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TECHNOLOGIES LAB



Big Data vs Smart City vs IOT

[www.Km4City.org](http://www.disit.org/km4city)

<http://www.disit.org/km4city>

Paolo Nesi, paolo.nesi@unifi.it

6° April 2017
Firenze





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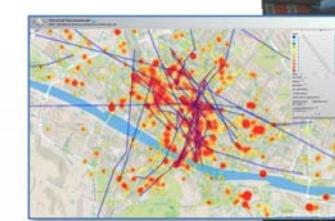
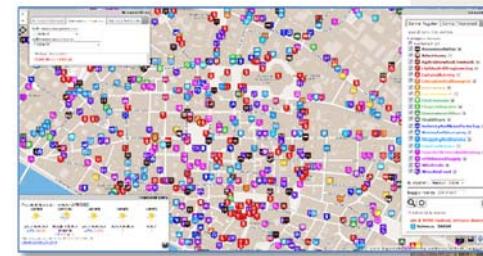
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Km4City: Integrated Urban Platform



- **Aggregate & integrate data**
 - Multiple protocols from urban operators,
 - open data, IOT, sensors, internet of everything, cloud, mobile devices, Wi-Fi, social media, ...
- **Data Exploitation performing**
 - predictions, reasoning, business intelligence, ..
 - users behavior analysis, decision support system, ..
 - Control Room, Real Time Monitoring tools,
- **Produce value from data enabling to**
 - Stimulate virtuous behavior, influence City Users!
 - Put in action CITY Strategies





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Sentient Urban Platform for Smart City

- Set up an ICT based Urban Platform integrated and unified data management among services, city operators and city users:
 - ***Control Room, Real Time Monitoring***
 - decision support, assessing and monitoring risk and resilience
 - ***Data analytics and business intelligence***
 - predictions, reasoning, city users behavior analysis,
 - ***Reading the city: data, users behavior and needs, ...***
 - IOT, Open data sensors, private data, static and real time data.
 - ***City Strategies: stimulate virtuous behavior of City Users***
 - participation, totem, twitter, Apps, etc.
 - ***Transform Data into value***
 - Put in action smart city innovative solutions and services, development tools



Transport systems
Mobility, parking



Public Services
Govern, events, ...



Sensors, IOT
Cameras, ..



Environment,
Water, energy



Shops, services,
operators



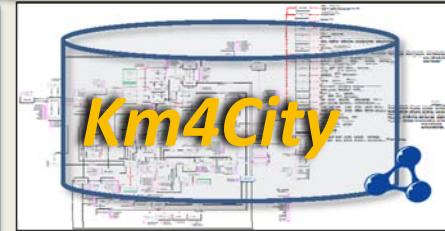
Social Media
WiFi, network



Static, Slow and Real Time data flows

DISCES -- Distributed and parallel architecture on Cloud

Km4City Smart City Engine



Big Data Analytics



Smartening Tools



Development Tools



Km4City Smart City API

City Operators and Decision Makers

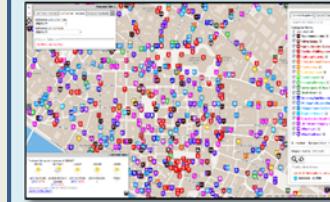
Dashboards



Smart Decision Support



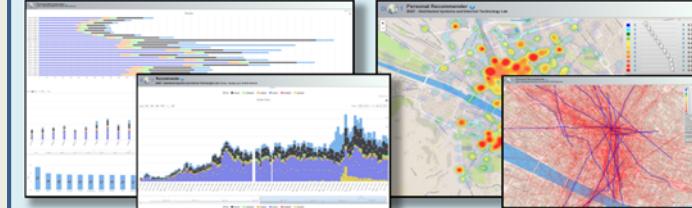
ServiceMap browser



Twitter Vigilance



Analyzers of City User Behavior



Tools for Final Users

Mobile e Web Apps



Present data Tuscany Region



<http://servicemap.km4city.org>

Road Graph (Tuscany region)

132,923 Roads
389,711 Road Elements
318,160 Road Nodes
1,508,207 Street Numbers

Services (20 cat, 512 cat.)

16 Pub. Transport Operators
21.280 Bus stops & 1081 bus lines
210 Parking areas
796 Traffic Sensors
Info on: points, paths, areas, etc.

Dynamic/real-time

- bus lines: 144 updates X day X line
- NEW:** Timeline PT: 1081 lines, 1-2 updates per day
- parking status: 76 updates X day X sensor
- traffic Sensors: 288 updates X day X sensor
- weather: 2 updates X day for 285 areas
- NEW:** Triage status: 96 updates per day, per hospital
- NEW:** Fuel stations: 1 update per day, 1600 stations
- NEW:** environmental data:
- events: about 60 new events X day
- Wi-Fi: > 350.000 measures X day
- mobiles: > 50.000 measures X day
- more than 35.000 distinct users X day
- From 600.000 to 4.5 M Tweets X day
-+ many IOT are coming

DISIT lab, Km4City, January 2017

Servizi Regolari Servizi Trasversali

search text into service

Categorie Servizi

- De>Select All
- Accommodation +
- Advertising +
- AgricultureAndLivestock +
- CivilAndEdilEngineering +
- CulturalActivity +
- EducationAndResearch +
- Emergency +
- Entertainment +
- Environment +
- FinancialService +
- GovernmentOffice +
- HealthCare +
- IndustryAndManufacturing +
- MiningAndQuarrying +
- ShoppingAndService +
- TourismService +
- TransferServiceAndRenting +
- UtilitiesAndSupply +
- Wholesale +
- WineAndFood +

N. risultati: Nessun Limite

Raggio ricerca 100 metri



Risultati della ricerca

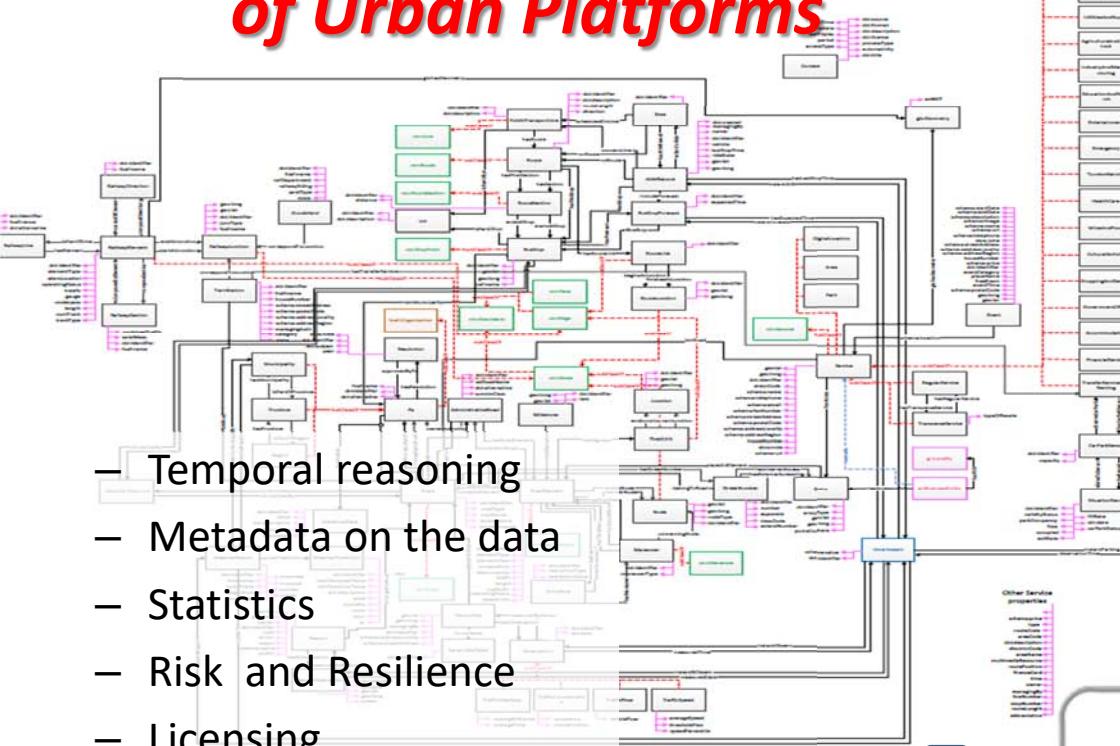
più di 4000 risultati, attivato clustering
Services 16858



Km4City Ontology - RDF Store



*Km4City is a new generation
of Urban Platforms*



- Street-Guide
- Mobility and transport
- Points of interest
- Sensors, IOT, ..
- Energy
- Administration
- Citations from strings
- ..

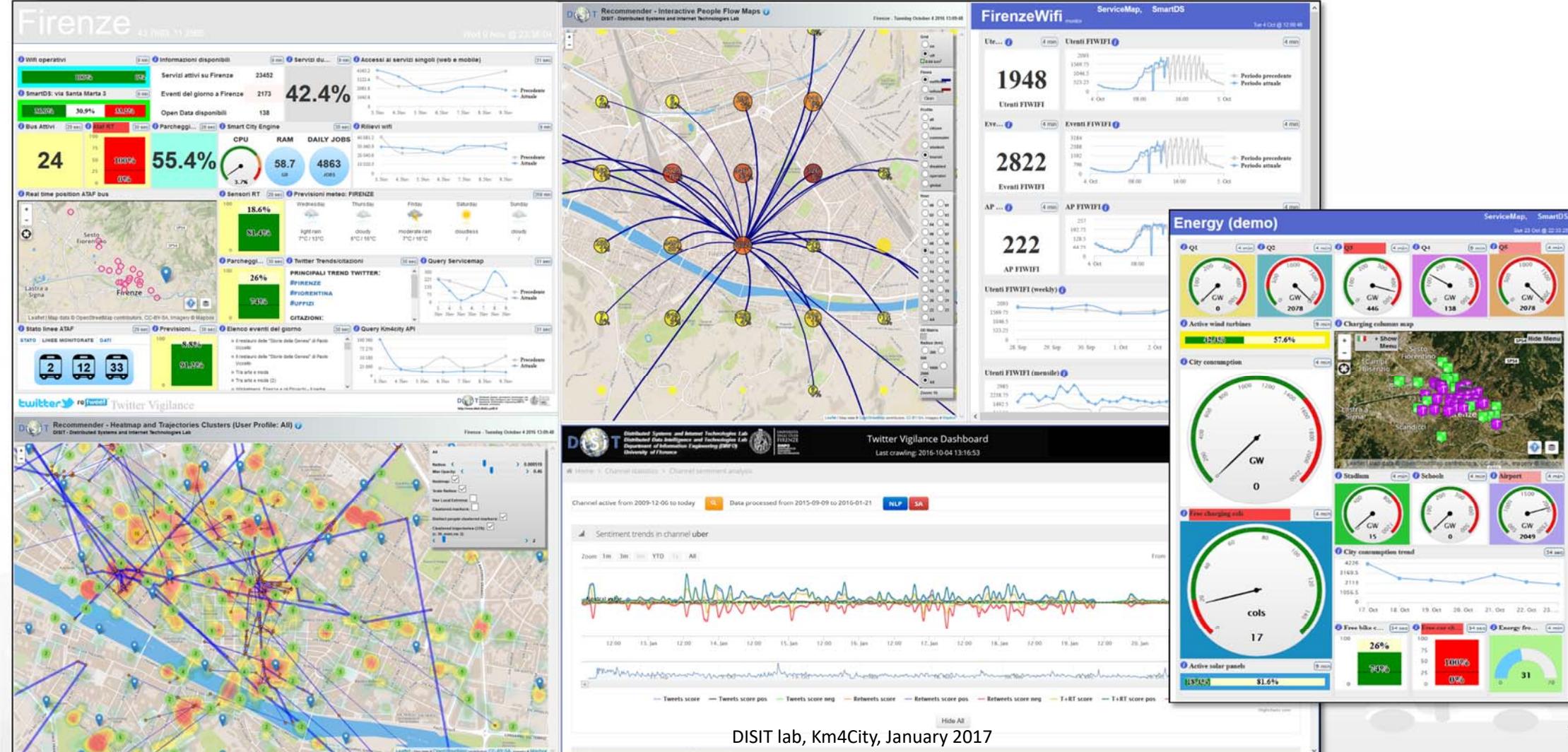
Big Data Tools



Smart City Dashboard



Horizon 2020
European Union Funding
for Research & Innovation



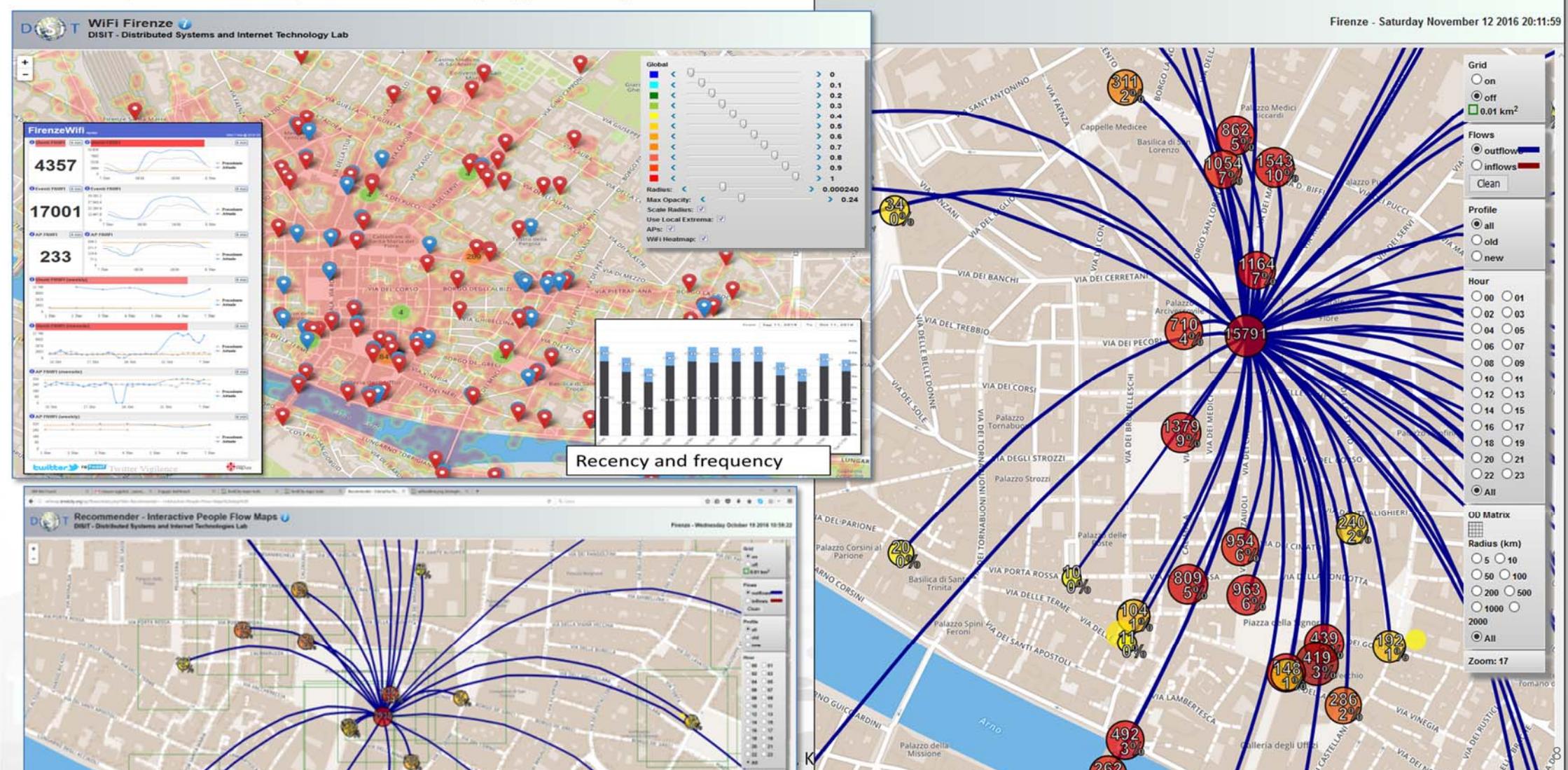


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Wi-Fi OD estimation.





Risk Assessment

Decision Support Systems

Flood Event | Flood Observation | Traffic Observation | Damage analysis | Layers panel | Vulnerability info | Service Observation

Flood sensors observations:

From	Data	mm/h
Franco Geno Civile	2016-04-11T15:59:00	12
Franco Penola	2016-04-11T15:59:00	20.5
Firenze Universita	2016-04-11T15:59:00	10.5

Threshold: 1.0
From: 2016-01-01 00:00 To: 2016-07-29 00:00

Draw region to analyze: On
Load predefined region: Firenze
Mean precipitation: 14.3333333333334

Relevant Services
Min asset value: 50

Assessing Risk

- hydraulic
- Seismic

SERVICE
NAME:civita maria teresa hospital...
ADDRESS:via della CERNAIA, FIRENZE, FIRENZE
SERVICE TYPE: http://www.distr.org/km4city/nchemaPublic_hospit
SERVICE CLASS: http://www.distr.org/km4city/nchemaHealthCare
SERVICE: http://www.distr.org/km4city/resource/fab100584357c727d5f79e0812db
VALUE: 100
WKT DESCRIPTION: POINT (11.2561 43.7866)

Traffic observations:

From	Date	kmh	car/km	cahn
VIA DELLA MITRAIA	2016-10-10 18:01:08	58	15	2435
LUNGARNO AMERIGO VESPUCCI	2016-10-10 18:01:08	18	85	1842
VIA CAMILLO CAOUR	2016-10-10 18:01:08	61	12	2009
VIA MULDAU	2016-10-10 18:01:08	27	53	337
VIA VITTORIO ALFIERI	2016-10-10 18:01:08	23	58	2798
VIA SENSESE	2016-10-10 18:01:08	27	54	3216
VIA GUELLA	2016-10-10 18:01:08	68	3	420
VIA DELLA SCALA	2016-10-10 18:01:08	60	13	2157
PIAZZA DI SAN FELICE	2016-10-10 18:01:08	62	10	1697
BORGOSAN PREDIANO	2016-10-10 18:01:08	57	17	2000
VIA VITTORIO ALFIERI	2016-10-10 18:01:08	10	74	195
VIA DEL CAMPUCIO	2016-10-10 18:01:08	60	13	2157
VIA DEI BENI	2016-10-10 18:01:08	22	59	2679
PIAZZALE DI PORTA ROMANA	2016-10-10 18:01:08	64	8	1361

Add New Model
Model: Open Restaurant
Process:viale spartaco lavagnini
Process via san gallo
Process via santa maria 3
Add New Process
Model: Change position of a bus stop
Process line 14 in viale morgagni 10
Add New Process
Model: Move a Bus Stop Location
Model: TestGP
Process Istanza Test GP2
Model: TestGP_cloned
Process Istanza Test GP2_cloned
Model: G (= C0)
Process Move Bus Stop
Process Move Bus Stop
Model: G (= C0)_cloned
Model: Open Restaurant_cloned
Model: Open Restaurant_cloned

DECISION: 38.75%G 38.85%W 21.35%
Open Restaurant
viale spartaco lavagnini

Restaurant within 300m
Restaurant from 300m to 1km
Parking dimension
Parking type
Free
Paid
TPL Row
Day
Night
Cinema
Theatre

Name Model: Open Restaurant
Name Process: viale spartaco lavagnini
Date creation: 15-06-2016 15:58:23
Date last modify: 17-06-2016 16:21:07

Data and Service Aggregator

Creating and activating

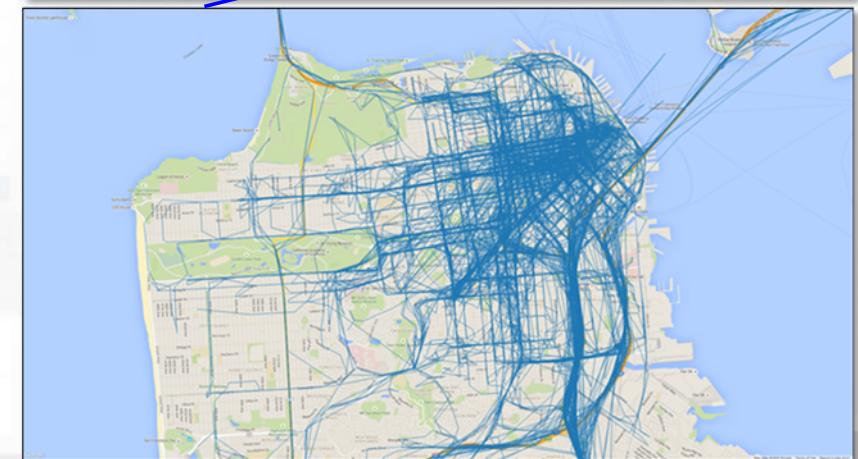
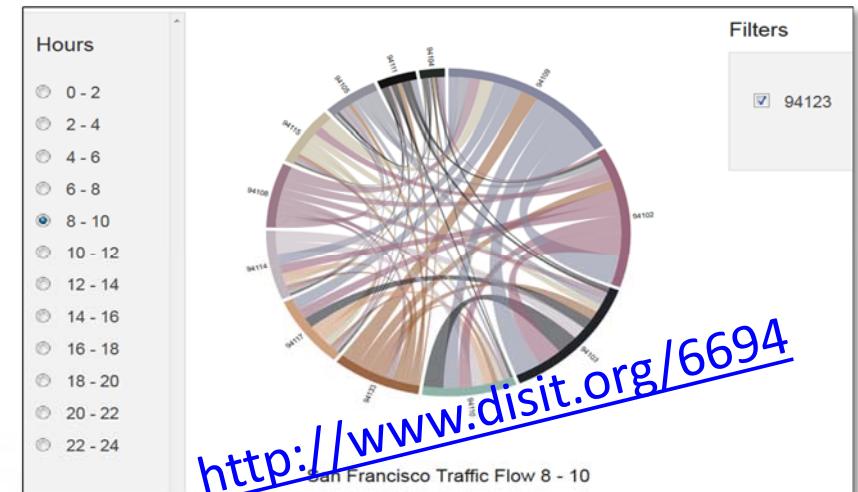
- Decision Support models



DIST lab, KM4City, January 2017

Traffic and People Flow Assessment

- **Origin Destination Matrix**
 - Specific Sensors, vehicle Kits, mobile App, Wi-Fi Access Points, etc.
- **Assess people and traffic flows to**
 - improve services
 - predict critical conditions on Crit. Infra.
 - take real time decisions and sending messages in push to population
 - Increase city resilience
 - optimize traffic flow
 - take decision of routing





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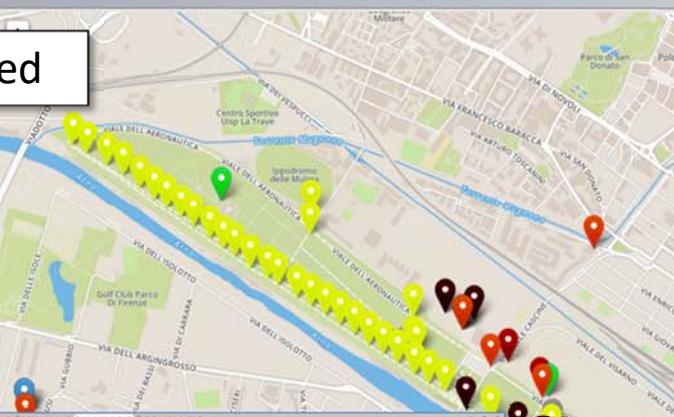
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Characterizing City Areas

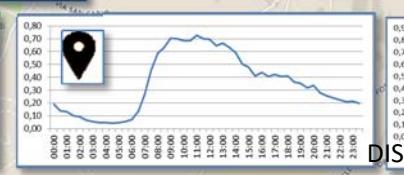
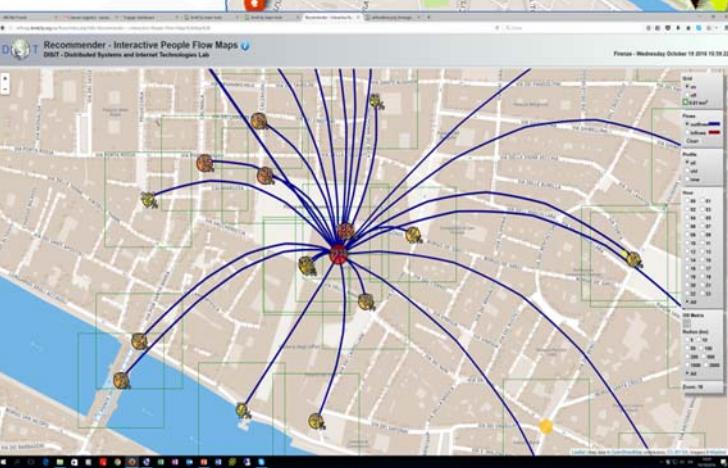
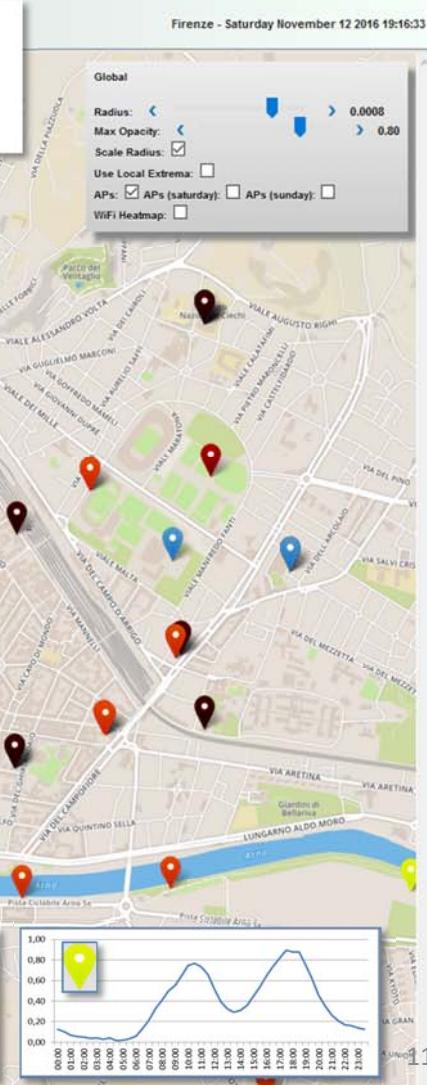


Wi-Fi based

DISIT Firenze Wi-Fi: Access Points Clusters Coverage Map
DISIT - Distributed Systems and Internet Technologies Lab



Predicting City Areas Crowd level
characterizing Users' Behaviors



DISIT lab, Km4City, January 2017



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Km4CityMobile App

Sii-Mobility



web application
<http://www.km4city.org>

What do you want to do?

- Discover the City
- POINTS OF Interest
- Search
- Public transport
- Bus Ticket
- Car Park
- Events
- Suggestions Near You
- We Recommend
- Weather
- Assistant
- BETA** Navigator
- Favourites
- Chronology
- Latest Reviews
- Alert Civil Prot.
- Settings
- Vote APP!
- Information
- About Us

Tipo: Digital Location

Descrizione: The Prince's Way ends in the Giardino di Boboli, near the Grotta del Buontalenti, that is a very masterpiece of the Mannerist architecture and sculpture.

Descrizione: Il Percorso del Principe termina nel Giardino di Boboli, nei pressi della Grotta del Buontalenti, vero e proprio capolavoro dell'architettura e della scultura manierista.



PREVISIONI METEO FIRENZE

RISCHIO	TEMPI	ALLERTA
IDROGEOLOGICO IDRAULICO RETICOLO MINORE	Dalle ore 13.00 di Venerdì 27 maggio 2016 alle ore 18.00 di Venerdì 27 maggio 2016	GIALLO
IDROGEOLOGICO IDRAULICO RETICOLO MINORE	Dalle ore 18.00 di Venerdì 27 maggio 2016 alle ore 12.00 di Sabato 28 maggio 2016	ARANCIONE

Choose

- Accommodation
- Cultural Activity
- Education
- Emergency
- Entertainment
- Environment & Ag
- Financial Service
- Bank
- Financial Instituti
- Insurance

Suggerimenti

ESECUTIZIONE MUGNONE 2016

Piazza SS. Annunziata
Tipo: Squares
Distanza: 0.1949 m
Indirizzo:

Piazza Santissima Annunziata
Tipo: Squares
Distanza: 0.1949 m
Indirizzo:

Mostra Tutte le Categorie



DISIT lab, Km4City, January 2017

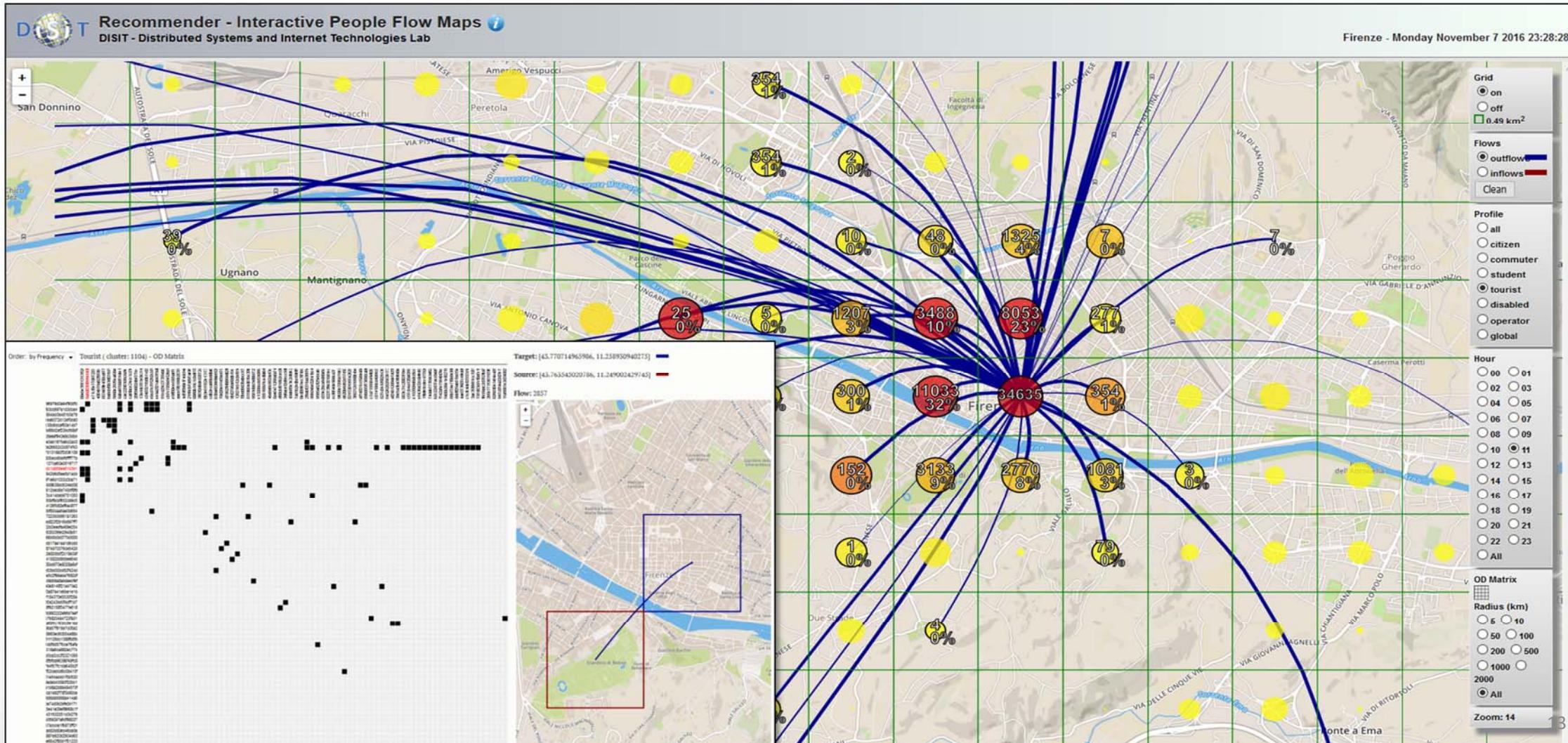


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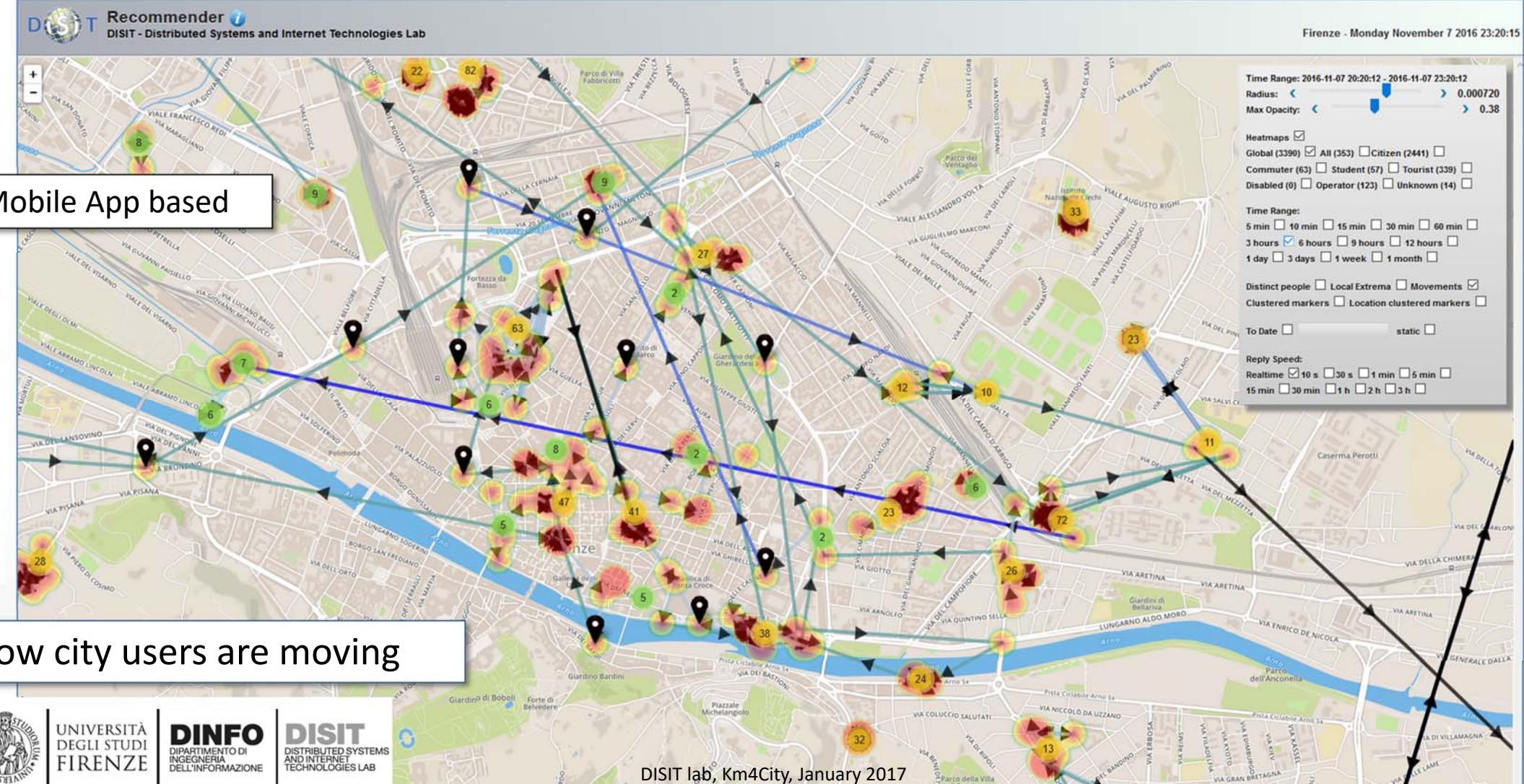
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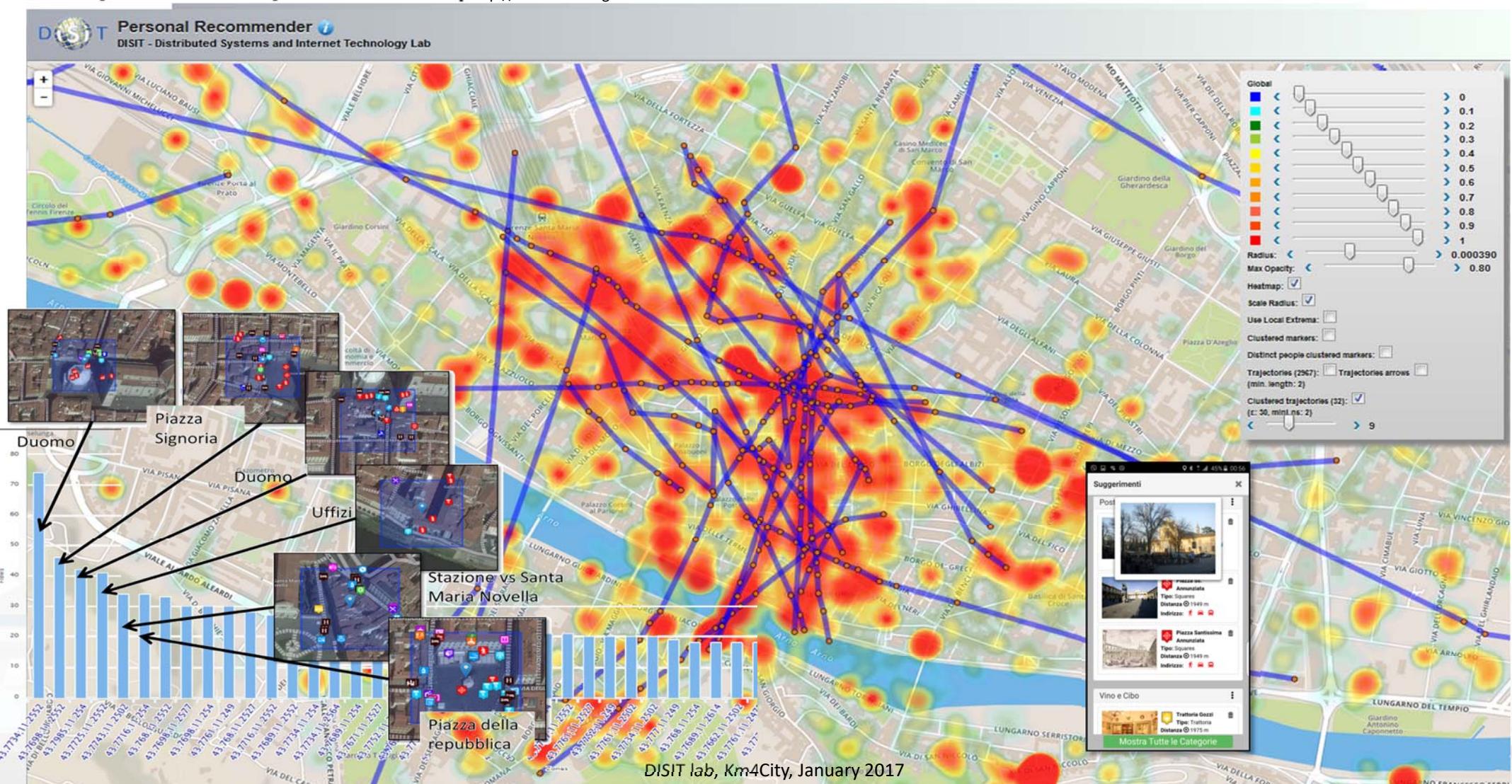
OD Matrix scalabile



Anonymous User Behavior Analysis



User Behavior Analyzer



Engagement & Assistant Rules

- **Detecting** city users' habits about mobility
 - Private cars → **stimulating Bus Usage & Bikes**
 - Private cars parking → usage of **peripheral parking-lot + bus**
 - Leave the car and take the bus twice → by using **bonus, tickets..**
 - → different solutions for moving...
- **Assisting by notifying** when one is
 - parking out of the residential parking zone
 - parking in a zone subjected to cleaning in the next two days
 - entering in the restricted traffic zone
- **Suggesting** you about
 - Events, **Civil Protection Alerts**,
 - **Closer free parking** ...
- **Administering** questionnaires
 - Getting assessment about services, city experience
 -
- **Requesting** ranking, photo and/or comments



Twitter Vigilance su Firenze (sperimentale)



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Sat 24 Dec @ 10:37:57

Twitter - Volume di Tweets trasmitti Twitter Vigilance

Twitter Vigilance Dashboard
Last crawling: 2016-12-24 12:34:51

Menu On Login

Home > Channel statistics > Statistics on single Channel

Channel active from 2009-02-27 to today Data processed from 2015-05-22 to 2016-12-02 **NLP** **SA**

Search related to channel **Firenze**

Zoom: 1m, 3m, 6m, YTD, 1y, All. From: Nov 24, 2016 To: Dec 24, 2016

Number

26. Nov 30. Nov 4. Dec 8. Dec 12. Dec 16. Dec 20. Dec 24. Dec

2011 2014 2015 2016

Legend:

- #Accademia
- #Aeroporto #Firenze
- #Aeroporto #Firenze
- #bargello
- #expo2015 #Firenze
- #fiorentina
- #firenze
- #Florence #smarctcity
- #fodd
- #ODDIT15 #Firenze
- #opendata firenze
- #pontevecchio
- #uffizi
- #Pacfirentina
- #BandieraUffizi
- #Biblio_ComuneFi
- #bcnfirenze
- #comuneFi
- @DarioNardella aeroporto
- @DiscoverTuscany
- @Emergency_fi
- @firenzedigitale
- @firenzesulweb
- @FirenzeTNNews
- @museofirenze
- @museonovecento
- @Nazione_Firenze
- @NicolodiDaria
- @novedafirenze
- @Opentoscana
- @Pitti_Immagine
- @PoloMusealeFi
- @ProtCivComuneFi
- @prov_Fi_PC
- @santacroceopera
- @STEEPproject
- @storianaturale
- @UNI_FIRENZE
- aeroporto firenze
- aeroporto firenze
- Firenze
- firenze terremoto
- firenzesulweb
- Florence
- from:@UNI_FIRENZE
- lungarno
- medicea
- palazzopitti
- palazzostrozzi
- ProtCivComuneFi
- smartcity firenze
- torrigiani
- uffizi
- voragine
- Events

Hide All

sentiment Analysis in Tempo Reale su Firenze

Twitter Vigilance Real Time Dashboard
Last crawling: 2016-12-24 10:32:33

Menu On Login

Home > Channel statistics > Channel sentiment analysis

Channel active from 2016-06-27 to 2016-12-24 10:30:00 Data processed from 2016-06-28 08:10:00 to 2016-12-24 10:25:00 **NLP** **SA**

Sentiment trends in channel **Firenze**

Zoom: 1H, 3H, 6H, 12H, 1D, 1W, 1M, Y

Neutral value

07:30 07:45 08:00 08:15 08:30 08:45 09:00 09:15 09:30 09:45 10:00 10:15

28. Nov 5. Dec 12. Dec 19. Dec

Legend:

- Tweets score
- Tweets score pos
- Tweets score neg
- Retweets score
- Retweets score pos
- Retweets score neg
- T+RT score
- T+RT score pos
- T+RT score neg

Highcharts.com

Hide All

Twitter - Most Significant Tweets for Sentiment in the period

Most Significant Tweets for Sentiment in the period

@forealiesdayle - 2016-12-24 10:25:39 Ahno_its_arrrr meh, I've only had average curry there. 0 Retweets 0 Likes Sent. Score: 0.166667

@eserciziistorici - 2016-12-24 10:30:01 Stanotte Concerto di Natale di Peter Guth ORT_Toscana in collaborazione con Conservatorio 'L.Cherubini' di Firenze... https://t.co/uFtp4wGtYj 0 Retweets 0 Likes Sent. Score: 0

@infolinterno - 2016-12-24 10:30:05 Firenze, un piano per un Natale sicuro (055firenze) https://t.co/vpqDAsEspi https://t.co/2Bn5k3zoyv 0 Retweets 0 Likes Sent. Score: 0

Twitter - Last tweets per channel Firenze

Last tweets per channel **Firenze**

@FormulaLatina - 2016-12-24 10:30:26 ★ ★ ★ CAPODANNO LATINO Woodstock Club Firenze ★ ★ H. 21:00 >> GRAN BUFFET DI SAN SILVESTRO CON BRINDISI E... https://t.co/cM84Gw65sO 0 Retweets 0 Likes

@MORINEMMANUEL2 - 2016-12-24 10:30:14 RT @Navymat: Francesco #Salvati Carità,1543 #Manierisme Galleria degli Uffizi, Firenze @ChevernyM @mariaireneali @pieroBENEDETTO @Giusepp... 6 Retweets 0 Likes

@infolinterno - 2016-12-24 10:30:12

TRENDS QUOTES

		@NICOLODIDARIA
		@COMUNEFI
		@ACFFIORENTINA
		@NAZIONE_FIRENZE
		@SANTACROCEOOPERA
		@MUSEONOVECENTO
		@FIRENZEDIGITALE

TRENDS QUOTES

		#FIRENZE
		#FIORENTINA
		#UFFIZI
		#PONTEVECCCHIO

We suggest to use
Chrome browser
for better
experience

Prediction/Assessment

- Football game results as related to the volume of Tweets
- Number of votes on political elections,
via sentiment analysis, SA
- Size and inception of contagious diseases
- marketability of consumer goods
- public health seasonal flu
- box-office revenues for movies
- places to be visited, most visited
- number of people in locations like airports
- audience of TV programmes, political TV shows
- weather forecast information
- Appreciation of services

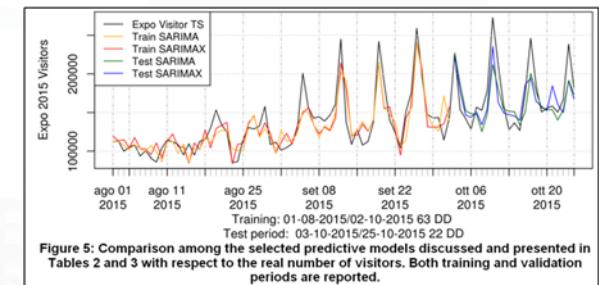
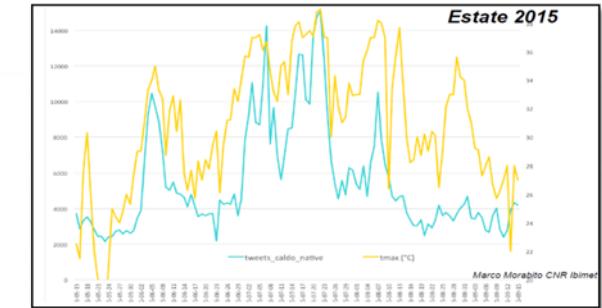
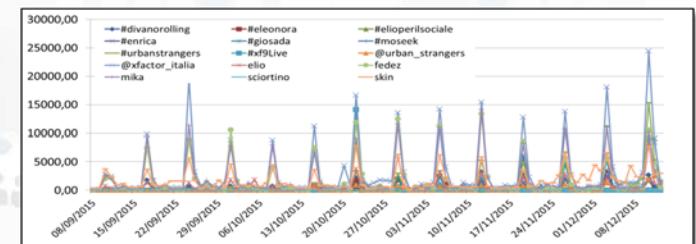
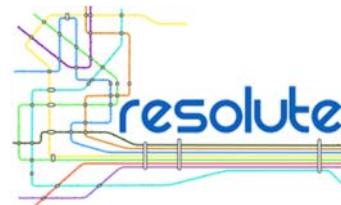
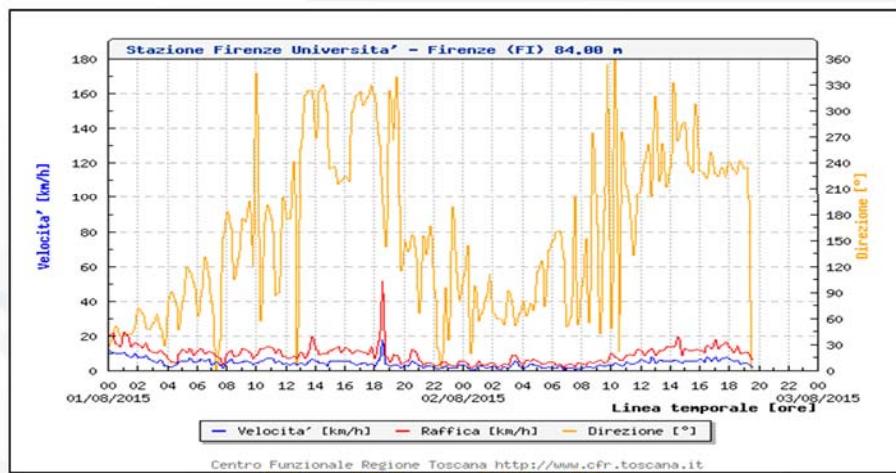
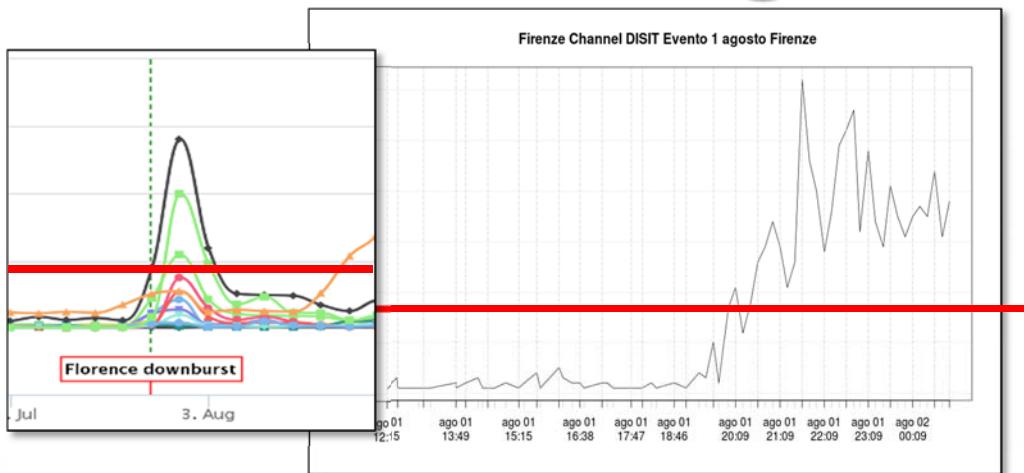


Figure 5: Comparison among the selected predictive models discussed and presented in Tables 2 and 3 with respect to the real number of visitors. Both training and validation periods are reported.



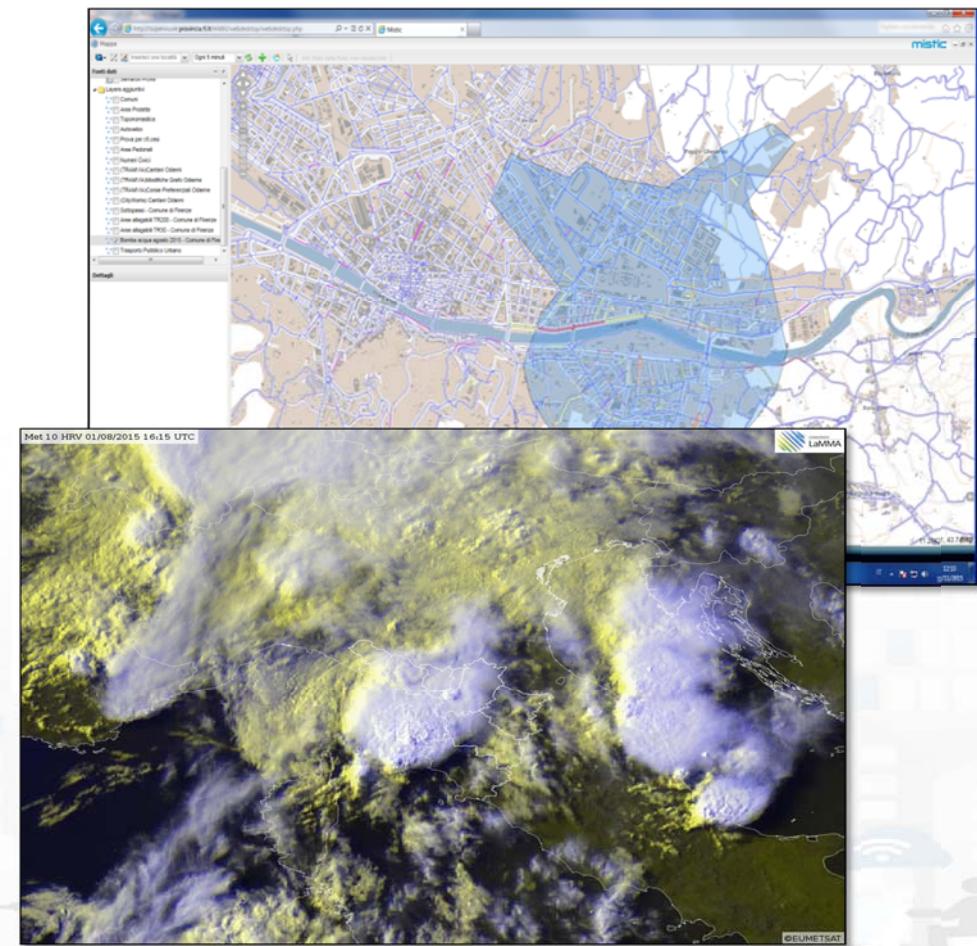


Early Warning Twitter Vigilance and Water Bomb



Twitter Vigilance

Florence Open Data Day, Marzo 2017, Firenze



Case Study D



Roadmap



2013

Km4City 1.1

- Tuscany Map
- Services
- AVM
- Sensors
- Parking
- Cultural Heritage
- Enrichment cities
- Event in the city
- Digital Locations
- Fresh places

- <http://servicemap.km4city.org>
- <http://log.disit.org>
- <http://www.disit.org/fodd>
- <http://www.disit.org/tv> Twitter Vigilance
- <http://smartds.km4city.org>

- Events in the city
- Wi-Fi
- Weather
- Cultural Heritage
- Energy recharge pillar

2015



Km4City 1.4

- Embed
- More API
- iBeacon

API



REPLICATE
Renaissance of Places with Innovative Citizenship And TEchnology

Km4City 1.5

- SmartDS
- Km4City App



Sii-Mobility SCN
2016-2018 - Started
Km4City 1.6.2

Today

12/2017

6/2017

- Territorial areas and paths
- Health, Bike sharing
- Statistics, Energy, ICT, ...
- E-vehicles

- Risk analysis
- Environmental, water
- Data Licensing models
- Energy Meters
- Fi-Ware compliant



- More Sensors, IoT, IoT
- Dashboard Builder
- Territorial areas and paths
- User Engagement
- Mobility and transport
- Resilience Decision Support

GHOST SIR
2016-2019 - Started



2021

20

- Suggestions on demand
- User Behaviour Analysis
- Trajectories and OD