



Km4City overview and start working on it

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www.Km4City.org

















Agenda

- Km4City Roadmap
- Data and Model
- Smart City Control Room
- Smart City API
- Monitoring Traffic Flow and Parking
- Monitoring City Users via Wi-Fi
- Engaging Users Via Mobile App
- Monitoring city Users via Social Media
- Development Tools
- City Resilience and DSS
- using and Contributing to Km4City
- Info and Documents





Aggregate & integrate data

- Multiple protocols from urban operators,
- open data, IOT, sensors, internet of everything, cloud, mobile devices, Wi-Fi, social media, ...

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Data Exploitation performing

- predictions, reasoning, business intelligence, ..
- users behavior analysis, decision support system, ..
- Control Room, Real Time Monitoring tools,
- Produce value from data enabling to
 - Stimulate virtuous behavior, influence City Users!
 - Put in action CITY Strategies







Nascondi Menu



Sentient Urban Platform for Smart City

- Set up an ICT based Urban Platform integrated and unified data management among services, city operators and city users:
 - Control Room, Real Time Monitoring
 - decision support, assessing and monitoring risk and resilience
 - Data analytics and business intelligence
 - predictions, reasoning, city users behavior analysis,
 - Reading the city: data, users behavior and needs, ...
 - IOT, Open data sensors, private data, static and real time data.
 - City Strategies: stimulate virtuous behavior of City Users
 - participation, totem, twitter, Apps, etc.
 - Transform Data into value
 - Put in action smart city innovative solutions and services, development tools



Transport systems Mobility, parking



Public Services Govern, events, ...



Sensors, IOT Cameras, ..



Slow and Real Time data flows

Static,

Cloud

uo

architecture

parallel a

Distributed and

DISCES

Environment, Water, energy



Shops, services, operators



Social Media WiFi, network











DISIT lab, Sii-Mobility, Km4City, 1st June 2017









- Open Source
- Collaborative work: data, API, programming, etc.
- Decision Support: dashboard, mobile API
- Real time and statistical data
- Flexible since all tools are replaceable and architecture is modular
- Standard based: any protocol, any channel, any format
- Interoperable: any protocol at level of component, easy to integrate with present systems
- Robust: supporting HA (high availability), FT (Fault Tolerant), Cloud, → Containers
- Scalable and schedulable: DISCES

Data & Model

http://www.km4city.org/?infoDocs







The World of Linked Data in one click wit LOG of DISIT.ORG bilion and bilion of connected triples... http://log_disit.org lod-cache mber of triple

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Fermate Firenze Comuni in Toscana Ricerca Testuale

- Nascondi Menu

Seleziona una provincia: FIRENZE

Seleziona un comune:

FIRENZE

Present data on **Tuscany Region** June 2017 Nascondi Menu KM 4 CITY Previs velato poco nuvoloso 20°C / 33°C 23°C / 27°C schiarite

http://servicemap.km4city.org

Road Graph (Tuscany region)

132,923 Roads 389,711 Road Elements 318,160 Road Nodes 1,508,207 Street Numbers Info on: points, paths, areas, etc. Services (20 cat, 512 cat.) 16 Pub. Transport Operators 21.280 Bus stops & 1081 bus lines

Dynamic/real-time in Tuscany Region

- Real time bus lines: 144 updates X day X line
- 1081 Pub Lines: 1-2 updates per day, time and path
- +210 parking status: 76 updates X day X sensor
- 796 traffic Sensors: 288 updates X day X sensor
- 285 weather area: 2 updates X day X area
- +12 hospital Triage status: 96 updates X day X FA
- 1600 Fuel stations: 1 update X day X station
- 22 Environmental data: 20 updates X day X sensor New: Bike Sharing data
- New: Pollination data
- Florence ent.events: about 60 new events X day New: Florence traffic events,
- Wi-Fi: > 400.000 measures X day
- App mobiles: > 50.000 measures X day
- more than 40.000 distinct users X day
- From 600.000 to 4.5 M Tweets X day many IOT



Servizi Regolari Servizi Trasversali

Nascondi Menu







Other Sensors and Actuators, IOT

- Restricted Traffic Zone Gates
 - Passages, payment, alerts,
 - Wi-Fi control, RFI control, etc.
- Road Direction manager: panel, red-light, etc.
 - Status and action
- Environmental Sensors:
 - Air quality, pollution, rain, allergens, temperature,
 - humidity,...
- Public Light Pillar
 - Traffic flows, environment,
 - Wi-Fi, Tv-Camera, BT servers, on/off, percentage of light, ..
- Waste Manager
 - Level, kind, status, on/off
- Recharge station, column
 - Free slots, consumption, next time slot, ...



AND INTERNET TECHNOLOGIES LAB

- Environmental Sensors:
 - Air, temperature, humidity,
 - water level in rivers
 - Status of underpass and bridges

Risk assessment

- Value of the buildings,
- hydrogeological risk map,
- earthquake risk map, ...
- people distribution and location
- Position of recover places,
- Traffic Zone Gates
 - Passages, alerts,
 - etc.















- Statici:
 - Struttura del grafo strade: regionale integrato a OSM
 - POI, Musei, etc...: 500 categorie, 200 macro-categorie
 - Varie categorie.
- Real Time
 - Parcheggi coperti come numeri di posti liberi
 - Triage ospedali
 - Posizione distributori e prezzi della benzina
 - Percorsi ed orari aggiornati CTTnord: operatori + FFSS + tranvia + ferri, percorsi, paline ed orari: afat, ctt, cap, tiemme, amvbus, tft, vaibus, blubus, etruria mobilità, siena mobilità, cpt, trenitalia, gest, toremar.
 - Orari ferrovie regionali, traghetti
 - Twitter monitoring, sentiment analytis
 - Previsioni meteo
 - Ambientali e pollinazione
 - Bike Sharing in Pisa

- Algoritmi:
 - Routing in toscana
 - Predizioni parcheggi in Toscana
 - Predizioni presenze via Wi-Fi

























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Sii-Mobility



DISIT lab, Sii-Mobility, Km4City, 1st June 2017





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Smart City Control Room

http://www.km4city.org/?controlRoom



Sentient City Control Room





DISIT lab, Sii-Mobility, Km4City, 1st June 2017

Firenze Ambiente e Salute HD Dati ambientali su Firenze (demo)

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Firenze Energia e Colonnine HD (demo, dati simulati)

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RESOLUTE Dashboard 4XHD v5



Smart City Dashboard



Horizon 2020 European Union Funding for Research & Innovation



Cross widget interaction 1

Artistical events, traffic events, city cams



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First aids overview - Tuscany Service status of main first aids



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Servizi agli Utenti

irenze (sperimentale)



DISIT






Transport systems Mobility, parking



Public Services Govern, events, ...



Sensors, IOT Cameras, ...



Environment, Water, energy



Shops, services, operators



Social Media WiFi, network in Q



Cloud

uo





DISIT lab, Sii-Mobility, Km4City, 1st June 2017

API

City

Smart

Km4City



Smart City API

- Diversi livelli: Linked Open Data,
 - SPARQL query, Query ID, REST API
- Search: full Text, near GPS, along Line, into a polyline
 - Multidomain POIs
- Parking status
- TPL data
- Recommendation on demand
- Engagement on demand
- Weather forecast

- Twitter data related to tuned channels
- User Participation: POI rank, comment, foto
- Social Icons

Events

- Routing (in progress)
- Authentication (social in progress)
- Reporting user behavior
- Getting profiled menu

• Etc...





DISIT DISTRIBUTED SYSTEMS THEORING CONTRACT THEOREM TO AND INTERNET TECHNOLOGIES LAB http://www.disit.org

- Street and geoinformation of the territory and details for routing, navigation, ...
- Mobility and Transport: public and private, public transport, parking status, fuel stations prices, traffic sensors, etc.
- Culture and Tourism: POI, churches, museum, schools, university, theatres, events in Florence
- Environmental: pollution real time, weather forecast, etc.
- Social Media: twitter data
- Health: hospital, pharmacies, status of the first aid triage in major hospitals, ...

DISIT lab, Sii-Mobility, K

 Alarms: civil protection alerts, hot areas, ...







DIPARTIMENTO DI INGEGNERIA DELL'INFORMAZIONE



Regular Services Transversal Services Services Categories De/Select All 20 Service Macro Classes Accommodation + 🔛 Advertising + AgricultureAndLivestock Service Class \Lambda CivilAndEdilEngineering -Architectural_consulting Building_construction Cartographers Civil engineering Accommodation -Engineering consulting ж Other_specialized_construction ę Specialized construction \square Acritourism A Surveyor Value Consultants Beach_resort 📃 💄 CulturalActivity + EducationAndResearch + Bed_and_breakfast Emergency + Boarding_house 🔲 🚨 Entertainment + 🔲 🖬 Environment + Camping FinancialService + GovernmentOffice + Day care centre 🌐 HealthCare + 🖬 IndustryAndManufacturing + Farm house \Lambda MiningAndQuarrying + ShoppingAndService + Historic_residence *i* TourismService + 🚹 TransferServiceAndRenting + 🔀 UtilitiesAndSupply + 🔲 🔙 Wholesale + 🔲 🚹 WineAndFood +

Concepts of Services: Macro and subcathegory





Access to Point of Interest information, PO

- **POI**: point of interest:
- type: macro and categoria
- Position: GPS, addres, telephone, fax, email, URL, ..
- **Description**: textual, multilingua, with images, ...
- Link to dbPedia, Linked Open Data
- Links to other services
- Real time data if any: sensors data, timeline, events, prices, opening time, rules of access, status of services, status of queue, etc..
- See transversal services on ServiceMap
 - Regular and in test platform



	- Thue me				
Regular Services	Transversal Services				
Services Categorie	es				
Area +					
🗌 🛃 Hannenin					
_ ₩ Happellin	giron .				
Fresh Play	ce				
🗌 📕 Public Tra	nsport Line				
Contemporate Conte	sors				
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🗌 🚺 Tram_sto	ps				
🗌 🟮 Train_sta	tion				
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Smart_irr	igator				
🔲 🚑 Smart_be	nch				
Filter:					
search text into s	ervice				
N. results for each	n: 100 ~				
Search Range 10	0 mt v				









Service Information: different kind of services

	AURORA	TPL STOP
	LINKED OPEN GRAPH Tipology: Accommodation - Hotel	Vaibus
	Email: info@hotelaurora.info	Lines:
	Website: www.hotelaurora.info Phone: 055210283	FI-LU FI-
	Address: VIA L. ALAMANNI, 5	No availabl
I	Cap: 50100	Display 50
2	City: FIRENZE	
	Prov.: Fl	Ti
	The second se	06:46:00
	C H	08:16:00
		10:09:00
04		Central
	ZCS_1_D	×
ON	ZING Tipology: TransferServiceAndRenting - Controlled	_parking_zone
	Digital Location	8
-	Cap: 50124	6
	City: FIRENZE	
	Prov.: Fl	8
1	Remove from map	

TPL STOP : Piazza Sta	azione	(Fr. Cc)	×
Vaibus			
LINKED OPEN GRAPH			
Lines:			
FI-LU FI-VG			
No available routes			
Display 50 🗸 Bus per	page		
Search:			
Time	Line	Direction	
06:46:00 2017-03-20	FI-LU	Piazzale Verdi	^
08:16:00 2017-03-20	FI-LU	Piazzale Verdi	
10:09:00 2017-03-20	FI-LU	Piazzale Verdi	
× 017-03-20	FI-LU	Piazzale Verdi	
_parking_zone	FI-LU	Piazzale Verdi	
017-03-20	FULL	Piezzele Verdi	~
ge 1 of 1			1
ata currently	not avai	lable	

Loggia San Paolo LINKED OPEN GRAPH Tipology: CulturalActivity - Monument_location Digital Location Address: VIA DELLA SCALA, 3 Cap: 50123 City: FIRENZE Prov.: FI Photos:

×



Description: The rounded arches, the stone skeleton and the glazed terracotta medallions recall the model of the Loggiato degli Innocenti. The medallions in glazed terracotta by Andrea della Robbia and his sons Marco and Luca contain seven polychrome figures of Santi Francescani and two works of mercy Cristo conforta un Giovane and Cristo conforta un Anziano. Beneath the portico can be admired the expressive embrace between San Domenico Guzman and San Francesco d Assisi by Andrea della Robbia







General Text Search Features

- Search by text for POIs via
 - Full text: description, title, macro and category name
 - Filtering by macro and category
 - Filtering on distance and geometric shape
- Search by text with assisted suggestion to get:
 - Streets and civic numbers, or POI, locations

- Hide M	lenu
Florence Bus Tuscan Municipalities Text Search Events	
Search by Text:	
Max number of results: 100 v	
Quick address/location search	
exclude POI: AND mode:	
Via romagnosi 3, firenze	
VIA GIANDOMENICO ROMAGNOSI, 3, FIRENZE	Ľ
PROGRESSO 3 - S.R.L FIRENZE	
C OPERA 3 S.R.L FIRENZE	
A Second Andrew Street Andrew	F
VIA FRANCESCO DOMENICO ROMAGNOSI GELLO, 3, SAN GIULIANO TERME	
VIA GIAN DOMENICO ROMAGNOSI, 3, ROSIGNANO MARITTIMO	
VIA GIAN DOMENICO ROMAGNOSI, 3, PRATO	
VIA GIAN DOMENICO ROMAGNOSI, 3, SESTO FIORENTINO	
ROMAGNOLI PALMIRO - FIRENZE	
Romagnoli - FIRENZE	
VIA MARIO ROMAGNOLI, 3, PISTOIA	/
PELLETTERIA EVA DI ROMAGNOLI LORENZO - FIRENZE	4
Campo di calcio "Romagnoli - FIRENZE	ØQ
STEFANO DI ROMAGNOLI STEFANO - FIRENZE	
VIA GIANDOMENICO ROMAGNOSI, 34, FIRENZE	
VIA GIANDOMENICO ROMAGNOSI, 35, FIRENZE	
VIA GIANDOMENICO ROMAGNOSI, 36, FIRENZE	
VIA GIANDOMENICO ROMAGNOSI, 19, FIRENZE	
VIA GIANDOMENICO ROMAGNOSI, 23, FIRENZE	
VIA GIANDOMENICO ROMAGNOSI, 18, FIRENZE	







Around a point or POI



Each request or search in the Km4City model can be referred to a point and a ray, to an area, to a polyline









Supporting City Users in using Public Mobility

- Public Transport, PT
 - Getting tickets

università degli studi FIRENZE

 Getting bus stops, lines, and timelines for bus, train and tramline (GTFS, ETL)

http://www.disit.org

- Searching Services along a Pub. Transport line or closer to a stop
- Searching the closest bus stops
- searching for BUS stops via name
- real time delays of busses
- \rightarrow multimodal routing for Pub. Transport









Supporting City Users in using Private Mobility

- Private Transport
 - Getting closer parking
 - Getting parking forecast
 - Getting closer free space on parking
 - Getting fuel stations location and fuel product prices
 - Searching Services along a path or closer to a point or Service as Hotel, Restaurants, square, etc.
 - Getting closer cycling paths
 - \rightarrow Recharging stations: location and status
 - \rightarrow Getting traffic information















Private Mobility: routing and navigation paths

- To get the path from two points/POIs:
 - Shortest for pedestrian
 - -Quietest for pedestrian
 - Shortest for private vehicles
- Search for POIs along the identified Path!
- <u>http://www.disit.org/ServiceMap</u>

- Hide	Menu	
Florence Bus Tuscan Municipalities Text Search Events		
Select an agency:		
- Select an Agency -		Tomente Mugpon
Select a line:		Mac.
- Select a Line - V		
Select a route:		
- Select a Route - V		Fortezza da Basso
Select a bus stop:		00 CO
- Select a Stop - V		In a ch
Position of selected Busses		rs.
Quick address/location search		
exclude POI:		his low his
		OEL
		Centrale
Actual Selection		Mar Allow
Coord: 42 7681 11 2527		
Address LUNGARNO DEGLI ARCHIBUSIERI, 18. EIRENZE		
		folimoda
Path from here Path to here		KRUOLO I
a la faite Area apartica Capathiari di Firanza (distra 0001)		
Sports_facility: Area Sportiva Canottien di Firenze (dist:0,0001)		Arno 964
Tourist trail: Il percorso del Principe - The Prince s way		155 AVA
(dist:0.0000)	~	L'ATUNA
Path		GARNO SO
From: PIAZZA DELLA STAZIONE, 42, FIRENZE		BORGO SAN ED
To: LUNGARNO DEGLI ARCHIBUSIERI, 18, FIRENZE		In ADIANO
Route via: foot_shortest ~		Ga
		In the second
Search Path		A Star Ye HA
		VIA DE SALAS
Found 1 paths (in 5.959s)	^	CL CAMP, CHIR ST ST
Length: 1262m arrival time:12:58:12 (00:14:24)		ruccio esa si
1. nd 305m (12:43:33)		Giardino
1. foot 13m (12:43:42)		Torrigiani
2.1001 15m (12:43:53) 3. foot 29m (12:44:14)		UR ROM
4. foot 35m (12:44:39)		Giardino di Boboli Forte di
5. foot 16m (12:44:50)		Beivedere
C fact 7m (40: AA:EE)		The show the state
where of the second		The Constant of the Constant o
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and the second sec	anna a	the same more and
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New Experience to access at Cultural and Touristic info

• Getting location and description of Point of Interests, POIs: culture and tourism first

http://www.disit.org

- Location, images, phone, URL, etc.
- Get image, video, audio, ...

università degli studi FIRENZE

- Search for POIs in areas and closer
- Get routing to reach location or POI by walk downtown
 - searching Services along the path
- Search for location, full text assisted
- Leave a score, take a picture, etc..







Access at Environmental information

- Getting weather forecast for the next hours and days
- Getting alert information from Civil protection
- Getting air quality status
- getting actual weather status: temperature, humidity, pressure, rain level,
- etc.









Profiled Suggestions to City Users

- Personalized suggestions
 - The server provide suggestions in the user context (location and time) arranged in a number of categories
 - Culture, mobility, food and drink, etc.
 - Alerts: civil protection, city council, twitter data, etc.
 - The city user may reject some of them, thus the suggestion engine learns about preferred topics and category













Profiled Engagements to City Users

- The user are profiled to learn habits:
 - Personal POI and paths
 - Mobility habits
- Information and engagements sent to the city users are programmed according to the user evolution to:
 - Stimulate virtuous habits
 - More sustainable habits
 - More healthy habits, etc.
 - Get feedbacks
 - Provide bonus and prices, ...
 - Send alerts,



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the same starter in		Sondaggio
nin mini = s	Arena Esterno Note Poggetto	Vota Suggerimento 0 1 0 2 0 3 0 4 0 5
che prodice a		
	Tipo: Testro Distanza @ 351 m	



DISIT lab, Sii-Mobility, Km4City, 1st June 2017



ices Categorie



- Spire and Virtual Spires (cameras), Bluetooth, ...
- Specifically located: along, around, ...





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AND INTERNET TECHNOLOGIES LAB http://www.disit.org





DISIT lab overview, January 2017, Florence







Free Parking PREDICTION

Careggi car park					
Model	BRNN model results				
features	R-squared	RMSE	MASE		
Baseline	0.974	24	1.87		
Baseline + Weather	0.975	24	1.75		
Baseline + Traffic sensors	0.975	24	2.04		
Baseline + Weather + Traffic	0.975	24	1.87		
sensors		-	1.07		

- Active on
- «Firenze dove cosa»
- «Toscana dove cosa»









User Behaviour Analysis

- Monitoring movements by traffic flow sensors
 - Spires and virtual spires
- Monitoring movements from Mobile Cells
 - Unsuitable for precise tracking and OD production
- Monitoring movements from Wi-Fi
- Monitoring movements and much more from mobile Apps











Predicting Models for Admin. & City Users

- Aiming at improving
 - quality of service,
 - distributing workload
 - early warning
- Traffic Flows & People Flows
 → crowd , #number of people
- Parking Status → free slots
- Weather Forecast (LAMMA)











WiFi Monitor tool



66

















Prediction and identification of anomalies



Guessing number of users of Wi-Fi Access Points



DISIT lab, Sii-Mobility, Km4City, 1st June 2017

Origin Destination Matrix Estimation



Firenze - Saturday November 12 2016 20:11:59







♀ * 7 .d 83% ■ 17

Annulla

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dirizzo: VIA BASSI 25 50025 MONTESPERTOLI FI

Km4City APP, features 1/3 Sii-Mobility KM 4 CI

- 5 languages: IT, EN, SP, DE, FR
- Profiles city users: Citizens, commuter, student, tourist, operator, etc..
- Profiled Menu per POI
 - adaptive
- Main Menu: dynamic, and personalized
- Search Text
- Search per POI
 - Near to you, near to a point, line...
- Other search
 - Close to you, events green areas, public transport, tickets, Cycling, parking,
 - Etc.
 - POI
 - Preferred, Social icon
 - Ranking, Comments, images









DISIT lab, Sii-Mobility, Km4City, 1st June 2017

Km4City APP



200÷

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GET

Hiemme



- Smart Parking, in Tuscany
- **Smart First Aid in Tuscany**
- Smart Public Transportation in Tuscany
- **Smart Fuel pricing in Tuscany**
- **Bike Sharing** ٠
- Weather condition in Tuscany
- **Pollution and Pollination in** Tuscany
- **Traffic Sensors in Tuscany**
- **Smart Routing in Tuscany**
- **Smart Transportation in Florence**
 - Events, traffic, ... ٠
- **Entertainment Events in Florence**





formatio





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· · ·	Servizi: 6 su 6	disponibili	Search Stops	Around You
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The second	H-Da.	531 A		Search Cit
*			FIRENZE	
•			Se	earch Stops By
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			alai	
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Fi-Mosse → Stazion dell'aria ③ 1759 m ♀ 2*	ne di monitoraggi 135 m	o della qualità NO2 PM10 75.0 16.0	BluBus	Chiasti Vallary
 Fi-Mosse → Stazion dell'aria 1759 m ♀ 2* 	ne di monitoraggi 135 m	o della qualità NO2 PM10 75.0 16.0	(BluBus	Chiant Values
Fi-Mosso → Stazion dell'aria © 1759 m ♥ 2' Fi-Bassi Fi-Bassi	ne di monitoraggi 135 m	o della qualità NO2 PM10 75.0 16.0	<u>BluBus</u>	
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Fi-Mosse → Stazior dell'aria ② 1759 m ♀ 2' Fi-Bassi + Fi-Bassi < ℃ No2 So2 Benzene	e di monitoraggi 135 m 135 m 77.0 µg/m ³ 2.3 µg/m ³ 1.4 µg/m ³	o della qualità NO2 PM10 750 160 X X Max Orario Max Orario Max Orario Max Orario	BluBus BluBus	Chinest Volters
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FIRENZE

Fuel Stations

Andrea

Type: Fuel station

Distance: 9 4358 m

Stazione Di Servizio Agip Manni

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14:44:00 14:45:00

2

14

527 08-06

537 08-0

14:45:00 14:45:00

ices: 362 on 540 available

Closer 🛛 Cheaperli 🌣

Petrol Petro

1.514 € 1.344 €

Served Self



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Pi Pronto Soco Pronto Soco Pronto Soco Stato Priorità In Visita In Visita Oss. Temporanea Totali	iù vicin corso Az ccorso ii ii 0 1 1 1 2	i O Più clenda O Azien 2' 4 0 5 17 26	vicini Q da Osj 3' 2 1 4 7 14	Dedalio 4* 0 1 3 1 5	era.

DISIT lab, MajorCities 2017, 13 June 2017

Km4City APP





• Mobility

- Paths and stops, time
- Parching + prediction
- Ticketing
- Flow + prediction
- Navigation
- Connection with devices
- XXX Sharing
- Personal Assistant
 - Info, Engagement
 - Help, Civil protection
- Suggestions:
 - Personalized and adaptive:
 banned e typed per city user.
 - POI, Twitter, Events,
 - Weather forecast,
 - Civil Protection









Reasoning on App Data and for App

- User behavior analysis
 - engagement on demand
 - Reconstruction of user behavior on t he move and in the city in general
 - Pedestrian, TPL, Bike, private, etc.
- Production of Engagements....
- Suggestions...
- Routing....







Rule name	Туре	#sent	#viewed	#viewed on #sent	Description
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%	Suggest (in german) an event currently on in Florence
daily event en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%	Suggest (in english) an event currently on in Florence
	- commuter	5 (0.29%)	0 (0%)	0 (0%)	
	- student	14 (0.81%)	0 (0%)	0 (0%)	
	- tourist	1462 (85%)	25 (35.71%)	25 (1.71%)	
	- citizen	113 (6.57%)	39 (55.71%)	39 (34.51%)	
	- operator	0 (0%)	0 (0%)	0 (0%)	
	- disabled	0 (0%)	0 (0%)	0 (0%)	
	- all	119 (6.92%)	6 (8.57%)	6 (5.04%)	
daily_event_es	ENGAGEMENT	6 (0.01%)	4 (0.41%)	66.67%	Suggest (in spanish) an event currently on in Florence
daily_event_fr	ENGAGEMENT	6 (0.01%)	0 (0%)	0%	Suggest (in french) an event currently on in Florence
daily_event_it	ENGAGEMENT	5459 (6.73%)	296 (30.02%)	5.42%	Suggest (in italian) an event currently on in Florence
parking_en	ASSISTANCE	141 (0.17%)	128 (12.98%)	90.78%	Alert (in english) if the user parked in a residential parking zone
parking_es	ASSISTANCE	3 (0%)	3 (0.3%)	100%	Alert (in spanish) if the user parked in a residential parking zone
parking_it	ASSISTANCE	187 (0.23%)	1 (0.1%)	0.53%	Alert (in italian) if the user parked in a residential parking zone
shoot_a_photo_de	ENGAGEMENT	68 (0.08%)	1 (0.1%)	1.47%	Ask (in german) a contribution for a nearby point-of-interest








OD Matrix scalabile





Anonymous User Behavior Analysis





Heat Map from Mobile: users as sensors



D∰Т

Recommender - Heatmap and Trajectories Clusters of City Users Together

Firenze - Sunday January 8 2017 13:57:00



80







User Behavior Analyzer



81





UNIN FIR User influencing, engaging, monitoring & **Follow Up**

City & City Operators

Strategy Edito	or							1848.9 1232.6 616.3	edente 2078
	DOT T The second							0 21:00	Engagement Sent
		Rule name	Туре	#sent	#viewed	#viewed on #sent	Description	Engagment Created (from Stats) 706 529.5 353 Prec Pre	4 min CEngagemen 4 min
	Second P	daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%	Suggest (in german) an event currently on in	176.5	Engagement Created
		daily event en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%	Suggest (in english) an event currently on in	21:00 21:00 Engagement Viewed (4 hours)	(4 min) () Engagemen (4 min)
			- commuter	5 (0.29%)	0 (0%)	0 (0%)		18	
⊗ O ⊠ © Assi	♀ま⊠ * .d 100% ■ 07:27 ३६		- student	14 (0.81%)	0 (0%)	0 (0%)		9 Prec 4.5 Attu	edente 17
	Più recentil 1		- tourist	1462 (85%)	25 (35.71%)	25 (1.71%)		0 21:00	Engagement Viewed
	con una recensione del NNA DI PANTIFERI ROSALBA" ?		- citizen	113 (6.57%)	Inform				(19 min)
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FIRENZE Navigazione Servizi: 100 su 1516 disponibili Vota Sup	Più vicini Più recenti		- disabled	0 (0%)	The	e Road cle	eaning is this night		Attuale
	ata EVENTI in giornata s - Miniature nei n ing Croce (XI - XII) aurenziani di Santa Croce (XI - XII) sec) " presso		- all	119 (6.92%)	The	e waste ir	n S.Andreas Road is full		(29 min)
BIBLIOTECA M Tipo: Mostre Timeout: 2016-1	LAURENZIANA (I BIBLIOTECA MEDICEA LAURENZIANA (fino a 2017-01-07) Tipo: Mostre Distanza ©:2671 m	daily_event_es	ENGAGEMENT	6 (0.01%)	Engage				
	Vedi servizio	daily_event_fr	ENGAGEMENT	6 (0.01%)	Pro	vide a co	mment, a score, etc		 Precedente Attuale
	Vota Suggerimento 0 1 0 2 0 3 0 4 0 5	daily_event_it	ENGAGEMENT	5459 (6.73%)	Stimulate	e / recom	mend		18:00 24. Oct
	fill this survey! survey about turist came back home Timeout: 2016-10-18 18:01:04	parking_en	ASSISTANCE	141 (0.17%)	Eve	ents in the	e city, services your may b	e interested,	59 min)
+ Risultati X	Sondaggio	parking_es	ASSISTANCE	3 (0%)	etc	••			- Precedente
Distanza ©:351 m	Vota Suggerimento 💿 1 💿 2 💿 3 🔍 4 💭 5	parking_it	ASSISTANCE	187 (0.23%)	Provide B	onus			t 22. Ott 23. Ott
Vistanza O:351 m	Any Mobile	shoot_a_photo_de	ENGAGEMENT	68 (0.08%)	Sine	ce you ha	ave parked nere you we ca	in get 1 Bonus	59 min
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	App							17. Oct 18. Oct 19. Oct 20. Oct 21. C	Oct 22. Oct 23. Oct

ServiceMap.

(4 min) 1 Engagemen... (4 mir

Km4City

1 Engagement Sent (4 hours)

Monitoring City users Via Social Media http://www.km4city.org/?controlRoom http://www.km4city.org/?devTools http://www.km4city.org/?infoDocs http://www.km4city.org/?app DISIT lab, Sii-Mobility, Km4City, 1st June 2017







- http://www.disit.org/tv
- http://www.disit.org/rttv
- Citizens as sensors to
 - Assess sentiment on services, events, ...
 - Response of consumers wrt...
 - Early detection of critical conditions
 - Information channel
 - Opinion leaders
 - Communities
 - Formation
 - Predicting volume of visitors for tuning the services









Prediction/Assessment

- Football game results as related to the volume of Tweets
- Number of votes on political elections, via sentiment analysis, SA
- Size and inception of contagious diseases
- marketability of consumer goods
- public health seasonal flu
- box-office revenues for movies
- places to be visited, most visited
- number of people in locations like airports
- audience of TV programmes, political TV shows
- weather forecast information
- Appreciation of services











Early Warning



DISIT lab, MajorCities 2017, 13 June 2017

Predictive models



Attendance at long lasting events: EXPO2015



Attendance at recurrent events: TV, footbal



Twitter Vigilance su Firenze

(sperimentale)



Sat 24 Dec @ 10:37:57



Development Tools









- Smart City API:
 - Several kind of APIs
- Generator "ServiceMap", <u>http://servicem</u>
 - Call per web and mobile App
 - Embedding in web pages
 - Collaborative work
- Load new data: manual and automatic
 - POI, IOT, etc.
 - Load of Shape & Paths
 - Collaborative work
- Dashboard builder
 - Production of dashboard per control room
 - Embedding view of any other analytics of Km4City or of third party: wifi, 3D, flow, recommend, engager, etc.
 - Collaborative work

Higher level Dashboard



nergy (demo)

(4 min) () ()?

(9 min) 0 05











D

Dashboard Builder http://www.disit.org/6935





Transport systems Mobility, parking



Public Services Govern, events, ...



Sensors, IOT Cameras, ...



Environment, Water, energy



Shops, services, operators



Social Media WiFi, network in Q

Http://www.km4city.org



Cloud





DISIT lab, Sii-Mobility, Km4City, 1st June 2017

API

City

Smart

Km4City







- Manuale a partire da:
 - tabelle in CSV; forme: SHP, WKT
- Automatico da tutti i formati:
 - SHP, CSV, KLM, XML, JSON, db, xls, txt, triple, etc.

• Dati dinamici, caricamento automatico:

- Programmato con scheduler DISCES
- Processi in ETL o Java o C o Python
- Tipicamente: Ingestion (ETL), quality improvement (ETL), mapping (KARMA)
- Procedure «open source» accessibili come esempi e come sistema di sviluppo si veda tutorial del Luglio 2016: <u>http://www.disit.org/6690</u>















DISIT DataGate

- To load new data into Km4City model in short time ..
 - Upload your CSV, XLS, XLSX directly on our CKAN DataGate.
- DataGate allows you
 - fastening the data ingestion, from your CKAN to our model
 - formatting and improving your data, assisting you in the process









Loading Shapes and Paths for search

https://arthur-e.github.io/Wicket/sandboxgmaps3.html

http://www.km4city.org/wkt/



DISIT lab, Sii-Mobility, Km4City, 1st June 2017



DISIT lab, Sii-Mobility, Km4City, 1st June 2017



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→ C | log.disit.org/service/?graph=df5b4f67f01b7d96071475d62068e0fe

Linked Open Graph



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CITY



università degli studi FIRENZE

DINFO



DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB http://www.disit.org

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City Resilience and, DSS, Decision Support Systems







Problems and issues

- Cities include critical infrastructures strongly related / depended each other:
 - Transport, energy, communication, cyber, health...
- Risks for these Critical Infrastructure (safety and security) may be due to natural and/or human made events.
- UTS, Urban Transport System, is one of the most challenging since UTS is the via by which many problems may propagate but also the path used by solutions and the recovery actions.















Prepare Absorb Recover

Adapt



Time









90+G

resolute

- Three main layers
- Complex System modeling: function, processes, resources, time, events, etc..
 - Functional Resonance Analysis Method, FRAM
 - Resilience Analysis Grid, RAG
- Decision Support System, DSS
 - System Thinking, Goal Models
 - Risk analysis
 - UTS/ITS decision supports
- Data, big data access and exploitation
 - Data Analytics, Internet of Things, sensors, flows
 - People flow and behavior
 - Social Media









Relevant Services

San Martino alla Palma

Moscia

Risk Assessment



Aerial with labels

Flood Event Flood Observation Traffic Observation Damage analysis Layers panel Vulnerability info Service Observation



Assessing Risk

- hydraulic
- Seismic

Mir	n asset value: 90			
	Service	Street	Type KM 4 CITY	Value
	villa delle terme case di cura	VIALE MAZZINI GIUSEPPE, FIRENZE	Publi	100
2	villa dei pini srl	VIA FOSCOLO UGO, FIRENZE	Public	100
۷	Poggio Secco	VIA INCONTRI, FIRENZE	Public_hospital	100











Sii-Mobilit

- Experimentations and validation in Tuscany
- Integration with present central station and subsystems
- DISIT lab, Università di Firenze, is the tech-scientific coordinator



ECM; Swarco Mizar; Inventi In20; Geoin; QuestIT; Softec; T.I.M.E.; LiberoLogico; MIDRA (autostrade, motorola); ATAF; Tiemme; CTT Nord; BUSITALIA; A.T.A.M.; Effective Knowledge; eWings; Argos Engineering; Elfi; Calamai & Agresti; Project; Negentis





General Objectives

- greater efficiency,
- greater sensitivity to the needs of the citizen,
- lower emissions,
- better environmental conditions;
- info-training programs to help city user in getting virtuous habits;
- reduce transportation costs and travel times for users, for operators and administrations,
- optimization solutions.





- simplify the use of mobility systems
 - innovative sensors for AVM and private transport on the territory
 - integrated systems for payment and identification
 - driving / offline routing solutions
 - connect the drive, smart drive or walk
 - Integration of data from operators and different type sources
 - advanced management of resources measurement of flows realization of sensors, actuators
- Testing on municipalities and provinces of Tuscany
- Contribute to the improvement of national and international standards

Principali Delibere su Sii-Mobility



PA	Tipo di atto
Provincia di Prato	Delibera di Giunta n.267 del 30.10.2012
Comune di Prato	Delibera di Giunta n.474 del 30.10.2012
Provincia di Firenze	Delibera di Giunta n.147 del 06.11.2012
Comune di Firenze	Delibera di Giunta n.403 del 06.11.2012
Provincia di Pistoia	Delibera di Giunta n.156 del 08.11.2012
Comune di Pistoia	Delibera di Giunta n.321 del 08.11.2012
Comune di Pisa	Delibera di Giunta n.203 del 06.11.2012
Comune di Arezzo	Delibera di Giunta n.498 del 07.11.2012
Regione Toscana	Delibera di Giunta n.249 del 15.04.2013

http://www.Sii-Mobility.org



http://www.resolute-eu.org

 Develop European Resilience Management Guidelines (ERMG)

resolute

- Develop a conceptual framework for creating/ maintaining Urban Transport Systems
- Enhance resilience through improved support of human decision making processes, particularly by training professionals and civil users on the ERMG and the RESOLUTE system
- Operationalize and validate the ERMG by implementing the RESOLUTE Collaborative Resilience Assessment and Management Support Systems (CRAMSS) for Urban Transport Systems addressing Road and Urban Rail Infrastructures
 - Pilots in Florence and Athens
- Adoption of the ERMG at EU and Associated Countries level

University of Florence: DISIT lab DINFO (Proj coordinator), DISIA and DST	UNIFI	IT
THALES	THALES	IT
ATTIKOMetro	ΑΤΤΙΚΟ	GR
Comune di Firenze	CDF	IT
Centre for Research and Technology Hellas	CERTH	GR
Fraunhofer-Gesellschaft zur Förderung der angewandten Forschung e.V.	FHG	DE
HUMANIST	HUMANIST	FR
SWARCO Mizar	SWMIZ	IT
Associação para o Desenvolvimento da Investigação no Instituto Superior de Gestão	ADI-ISG	PT
Consorzio Milano Ricerche	CMR	IT





Horizon 2020 European Union Funding for Research & Innovation

REnaissance of PLaces with Innovative Citizenship And TEchnology

http://replicate-project.eu/

- demonstrate Smart City technologies in energy, transport and ICT in districts in:
 - San Sebastian, Florence and Bristol,
 - follower cities of Essen, Nilufer and Lausanne
- Cities are the customer: considering local specificities
- Solutions must be replicable, interoperable and scalable.
 - Integrated Infrastructure: deployment of ICT architecture, from internet of things to applications
 - Low energy districts
 - Urban mobility: sustainable and smart urban services

DISIT lab, Sii-Mobility, Km4City, 1st June 2017

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35 ESADE BUSINESS SCHOOL ESADE SPAIN

□ 36 SISTELEC SOLUCIONES DE TELECOMUNICACION, S.L. SISTELEC SPAIN


Governing tHe smart city: a gOvernancecentred approach to SmarT urbanism – GHOST



General Objectives

- Offer a comprehensive framework for measuring and reassessing urban smart development and related rankings
- Critical assessment of Smart City ranking index existence
- Definition of an enabling technology supporting the action plans for strengthening multi-level place-based governance, applied in the tourism context
- Definition of strategies for good smart governance, with the purpose of providing recommendations to start or implement an institutional and development process leading towards smart city governance.

Partners:

University of Cagliari (Coordinator) DICAAR and DMI

University of Florence SAGAS and DISIT University of Turin ESOMAS University of Sassari DADU

Under the patronage of the Municipality of Cagliari



Duration: 23/09/2015 - 23/09/2018
http://sites.unica.it/ghost

Info and Documents

http://www.km4city.org/?infoDocs

http://www.disit.org



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- Thanks to the European Commission for founding. All slides reporting logo of **REPLICATE H2020** are representing tools and research founded by European Commission for the REPLICATE project. **REPLICATE** has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation programme (grant agreement n° 691735).
- Thanks to the MIUR for co-fouding and to the University of Florence and companies involved. All slides reporting logo of **Sii-Mobility** are representing tools and research founded by MIUR for the Sii-Mobility SCN MIUR project.
- **Km4City** is an open technology exploited by those projects and line of research of DISIT Lab. Some of the innovative solutions and research issues developed into the above mentioned projects are also compliant and contributing to the Km4City approach and thus are contributing to the open Km4City model of DISIT lab.



















Km4City overview & start working on it

www.Km4City.org http://www.disit.org/km4city Paolo Nesi, paolo.nesi@unifi.it $\Theta \otimes \Theta$ (cc) (cc) SOME RIGHTS RESERVED 1