







Open Urban Platform: Technical View 2018

http://www.disit.org/km4city

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www.Km4City.org









Km4City: Integrated Urban Platform

Aggregate & integrate data

- Multiple protocols from urban operators,
- open data, IOT, sensors, internet of everything, cloud, mobile devices, Wi-Fi, social media, ...

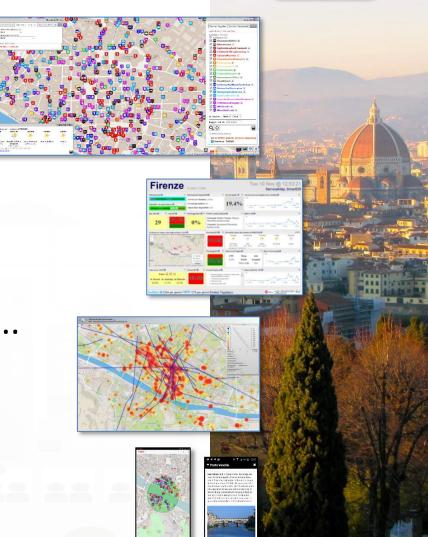
Data Exploitation performing

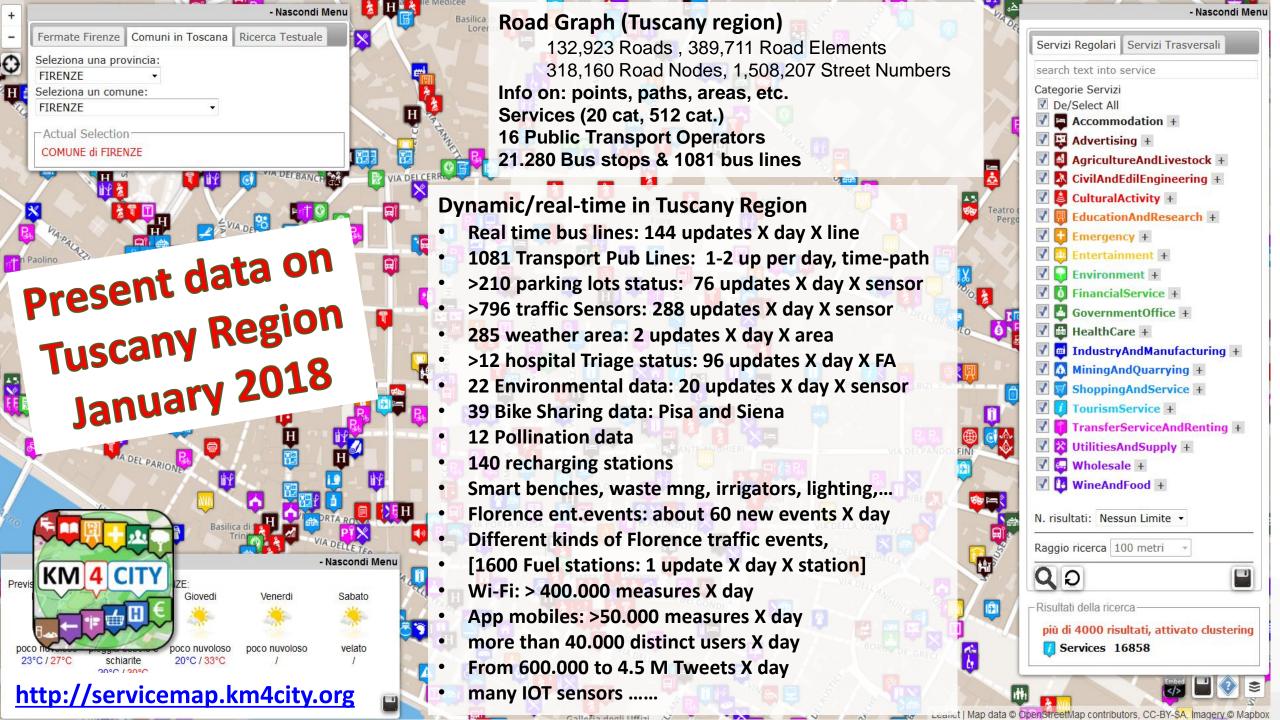
- predictions, reasoning, business intelligence, ..
- users behavior analysis, decision support system, ..
- Control Room, Real Time Monitoring tools,

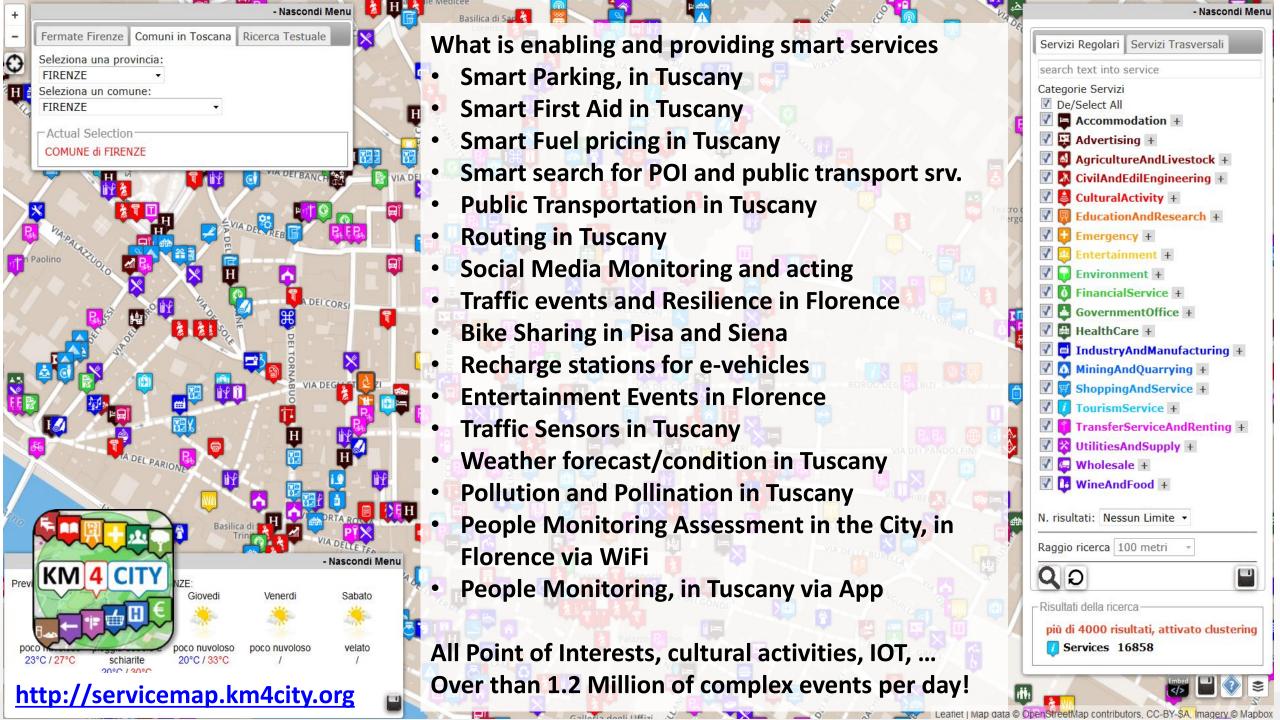
Produce value from data enabling to

- Stimulate virtuous behavior, influence City Users!
- Put in action CITY Strategies

















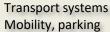


Dashboard and Notifications for Decision Makers

- Control Room Dashboard, Notifications, personalized
- Widgets in third party web pages

Development Tools for Applications

- Development of Web and Mobile App, HTML5, Open
- Development of IOT Application for all
- Smart City API to access and exploit the city knowledge Km4City
- Easy upload of Data Set and Data Analytics/Processing Processes
- Development Environment for Data Analytics
 - Sand Box, VM for developers: ETL, Phython, C/C++, Java, etc.





Public Services Govern, events, ...



Sensors, IOT Cameras, ..



Slow and Real Time data flows

Static,

Cloud

architecture

parallel a

Distributed and

DISCES

Environment, Water, energy



Shops, services, operators



Social Media WiFi, network



Km4City Smart City Engine



Big Data Analytics



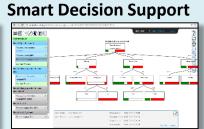
Smartening Tools



Development Tools



City Operators and Decision Makers







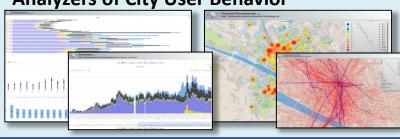
ServiceMap browser Tv



Twitter Vigilance



Analyzers of City User Behavior



Tools for Final Users

Mobile e Web Apps







API

City

Smart

Km4City



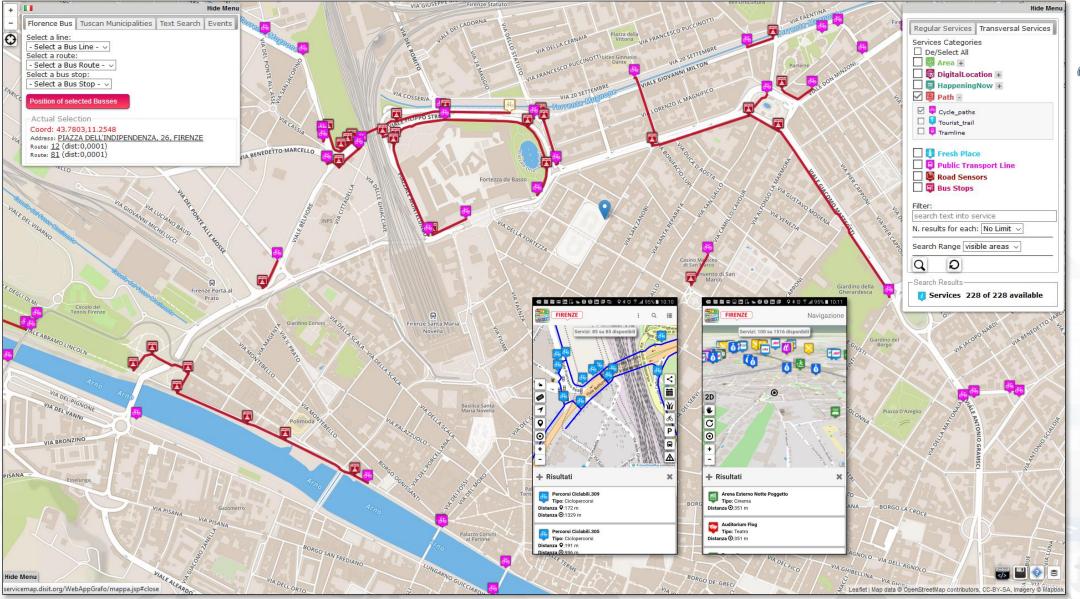




Cycling Paths







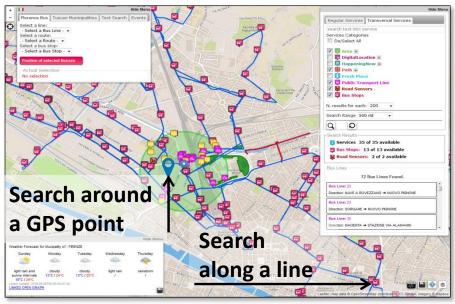




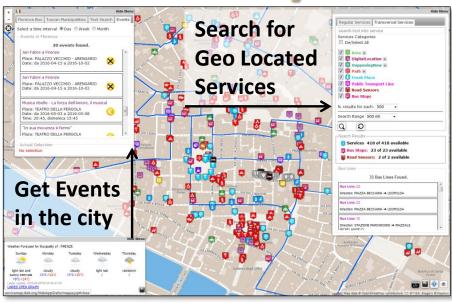
ServiceMap











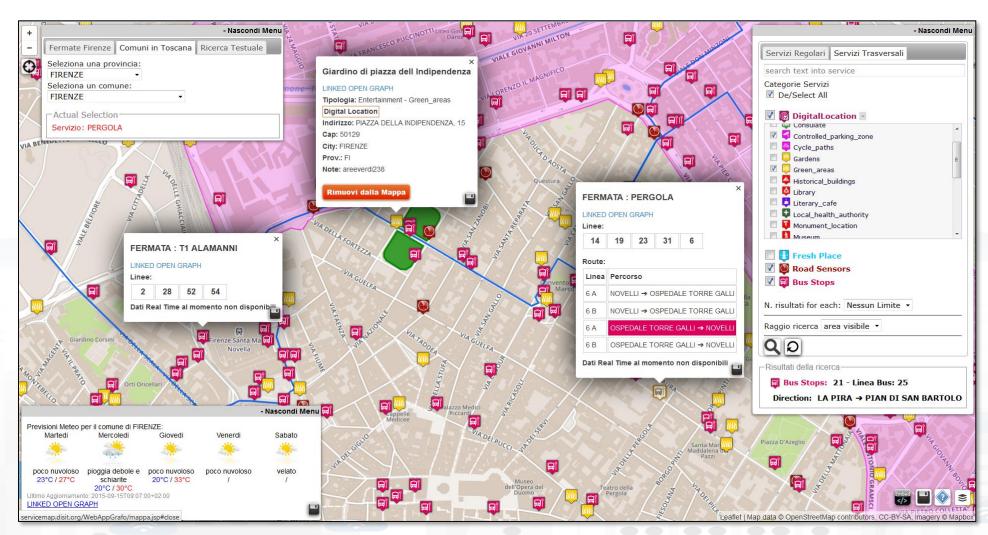






Km4City in Firenze







Areas, Bus lines, bike lanes, tram, RTZ, etc.

Dashboard vs Data Types

http://www.km4city.org/?controlRoom











Filtering data to reach selection

- **High Level Types**: sensors, special, KPI, POI, etc.
- Nature: accommodation, mobility, financial, wine, health, etc.
 - Dashboard ←→ IOT APP, IOT Device to system
- **SubNature**: a subclassification of the nature
- ValueType: temperature, humidity, memory, pressure, glucose, etc...
- ValueName: name of variable of the: IOT sensor, data, etc.
- DataType: integer, text, Boolean, float, webpage
- LastDate: last date and time of data acquisition
- LastValue: the last value, an example; in some case a parameter
- Healthiness: green or red according to the data quality criteria defined
- LastCheck: date and time of the last valid data
- Ownership: Public or Private; it may be: private, private (Delegated), private (MyOwn)







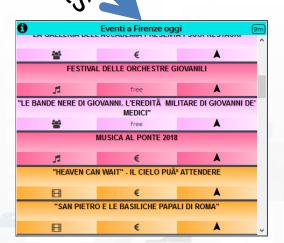


Data Kinds vs Widgets: Complex events

- Complex Event
- External Service
 - MicroApplication
 - **Special Widget**
- POI, Point of Interest
 - KPI, Key Performance Indicator
- Sensor
 - Sensor-Actuator
 - My Personal Data
 - Dashboard-IOT App

Traffic Events

Selector









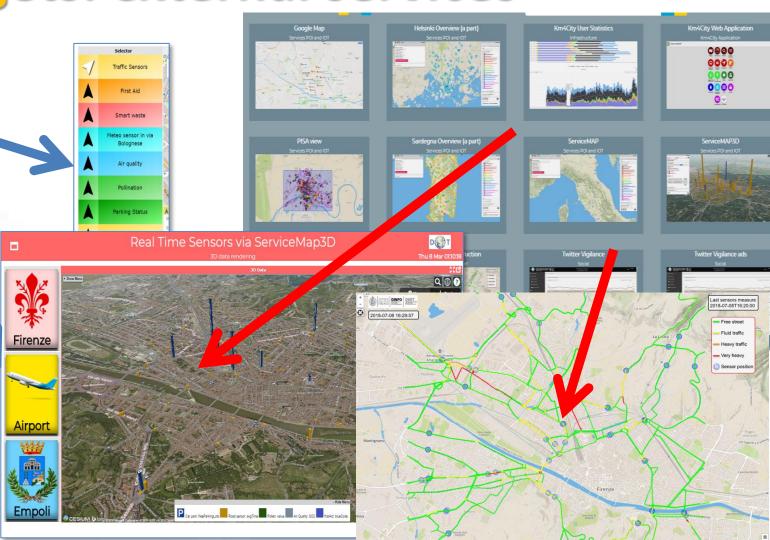






Data Kinds vs Widgets: external services

- Complex Event
- External Service
 - MicroApplication
 - **Special Widget**
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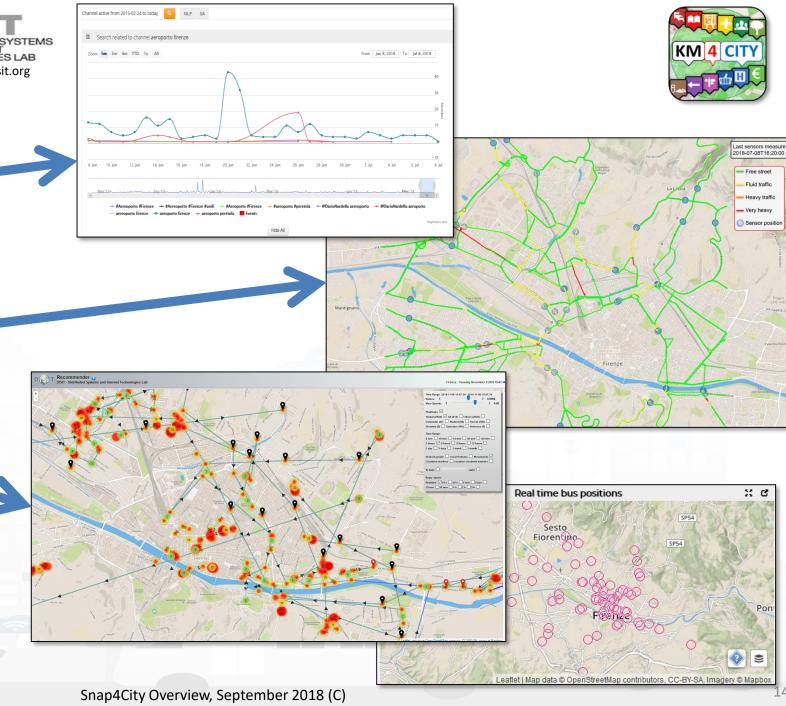








- Twitter Vigilance:
 - daily and real time
 - Volume and sentiment analysis
- Traffic Flow
- Services on Maps
- Tracking vehicles
- Real time sensors on 3D
- Web HTML5 Applications
- User behaviour monitoring







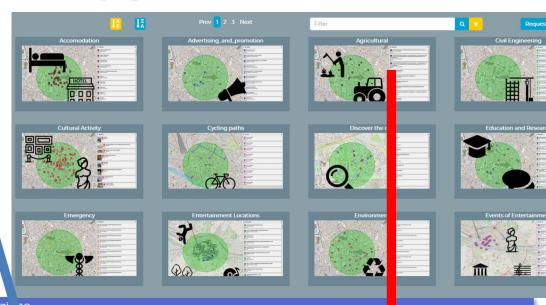


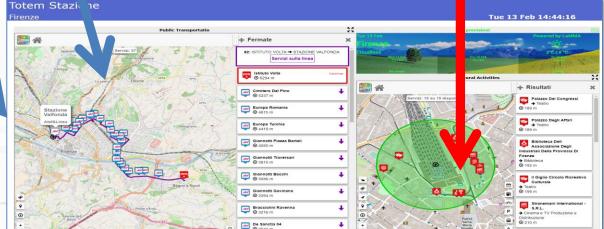


Data Kinds vs Widgets: MicroApplications

- Complex Event
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Data Kinds vs Widgets: Special Widgets

TOKEN FOUND 2018-07-08 11:51:37

- Complex Event
- External Service
- MicroApplication
- Special Widget
- POI, Point of Interest
- KPI, Key Performance Indicator
- Sensor
- Sensor-Actuator
- My Personal Data
- Dashboard-IOT App









	Florence main first aids status				(58s)
Priority∖ Hospitals	Red code	Yellow code	Green code	Blue code	White code
PS AO CAREGGI	7	9	43	25	0
PS SAN GIOVANNI DI DIO TORREGALLI	1	6	20	6	0
PS SANTA MARIA ANNUNZIATA	0	8	10	8	1
PS SANTA MARIA NUOVA	1	6	17	5	0





DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB
http://www.disit.org

Data Kinds vs Widgets: POI

Complex Event

External Service

MicroApplication

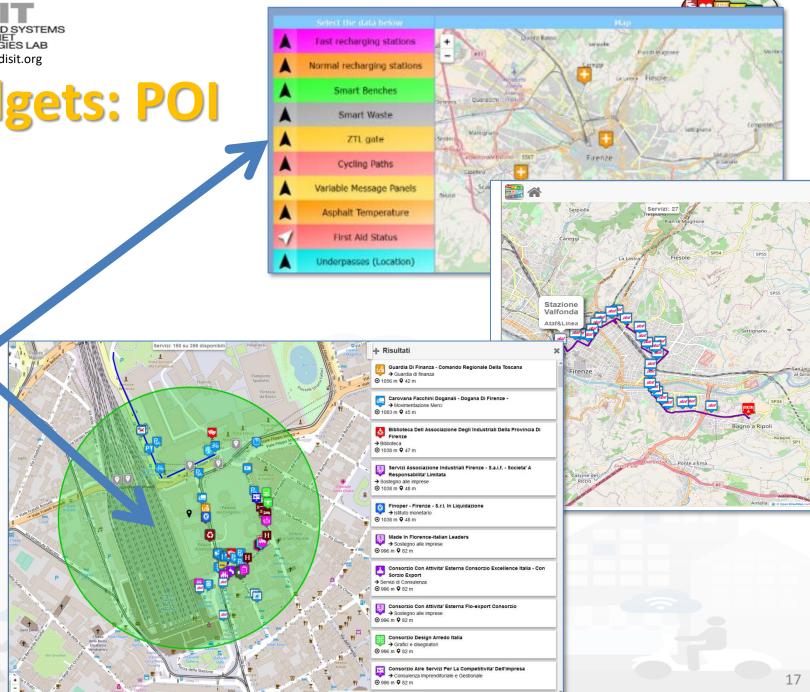
Special Widget

POI, Point of Interest

 KPI, Key Performance Indicator

Sensor

- Sensor-Actuator
- My Personal Data
- Dashboard-IOT App







Data Kinds vs Widgets: KPI

- Complex Event
- External Service
- MicroApplication
- Special Widget
- POI, Point of Interest
- KPI, Key Performance Indicator
- Sensor
- Sensor-Actuator
- My Personal Data
- Dashboard-IOT App



Dirty road
Road surface hole

122770





http://www.disit.org

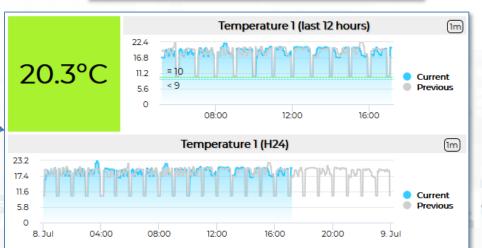
Data Kinds vs Widgets:

Complex Event

External Service

- MicroApplication
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Real Time Event Driven Historical Data





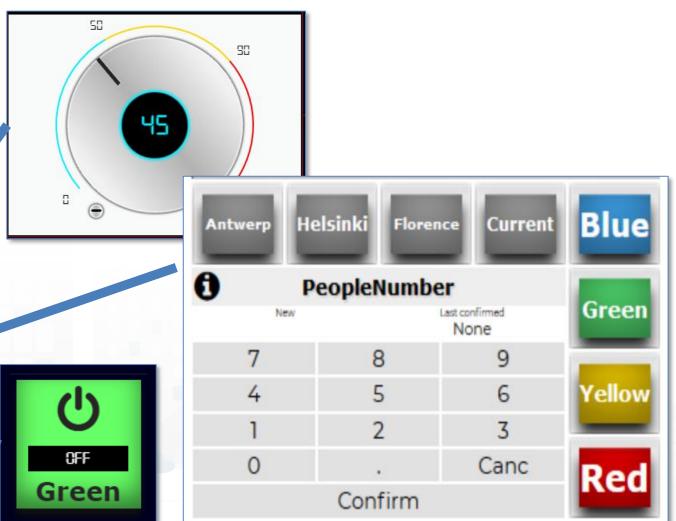






Data Kinds vs Widgets: KPI

- Complex Event
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Dashboard intelligence

http://www.km4city.org/?controlRoom





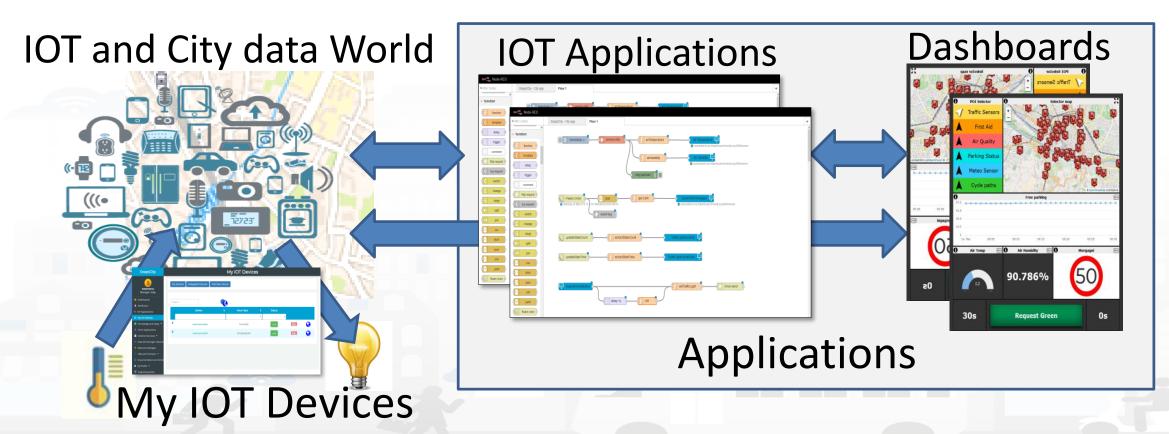






dashboard with intelligence App

 Dashboards with IOT Applications for enforcing smart and intelligence into them.







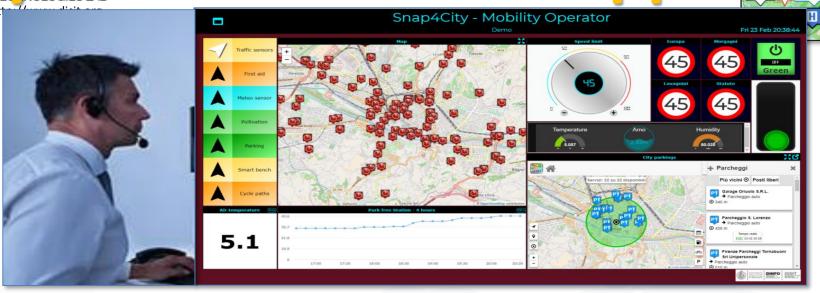
Sprashboard + lot App

KM 4 CI

Control Room Operator

Would like to:

- Monitor traffic flow,
 Environment, Car parking,
 Cycling, First aid, temp., ...
- Act and monitor Dynamic Plates
- **Act and** monitor red lights



Driver, Policeman

Would like to:

- Monitor traffic,
 Parking, env., speed
 limit, ...
- Act and monitor red lights



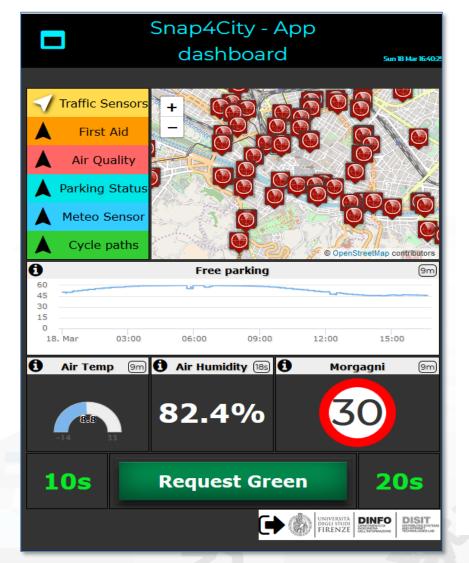


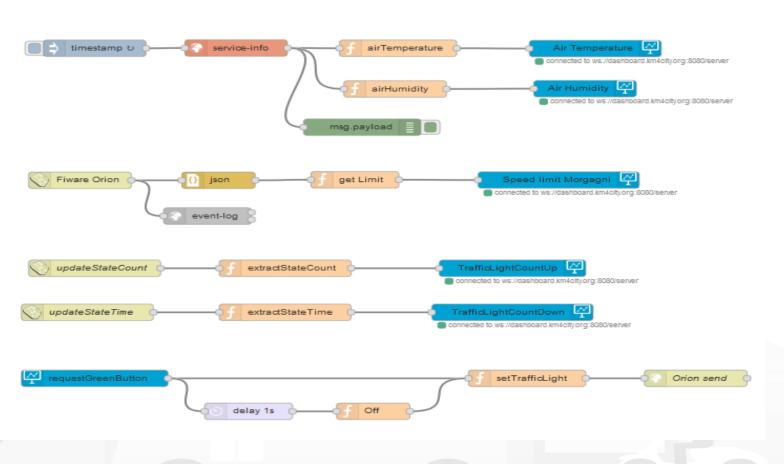




ATRICE SECULION WITH CITY DAS HELD INCLOSIES LAB http://www.disit.org

simpler development





Smart City Control Room

http://www.km4city.org/?controlRoom



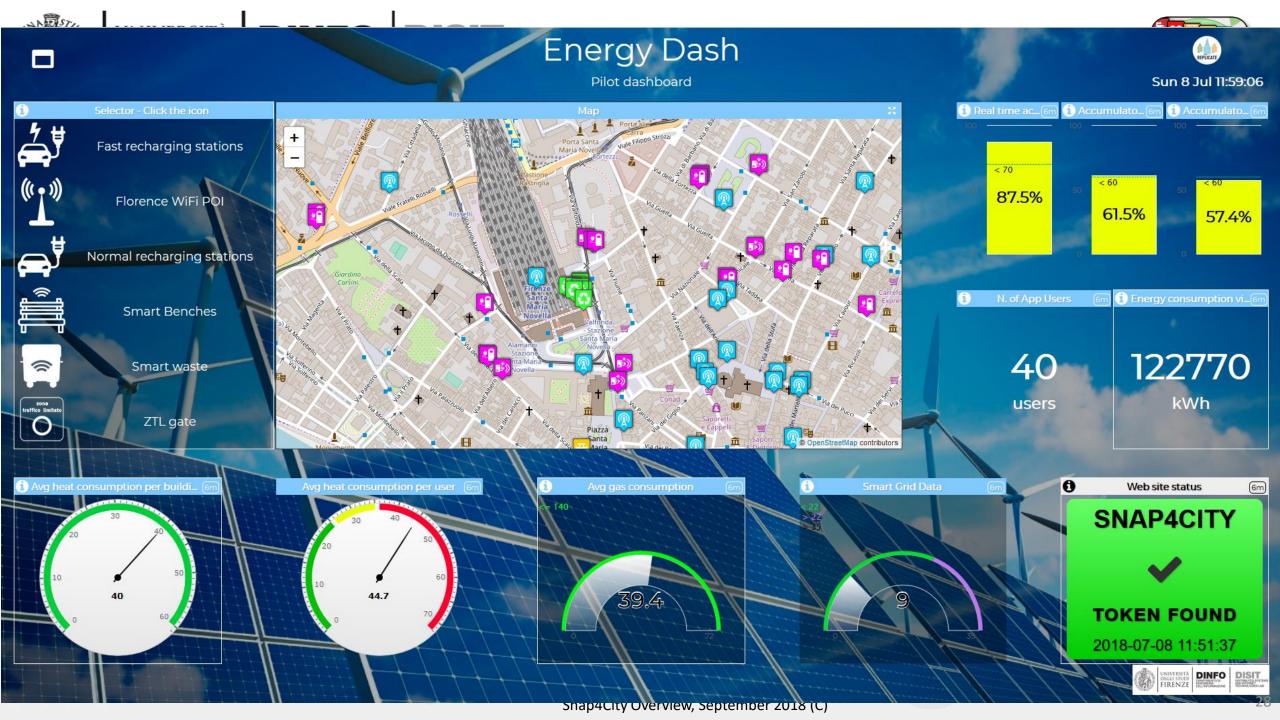
Sentient City Control Room





Dashboard S Govern, Events

Environment, Water, energy





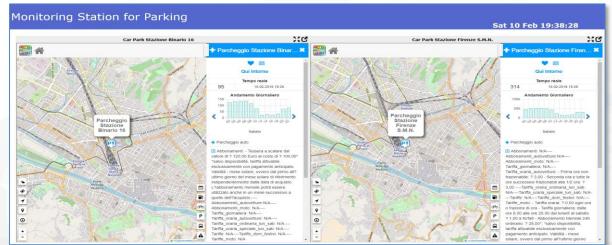




https://dashboard.km4city.org/view/index.php?iddasboard=MjY1



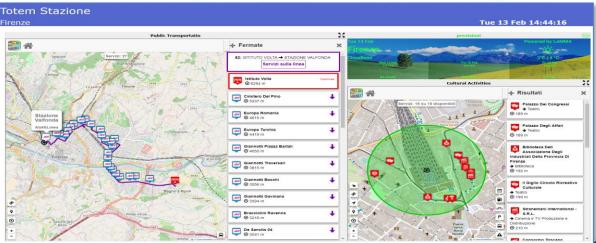
https://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MjQ2



https://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MjI5



https://www.disit.org/dashboardSmartCity/view/index.php?iddasboard=MjUw







KM 4 CITY

https://dashboard.km4city.org/dashboardSmartCity/view/inde x.php?iddasboard=MTE5

Firenze Mobilità e Trasporti HD

(demo, dati non complette

Veuti del traffico riverso

Statio Parcheggio

Predizione dispondaria parcheggio Mercato Controle (in %)

Lafett May and S Quantization Collection Controle

Predizione dispondaria parcheggio Mercato Controle (in %)

Lafett May and S Quantization Collection Controle

Predizione dispondaria parcheggio Mercato Controle (in %)

Lafett May and S Quantization Collection Co

https://dashboard.km4city.org/view/index.php?iddasboardemark



https://dashboard.km4city.org/view/index.php?iddasboard=MjY3



https://dashboard.km4city.org/view/index.php?iddasboard=MjQ3



Snap4city Overview, September 2018 (C)





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https://dashboard.km4city.org/view/index.php?iddasboard=MTU1

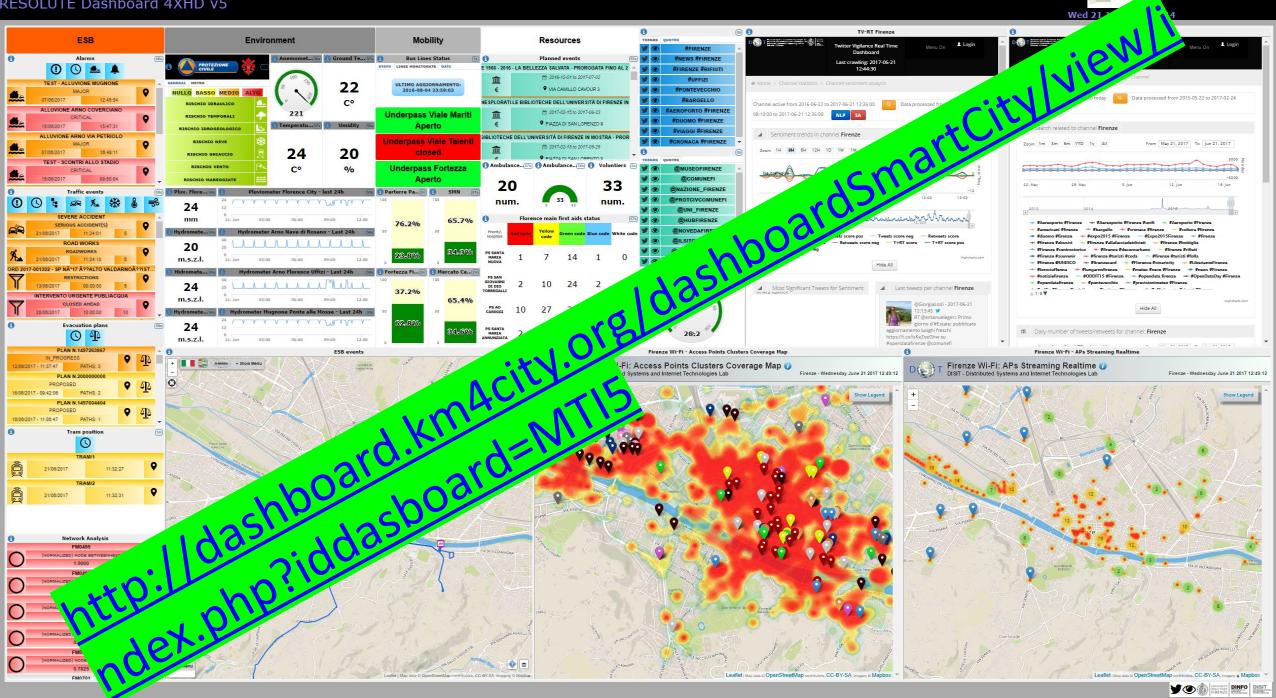




https://dashboard.snap4city.org/dashboardSmartCity/view/indeboard=MjY2



- Grid on the frame to simplify the sizing of dash and widgets
- Spaces among widgets to simplify the reading
- Full set of colour, which can be used more moderately than us ☺



Smart City Dashboard

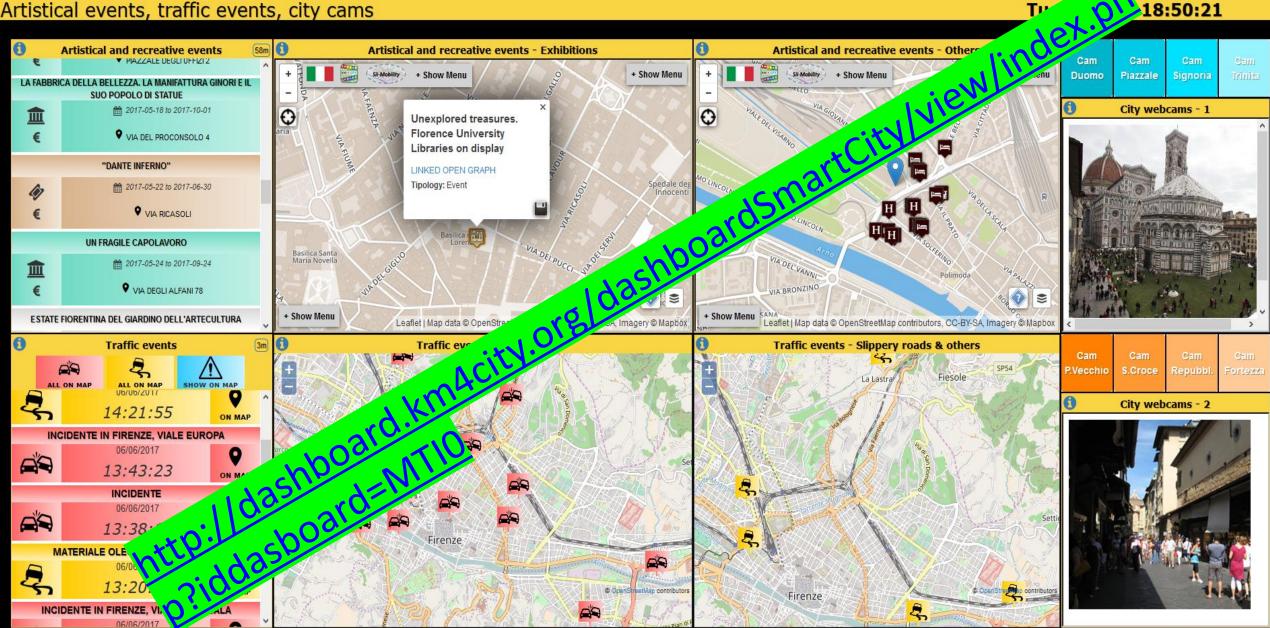






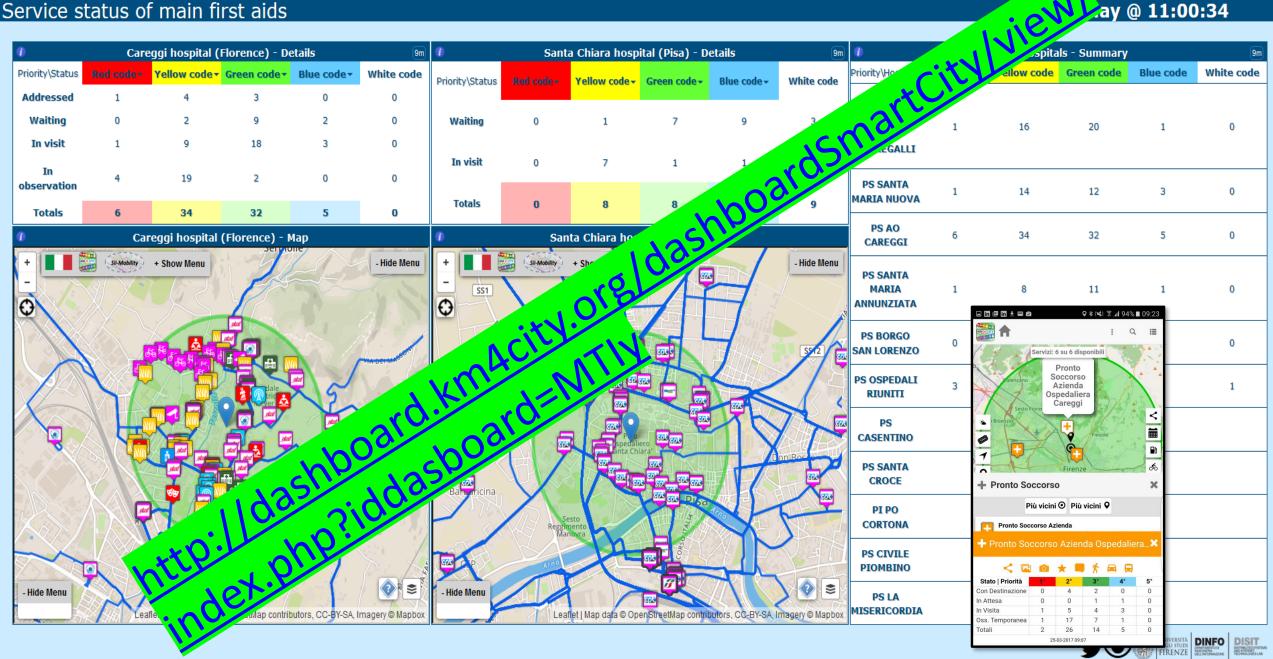
Cross widget interaction 1

Artistical events, traffic events, city cams



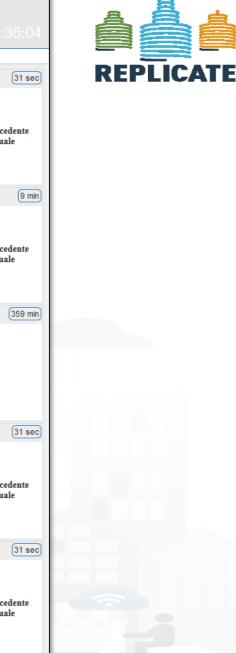
First aids overview - Tuscany

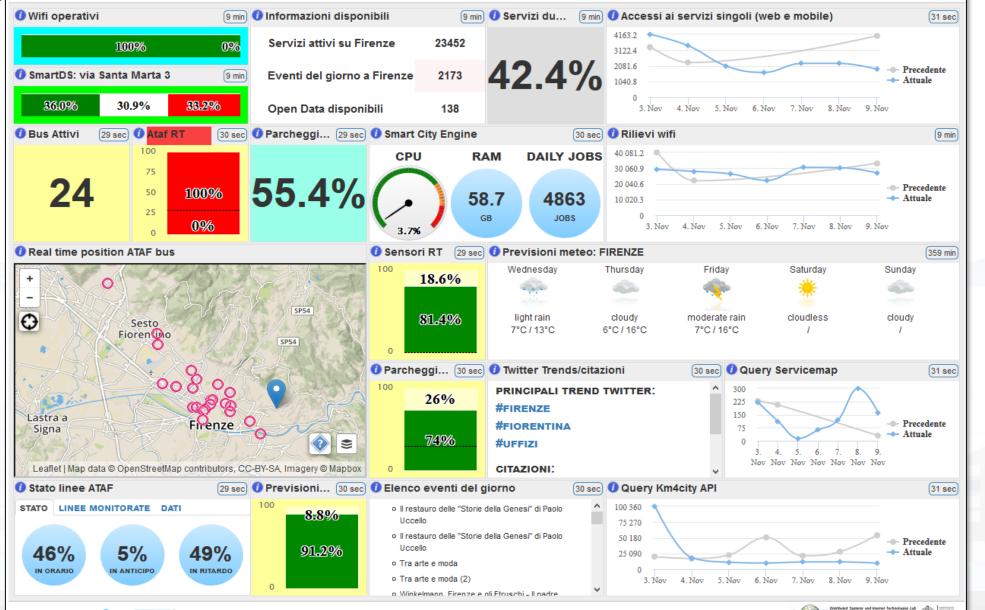
Service status of main first aids



Firenze 43.7693, 11.2560

Wed 9 Nov @ 23:36:04

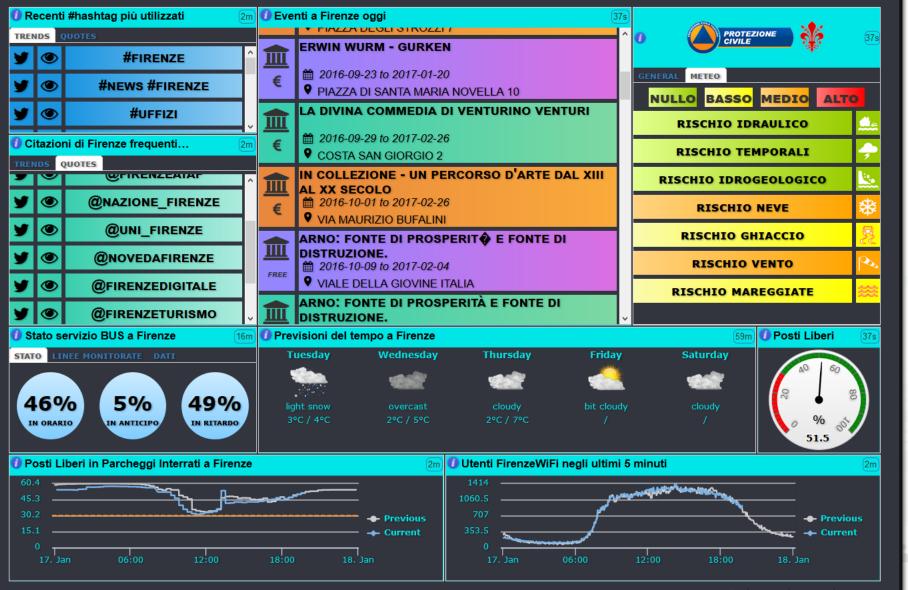




Servizi agli Utenti

irenze (sperimentale)

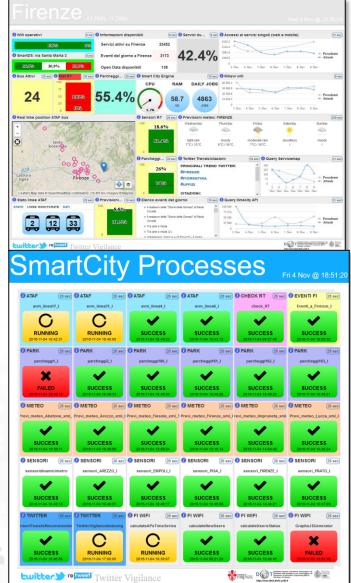
Tue 17 Jan @ 19:52:49











Florence data overview

A table based overview over city main data

Wed 18 Jan @ 19:19:10

•		Air Quality Index				1 Weather stations						39s		Citiziens satisfaction index			39s
Substances / Quarters	OZN∓	PM2 v	PM10 →	C02+	NO2∓	Data / Station	Wind spee (km/h) •		Temperature (°C) - Humidity (%) -		Rain today (mm) +		Criteria / Services	Quality (%) ₹	Cost (%)▼	Availability time (%) -	Emergency handling (%) ✓
,									0> 4				Water	92	67	95	42
Q1	120	41	165	36	4	Sesto Fiorentino	50	N	4> 10 10> 20 20> 25	32	0	922	Public transportation	36	29	27	31
Q2	33	25	66	123	45	Livorno	65	NE	25> 30 30> 50	37	0	876	Public safety	77	64	58	62
Q3	225	153	342	193	217	Grosseto	78	E	4	22	0	1022	Roads management	28	42	27	25
45	223	133	312	133	217	Vada	42	s	6	0	34	895	Healthcare	72	64	23	56
Q4	174	221	87	122	93	Follonica	102	N	7.2	23	0	913	Welfare	43	51	38	36
Q5	79	87	23	27	65	Giglio	97	o	3	19	0	957	Public administration	58	16	18	22
•		Tourists flow				398		₽ FI					prence events 2017 overview 39s				
	Categories / Vehicle		Total arrivals		nights	Day trippers	;	Fields / Categories		Free		Wi	Winter		Summer		Autumn
Airpi	lane	56		36		20	Class	Classical music, opera, ballet		7			6		4		10
Tra	in	12	122		1	41		Exhibitions	4		16	3		7	6		4
Ca	Car		215		33	82		Guided tours	60		140	1	15	100	50		35
Ви	ıs	157		110		47		Film festival	0		0		0		0		0
	Cruise		0			0		Markets, fairs	7		7		2		2		4
)			lings, conferences	35		15	1	10		9		9
Во	at	0		0		0	Contemporary music		30	42			8		30		9
Tot	tal	55	550 36		50	190		Sport	20		192	5	55	104	27		26

Smart City Data Overview



Car2Go

ShareNGo

GirACI ShareNGo

Enjoy

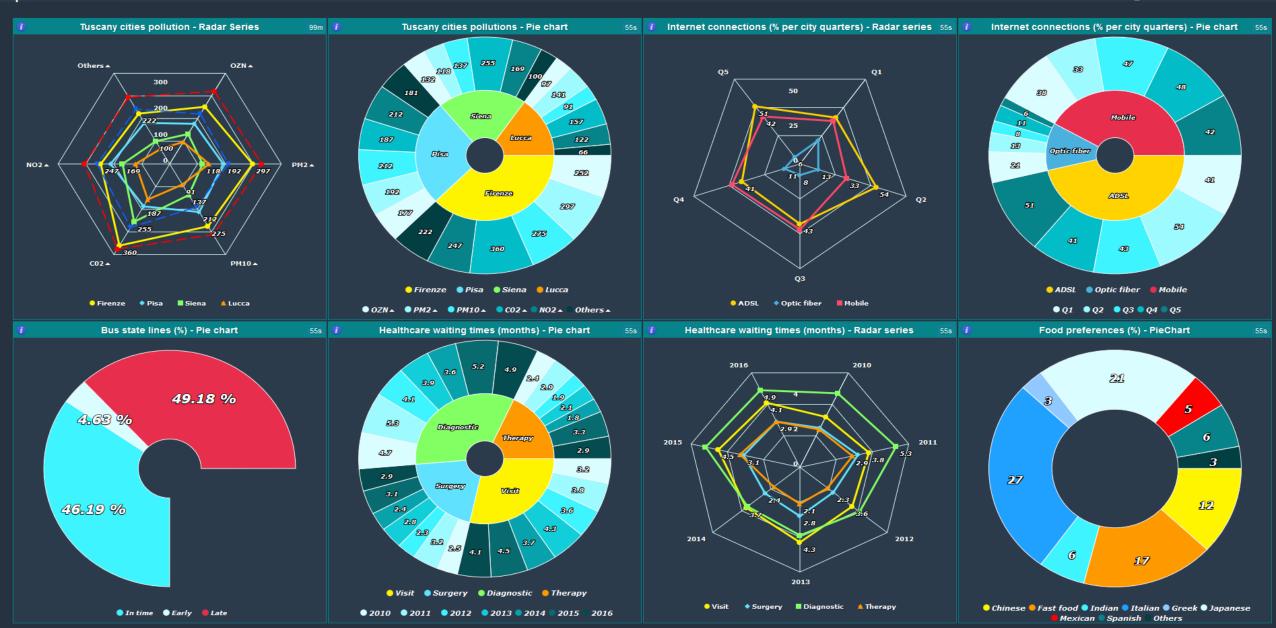
GirACI

Smart City Data Overview 2

Sperimentale



Thu 16 Mar @ 02:24:52









Smart City Control Room Console

Entry point for REPLICATE dashboards



Tue 21 Nov 19:30:36





















Energy Pilot



Mobility and Transport

Web and Social

4 in one UHD (2)



Data Aggras 11 or







Resilience Management



RESOLUTE

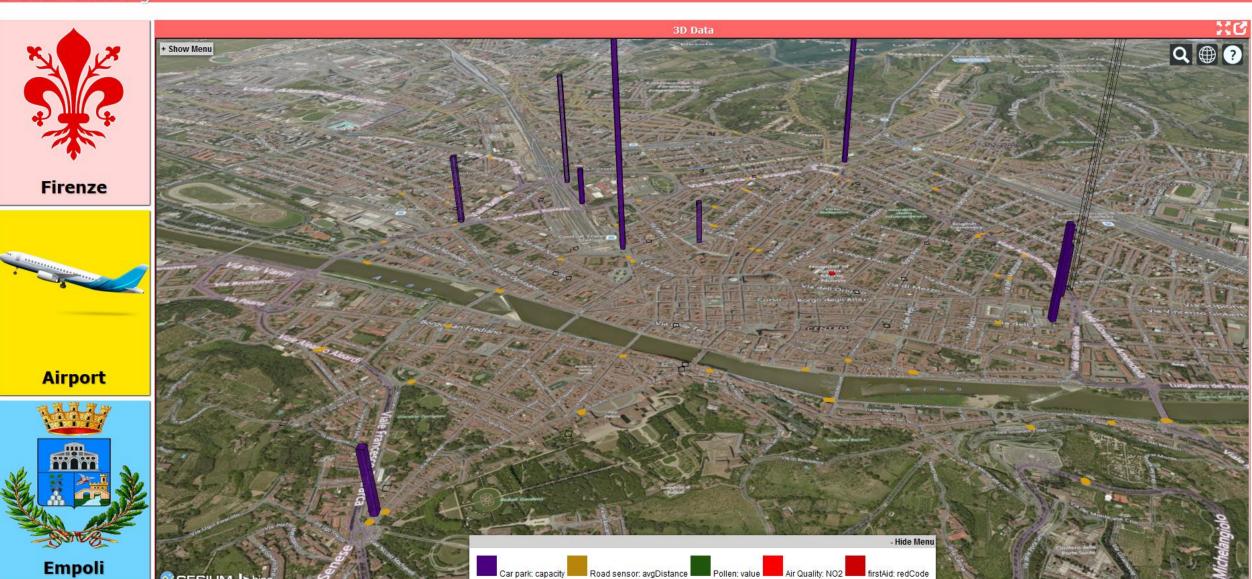




Real Time Sensors via ServiceMap3D

D T Fri 26 Jan 00:23:19

3D data rendering

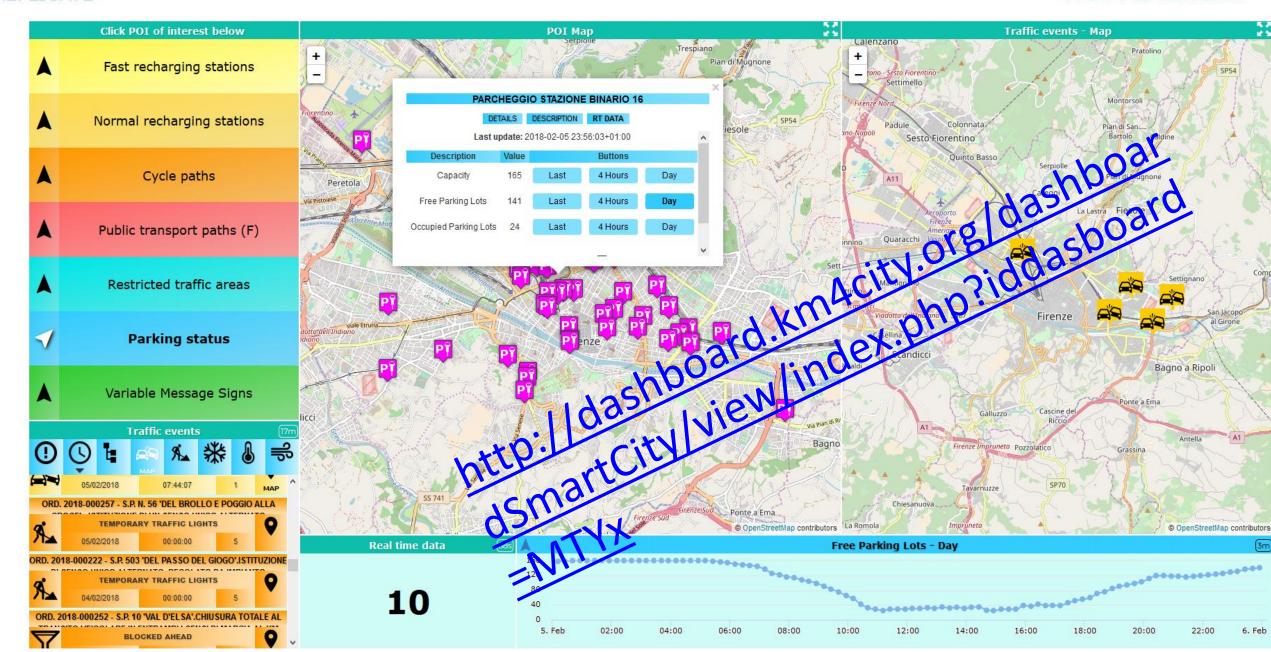


Mobility and Transport



REPLICATE

Tue 6 Feb 00:01:34

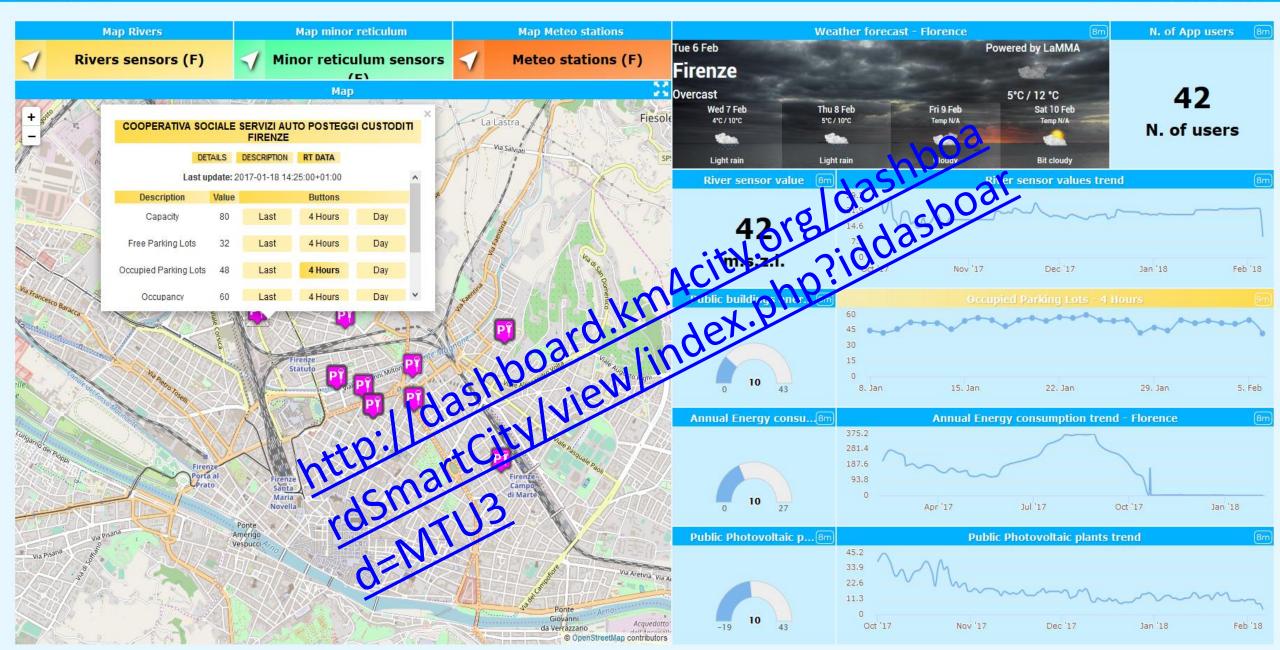


Environment and Weather

REPLICATE

REPLICATE

Tue 6 Feb 00:03:58

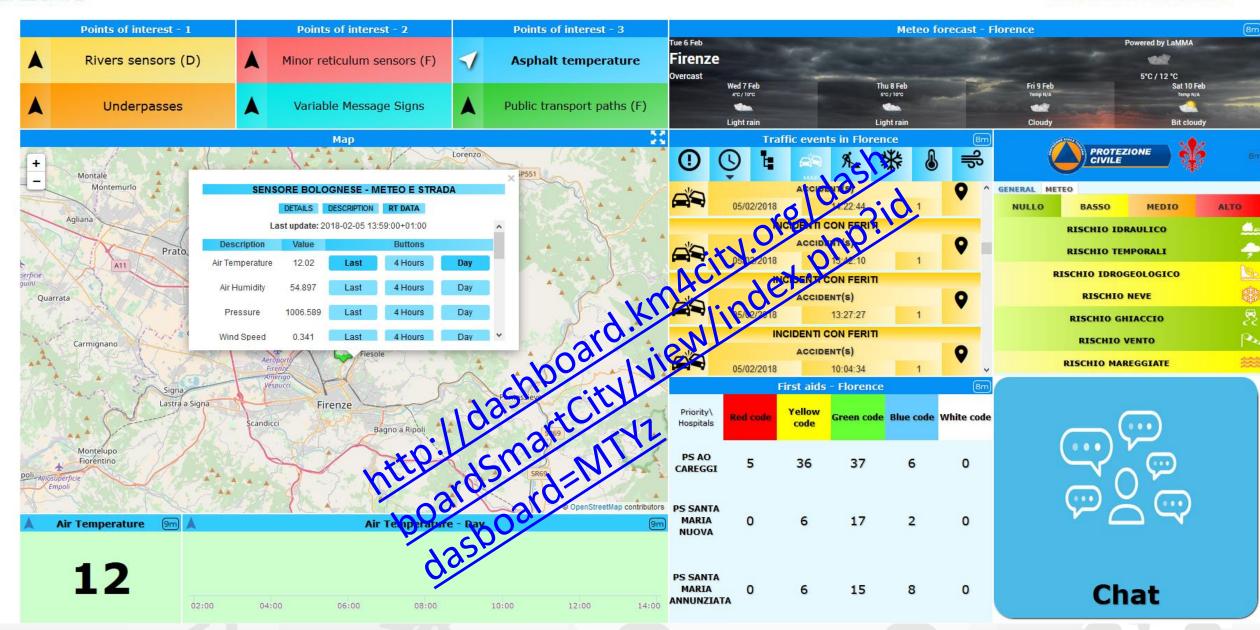


Resilience Management



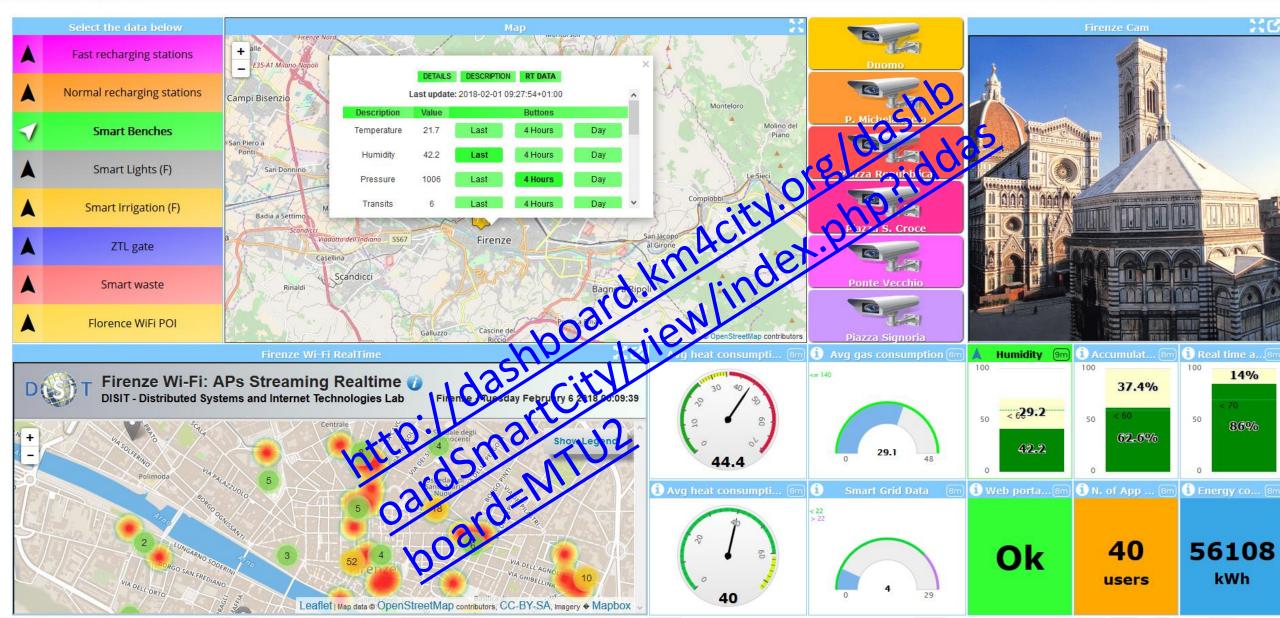


Tue 6 Feb 00:06:38

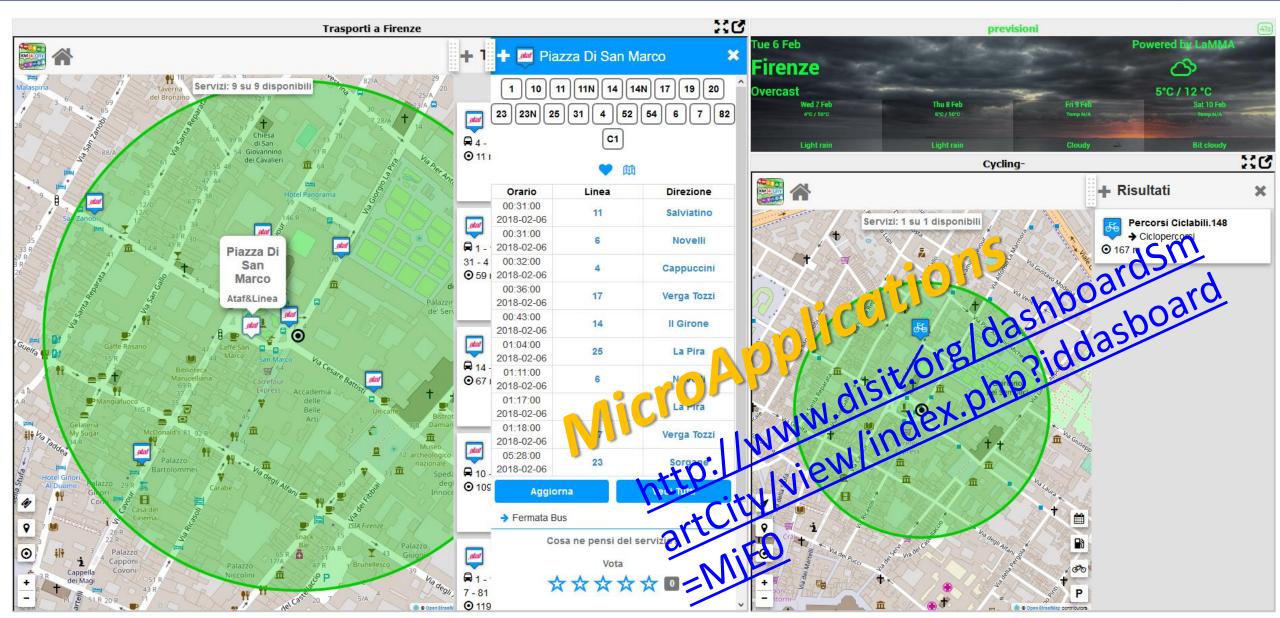


REPLICAT

Pilot dashboard Tue 6 Feb 00:09:39



Firenze Tue 6 Feb 00:28:36



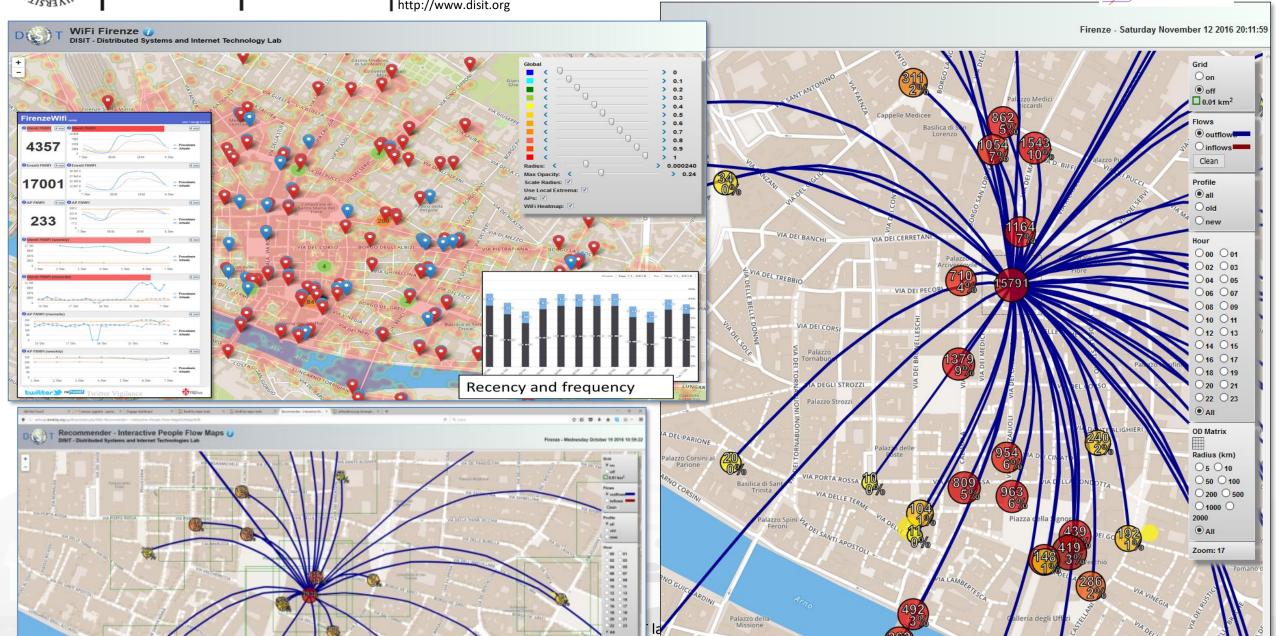


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DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB http://www.disit.org

Wi-Fi OD estimation.

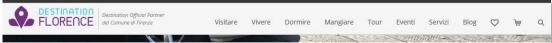






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Dipartimento di

Ingegneria dell'Informazione

Distributed Systems and Internet Technologies Lab Distributed Data Intelligence and Technologies Lab Department of Information Engineering (DINFO) University of Florence



qualsiasi tipo V Q 🔲 deep search visi

RESEARCH ▼ INNOVATION ▼ EDUCATION AND COURSES ▼ HOWTO FEVENTS

Log in/Create account

Fermate bus Piste ciclabili

Sort by Relevance ▼ Sort by Upload Sort by Update

(1-10 of 857 in 2723 ms)

RISULTATI DELLA RICERCA

DISIT in difficoltà per la neve nel 2010!



DSI DISIT nel 2010, problemi di neve!

Rilevanza 0.35

ella conoscenza, anal...

dati e conoscenze mining, io naturale, intelligenza artificiale,

Rilevanza 0.3

tion system and besides it, the key issues such safety of the

Rilevanza 0.3

di sistemi collaborat...

e benefici per gli studenti del digitali, DRM e CAS Parte 2:

Rilevanza 0.28

mica su Smart City: ci...

rastrutture elaboratori periferici deduzione Processori Recitazione

Rilevanza 0.28

turismo e la formazio...

minerario, gestione delle gestione dei dati;? strumenti per il

Rilevanza 0.28

Iltiple SPARQL entry ...

essibili popolano il mondo linked dati sta diventando ogni giorno

▶ FILTRI DI RICERCA

" CONTENUTI

- In primo piano
- Most Viewed (last 500)
- Most Viewed All (last 500)
- · Ultimi caricati
- Più votati
- Risultati della Ricerca

CLASSIFICAZIONE

Lista dei termini

- application fields (3425)
- content kind (962)
- models and systems (3014)
- project kind (809)
- research topics (7453)
- > standard (501)



Firenze Nuvoloso 5°C / 10 °C Sab 27 Gen Dom 28 Gen Lun 29 Gen Mar 30 Ger

1°C / 14°C 1°C / 15°C

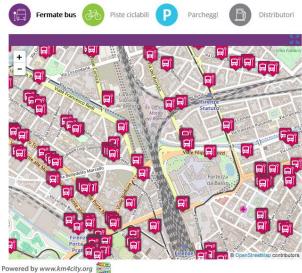
Temp N/A Temp N/A

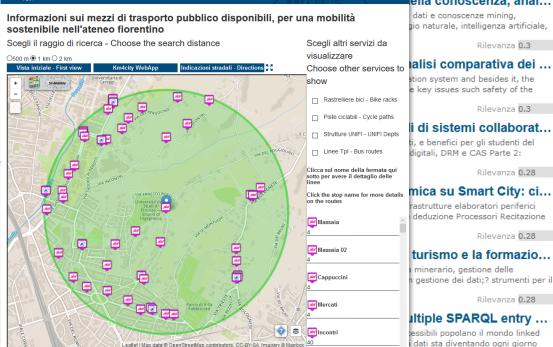
Powered by www.km4city.org



Coperto









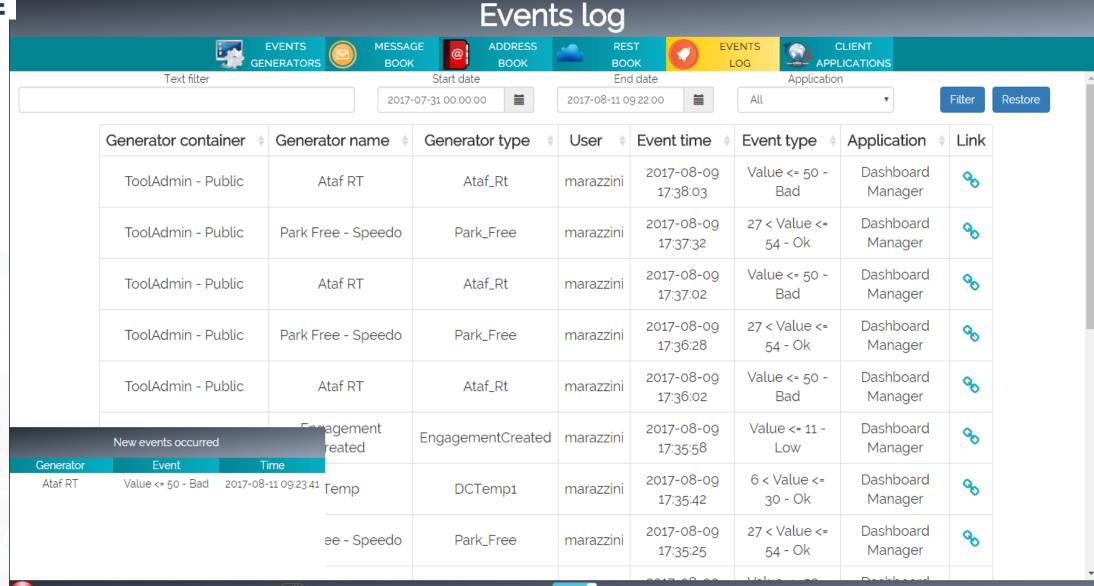
Logout

👺 marazzini

Smart City Monitoring: Notificator

Dashboard Manager

ToolAdmin



RT events

Smart City API

http://www.disit.org/7044











Scenarious vs SmartCity API

- Search data: by text, near, along, etc...
 - Resolving text to GPS and formal city nodes model
- Empowering the city users
- Access to event information
- Supporting City Users in using Public Mobility
- Supporting City Users in using Private Mobility
- New Experience to access at Cultural and Touristic info
- New way to access at health services
- Access at Environmental information
- Profiled Suggestions to City Users
- Personal Assistant
- Sharing knowledge among cities





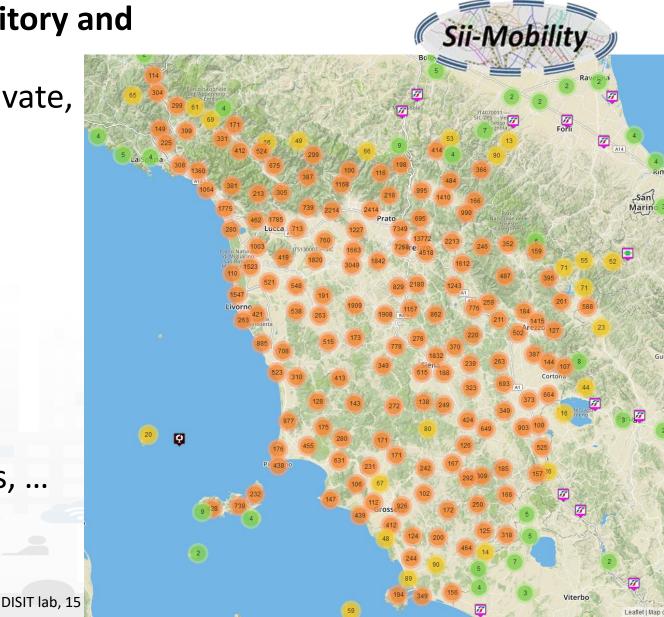
Thematic Data Domain Tuscany

Street and geoinformation of the territory and

details for routing, navigation, ...

• Mobility and Transport: public and private, public transport, parking status, fuel stations prices, traffic sensors, etc.

- Culture and Tourism: POI, churches, museum, schools, university, theatres, events in Florence
- **Environmental**: pollution real time, weather forecast, etc.
- Social Media: twitter data
- **Health**: hospital, pharmacies, status of the first aid triage in major hospitals, ...
- Alarms: civil protection alerts, hot areas, ...



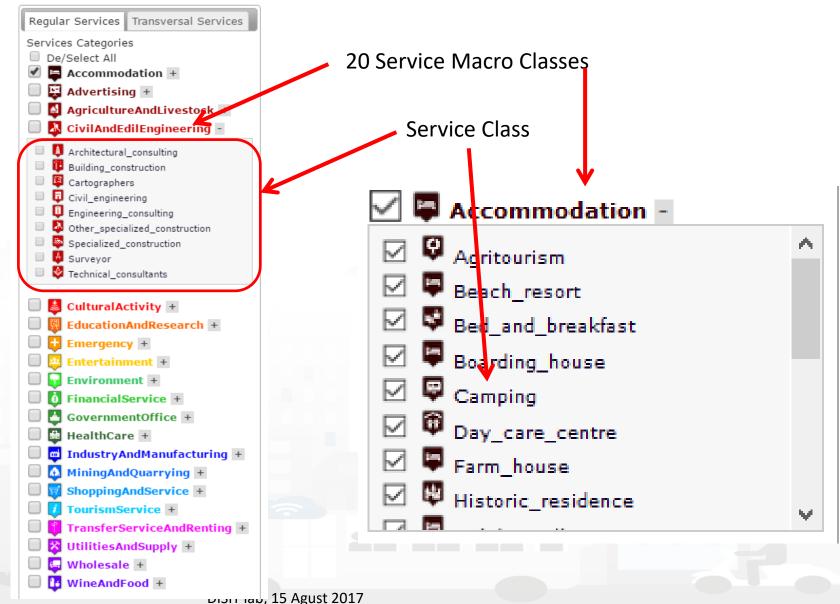








Concepts of Services: Macro and subcathegory





Access to Point of Interest information, PO

- POI: point of interest
- type: macro and subcategories
- Position: GPS, address, telephone, fax, email, URL, ..
- Description: textual, multilingual, with images, ...
- Link to dbPedia, Linked Open Data
- Links to other services
- Real time data if any: sensors data, timeline, events, prices, opening time, rules of access, status of services, status of queue, etc..
- See transversal services on ServiceMap
 - Regular and in test platform



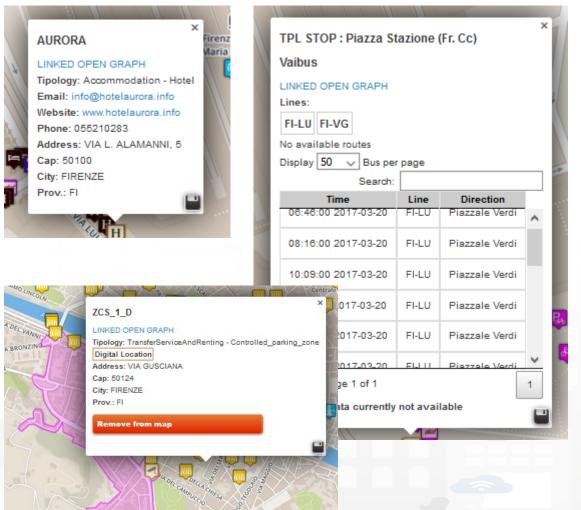


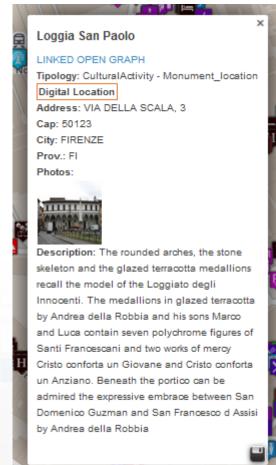


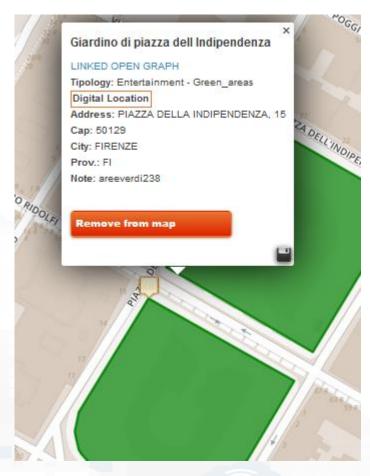




Service Information: different kind of services









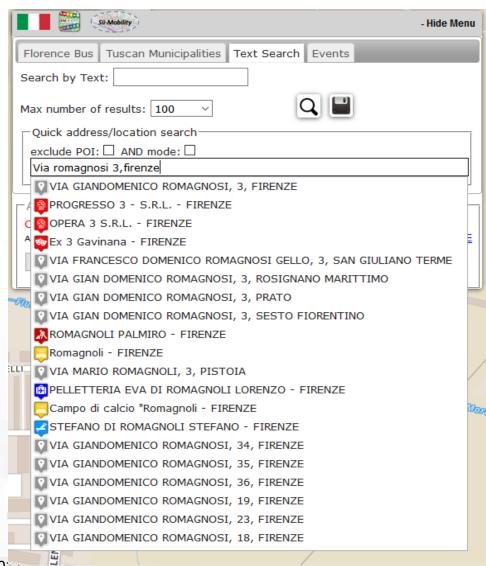






General Text Search Features

- Search by text for POIs via
 - Full text: description, title, macro and category name
 - Filtering by macro-cat and subcategory
 - Filtering on distance and geometric shape
- Search by text with assisted suggestion to get:
 - Streets and civic numbers, or POI, locations









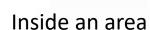
DISTRIBUTED SYSTEMS Search by Shape and Distance http://www.dicit.org

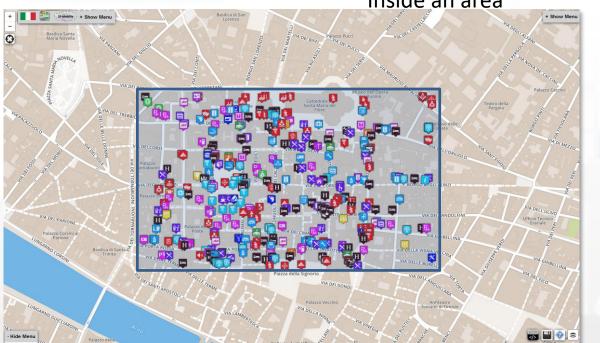
Around a point or POI



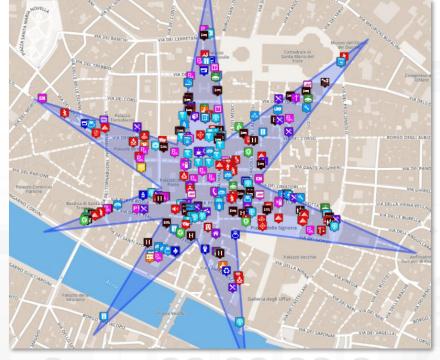
Each request or search in the Km4City model can be referred to a point and a ray, to an area, to a polyline



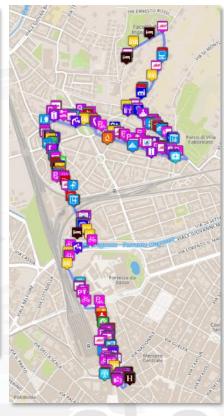




Inside a closed polyline



Along a polyline











Main ServiceMap features

- Search: provides a set of different searches on MAP and LOG
- Save & Get API Call: saves the performed visual query to send via e-mail the Rest call to the developer
- Save & Get QueryID API Call: saves the performed visual queries and send via e-mail a Rest call with a simplified syntax referring to a QueryID and not reporting the complexity of the query.
- Save & Get Embed Code: saves the visual query of the user in visually recall smart city elements on the map, and gives the HTML Iframe code for embedding the view on a third party web page;









Empowering City Users

- Allow city users to
 - provide comments, images and scores associated with a certain Service (or place, via GPS)
 - Get list of last contributions of the same kind provided by other users
- They can be:
 - used as feedbacks
 - moderated by a back office personnel
 - **–** ..
- In the future (→) connection with a more powerful server based on 311 standard would be possible





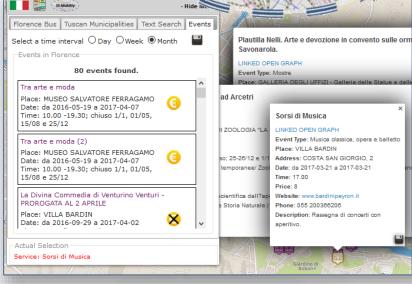




Access to Event information

- Getting Traffic Events
- Getting Critical Events
- Getting Events in the city
 - Theater, museum, show, sport, etc.
 - Getting Event details
 - Event kind, and thus ordering
 - in the day, week, and month
 - Location, and thus ordering, or selecting events per area, per residence
 - General information
 - Opening and cost (if any)
 - Etc.















Supporting City Users in using Public Mobility

Public Transport, PT

- Getting tickets
- Getting bus stops, lines, and timelines for bus, train and tramline (GTFS, ETL, ..)
- Searching Services along a Pub. Transport line or closer to a stop
- Searching the closest bus stops
- searching for BUS stops via name
- real time delays of busses
- modal routing for Pub. Transport









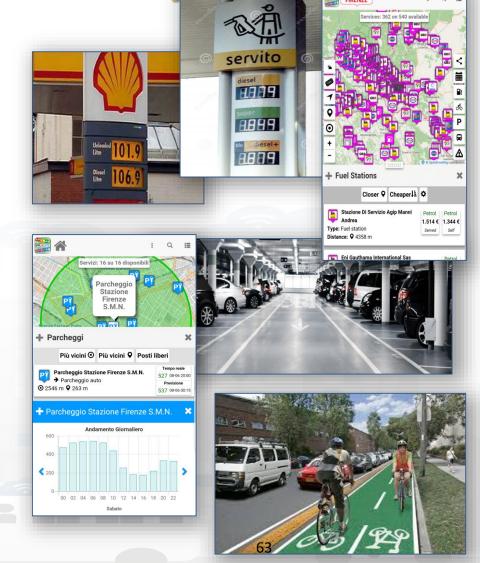


Supporting City Users using Private Mobility

Private Transport

- Getting closer parking
- Getting parking forecast
- Getting closer free space on parking
- Getting fuel stations location and fuel product prices
- Getting bike sharing rack status
- Searching Services along a path or closer to a point or Service as Hotel, Restaurants, square, etc.
- Getting closer cycling paths
- Recharging stations: location and status
- Getting traffic information





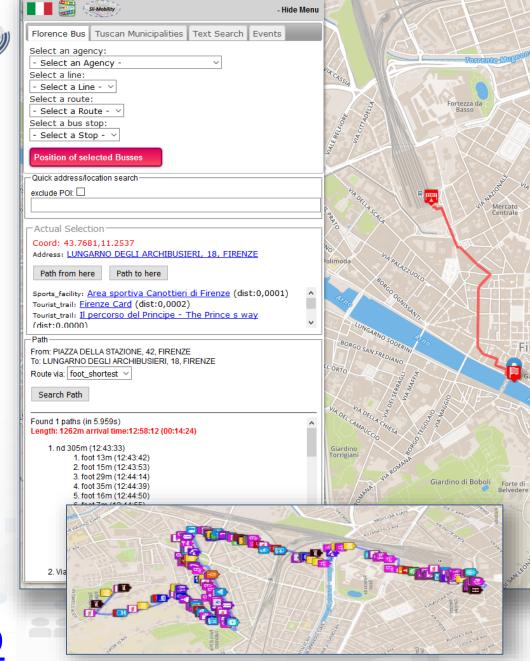






Private Mobility: routing and navigation paths

- To get the path from two points/POIs:
 - Shortest for pedestrian
 - Quietest for pedestrian
 - Shortest for private vehicles
- Search for POIs along the identified Path!
- http://www.disit.org/ServiceMap





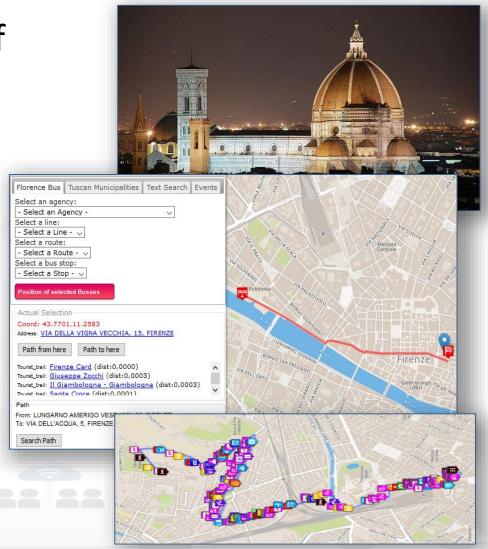






New Experience to access at Cultural and Touristic info

- Getting location and description of Point of Interests, POIs: culture and tourism first
 - Location, images, phone, URL, etc.
 - Get image, video, audio, ...
- Search for POIs in areas and closer
- Get routing to reach location or POI by walking downtown
 - searching Services along the path
- Search for location, full text assisted
- Leave a score, take a picture, etc..





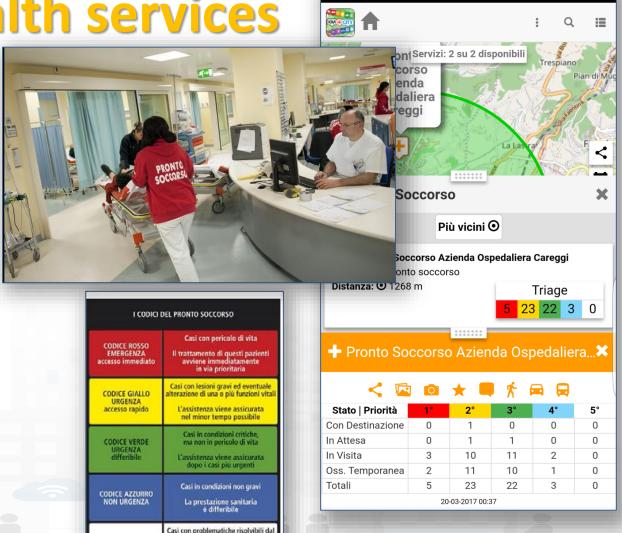






New way to access at health services

- Searching for pharmacies and hospitals
- Getting the closest hospital first aid locations and status
- Getting real time updated information about the first aid status of major hospitals (triage)



nedico curante, dalla guardia medica

o da ambulatori specialistici Tempi di attesa molto lungh

CODICE BIANCO









Codice Allerta Meteo

Access at Environmental information

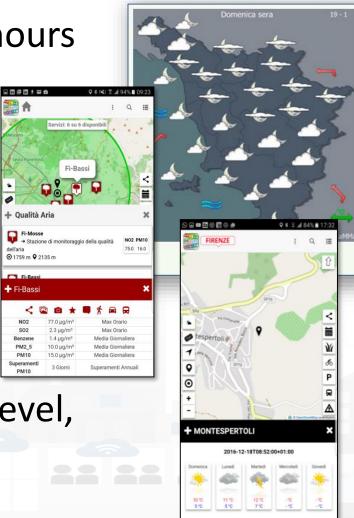
Getting weather forecast for the next hours

and days

 Getting alert information from Civil protection

- Getting air quality status
- Getting pollination status
- getting actual weather status:

 temperature, humidity, pressure, rain level,
- · etc.







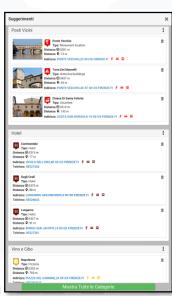




Profiled Suggestions to City Users

- Personalized suggestions
 - The server provide suggestions in the user context (location and time) arranged in a number of categories
 - Culture, mobility, food and drink, etc.
 - Alerts: civil protection, city council, twitter data, etc.
 - The city user may reject some of them, thus the suggestion engine learns about preferred topics and category













Personal Assistant



Profiled Engagements to City Users

- The user are profiled to learn habits:
 - Personal POI and paths
 - Mobility habits

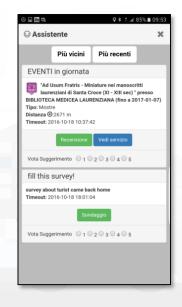
 Information and engagements sent to the city users are programmed according to the user

evolution to:

- Stimulate virtuous habits
- More sustainable habits
- More healthy habits, etc.
- Get feedbacks
- Provide bonus and prices,
- Send alerts,







Monitoring Traffic Flow and Parking



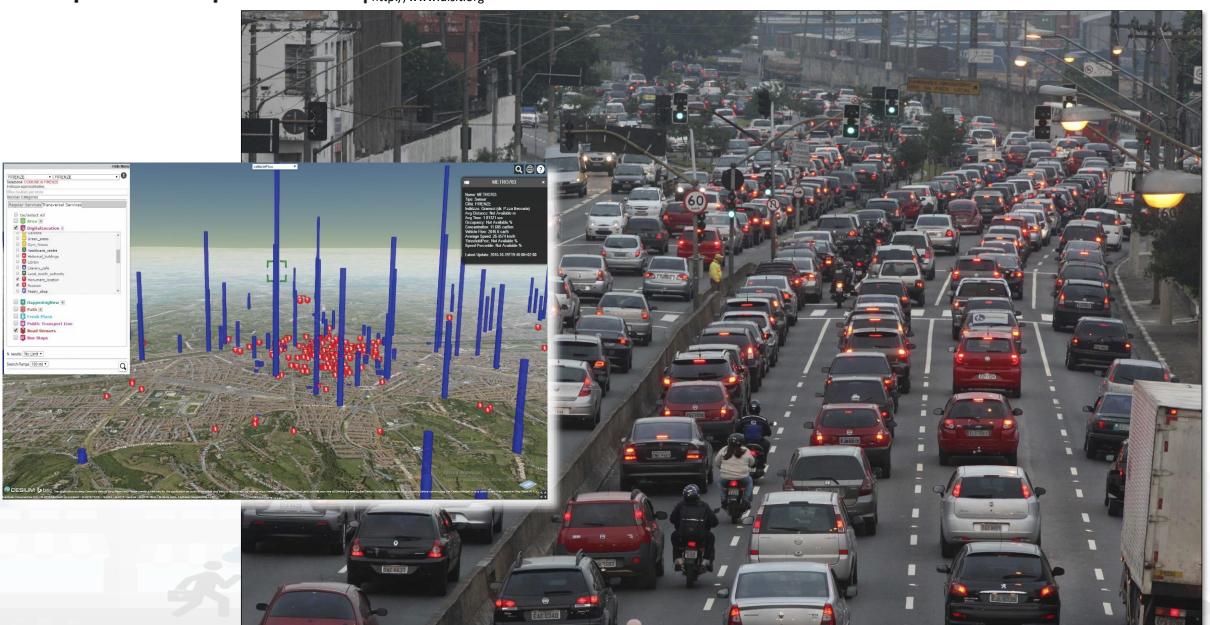






Traffic Flows





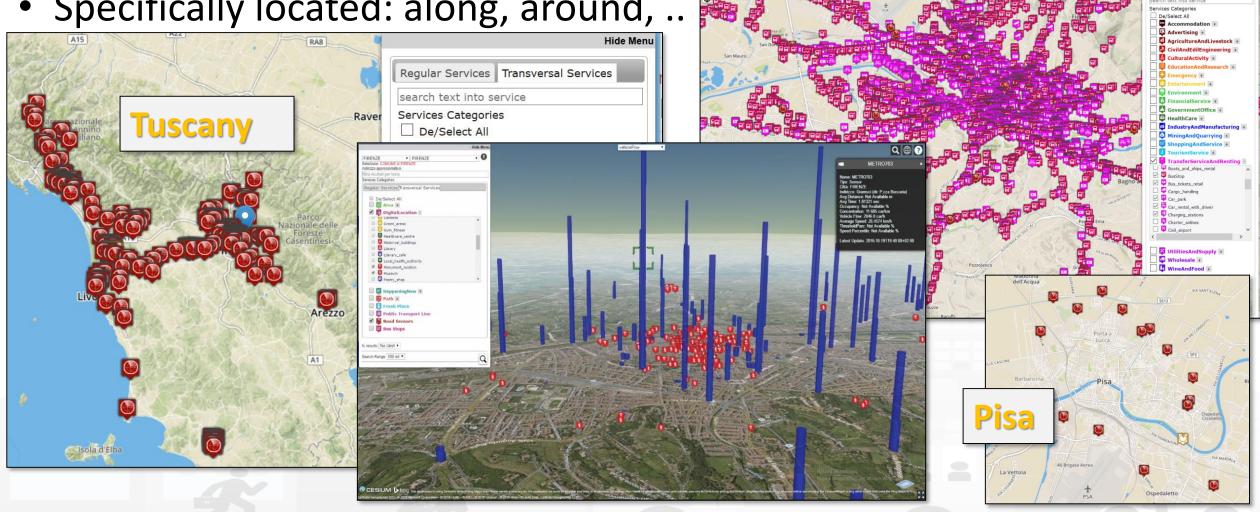


UNIVERSITÀ DEGLI STUDI FIRENZE PIRENZE DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB



• Spire and Virtual Spires (cameras), Bluetooth, ...

Specifically located: along, around, .. §



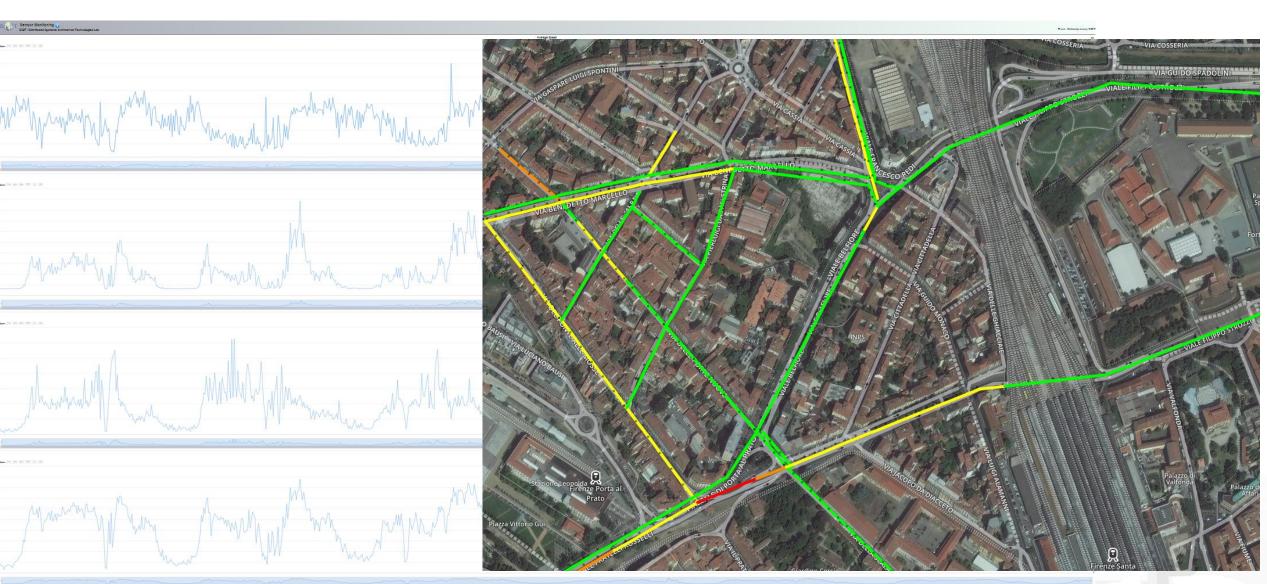






Traffic Flow data



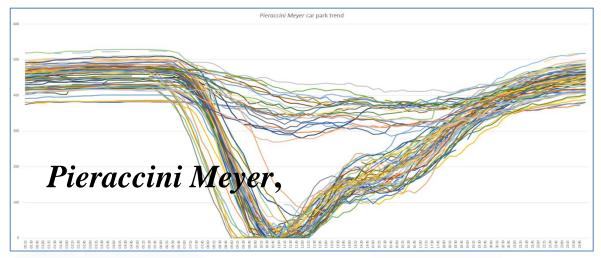


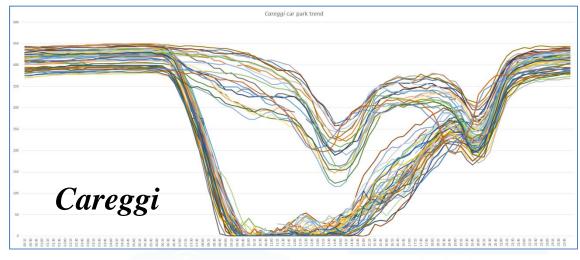


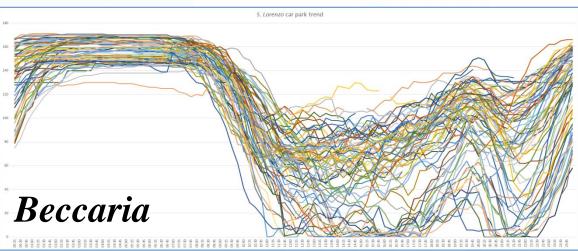


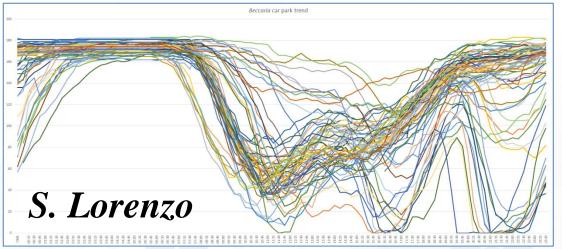
DISIT DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB http://www.disit.org















12 parking areas in Florence







Free Parking PREDICTIONS



Careggi car park						
Model	BRNN model results					
features	R-squared	RMSE	MASE			
Baseline	0.974	24	1.87			
Baseline + Weather	0.975	24	1.75			
Baseline + Traffic sensors	0.975	24	2.04			
Baseline + Weather + Traffic sensors	0.975	24	1.87			

- Active on Apps
 - «Firenze dove cosa»
 - «Toscana dove cosa»













Traffic and People Flow Assessment

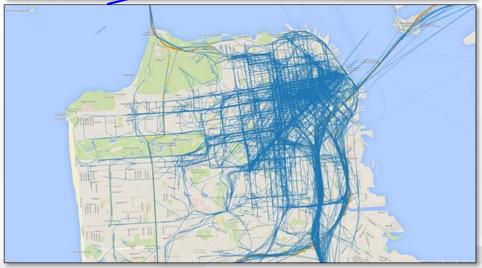
Origin Destination Matrix

Specific Sensors, vehicle Kits, mobile App,
 Wi-Fi Access Points, etc.

Assess people and traffic flows to

- improve services
- predict critical conditions on Crit. Infra.
- take real time decisions and sending messages in push to population
- Increase city resilience
- optimize traffic flow
- take decision of routing





Monitoring City users Via Wi-Fi





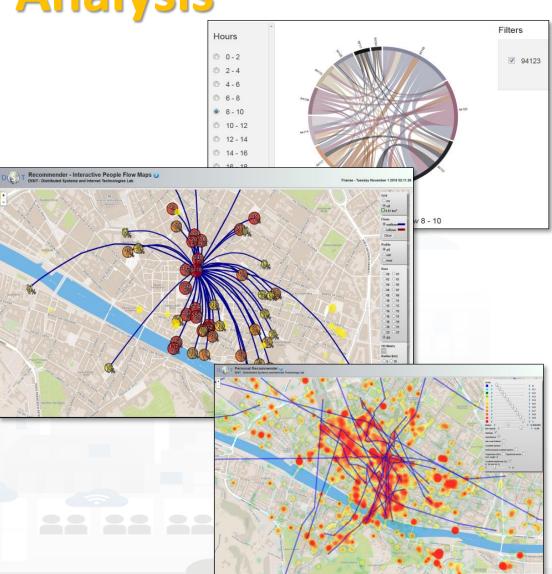






User Behaviour Analysis

- Monitoring movements by traffic flow sensors
 - Spires and virtual spires
- Monitoring movements from Mobile Cells
 - Unsuitable for precise tracking and OD production
- Monitoring movements from Wi-Fi
- Monitoring movements and much more from mobile Apps







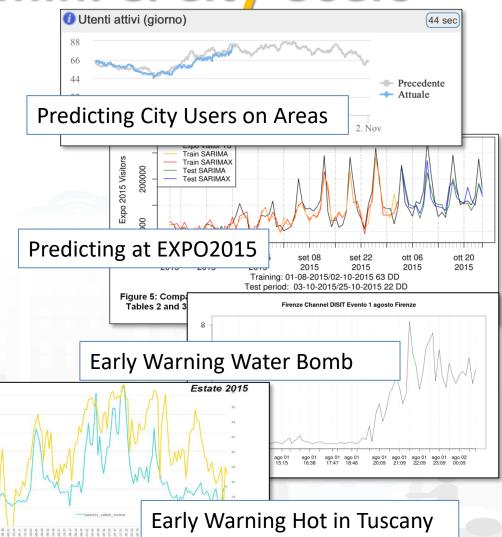






Predicting Models for Admin. & City Users

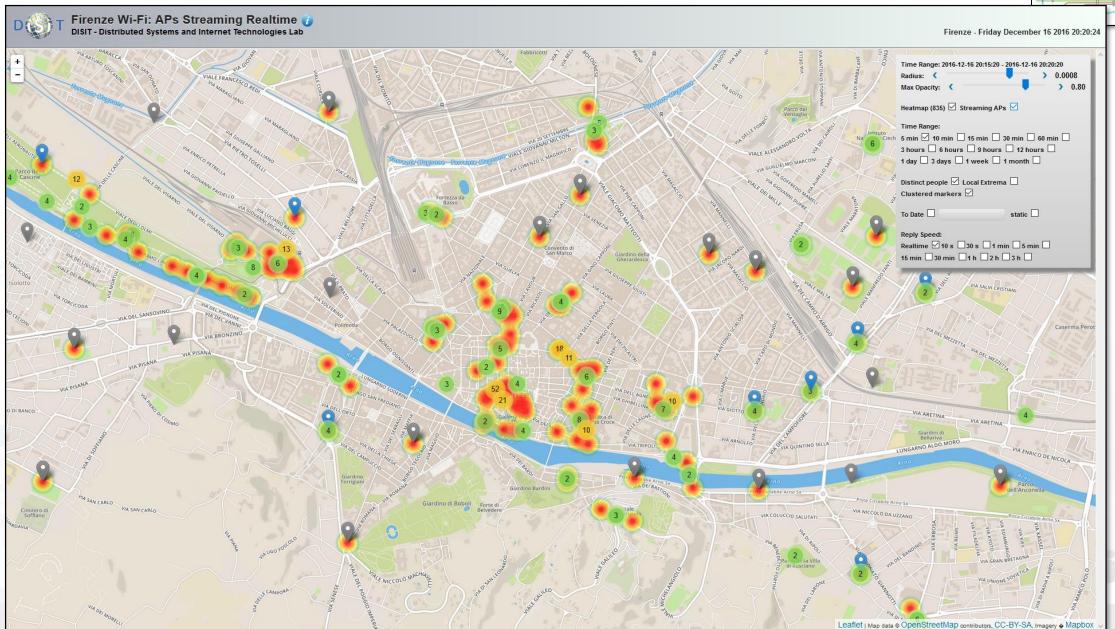
- Aiming at improving
 - quality of service, distributing workload
 - early warning
- Predictions: Short (15 min, 30 Min) and mid Term (1 week)
- Data Analytics: ML, NLP/SA, Clust...
 - Traffic Flows → multiflow reconstruction
 - − Parking Status → free slots
 - People Flows (WiFi, Twitter)
 → crowd , #number of people





Real Time Monitoring of Wi-Fi network



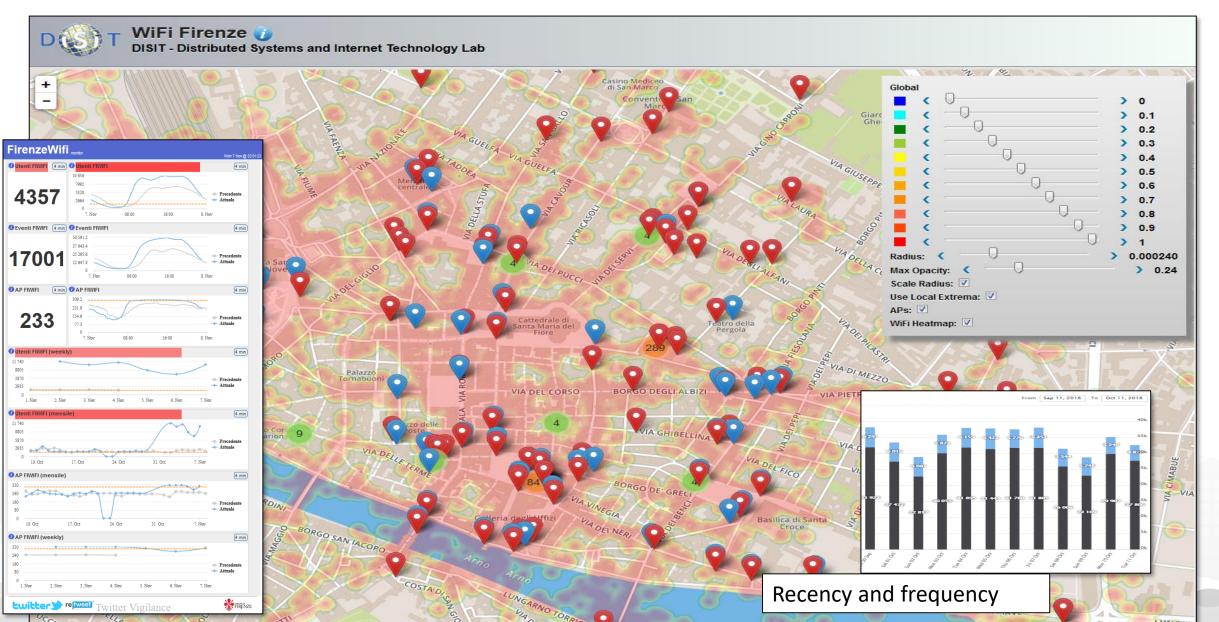






WiFi Monitor tool



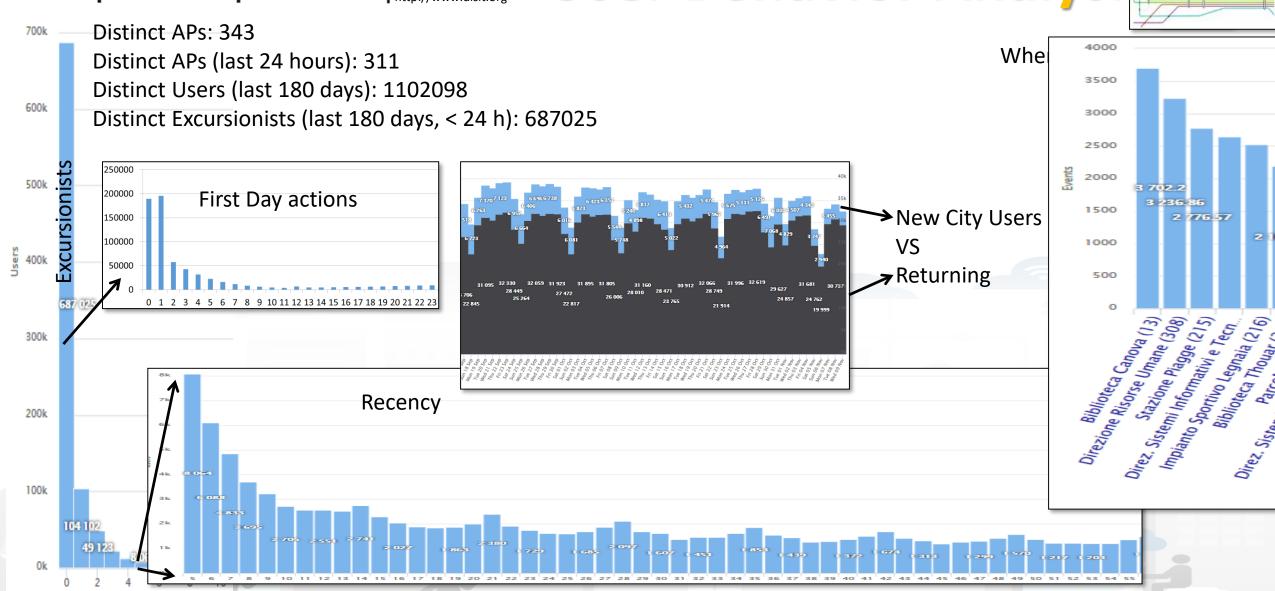






User Behavior Analysi

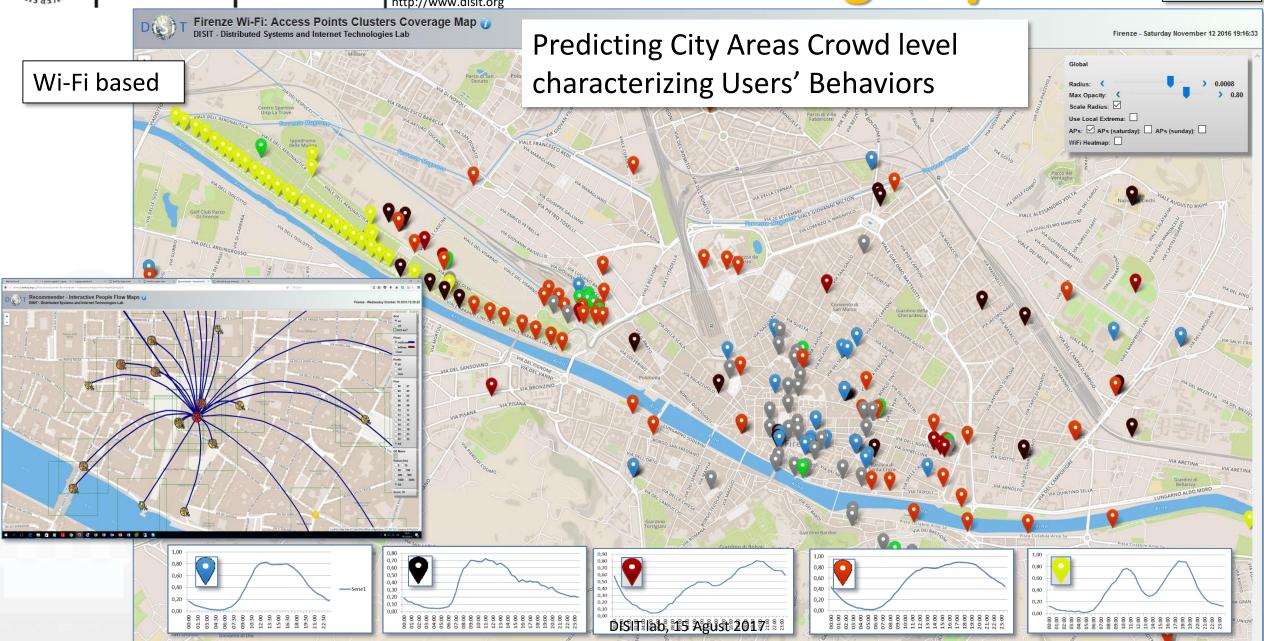






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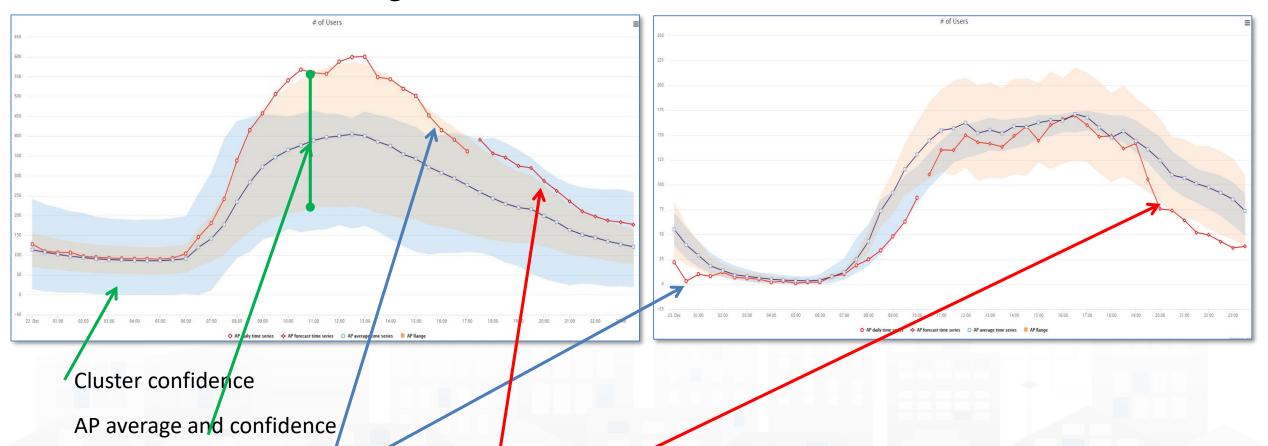


Prediction and identification of anomalies

Actual AP trend for today



Guessing number of users of Wi-Fi Access Points



AP prediction for the next time slot in the day on the basis of past weeks

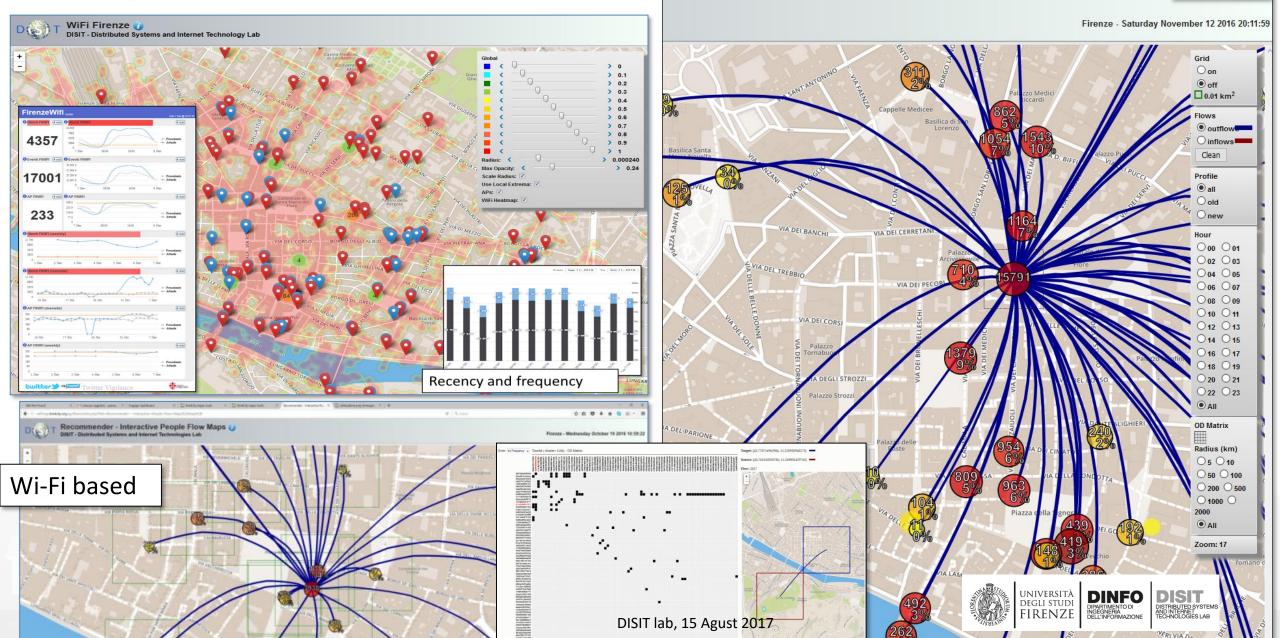






Origin Destination Matrix Estimation





Engaging Users via Mobile App







ADK features



Exploiting Km4City Smart City API

- Open Source
- Multiplatform: exploiting Apache Cordova Framework
- Active since 2015
- Adopted by a community of several Projects, Cities and SME.



Respecting user privacy:

- Anonymous usage vs Authenticated usage (OAuth, email, ..)
- Modular & Dynamic:
 - loading new modules from the WEB, and/or creating App by modular approach
- Personalization and Profiling:
 - personalized menu, proposed POI for search,
- Reaching City Users:
 - alerting and notifications by location, by user behaviour

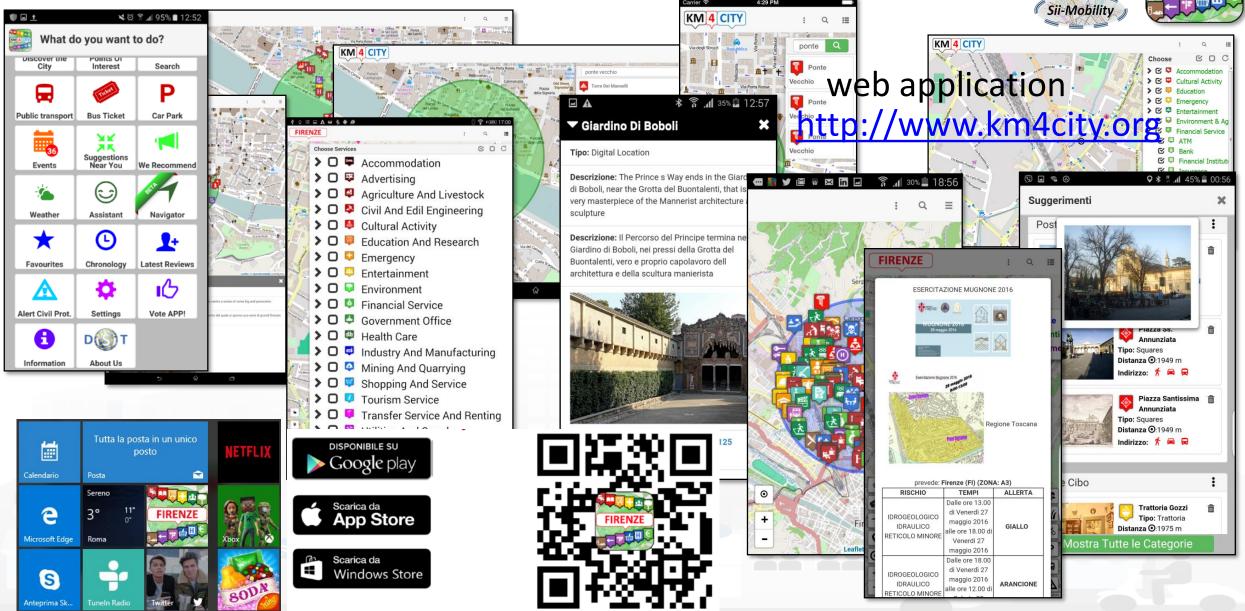




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Km4CityMobile App





Km4City APP, features 1/3





- **5 languages:** IT, EN, SP, DE, FR
- **Profiles** city users: Citizens, commuter, student, tourist, operator, etc..
- Profiled Menu per POI
 - adaptive
- Main Menu: dynamic, and personalized
- Search Text
- Search per POI
 - Near to you, near to a point, line...
- Other search
 - Close to you, events green areas, public transport, tickets, Cycling, parking,
 - Etc.
- POI
 - Preferred, Social icon
 - Ranking, Comments, images

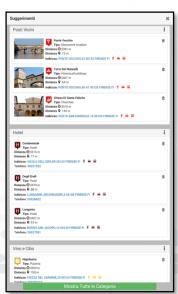




















Km4City APP





- Smart Parking, in Tuscany
- Smart First Aid in Tuscany
- Smart Public Transportation in Tuscany
- Smart Fuel pricing in Tuscany
- Bike Sharing in Pisa
- Weather condition in Tuscany
- Pollution and Pollination in Tuscany
- Traffic Sensors in Tuscany
- Smart Routing in Tuscany
- Smart Transportation in Florence
 - Events, traffic, ...
- Entertainment Events in Florence





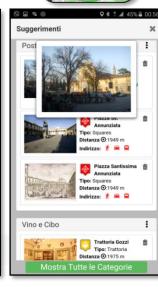








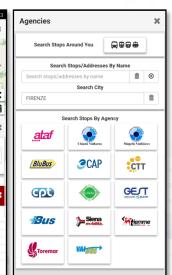














Km4City APP





Mobility

- Paths and stops, time
- Parching + prediction
- Ticketing
- Flow + prediction
- Navigation
- Connection with devices
- XXX Sharing

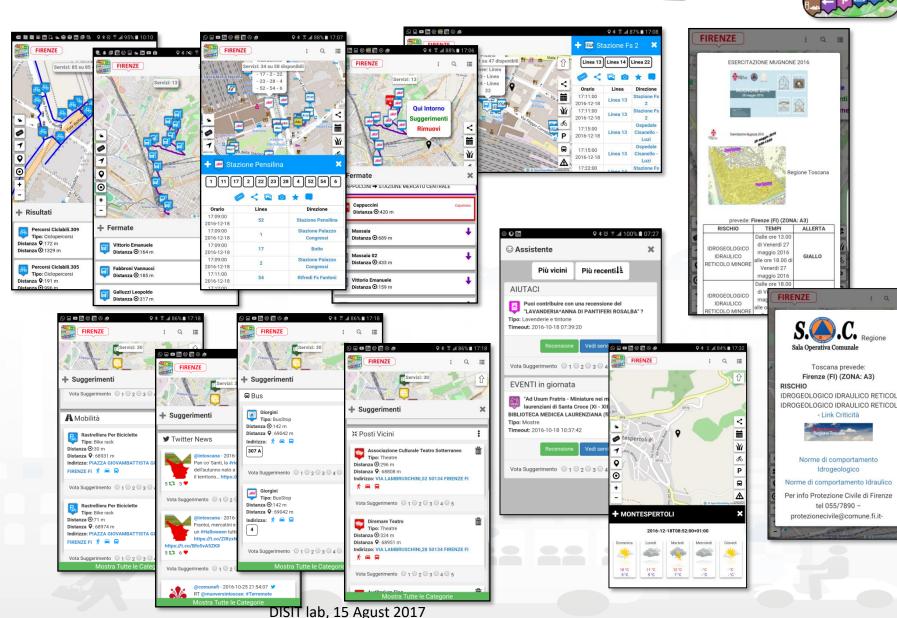
Personal Assistant

- Info, Engagement
- Help, Civil protection

Suggestions:

- Personalized and adaptive:
 banned e typed per city user.
- POI, Twitter, Events,
- Weather forecast,
- Civil Protection





Km4City APP, features 3/3



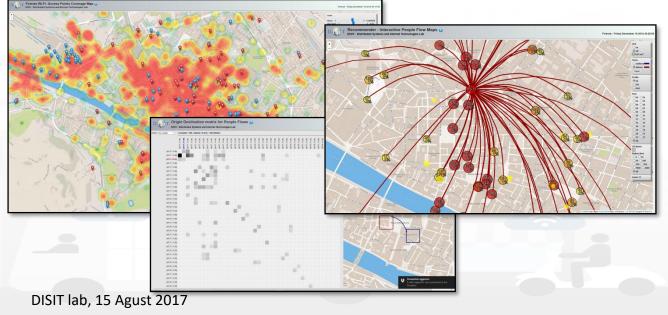
- Navigation 3D (BETA)
- Ticketing for busses
- App used are tool for city assessment
 - Wifi status
 - iBeacon status
 - User behavior analysis
 - GPS movements kinds
 - OD matrix
 - International flows















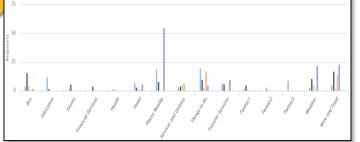






Reasoning on App Data and for App

- Suggestions....
 - -ML, clustering..
- Engagements....
 - -Rules systems, ML, city strategies
- User behavior analysis
 - Reconstruction of user behavior on t he move
 and in the city in general
 - -Pedestrian, TPL, Bike, private, etc.



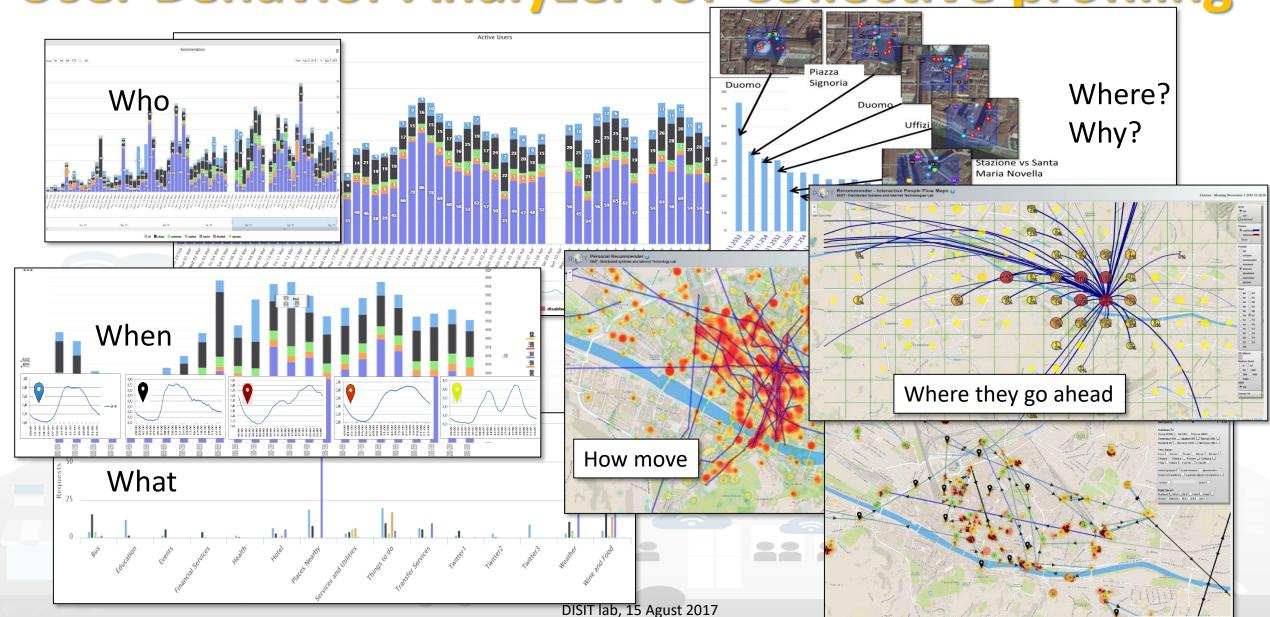


ule name	Туре	#sent	#viewed	#viewed on #sent	Description
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%	Suggest (in german) an event currently on in Florence
daily event en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%	Suggest (in english) an event currently on in Florence
	- commuter	5 (0.29%)	0 (0%)	0 (0%)	
	- student	14 (0.81%)	0 (0%)	0 (0%)	
	- tourist	1462 (85%)	25 (35.71%)	25 (1.71%)	
	- citizen	113 (6.57%)	39 (55.71%)	39 (34.51%)	
	- operator	0 (0%)	0 (0%)	0 (0%)	
	- disabled	0 (0%)	0 (0%)	0 (0%)	
	- all	119 (6.92%)	6 (8.57%)	6 (5.04%)	
daily_event_es	ENGAGEMENT	6 (0.01%)	4 (0.41%)	66.67%	Suggest (in spanish) an event currently on in Florence
daily_event_fr	ENGAGEMENT	6 (0.01%)	0 (0%)	0%	Suggest (in french) an event currently on in Florence
daily_event_it	ENGAGEMENT	5459 (6.73%)	296 (30.02%)	5.42%	Suggest (in italian) an event currently on in Florence
parking_en	ASSISTANCE	141 (0.17%)	128 (12.98%)	90.78%	Alert (in english) if the user parked in a residential parking zone
parking_es	ASSISTANCE	3 (0%)	3 (0.3%)	100%	Alert (in spanish) if the user parked in a residential parking zone
parking_it	ASSISTANCE	187 (0.23%)	1 (0.1%)	0.53%	Alert (in italian) if the user parked in a residential parking zone
shoot_a_photo_de	ENGAGEMENT	68 (0.08%)	1 (0.1%)	1.47%	Ask (in german) a contribution for a nearby point-of-interest



Sii-Mobility

User Behavior Analyzer for Collective profiling



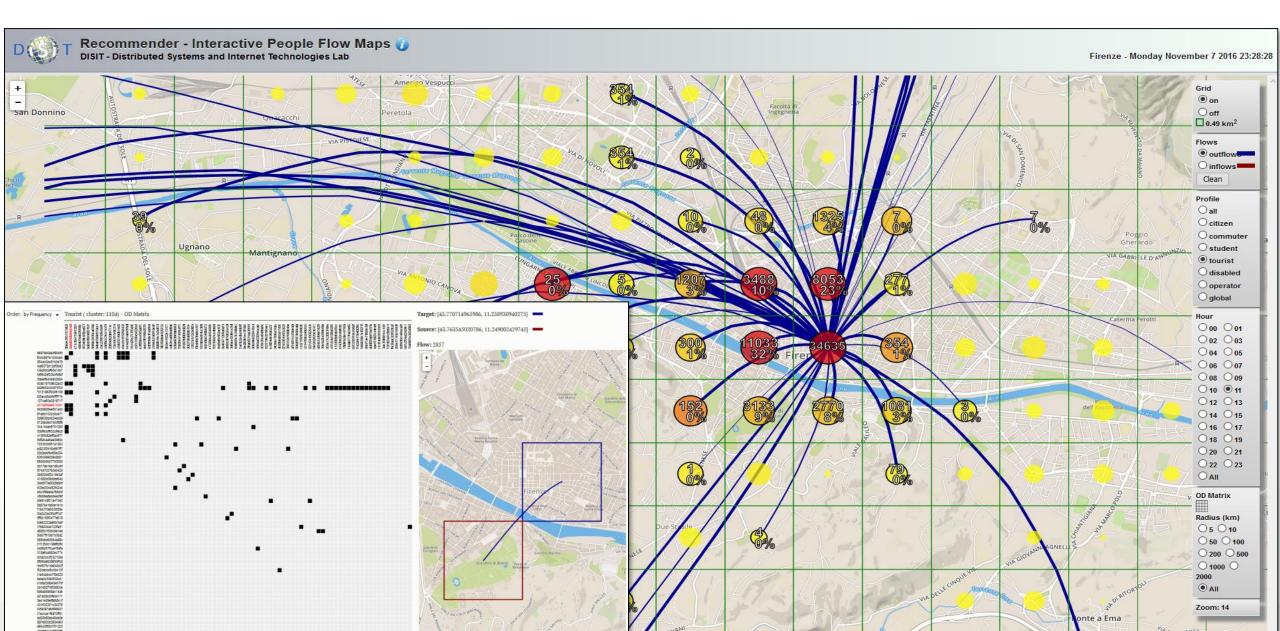




DIPARTIMENTO DI INGEGNERIA DELL'INFORMAZIONE

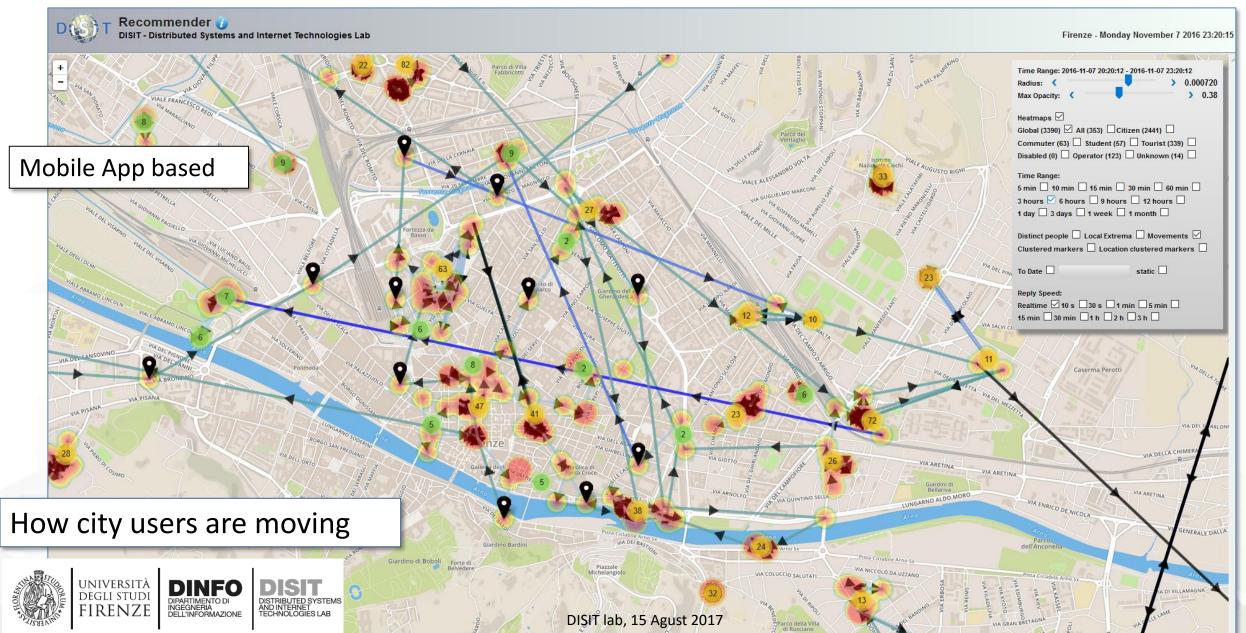
OD Matrix scalabile





Anonymous User Behavior Analysis









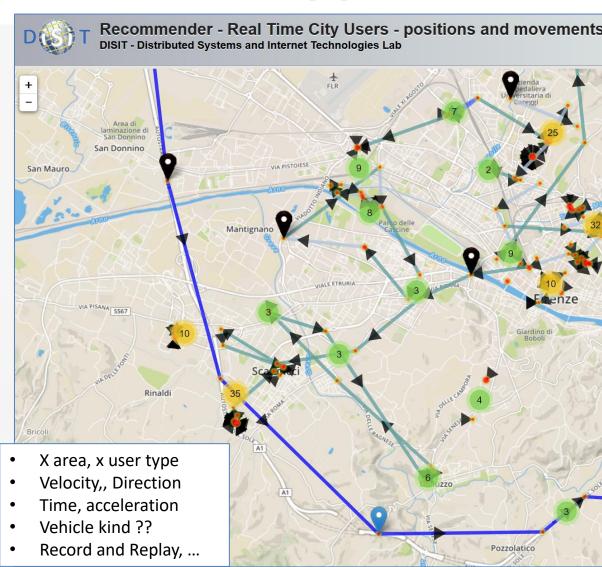
Problems of Trajectories from Apps

From mobile app:

- Resolving GPS location: GPS, cells, wifi-network, ..mixt
- Noisy, different kind of devices, ...
- Smart algorithm on devices for location acquisition
- Anonymized data, terms of use on mobile

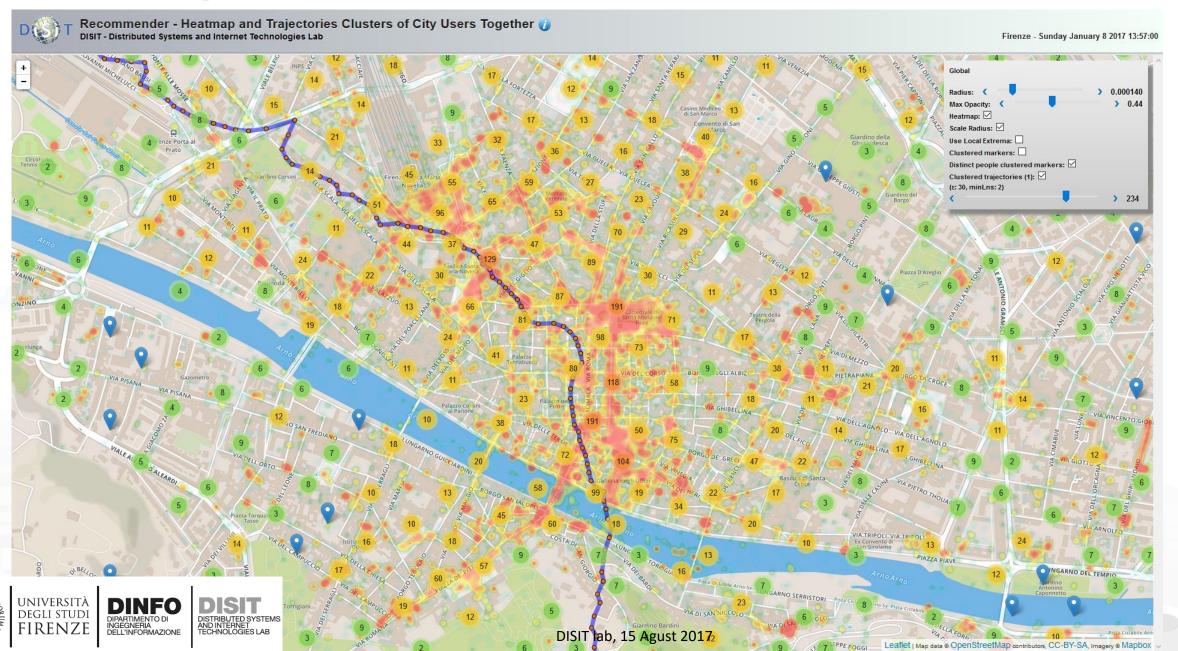
Issues and Filtering

- Gps Accuracy, kind of measure (GPS, mixt)
- Jump in time, space, velocity
- General noise (diff. devices)
- Knowledge of precision map
- Clustering: time, space, user kind, etc.



Heat Map from Mobile: users as sensors





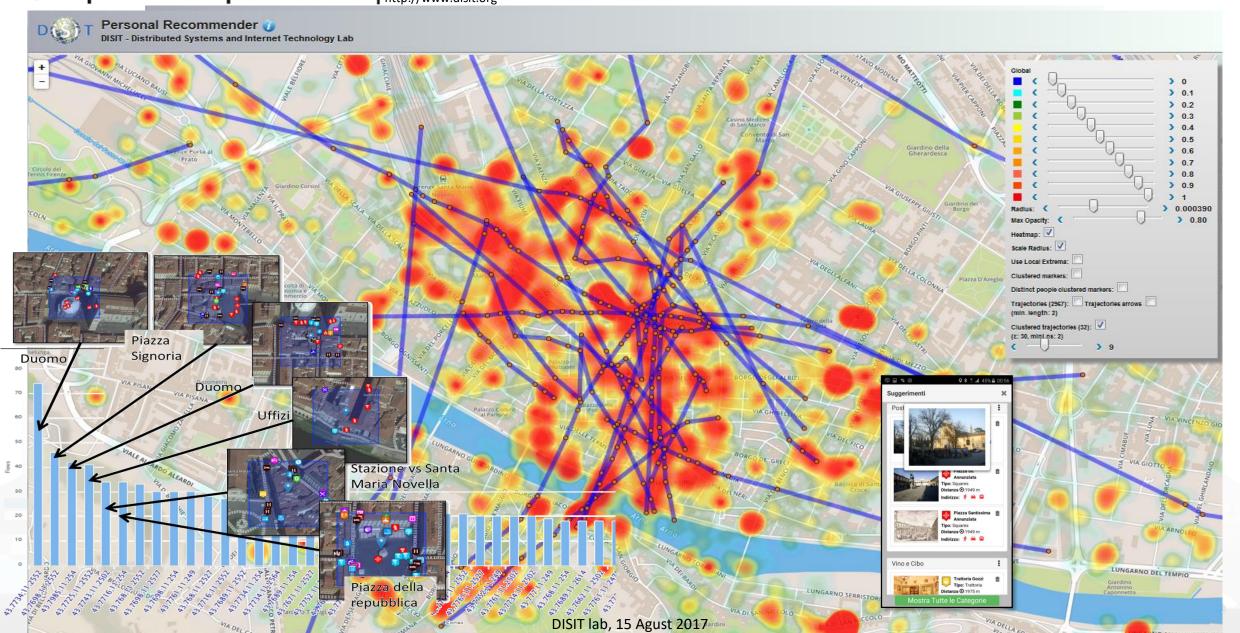




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User Behavior Analyzer







UNIV User influencing, engaging, monitoring &

#sent



Follow Up

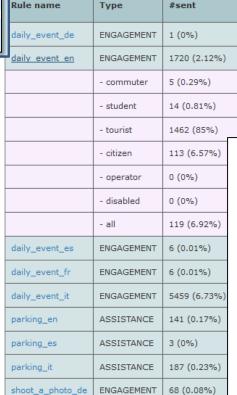
City & City Operators Strategy Editor



Any Mobile

and Web

App

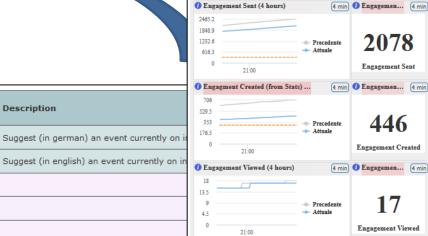


Rule name

5)	70 (7.1%)	4.07%	Suggest (in english) an event currently on in
	0 (0%)	0 (0%)	
	0 (0%)	0 (0%)	
	25 (35.71%)	25 (1.71%)	

Description

#viewed on



17. Oct 18. Oct 19. Oct 20. Oct 21. Oct 22. Oct 23. Oct

Km4City a

Inform

#viewed

0 (0%)

You have parked out of your residential parking zone The Road cleaning is this night The waste in S.Andreas Road is full

Engage

Provide a comment, a score, etc..

Stimulate / recommend

Events in the city, services your may be interested, etc..

Provide Bonus

Since you have parked here you we can get 1 Bonus We suggest you to leave the car out of the city, this bonus can be used to by a bus ticket

- Precedent Precedente

29 min

- Precedent

DISIT lab, 15 Agust 2017







Engagement & Assisstant Rules

- Detecting city users' habits about mobility
 - Private cars → stimulating Bus Usage & Bikes
 - Private cars parking → usage of peripheral parking-lot + bus
 - Leave the car and take the bus twice → by using bonus, tickets...
 - → different solutions for moving...
- Assisting by notifying when one is
 - parking out of the residential parking zone
 - parking in a zone subjected to cleaning in the next two days
 - entering in the restricted traffic zone
- Suggesting you about
 - Events, Civil Protection Alerts,
 - Closer free parking ...
- Administering questionnaires
 - Getting assessment about services, city experience
 - **—**
- Requesting ranking, photo and/or comments

















Sii smart. Sii-Mobility!

In palio per te

Carnet multicorsa Cap e voucher per:

Dal 1 trasp Scari guad autol Per n il sito

Sii smart. Sii-Mobility!

Scarica, viaggia, vinci!

Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi! Per maggiori informazioni visita il sito info.sii-mobility@org















In palio per te

Carnet multicorsa Cpt e voucher per:







Sii smart. Sil-Mobility! Scarica, viaggia, vinci!



Dal 15 aprile al 15 luglio scegliere il trasporto pubblico ti premia! Scarica l'app "Toscana dove, cosa", guadagna punti viaggiando in autobus e vinci tanti fantastici premi. Per maggiori informazioni visita il sito info.sii-mobility.org

















REWARDING'S RULES

ASSISTANCE

- If public transport is detected after bus line suggestion on trajectory usually made on private transport → I Opoints
 - Why don't you take the bus line 4 in Piazza Marconi to reach your workplace? You save money, you respect the environment and you will be stress free for not worry about parking!
- Once a day, if public transport is detected after suggestion on an alternative bus line availability → 3points
 - Why don't you take the bus line 4 that stop just 50 meters far from you? You save money, you respect the environment and you will be stress free for the traffic jam!
- If public transport is detected for at least 30(?) minutes a day
 → I point
- ?parking

- ENGAGEMENT
- Survey on commuter and their preferred way of mobility → I point
 - How many minutes you usually commute to go to work?
 How do you rate the service?
- Feedback on public transport → I point
 - Which current public transport are you using? Are the service in line with your expectation?
- Comments/Photo/Rate or survey on POI (public transport)
 → I point
- Survey on use of the App after N days or for tourist coming home → Ipoint
- Feedback on PPOI or mobility → Ipoint
- events?





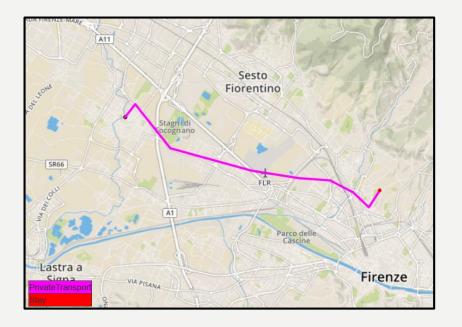




www.sii-mobility.org

WALLET / PROFILE

- On homepage
 - How many points have been distributed?
 - How many rewards has been already delivered?
 - How many rewards are still available?
 - How many CO2 has been saved?
 - How many km our users made this week?







Monitoring City users Via Social Media



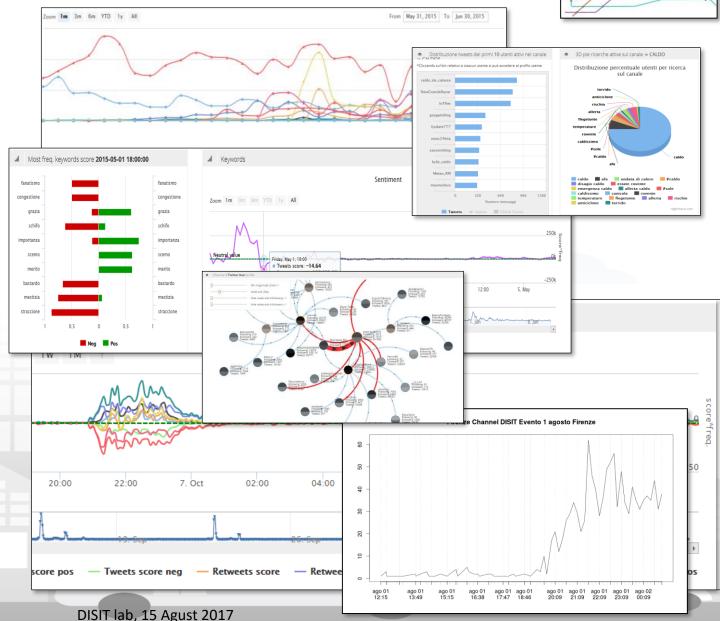






- **Twitter Vigilance**
- resolute

- http://www.disit.org/tv
- http://www.disit.org/rttv
- Citizens as sensors to
 - Assess sentiment on services, events, ...
 - Response of consumers wrt...
 - Early detection of critical conditions
 - Information channel
 - Opinion leaders
 - Communities
 - Formation
 - Predicting volume of visitors for tuning the services



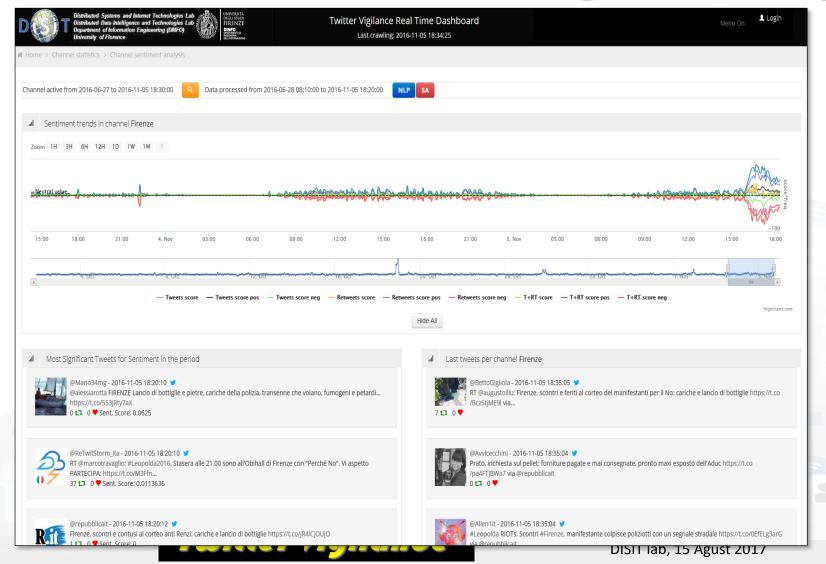
Twitter Vigilance



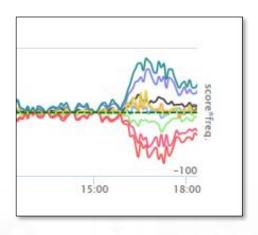


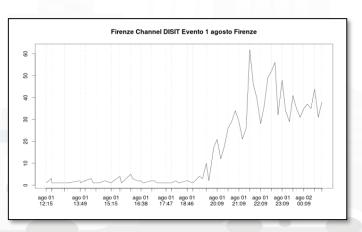


Real Time Twitter Vigilance, Early Warning



Sentiment Analysis







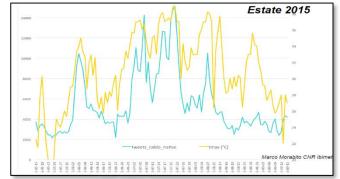


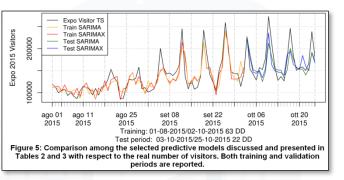


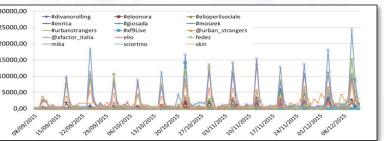


Prediction/Assessment

- Football game results as related to the volume of Tweets
- Number of votes on political elections, via sentiment analysis, SA
- Size and inception of contagious diseases
- marketability of consumer goods
- public health seasonal flu
- box-office revenues for movies
- places to be visited, most visited
- number of people in locations like airports
- audience of TV programmes, political TV shows
- weather forecast information
- Appreciation of services





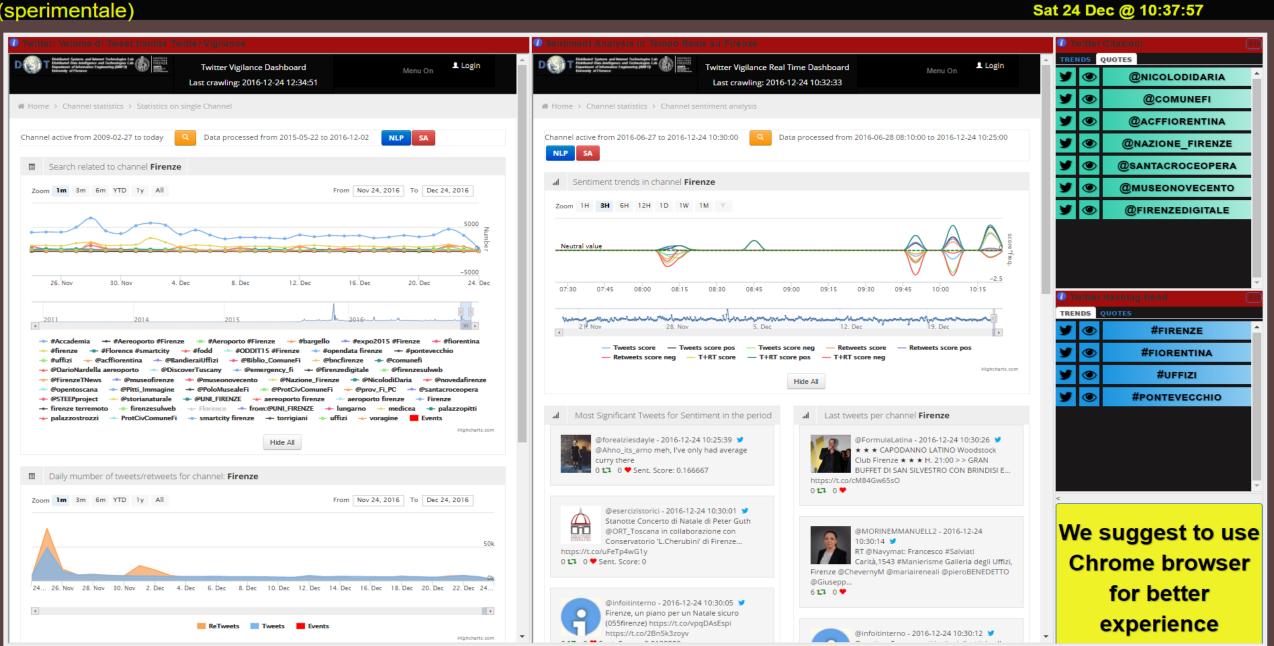


Twitter Vigilance su Firenze

FIRENZE

DINFO

Sat 24 Dec @ 10:37:57







Development Tools





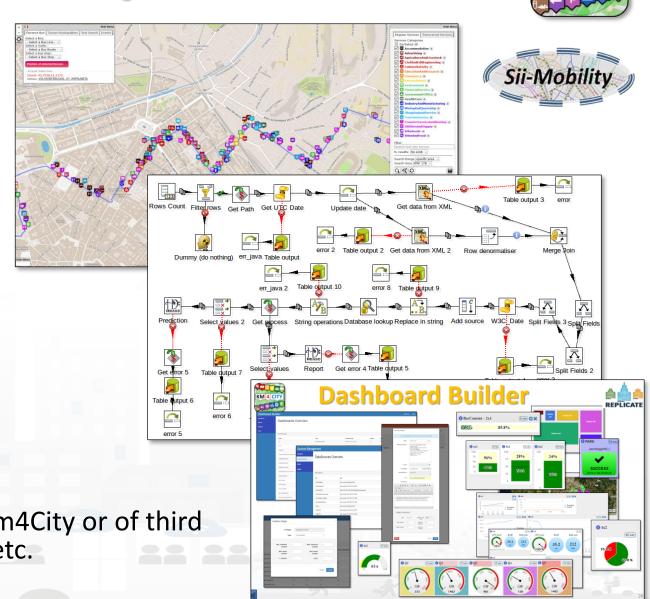






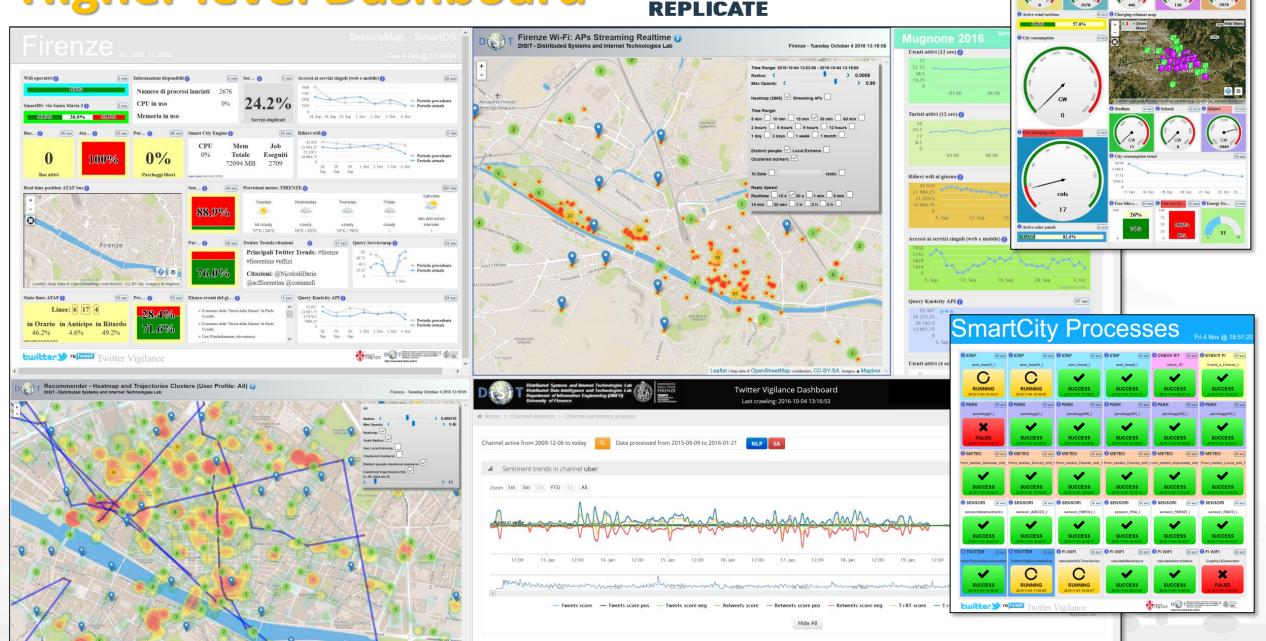
Smart City API:

- Several kind of APIs
- Generator "ServiceMap", http://servicemap.km4city.org
 - Call per web and mobile App
 - Embedding in web pages
 - Collaborative work
- Load new data: manual and automatic
 - POI, IOT, etc.
 - Load of Shape & Paths
 - Collaborative work
- **Dashboard builder**
 - Production of dashboard per control room
 - Embedding view of any other analytics of Km4City or of third party: wifi, 3D, flow, recommend, engager, etc.
 - Collaborative work



Higher level Dashboard







DISTRIBUTED SYSTEMS AND INTERNET TECHNOLOGIES LAB http://www.disit.org

Dashboard Builder

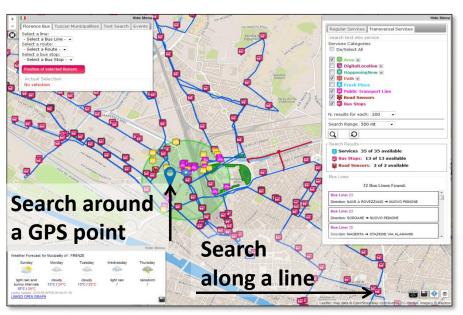


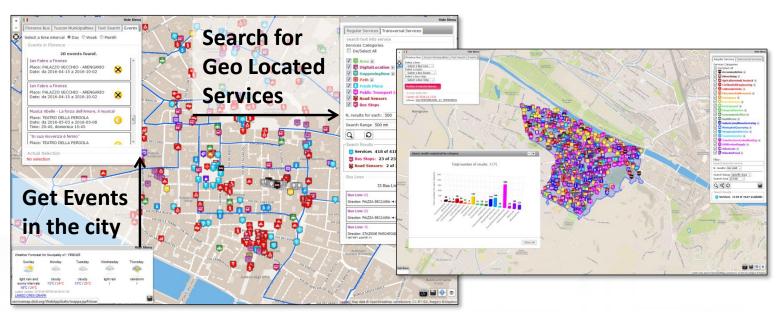




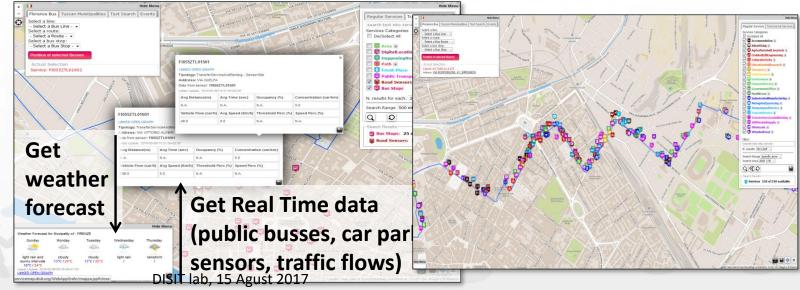
CALLO Development Tool







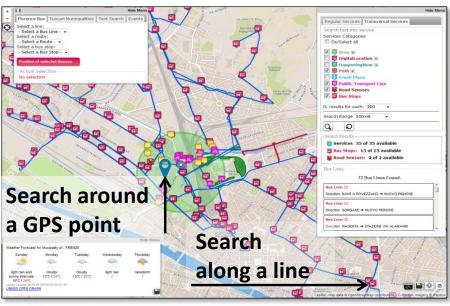




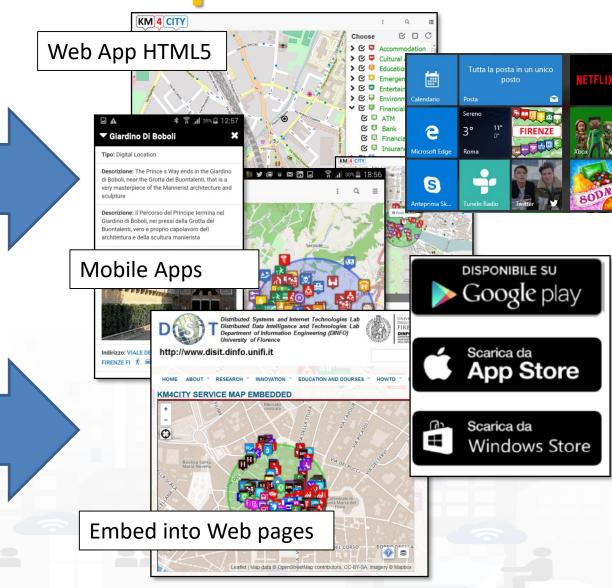


DISTRIBUTED SYSTEM SERVICE VIAD DEV TOO http://www.disit.org









Using and Contributing to Km4City





REnaissance of PLaces with Innovative Citizenship And TEchnology

http://replicate-project.eu/

- demonstrate Smart City technologies in energy, transport and ICT in districts in:
 - San Sebastian, Florence and Bristol,
 - follower cities of Essen, Nilufer and Lausanne
- Cities are the customer: considering local specificities
- Solutions must be replicable, interoperable and scalable.
 - Integrated Infrastructure: deployment of ICT architecture, from internet of things to applications
 - Low energy districts
 - Urban mobility: sustainable and smart urban services

- □1 (coordinator) FOMENTO DE SAN SEBASTIAN FSS SPAIN
- 2 AYUNTAMIENTO DE SAN SEBASTIAN SAN SEBASTIAN SPAIN
- **3 COMUNE DI FLORENCE FLORENCE ITALY**
- □4 BRISTOL COUNCIL BRISTOL UNITED KINGDOM
- **5 STADT ESSEN ESSEN GERMANY**
- □6 NILUFER BELEDIYESI NILUFER TURKEY
- □7 VILLE DE LAUSANNE LAUSANNE SWITZERLAND
- □8 IKUSI ANGEL IGLESIAS, S.A. IKUSI SPAIN
- 9 ENDESA ENERGÍA, S.A. ENDESA SPAIN
- □ 10 EUROHELP CONSULTING, S.L. EUROHELP SPAIN
- 11 ILUMINACION INTELIGENTE LUIX, S.L. LUIX SPAIN
- 12 FUNDACION TECNALIA RESEARCH & INNOVATION TECNALIA SPAIN
- 13 EUSKALTEL, S.A. EUSKALTEL SPAIN
- □ 14 COMPAÑÍA DEL TRANVÍA DE SAN SEBASTIÁN DBUS SPAIN
- □ 15 CONSIGLIO NAZIONALE DELLE RICERCHE CNR ITALY
- **16 ENEL DISTRIBUZIONE, SPA ENEL ITALY**
- 17 MATHEMA, SRL MATHEMA ITALY
- **□ 18 SPES CONSULTING SPES ITALY**
- 19 TELECOM ITALIA, SPA TELECOM ITALY
- **20 UNIVERSITA DEGLI STUDI DI FLORENCE UNIFI ITALY:** DINFO.DISIT Lab and DIEF
- 21 THALES ITALIA, SPA THALES ITALY
- □22 ZABALA INNOVATION CONSULTING ZABALA SPAIN
- **23 TECHNOMAR TECHNOMAR GERMANY**
- **24 UNIVERSITY OF BRISTOL UOB UNITED KINGDOM**
- 25 UNIVERSITY OF OXFORD UOXF UNITED KINGDOM
- □26 BRISTOL IS OPEN, LTD BIO UNITED KINGDOM
- 27 ZEETTA NETWORKS ZEETTA UNITED KINGDOM
- □28 KNOWLE WEST MEDIA CENTRE, LGB KWMC UNITED KINGDOM
- □29 TOSHIBA RESEARCH EUROPE, LTD TREL UNITED KINGDOM
- 30 ROUTE MONKEY, LTD ROUTE MONKEY UNITED KINGDOM
- 31 ESOTERIX SYSTMES, LTD ESOTERIX UNITED KINGDOM
- 32 NEC LABORATORIES EUROPE, LTD NEC UNITED KINGDOM
- 33 COMMONWHEELS CAR CLUB CIC CO-WHEELS UNITED KINGDOM
- 34 UNIVERSITY OF THE WEST OF ENGLAND UWE UNITED KINGDOM
- □35 ESADE BUSINESS SCHOOL ESADE SPAIN
- \square 36 SISTELEC SOLUCIONES DE TELECOMUNICACION, S.L. SISTELEC SPAIN





Sii-Mobility http://www.Sii-Mobility.org

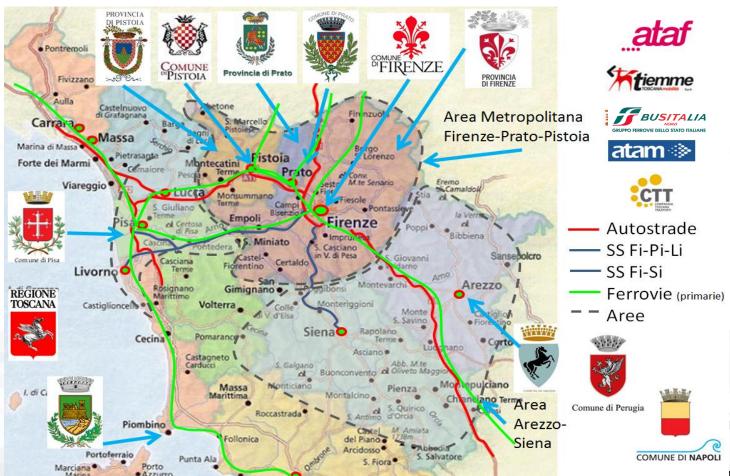


Experimentations and validation in Tuscany

- Integration with present central station and subsystems
- DISIT lab, Università di Firenze, is the tech-scientific coordinator







ECM; Swarco Mizar; Inventi In20; Geoin; QuestIT; Softec; T.I.M.E.; LiberoLogico; MIDRA (autostrade, motorola); ATAF; Tiemme; CTT Nord; BUSITALIA; A.T.A.M.; Effective Knowledge; eWings; Argos Engineering; Elfi; Calamai & Agresti; Project; Negentis





Sii-Mobility





Commenti dei cittadini, Social Media

Merci





AVM trasporto Pubblico



sistema monitoraggio



Sensori su



trasporto Privato



Monitoraggio traffico, autostrade



Rete

Ferroviaria

Parametri



ambientali Servizi ed



Ordinanze: eventi, lavori pubblici, .







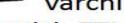


Infomobility



polizia, 118













General Objectives





- http://www.Sii-Mobility.org
- Reduce the social costs of mobility
 - minor inconvenience,
 - greater efficiency,
 - greater sensitivity to the needs of the citizen,
 - lower emissions,
 - better environmental conditions;
 - info-training programs to help city user in getting virtuous habits;
 - reduce transportation costs and travel times for users, for operators and administrations,
 - optimization solutions.

- simplify the use of mobility systems
 - innovative sensors for AVM and private transport on the territory
 - integrated systems for payment and identification
 - driving / offline routing solutions
 - connect the drive, smart drive or walk
 - Integration of data from operators and different type sources
 - advanced management of resources measurement of flows realization of sensors, actuators
- Testing on municipalities and provinces of Tuscany
- Contribute to the improvement of national and international standards

Principali Delibere su Sii-Mobility



PA	Tipo di atto
Provincia di Prato	Delibera di Giunta n.267 del 30.10.2012
Comune di Prato	Delibera di Giunta n.474 del 30.10.2012
Provincia di Firenze	Delibera di Giunta n.147 del 06.11.2012
Comune di Firenze	Delibera di Giunta n.403 del 06.11.2012
Provincia di Pistoia	Delibera di Giunta n.156 del 08.11.2012
Comune di Pistoia	Delibera di Giunta n.321 del 08.11.2012
Comune di Pisa	Delibera di Giunta n.203 del 06.11.2012
Comune di Arezzo	Delibera di Giunta n.498 del 07.11.2012
Regione Toscana	Delibera di Giunta n.249 del 15.04.2013

http://www.Sii-Mobility.org









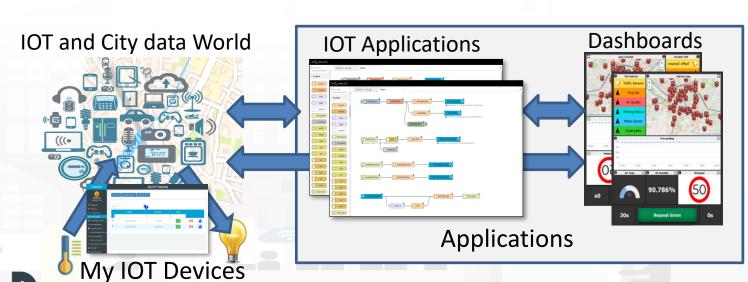
- Snap4City is an open, standardized, data-driven, service-oriented, user-centric
 platform enabling large-scale co-creation IOT/IOE applications.
- Snap4City is a fully open source, robust, scalable, easy to use solution, provides tools for
 - co-creation of mixt data driven, stream and batch processing, extending the powerful semantic reasoner of Km4City https://www.km4city.org, with IOT/IOE, GDPR, and city dashboards.

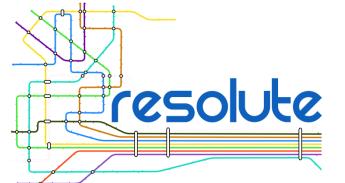
• validated in multiple devices (PC, Android, Raspberry, ..), and domains: mobility

and transport, tourism, health, welfare, social

 The innovation on semantic reasoning, IOT interoperability, microservices, automated dashboard production, .. thus

smart city solutions in a







http://www.resolute-eu.org

- Develop European Resilience Management Guidelines (ERMG)
 - Develop a conceptual framework for creating/ maintaining Urban Transport Systems
- Enhance resilience through improved support of human decision making processes, particularly by training professionals and civil users on the ERMG and the RESOLUTE system
- Operationalize and validate the ERMG by implementing the RESOLUTE Collaborative Resilience Assessment and Management Support Systems (CRAMSS) for Urban Transport Systems addressing Road and Urban Rail Infrastructures
 - Pilots in Florence and Athens
- Adoption of the ERMG at EU and Associated Countries level

University of Florence: DISIT lab DINFO (Proj coordinator), DISIA and DST	UNIFI	IT
THALES	THALES	ΙΤ
ATTIKOMetro	ATTIKO	GR
Comune di Firenze	CDF	IT
Centre for Research and Technology Hellas	CERTH	GR
Fraunhofer-Gesellschaft zur Förderung der angewandten Forschung e.V.	FHG	DE
HUMANIST	HUMANIST	FR
SWARCO Mizar	SWMIZ	IT
Associação para o Desenvolvimento da Investigação no Instituto Superior de Gestão	ADI-ISG	PT
Consorzio Milano Ricerche	CMR	ΙΤ









12/2017

WEEE

2017-2020

6/2017

ALTAIR



Roadmap

Km4City 1.1

2013

- Tuscany Map - Cultural Heritage
- Services
- Enrichment cities
- AVM
- Event in the city - Digital Locations
- Sensors - Parking
- Fresh places





- Embed
- More API
- iBeacon
- http://servicemap.km4city.org API
- http://log.disit.org
- http://www.disit.org/fodd
- http://www.disit.org/tv Twitter Vigilance
- http://smartds.km4city.org
- Weather
- Cultural Heritage
- Energy recharbe pilla

2014 **Events** in the city



0000 Sii-Mobility

2016

Sii-Mobility SCN 2016-2018 - Started

Km4City 1.6.2

REPUCATE H2020 2016-2021- Started



Suggestions on demand

- User Behaviour Analysis
- Trajectories and OD





waste Snap4City Territorial areas and paths

Health, Bike sharing

- Statistics, Energy, ICT, ...
- E-vehicles

Risk analysis

- Environmental, water
- Data Licensing models
- **Energy Meters**
- Fi-Ware compliant FIWARE
- More Sensors, IOE, IOT
- Dashboard Builder
- Territorial areas and paths
- User Engagement
- Mobility and transport
- Resilience Decision Support

GHOST SIR 2016-2019 - Started





IOT/IOE **Monitoring Smart City IOT** integration **Living Lab**



Smart City vs IOT, Industria 4.0



6/2018

Trafair CEF

SMARTCITY **EXPO WORLD CONGRESS**

11/2018



12/2018

2021

Acknowledgement

- Thanks to the European Commission for founding. All slides reporting logo of RESOLUTE H2020 are representing tools and research founded by European Commission for the RESOLUTE project. RESOLUTE has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation programme (grant agreement n° 653460).
- Thanks to the European Commission for founding. All slides reporting logo of REPLICATE H2020 are representing tools and research founded by European Commission for the REPLICATE project. REPLICATE has received funding from the European Research Council (ERC) under the European Union's Horizon 2020 research and innovation programme (grant agreement n° 691735).
- Thanks to the MIUR for co-fouding and to the University of Florence and companies involved.
 All slides reporting logo of Sii-Mobility are representing tools and research founded by MIUR for the Sii-Mobility SCN MIUR project.
- Thanks to the European Commission for founding. All slides reporting logo of Snap4City
 https://www.snap4city.org of Select4Cities H2020 are representing tools and research
 founded by European Commission for the Select4Cities project. Select4Cities has received
 funding from the European Research Council (ERC) under the European Union's Horizon 2020
 research and innovation programme (grant agreement n° 688196)
- **Km4City** is an open technology exploited by those projects and line of research of DISIT Lab. Some of the innovative solutions and research issues developed into the above mentioned projects are also compliant and contributing to the Km4City approach and thus are contributing to the open Km4City model of DISIT lab.















