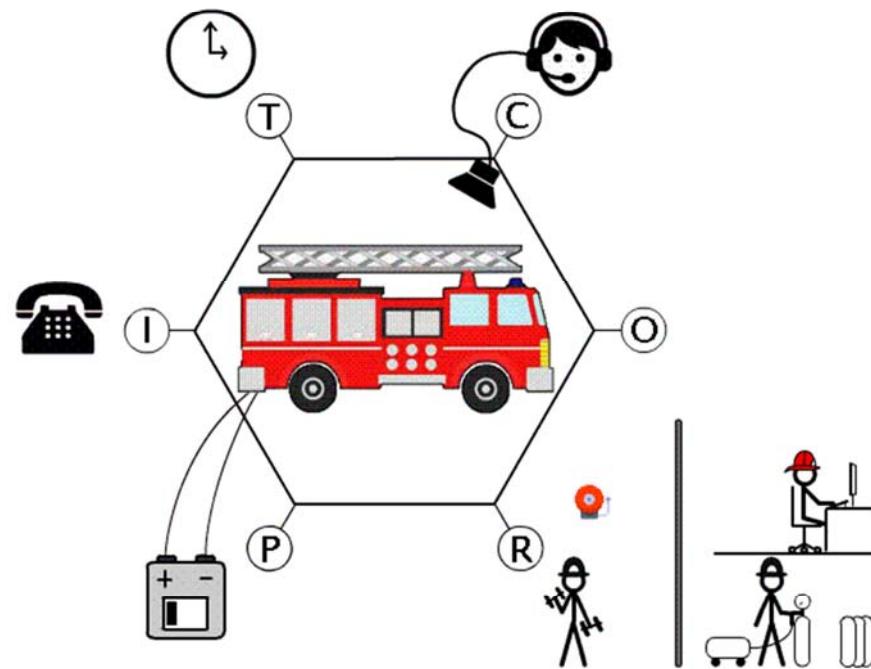
- Success and failure are equivalent in the sense that they both emerge from performance variability.
- Variability, intended as a way for people to adjust tools and procedures to match operating conditions.
- Emergence of either success or failure is due to unexpected combination of variability from multiple functions.
- The unexpected “amplified” effects of interactions between different sources of variability are at the origin of the phenomenon described by functional resonance.

Functional Resonance Analysis Method



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Functional Resonance Analysis Method



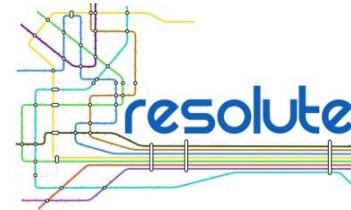


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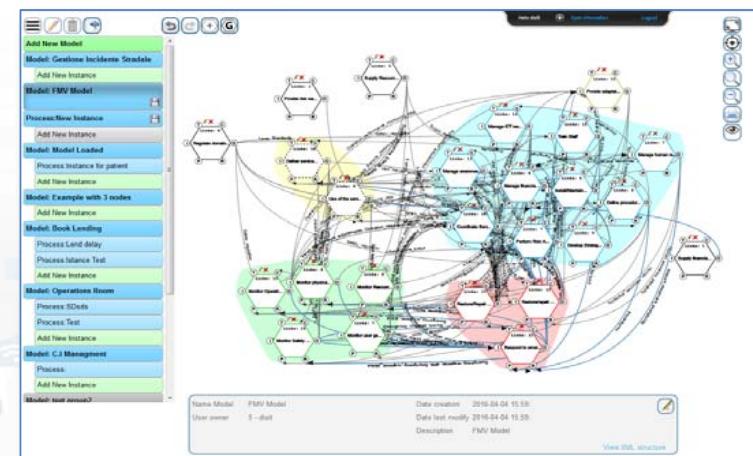
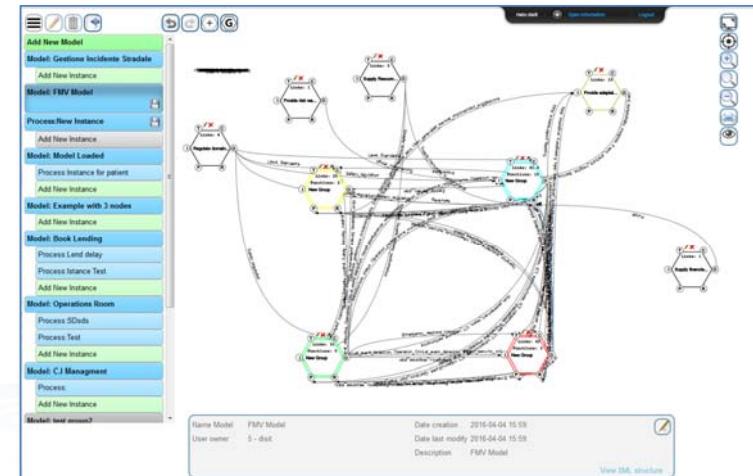
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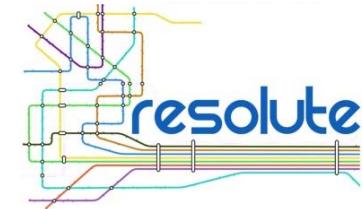
ResilienceDS tool



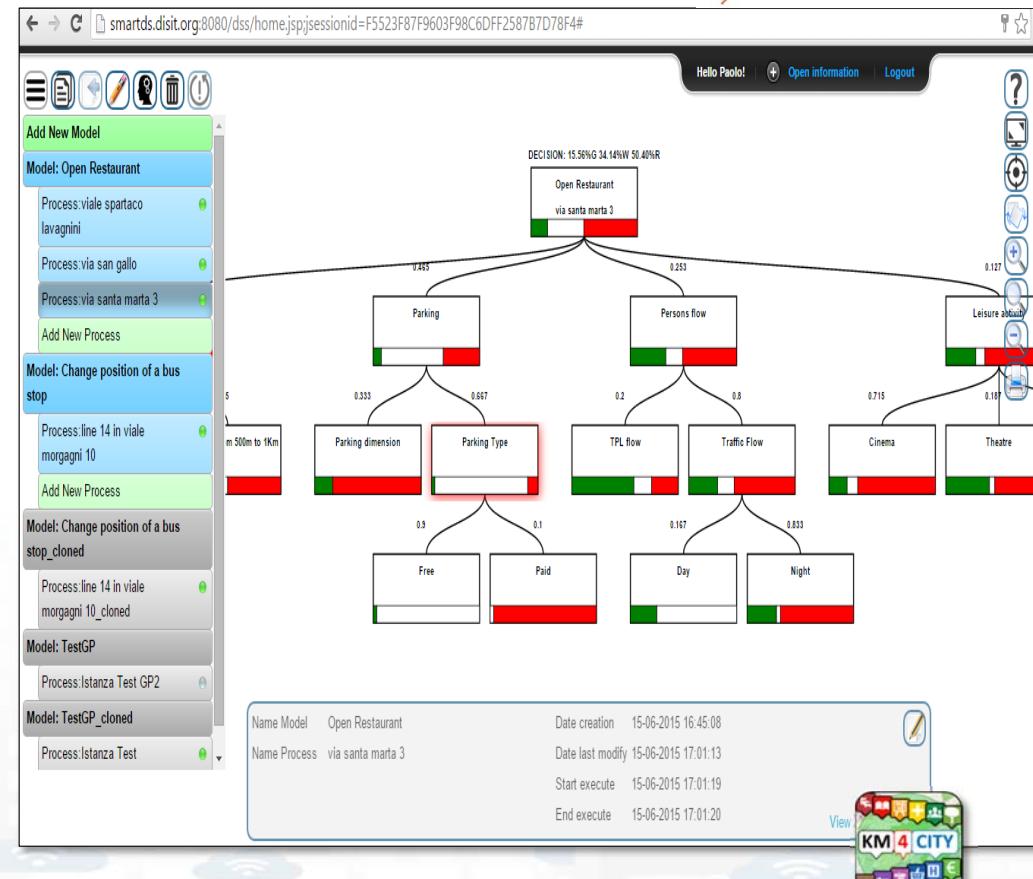
- FRAM Model
 - Macro FRAM processes
 - Metrics for Process complexity assessment
 - Operational Semantic for executing FRAM model
 - Connection with SmartDS
 - Connection with BigData open to multiple sources of data and workgroup results, Km4City
- Collaborative work
- Open for all
- Validated on ERMG
- Web Tool



Smart Decision Support



- Smart Decision Support System based on System Thinking plus
- Actions to city reaction, resilience, smartness..
- Enforcing
- Mathematical model for propagation of decision confidence..
- Collaborative work...,
- Processes connected to city data: DB, RDF Store, Twitter, etc.
- Production of alerts/alarms
- Data analytics process
- Twitter Processes
- reuse, copy past, ...



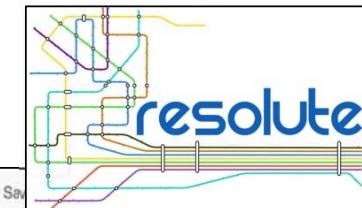


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Risk Assessment



Flood Event Flood Observation Traffic Observation Damage analysis Layers panel Vulnerability info Service Observation Aerial with labels Save

Flood sensors observations:

From	Date	mm/h
Firenze Genio Civile	2016-04-11T15:59:00	12
Firenze Peretola	2016-04-11T15:59:00	20.5
Firenze Università	2016-04-11T15:59:00	10.5

Threshold: 1.0
From: 2016-01-01 00:00
To: 2016-07-29 00:00

Draw region to analyze: On
Load predefined region: Firenze
Mean precipitation: 14.33333333333334

GetObservations **Analyze**

Relevant Services

Min asset value: 90

Service	Street	Type	Value
<input checked="" type="checkbox"/> villa delle terme case di cura	VIALE MAZZINI GIUSEPPE, FIRENZE	Public	100
<input checked="" type="checkbox"/> villa del pini srl	VIA FOSCOLO UGO, FIRENZE	Public	100
<input checked="" type="checkbox"/> Poggio Secco	VIA INCONTRI, FIRENZE	Public_hospital	100

Assessing Risk

- hydraulic
- Seismic

Traffic observations:

From	Date	km/h	car/km	car/h
VIA DELLA MATTONIA	2016-10-10 18:01:08	58	15	2435
LUNGARNO AMERIGO VESPUCCI	2016-10-10 18:01:08	18	65	1842
VIA CAMILLO CAURO	2016-10-10 18:01:08	61	12	2009
VIA VALFONDA	2016-10-10 18:01:08	27	53	3307
VIA VITTORIO ALFIERI	2016-10-10 18:01:08	23	58	2798
VIA SENESE	2016-10-10 18:01:08	27	54	3216
VIA GUELFA	2016-10-10 18:01:08	68	3	420
VIA DELLA SCALA	2016-10-10 18:01:08	60	13	2157
PIAZZA DI SAN FELICE	2016-10-10 18:01:08	62	10	1697
BORGO SAN FREDIANO	2016-10-10 18:01:08	57	17	2690
VIA VITTORIO ALFIERI	2016-10-10 18:01:08	10	74	195
VIA DEL CAMPUCIO	2016-10-10 18:01:08	60	13	2157
VIA DEI BENCI	2016-10-10 18:01:08	22	59	2679
PIAZZALE DI PORTA ROMANA	2016-10-10 18:01:08	64	8	1361

KM4CITY

**Present data
Tuscany Region**

Road Graph (Tuscany region)

- 132,923 Roads
- 389,711 Road Elements
- 318,160 Road Nodes
- 1,508,207 Street Numbers

Services (20 cat, 512 cat.)

- 16 Pub. Transport Operators
- 21.280 Bus stops & 1081 bus lines
- 210 Parking areas
- 796 Traffic Sensors
- Info on: points, paths, areas, etc.

Dynamic/real-time

- bus lines: 144 updates X day X line
- NEW:** Timeline PT: 1081 lines, 1-2 updates per day
- parking status: 76 updates X day X sensor
- traffic Sensors: 288 updates X day X sensor
- weather: 2 updates X day for 285 areas
- NEW:** Triage status: 96 updates per day, per hospital
- NEW:** Fuel stations: 1 update per day, 1600 stations
- events: about 60 new events X day
- Wi-Fi: > 350.000 measures X day
- mobiles: > 50.000 measures X day
- more than 35.000 distinct users X day
- From 600.000 to 4.5 M Tweets X day
-+ many IOT are coming

<http://servicemap.km4city.org>



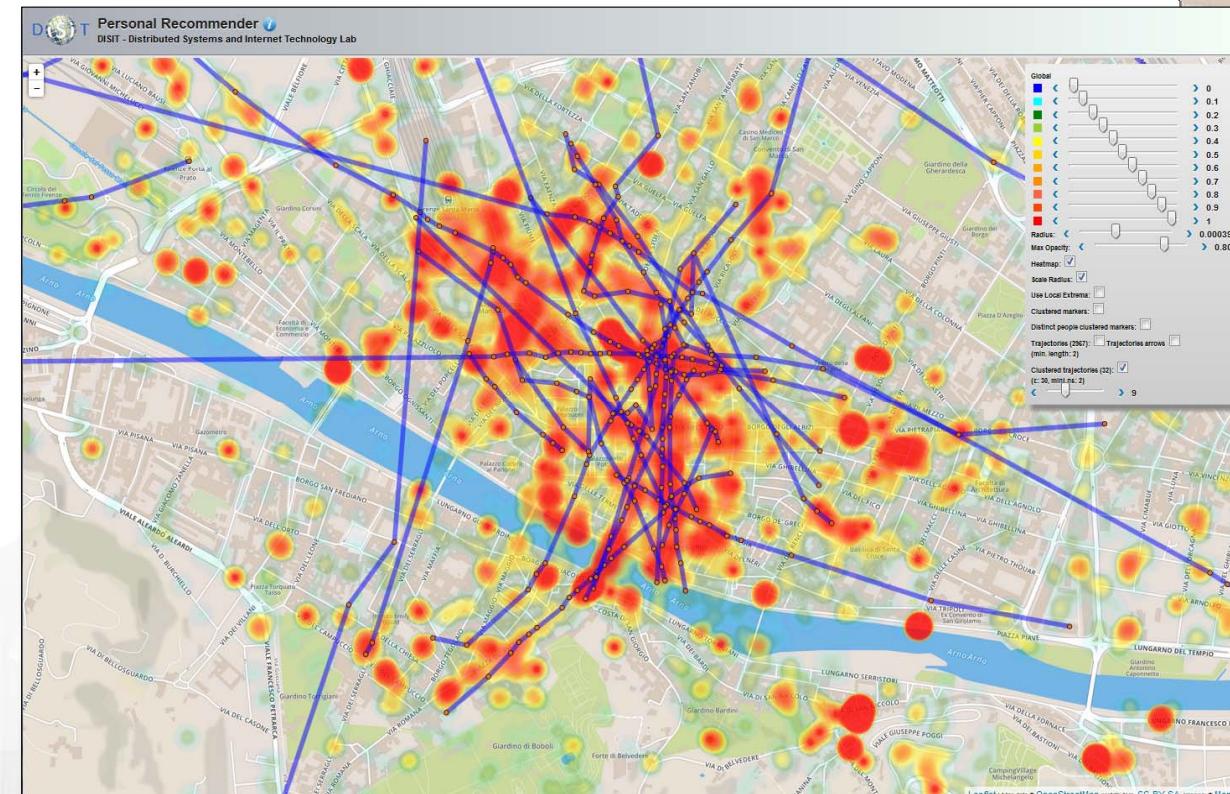
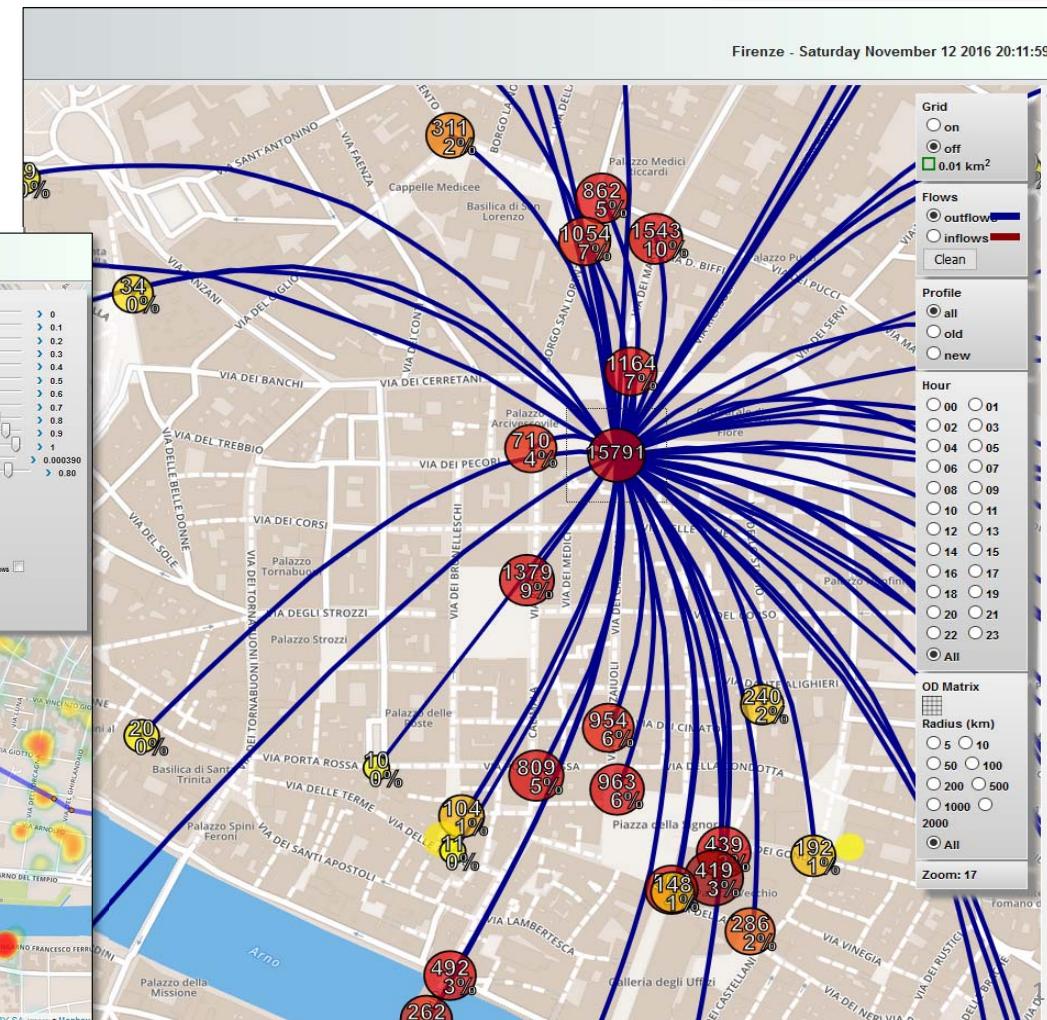
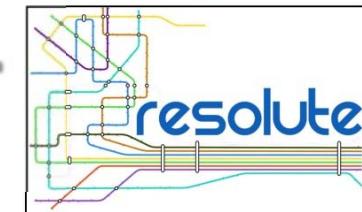
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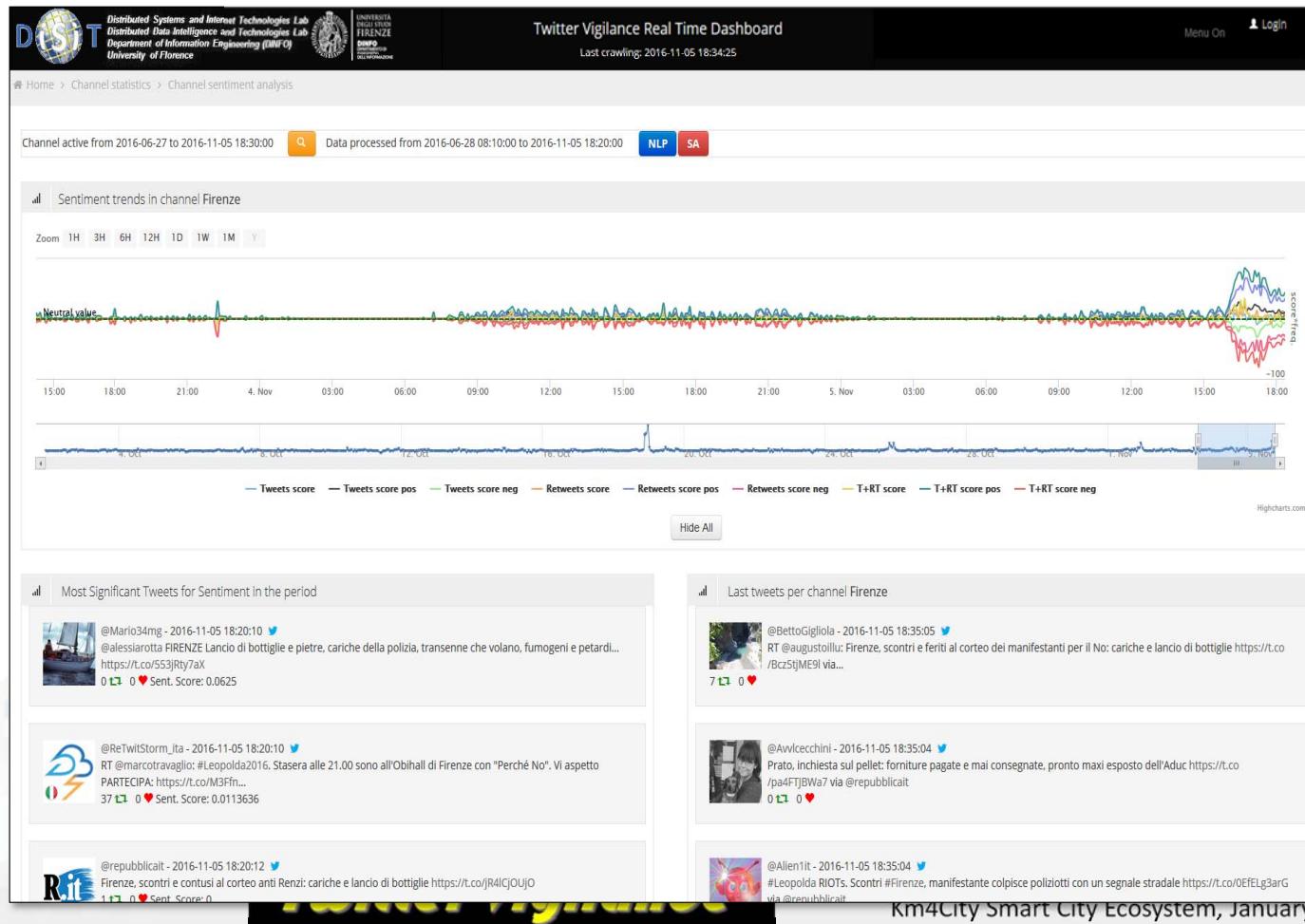
DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB
<http://www.disit.org>

- Heat maps
- Trajectories
- OD matrixes

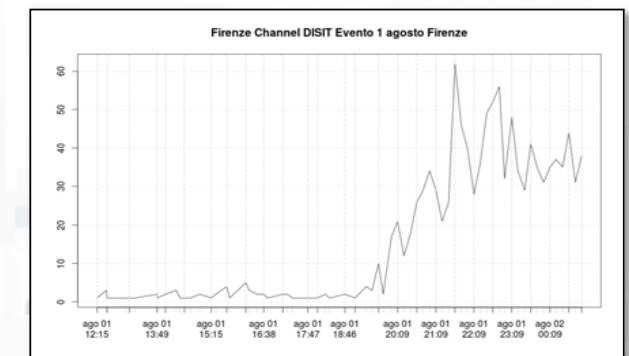
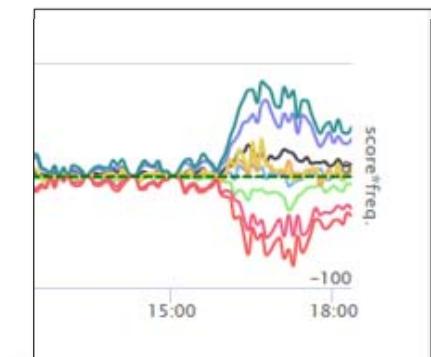
User Behavior Analyzer



Real Time Twitter Vigilance, Early Warning



Sentiment Analysis





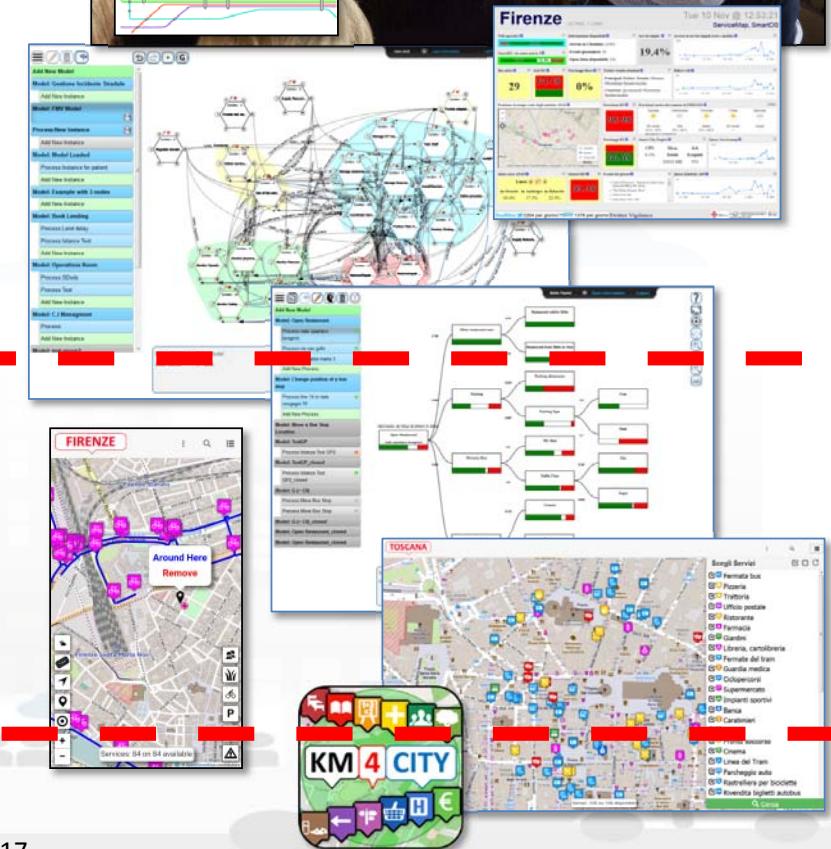
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Improve city resilience, reducing risks and decision support

- assessing city resilience level
- improving city resilience, providing objective hints
- improving city users awareness with personal city assistants and participatory tools





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Km4CityMobile App



web application
<http://www.km4city.org>

What do you want to do?

- Discover the City
- POINTS OF Interest
- Search
- Public transport
- Bus Ticket
- Car Park
- Events
- Suggestions Near You
- We Recommend
- Weather
- Assistant
- BETA** Navigator
- Favourites
- Chronology
- Latest Reviews
- Alert Civil Prot.
- Settings
- Vote APP!
- Information
- About Us

Choose Services

- Accommodation
- Advertising
- Agriculture And Livestock
- Civil And Edil Engineering
- Cultural Activity
- Education And Research
- Emergency
- Entertainment
- Environment
- Financial Service
- Government Office
- Health Care
- Industry And Manufacturing
- Mining And Quarrying
- Shopping And Service
- Tourism Service
- Transfer Service And Renting

Giardino Di Boboli

Tipo: Digital Location

Descrizione: The Prince's Way ends in the Giardino di Boboli, near the Grotta del Buontalenti, that is very masterpiece of the Mannerist architecture sculpture

Descrizione: Il Percorso del Principe termina nel Giardino di Boboli, nei pressi della Grotta del Buontalenti, vero e proprio capolavoro dell'architettura e della scultura manierista

Suggerimenti

Post

Piazza Ss. Annunziata

Tipo: Squares
Distanza: 0:1949 m
Indirizzo: Piazza Ss. Annunziata, Firenze

Piazza Ss. Annunziata

Tipo: Squares
Distanza: 0:1949 m
Indirizzo: Piazza Ss. Annunziata, Firenze

Esercitazione Mugnone 2016

Regione Toscana

prevede: Firenze (FI) (ZONA: A:3)

RISCHIO	TEMPI	ALLERTA
IDROGEOLICO IDRAULICO RETICOLO MINORE	Dalle ore 13.00 di Venerdì 27 maggio 2016 alle ore 18.00 di Venerdì 27 maggio 2016	GIALLO
IDROGEOLICO IDRAULICO RETICOLO MINORE	Dalle ore 18.00 di Venerdì 27 maggio 2016 alle ore 12.00 di Venerdì 27 maggio 2016	ARANCIONE

Mostra Tutte le Categorie



Km4City Smart City Ecosystem, January 2017

Calendario

Tutta la posta in unico posto

NETFLIX

DISPONIBILE SU Google play

Microsoft Edge

3° 11° Sereno Roma

Scarica da App Store

Scarica da Windows Store

Anteprima Sk...

Tuneln Radio

Twitter

SODA



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Mobile Emergency



- Personalized menu for Operators
- Providing information and suggestions to citizens
 - Civil Protection Page
 - Twitter Info
 - Geolocalized Info
- Tracking people and operators flows
- Collecting information from citizens
 - Comments
 - Images



Suggerimenti

@Intoscana - 2016-04-12 09:30:03 Da ieri a domenica c'è la #FlorenceCocktailWeek a contendersi il primato il del barman <https://t.co/rWdAiqOgiH>

0 0 0

Twitter Alert

@ProtCivComuneFI - 2016-04-12 15:15:02 Temperatura attuale misurata in zona Firenze Aeroporto : 21.2

0 0 0

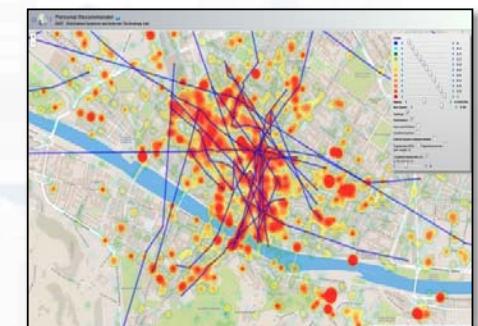
@ProtCivComuneFI - 2016-04-12 14:16:03 Temperatura attuale misurata in zona Firenze Universita : 20.6

0 0 0

@ProtCivComuneFI - 2016-04-12 14:15:02 Temperatura attuale misurata in zona Firenze Aeroporto : 23.8

0 0 0

Mostra Tutte le Categorie



Km4City Smart City Ecosystem, January 2017



Km4City Roadmap



2013

Km4City 1.1

- Tuscany Map
- Services
- AVM
- Sensors
- Parking
- Cultural Heritage
- Enrichment cities
- Event in the city
- Digital Locations
- Fresh places

- <http://servicemap.km4city.org>
- <http://log.disit.org>
- <http://www.disit.org/fodd>
- <http://www.disit.org/tv> Twitter Vigilance
- <http://smartds.km4city.org>

- Weather
- Cultural Heritage
- Energy recharge pillar
- Wi-Fi

Events in the city

2015



RESilience management guidelines
and Operationalization appLied to
Urban Transport Environment

Km4City 1.4

- Embed
- More API
- iBeacon

API

Vigilance

Km4City 1.5

- SmartDS
- Km4City App



Sii-Mobility
<http://www.sii-mobility.org>

2016

REPLICATE H2020

2016-2021 - Started



REPLICATE
Renaissance of PLACES
with innovative CITIZENSHIP
And TECHNOLOGY

2014

Km4City Roadmap

2021

Territorial areas and paths

- Health, Bike sharing
- Statistics, Energy, ICT, ...
- E-vehicles

- Risk analysis
- Environmental, water
- Data Licensing models
- Energy Meters

Fi-Ware compliant



- More Sensors, IoT, IoT
- Dashboard Builder
- Territorial areas and paths
- User Engagement
- Mobility and transport
- Resilience Decision Support

GHOST SIR

2016-2019 - Started



GOvERNing the smart city
with user-centred approach
to Smart urbanism

12/2017

6/2017

Today

- Suggestions on demand
- User Behaviour Analysis
- Trajectories and OD

A panoramic view of the Florence skyline at sunset. The city is illuminated by streetlights and building lights, with the Arno River in the foreground reflecting the warm orange glow. The iconic dome of the Duomo di Firenze is visible on the right, along with other historic buildings like the Palazzo Vecchio. The sky is a gradient of orange and yellow.

- Before City
contributions



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Km4City Roadmap



2013

Km4City 1.1

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- <http://www.disit.org/tv> Twitter Vigilance
- <http://smartds.km4city.org>

- Weather
- Cultural Heritage
- Energy recharge pillar
- Wi-Fi

Events in the city

2015



RESilience management guidelines
and Operationalization appLied to
Urban Transport Environment

Km4City 1.4

- Embed
- More API
- iBeacon

API

Vigilance

Km4City 1.5

- SmartDS
- Km4City App



Sii-Mobility
<http://www.sii-mobility.org>

REPLICATE H2020
2016-2021 - Started



REPLICATE
Renaissance of PLACES
with innovative CITIZENSHIP
And TECHNOLOGY

2016

RESOLUTE H2020
2015-2018 - Started

Sii-Mobility SCN
2016-2018 - Started
Km4City 1.6.2

REPLICATE

- Suggestions on demand
- User Behaviour Analysis
- Trajectories and OD

2021

Territorial areas and paths

- Health, Bike sharing
- Statistics, Energy, ICT, ...
- E-vehicles

- Risk analysis
- Environmental, water
- Data Licensing models
- Energy Meters

Fi-Ware compliant



- More Sensors, IoT, IoT
- Dashboard Builder
- Territorial areas and paths
- User Engagement
- Mobility and transport
- Resilience Decision Support

Today

GHOST SIR
2016-2019 - Started



132

Transport systems
Mobility, parking



Public Services
Govern, events, ...



Sensors, IOT
Cameras, ..



Environment,
Water, energy



Shops, services,
operators



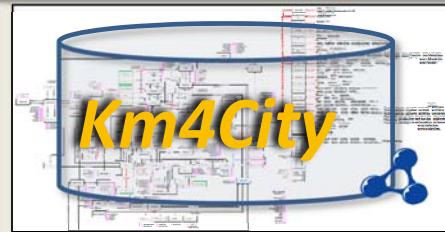
Social Media
WiFi, network



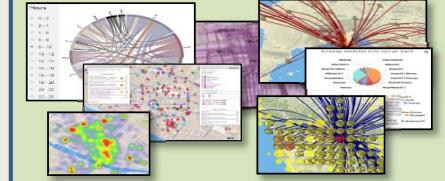
Static, Slow and Real Time data flows

DISCES -- Distributed and parallel architecture on Cloud

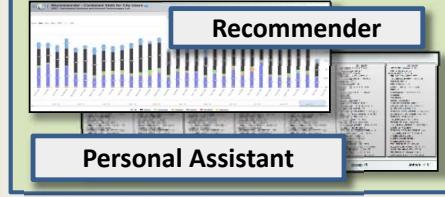
Km4City Smart City Engine



Big Data Analytics



Smartening Tools



Development Tools



Km4City Smart City API

City Operators and Decision Makers

Dashboards



Smart Decision Support



ServiceMap browser



Twitter Vigilance



Analyzers of City User Behavior



Tools for Final Users

Mobile e Web Apps





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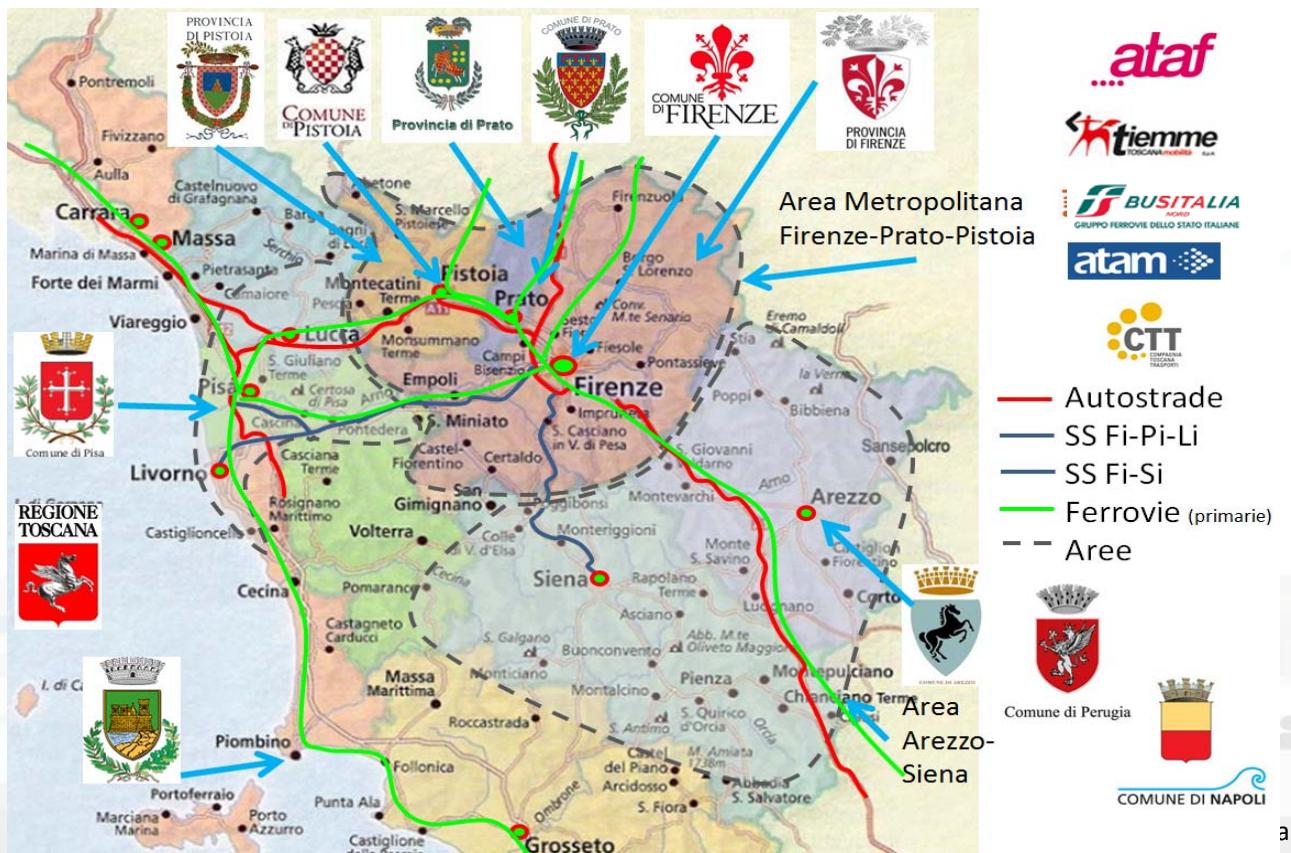
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Sii-Mobility



<http://www.Sii-Mobility.org>



- Autostrade
- SS Fi-Pi-Li
- SS Fi-Si
- Ferrovie (primarie)
- - Aree



January 2017

*ECM; Swarco Mizar;
Inventi In20; Geoin;
QuestIT; Softec; T.I.M.E.;
LiberoLogico; MIDRA
(autostrade, motorola);
ATAF; Tiemme; CTT
Nord; BUSITALIA;
A.T.A.M.; Effective
Knowledge; eWings;
Argos Engineering; Elfi;
Calamai & Agresti;
Project; Negentis*



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Sii-Mobility



Commenti dei cittadini,
Social Media



AVM trasporto
Pubblico



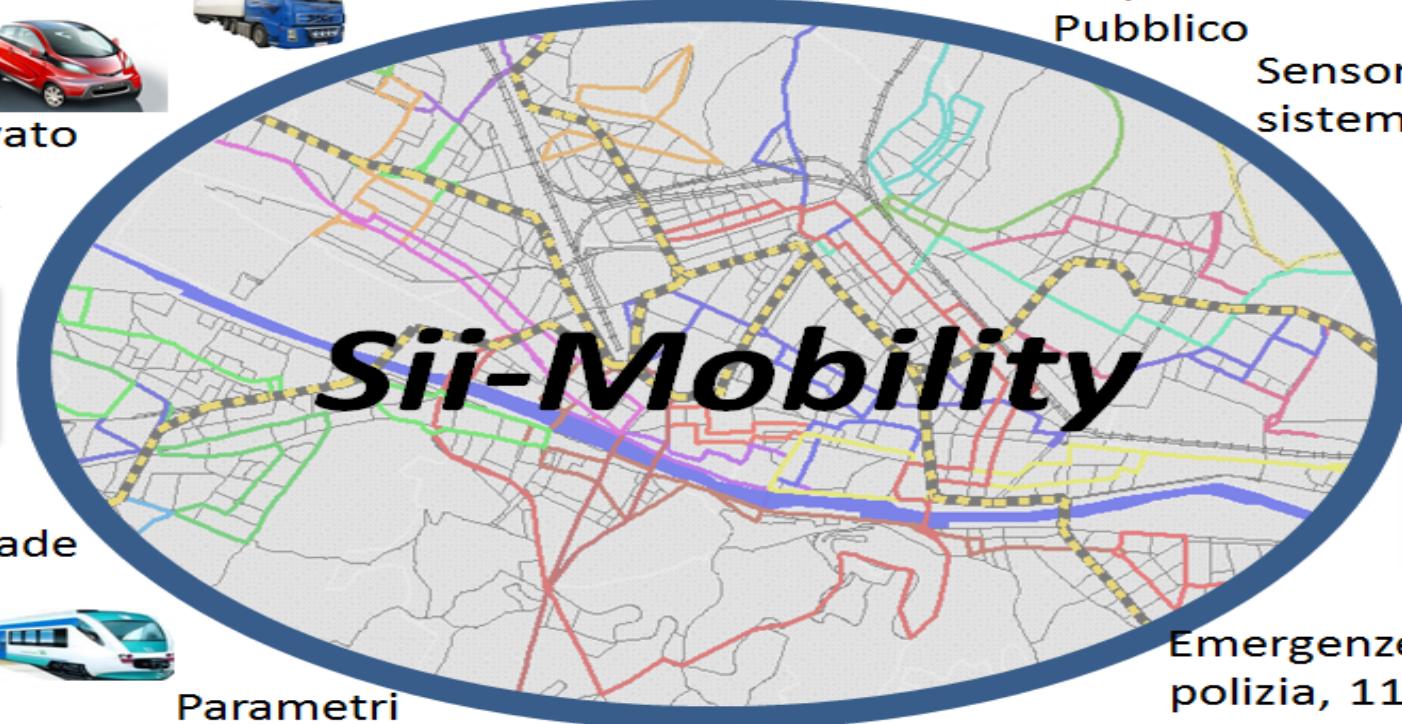
Sensori,
sistema monitoraggio



Sensori su
trasporto Privato



Sensori
Parcheggi



Monitoraggio
traffico, autostrade

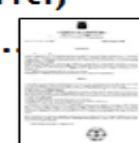


Rete
Ferroviaria

Parametri
ambientali

Servizi ed
enti

Emergenze,
polizia, 118
Ordinanze: eventi,
lavori pubblici, .



Infomobility



Varchi
Telematici, ZTL



Horizon 2020
European Union Funding
for Research & Innovation

<http://www.resolute-eu.org>

- Develop European Resilience Management Guidelines (ERMG)
 - Develop a conceptual framework for creating/maintaining Urban Transport Systems
- Enhance resilience through improved support of human decision making processes, particularly by training professionals and civil users on the ERMG and the RESOLUTE system
- Operationalize and validate the ERMG by implementing the RESOLUTE Collaborative Resilience Assessment and Management Support Systems (CRAMSS) for Urban Transport Systems addressing Road and Urban Rail Infrastructures
 - Pilots in Florence and Athens
- Adoption of the ERMG at EU and Associated Countries level

University of Florence: DISIT lab DINFO (Proj coordinator), DISIA and DST	UNIFI	IT
THALES	THALES	IT
ATTIKOMetro	ATTIKO	GR
Comune di Firenze	CDF	IT
Centre for Research and Technology Hellas	CERTH	GR
Fraunhofer-Gesellschaft zur Förderung der angewandten Forschung e.V.	FHG	DE
HUMANIST	HUMANIST	FR
SWARCO Mizar	SWMIZ	IT
Associação para o Desenvolvimento da Investigação no Instituto Superior de Gestão	ADI-ISG	PT
Consorzio Milano Ricerche	CMR	IT



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DEGLI
FIR



Horizon 2020
European Union Funding
for Research & Innovation



- demonstrate Smart City technologies in energy, transport and ICT in districts in:
 - San Sebastian, Florence and Bristol,
 - follower cities of Essen, Nilufer and Lausanne
- Cities are the customer: considering local specificities
- Solutions must be replicable, interoperable and scalable.
 - Integrated Infrastructure: deployment of ICT architecture, from internet of things to applications
 - Low energy districts
 - Urban mobility: sustainable and smart urban services

- 1 (coordinator) FOMENTO DE SAN SEBASTIAN FSS SPAIN
- 2 AYUNTAMIENTO DE SAN SEBASTIAN SAN SEBASTIAN SPAIN
- 3 COMUNE DI FLORENCE FLORENCE ITALY
- 4 BRISTOL COUNCIL BRISTOL UNITED KINGDOM
- 5 STADT ESSEN ESSEN GERMANY
- 6 NILUFER BELEDIYESI NILUFER TURKEY
- 7 VILLE DE LAUSANNE LAUSANNE SWITZERLAND
- 8 IKUSI ANGEL IGLESIAS, S.A. IKUSI SPAIN
- 9 ENDESA ENERGÍA, S.A. ENDESA SPAIN
- 10 EUROHELP CONSULTING, S.L. EUROHELP SPAIN
- 11 ILUMINACION INTELIGENTE LUIX, S.L. LUIX SPAIN
- 12 FUNDACION TECNALIA RESEARCH & INNOVATION TECNALIA SPAIN
- 13 EUSKALTEL, S.A. EUSKALTEL SPAIN
- 14 COMPAÑIA DEL TRANVÍA DE SAN SEBASTIÁN DBUS SPAIN
- 15 CONSIGLIO NAZIONALE DELLE RICERCHE CNR ITALY
- 16 ENEL DISTRIBUZIONE, SPA ENEL ITALY
- 17 MATHEMA, SRL MATHEMA ITALY
- 18 SPES CONSULTING SPES ITALY
- 19 TELECOM ITALIA, SPA TELECOM ITALY
- 20 UNIVERSITA DEGLI STUDI DI FLORENCE UNIFI ITALY:
DINFO.DISIT Lab and DIEF
- 21 THALES ITALIA, SPA THALES ITALY
- 22 ZABALA INNOVATION CONSULTING ZABALA SPAIN
- 23 TECHNOMAR TECHNOMAR GERMANY
- 24 UNIVERSITY OF BRISTOL UOB UNITED KINGDOM
- 25 UNIVERSITY OF OXFORD UOXF UNITED KINGDOM
- 26 BRISTOL IS OPEN, LTD BIO UNITED KINGDOM
- 27 ZEETTA NETWORKS ZEETTA UNITED KINGDOM
- 28 KNOWLE WEST MEDIA CENTRE, LGB KWMC UNITED KINGDOM
- 29 TOSHIBA RESEARCH EUROPE, LTD TREL UNITED KINGDOM
- 30 ROUTE MONKEY, LTD ROUTE MONKEY UNITED KINGDOM
- 31 ESOTERIX SYSTMES, LTD ESOTERIX UNITED KINGDOM
- 32 NEC LABORATORIES EUROPE, LTD NEC UNITED KINGDOM
- 33 COMMONWHEELS CAR CLUB CIC CO-WHEELS UNITED KINGDOM
- 34 UNIVERSITY OF THE WEST OF ENGLAND UWE UNITED KINGDOM
- 35 ESADE BUSINESS SCHOOL ESADE SPAIN
- 36 SISTELEC SOLUCIONES DE TELECOMUNICACION, S.L. SISTELEC SPAIN



Governing tHe smart city: a gOvernance-centred approach to SmarT urbanism – GHOST



General Objectives

- Offer a comprehensive framework for measuring and reassessing urban smart development and related rankings
- Critical assessment of Smart City ranking index existence
- Definition of an enabling technology supporting the action plans for strengthening multi-level place-based governance, applied in the tourism context
- Definition of strategies for good smart governance, with the purpose of providing recommendations to start or implement an institutional and development process leading towards smart city governance.

Partners:

University of Cagliari (Coordinator) DICAAR and DMI

University of Florence SAGAS and DISIT

University of Turin ESOMAS

University of Sassari DADU

Under the patronage of the
Municipality of Cagliari



Duration: 23/09/2015 - 23/09/2018

<http://sites.unica.it/ghost>

Acknowledgement

- Thanks to the European Commission for founding. All slides reporting logo of **RESOLUTE H2020** are representing tools and research founded by European Commission for the RESOLUTE project. **RESOLUTE** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation programme (grant agreement n° 653460).
- Thanks to the European Commission for founding. All slides reporting logo of **REPLICATE H2020** are representing tools and research founded by European Commission for the REPLICATE project. **REPLICATE** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation programme (grant agreement n° 691735).
- Thanks to the MIUR for co-founding and to the University of Florence and companies involved. All slides reporting logo of **Sii-Mobility** are representing tools and research founded by MIUR for the Sii-Mobility SCN MIUR project.
- **Km4City** is an open technology exploited by those projects and line of research of DISIT Lab. Some of the innovative solutions and research issues developed into the above mentioned projects are also compliant and contributing to the Km4City approach and thus are contributing to the open Km4City model of DISIT lab.





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TECHNOLOGIES LAB

Km4City

Open Urban Platform for a Sentient Smart City

<http://www.disit.org/km4city>

Paolo Nesi, paolo.nesi@unifi.it

www.Km4City.org

