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DEGLI STUDI
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DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB

Distributed Data Intelligence and Technologies Lab Distributed Systems and Internet Technologies Lab

Paolo Nesi

Department of Information Engineering

University of Florence

Via S. Marta 3, 50139, Firenze, Italy

tel: +39-055-2758515, fax: +39-055-2758570

<http://www.disit.dinfo.unifi.it/>

paolo.nesi@unifi.it , <http://www.disit.dinfo.unifi.it/nesi/>





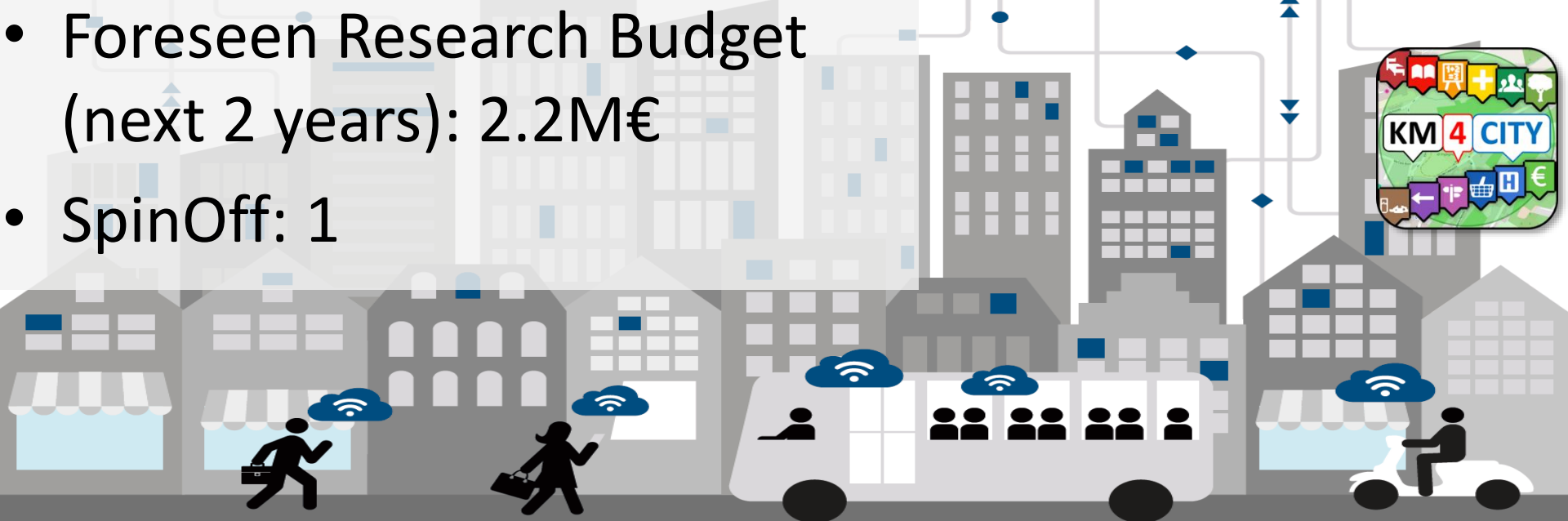
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DISTRIBUTED SYSTEMS
AND INTERNET
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DISIT Lab

- Researchers: 20
- Current Active Projects: 10
- Project in the last 4 years: 17
- Research Budget: 1.2M€
- Foreseen Research Budget (next 2 years): 2.2M€
- SpinOff: 1





DISIT Lab, <http://www.disit.dinfo.unifi.it>



Distributed Systems and Internet Technologies Lab
Distributed Data Intelligence and Technologies Lab
Department of Information Engineering (DINFO)
University of Florence



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<http://www.disit.dinfo.unifi.it>

qualsiasi tipo deep search

HOME ABOUT RESEARCH INNOVATION CORSI E TESI COME FARE EVENTI MIO PROFILO

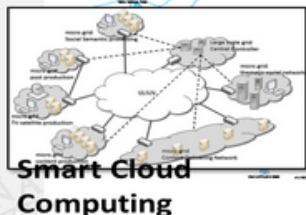
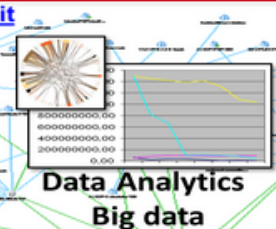
root Uscire

Mostra Modifica Log Translate Devel

DISIT LAB OVERVIEW

<http://www.disit.dinfo.unifi.it>

Text and Web Mining



DISIT lab and research group is active since 1994. It is one of the most active ICT labs of the University of Florence, metropolitan Tuscany area. DISIT successfully developed a relevant number of International and National research, development and innovation projects. DISIT provides an infrastructure for cloud and distributed computing.

DISIT has coordinated a number of large EC projects, in many others has covered the role of partner, and also coordinating scientific and technical WIP and



CONTENUTI

- *Ultime Attività*
- *In primo piano*
- *Più visti*
- *Most Viewed (last 500)*
- *Most Viewed All (last 500)*
- *Ultimi caricati*
- *Più votati*
- *Mie collezioni pubblicate*
- *Miei contenuti*
- *Carica un nuovo contenuto*

ROOT

- ▶ Gruppi
- Cerca Utenti
- Contenuti ed attività non lette relative ai tuoi gruppi
- Crea la matrice di tassonomia
- Forum
- Invite a colleague
- Issues
- Keyword cloud
- Messaggi e Sottoscrizioni
- Mio MatchMaking



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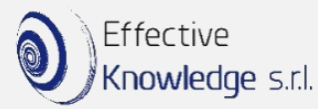
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DISIT Lab, Distributed Data Intelligence and Technologies
Distributed Systems and Internet Technologies
Department of Information Engineering (DINFO)
<http://www.disit.dinfo.unifi.it>

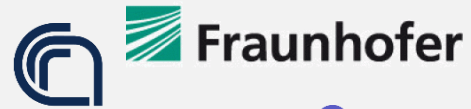
Con chi lavoriamo



PHILIPS tiscali:



e-distribuzione



Consiglio Nazionale
delle Ricerche



consorzio nazionale
interuniversitario
per le telecomunicazioni



REGIONE TOSCANA



UNIVERSITÀ
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DI CAGLIARI



Main Research Sectors

- **Smart City:** data management, mobility, user engagement, ...
- **Social Media and Media:** collaborative work, Twitter
Vigilance
- **Mobile Computing:** mobile application, user behavior
analysis
- **Smart Cloud:** cloud simulation, optimization
- **Smart manufacturing:** Industry 4.0, Factory 4.0, e-factory
- **Smart Retail:** user behavior analysis, engagement, ..
- **Autonomous drivers:** operators, high speed trains, driverless
- projects: <http://www.disit.org/5501>

Smart City

- **Smart City of Florence Metropolitan Area**
- **Km4City**: <http://www.km4city.org>
- **RESOLUTE H2020, EC**:
 - <http://www.resolute-eu.org>
- **REPLICATE H2020, SCC1, EC flagship**
 - <http://replicate-project.eu/>
- **Sii-Mobility SCN MIUR**:
 - <http://www.sii-mobility.org>
- **5G – Prato Wind Open Fiber**
- **Coll@bora Social Innovation, MIUR**:
 - <http://www.disit.org/5479>
- **TRACE-IT, RAISSS, TESYSRAIL, ...**
- **Mobile Emergency**:
 - <http://www.disit.org/5404>



Trace-IT



RAISSS





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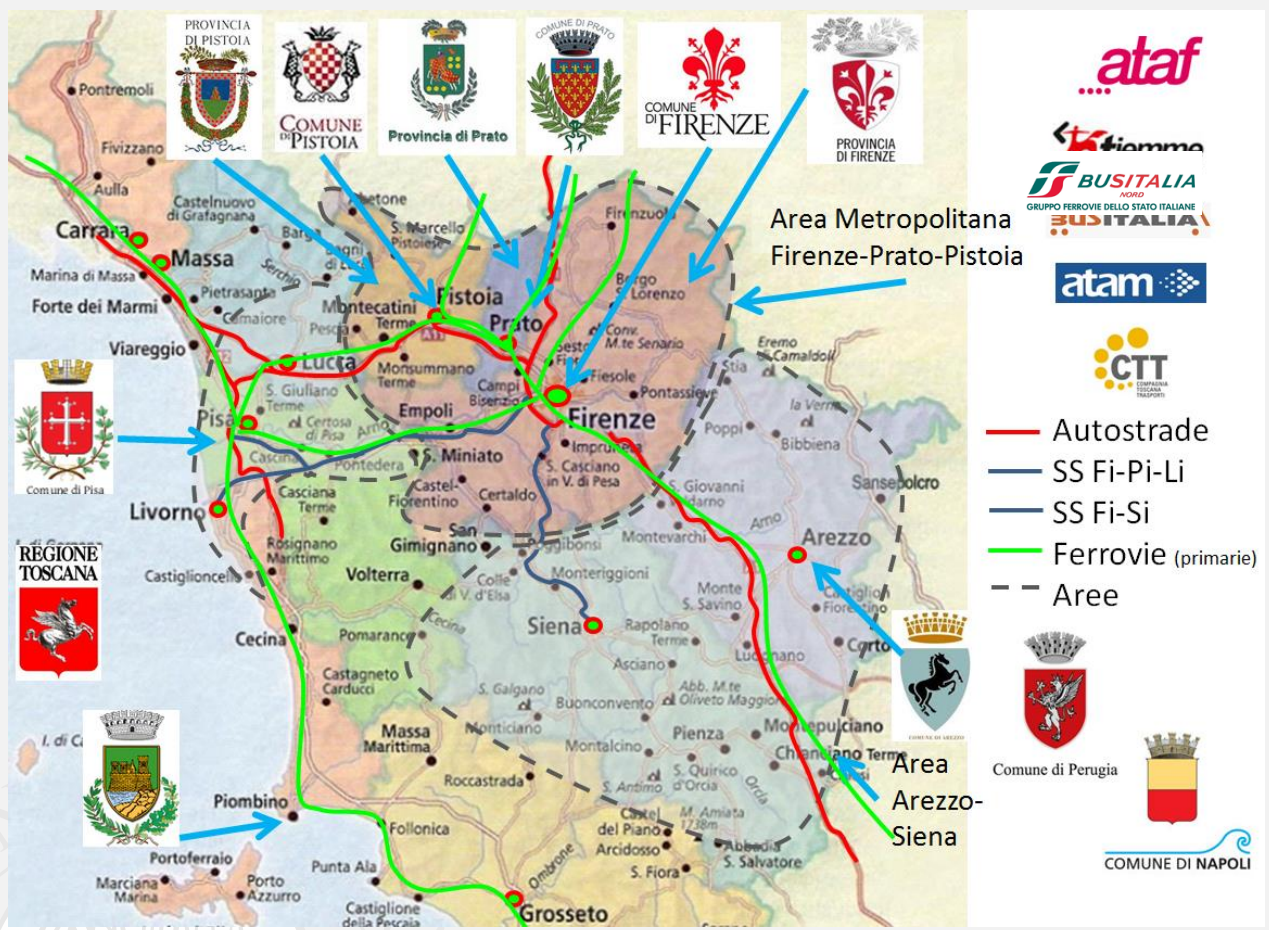
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Sii-Mobility



- Experimentations and validation in Tuscany ■ <http://www.Sii-Mobility.org>
- Integration with present central station and subsystems
- DISIT lab, Università di Firenze, is the coordinator



ECM; Swarco Mizar; Inveni In20; Geoin; QuestIT; Softec; T.I.M.E.; LiberoLogico; MIDRA (autostrade, motorola); ATAF; Tiemme; CTT Nord; BUSITALIA; A.T.A.M.; Effective Knowledge; eWings; Argos Engineering; Elfi; Calamai & Agresti; Project; Negentis



<http://www.resolute-eu.org>

- **Develop European Resilience Management Guidelines (ERMG)**
 - Develop a conceptual framework for creating/maintaining Urban Transport Systems
- Enhance resilience through improved support of human decision making processes, particularly by training professionals and civil users on the ERMG and the RESOLUTE system
- **Operationalize and validate the ERMG by implementing the RESOLUTE Collaborative Resilience Assessment and Management Support Systems (CRAMSS) for Urban Transport Systems addressing Road and Urban Rail Infrastructures**
 - **Pilots in Florence and Athens**
- Adoption of the ERMG at EU and Associated Countries level

| | | |
|--|--------------|----|
| University of Florence: DISIT lab DINFO (Proj coordinator), DISIA and DST | UNIFI | IT |
| THALES | THALES | IT |
| ATTIKOMetro | ATTIKO | GR |
| Comune di Firenze | CDF | IT |
| Centre for Research and Technology Hellas | CERTH | GR |
| Fraunhofer-Gesellschaft zur Förderung der angewandten Forschung e.V. | FHG | DE |
| HUMANIST | HUMANIS T | FR |
| SWARCO Mizar | SWMIZ | IT |
| Associação para o Desenvolvimento da Investigação no Instituto Superior de Gestão | ADI-ISG | PT |
| <i>Consorzio Milano Ricerche</i> | CMR | IT |



Horizon 2020
European Union Funding
for Research & Innovation

**REnaissance of PLaces
with Innovative Citizenship
And Technology**



- **demonstrate Smart City technologies in energy, transport and ICT in districts in:**
 - **San Sebastian, Florence and Bristol,**
 - **follower cities of Essen, Nilufer and Lausanne**
- **Cities are the customer: considering local specificities**
- **Solutions must be replicable, interoperable and scalable.**
 - **Integrated Infrastructure: deployment of ICT architecture, from internet of things to applications**
 - **Low energy districts**
 - **Urban mobility: sustainable and smart urban services**

- **1 (coordinator) FOMENTO DE SAN SEBASTIAN FSS SPAIN**
- **2 AYUNTAMIENTO DE SAN SEBASTIAN SAN SEBASTIAN SPAIN**
- **3 COMUNE DI FLORENCE FLORENCE ITALY**
- **4 BRISTOL COUNCIL BRISTOL UNITED KINGDOM**
- **5 STADT ESSEN ESSEN GERMANY**
- **6 NILUFER BELEDIYESI NILUFER TURKEY**
- **7 VILLE DE LAUSANNE LAUSANNE SWITZERLAND**
- **8 IKUSI ANGEL IGLESIAS, S.A. IKUSI SPAIN**
- **9 ENDESA ENERGÍA, S.A. ENDESA SPAIN**
- **10 EUROHELP CONSULTING, S.L. EUROHELP SPAIN**
- **11 ILUMINACION INTELIGENTE LUIX, S.L. LUIX SPAIN**
- **12 FUNDACION TECNALIA RESEARCH & INNOVATION TECNALIA SPAIN**
- **13 EUSKALTEL, S.A. EUSKALTEL SPAIN**
- **14 COMPAÑÍA DEL TRANVÍA DE SAN SEBASTIÁN DBUS SPAIN**
- **15 CONSIGLIO NAZIONALE DELLE RICERCHE CNR ITALY**
- **16 ENEL DISTRIBUZIONE, SPA ENEL ITALY**
- **17 MATHEMA, SRL MATHEMA ITALY**
- **18 SPES CONSULTING SPES ITALY**
- **19 TELECOM ITALIA, SPA TELECOM ITALY**
- **20 UNIVERSITA DEGLI STUDI DI FLORENCE UNIFI ITALY: DINFO.DISIT, DIEF**
- **21 THALES ITALIA, SPA THALES ITALY**
- **22 ZABALA INNOVATION CONSULTING ZABALA SPAIN**
- **23 TECHNOMAR TECHNOMAR GERMANY**
- **24 UNIVERSITY OF BRISTOL UOB UNITED KINGDOM**
- **25 UNIVERSITY OF OXFORD UOXF UNITED KINGDOM**
- **26 BRISTOL IS OPEN, LTD BIO UNITED KINGDOM**
- **27 ZEETTA NETWORKS ZEETTA UNITED KINGDOM**
- **28 KNOWLE WEST MEDIA CENTRE, LGB KWMC UNITED KINGDOM**
- **29 TOSHIBA RESEARCH EUROPE, LTD TREL UNITED KINGDOM**
- **30 ROUTE MONKEY, LTD ROUTE MONKEY UNITED KINGDOM**
- **31 ESOTERIX SYSTEMS, LTD ESOTERIX UNITED KINGDOM**
- **32 NEC LABORATORIES EUROPE, LTD NEC UNITED KINGDOM**
- **33 COMMONWHEELS CAR CLUB CIC CO-WHEELS UNITED KINGDOM**
- **34 UNIVERSITY OF THE WEST OF ENGLAND UWE UNITED KINGDOM**
- **35 ESADE BUSINESS SCHOOL ESADE SPAIN**
- **36 SISTELEC SOLUCIONES DE TELECOMUNICACION, S.L. SISTELEC SPAIN**



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Snap4City

DISIT Lab, Distributed Data Intelligence and Technologies
Distributed Systems and Internet Technologies
Department of Information Engineering (DINFO)
<http://www.disit.dinfo.unifi.it>

*Snap4City has been proposed in response to **Select4Cities** challenges and PCP – Pre-Commercial Procurement Project (<http://www.select4cities.eu/>).*

Team University of Florence - Department of Information Engineering (lead contractor) - Italy
www.unifi.it

Effective Knowledge s.r.l. **EFFECTIVE KNOWLEDGE SRL - Italy**

UNIVERSITÀ DEGLI STUDI DI MILANO **UNIVERSITY OF MILAN - Italy**

Smart Cities involved:

- Antwerp
- Copenhagen
- Helsinki

Welcome to SELECT for Cities Knowledge Hub

Benefit from experience and lessons learned from the ongoing SELECT for Cities Pre-Commercial Procurement Project to develop a data-driven, Internet-of-Everything (IoE) platform for large-scale urban app co-creation

About Internet-of-Everything

About SELECT's City Platforms

About Smart Procurement

Winners of each Phase in our competition to create large scale city innovation labs



City marks the current phase.



- Nascondi Menu

Fermate Firenze Comuni in Toscana Ricerca Testuale

Seleziona una provincia:
FIRENZE

Seleziona un comune:
FIRENZE

Actual Selection
COMUNE di FIRENZE

Grafo strade regionale (Toscana)
132,923 strade
389,711 elementi stradali
318,160 nodi stradali
1,508,207 numeri civici

Servizi in 20 cat, 512 sottocat.
16 Operatori di trasporto pubblico
21.280 Fermate bus e 1081 linee
210 Parking areas
796 Traffic Sensors
Info on: points, paths, areas, etc.

Dati presenti per la Toscana

<http://servicemap.disit.org>

Dynamic/real-time

- Linee TPL: 12 updates per giorno
- Area parcheggio: 76 update X giorno X parcheggio
- Sensorio traffico: 288 update X giorno X sensore
- Meteo: 2 updates X giorno for 285 aree
- Triage status: svariati update x gio. per ospedale
- Costi carburanti: 1 update x giorno, x 1600 stations
- Eventi a Fi: circa 60 eventi X giorno
- Wi-Fi: > 350.000 misure X giorno
- APP: > 50.000 misure X giorno
- > 35.000 utenti distinti X giorno
- Da 600.000 a 4.5 M Tweet X giorno
-+ many IOT are coming

Servizi Regolari Servizi Trasversali

search text into service

Categorie Servizi

- De/Select All
- Accommodation +
- Advertising +
- AgricultureAndLivestock +
- CivilAndEdilEngineering +
- CulturalActivity +
- EducationAndResearch +
- Emergency +
- Entertainment +
- Environment +
- FinancialService +
- GovernmentOffice +
- HealthCare +
- IndustryAndManufacturing +
- MiningAndQuarrying +
- ShoppingAndService +
- TourismService +
- TransferServiceAndRenting +
- UtilitiesAndSupply +
- Wholesale +
- WineAndFood +

N. risultati: Nessun Limite

Raggio ricerca 100 metri

Risultati della ricerca

più di 4000 risultati, attivato clustering

Services 16858

KM 4 CITY

Previs

Giovedì Venerdì Sabato

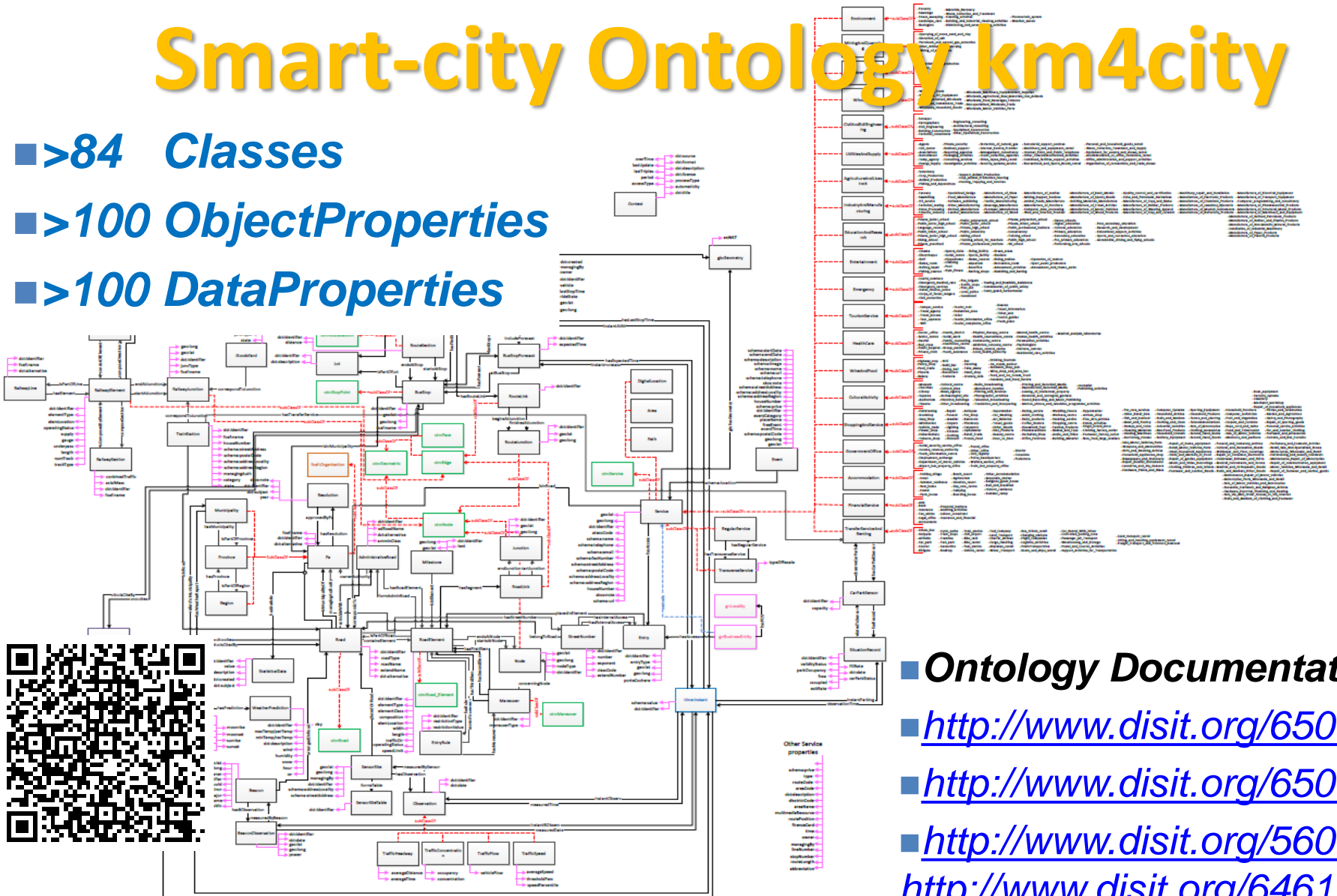
poco nu 23°C / 27°C schiarite 20°C / 33°C poco nuvoloso velato

<http://servicemap.km4city.org>

Leaflet | Map data © OpenStreetMap contributors, CC-BY-SA, Imagery © Mapbox

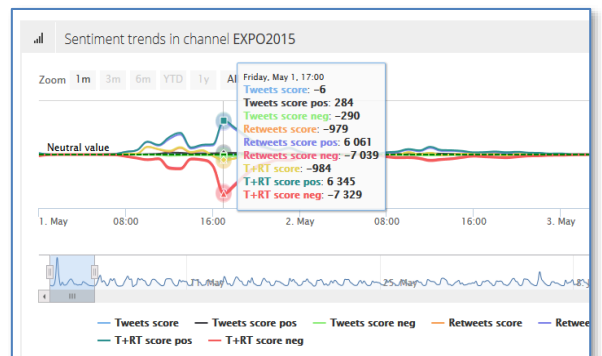
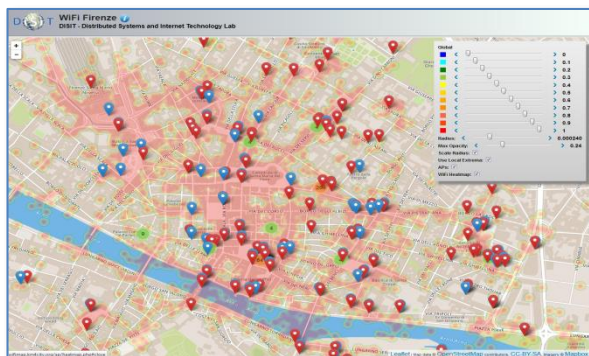
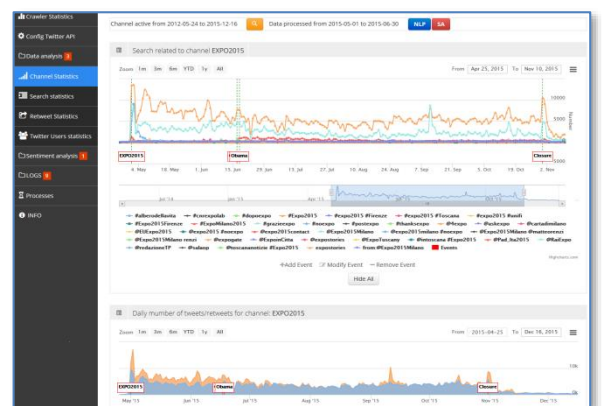
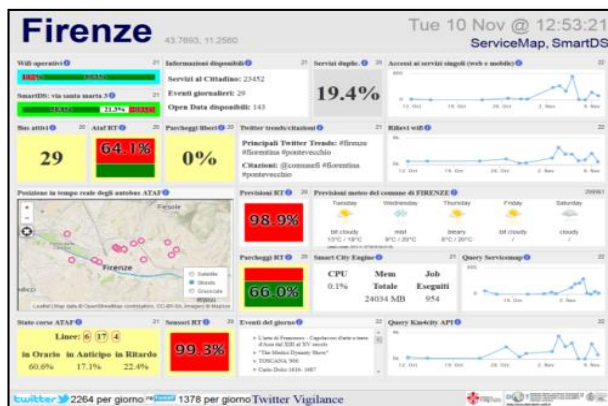
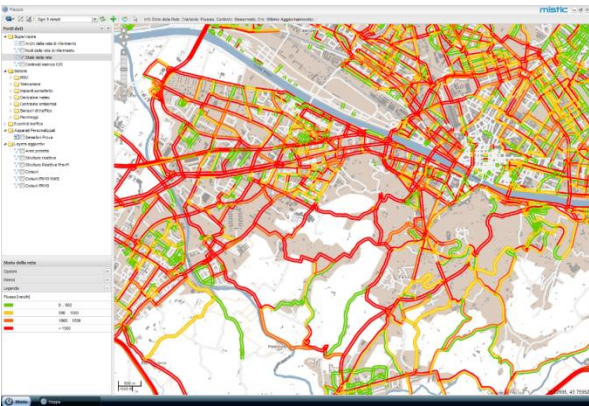
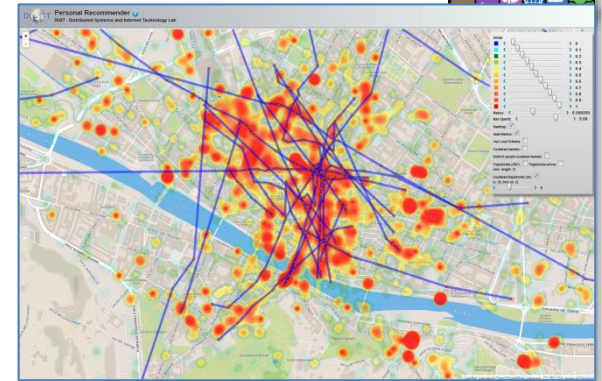
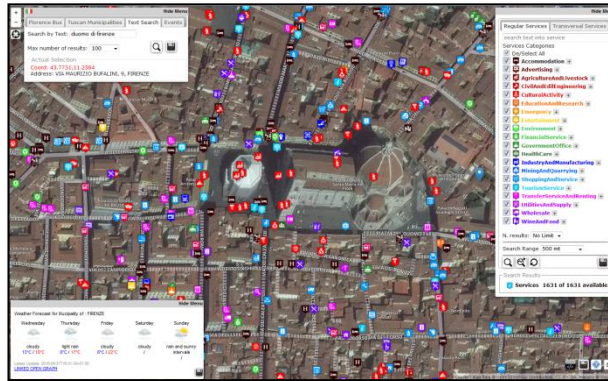
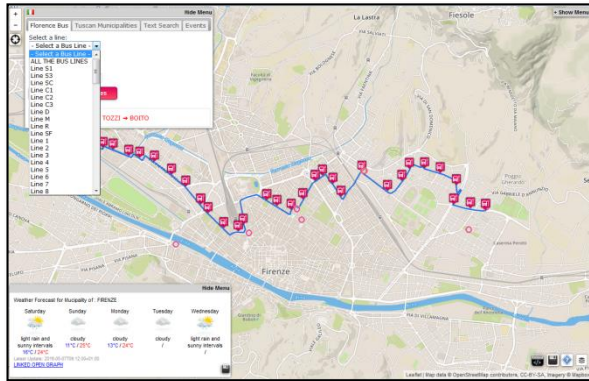
Smart-city Ontology km4city

- >84 Classes
- >100 ObjectProperties
- >100 DataProperties

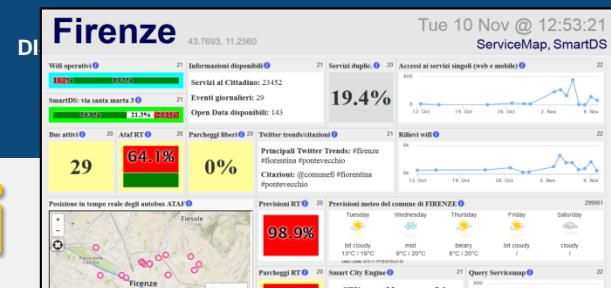


- **Ontology Documentation:**
- <http://www.disit.org/6506>
- <http://www.disit.org/6507>
- <http://www.disit.org/5606>
- <http://www.disit.org/6461>

Smart City Dashboard

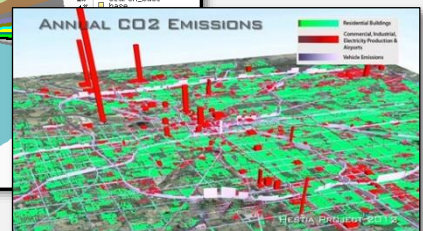
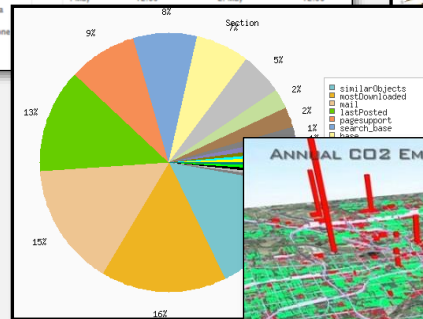
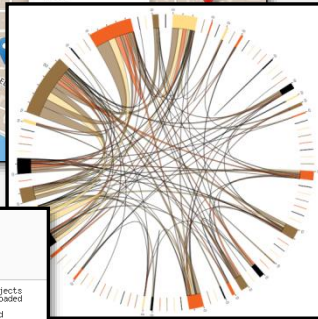
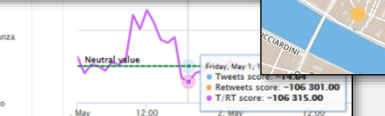
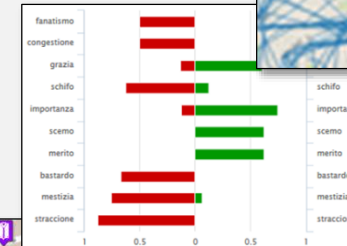
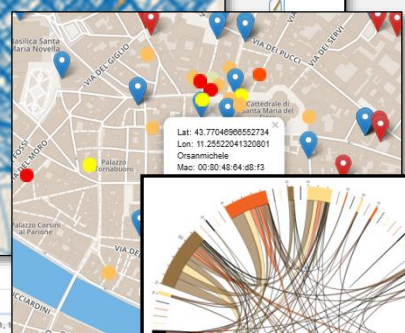
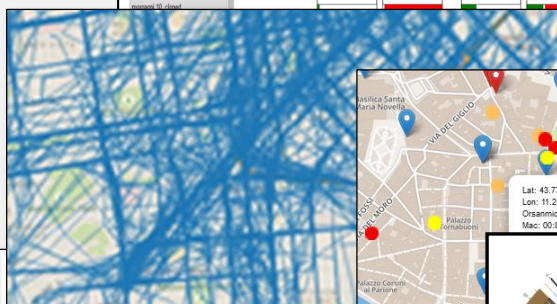
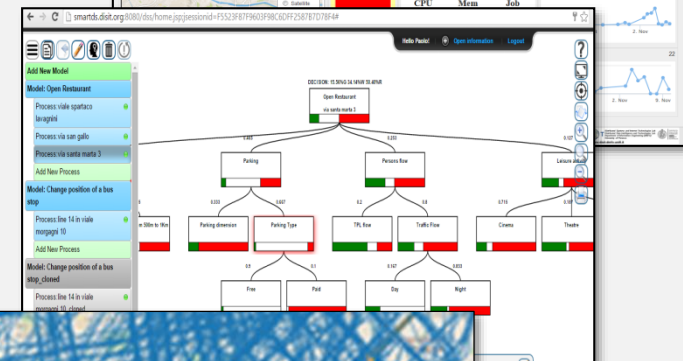


DISIT lab overview, Febbraio 2018, Florence



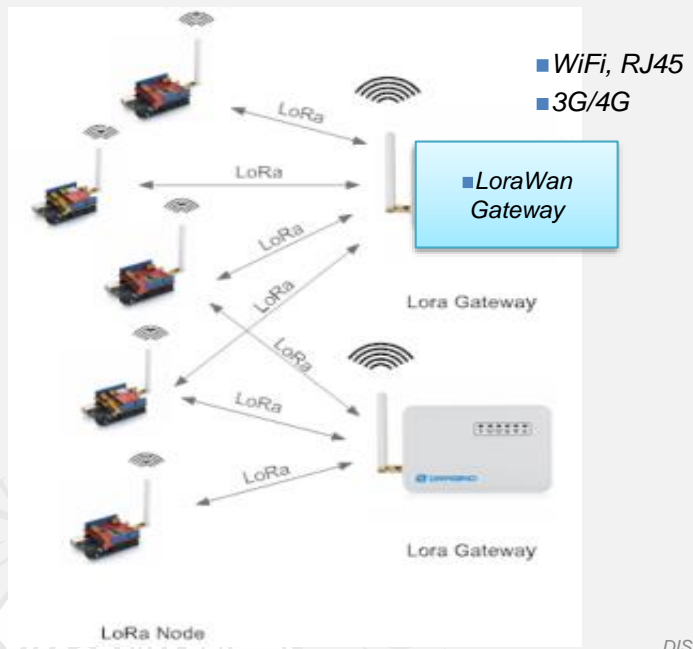
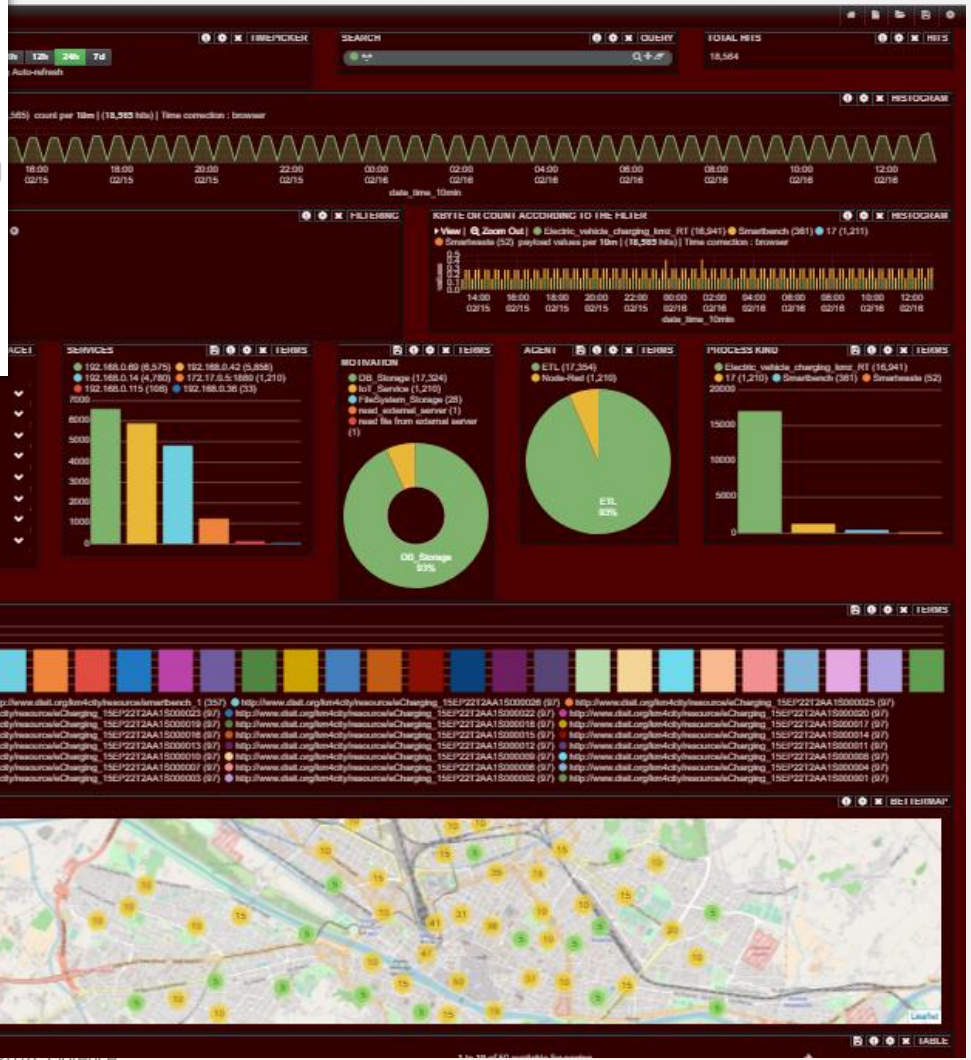
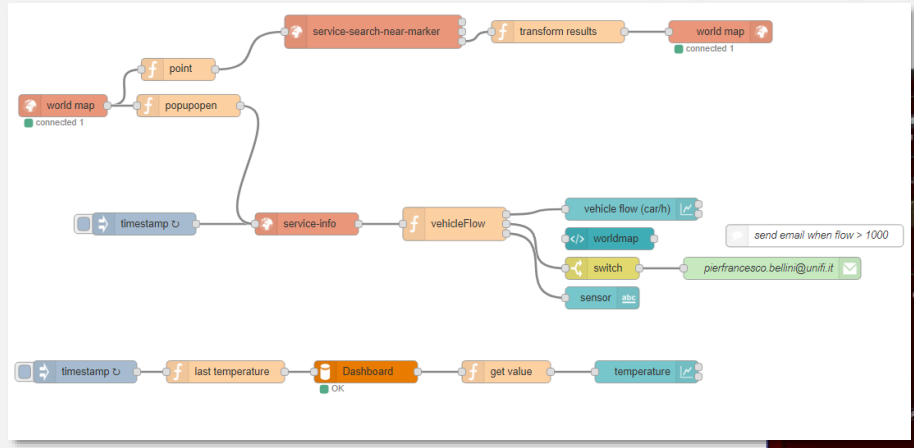
Decisioni supportate dai dati periodiche ed in tempo reale

- **Condivisione e Integrazione Dati multi-dominio: *semantica e bigdata***
- **Dati → Smart City Engine → Control Room**
- **analisi: monitoraggio, flussi e comportamenti, sondaggi, mining, correlazioni, cause – effetti, etc.**
 - Per il miglioramento di servizi correnti
 - Per reagire ad eventi, incremento della resilienza,
 - Per la creazione servizi innovativi
 - ...





Internet of Things



Smart Retail and Human monitoring/engaging

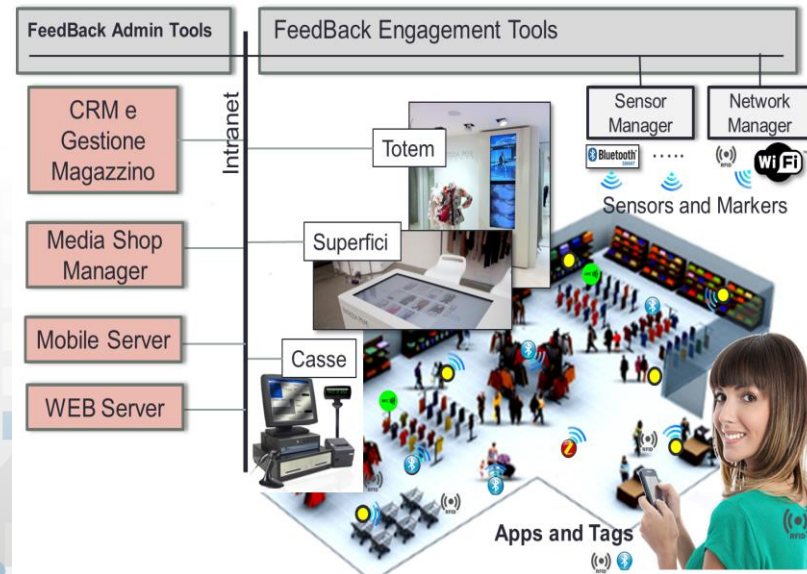
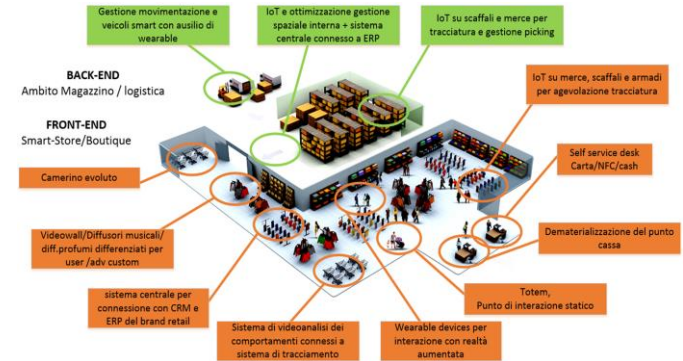


- **Feedback Project, from Feb 2017**

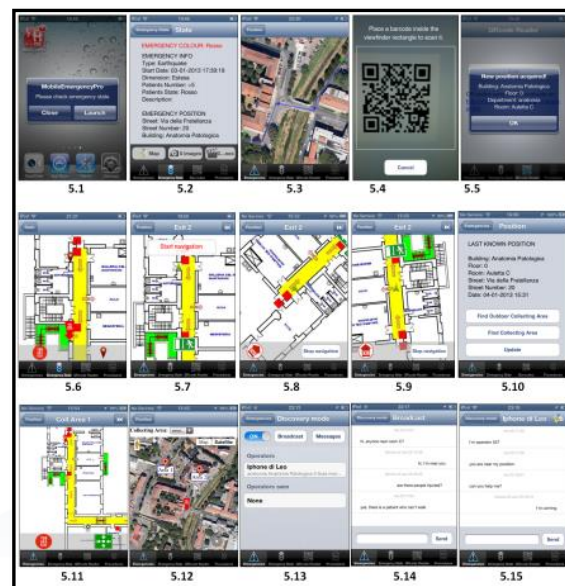
- Flexible Advanced Engagement Exploiting User Profiles and Product/Production Knowledge
- VAR, PatriziaPepe (Tessilform), DISIT, Effective Knowledge, SICE
- Keywords: retail, GDO, ...

- **Goals and drivers:**

- adaptive user engagement, customer experience
- Advanced user profiling, user behavior analysis
- Predictive models for engagement
- IOT and instrumentation
- Integrated incity customer experience



- **Riduzione costi e incremento efficienza**
 - Automazione della manutenzione e della produzione
 - Navigazione indoor – Outdoor integrata
 - Ottimizzazione flussi per utensili, pezzi e materiali
- **Progetti Regionali con PMI e GI**





Smart Factory, Factory 4.0

- **Frontman (Novicrom)**
 - Improving efficiency into the production process via a set of heterogeneous numerical control machines
- **Green Capacity (ALTAIR)**
 - Optimizing chemical plant, automating maintenance and control in large chemical plant, dashboarding
- **Indoor/outdoor navigation system for maintenance**
- → → costs reduction, increase efficiency



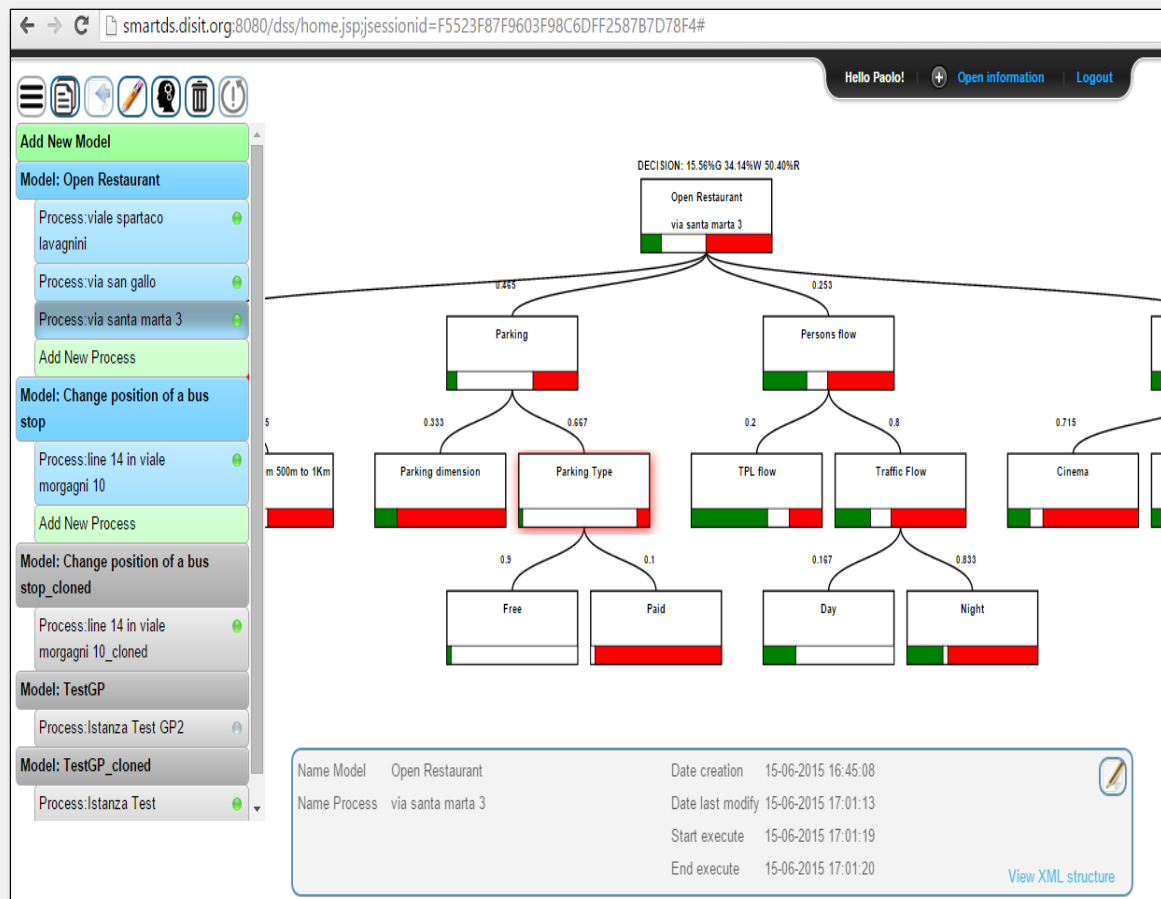
Smart City Decision Support

- <http://smartds.disit.org> (user paolo.nesi@unifi.it, password= prova)

- **System Thinking**, well known tool for Smart City decision support sys..

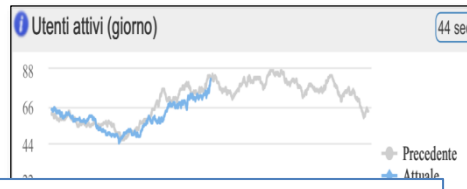
Plus:

- Collaborative work...
- Reuse, copy past, ...
- Processes connected with RDF Store of the city via SPARQL queries
- Mathematical model for propagation of decision confidence..



Analysing: Predicting, detection

- Aiming at managing
 - Appreciation
 - User relationships
 - quality of service
 - workload
 - early warning/detection
 - Dysfunction
 - Habitudes



Predicting City Users on Areas

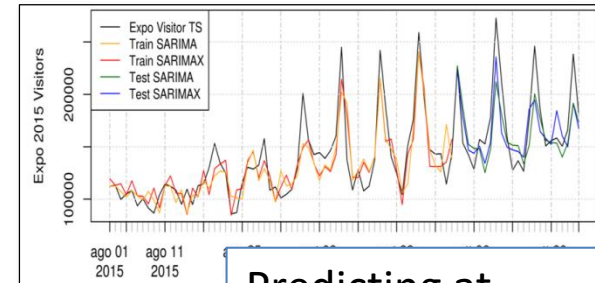
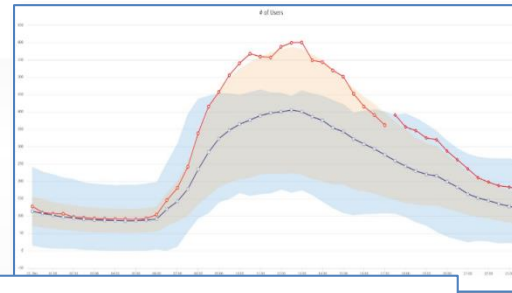
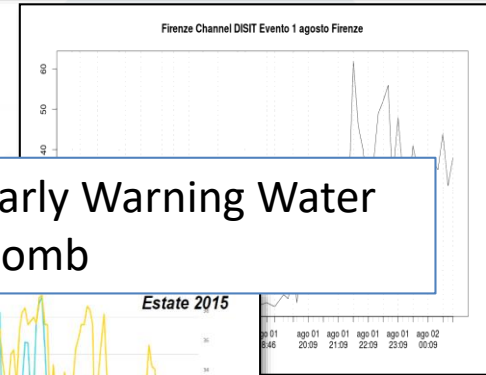


Figure 5: Comparison among Tables 2 and 3 with respect to

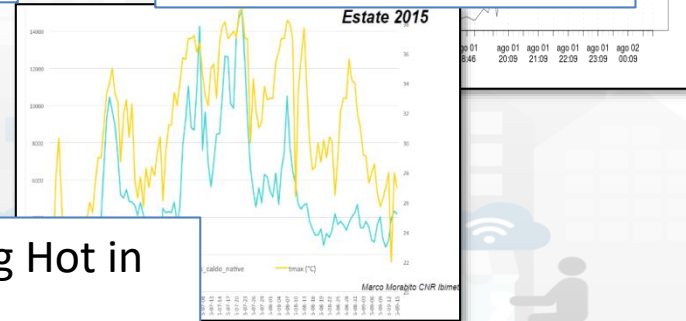
Predicting at EXPO2015



User behaviour



Early Warning Water Bomb



Early Warning Hot in Tuscany



Traffic Flow Tools



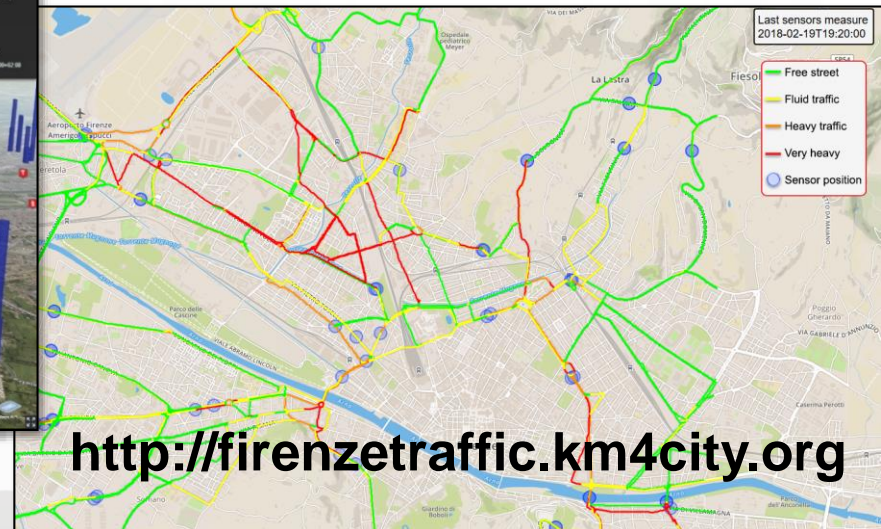
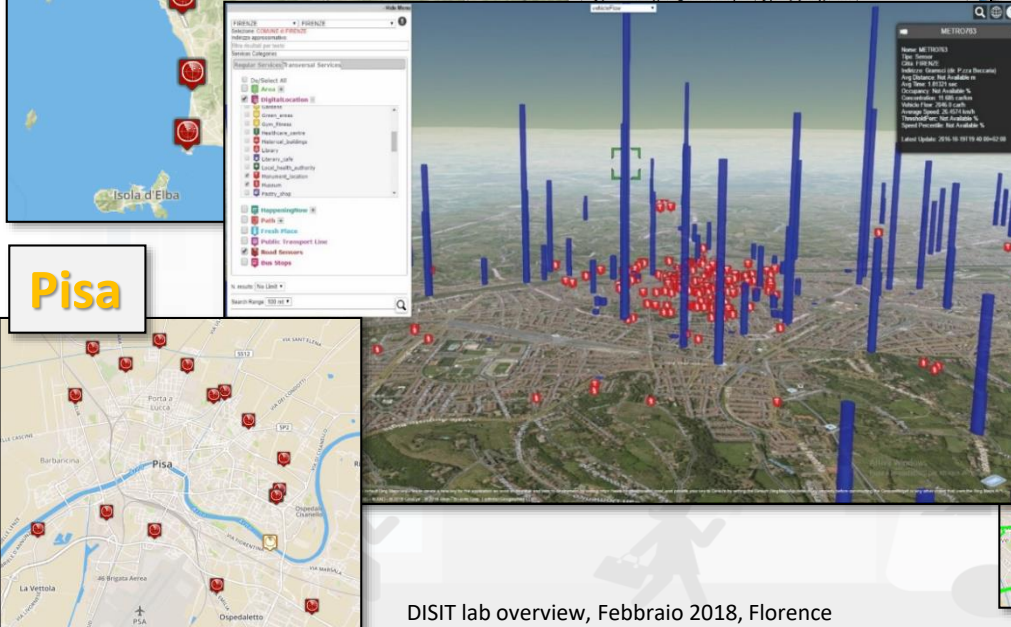
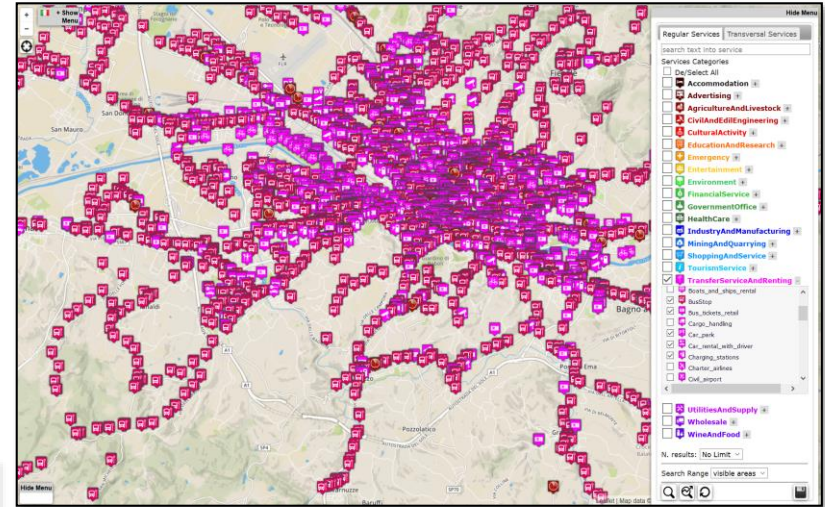
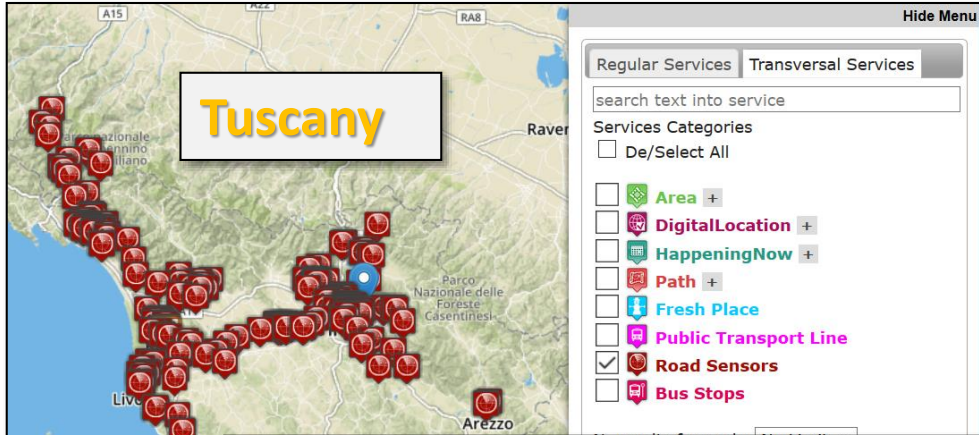
UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB



- Spire and Virtual Spires (cameras), Bluetooth, ..
- Specifically located: along, around, ..



Smart Cloud - Computing

- **Projects:** <http://www.disit.org/5501>
 - ICARO: <http://www.disit.org/5482>
 - Social Museum and Smart Tourism
- **Tools:** <http://www.disit.org/5489>
 - Smart Cloud Engine and reasoner
<http://www.disit.org/6544>
 - Cloud ontology and tools:
<http://www.disit.org/5604>
 - Configuration analysis and checker
 - Service Level Analyzer and control
 - Cloud Simulation, ICLOS
 - Cloud Monitoring, SM




<http://www.cloudicaro.it>



<http://www.disit.org/6588>



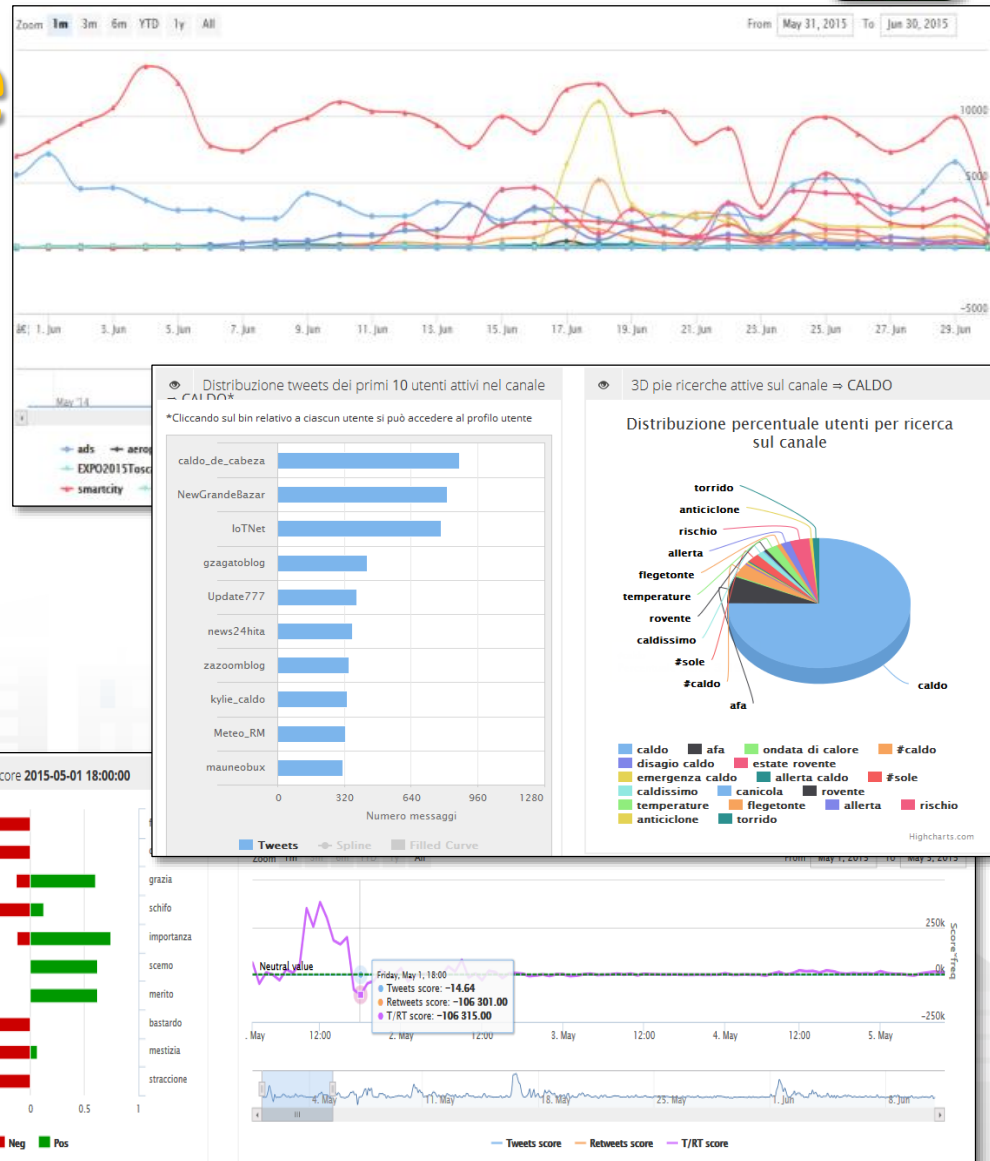
Text and Web Mining

- **Projects:** <http://www.disit.org/5501>
 - OSIM: <http://www.disit.org/5482>
 - SACVAR: <http://www.disit.org/5604>
 - Blog/Twitter Vigilance
- **Tools:** <http://www.disit.org/5489>
 - Text and web mining, Natural Language Processing
 - Service localization  <http://osim.disit.org>
 - Web Crawling
 - Competence analysis
 - Blog Vigilance, sentiment analysis



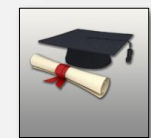
Twitter Vigilance

- <http://www.disit.org/tv>
- Citizens as sensors to
 - Assess sentiment on services, events, ...
 - Response of consumers wrt...
 - **Early detection** of critical conditions
 - Information channel
 - Opinion leaders
 - Communities
 - Formation
 - **Predicting volume of visitors for tuning the services**



Mobile Computing

- **Km4City:** Smart City mobile applications
 - [Http://www.km4city.org/app](http://www.km4city.org/app)
- **Content Organizer:** Media Distribution and Social Support, e-learning
- **Mobile Emergency:** navigation and collaborative emergency management
 - <http://www.disit.org/5500>
- **Mobile Medicine:**
 - <http://mobmed.axmedis.org>
- **Coll@bora:** support for impaired people
- **FODD 2015:** <http://www.disit.org/6593>
- **Other:** Monitoring Cloud, monitoring camper,



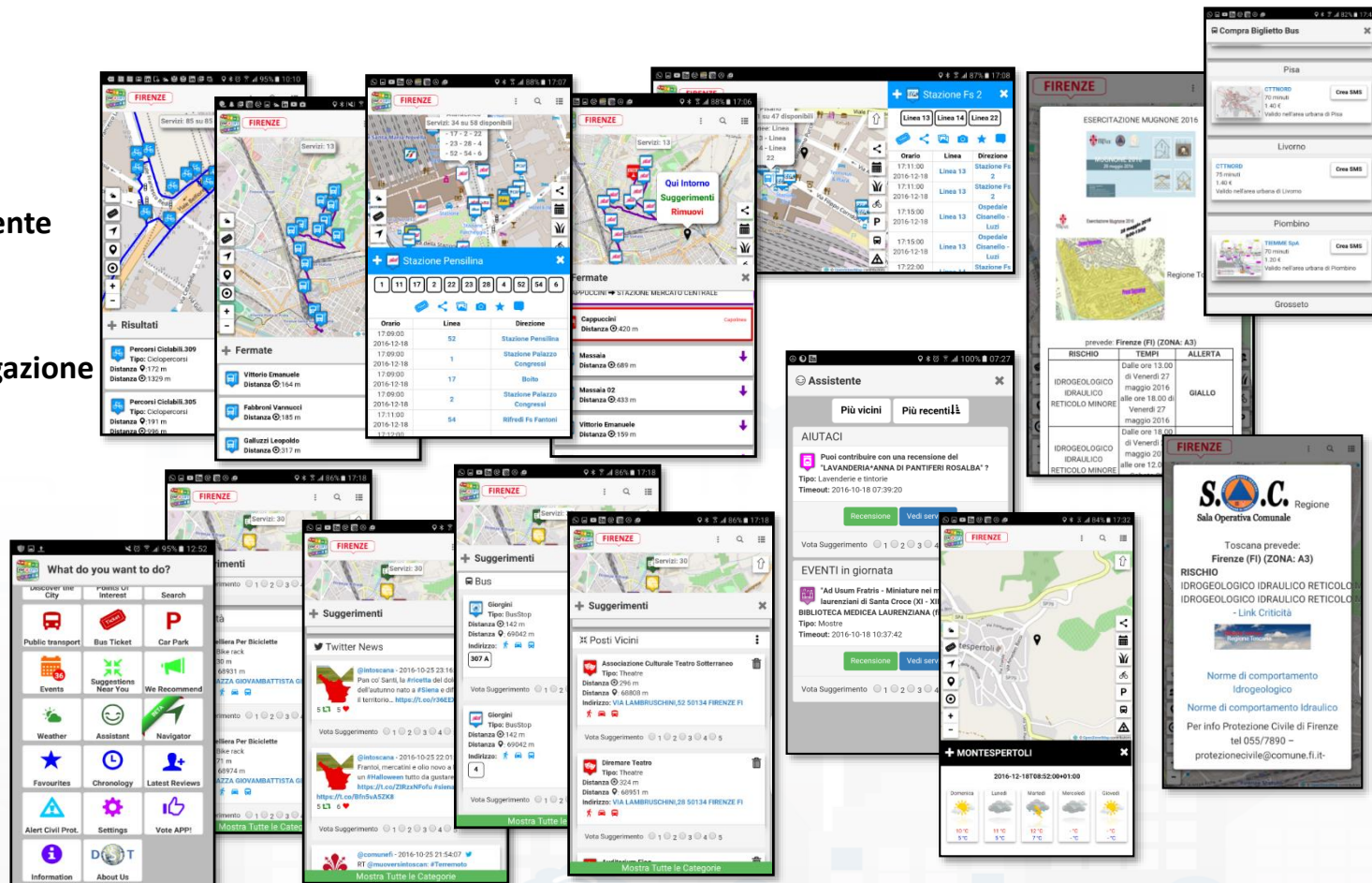
...



Toscana dove cosa,



- Tutta la Toscana
- Personalizzabile
- Profilata per tipo di utente
- Trasporto pubblico
- Traffico, percorsi, navigazione
- Parcheggi liberi
- Costi benzina
- Suggerimenti
- Assistenza
- Protezione civile
- Meteo
- Biglietti bus
- Punti di Interesse
- Contributi degli utenti



<http://www.km4city.org/app>



Corsi di docenti afferenti al Disit

- Triennale
 - Sistemi Distribuiti – Prof. Paolo Nesi
 - Sistemi Operativi – Pierfrancesco Bellini
 - Fondamenti di Informatica per Ingegneria Gestionale – Michela Paolucci
 - Fondamenti di Informatica per Infermieristica – Gianni Pantaleo
- Magistrale
 - Big Data and IoT – Prof. Nesi (Big Data, Architecture, Cloud, IoT)
 - Knowledge Engineering and Security – Pierfrancesco Bellini (Knowledge Engineering, Web Security, Natural Language Processing)
- Altri corsi:
 - Data Intelligence – Corso di Intelligence e Sicurezza Nazionale – Prof. Paolo Nesi
 - Master in Big Data-Mabida: architetture, Big Data, Knowledge engineering, Natural Language Processing, cloud, etc.



DISIT Lab

Distributed Data Intelligence and Technologies Lab
Distributed Systems and Internet Technologies Lab

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