



Knowledge Management and Protection Systems (KMPS)

Corso di Laurea in Ingegneria

Parte 7 – Recommendations & Social Media

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DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB



Part 7: Recommendations & Social Media

Semantic Computing

- Descrittori
- Enrichment
- Tassonomie
- SKOS
- Folksonomies
- FOAF



Suggestion and Clustering

- Raccomandazioni / suggerimenti
- Metrics Similarity Distances
- Clustering algorithms comparison
- Performances, Incremental Clustering
- Geo Proximity suggestions
- Suggerimenti U→U an improvement
- Validazione del modello di suggerimento

Into the Social network





Semantic Computing on SN

❑ Semantics into:

- ♣ Different types of Descriptors about
 - ➔ Users, content, etc.
- ♣ User contributions:
 - ➔ Comments, votes, etc.
- ♣ User behavior:
 - ➔ Positions, places, gesture and posture, movements, etc.

❑ How semantics processing has supported SN

- Indexing and querying
- Suggestions / recommendations
- User understanding

❑ Tools for Semantic Computing





Semantic Descriptors

❑ Modeling descriptors with formalisms:

- ♣ XML
- ♣ MPEG-7, metamodel for descriptors and descriptors
- ♣ MPEG-21: item descriptor and/or package

❑ Audio, Video, images:

- ♣ **Low level** fingerprint/descriptors
 - ➔ Hash, MD5, etc.
- ♣ **High level** fingerprint/descriptors
 - ➔ Genre, rhythms, color, scenes/movements, etc.
 - ➔ Evolution of them along the time, along the file

❑ Documents and text:

- ♣ Keywords extractions, multilingual agnostic, ...
- ♣ Summarization
- ♣ Paragraphs modeling and descriptions





Semantic Descriptors and info 1/3

- ❑ **user profile descriptions** collected via user registration and dynamically on the basis of user actions, migrated also on the mobile:
 - ♣ selected content, performed queries, ...
 - ♣ preferred content, suggested content, ...
 - ♣ Movements, gesture, postures, ...
- ❑ **relationships among users/colleagues** (similarly to friendships, group joining) that impact on the user profile and are created via registration, by inviting colleagues, etc.;
 - ♣ Each user may belong to multiple groups and collective profiles.
- ❑ **user groups descriptors** and their related discussion forums and web pages (with taxonomic descriptors and text);



Semantic Descriptors and info 2/3

- ❑ **Content descriptors** for simple and complex content, web pages, forums, comments, etc.;
- ❑ **User Profiles**
 - ♣ Actions: votes and comments on contents, forums, web pages, etc., which are dynamic information related to users;
- ❑ **Good descriptors:**
 - ♣ For advertising, ..
- ❑ **Device capabilities may limit the suggestions**
 - ♣ formal description of acceptable content format and parameters, CPU capabilities, memory space, SSD space;



Semantic Descriptors and info 3/3

- ❑ **lists of elements marked as preferred by users**, which are dynamic information related to users;
- ❑ **downloads and play/executions** of simple and/or complex content on PC and mobiles, to keep trace of user actions as references to played content, which are dynamic information related to users preferences;
- ❑ **uploads and publishing** of user provided content on the portal (only for registered users, and supervised by the administrator of the group). Each Content element has its own static metadata, descriptors and taxonomy; while the related action of upload is a dynamic information associated with the User who performed it. In addition, Content elements can be associated with Groups.





Content Enrichment

- The content, UGC, reaches the Social Network with partial information
- **Content Enrichment is needed** to get enough semantic information for
 - ♣ indexing/querying and producing suggestions
- **Content enrichment** may be performed by:
 - ♣ Addition/Extraction of semantic descriptors
 - ♣ Multilingual translation for metadata
 - ♣ Addition of annotations, textual and audiovisual, comments
 - ♣ Association of SKOS/taxonomical terms
 - ♣ Association of Tags → folksonomy
 - ♣ **Comments, rating, citations, etc.**
 - ♣ **Creation of Aggregations: collection, courses, play lists**





Extraction of semantic descriptors

□ Technical Information, technical enrichment

- ♣ duration, resolution, size, dimension, video rate, sample rate and size, file format, MIME type, number of included files, file extension, etc.
- ♣ libraries or tools can be used to extract information: FFmpeg for video and audio, ImageMagik for images, etc.

□ Context information:

- ♣ summary and extract keywords;
- ♣ Video processing to: segment in major scenes, understand them, identify objects, colors, text extraction, subtitles, etc.
- ♣ audio processing to extract tonality, rhythm, text extraction, etc.
- ♣ Images processing to extract contained objects, face recognition, etc.





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Esempio di Tassonomia

- Classificazione secondo vari assi
- Dominio Specifico
- Multilingua

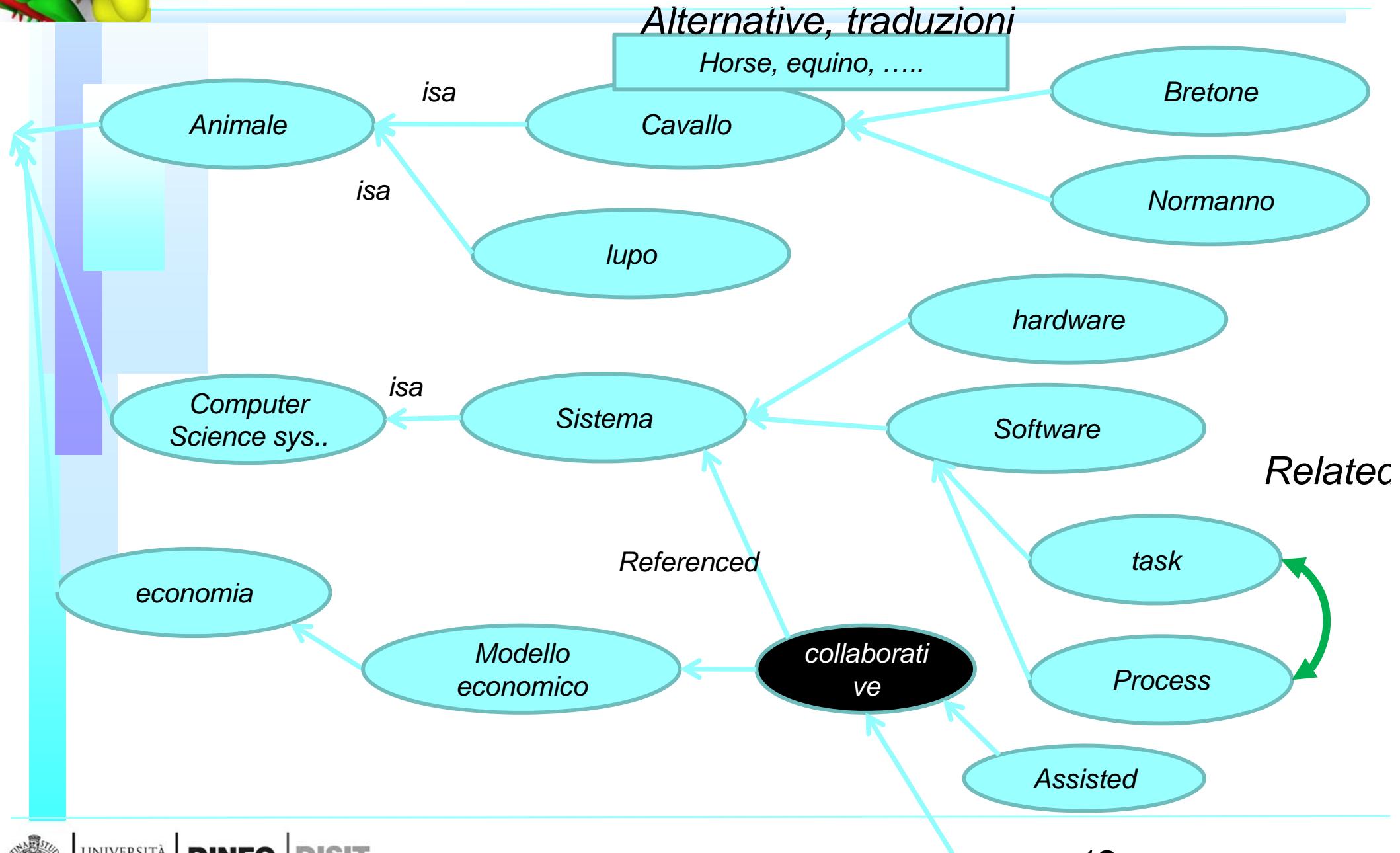
- Istanze connesse a più nodi

- Preso da:
<http://mobmed.aixmedis.org>





SKOS simple knowledge organization system





SKOS and taxonomy

□ SKOS: Simple Knowledge Organization System

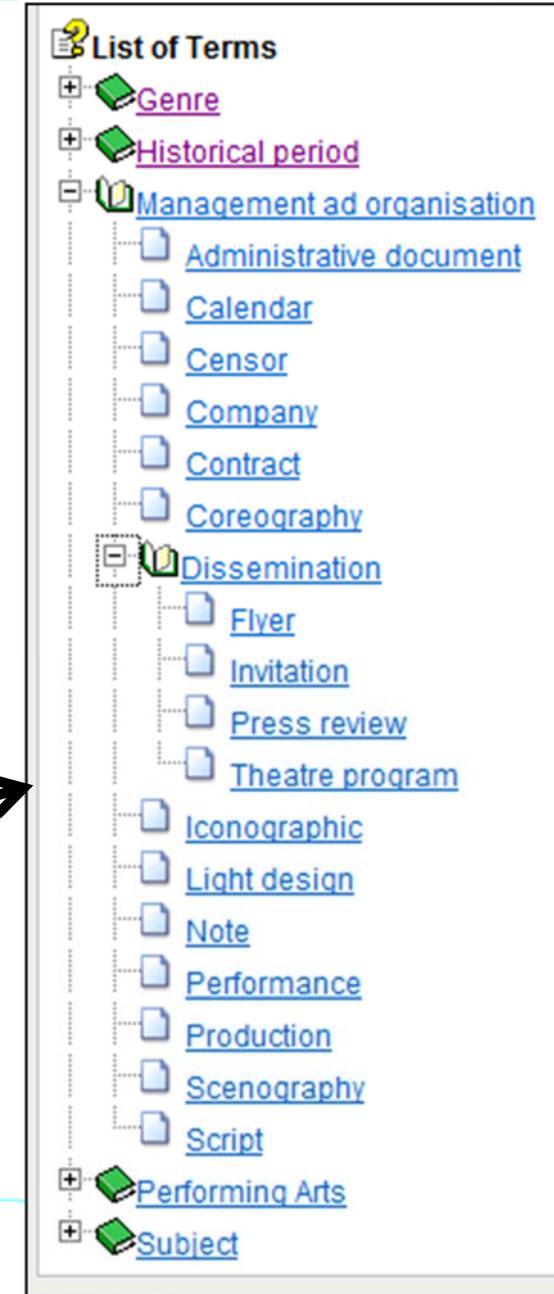
♣ <http://www.w3.org/2004/02/skos/>

□ One of the simplest models for knowledge organization

- ♣ Hierarchy of specialization plus
- ♣ relationships among elements: “related”
- ♣ Instances associated to nodes of the hierarchy, multiple associations

□ Modeling with OWL on RDF stores

□ Classical Taxonomical classifications are a subset of SKOS



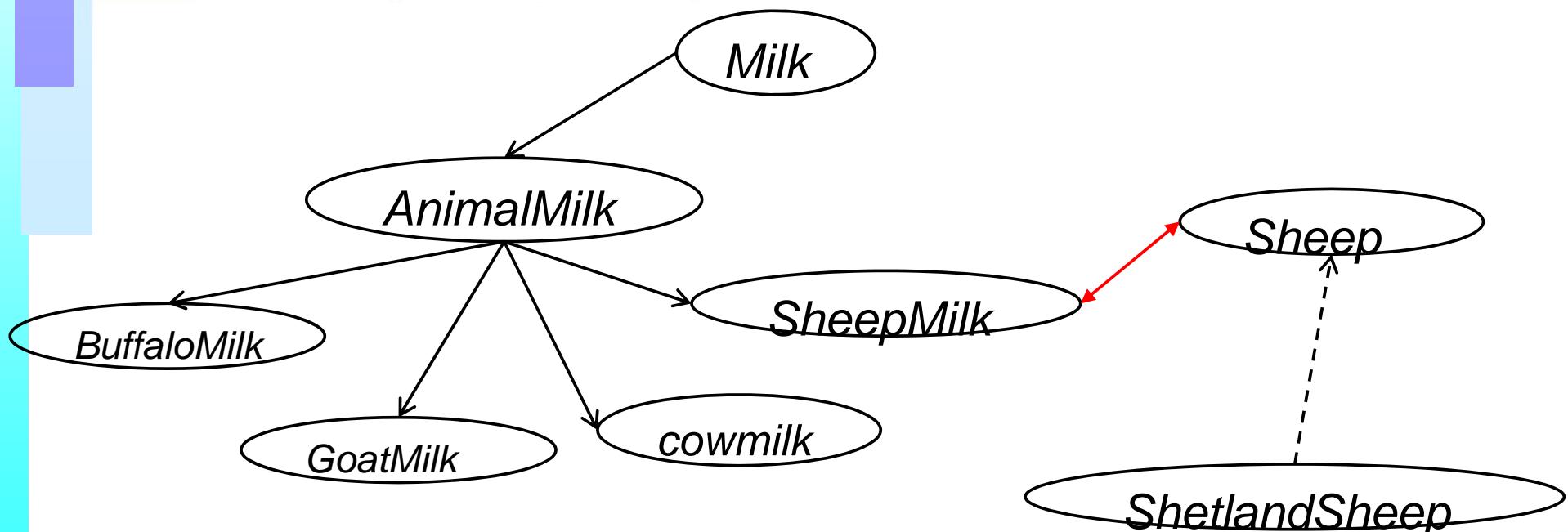


SKOS

- **SKOS is suitable** for modeling:
 - ♣ Thesauri, taxonomies and controlled vocabulary/dictionary
 - ♣ Adopted in Europeana for classification of content

- **Relationships**

- ♣ Broader, narrower and **related**
- ♣ Corresponding to: a generalization of, is a, is related to





Use of Taxonomy/Vocabulary

- In most SN, descriptors are not organized in a taxonomy but only via simple keywords to describe the
 - ♣ genre of the content,
 - ♣ historical period
- **Taxonomical classification** on Social Networks are typically static hierarchical models provided in multilingual
 - ♣ Such as in <http://www.ECLAP.EU> , <http://mobmed.axmedis.org>
 - ♣ The users can associate the content to one or more taxonomy nodes
 - ♣ Pros:
 - ➔ The queries may infer along the hierarchy and so more general concepts may provide larger results even if the content is not directly associated to them.





Tags and Folksonomy

❑ Folksonomies are typically

- ♣ produced on the basis of free tags provided by the users in their preferred language
- ♣ simple short statement or keywords
- ♣ used to collect/describe the user point of view of a single content and/or of the whole portal
- ♣ visualized as a tag cloud describing the whole folksonomy, see flickr.
- ♣ not organized in hierarchy

❑ Tags for the cloud have to be translated to provide them in cloud which can be appreciated by users in their own language

[access](#) [arrow](#) [arts](#) [axmedis](#) [collection](#) [company](#)
[copyright](#) [cultural](#) [digital](#) [europeana](#)
[experience](#) [experiences](#) [guidelines](#) [history](#) [holte](#)
[manual](#) [mixed](#) [only](#) [open](#) [overview](#) [performance](#)
[performing](#) [players](#) [reality](#) [report](#)
[requirements](#) [royal](#) [shakespeare](#)
[slides](#) [theatre](#)





FOAF: Friend of a Friend

□ **Friend of a Friend (FOAF):**

- ♣ A format for supporting description of people and their relationships
- ♣ a vocabulary in OWL for sharing personal and social network information on the Semantic Web
- ♣ **Based on AAA principle:**
 - Anyone can say anything about any topic

□ **Modeling Information:**

- ♣ Organization at which people belong
- ♣ Documents that people have created/co-authored
- ♣ Images that depict people
- ♣ Interests/skill of people,...
- ♣





FOAF: Friend of Friend

```
<foaf:Person>
  <foaf:name>Peter Parker</foaf:name>
  <foaf:gender>Male</foaf:gender>
  <foaf:title>Mr</foaf:title>
  <foaf:givenname>Peter</foaf:givenname>
  <foaf:family_name>Parker</foaf:family_name>
  <foaf:mbox_sha1sum>cf2f4bd069302febd8d7c26d803f63fa7f20
    bd82</foaf:mbox_sha1sum>
  <foaf:homepage rdf:resource="http://www.peterparker.com"/>
  <foaf:weblog rdf:resource="http://www.peterparker.com/blog/">
  <foaf:knows> <foaf:Person>
    <foaf:name>Aunt May</foaf:name></foaf:Person>
  </foaf:knows>
</foaf:Person>
```





GSP position and navigation

- ❑ Mobile devices may communicate your position to the server. GPS position may be derived from GPS, WiFi or Cell
- ❑ On the basis of the GPS locations the Server may understand your movements:
 - ♣ Home place, workplace, etc.
 - ♣ See Google Timeline
- ❑ On the basis of the GPS locations suggestions may be provided for Proximity:
 - ♣ Near to here..
 - ♣ Near to your home place, work place, etc.
 - ♣ ..



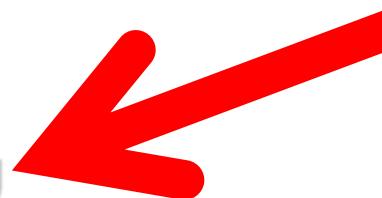


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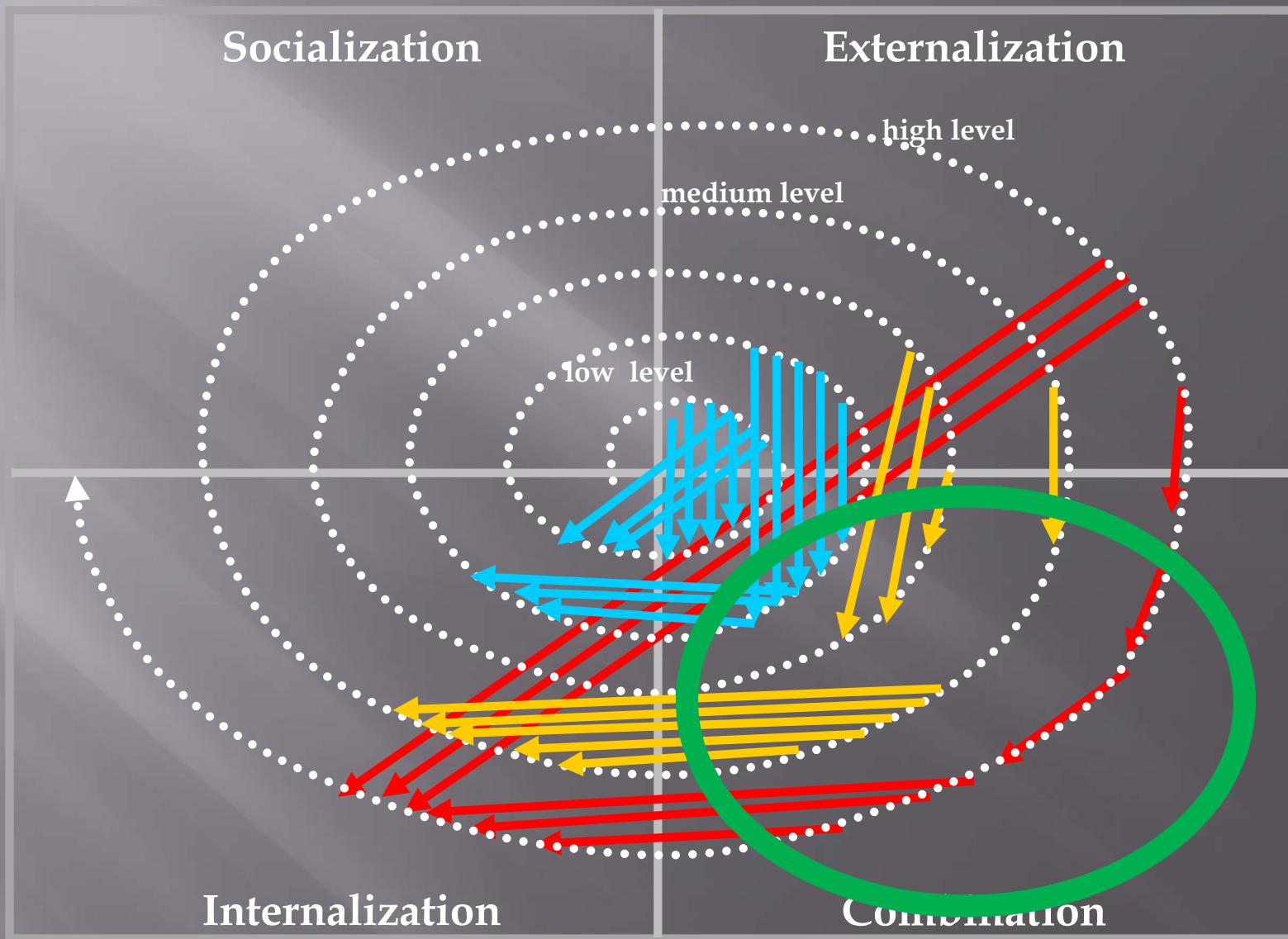


User engagement X creazione e accrescimento della conoscenza tacita esplicita





Stimoli Sociali





Stimoli Sociali

□ Personalizzazione, Profiling

- Raccomandazioni, suggerimenti
 - $U \rightarrow U, C \rightarrow U, C \rightarrow C, G \rightarrow U, \dots$

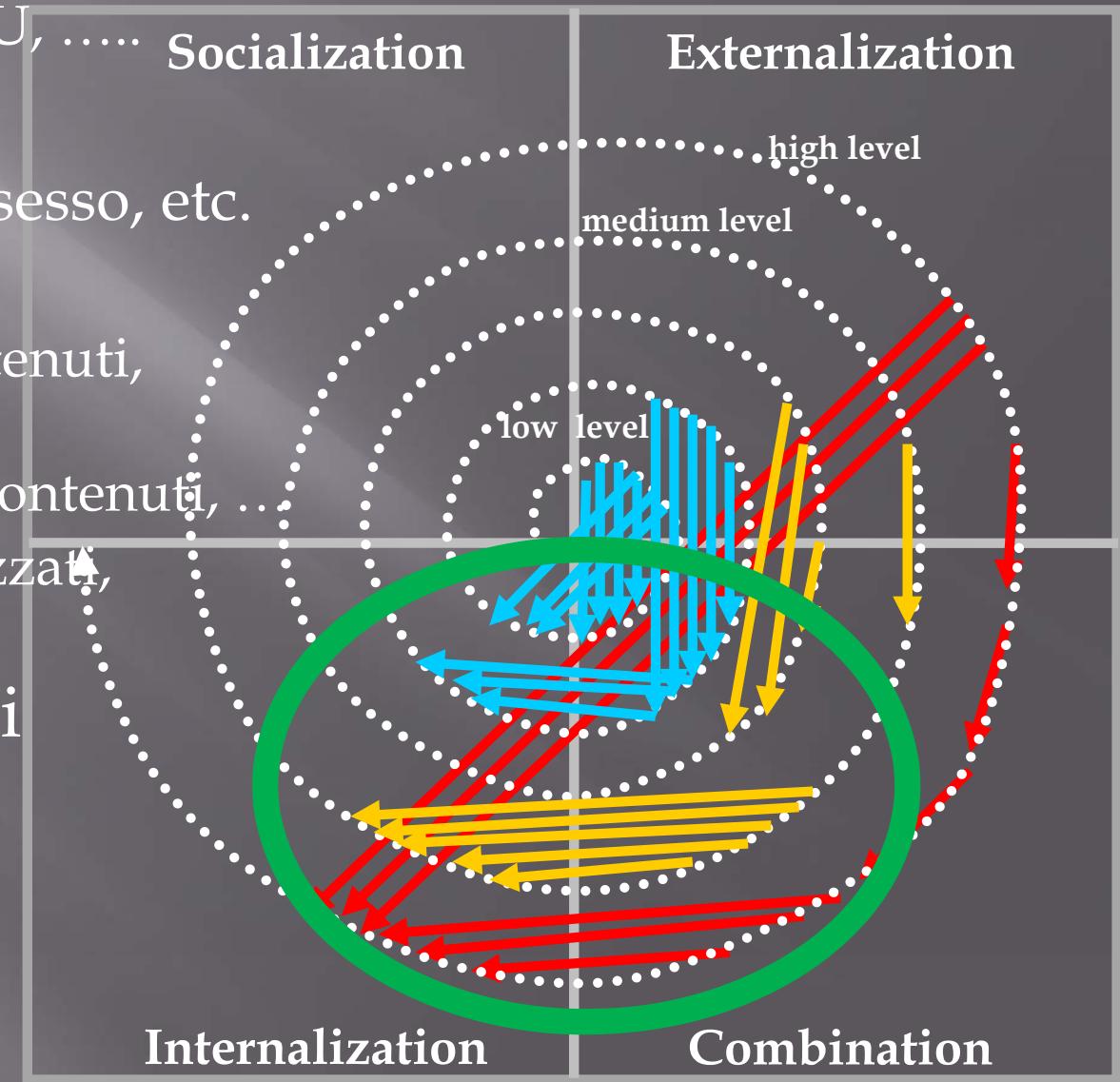
□ Profilo Utente S+D:

- Statico: eta', CV, lingua, sesso, etc.
- Dinamico:
 - Azioni: su persone e contenuti, annotazioni, ...
 - Relazioni: fra persone e contenuti, ...
 - Contenuti: letti, interiorizzati, prodotti, etc.

□ Modelli computazionali

□ Analisi NLP

□ Fattori Moltiplicativi





Recommendations

❑ Different Recommendations/Suggestions

- ♣ U → U: a user to another user on the basis of user profile
- ♣ O → U: an object to a user on the basis of user profile
- ♣ O → O: an object on the basis of a played object of a user
- ♣ G → U: a group to a user on the basis of user profile
- ♣ Etc...

❑ Objects have specific descriptors and can be:

- ♣ Advertising, services: to access, to go, to consume
- ♣ Content to be read and view
- ♣ Events to attend
- ♣ Weather forecast: to be informed





Different Recommendations

❑ FOR YOU: Suggesting Users to another Users since they

- ♣ have similar preferences
- ♣ like/prefer what you like/prefer
- ♣ are friends of your friends
- ♣ are in one or more of the your groups
- ♣ are new of the Social Network
- ♣ are the most linked, grouped, active
- ♣ etc.

❑ FOR THE SN: Suggesting Users to another Users since they

- ♣ are *important for the SN and do not have to left alone, the new entry*
- ♣ are *the only contact path for Connecting a remote group, if the path is left a peripheral group will be completely disjoined with respect to the rest of the SN*
- ♣ ...





Different Recommendations

□ FOR YOU: Suggested objects/contents/events/groups since they

- ♣ are the less, most viewed, most played, most played in your group, ..
- ♣ are similar to your highest voted/ranked objects
- ♣ are similar to what you usually play, pay, print, upload, etc.
 - ➔ The most played/../voted in absolute
 - ➔ The most played/../voted in the last Month/Day, week, etc...
 - ➔ The most played/../voted in your area, country, group, etc..
- ♣ are new for the SN
- ♣ belongs to the preferred of your friends, ...
- ♣ have been posted/commented by your friends, in your group, ...
- ♣ have been recommended by a your friend

□ FOR BUSINESS: Suggested objects/..../groups since they

- ♣ are new for the SN, and thus are new for the market/business of the SN
- ♣ are commercially proposed and have to be commercially promoted for the business of the SN
- ♣ belong on the log tail of the content distribution/usage





Recommendations

Suggested elements	Recipient of the suggestions		
	User	Content (played by a user)	Group (leader or members)
Users	Proposing to a user possible colleagues / friends	--no sense--	Proposing at a group responsible possible interested colleagues to be invited
Contents	Proposing to a user possible interesting contents	Proposing at a play of a content similar content items	Proposing at a group members possible interesting content (not much different with respect to C-C combination)
Groups	Proposing to a user possible interesting groups	Proposing at a play of a content possible interesting groups in which similar contents are discussed	--no sense--
Ads	Proposing to a user possible interesting ads	Proposing at a play of a content the possible interesting ads	Proposing at a/all group member/s possible interesting ads





Why to recommend

- **The Social Network owners aim to:**
 - ♣ push for the long tail content to increment of sales
 - ♣ stimulate the socialization to have more connections
 - ♣ reduce the number of new queries to reduce costs
 - ♣ Attract and get more users → more value for advertising
 - ♣ To keep the users connected, increase the permanence duration

- **To create a more connected SNs among users**
 - ♣ More cohesion leads to have more resistance to close
 - ♣ More connections means more solidity and activity, more automated engaging actions
 - ♣ Etc.





Measure to Suggest

- ❑ **Similarity distance among descriptors:**
 - ♣ A suggestion is similar to the profile or to other objects have been acquired, or to
- ❑ **Complementary, matchmaking, among descriptors:**
 - ♣ A suggested Object/User is matching the needs of a recipient of the suggestions. The match of the offer and demand, the match from competence the a empty place to work, etc.
- ❑ **Proximity distance:**
 - ♣ Geolocated closer than xxx.





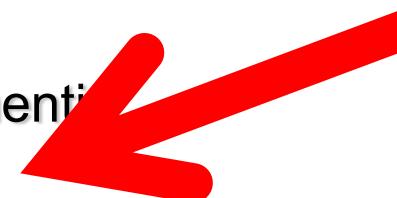
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Similarity Distance

- ❑ The simplest solution for the recommendations/suggestion is to estimate the closest Users or Objects with respect to the reference User/Object
- ❑ The estimation of the closest entity between two entities described with multiple symbolic description is an instance of multidomain symbolic similarity distance among their descriptors.
- ❑ We can suppose for a while to have the possibility of estimating the similarity distance among descriptors.
- ❑ Some indexing tools, such as Lucene/Solr, may help in doing this with a query based on information of the reference user/object.





Complexity of Recommendation 1/2

□ Each day:

- ♣ N new users reach the SN

♂ The SN has 1 Million of users: $U=10^6$

□ The SN has to suggest the possible friends to the new N users immediately:

- ♣ Complexity is an $O(NU)$

- ♣ $N \cdot U$ distances should be estimated in real time/per day

- ♣ If $N=10^6$ such as on YouTube

- ♣ Thus: 10^{12} estimations of 10ms,

→ 10^{10} s → which are 317 years !!!





Complexity of Recommendation 2/2

- **Each day:**
 - ♣ M new UGC items are uploaded on the SN,
- The SN has
 - ♣ 1 Million of content: $C=10^6$
 - ♣ 1 Million of users: $U=10^6$
- The SN has to estimate the distance of that content with respect to all the other items/objects and users:
 - ♣ Complexity is an $O(MC+MU)$
 - ♣ $M*C$ distances to be estimated in real time/per day
 - ♣ $M*U$ distances to be estimated in real time/per day
 - ♣ If $M= 1$ Million
 - ♣ Thus: 10^{12} estimations of 10ms, thus 10^{10} s, $2*317$ years !!!





Technologies for Recommendations

□ Objective:

- ♣ To provide targeted elements on the basis of the elements descriptors

□ Example of Technical solutions

- ♣ **create distance matrices** and matching via direct distance or similarities estimations, very unfeasible for millions of elements would be too expensive
- ♣ **making queries on the basis of indexed element profile** to get the most similar. For millions of elements with several aspects or dimensions in descriptors would be very complex, a very complex index
- ♣ **use some clustering to create group of elements**, also based on distances or similarities. If the groups are too many, the precisions can be low while the costs are contained.





Similarity Distances

		Recipient of the suggestions		
		User	Content (played by a user)	Group (leader or members)
Suggested element	Users	$D(U(s,d);U(s,d))$	--no sense--	$D(U(s,d);G(s,d))$
	Contents	$D(C(s);U(s,d))$	$D(C(s);C(s))$	$D(C(s);G(s,d))$
	Groups	$D(G(s,d);U(s,d))$	$D(G(s,d);C(s))$	--no sense--





General Distances Models

□ Weighted Models:

$$D(U1; U1) = k_s \sum_{i=1}^{T_1} x_i Sd_i(U1, U2) + k_d \sum_{i=1}^{T_2} y_i Dd_i(U1, U2),$$

□ Vector weighted models:

$$D(U1; U2) = \begin{cases} K_s(x_1 Sd_1(U1, U2), x_2 Sd_2(U1, U2), \dots, x_n Sd_{T_s}(U1, U2)), \\ K_d(y_1 Dd_1(U1, U2), y_2 Dd_2(U1, U2), \dots, y_n Dd_{T_d}(U1, U2)) \end{cases}$$

- The weights can be defined according to the SN goals.
- They can be determined by using multi-linear regressions techniques.





Visualizzazione di Suggerimenti e dist

Potential friends

[phistestasla](#)

26

ECUADOR, Orellana

[Add to your friends Details](#)

[shastu](#)

29

CHRISTMAS ISLAND

[Add to your friends Details](#)

[driphifras](#)

15

FRENCH POLYNESIA

[Add to your friends Details](#)

[kuslechi](#)

16

SRI LANKA, Kurunegala

[Add to your friends Details](#)

[hetheruno](#)

15

MALDIVES, Raa

[Add to your friends Details](#)

1 2 [next >](#) [last »](#)

phistestasla proximity details

languages:

favorites:

location:

interests:

friends:

activity:

age:

school_job:



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Static Similarities for User profiles

□ **Similarity of User Ages**

$$Sda(\text{User1}, \text{User2}) = | \text{Age}(\text{User1}) - \text{Age}(\text{User2}) | / \text{MAXdelta}$$

□ **Similarity of user Languages, Sdl()**

- ♣ More than one language
- ♣ Definition of a model
- ♣ Measure of distances

□ **Similarity of user nationalities, Sdn()**

- ♣ More than one language
- ♣





Elaborazione dei profili degli utenti

Alcuni dei dati contenuti nei profili degli utenti sono utilizzati per stabilire una metrica fra di essi.
Due utenti, A e B, sono confrontati e il risultato è un valore di vicinanza

$$0 \geq v(A, B) \geq 1 \quad \text{e} \quad v(A, B) \neq v(B, A)$$

➤ Confronto su 8 categorie: per ognuna il risultato è $0 \geq v_i(A, B) \geq 1$

- Lingue parlate
- Località di provenienza
- Livello scolastico e lavoro
- Età
- Interessi
- Amici
- Attività
- Lista di oggetti preferiti

- Periodicamente viene eseguito il confronto di ogni utente con tutti gli altri.
- Per ogni utente vengono salvati nel database i 10 utenti con più alto valore di vicinanza.
- Il valore di vicinanza è la somma pesata dei risultati nelle 8 categorie.
- I pesi sono stati scelti in modo da far valere di più i risultati delle categorie di informazione dinamiche:
- Amici, Attività, Preferiti

$$v(A, B) = \sum_{i \in C} v_i(A, B) \cdot w_i$$

$$C = \{languages, location, interests, schoolJob, age, activity, friends, favorites\}$$

$$0 \leq v_i \leq 1$$

$$\left\{ \begin{array}{l} w_i \geq 0 \\ \sum_{i \in C} w_i = 1 \end{array} \right\} \text{ con } w_i \text{ peso associato alla categoria } i$$





Distance among spoken languages

- ❑ a matrix $m[i][j]$ is created where each element represents the similarity between the two languages
 - ♣ $m[i][j]=m[j][i]$
 - ♣ all languages are classified into families (Latin, Anglo-Saxon, Slovenian, Asian, etc.), groups and subgroups;
 - ♣ to each leaf, one language or a set of similar languages is assigned;
 - ♣ to each branch a numeric weight, , is assigned where i is the number of families.
- ❑ Thus for the hierarchy, the following property holds:

$$0 \leq \sum_{j=1}^{BL} w(f_i)_j < 1; \text{ and } w(f_i)_1 < w(f_i)_2 < \dots < w(f_i)_{BL} .$$

- ♣ j is the tree level for language family ; BL is the height to reach the leaf in the tree

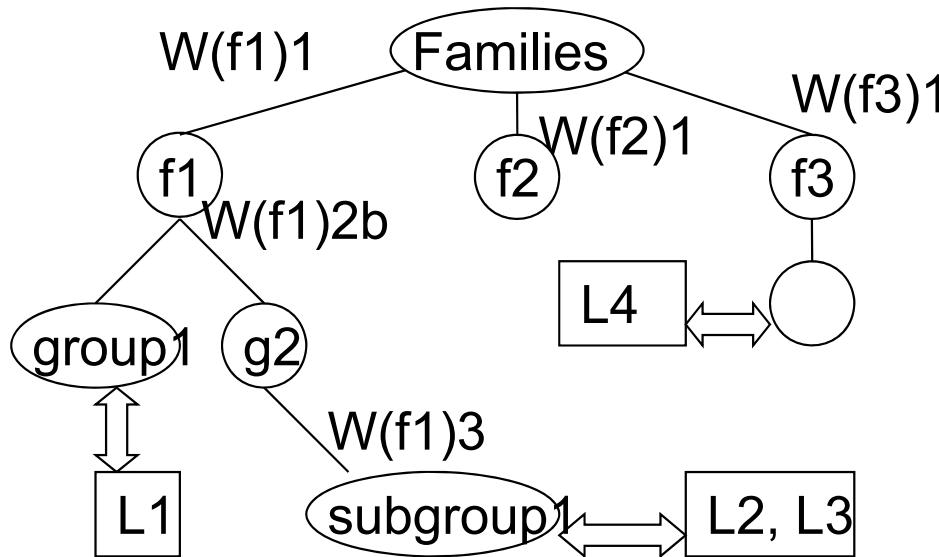




Distance among spoken languages

- if User1 selects (L_1, L_4) and User2 selects (L_2, L_3, L_5) :

$$Sdl(\text{User1}, \text{User2}) = \max \{m_{12}; m_{13}; m_{15}; m_{42}; m_{43}; m_{45}\}$$



$$\begin{cases} Sdl_1(U_1, U_2) = \max \{m_{13}; m_{14}; m_{23}; m_{24}\} \\ \text{where: } m_{13} = W_{f1_1}, m_{14} = m_{24} = 0, m_{23} = W(f1)_1 + W(f1)_{2b} + W(f1)_3 \end{cases}$$



Static Metric, User specializations

- Each Element $S[i][j]$ of the matrix represents the similarity between two specializations

$$Sds(A, B) = \frac{\sum_{i \in P_A} \max_{j \in P_B} (S[i][j])}{AN}$$

- P_a, P_b are the set of specialisation of the Users: A,B
- The measure is not symmetric and bounded 0-1





Other Static Metrics

- Static distance of preferences via Taxonomical classification, where $t[i][j]$ is the matrix of similarity among terms:

$$Sdt(A, B) = \frac{\sum_{i \in T_A} \max_{j \in T_B} (t[i][j])}{AN}$$

- ♣ distance between a couple of taxonomy terms is reported in matrix $t[i][j]$, of $T \times T$
- Static distance of preferences via subscription to groups

$$Sdg(A, B) = \frac{card(G_A \cap G_B)}{card(G_A)}$$





Dynamic Distances

- ❑ **Contents:** supposing that acting on similar content may create a similarity between users or from users with content:
 - ♣ **positive:** downloads, set as preferred, recommend, publish, play, positive comments, high votes, ...;
 - ♣ **negative:** low votes, negative comments, ...;
- ❑ **Users:** supposing that acting on other Users is motivated by a similarity with them:
 - ♣ **positive:** set as friend, recommend, ...;
 - ♣ **negative:** negative comment, unconnect,... ;
- ❑ **Groups:** supposing that acting on some Group is due to a similarity between them:
 - ♣ **positive:** subscribe, contribute, associate a content with, etc.;
 - ♣ **negative:** leave, negative comment ...





Dynamic Distances

□ Dynamic Metric on User's Interested Taxonomy Topics

- ♣ Ddt(UA,UB)
- ♣ ...
- ♣ Ddt'(C,U): can be used to estimate the similarity distance between a static taxonomy profile and a dynamic taxonomic profile as needed in comparing terms of taxonomy of Content and Users, or of Groups and Content

□ Dynamic Metric on User's Interested Formats

- ♂ Ddf(UA,UB), Ddf'(C,U)
- ♂ ...

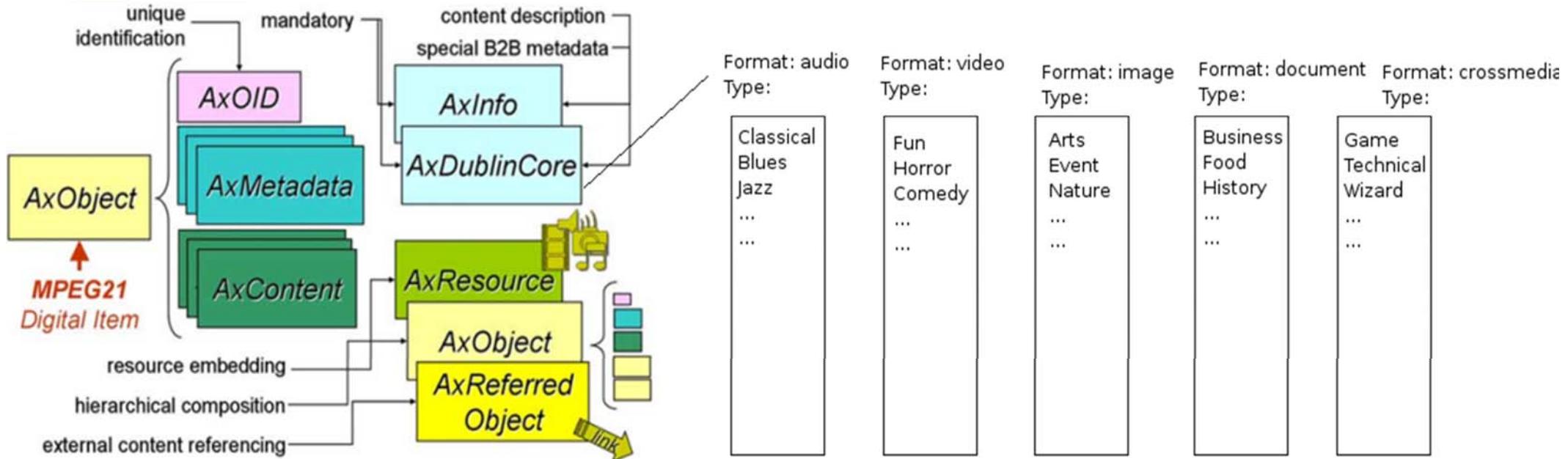
□ Dynamic Metric on User's Preferred Content items and colleagues

- ♣





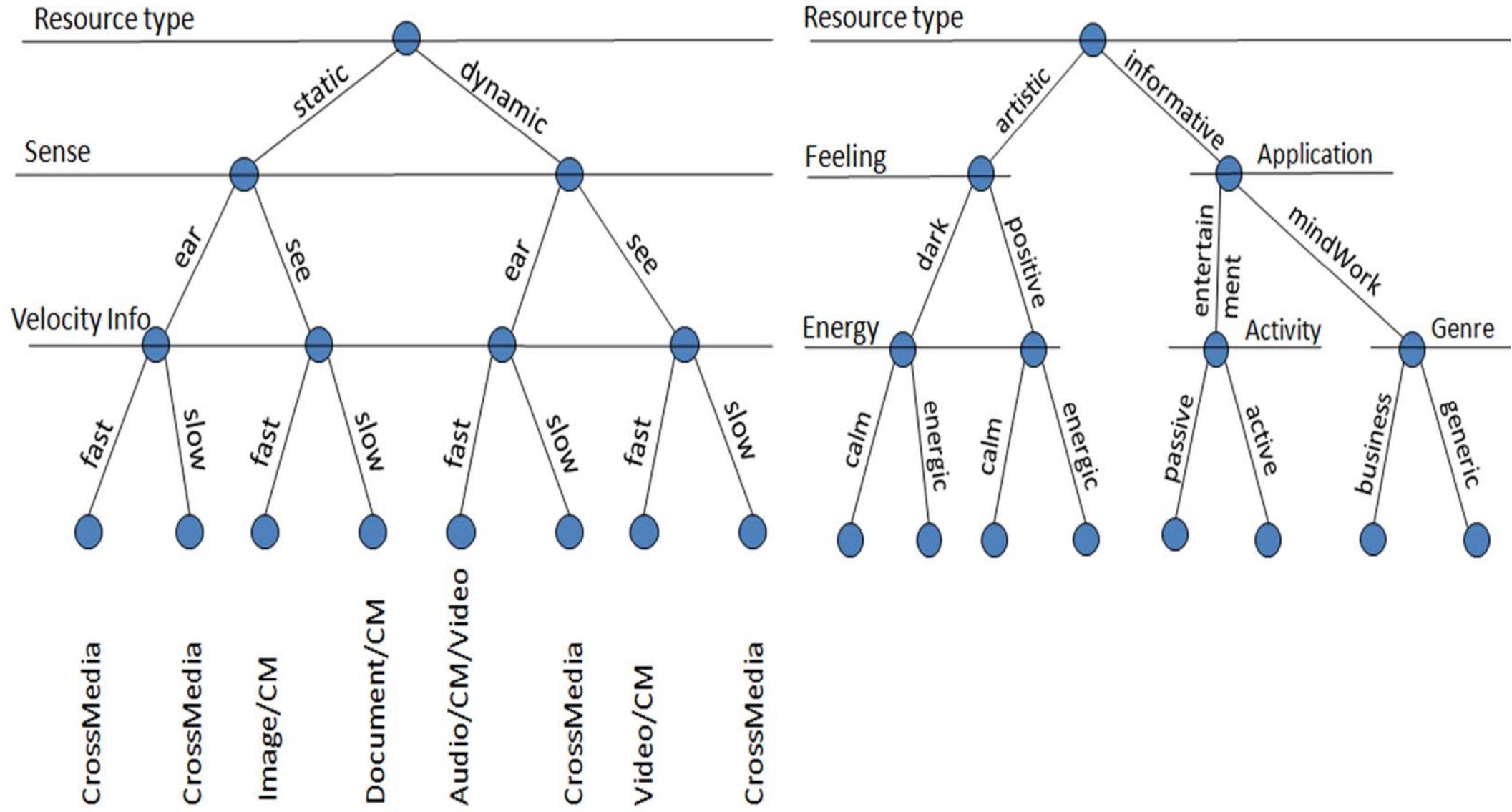
Oggetti Cross Media, Rich Content



- *Metadato Format: indica il formato dell'oggetto. Sono stati scelti 5 possibili valori: “crossmedia”, “video”, “audio”, “image”, “document”*
- *Metadato Type: sono stati definiti alcuni possibili valori per questi campi dipendenti dal valore del campo Format. Es. “Classical”, “Blues”, ecc. per il Format “audio”; “Animation”, “Fun”, “Horror”, ecc per il Format “video”.*



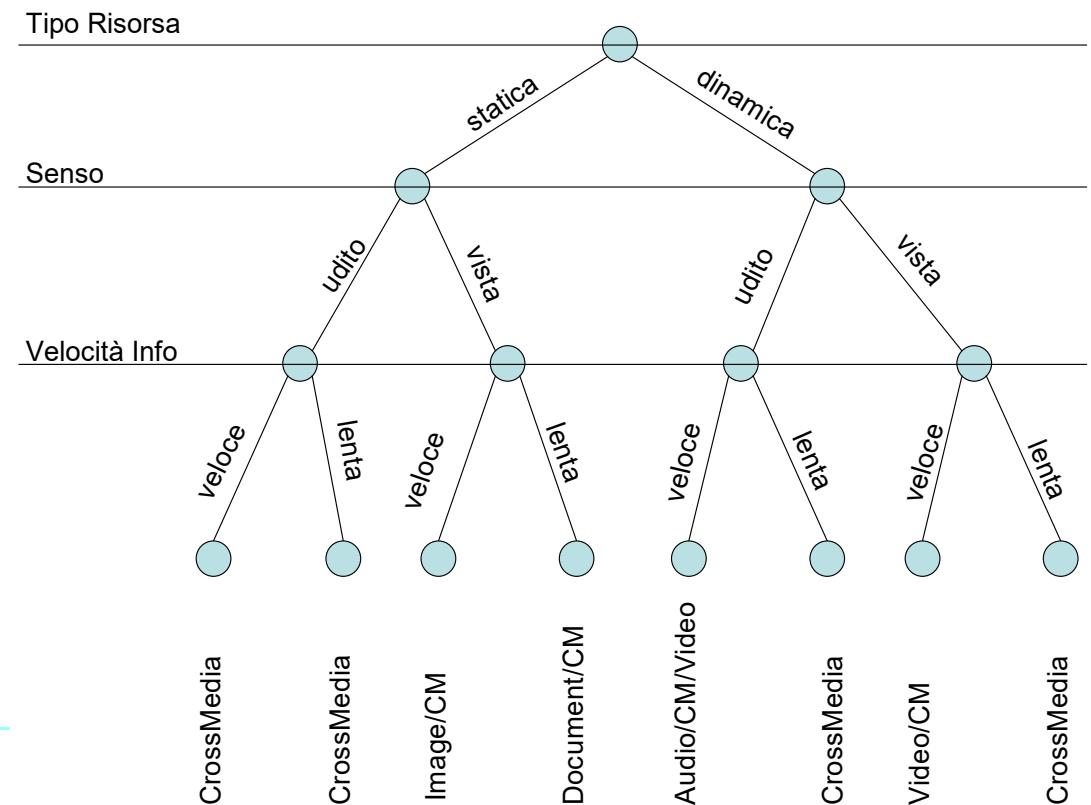
Semantic Distance: Format/Type





Converting Symbols to numbers

- Many aspects of descriptors are symbols: languages, genre, nationality, music classification, video kind, etc..
 - ♣ A classification taxonomy or a graph can be created to connect the possible symbolic values assigned to them distances (see the graph in the figure of this slide)
 - ♣ A matrix can be created defining distances among all the possible symbolic values (for example among languages)





Summary of Distances

- $D(U,U) = \text{Function of } (Sda(), Sdl(), Sdn(), Sds(), Sdg(), Sdt(), Sdf(), Ddt(), Ddf(), Ddp(), Ddc())$
- $D(C,U) = \text{Function of } (Sdl(), Ddt'(), Ddf'())$
- $D(G,U) = \text{Function of } (Sdl(), Sdt(), Ddt(), Ddf())$
- $D(C,C) = \text{Function of } (Sdm(), Sdl(), Sdt(), Sdf())$
- $D(G,C) = \text{Function of } (Sdl(), Sdt(), Ddt'(), Ddf'())$
- $D(U,G) = \text{Function of } (Sdl(), Sdt(), Ddt(), Ddf(), Ddp())$
- $D(C,G) = \text{Function of } (Sdl(), Sdt(), Ddt'(), Ddf'(), Ddp())$





Other Distances

- ❑ Usually: distance = $1 - \text{similarity index}$
 - ♣ Max:=1, Min:=0
- ❑ Cosine similarity
 - ♣ Works among numerical vectors (multidimensional numerical domains)
- ❑ Hamming Distance among strings:
 - ♣ Counting the number of different characters
- ❑ Graph distances
 - ♣ Measuring the distances among graphs patterns
- ❑ Jaccard distance:
 - ♣ measures dissimilarity between sets ($\text{Unione-Int}/\text{Unione}$)

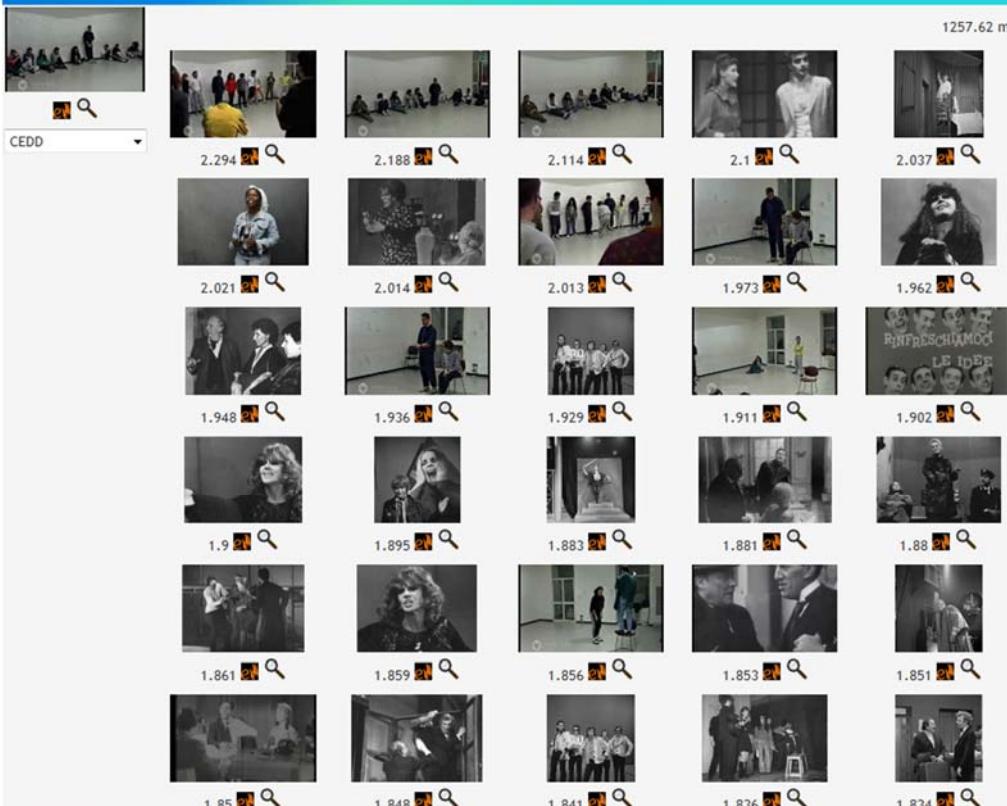




Content based Information Retrieval

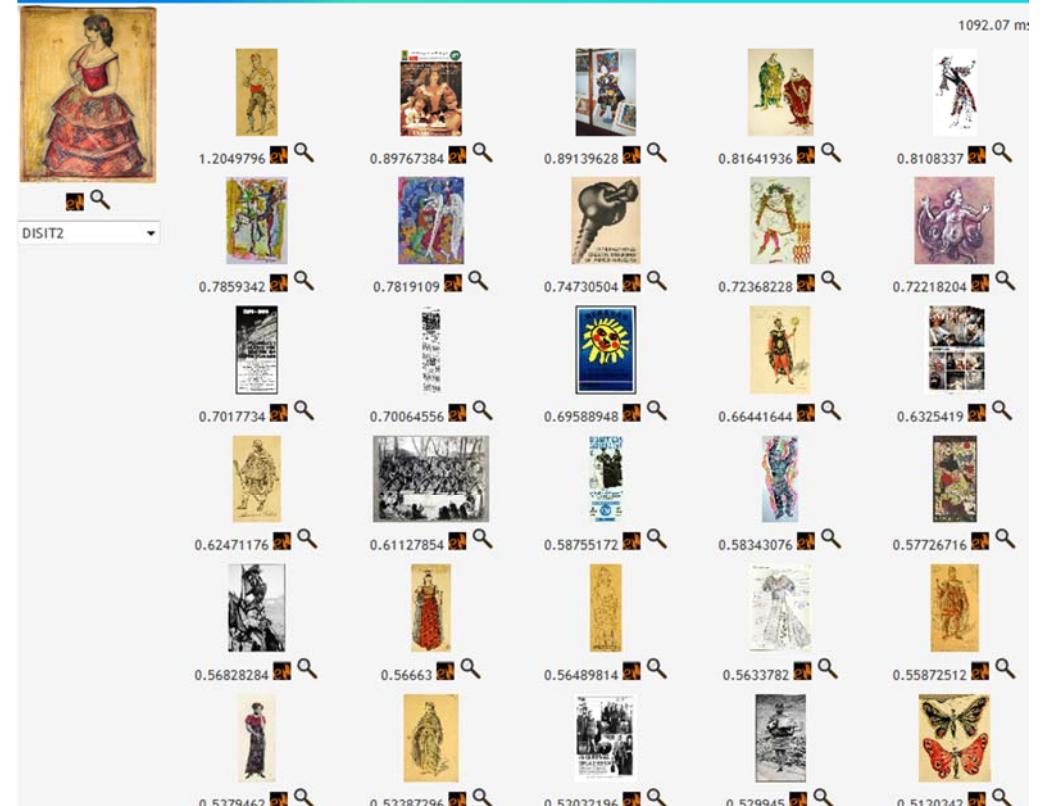
DISIT CBIR Demo

Distributed Systems and Internet Technology Laboratory
Documentation - Validation



DISIT CBIR Demo

Distributed Systems and Internet Technology Laboratory
Documentation - Validation



<http://www.eclap.eu/cbir>



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DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB



CBIR algorithms

- ❑ **Auto Color Correlogram:** Huang, J.; Kumar, S. R.; Mitra, M.; Zhu, W. & Zabih, R. (2007) "Image Indexing Using Color Correlograms", IEEE Computer Society
<http://doi.ieeecomputersociety.org/10.1109/CVPR.1997.609412>
- ❑ **CEDD:** Savvas A. Chatzichristofis and Yiannis S. Boutalis, "CEDD: Color and Edge Directivity Descriptor. A Compact Descriptor for Image Indexing and Retrieval", A. Gasteratos, M. Vincze, and J.K. Tsotsos (Eds.): ICVS 2008, LNCS 5008, pp. 312-322, 2008.
- ❑ **FCTH:** Savvas A. Chatzichristofis and Yiannis S. Boutalis, "FCTH: Fuzzy Color and Texture Histogram - A Low Level Feature for Accurate Image Retrieval", in Proceedings of the Ninth International Workshop on Image Analysis for Multimedia Interactive Services, IEEE, Klagenfurt, May, 2008.
- ❑ **Gabor:** http://en.wikipedia.org/wiki/Gabor_filter
- ❑ **JCD:** (CEDD + FCTH)
- ❑ **Jpeg Coefficients Histogram:**
<http://www.sciencedirect.com/science/article/pii/S0031320301001820>
- ❑ **Simple Color Histogram:** http://en.wikipedia.org/wiki/Color_histogram
- ❑ **Tamura:** Deselaers T. et al., "Features for Image Retrieval: An Experimental Comparison", German Research Center for Artificial Intelligence (DFKI), Kaiserslautern, Germany, 2007
- ❑ **Color Layout, Edge Histogram, Scalable Color (MPEG-7):**
http://en.wikipedia.org/wiki/Visual_descriptors



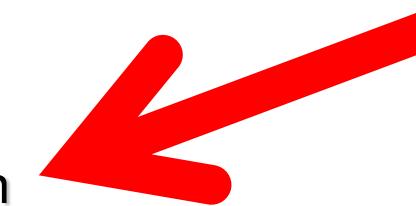
Part 7: Recommendations & Social Media

❑ Semantic Computing

- Descrittori
- Enrichment
- Tassonomie
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• Suggestion and Clustering

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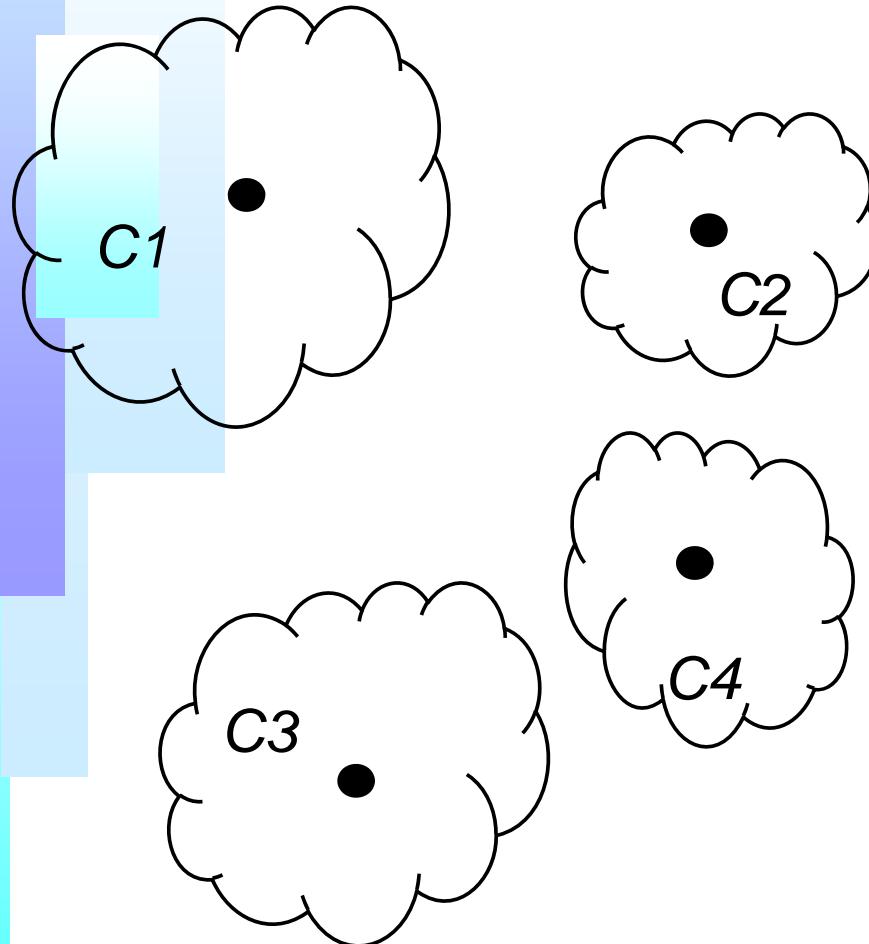


• Into the Social network





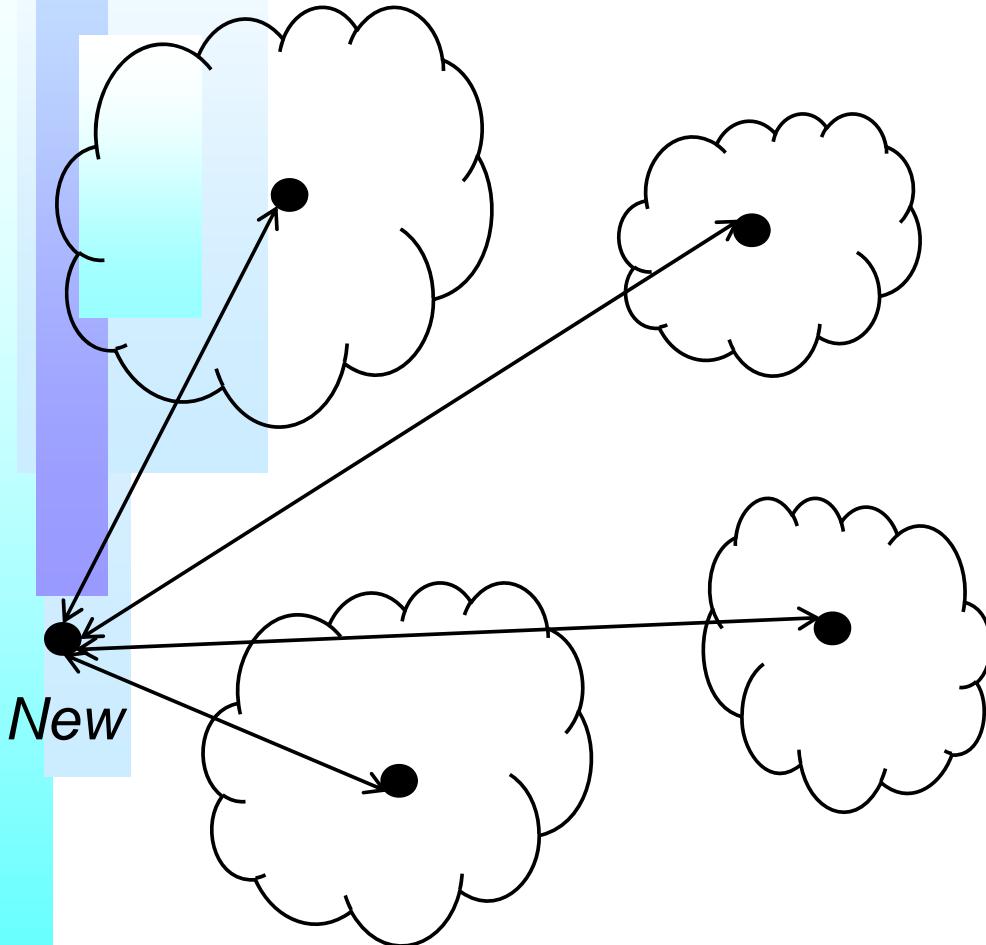
Clustering among descriptors



- ❑ **K-Means clustering**
 - ♣ Based on a multidimensional distance model among each other
 - ♣ Define the number of clusters
 - ♣ Estimation process to maximize the cohesion among clusters
- ❑ Some items can be spare
 - ♣ They are classified in any case
- ❑ Millions of content items, thousands of clusters, ...
- ❑ Periodic re-clustering taking into account all the content/objects/users



Clustering among descriptors



- ❑ Millions of content items,
- ❑ ONLY thousands of clusters
- ❑ At each New Object
 - ♣ Distance of the new object with respect to cluster Centers
 - ♣ Reduction of complexity
- ❑ Usable on recommendations:
 - ♣ UU, UO, OO, etc.





Clustering k-means

- Good performance in terms of scalability;
 - ♣ discovery of clusters with arbitrary shape;
 - ♣ ability to deal with noise and outliers;
 - ♣ insensitivity to order of input records;
 - ♣ support for high dimensionality.
- Complexity of an $O(NKI)$, where N is the number of elements, K the number of clusters and I the number of iterations.
- k-means has demonstrated the best performances when N is largely bigger than K and I (Everitt, Landau, Leese, 2001).





Clustering k-means

- The K-means assigns each point to the cluster, the centre of which is called centroid and it is the average of all the points in the cluster (it is not a real one).
 - ♣ starts by choosing the number of clusters, K (which can be determined by using statistical analysis or imposed); randomly generate K clusters centers;
 - ♣ assign each point to the nearest possible centroid by means of distance computation;
 - ♣ compute again the cluster centers that minimizes the sum of the squared error in associating the points to clusters.
- The convergence is achieved by iterating the last two steps until no or minimal changes are performed on clusters.
- The K-means has been integrated into the AXCP tools by using the Weka implementation (Bellini, Bruno, Fuzier, Nesi, Paolucci, 2009).





K-means problems

- **dependency on the availability of numerical absolute distance estimations between two numerical values**

- **Unfortunately elements descriptors are**
 - ♣ mainly symbolic and in some cases with multiple values,
 - ♣ coming from both the semantics and concepts they describe.





K-medoids clustering

- **K-medoids** adopts as a center of the cluster the element which has the minimal average (or the median) distance among the others involved in the cluster.

- This means that the complexity is grounded on $O(K(N-K)^2)$, that for $N \gg K$ is an $O(N^2)$.
 - ♣ N are the elements
 - ♣ K are the medoids/clusters

- initially the clusters centers are some selected elements (Xui & Wunsch, 2009).





K-medoid clustering

- ❑ The algorithm is mainly implemented as:
 - ♣ random selection of K point of N ;
 - ♣ associate each point of the N to the closest *medoid* by using some distance metric, may be the Euclidean or others as described in the rest of the paper;
 - ♣ For each *medoid* m
 - For each non-medoid nm :
 - Swap m and nm and computer the global costs of the configuration
 - ♣ Select the configuration with lowest cost in terms of averaged distance of all the elements in the cluster;
- ❑ The last two steps have to be continued until no changes in *medoids* are accepted.





Hierarchical Clustering

- ❑ Hierarchical clustering (Xui & Wunsch, 2009) are creating clusters on the basis of the distance among the single elements.
- ❑ The process starts by aggregating the closest elements to create smaller clusters of two elements and then aggregating these small clusters with other by following a sort a merging algorithm.
- ❑ The aggregation is based on the distance metrics
- ❑ Hierarchical algorithms may differ for the mathematical model used for the merging of subclusters: complete linkage, single linkage and averaged.





Cluster Based Recommendations

□ Pros

- ♣ Lower computational costs, clusters are numerically much less.
- ♣ At each new entry in users or content, the recommendation can be performed on the basis of the centers of clusters, or on cluster description
- ♣ For example in the case of before, with 1.000 clusters, the user recommendation:
 - $O(NK)$, $10^6 * 10^4 * 10\text{ms} \Rightarrow 3,8\text{ months}$,

□ Cons

- ♣ The proposed users/content/items are not those that are closest and neither the most similar.
- ♣ They are only some (a random selection) of items that are into the cluster that present the high similarity with respect to the item selected (user, content, etc.)





Clustering of Content for C→C

□ C→U via

- ♣ $D(Ccs, U) = \text{Function of } (Ddt'(Ccs, U), Ddf'(Ccs, U))$
- ♣ U has a static description for pref. tax and format

□ C→C via

- ♣ $D(Ccs, C) = \text{Function of } (Sdt(Ccs, C), Sdf(Ccs, C))$
- ♣ C has a static description for pref. tax and format

□ C→G via

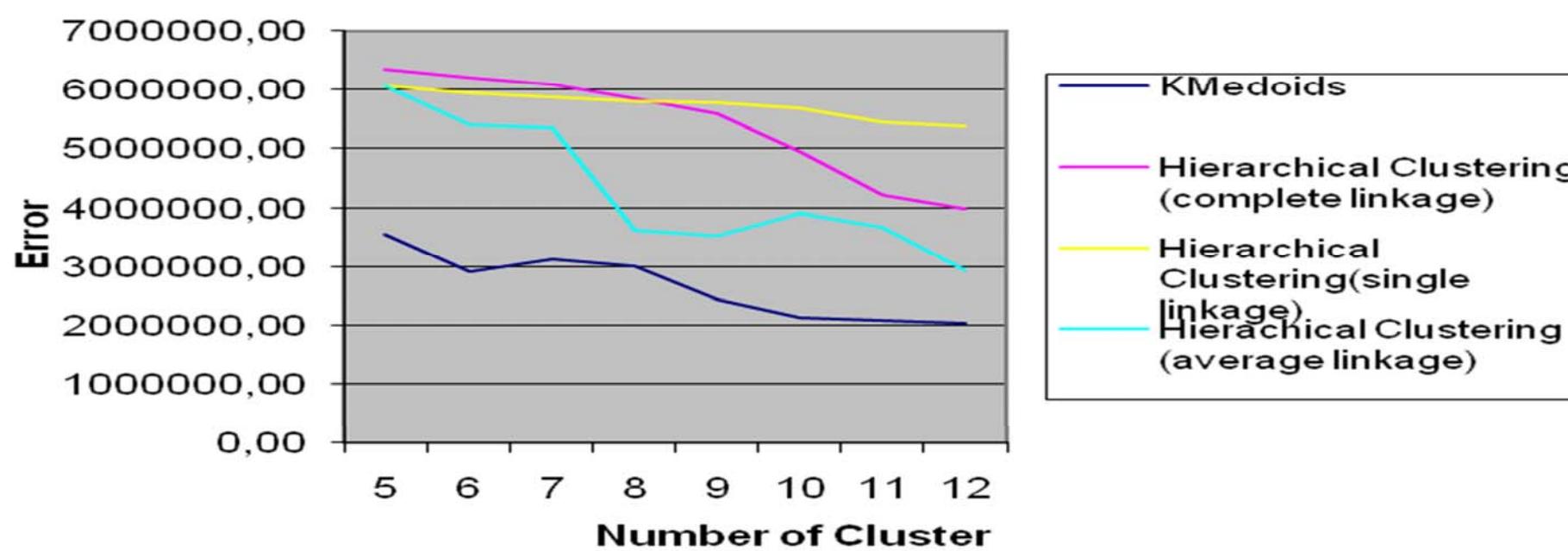
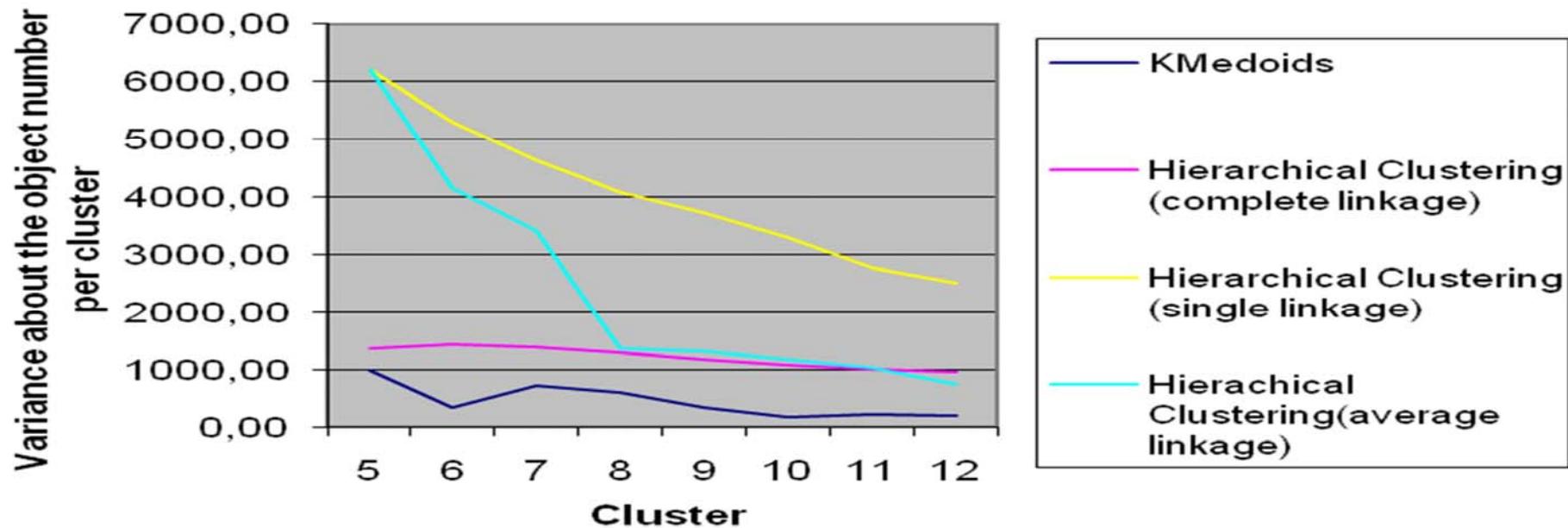
- ♣ $D(Ccs, G) = \text{Function of } (Sdt(Ccs, C), Ddt'(Ccs, G), Ddf'(Ccs, G))$
- ♣ G has a static description for pref. tax and format

□ Where: Ccs: are the cluster centers

□ And random selection in the closest cluster

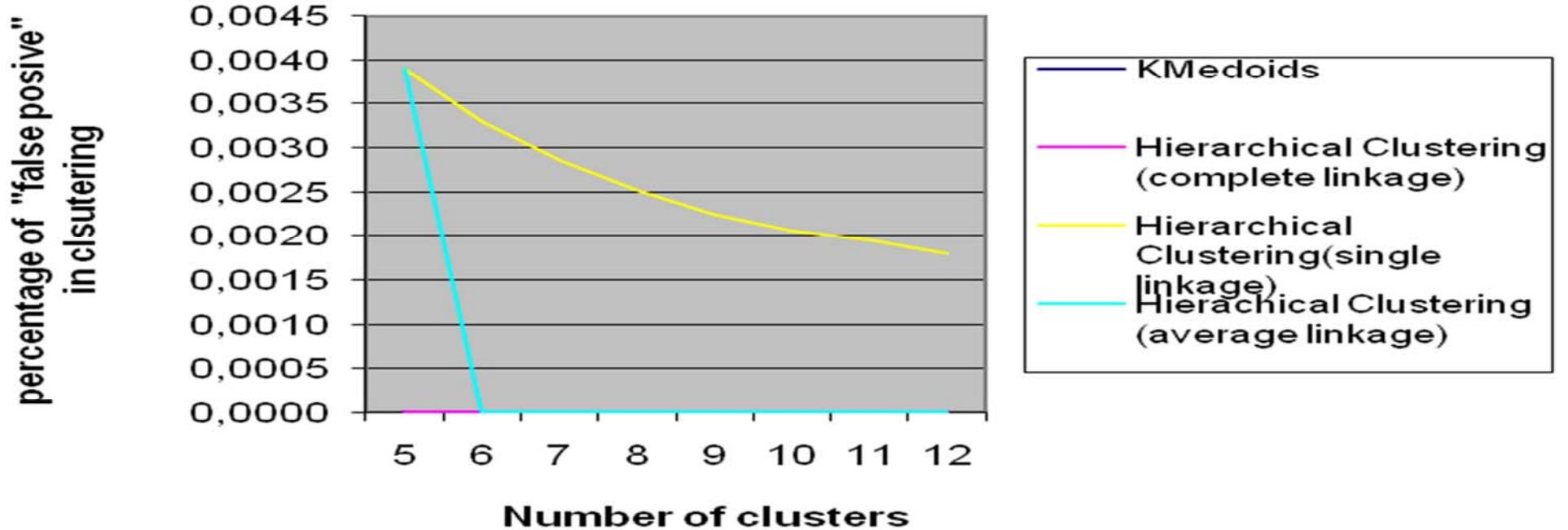
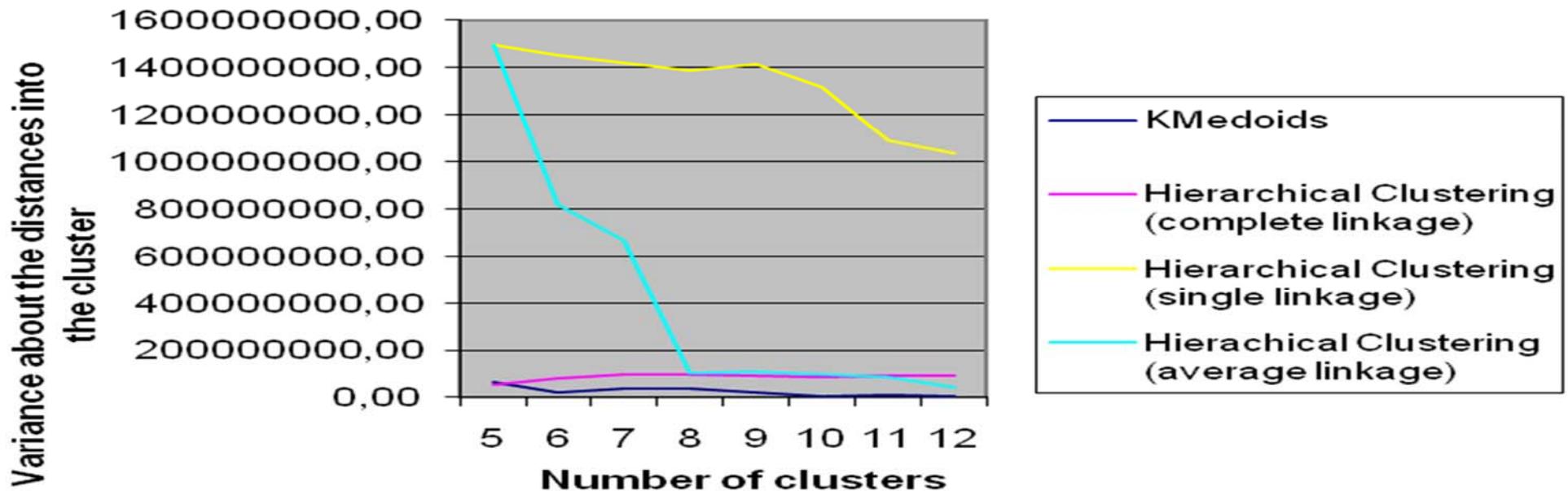


Comparison of Clustering algs





Comparison of Clustering algs





Consideration on Clustering algs

- ❑ **K-means** has good performance
 - ♣ it works only on absolute distance numbers
 - ♣ Not viable for complex domains
- ❑ **K-medoids** works on symbolic distances via taxonomies
 - ♣ Vector or scalar measures are viable
 - ♣ It is quite computationally heavy
 - ♣ Excellent in rejecting errors and on classification
- ❑ **Hierarchical clustering with average linkage**
 - ♣ Vector or scalar measures are viable
 - ♣ Very efficient in computation
 - ♣ Good in rejecting errors and on classification





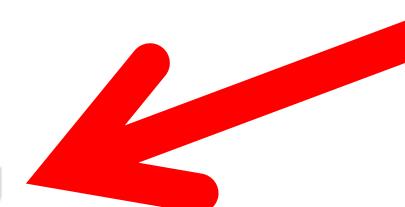
Part 7: Recommendations & Social Media

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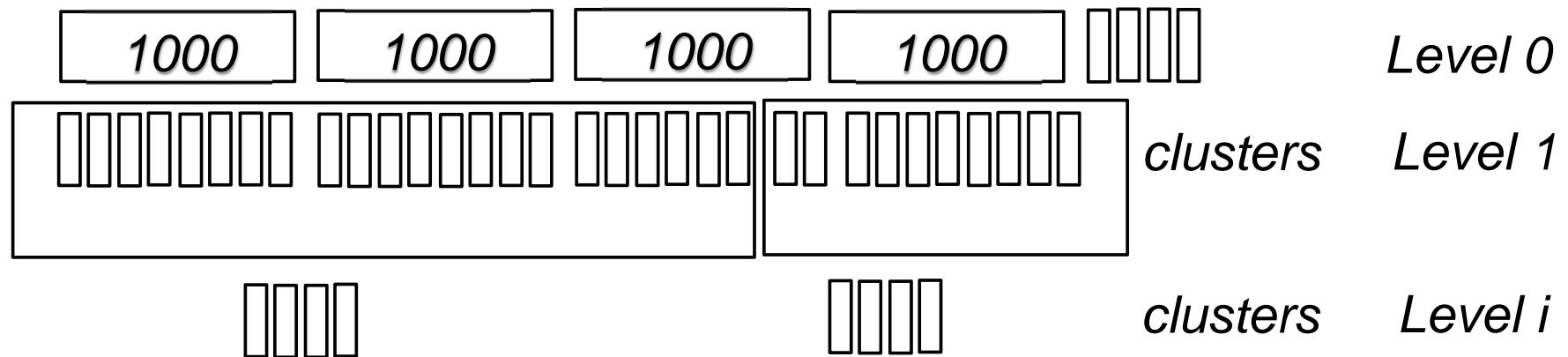
• Into the Social network





Incremental Clustering

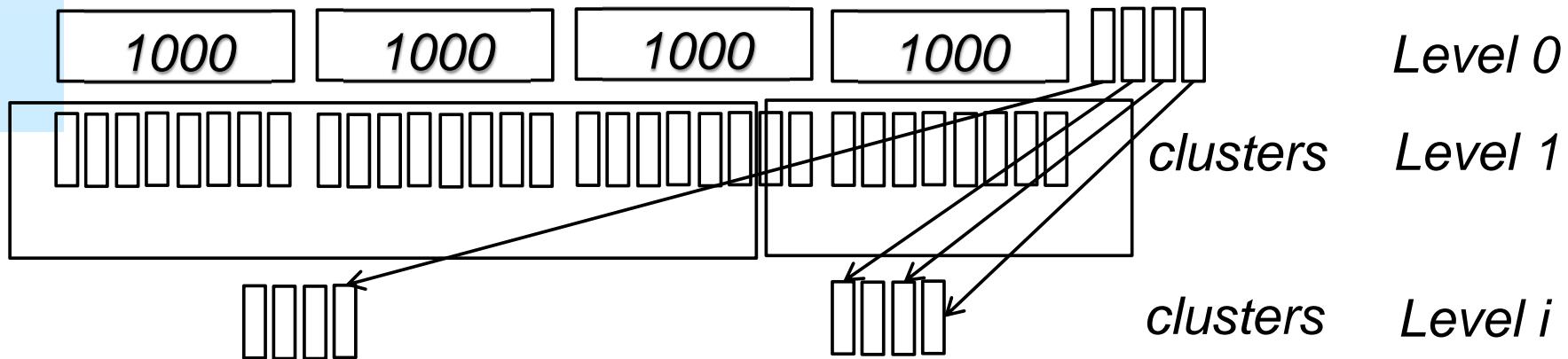
- ❑ Segmenting the total number of elements/objects in chunks of 1000
 - ♣ estimating C clusters for each chunk.
- ❑ The resulting centers of clusters can also be segmented in chunks of 1000 elements and clustered in C clusters.
- ❑ This process may continue until the resulting number of centers clusters is less than the chunk dimension (1000).
- ❑ At level 0 of the hierarchy, the clustering has to be performed on N elements; at level i on $N^*(C/1000)^i$.





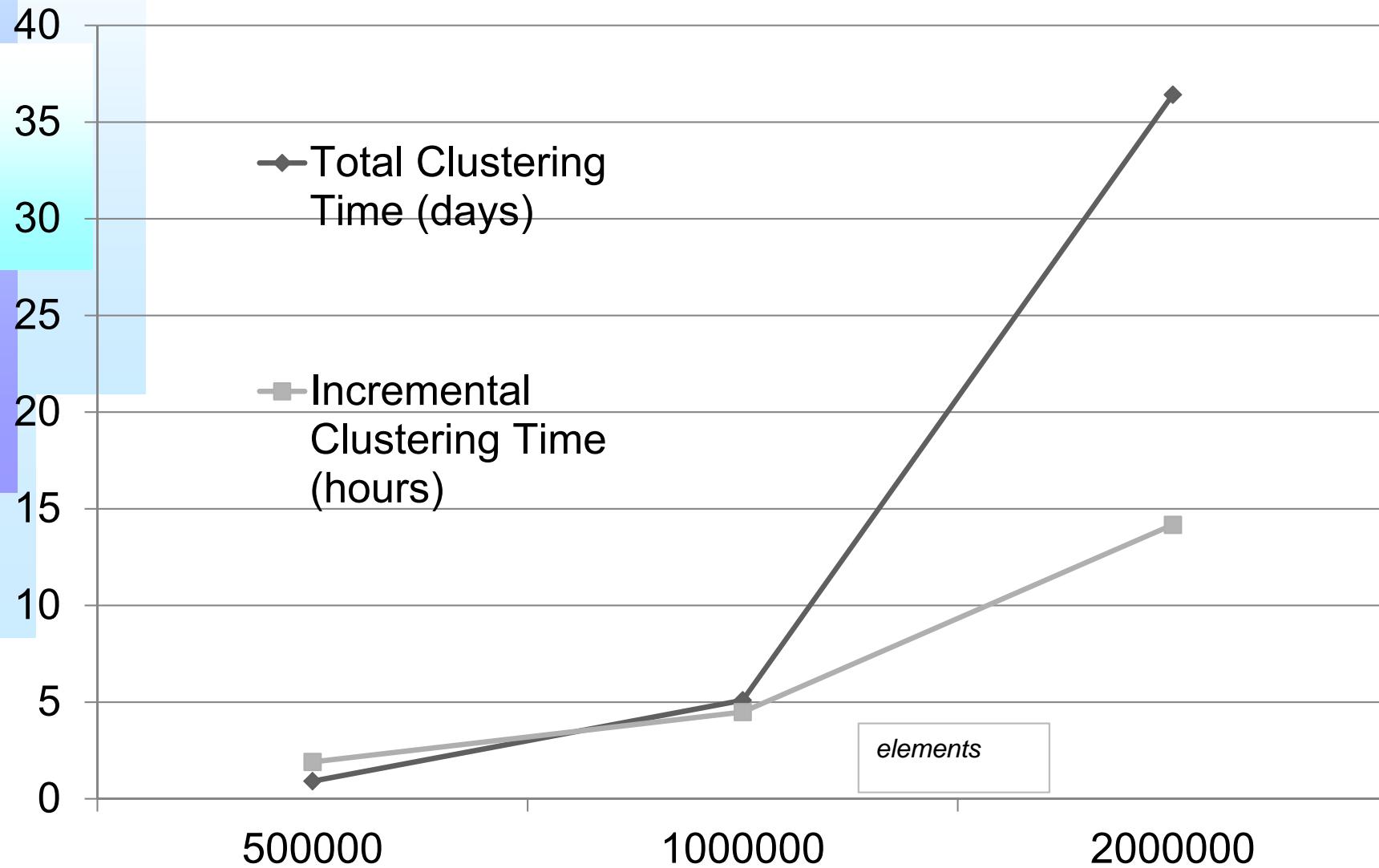
Incremental Clustering

- According to this model, every time a new element is added it can be temporary classified in the closest cluster according to its similarity with the last level C centers.
- Once 1000 new elements are obtained, they are removed from temporary status and the incremental clustering can restart re-clustering from level 1 to last (since the selected elements for each level is random, this allows to regularize the new solution).





Incremental Clustering





Incremental Clustering

❑ 1 millions of elements

- ♣ total clustering time:
 - ➔ in the order of 5.1 days (including data access),
 - ♣ incremental clustering of the last 1000 elements is performed in 4.49 hours (including data access),
 - ➔ resulting time saving is of 27 times.

❑ 2 millions of elements

- ♣ resulting time saving is of about 61 times.





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• Into the Social network





Proximity Recommendations

- ❑ Suggestions based on:
 - ♣ The present position of the user in the city or in the shop
 - ♣ The typical path of the user in the city or in the shop
 - ♣ His preferences and the proximity
 - ♣ His local behavior (stay, movement, eye, face, ...)
 - ♣ His friends experiences and preferences
- ❑ Preferences may be taken from:
 - ♣ Past shopping experiences
 - ♣ Google queries
 - ♣ Visits and behavior in the city



Km4CityMobile App: all stores

web application

<http://www.km4city.org>

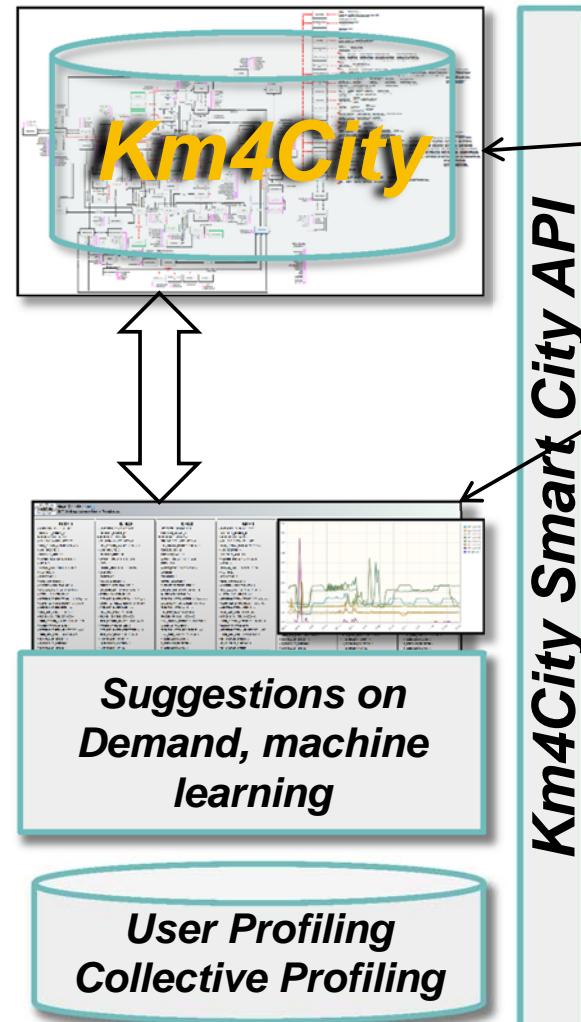
Km4City status and progress,
October 2015

- > Accommodation
- > CulturalActivity
- > Education
- > Emergency
- > Entertainment
- > Environment & Ag
- > Financial Service
- ATM
- Bank
- Financial Institu
- Insurance
- > Government Office
- > Healt Care
- > Shopping
- > Tourism Service
- > Transfer Service



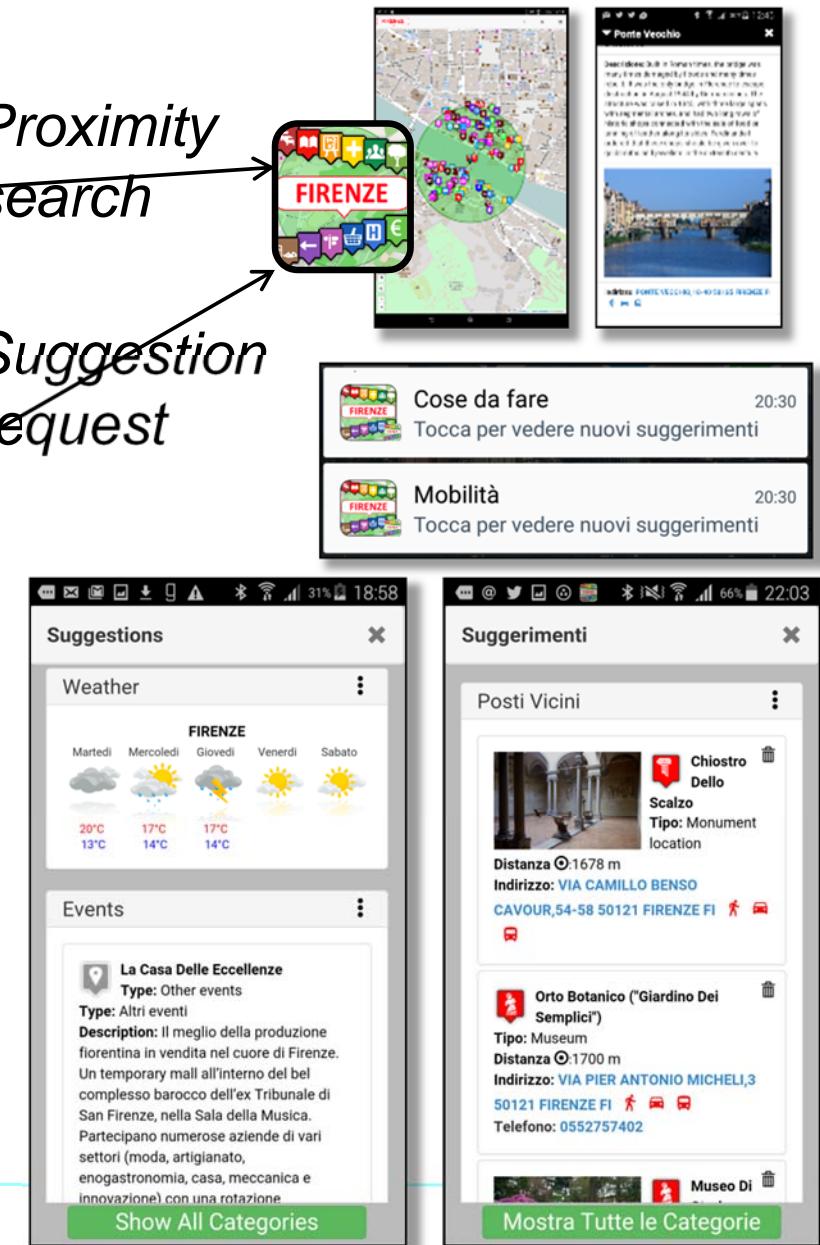
Proximity Suggestion Architecture

- Categorie Servizi
 - De>Select All
 - Accommodation +
 - Advertising +
 - AgricultureAndLivestock +
 - CivilAndEdilEngineering +
 - CulturalActivity +
 - EducationAndResearch +
 - Emergency +
 - Entertainment +
 - Environment +
 - FinancialService +
 - GovernmentOffice +
 - HealthCare +
 - IndustryAndManufacturing +
 - MiningAndQuarrying +
 - ShoppingAndService +
 - TourismService +
 - TransferServiceAndRenting +
 - UtilitiesAndSupply +
 - Wholesale +
 - WineAndFood +



Proximity search

Suggestion request





Improvement and learning

- ❑ Each search selection improves the understanding of the user profile
 - ♣ More recent requests have to be weighted more than older requests
- ❑ Each rejected suggestion is a penalty
- ❑ Each accepted suggestion is a grant
- ❑ ...
- ❑ A number of other tricks are needed to make the solution really working





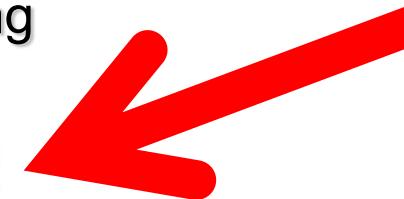
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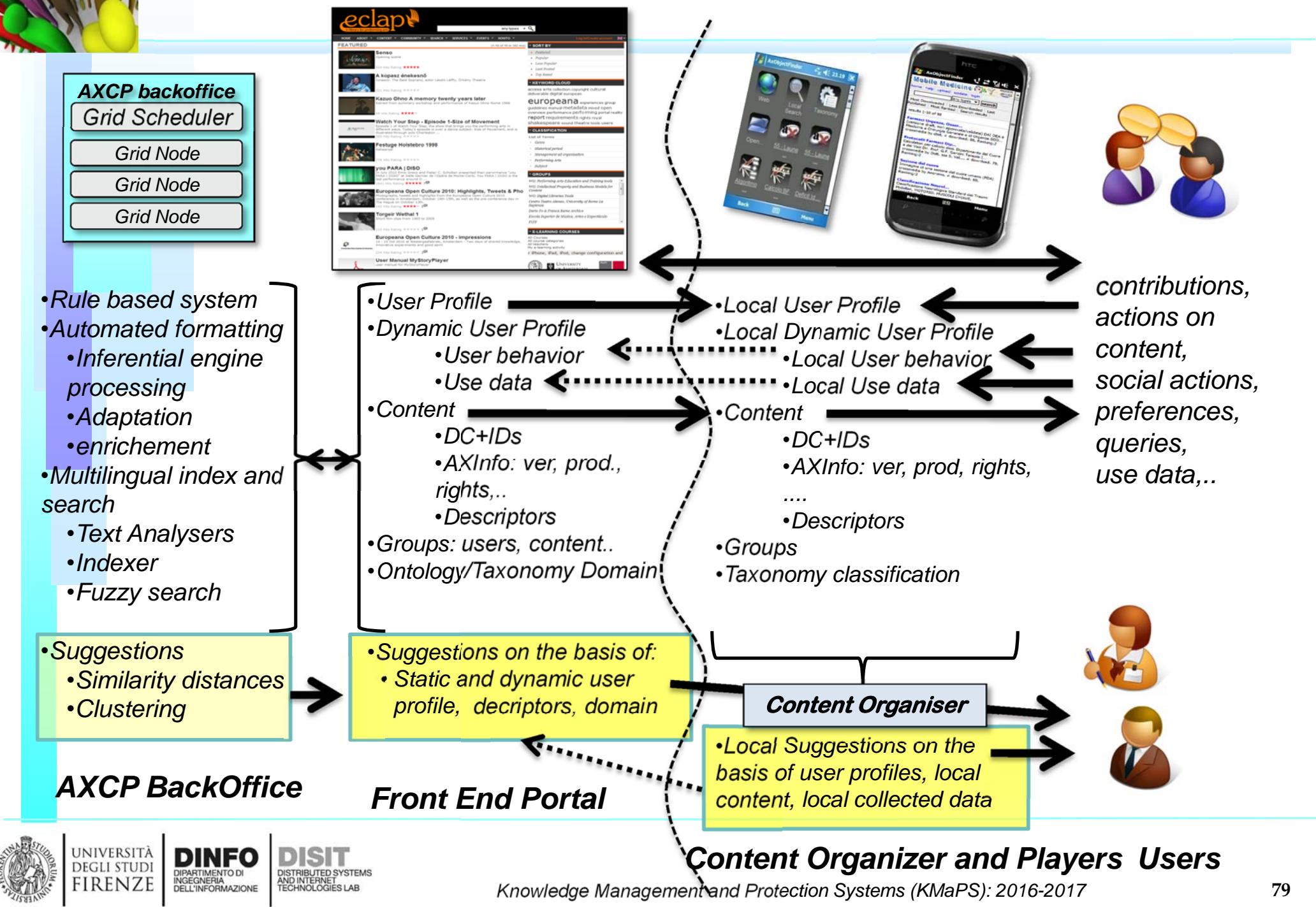


• Into the Social network





Semantic Flows: ECLAP





Raccomandazione Utente \leftrightarrow Utente

- La raccomandazione sulla base della similarità tra utenti viene generata utilizzando due set di informazioni, le statiche e le dinamiche
 - ✓ Informazioni statiche: età, lingue parlate, tipi di oggetti di interesse...
 - ✓ Informazioni dinamiche: amici, preferiti, caratteristiche oggetti visti ...
- Calcolo similarità mediante confronto Utente \leftrightarrow utente
 - ✓ Effettuato su dati eterogenei (lingue parlate, nazionalità...)
 - ✓ Dipendente dalle classificazioni tassonomiche degli oggetti visti

Informazione	Tipo	Metrica	Esempio
Località	Lista di elementi in formato ISO-3166	$v_{location}(A, B)$	IT
Lingua	Lista di elementi in formato ISO-369	$v_{language}(A, B)$	It-it
Età	Numero (Unix Timestamp)	$v_{age}(A, B)$	633420000
Gruppi di appartenenza	Lista di gruppi	$v_{groups}(A, B)$	[Digital Meets Culture, Italy, ...]
Connessioni comuni	Lista di utenti	$v_{friends}(A, B)$	[ivanb, ...]
Categorie di contenuti di interesse	Lista di categorie	$v_{interest}(A, B)$	«Gestione e organizzazione, ...»
Percentuali di visualizzazione delle categorie di contenuti	Array di numeri reali	$v_{taxonomy}(A, B)$	[1:0,4; 2:0,5; ...]





Le raccomandazioni Utente \leftrightarrow Utente precedenti

La soluzione precedente:

- Non rappresenta propriamente le preferenze degli utenti.
 - ✓ Col tempo ogni contenuto fruito incide sempre meno nella rappresentazione del profilo degli utenti. All'aumentare delle fruizioni, la singola influisce sempre meno sul calcolo della vicinanza perché dispersa in un insieme dalla cardinalità monotonicamente crescente.
 - ✓ Classificazione del contenuto fruito dall'utente rende la similarità stimata su base tassonomica poco accurata
 - ✓ Non avevano influenza nel calcolo le classificazioni dei contenuti promossi e dei contenuti preferiti, ma venivano considerati solo quelli visti e scaricati in un'unica categoria
- Non propone altro che utenti con gusti e preferenze simili nei contenuti.
 - ✓ Mancanza di metriche di valutazione di vicinanza diverse dalla valutazione dei gusti





Obiettivi e percorso del progetto

- ❑ Rendere maggiormente dinamiche e accurate le raccomandazioni proposte agli utenti del social network ECLAP
- ❑ Studiare e implementare nuove politiche di raccomandazione utente-utente
- ❑ Verificare
 - ✓ l'efficacia delle tipologie di suggerimento
 - ✓ quali tipi di informazioni spingono gli utenti a stringere amicizia





La ristrutturazione

La struttura attuale:

- Migliorata la valutazione delle preferenze degli utenti
- Migliorato e riadattato l'algoritmo di calcolo per la similarità sulla base dei profili statici
- Introdotte altre tipologie di suggerimento diverse da quelle basate solo sulla similarità tra i profili degli utenti
- Aumentata scalabilità considerando nel calcolo solo gli utenti attivi del sito

Informazione	Tipo	Metrica	Esempio
Percentuali di visualizzazione delle categorie di contenuti	Array di numeri reali	$v_{taxonomy}(A, B)$	[1:0,4; 2:0,5; ...]

trasformata in

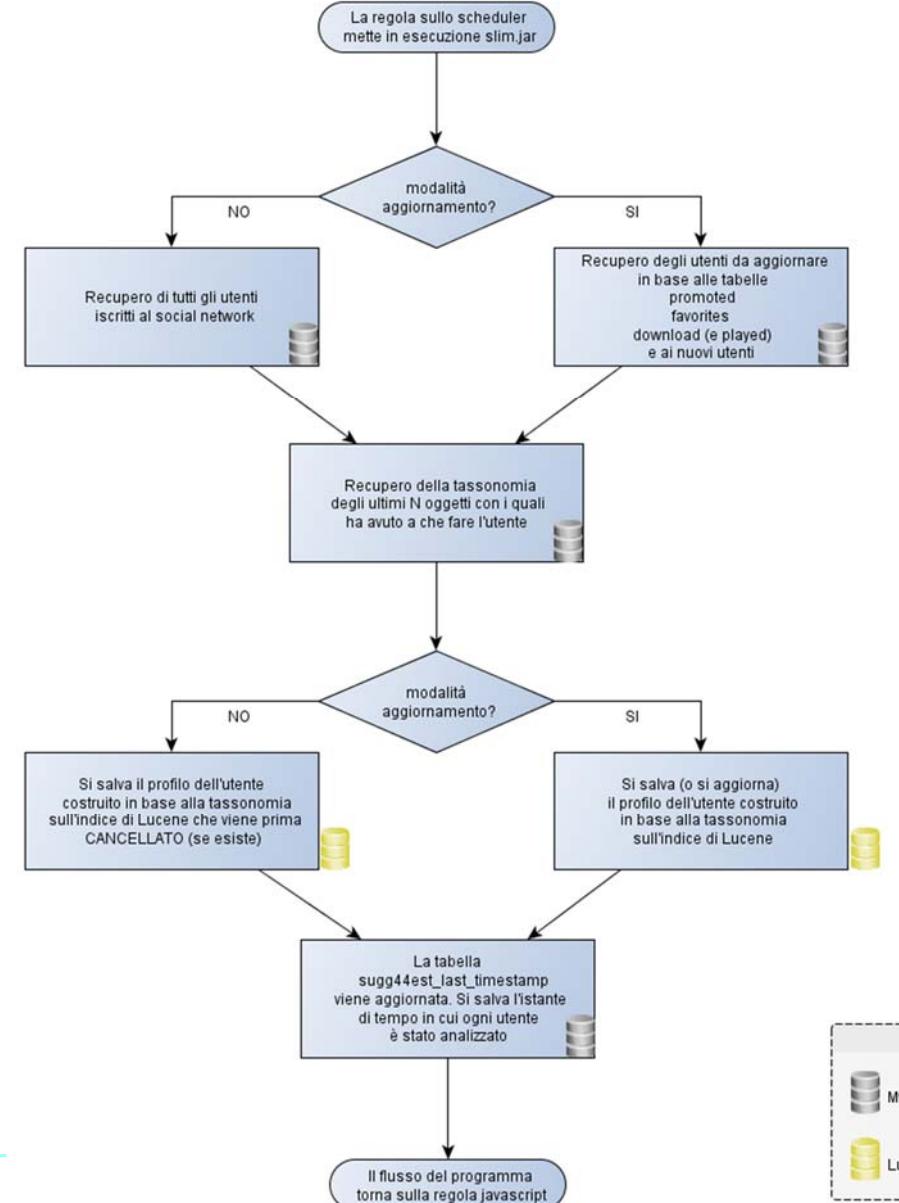
Informazione	Tipo	Metrica	Esempio
▶ Viste			«Performing Art Danza Balletto, ...»
⬇ Scaricati			«Performing Art Danza Balletto, ...»
⭐ Aggiunti ai preferiti	Stringa composta da termini della tassonomia	$proximity_{dynamic}(A, B)$	«Gestione e organizzazione, ...»
👍 Promossi			«Performing Art Musica Blues, ...»





Dinamicizzazione

- ❑ Per il calcolo del profilo dinamico degli utenti
 - :
 - ✓ Si verifica stato del sistema per differenziazione delle modalità di calcolo (tutti gli utenti considerati, solo quelli attivi)
 - ✓ Per ogni utente in elaborazione
 - ✓ vengono recuperate le stringhe testuali contenenti le classificazioni tassonomiche degli ultimi N oggetti fruiti in tutte le lingue presenti su ECLAP
 - ✓ Tali classificazioni vengono raggruppate a seconda del tipo di interazione (visualizzazione, download, promozione, aggiunta ai favoriti), concatenate l'una all'altra e salvate in un documento che viene memorizzato all'interno di una base dati indicizzata tramite il motore Lucene.
 - ❑ Una prima specifica dell'importanza della classificazione tassonomica relativa al tipo di interazione con i contenuti è applicabile a questo livello dell'algoritmo per la generazione delle raccomandazioni.





Calcolo Prossimità

- Per trovare gli utenti simili in termini di preferenze viene sfruttata una somiglianza testuale fra i documenti grazie al motore Lucene. Viene usato il documento relativo ad un utente come chiave di ricerca.
 - ✓ Se due utenti hanno preferenze simili i documenti memorizzati dalla procedura, descritta prima, relativi ad entrambi gli utenti hanno dei termini al loro interno in comune.
 - ✓ Viene sfruttata la misura di similarità TF-IDF nella versione implementata all'interno del motore Lucene.
- ✓ $score(q, d) = coordfactor(q, d) \cdot querynorm(q) \cdot \sum_{t \in q} (tf(t \in d) \cdot idf(t)^2 \cdot boost(t) \cdot norm(t, d))$
 - ✓ d è il documento;
 - ✓ q è l'interrogazione;
 - ✓ $tf(t \in d)$ è la frequenza del termine nel documento;
 - ✓ $idf(t)$ è la frequenza inversa del documento;
 - ✓ $coord(q, d)$ è un fattore basato su quanti dei termini della query sono trovati nel documento d .
 - ✓ $queryNorm(q)$ è un fattore di normalizzazione.
 - ✓ $boost(t)$ è un fattore che pesa al momento della ricerca il termine t .
 - ✓ $norm(t, d)$ è il prodotto del moltiplicatore del singolo documento, che viene impostato al momento dell'inserimento nell'indice, il moltiplicatore del termine, che viene impostato prima di aggiungere il termine al documento e la lunghezza (in token) del campo dove compare il termine all'interno del documento.

$$proximity_{dynamic}(A, B) = \frac{LuceneScore(doc_A, doc_B)}{\max_{X \in queryResult} LuceneScore(doc_A, doc_X)}$$

- La metrica introdotta per il calcolo della prossimità in base alle preferenze viene normalizzata rispetto al massimo dei punteggi ottenuti mediante la query che restituisce i documenti relativi agli utenti simili.
 - ✓ Questo perché deve essere confrontabile con i valori di prossimità statica ottenuti tramite la vecchia procedura riadattata





Modello di calcolo

$$proximity_{static}(A, B) = F(v_{language}(A, B), v_{location}(A, B), v_{friends}(A, B), v_{groups}(A, B), v_{age}(A, B), v_{taxonomy}(A, B))$$

- La vecchia procedura è stata privata delle metriche per il calcolo della prossimità dinamica.
 - ✓ Adesso si ha una funzione che stima la similarità esclusivamente sulla base delle informazioni statiche ed attribuisce ad ogni metrica un peso P_i , questa si va a combinare con la metrica per la prossimità dinamica per il calcolo della prossimità tra due utenti.

$$proximity(A, B) = proximity_{dynamic}(A, B) \times \gamma_d + proximity_{static}(A, B) \times \gamma_s$$

- È possibile assegnare pesi diversi alle diverse prossimità in modo da dare più rilevanza ai dati relativi alle preferenze o ai profili statici.
 - ✓ Talvolta accade che i profili statici siano meno accurati perché gli utenti tendono a non riempirli. In questo caso la prossimità dinamica è usata come supporto.
- L'offerta dei suggerimenti è stata ampliata includendo la tipologia di raccomandazioni strategiche e la tipologia serendipity.
 - ✓ **Raccomandazioni strategiche:** agli utenti che hanno pochi colleghi vengono suggeriti utenti con molti colleghi e viceversa. Questo per cercare di aiutare i nuovi utenti a socializzare e per "recuperare" gli utenti che non accedono al sito da molto tempo e hanno perso contatti con i nuovi utenti e/o interesse nei confronti del portale.
 - ✓ **Raccomandazioni serendipity:** suggerendo un amico in maniera casuale (magari con interessi completamente diversi dai propri), l'utente, spinto dalla curiosità di nuovi contenuti, può creare contatti con il nuovo amico, ampliando la lista dei suoi interessi.





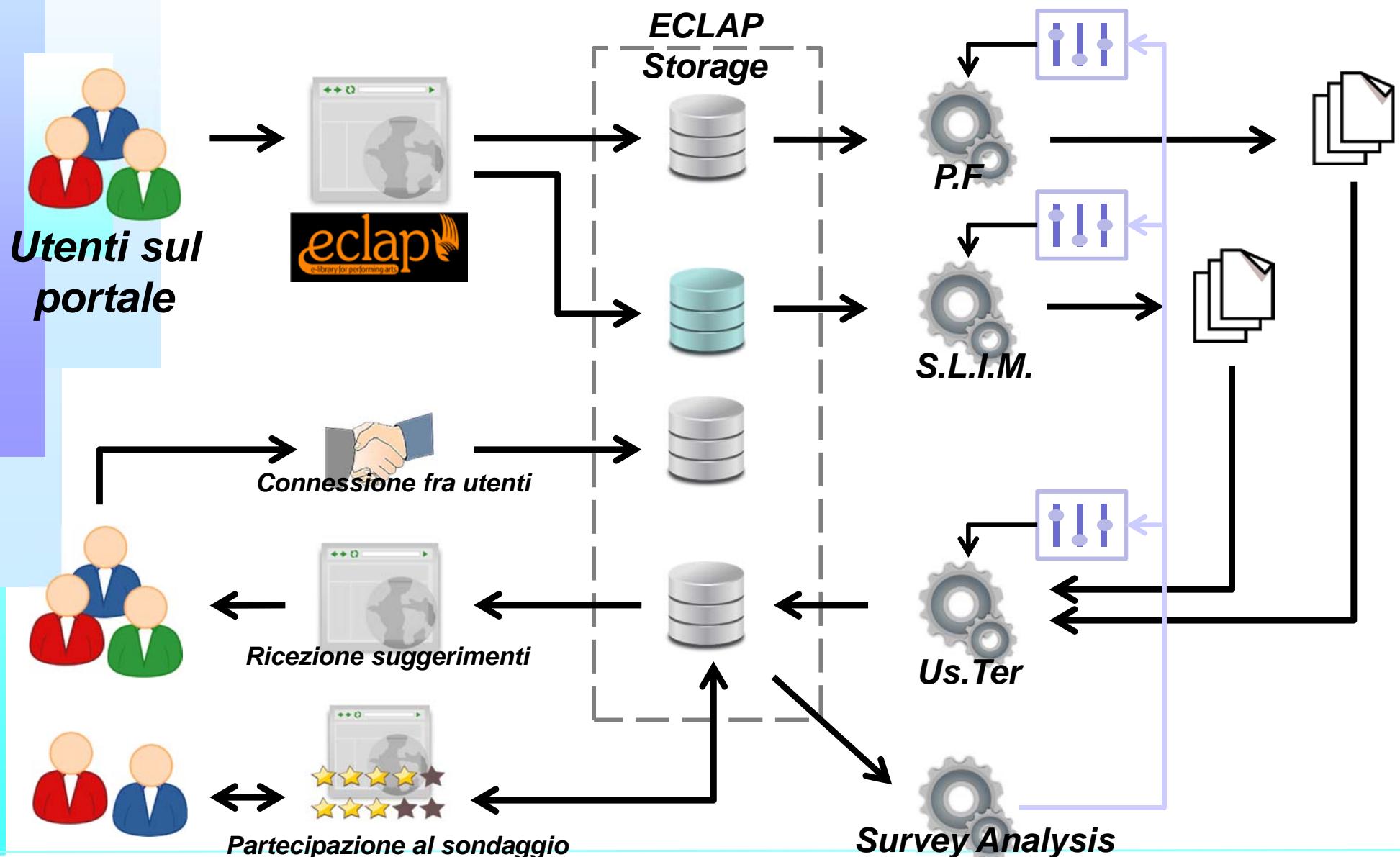
Architettura del sistema

- Il calcolo della prossimità viene effettuato tramite delle procedure JAVASCRIPT che sfruttano l'architettura grid dell'ECLAP BackOffice.
 - ✓ Due procedure valutano rispettivamente la prossimità statica e dinamica degli utenti e generando delle matrici di prossimità e l'archivio con i documenti inerenti le preferenze degli utenti.
 - ✓ Una terza procedura utilizza i risultati delle due sopra per generare le raccomandazioni secondo tutte le politiche di suggerimento implementate e le memorizza sul database tracciando ogni dato relativo all'elaborazione
- È possibile elaborare i profili o le raccomandazioni di gruppi di utenti in parallelo
 - ✓ Ogni istanza di esecuzione delle procedure determina su quali utenti può lavorare e li «prenota» in maniera transazionale in modo che non ci siano altre istanze che trattano gli stessi utenti.
 - ✓ Le procedure sono in grado di risolvere problemi derivanti dal crash di un nodo elaborativo del grid, che porterebbero gli utenti prenotati dalle istanze non più attive a non essere mai processati a causa delle prenotazioni.
 - ✓ L'elaborazione è una attività pianificata per essere eseguita ad intervalli di tempo regolari ma le procedure sono predisposte anche per essere istanziate on-demand.
- Il flusso di esecuzione di alcune procedure JAVASCRIPT si sposta su programmi scritti in JAVA per l'interfacciamento con il motore di Lucene.
 - ✓ I programmi JAVA lavorano puntualmente, senza concorrere sugli stessi dati, e permettono alle procedure JAVASCRIPT il rilevamento di eventuali errori al momento dell'esecuzione e la notifica tramite email.





Architettura del sistema





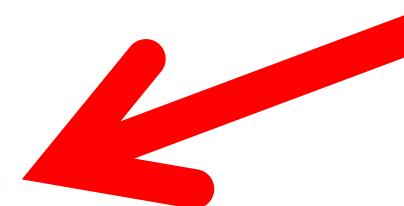
Part 7: Recommendations & Social Media

❑ Semantic Computing

- Descrittori
- Enrichment
- Tassonomie
- SKOS
- Folksonomies
- FOAF

• Suggestion and Clustering

- Raccomandazioni / suggerimenti
- Metrics Similarity Distances
- Clustering algorithms comparison
- Performances, Incremental Clustering
- Geo Proximity suggestions
- Suggerimenti U→U an improvement
- Validazione del modello di suggerimento



• Into the Social network





La validazione

- I suggerimenti proposti nel sondaggio sono un sottoinsieme di quelli elaborati dal sistema e presentano una serie di informazioni relative agli utenti.
 - ✓ Viene chiesto di votare quanto un suggerimento è ritenuto interessante.
 - ✓ In questo modo non si valida la qualità delle metriche ma l'efficacia che hanno i suggerimenti sulla base delle informazioni che vengono fornite.
- I parametri relativi alla generazione di una raccomandazione sono tutti tracciati e tramite i valori delle metriche e il voto lasciato dagli utenti si stima l'efficacia che ha mostrare un dettaglio relativo ad un utente o meno.
 - ✓ Questo è possibile solo perché i dati sulla similarità sono stati calcolati tramite le procedure precedenti.
- È possibile indagare quali sono le tipologie di raccomandazione che vengono gradite maggiormente.
- L'analisi dei dati viene effettuata tramite regressione multilineare per ottenere un modello nella forma
$$y(A, B) = v_{language}(A, B) \cdot P_{language} \cdot \gamma_{language} + v_{location}(A, B) \cdot P_{location} \cdot \gamma_{location} + v_{friends}(A, B) \cdot P_{friends} \cdot \gamma_{friends} + v_{groups}(A, B) \cdot P_{groups} \cdot \gamma_{groups} + v_{age}(A, B) \cdot P_{age} \cdot \gamma_{age} + v_{taxonomy}(A, B) \cdot P_{taxonomy} \cdot \gamma_{taxonomy} + proximity_{dynamic}(A, B) \cdot P_{proximity_{dynamic}} \cdot \gamma_{proximity_{dynamic}}$$

Attila Szabó



Attila Szabo, Maschile, 28

HUNGARY, Pest

Lingue parlate: English, French, Hungarian

Avete un profilo simile

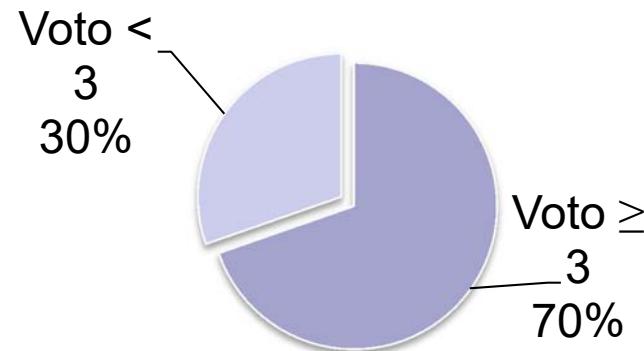
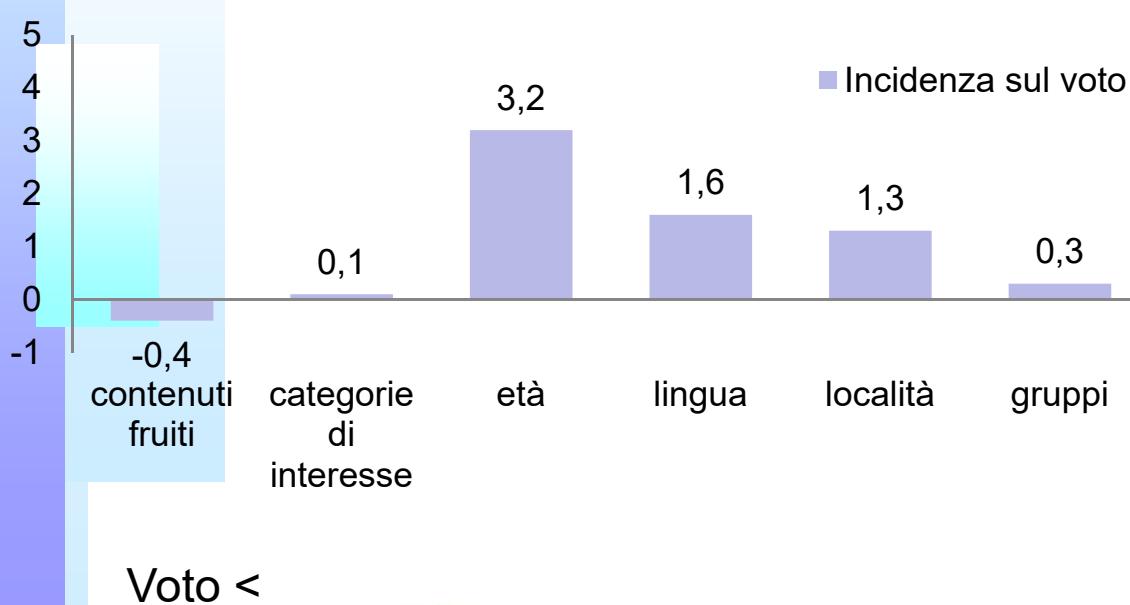
Utente con molti contatti.

Aggiungi ai colleghi Dettagli



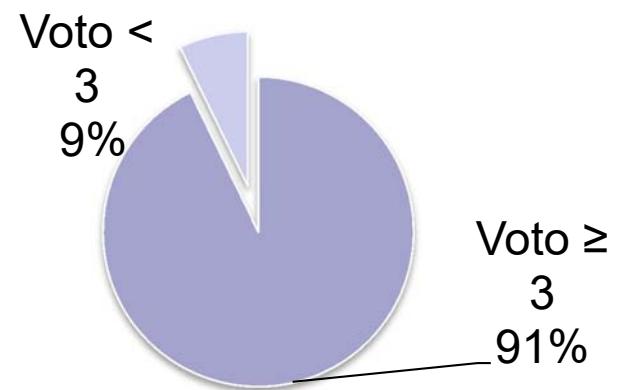


La validazione



Tipologia Serendipity

- ✓ Competenze
- ✓ Gruppi di appartenza



Tipologia Strategici

- ✓ Popolarità



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Part 7: Recommendations & Social Media

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• Into the Social network





SN Comparison on Users

	YouTube	Flickr	FaceBook	LinkedIn	MySpace	ECLAP
User profile, descriptors	Y	Y	Y	Y	Y	Y
Friends	Y	Y	Y	Y	Y	Y
Query on Users			Y	Y	Y	Y
Groups and Forums	Y	Y	Y	Y	Y	Y
Multilingual pages	Y	Y	Y	Y	Y	Y
Invitations of users	Y	Y	Y	Y	Y	Y
Chats, on line, messages	Y	Y	Y	Y	Y	N
Recommendation U→U	N	N	Y	Y	Y	Y
Recommendation G→U	N	N	N	Y		N
User Relevance, User,Obj,Group	Y(UO)	Y(OG)	Y(UG)	Y(UG)	Y(UG)	(Y)
User Lists, gen rec. of users	Y	N	Y	Y	Y	Y(G)
Taxonomy on Users	N	N	N	N	N	Y
Direct call, SMS, Email	Y	Y	Y	Y	Y	Y(SE)
Privacy support, Black List users	Y	N	Y	Y	Y	Y
Events	N	N	Y	Y	Y	(Y)
E-learning	N	N	N	N	N	Y





SN Comparison on Content

	YouTube	Flickr	FaceBook	LinkedIn	MySpace	ECLAP
Multimedia, crossmedia UGC	Y(M)	Y(M)	Y(M)	N	N	Y(MC)
Audio, Video, Images, Doc	V	I, V	I, D, V	I, D	I, V	A,V,I,D
Moderated UGC	Y	N			N	Y/N
Query on content	Y	Y	N	N	Y	Y
Comments on Content	Y	Y	--	--	Y	Y
Ranking and voting	Y	N	--	--	Y	Y
General Recommendation O	Y	Y	Y	Y	Y	Y
Recommendation O→U	Y	Y	--	--	Y	(Y)
Recommendation O→O	Y	N	--	--	N	Y
Taxonomy for content/profile	N	N	N	N	N	Y
Play Lists of content	Y	N	N	N	N	Y
Collection	N	N	N	N	N	(Y)
RSS Feeds for content	Y	Y	Y	Y	Y	N
Links with other SN	Y	Y	Y	Y	Y	(Y)
Mobile Support	Y	Y	Y	Y	Y	Y
DRM/CAS Support	Y(D)	N	N	N	N	Y (D)
GeoTagging	Y	Y	N	N	N	(Y)





SN Interoperability

	YouTube	Flickr	FaceBook	LikedIn	MySpace	ECLAP
Importing Registrations Single Sign On, SSO	Y	Y	Y	Y	Y	N
Importing contacts from other SN Searching contact, inviting	Y	Y	Y			N
Importing contacts from local list Searching contact, inviting				Y		N
API to provide access content info	Y	Y				N
Accepting Social Icons posting	Y	Y	Y	Y	Y	N
Producing Links via Social Icons	Y	Y	Y	Y	Y	Y
Exporting Player to be embedded	Y	Y				N
Allowing Importing Players into local web pages	N	N	Y	Y Slides	Y	N
Accepting Widget applications	Y	Y	Y	Y	Y	N
Exporting Widget applications	(Y)	(Y)				N





END



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