



UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

## Distributed Data Intelligence and Technologies Lab Distributed Systems and Internet Technologies Lab

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<http://www.disit.dinfo.unifi.it/>

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AND INTERNET  
TECHNOLOGIES LAB


**DISIT Lab**

- Researchers: 20
- Current Active Projects: 10
- Project in the last 4 years: 17
- Research Budget: 1.2M€
- Foreseen Research Budget (next 2 years): 2.2M€
- SpinOff: 1






# DISIT Lab, <http://www.disit.dinfo.unifi.it>



**Distributed Systems and Internet Technologies Lab**  
**Distributed Data Intelligence and Technologies Lab**  
Department of Information Engineering (DINFO)  
University of Florence




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<http://www.disit.dinfo.unifi.it>

qualsiasi tipo

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[CORSI E TESI](#)
[COME FARE](#)
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## DISIT LAB OVERVIEW

<http://www.disit.dinfo.unifi.it>

**Text and Web Mining**

**Data Analytics**

**Big data**

**Social Media**

**e-learning**

**Smart Cloud Computing**

**Mobile Computing**

**Smart Cities**


### CONTENUTI

- [Ultime Attività](#)
- [In primo piano](#)
- [Più visti](#)
- [Most Viewed \(last 500\)](#)
- [Most Viewed All \(last 500\)](#)
- [Ultimi caricati](#)
- [Più votati](#)
- [Mie collezioni pubblicate](#)
- [Miei contenuti](#)
- [Carica un nuovo contenuto](#)

### ROOT

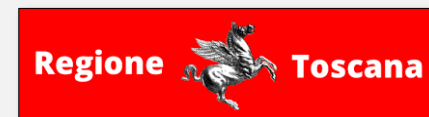
- ▶ Gruppi
- Cerca Utenti
- Contenuti ed attività non lette relative ai tuoi gruppi
- Crea la matrice di tassonomia
- Forum
- Invita a colleague
- Issues
- Keyword cloud
- Messaggi e Sottoscrizioni
- Mio MatchMaking

**DISIT lab and research group** is active since 1994. It is one of the most active ICT labs of the University of Florence, metropolitan Tuscany area. DISIT successfully developed a relevant number of International and National research, development and innovation projects. DISIT provides an infrastructure for cloud and distributed computing. DISIT has coordinated a number of large EC projects, in many others has covered the role of partner, and also coordinating scientific and technical WP and



## ***DISIT lab mission***

- **Research and Innovation** projects founded by:
  - European Commission
  - Italian Ministry of Research, It. Min. of Innovation and Development
  - Foundations
  - Tuscany Region
  - Direct commitment with the industries for technology transfer
  - **Currently with more than 60 Partners** at national and international levels
- **Didactical** support to Univ. Firenze Courses, mainly
- **Management** of infrastructures:
  - **ECLAP (social network), ApreToscana, Km4City (Smart City)**





# National and International Connections

- **DISIT is:**
  - ICT reference lab for the Smart City of Florence metropolitan area
  - Aggregator for Europeana, European Digital Library <http://www.europeana.eu/>
  - Member of ISO MPEG standardization body
  - NEM: Network and Media group in Europe
  - ETSI: standardization body
  - Node of the CINI National Lab on Big Data, + on Smart City, + on CyberSecurity
  - Member of National Cluster on Transport System, + on Smart Communities
  - Member of CNIT: Consorzio nazionale interuniversitario Telecomunicazioni
- **Stable agreements** with: LAMMA, IBIMET CNR, Regional Mobility Center, several universities, ...
- IOT lab: Intel, Fluctus, UDOO, ...
- ....
- [See for all the list http://www.disit.org/5486](http://www.disit.org/5486)



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DISIT Lab, Distributed Data Intelligence and Technologies  
Distributed Systems and Internet Technologies  
Department of Information Engineering (DINFO)  
<http://www.disit.dinfo.unifi.it>

# Con chi lavoriamo



THALES

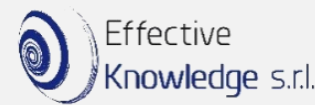


COMPUTER  
GROSS



PHILIPS

tiscali:



e-distribuzione



Consiglio Nazionale  
delle Ricerche



consorzio nazionale  
interuniversitario  
per le telecomunicazioni



REGIONE  
TOSCANA



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DI CAGLIARI

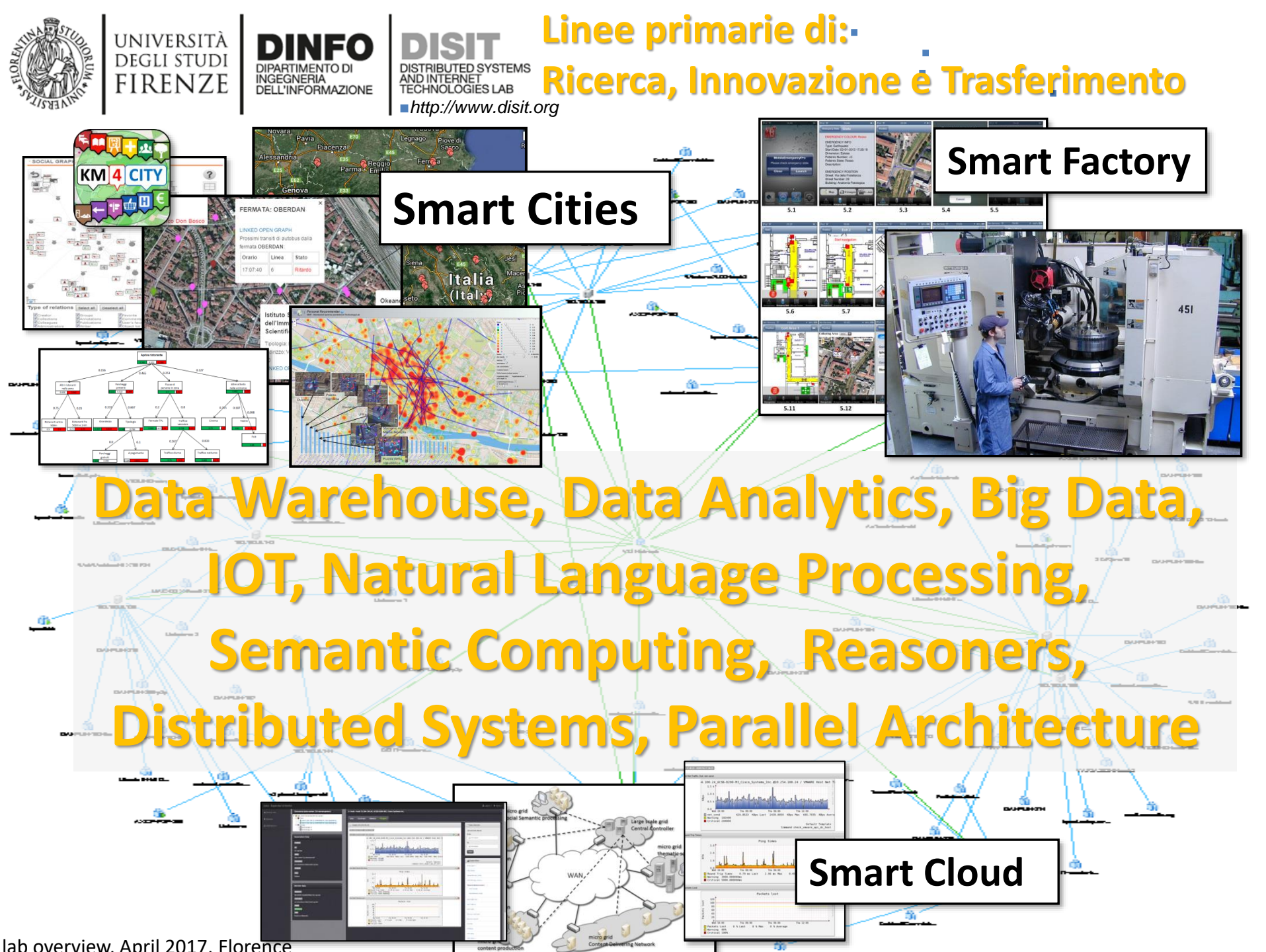


TOSCANA  
AGENZIA PER LA PROMOZIONE  
DELLA RICERCA EUROPEA



# Main Research Sectors

- **Big Data, IOT, IOE, Industry 4.0**
- ..... projects: <http://www.disit.org/5501>
  - **Smart City:** data management, mobility, user engagement, ...
  - **Social Media and Media:** collaborative work, Twitter Vigilance
  - **Mobile Computing:** mobile application, user behavior analysis
  - **Smart Cloud:** cloud simulation, optimization
  - **Smart manufacturing:**, Factory 4.0, e-factory
  - **Smart Retail:** user behavior analysis, engagement, ..
  - **Autonomous drivers:** operators, high speed trains, driverless





# Smart City



- **Smart City of Florence Metropolitan Area**

- **Km4City**: <http://www.km4city.org>



- **RESOLUTE H2020, EC:**

- <http://www.resolute-eu.org>



- **REPLICATE H2020, SCC1, EC flagship**

- <http://replicate-project.eu/>



- **Sii-Mobility SCN MIUR:**

- <http://www.sii-mobility.org>



- **Coll@bora Social Innovation, MIUR:**

- <http://www.disit.org/5479>



- **TRACE-IT, RAISSS, TESYSRAIL, ....**

**Trace-IT**

**RAISSS**



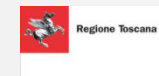
- **Mobile Emergency:**

- <http://www.disit.org/5404>





# Smart City



**Trace-IT**



**RAISSS**



- **Progetti:** <http://www.disit.org/5501>
  - **Km4city:** <http://www.disit.org/km4city>
  - RESOLUTE: H2020, <http://www.resolute-eu.org>
  - REPLICATE H2020, SCC1, EC, parte lo 01-01-2016
  - Sii-Mobility, <http://www.sii-mobility.org>
  - Social Innovation: Coll@bora <http://www.disit.org/5479>
  - Navigation Indoor/outdoor: Mobile Emergency <http://www.disit.org/5404>
  - Trasporti e mobilità: TRACE-IT, RAISSS, TESYSRAIL
- **Tool:** <http://www.disit.org/5489>
  - Service Map: <http://servicemap.disit.org>
  - Risk analysis, decision support systems
  - Smart city ontology and reasoning tools
  - Data reasoning, deduction, prediction
  - Data gathering, data mining and reconciliation
  - Service analysis and recommendations
  - Autonomous train operator, train signaling
  - Mobile Applications

# [www.Km4City.org](http://www.Km4City.org)



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**Km4CITY**  
FROM DATA TO SERVICES  
FOR SENTIENT CITIES

TRANSFORMING DATA IN VALUE FOR THE CITY

- aggregating data and services for SMEs and city operators
- supporting on demand services for SMEs and city operators
- enabling a wide range of commercial and business applications
- accelerating and simplifying the implementation of business and service oriented apps
- enabling integrated city services into third party web portals for all
- enabling on demand user control and dashboard
- aggregating and monitoring city resources



Service Map

Bus Stops

Real Time  
Busses (Embed)

Traffic Sensors

Services in  
Tuscany

Services in  
Florence

Km4City  
App Video

Km4City  
Video 2015

Services in  
Pisa

Green Areas

Bus Lines

Hotels

Florence  
Downtown

Events in  
Florence

DISIT Lab

Km4City  
Slides

Dashboard

Dashboard  
Mugnone2016

Linked Open  
Graph, LOD

SPARQL &  
Data Licenses

Resilience  
Decision Support

Smart  
Decision Support

Km4City  
Info Page

Km4City  
Projects

Recommendations

Monitoring  
City Users

City Users  
Heat Map

Tourists  
Heat Map

Monitoring  
Wi-Fi Users

Monitoring  
Wi-Fi Coverage

Km4City  
Ontology

Km4City  
Smart City API

Twitter  
Vigilance

Real Time  
Twitter Vigilance

Twitter  
Search

Interactive  
People Flow Maps

OD Matrix  
for People Flow

Km4City  
WebApp

PUBLIC

Technical info on: <http://www.disit.org/km4city>



Transport systems  
Mobility, parking



Public Services  
Govern, events,



Sensors, IOT  
Cameras, ..



Environment,  
Water, energy



Shops, services,  
operators



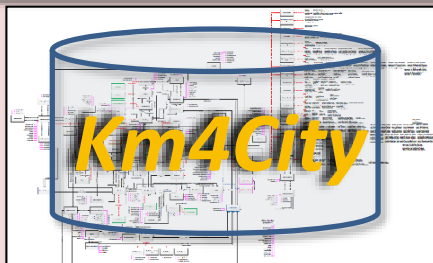
Social Media  
WiFi, network



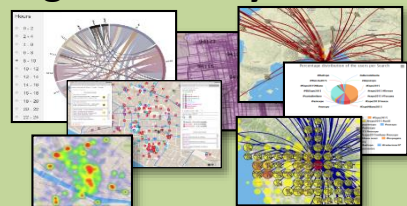
Static, Slow and Real Time data flows

DISCES -- Distributed and parallel architecture on Cloud

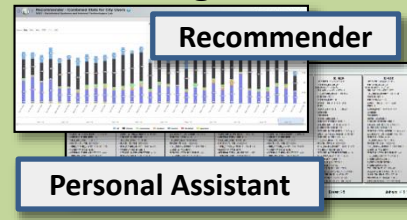
## Km4City Smart City Engine



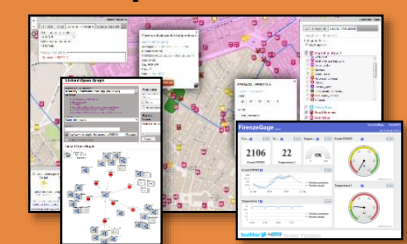
### Big Data Analytics



### Smartening Tools



### Development Tools



Km4City Smart City API

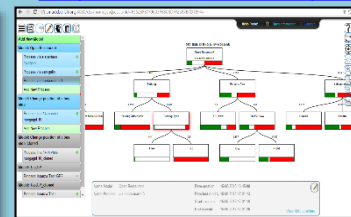
## Tools for City Operators and Decision Makers

Smart City Dashboard

[Http://dashboard.km4city.org/](http://dashboard.km4city.org/)

Smart Decision Support

[Http://Smartds.km4city.org](http://Smartds.km4city.org)

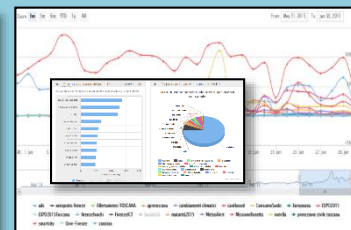
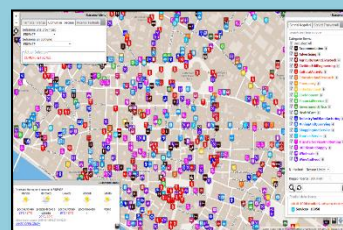


ServiceMap browser

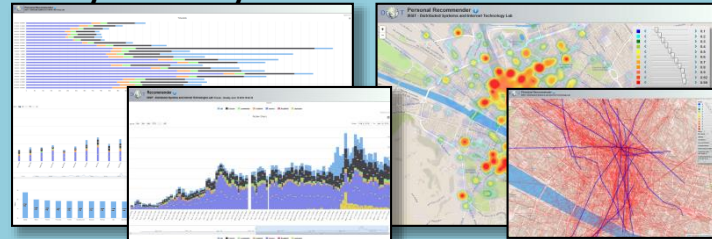
[Http://servicemap.km4city.org](http://servicemap.km4city.org)

Twitter Vigilance

[Http://www.disit.org/tv](http://www.disit.org/tv)



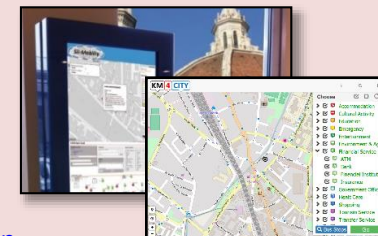
### Analyzers of City User Behavior



## Tools for Final Users

Mobile e Web Apps

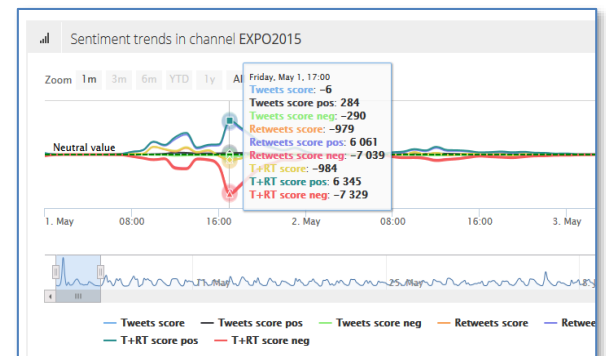
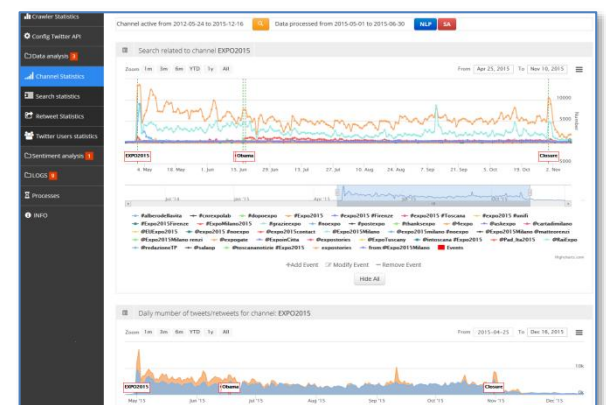
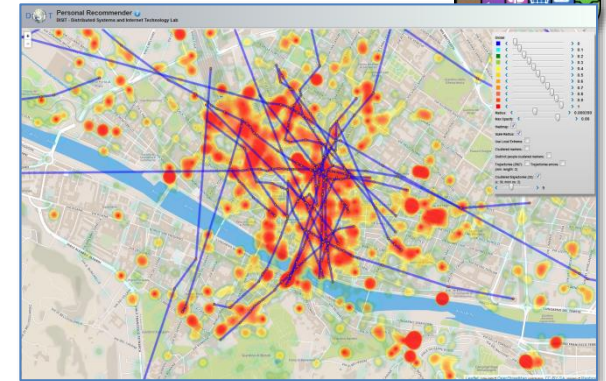
[Http://www.km4city.org/webapp](http://www.km4city.org/webapp)



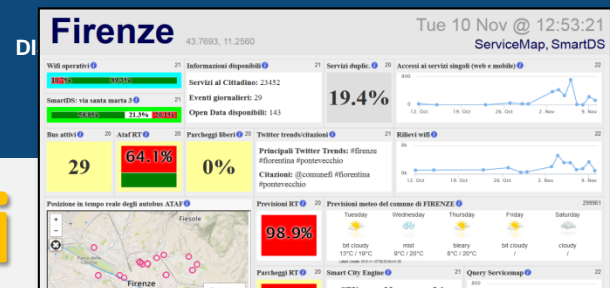
[Http://www.km4city.org](http://www.km4city.org)

[Http://www.km4city.org/app](http://www.km4city.org/app)



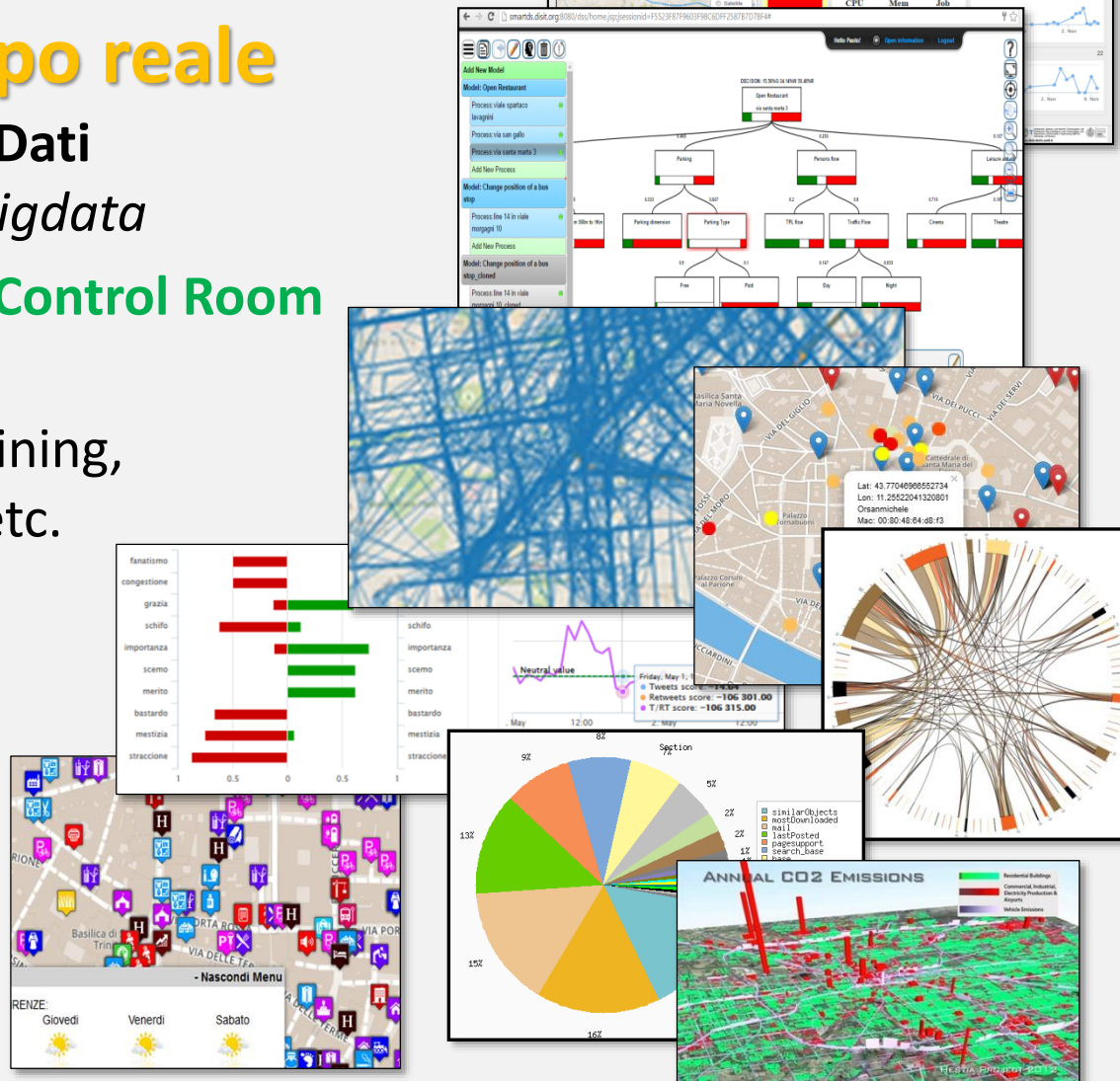




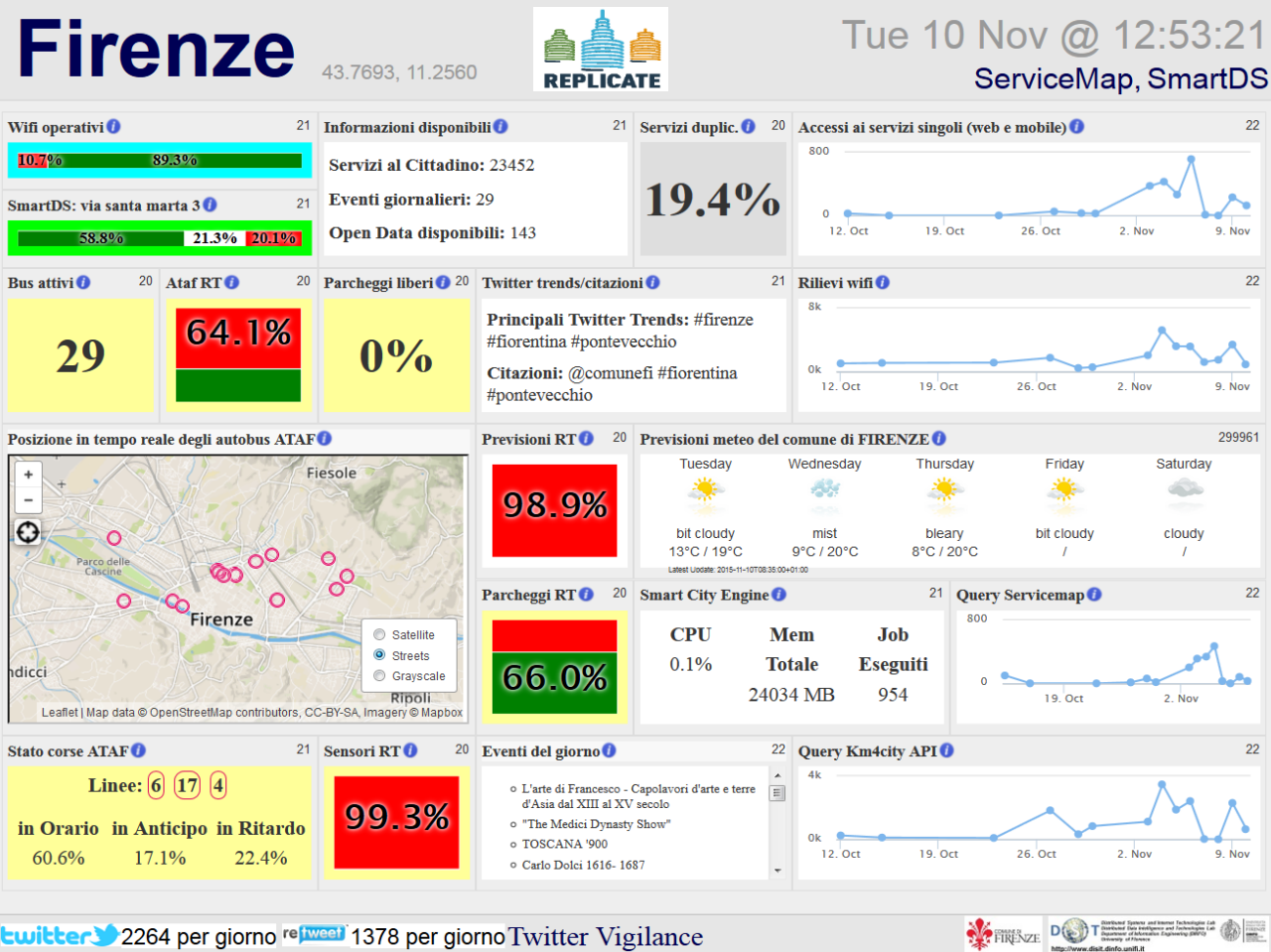


# Decisioni supportate dai dati periodiche ed in tempo reale

- **Condivisione e Integrazione Dati multidominio: *semantica e bigdata***
- **Dati → Smart City Engine → Control Room**
- **analisi:** monitoraggio, flussi e comportamenti, sondaggi, mining, correlazioni, cause – effetti, etc.
  - Per il miglioramento di servizi correnti
  - Per reagire ad eventi, incremento della resilienza,
  - Per la creazione servizi innovativi
  - ...







**ICT e  
infrastrutture  
di  
comunicazione  
sono una  
chiave per  
tenere sotto  
controllo e  
gestire le CI ma  
e per il  
miglioramento  
della resilienza  
delle città:**

- Control Room** delle Città Metropolitane devono:
- **arrivare a supervisionare domini multipli** e le interdipendenze fra mobilità, energia, comunicazione, servizi, flussi traffico, flussi pedonali, turismo, etc.
  - **Migliorare la loro Resilienza**, capacità di reazione ed assorbimento.



# Servizi agli Utenti

Firenze

Tue 13 Dec @ 17:01:29

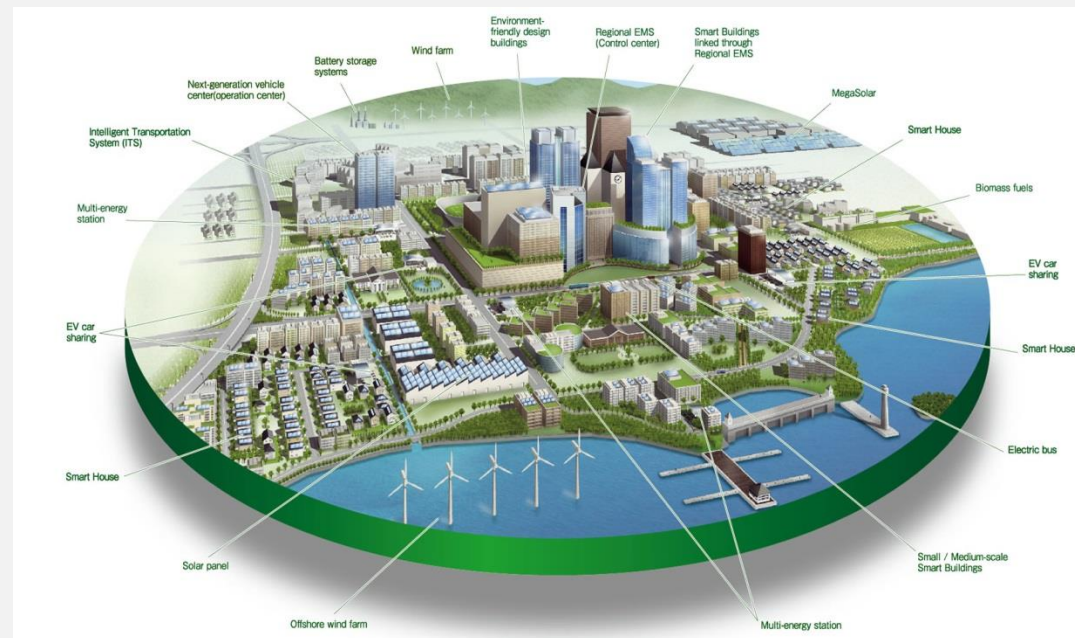


Horizon 2020  
European Union Funding  
for Research & Innovation



# Smartness, smart city needs 6 features

- Smart Health
- Smart Education
- Smart Mobility
- Smart Energy
- Smart Governmental
  - Smart economy
  - Smart people
  - Smart environment
  - Smart living
- Smart Telecommunication





**- Nascondi Menu**

Fermate Firenze Comuni in Toscana Ricerca Testuale

Seleziona una provincia:  
FIRENZE

Seleziona un comune:  
FIRENZE

Actual Selection  
COMUNE di FIRENZE

**Grafo strade regionale (Toscana)**

- 132,923 strade
- 389,711 elementi stradali
- 318,160 nodi stradali
- 1,508,207 numeri civici

**Servizi in 20 cat, 512 sottocat.**

- 16 Operatori di trasporto pubblico
- 21.280 Fermate bus e 1081 linee
- 210 Parking areas
- 796 Traffic Sensors
- Info on: points, paths, areas, etc.

**Dynamic/real-time**

- Linee TPL: 174 linee X giorno
- Operatori PT: 1081 linee, 1-2 updates per giorno
- Parcheggi: 76 update X giorno X parcheggio
- Sensorio traffico: 288 update X giorno X sensore
- Meteo: 2 updates X giorno for 285 aree
- Triage status: svariati update x gio. per ospedale
- Costi carburanti: 1 update x giorno, x 1600 stations
- Eventi a Fi: circa 60 eventi X giorno
- Wi-Fi: > 350.000 misure X giorno
- APP: > 50.000 misure X giorno
- > 35.000 utenti distinti X giorno
- Da 600.000 a 4.5 M Tweet X giorno
- .....+ many IOT are coming .....

**Dati presenti per la Toscana**

<http://servicemap.disit.org>

**KM 4 CITY**

Previs: Giovedì Venerdì Sabato

23°C / 27°C schiarite 20°C / 33°C poco nuvoloso 20°C / 33°C poco nuvoloso velato

<http://servicemap.km4city.org>

**Servizi Regolari Servizi Trasversali**

search text into service

Categorie Servizi

- ☒ De/Select All
- ☒ Accommodation +
- ☒ Advertising +
- ☒ AgricultureAndLivestock +
- ☒ CivilAndEdilEngineering +
- ☒ CulturalActivity +
- ☒ EducationAndResearch +
- ☒ Emergency +
- ☒ Entertainment +
- ☒ Environment +
- ☒ FinancialService +
- ☒ GovernmentOffice +
- ☒ HealthCare +
- ☒ IndustryAndManufacturing +
- ☒ MiningAndQuarrying +
- ☒ ShoppingAndService +
- ☒ TourismService +
- ☒ TransferServiceAndRenting +
- ☒ UtilitiesAndSupply +
- ☒ Wholesale +
- ☒ WineAndFood +

N. risultati: Nessun Limite

Raggio ricerca 100 metri

Risultati della ricerca

più di 4000 risultati, attivato clustering

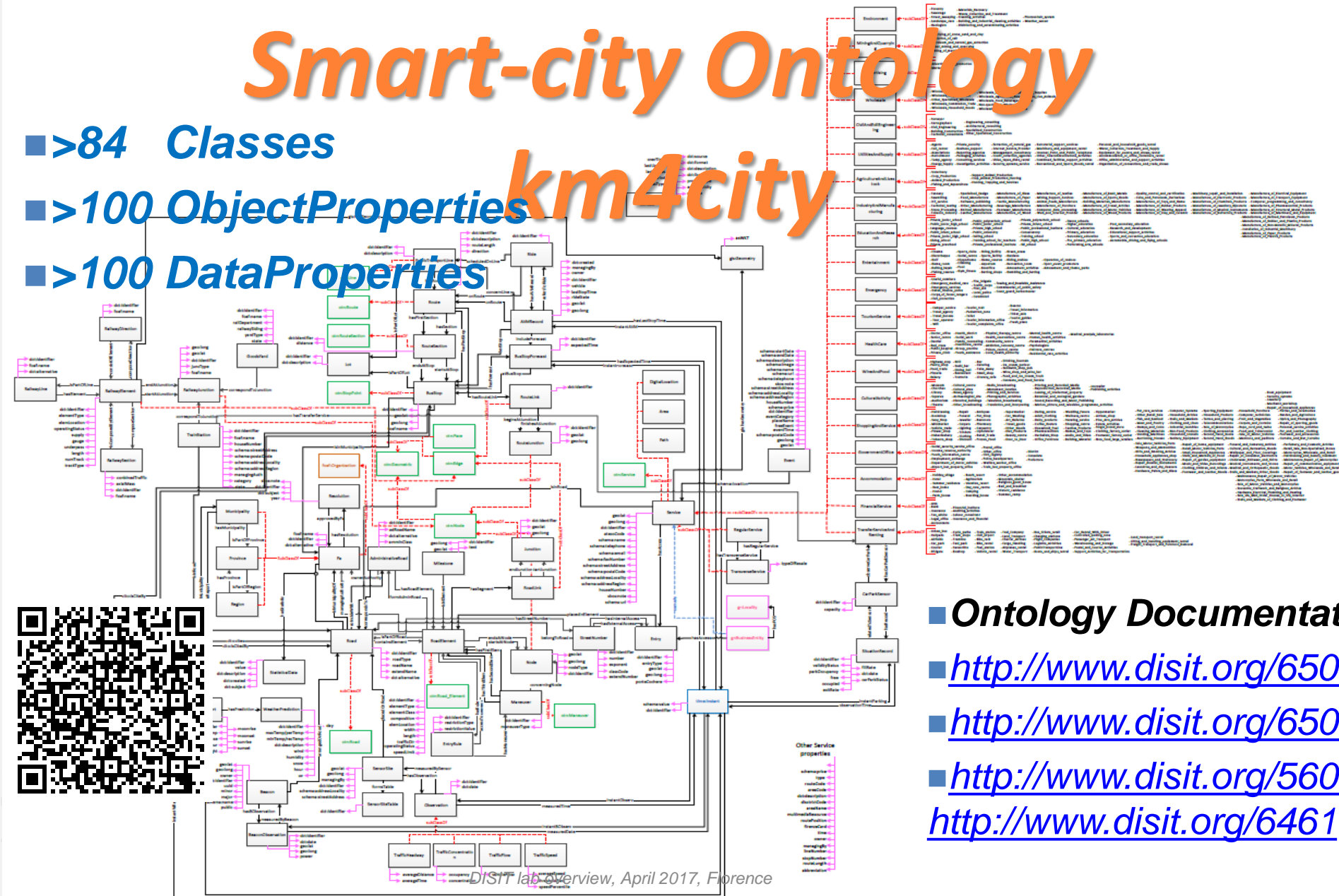
Services 16858

Leaflet | Map data © OpenStreetMap contributors, CC-BY-SA, Imagery © Mapbox

# Smart-city Ontology

- >84 Classes
- >100 ObjectProperties
- >100 DataProperties

km4city

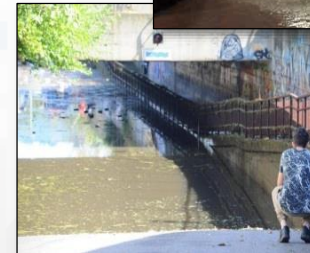
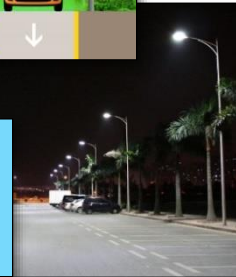
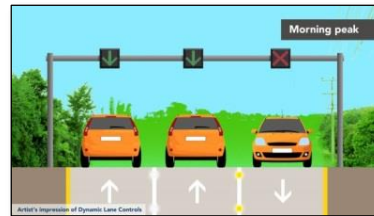


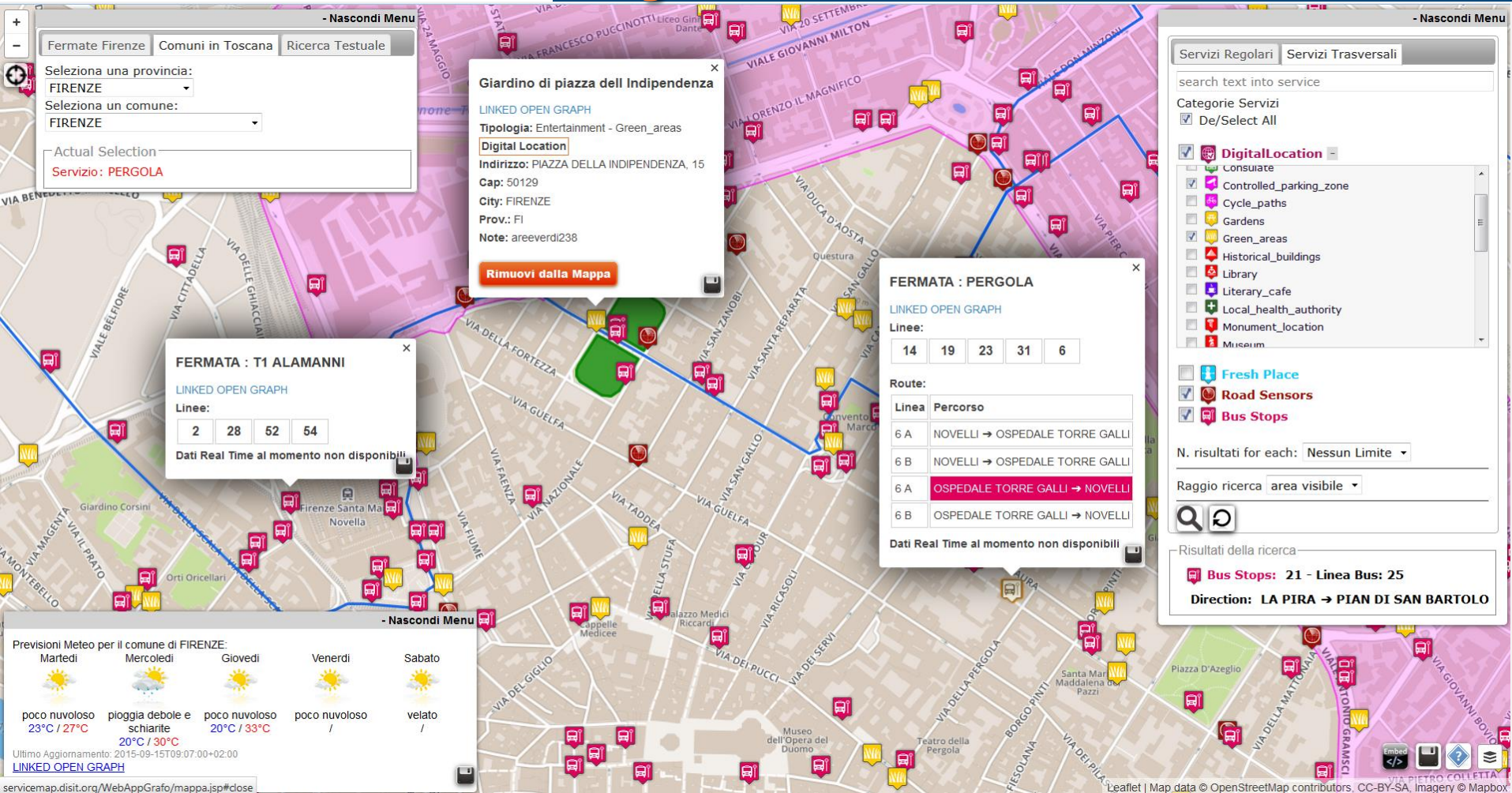
- **Ontology Documentation**
- <http://www.disit.org/6506>
- <http://www.disit.org/6507>
- <http://www.disit.org/5606>
- <http://www.disit.org/6461>



# Si stanno aggiungendo molti altri dati

- IOT/IOE
- ZTL
- Sensori ambientali
- Illuminazione
- Panchine
- Cassonetti
- Colonnine di ricarica
- Parcheggi disabili
- Livelli acqua nei sottopassi
- Etc.





- Aree, percorsi ATAF, Ciclabili, tramvia, ZTL, etc.



- Experimentations and validation in Tuscany ■ <http://www.Sii-Mobility.org>
- Integration with present central station and subsystems
- DISIT lab, Università di Firenze, is the coordinator



**ECM; Swarco Mizar;**  
**Inventi In20; Geoin;**  
**QuestIT; Softec;**  
**T.I.M.E.; LiberoLogico;**  
**MIDRA (autostrade,**  
**motorola); ATAF;**  
**Tiemme; CTT Nord;**  
**BUSITALIA; A.T.A.M.;**  
**Effective Knowledge;**  
**eWings; Argos**  
**Engineering; Elfi;**  
**Calamai & Agresti;**  
**Project; Negentis**



Commenti dei cittadini,  
Social Media



Merci



Sensori su  
trasporto Privato

Sensori  
Parcheggi



Monitoraggio  
traffico, autostrade



Rete  
Ferroviaria

Parametri  
ambientali



Servizi ed  
enti



Ordinanze: e  
lavori pubblici



AVM trasporto  
Pubblico

Sensori,  
sistema monitoraggio



UTC

Infomobility

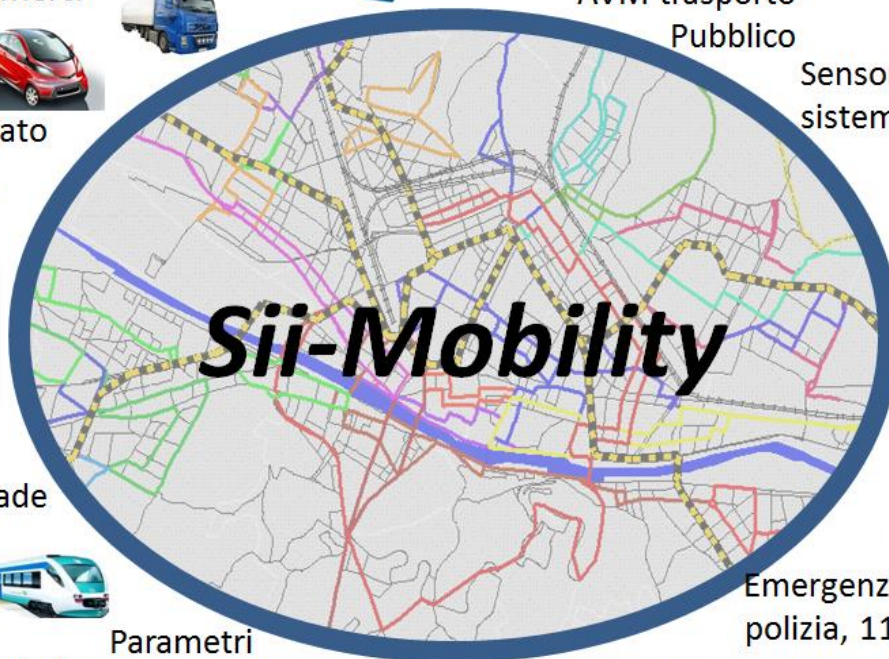


Varchi  
Telematici, ZTL

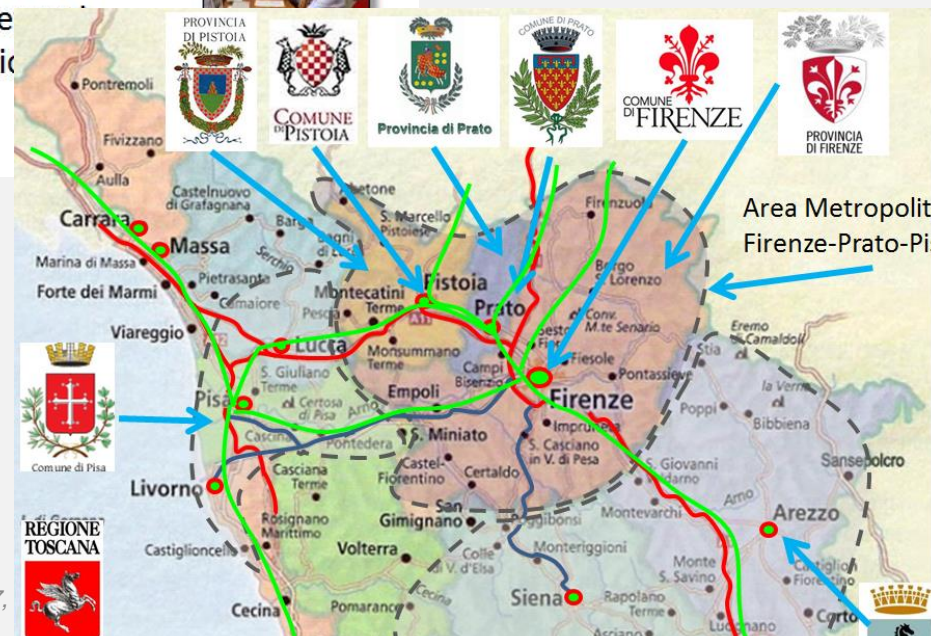
Emergenze,  
polizia, 118



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Distributed Systems and Internet Technologies  
Department of Information Engineering (DINFO)  
<http://www.disit.dinfo.unifi.it>



<http://www.sii-mobility.org>



- Sperimentazioni principalmente in Toscana
- Sperimentazioni piu' complete in aree primarie ad alta integrazione dati
- Integrazione con i sistemi presenti

# Obiettivi Generali (sintesi)



- **ridurre i costi sociali della mobilità per le persone**
  - consentendo **minori disagi, maggiore efficienza,**
  - **maggiore sensibilità verso le necessità del cittadino,**
  - minori emissioni, migliori condizioni ambientali;
  - percorsi info-formativi in modo che il **cittadino cambi le abitudini non virtuose;**
  - **ridurre i costi di trasporto ed i tempi di percorrenza per gli utenti, per i gestori e le amministrazioni, tramite soluzioni di ottimizzazione.**
- **semplificare l'uso dei sistemi di mobilità**
  - **sensori innovativi per AVM e mezzi privati sul territorio**
  - **Sistemi integrati di pagamento e di identificazione**
  - **soluzioni di guida/percorso connesso** (connect drive, smart drive o walk)
  - **Integrazione di dati** provenienti da gestori e sorgenti di tipo diverso
  - **Gestione avanzata di mezzi**
  - **misurazione di flussi**
  - **realizzazione di sensori, attuatori**
- **Sperimentazione su comuni e province della Toscana**
- **Contribuire al miglioramento degli standard nazionali ed internazionali**







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<http://www.disit.org>



Horizon 2020  
European Union Funding  
for Research & Innovation



<http://www.resolute-eu.org>

- **Develop European Resilience Management Guidelines (ERMG)**
  - Develop a conceptual framework for creating/maintaining Urban Transport Systems
- Enhance resilience through improved support of human decision making processes, particularly by training professionals and civil users on the ERMG and the RESOLUTE system
- **Operationalize and validate the ERMG by implementing the RESOLUTE Collaborative Resilience Assessment and Management Support Systems (CRAMSS) for Urban Transport Systems addressing Road and Urban Rail Infrastructures**
  - **Pilots in Florence and Athens**
- Adoption of the ERMG at EU and Associated Countries level

University of Florence: DISIT lab DINFO (Proj coordinator), DISIA and DST	UNIFI	IT
THALES	THALES	IT
ATTIKOMetro	ATTIKO	GR
Comune di Firenze	CDF	IT
Centre for Research and Technology Hellas	CERTH	GR
Fraunhofer-Gesellschaft zur Förderung der angewandten Forschung e.V.	FHG	DE
HUMANIST	HUMANIS T	FR
SWARCO Mizar	SWMIZ	IT
Associação para o Desenvolvimento da Investigação no Instituto Superior de Gestão	ADI-ISG	PT
<i>Consorzio Milano Ricerche</i>	CMR	IT



Horizon 2020  
European Union Funding  
for Research & Innovation

**REnaissance of PLaces  
with Innovative Citizenship  
And Technology**



- **demonstrate Smart City technologies in energy, transport and ICT in districts in:**
  - **San Sebastian, Florence and Bristol,**
  - **follower cities of Essen, Nilufer and Lausanne**
- **Cities are the customer: considering local specificities**
- **Solutions must be replicable, interoperable and scalable.**
  - **Integrated Infrastructure: deployment of ICT architecture, from internet of things to applications**
  - **Low energy districts**
  - **Urban mobility: sustainable and smart urban services**

- **1 (coordinator) FOMENTO DE SAN SEBASTIAN FSS SPAIN**
- **2 AYUNTAMIENTO DE SAN SEBASTIAN SAN SEBASTIAN SPAIN**
- **3 COMUNE DI FLORENCE FLORENCE ITALY**
- **4 BRISTOL COUNCIL BRISTOL UNITED KINGDOM**
- **5 STADT ESSEN ESSEN GERMANY**
- **6 NILUFER BELEDIYESI NILUFER TURKEY**
- **7 VILLE DE LAUSANNE LAUSANNE SWITZERLAND**
- **8 IKUSI ANGEL IGLESIAS, S.A. IKUSI SPAIN**
- **9 ENDESA ENERGÍA, S.A. ENDESA SPAIN**
- **10 EUROHELP CONSULTING, S.L. EUROHELP SPAIN**
- **11 ILUMINACION INTELIGENTE LUIX, S.L. LUIX SPAIN**
- **12 FUNDACION TECNALIA RESEARCH & INNOVATION TECNALIA SPAIN**
- **13 EUSKALTEL, S.A. EUSKALTEL SPAIN**
- **14 COMPAÑÍA DEL TRANVÍA DE SAN SEBASTIÁN DBUS SPAIN**
- **15 CONSIGLIO NAZIONALE DELLE RICERCHE CNR ITALY**
- **16 ENEL DISTRIBUZIONE, SPA ENEL ITALY**
- **17 MATHEMA, SRL MATHEMA ITALY**
- **18 SPES CONSULTING SPES ITALY**
- **19 TELECOM ITALIA, SPA TELECOM ITALY**
- **20 UNIVERSITA DEGLI STUDI DI FLORENCE UNIFI ITALY: DINFO.DISIT, DIF**
- **21 THALES ITALIA, SPA THALES ITALY**
- **22 ZABALA INNOVATION CONSULTING ZABALA SPAIN**
- **23 TECHNOMAR TECHNOMAR GERMANY**
- **24 UNIVERSITY OF BRISTOL UOB UNITED KINGDOM**
- **25 UNIVERSITY OF OXFORD UOXF UNITED KINGDOM**
- **26 BRISTOL IS OPEN, LTD BIO UNITED KINGDOM**
- **27 ZEETTA NETWORKS ZEETTA UNITED KINGDOM**
- **28 KNOWLE WEST MEDIA CENTRE, LGB KWMC UNITED KINGDOM**
- **29 TOSHIBA RESEARCH EUROPE, LTD TREL UNITED KINGDOM**
- **30 ROUTE MONKEY, LTD ROUTE MONKEY UNITED KINGDOM**
- **31 ESOTERIX SYSTMES, LTD ESOTERIX UNITED KINGDOM**
- **32 NEC LABORATORIES EUROPE, LTD NEC UNITED KINGDOM**
- **33 COMMONWHEELS CAR CLUB CIC CO-WHEELS UNITED KINGDOM**
- **34 UNIVERSITY OF THE WEST OF ENGLAND UWE UNITED KINGDOM**
- **35 ESADE BUSINESS SCHOOL ESADE SPAIN**
- **36 SISTELEC SOLUCIONES DE TELECOMUNICACION, S.L. SISTELEC SPAIN**

# Km4City Roadmap

2013

## Km4City 1.1

- Tuscany Map
- Services
- AVM
- Sensors
- Parking
- Cultural Heritage
- Enrichment cities
- Event in the city
- Digital Locations
- Fresh places

- <http://servicemap.km4city.org>
- <http://log.disit.org>
- <http://www.disit.org/fodd>
- <http://www.disit.org/tv>
- <http://smartds.km4city.org>

2014

- Weather
- Cultural Heritage
- Energy recharge pillar
- Wi-Fi
- Events in the city

2015

## Km4City 1.4

- Embed
- More API
- iBeacon

- API
- Twitter Vigilance



RESilience management guidelines  
and Operationalization appLied to  
Urban Transport Environment

## Km4City 1.5

- SmartDS
- Km4City App

RESOLUTE H2020  
2015-2018 - Started



Sii-Mobility SCN  
2016-2018 - Started  
Km4City 1.6.2

2016

REPLICATE H2020  
2016-2021- Started



REPLICATE  
Renaissance of Places  
with Innovative Citizenship  
And Technology

- Suggestions on demand
- User Behaviour Analysis
- Trajectories and OD

2021

12/2017

- Territorial areas and paths
- Health, Bike sharing
- Statistics, Energy, ICT, ...
- E-vehicles

6/2017

- Risk analysis
- Environmental, water
- Data Licensing models
- Energy Meters
- Fi-Ware compliant



Today

- More Sensors, IOE, IOT
- Dashboard Builder
- Territorial areas and paths
- User Engagement
- Mobility and transport
- Resilience Decision Support

GHOST SIR  
2016-2019 - Started







# User influencing, engaging, monitoring & Follow Up



## City & City Operators Strategy Editor



Any Mobile  
and Web  
App

Rule name	Type	#sent	#viewed	#viewed on #sent	Description
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%	Suggest (in german) an event currently on in
daily_event_en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%	Suggest (in english) an event currently on in
- commuter		5 (0.29%)	0 (0%)	0 (0%)	
- student		14 (0.81%)	0 (0%)	0 (0%)	
- tourist		1462 (85%)	25 (35.71%)	25 (1.71%)	
- citizen		113 (6.57%)			
- operator		0 (0%)			
- disabled		0 (0%)			
- all		119 (6.92%)			
daily_event_es	ENGAGEMENT	6 (0.01%)			
daily_event_fr	ENGAGEMENT	6 (0.01%)			
daily_event_it	ENGAGEMENT	5459 (6.73%)			
parking_en	ASSISTANCE	141 (0.17%)			
parking_es	ASSISTANCE	3 (0%)			
parking_it	ASSISTANCE	187 (0.23%)			
shoot_a_photo_de	ENGAGEMENT	68 (0.08%)			

### Inform

You have parked out of your residential parking zone  
The Road cleaning is this night  
The waste in S.Andreas Road is full

### Engage

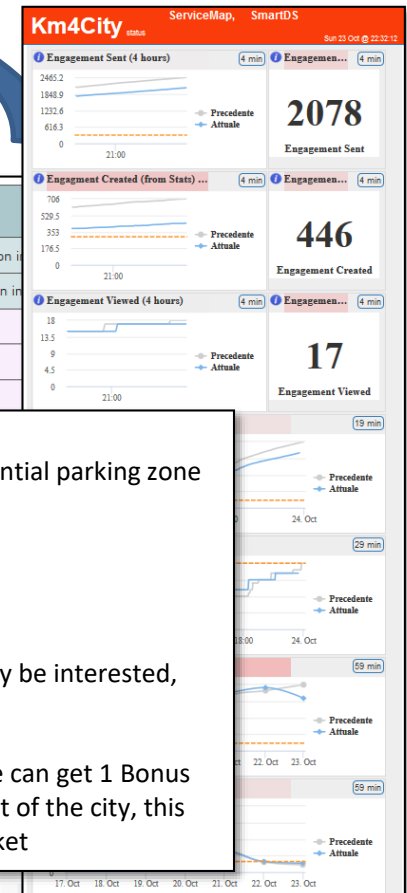
Provide a comment, a score, etc..

### Stimulate / recommend

Events in the city, services your may be interested,  
etc..

### Provide Bonus

Since you have parked here you we can get 1 Bonus  
We suggest you to leave the car out of the city, this  
bonus can be used to buy a bus ticket



# Human monitoring/engaging

**Operators**

**Strategy Editor and feedback**



				#sent	Description
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%	Suggest (in german) an event currently on
daily_event_en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%	Suggest (in english) an event currently on
- commuter	5 (0.29%)	0 (0%)	0 (0%)		
- student	14 (0.81%)	0 (0%)	0 (0%)		
- tourist	1462 (85%)	25 (35.71%)	25 (1.71%)		
- citizen	113 (6.57%)	39 (55.71%)	39 (34.51%)		
- operator	0 (0%)	0 (0%)	0 (0%)		
- disabled	0 (0%)	0 (0%)	0 (0%)		
- all	119 (6.92%)	6 (8.57%)	6 (5.04%)		
daily_event_es	ENGAGEMENT	6 (0.01%)	4 (0.41%)	66.67%	Suggest (in spanish) an
daily_event_fr	ENGAGEMENT	6 (0.01%)	0 (0%)	0%	Suggest (in french) an
daily_event_it					
parking_e					user parked in a residential parking zone
parking_r					user parked in a residential parking zone
parking_it					user parked in a residential parking zone
shoot_a_p					tribution for a nearby point-of-interest

**Inform**  
**Engage**  
**Stimulate / recommend**  
**Detect anomalies**  
**Provide Bonus, incentives**

Tote  
m

surfaces

device  
s

Apps and Tags

Sensor  
Manager

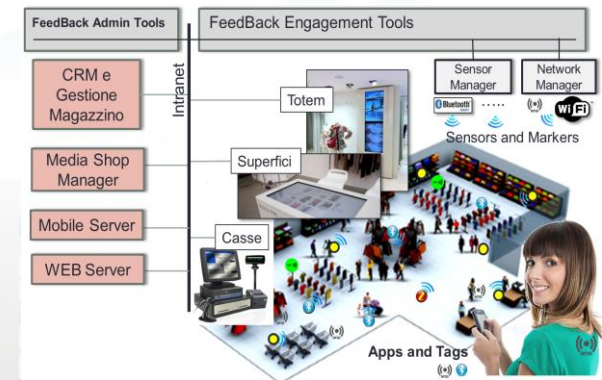
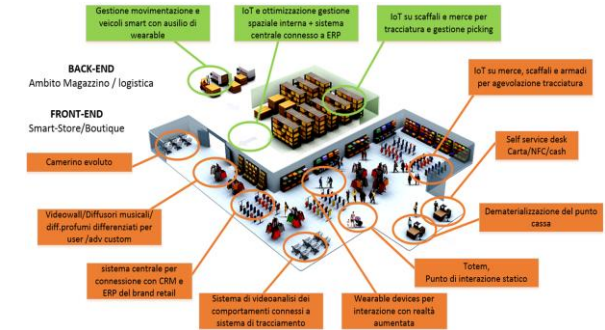
Network  
Manager



Sensors and Markers



- **Feedback Project, from Feb 2017**
  - Flexible Advanced Engagement Exploiting User Profiles and Product/Production Knowledge
  - VAR, PatriziaPepe (Tessilform), DISIT, Effective Knowledge, SICE
  - Keywords: retail, GDO, ...
- **Goals and drivers:**
  - adaptive user engagement, customer experience
  - Advanced user profiling, user behavior analysis
  - Predictive models for engagement
  - IOT and instrumentation
  - Integrated incity customer experience





- **Riduzione costi e incremento efficienza**
  - Automazione della manutenzione e della produzione
  - Navigazione indoor – Outdoor integrata
  - Ottimizzazione flussi per utensili, pezzi e materiali
- **Progetti Regionali con PMI e GI**



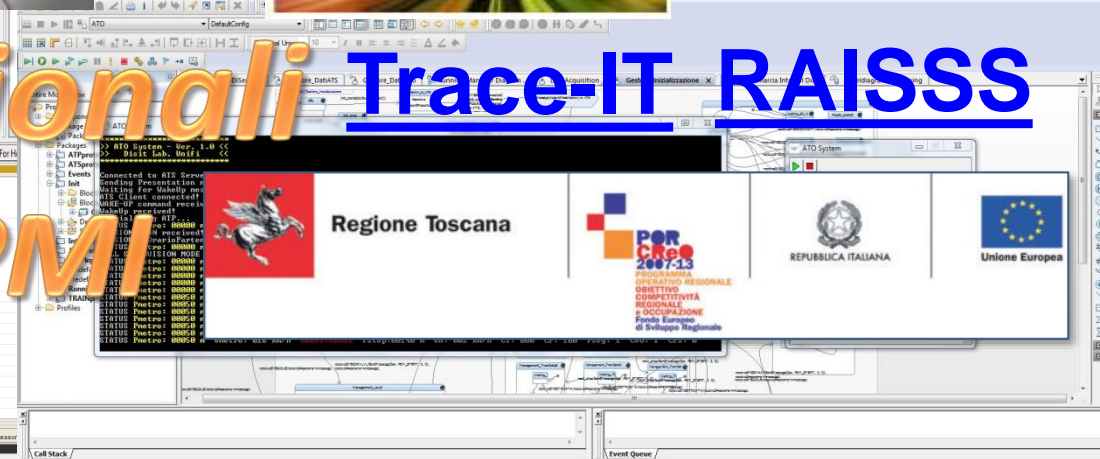
# Smart Factory, Factory 4.0

- **Frontman (Novicrom)**
  - Improving efficiency into the production process via a set of heterogeneous numerical control machines
- **Green Capacity (ALTAIR)**
  - Optimizing chemical plant, automating maintenance and control in large chemical plant, dashboarding
- **Indoor/outdoor navigation system for maintenance**
- → → costs reduction, increase efficiency





# Cluster Trasporti







UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

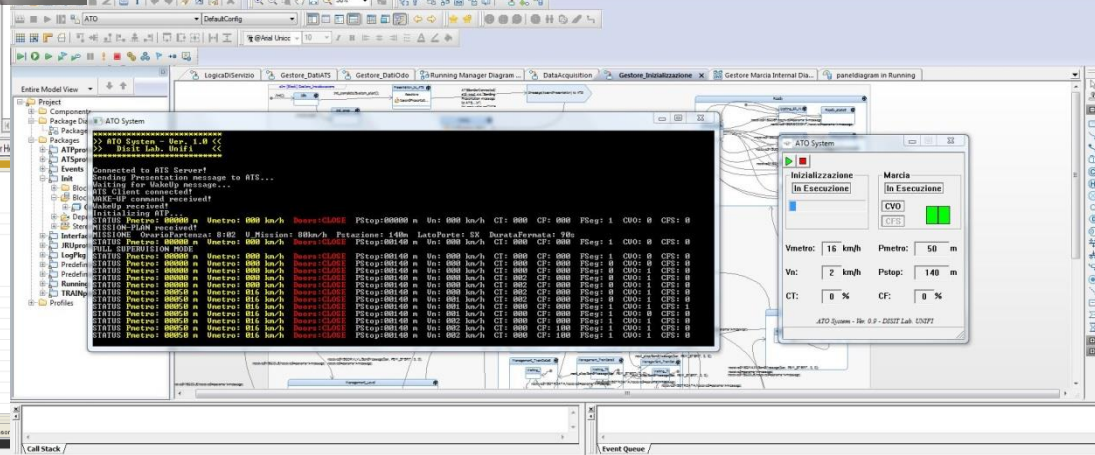
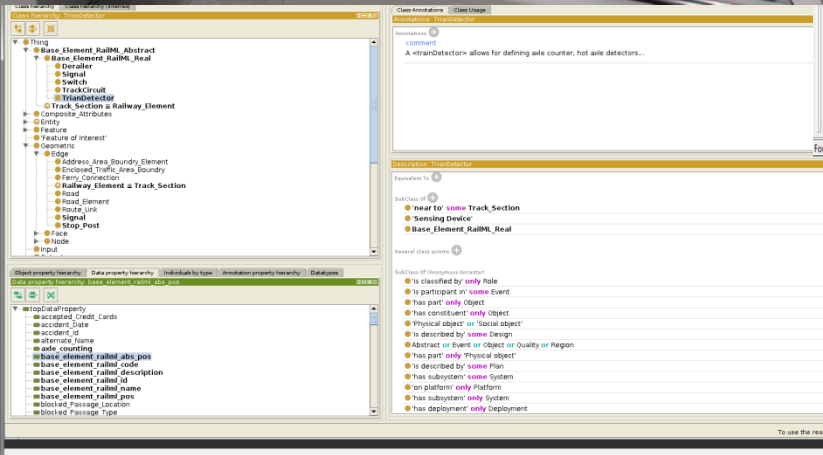
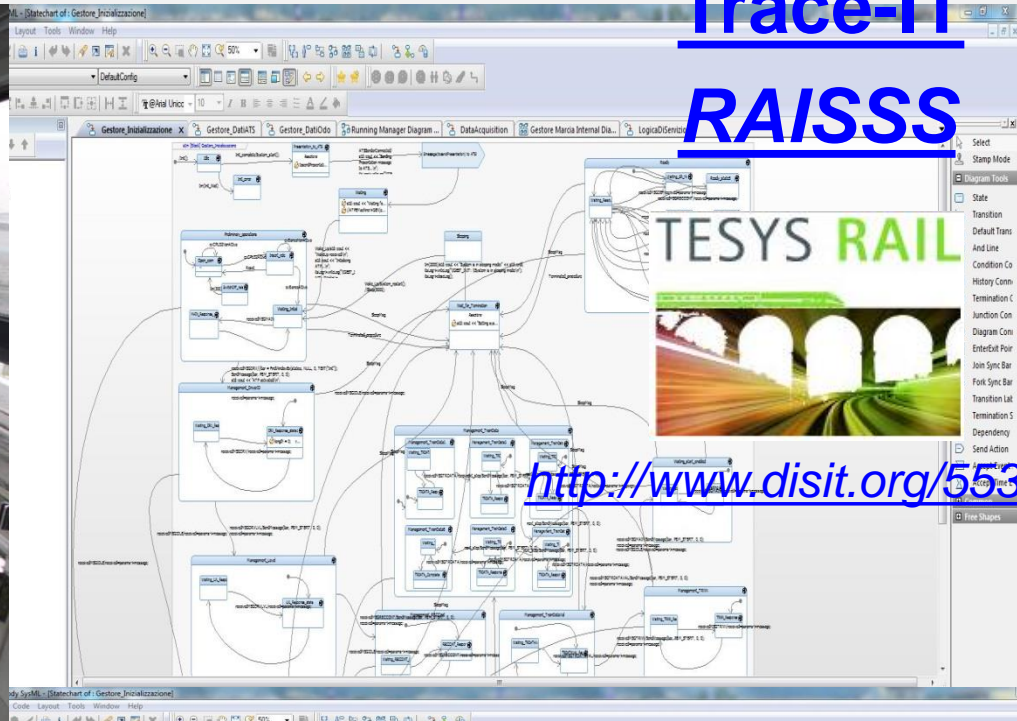
**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

DISIT Lab, Distributed Data Intelligence and Technologies  
Distributed Systems and Internet Technologies  
Department of Information Engineering (DINFO)  
<http://www.disit.dinfo.unifi.it>

# Trace-IT RAISS

<http://www.disit.org/553>



# *Signaling and formal methods*

- **TRACE-IT:** regional project with ECM [Trace-IT](#)
  - Design of high speed train software for ATO
  - Verification and validation, train simulator and control
  - ATO: Autonomous Train Operator
- **RAISSS:** regional project with ECM [RAISSS](#)
  - Design of interlocking system with formal methods
  - Interlocking systems
  - Ontological and property proof approach
- **TesysRail**
  - Signaling system in the national cluster on train and transport solutions



<http://www.disit.org/5530>

# Data Analytics - Big data

- **Projects:** <http://www.disit.org/5501>

- Linked Open Graph: <http://LOG.disit.org>
- RESOLUTE H2020: smart decision support, <http://www.resolute-eu.org>
- REPLICATE H2020: big data on mobility, services, energy, etc.
- Sii-Mobility, <http://www.sii-mobility.org>



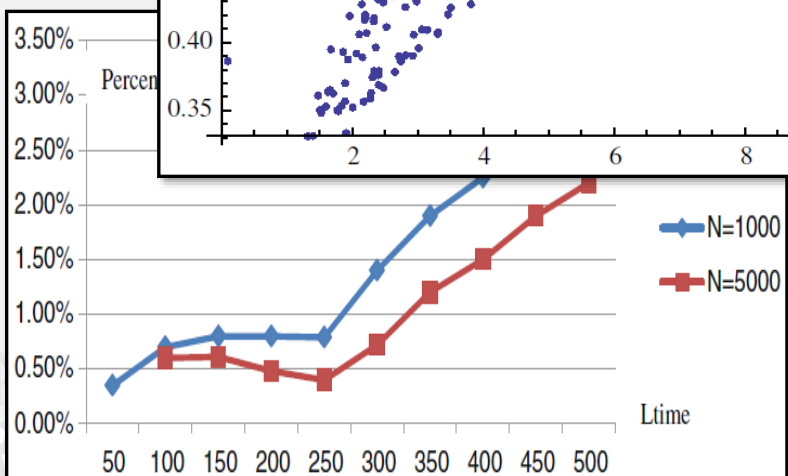
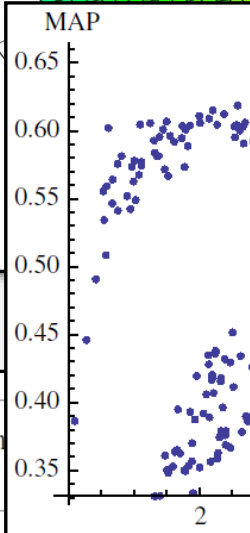
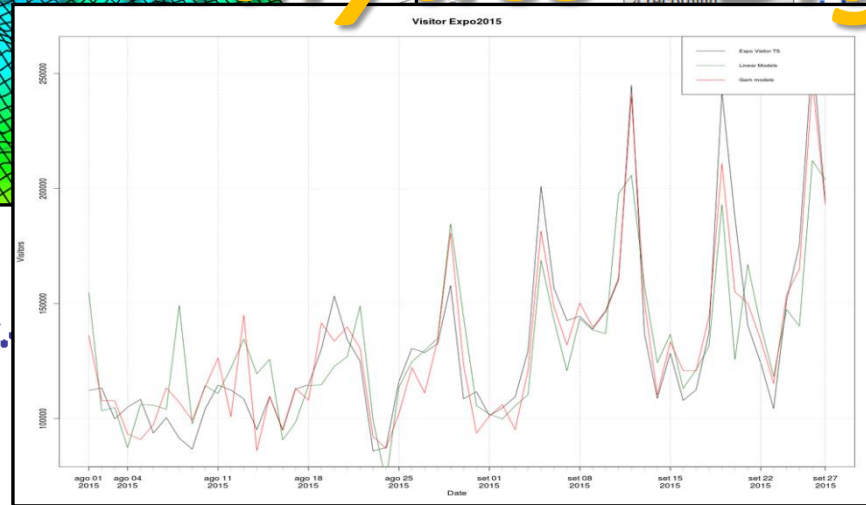
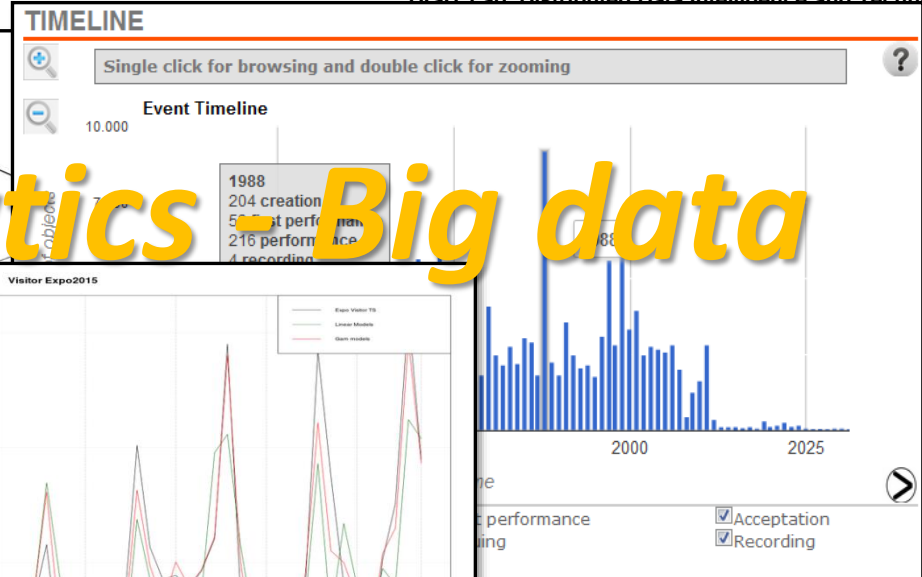
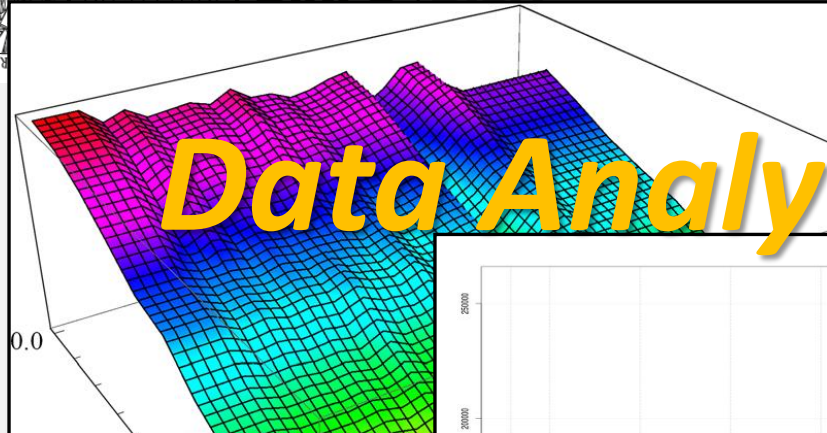
- **Tools:** <http://www.disit.org/5489>

- Recommendations: Km4city mobile applications
- Data mining and reconciliation
- Data reasoning, deduction, prediction, decision support
- Origin Destination Matrix
  - Traffic and people flow in the city
- User behavior monitoring and analysis
  - SN Analysis and recommendations
- Open data and Linked Open Data
  - LOG LOD service and tools

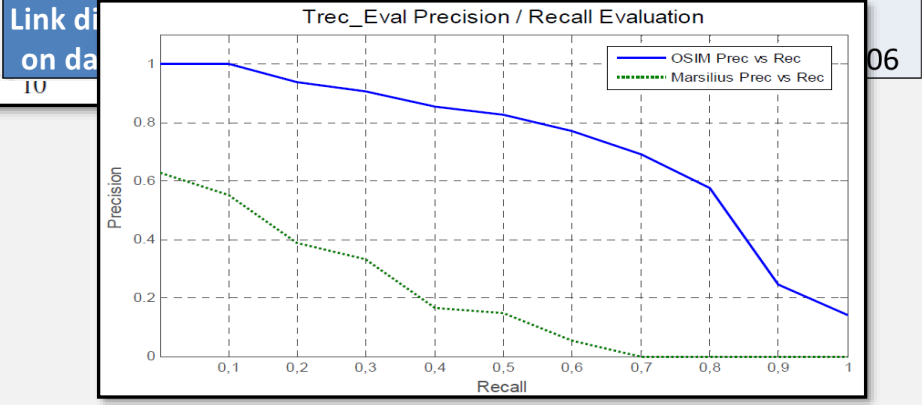




# Data Analytics - Big data



	Precision	Recall	F1
n	1,00	0,69	0,820
+	0,985	0,722	0,833
	0,927	0,508	0,656
	0,968	0,674	0,794
	1,000	0,472	0,642



ct MAC address

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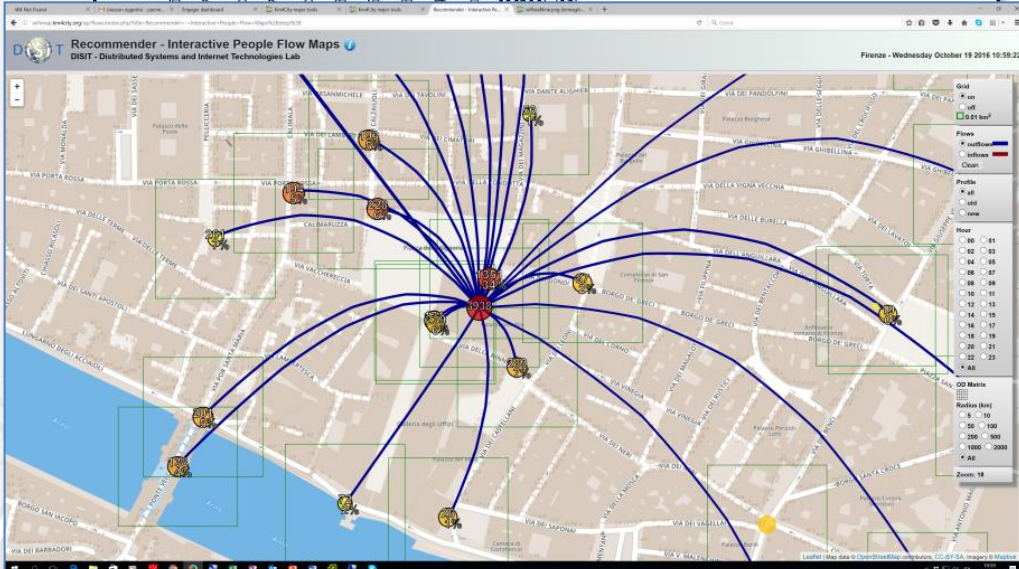
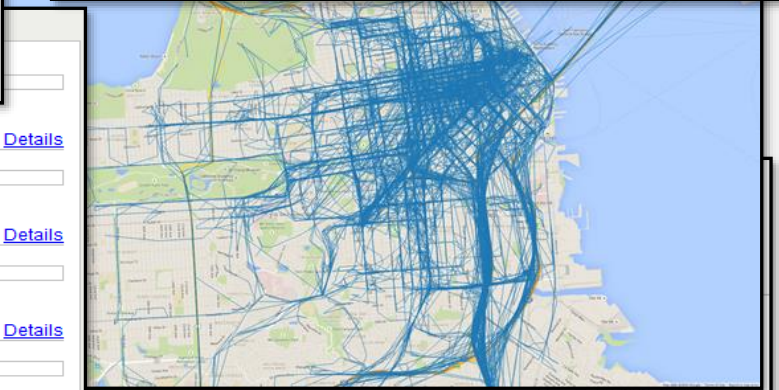
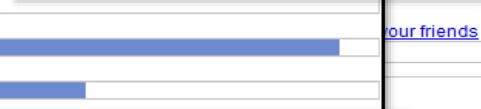
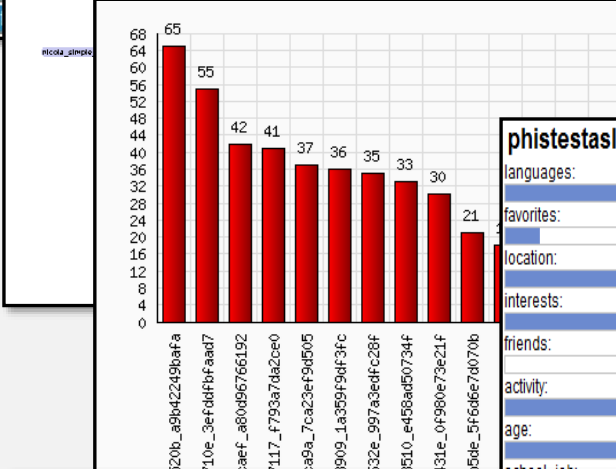
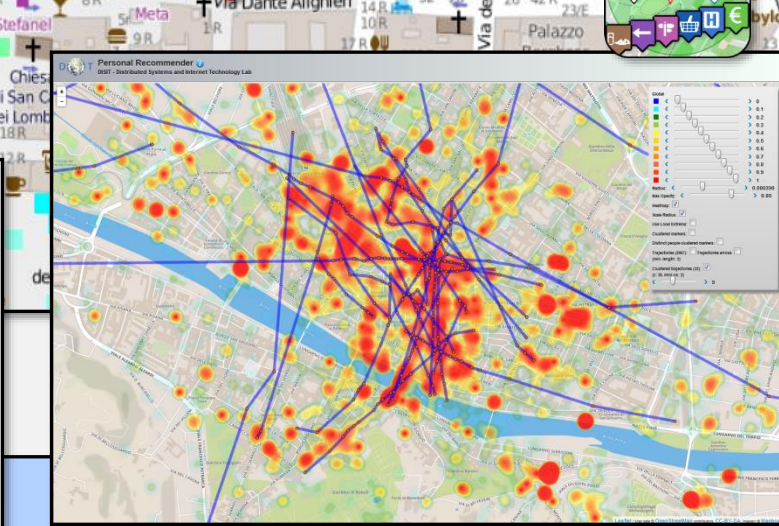
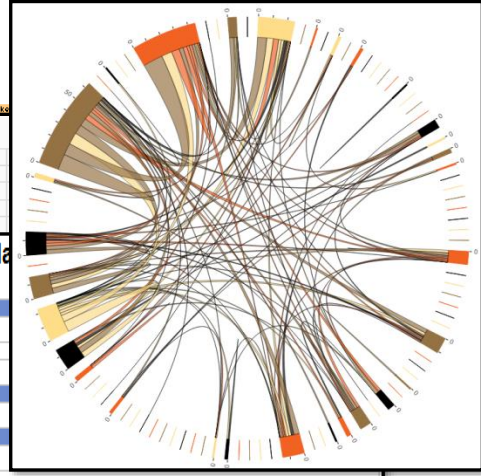
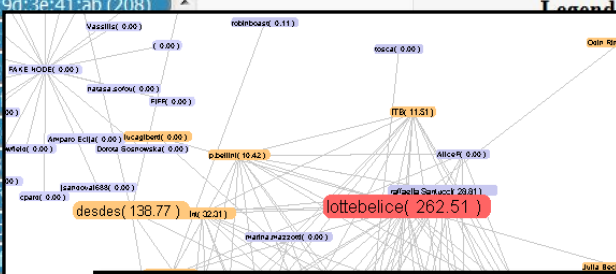
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# User behavior analysis



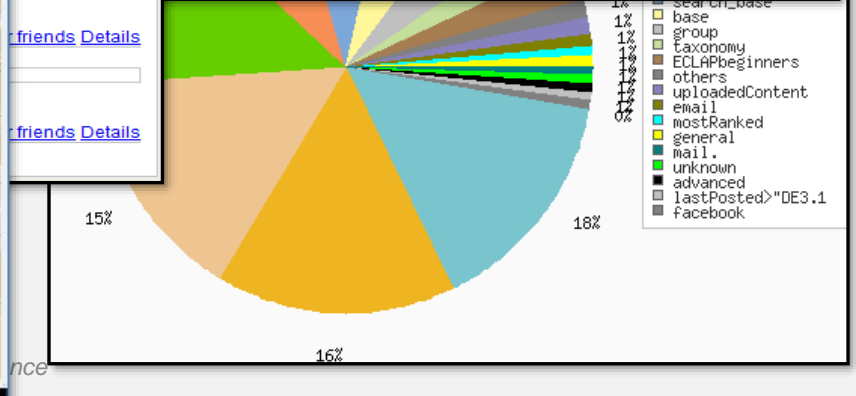
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friends Details

friends Details

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friends Details





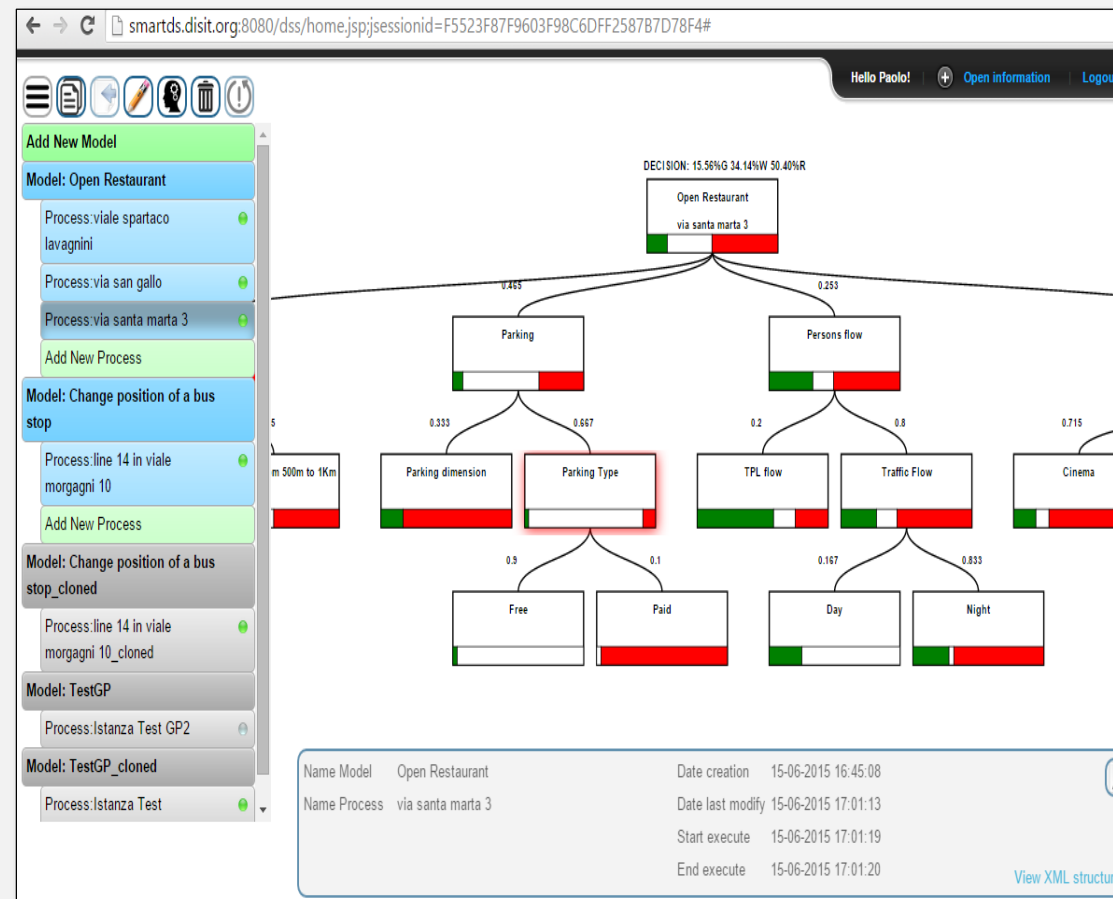
# Smart City Decision Support

- <http://smartds.disit.org> (user [paolo.nesi@unifi.it](mailto:paolo.nesi@unifi.it), password= prova )

- **System Thinking**, well known tool for Smart City decision support sys..

Plus:

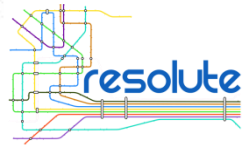
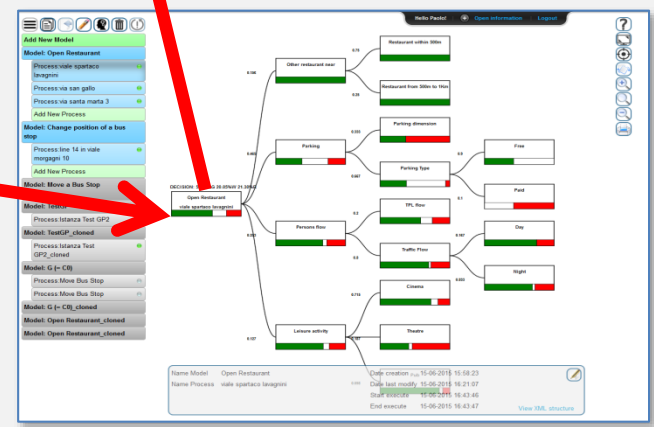
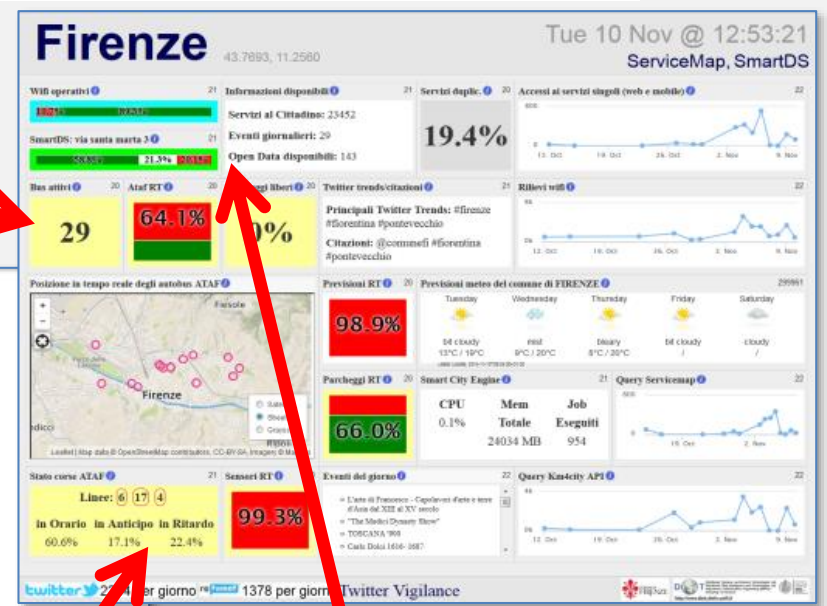
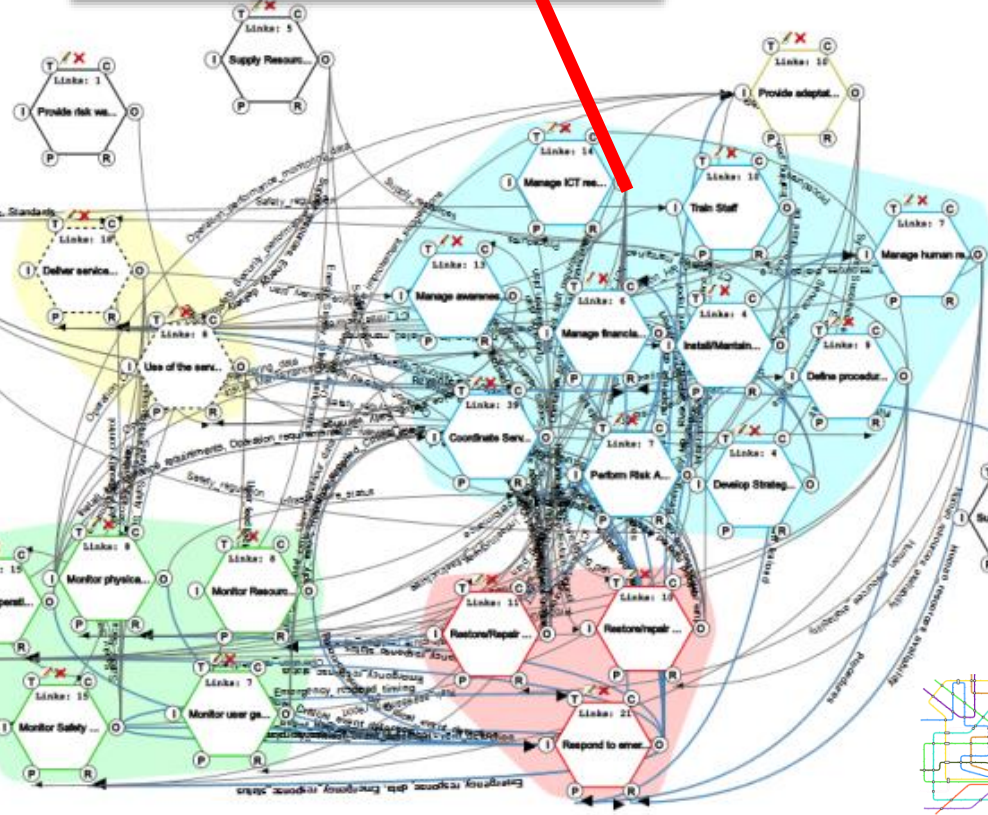
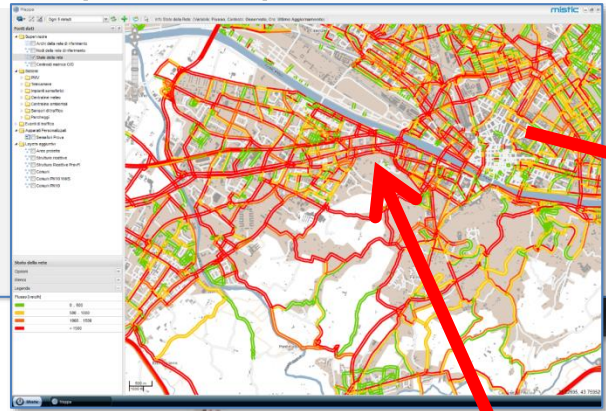
- Collaborative work...,
- reuse, copy past, ...
- Processes connected with RDF Store of the city via SPARQL queries
- Mathematical model for propagation of decision confidence..







# Dashboarding city resilience



<http://log.disit.org>

A bus stop info....

## Linked Open Graph

Select a SPARQL endpoint:

Km4City SmartCity Ontology (by DISIT)

dbpedia live  
British Museum  
FactForge live  
LinkedGeoData  
Europeana  
Cultura Italia  
Comune di Firenze  
Senato, Italiano  
Camera dei deputati, Italiano  
Getty Vocabularies  
Open Link SW  
IEEE Video Stanford representation  
Km4City SmartCity Ontology (by DISIT)  
ICARO Smart Cloud Ontology (by DISIT)  
MyStory Player (by DISIT)  
OSIM UNIFI Competences (by DISIT)  
ECLAP Performing Arts Network (by DISIT)  
lodlaundromat.org  
geo.linkeddata.es

Relations:14

## Linked Open Graph

Select a SPARQL endpoint:

Km4City SmartCity Ontology (by DISIT)

Examples:

- VIA GIACOMO MATTEOTTI
- Bagno a ripoli
- Florence
- Fermata di Piazza San Marco, real time status
- Empoli traffic flow sensor, real time status
- Florence, Parking at the station, real time status

Choose a class:

Search for keyword

keyword:

uri: <http://www.disit.org/km4city/resource/FM0084>

Request

☐ Multiple endpoint search

## Your data

sparql endpoint: (c

http://...

uri: http://...

☐ Multiple endpo

## Status

Requests:

Fermata di Pi

Remove

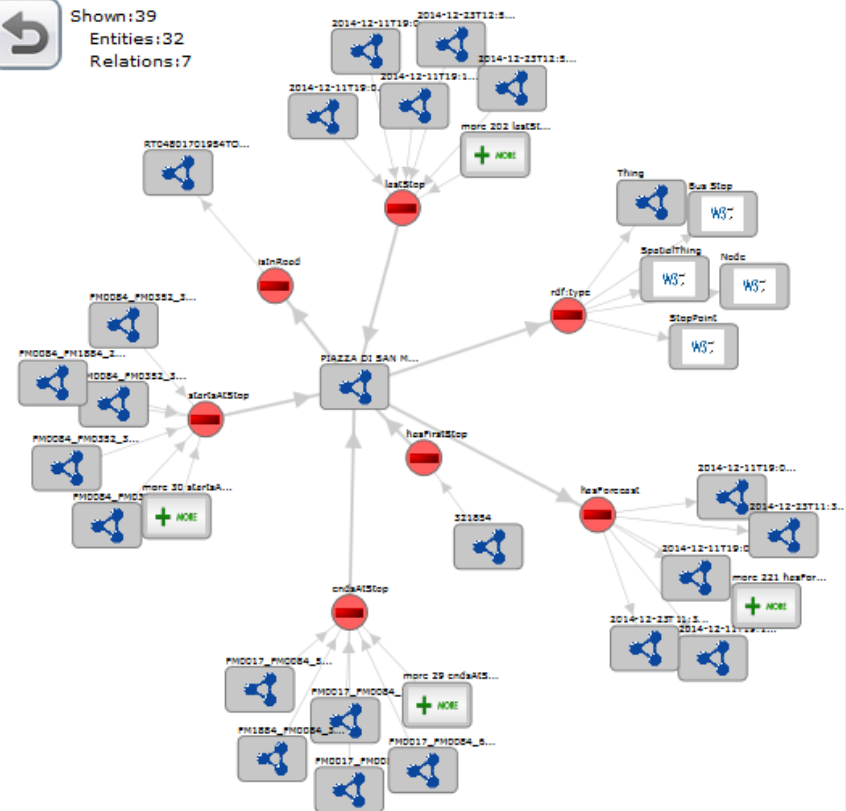
## Linked Open Graph



Shown:39

Entities:32

Relations:7





<http://log.disit.org>

## Type of relations

Select all Deselect all Invert

- |  |  |   |  |  |   |  |  |   |  |  |
|--|--|---|--|--|---|--|--|---|--|--|
| <input type="checkbox"/> sameAs                        | <input type="checkbox"/> depiction                 | <input checked="" type="checkbox"/> seeAlso   | <input type="checkbox"/> is province of          | <input type="checkbox"/> is region of                    | <input type="checkbox"/> country                        | <input type="checkbox"/> mayorParty                    | <input checked="" type="checkbox"/> saint          | <input checked="" type="checkbox"/> mayor             | <input type="checkbox"/> region                      | <input type="checkbox"/> type                            |
| <input checked="" type="checkbox"/> subject            | <input checked="" type="checkbox"/> homepage       | <input type="checkbox"/> wikiPageUsesTemplate | <input checked="" type="checkbox"/> thumbnail    | <input checked="" type="checkbox"/> wikiPageExternalLink | <input checked="" type="checkbox"/> wasDerivedFrom      | <input checked="" type="checkbox"/> hasPhotoCollection | <input checked="" type="checkbox"/> wordnet_type   | <input type="checkbox"/> isPrimaryTopicOf             | <input type="checkbox"/> is battles of               | <input checked="" type="checkbox"/> is training of       |
| <input checked="" type="checkbox"/> is restingPlace of | <input checked="" type="checkbox"/> is comune of   | <input type="checkbox"/> is after of          | <input checked="" type="checkbox"/> is museum of | <input checked="" type="checkbox"/> is title of          | <input type="checkbox"/> is origin of                   | <input checked="" type="checkbox"/> is headquarters of | <input checked="" type="checkbox"/> is location of | <input checked="" type="checkbox"/> is city of        | <input type="checkbox"/> is battle of                | <input checked="" type="checkbox"/> is see of            |
| <input type="checkbox"/> is restingPlace of            | <input checked="" type="checkbox"/> is province of | <input type="checkbox"/> is place of          | <input checked="" type="checkbox"/> is nrinin of | <input checked="" type="checkbox"/> is production of     | <input checked="" type="checkbox"/> is placeOfBurial of | <input type="checkbox"/> is place of                   | <input checked="" type="checkbox"/> is nonplace of | <input checked="" type="checkbox"/> is recorded in of | <input checked="" type="checkbox"/> is mainShrine of | <input checked="" type="checkbox"/> is route function of |



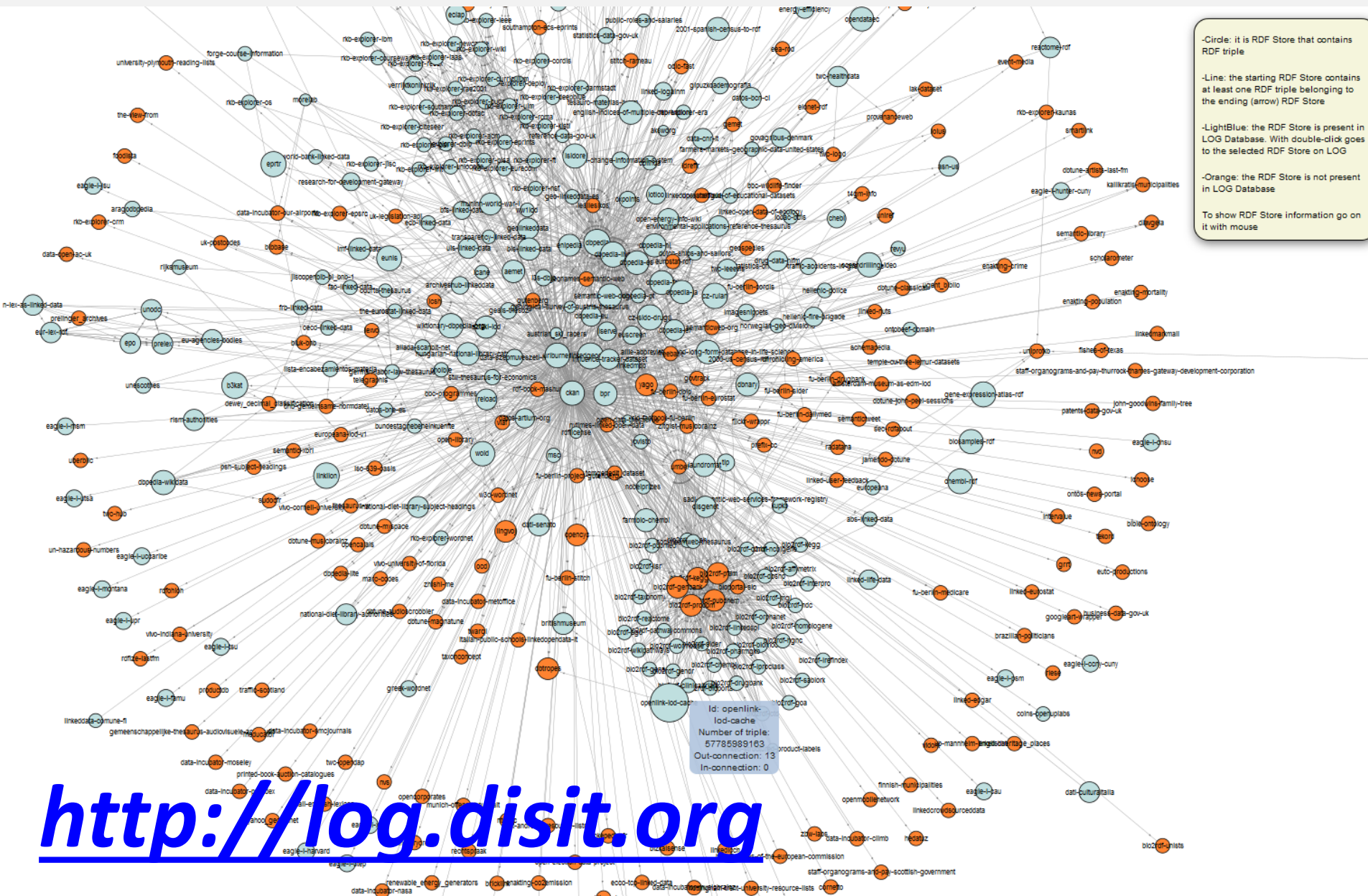


UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

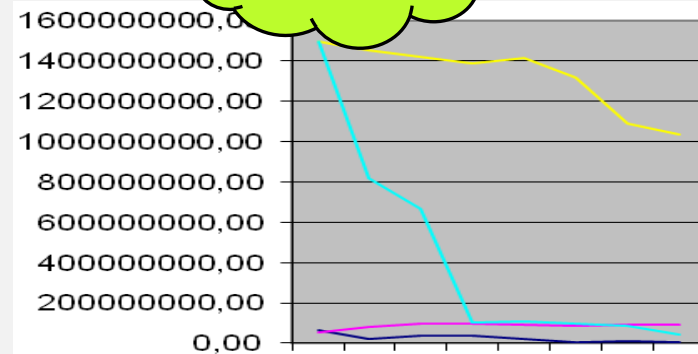
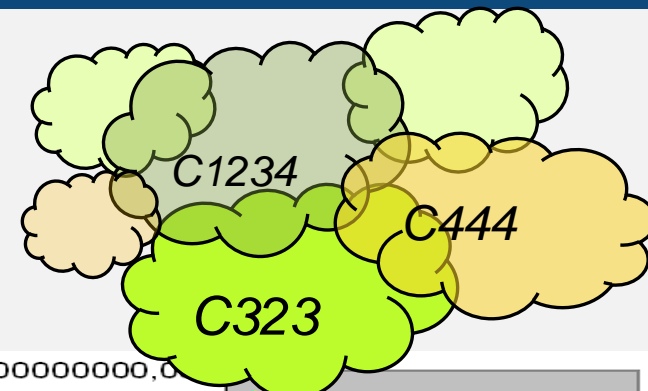
**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB

DISIT Lab, Distributed Data Intelligence and Technologies  
Distributed Systems and Internet Technologies  
Department of Information Engineering (DINFO)  
<http://www.disit.dinfo.unifi.it>



# Semantic Computing

- **Semantic Reasoning** on user profilers and content descriptors, clustering
  - **Symbolic profiling reasoning** user/content :
    - static and dynamic aspects
  - **Scalable/incrementable** math solutions
    - For recommendations, suggestion, ads
    - Via symbolic clustering
    - On Millions of users X millions of items
- **Semantic Indexing/Query of Multilingual** cross media content:
  - Indexing, fuzzy ad faceted
  - Text processing for Semantic Extractions (comments, forum, profiles, doc, etc.)
  - Ontology and SKOS/taxonomy tools



CMS ateneo, DIP: DSI - crawler is

ONTOLOGY MANAGER KEYS SELECTION

ISTANCES filtered by black list

Concepts Repository

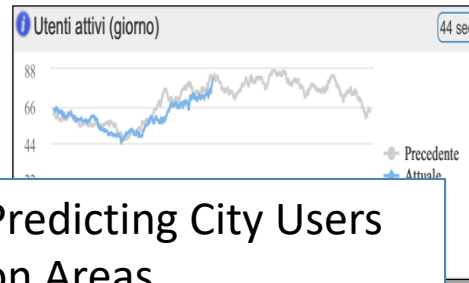
- 2
- A
- B
- C
- D
- E
- e-commerce
- e-zine for the ecosystems
- education
- educational goals
- effect detection
- effective
- effects
- efficiency of the method
- efficient computation of the cosine
- eighth
- elaborated on the synthesis of digital control s
- electives
- electronic documents: pdf, latex, xml
- elements
- elements of applied
- elements of mathematical programming
- elements of statistics

SKOS TREE

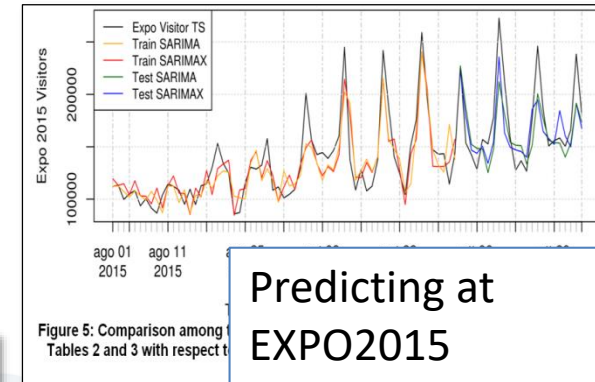
- automated control
- control system
- identification
- identification and control
- industrial automation
- linear dynamic system
- linear optimization models
- linear programming
- robotics
- system evaluation
- systems theory
- computer science
- algorithm
- algorithm design
- classifiers
- clustering
- clustering analysis
- clustering models
- hierarchical clustering
- k-means
- coding
- coding algorithms
- compression
- text compression
- conversion

# Analysing: Predicting, detection

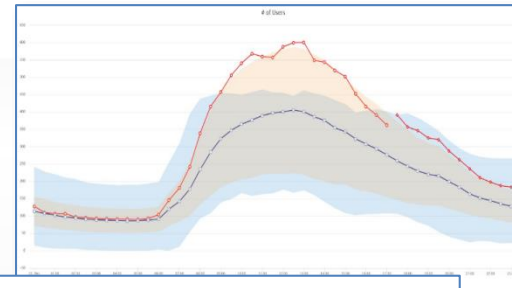
- Aiming at managing
  - Appreciation
  - User relationships
  - quality of service
  - workload
  - early warning/detection
  - Dysfunction
  - Habitudes



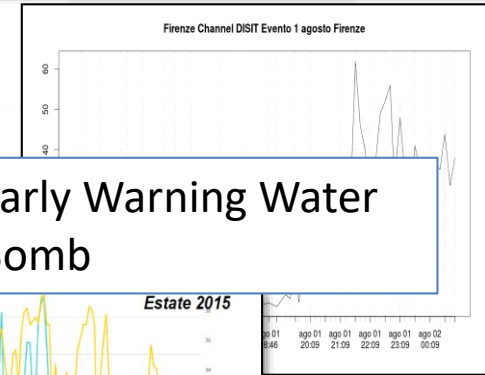
Predicting City Users on Areas



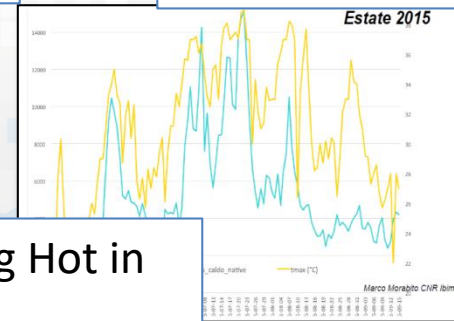
Predicting at EXPO2015



User behaviour



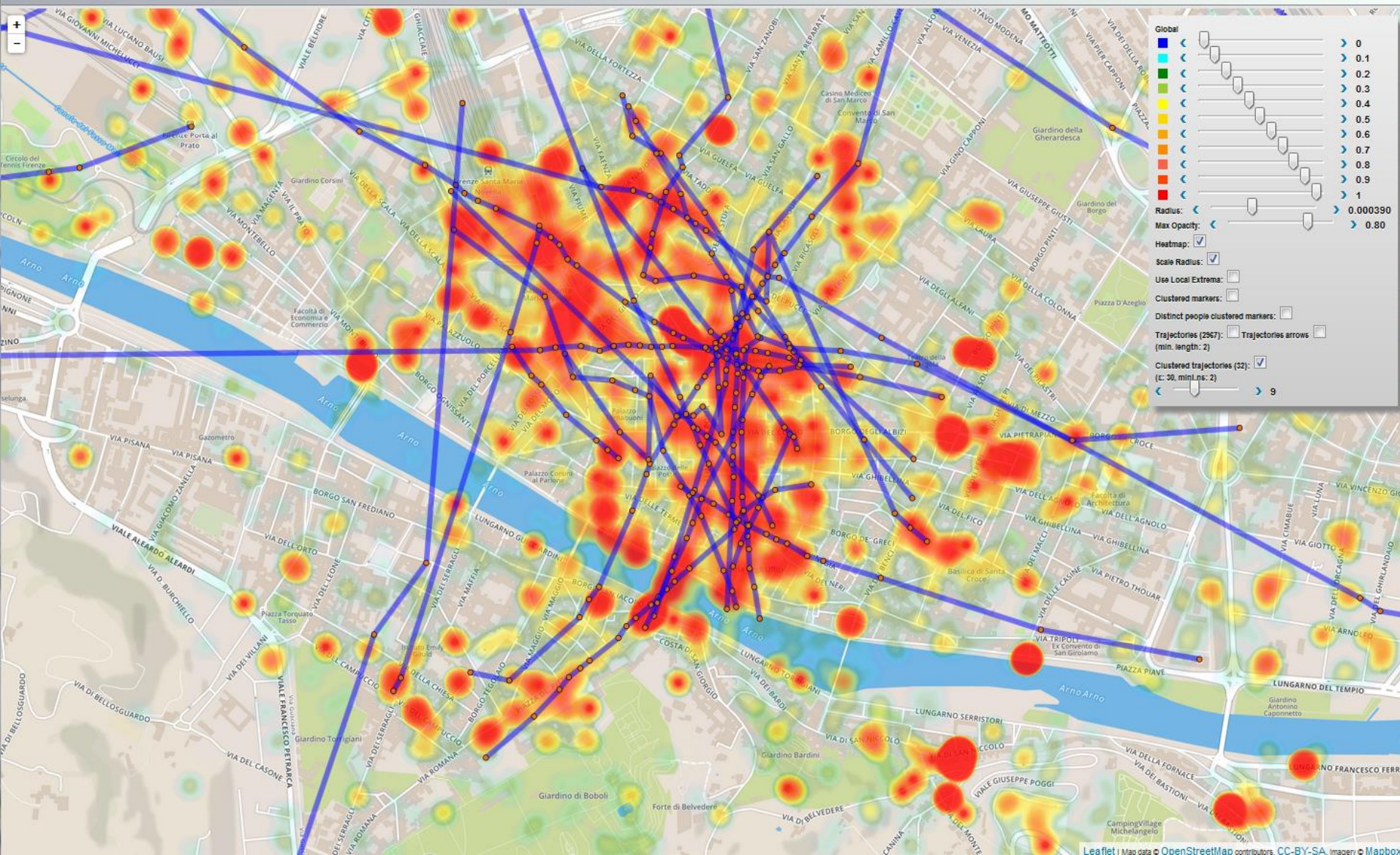
Early Warning Water Bomb



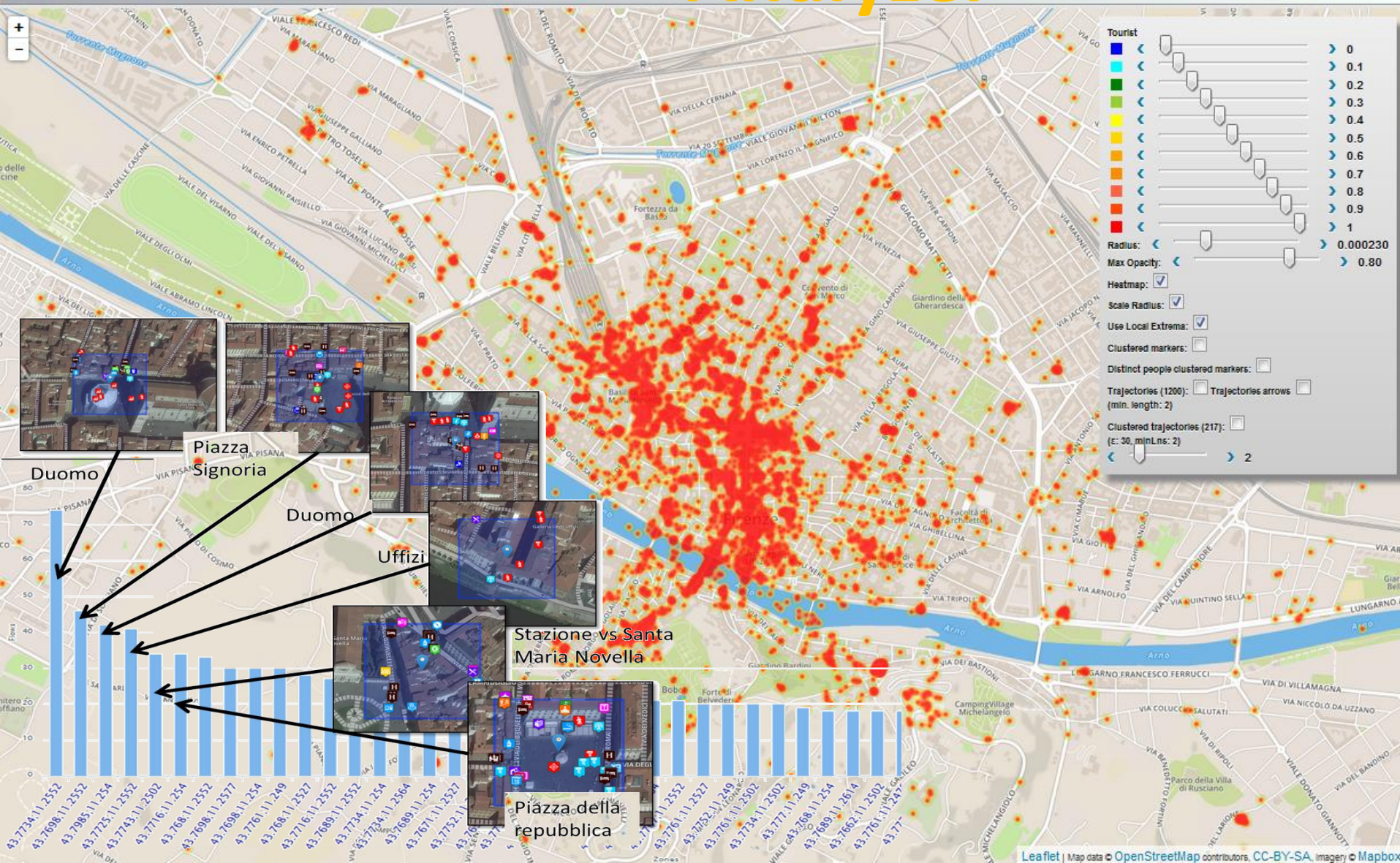
Early Warning Hot in Tuscany



# User Behavior Analyzer

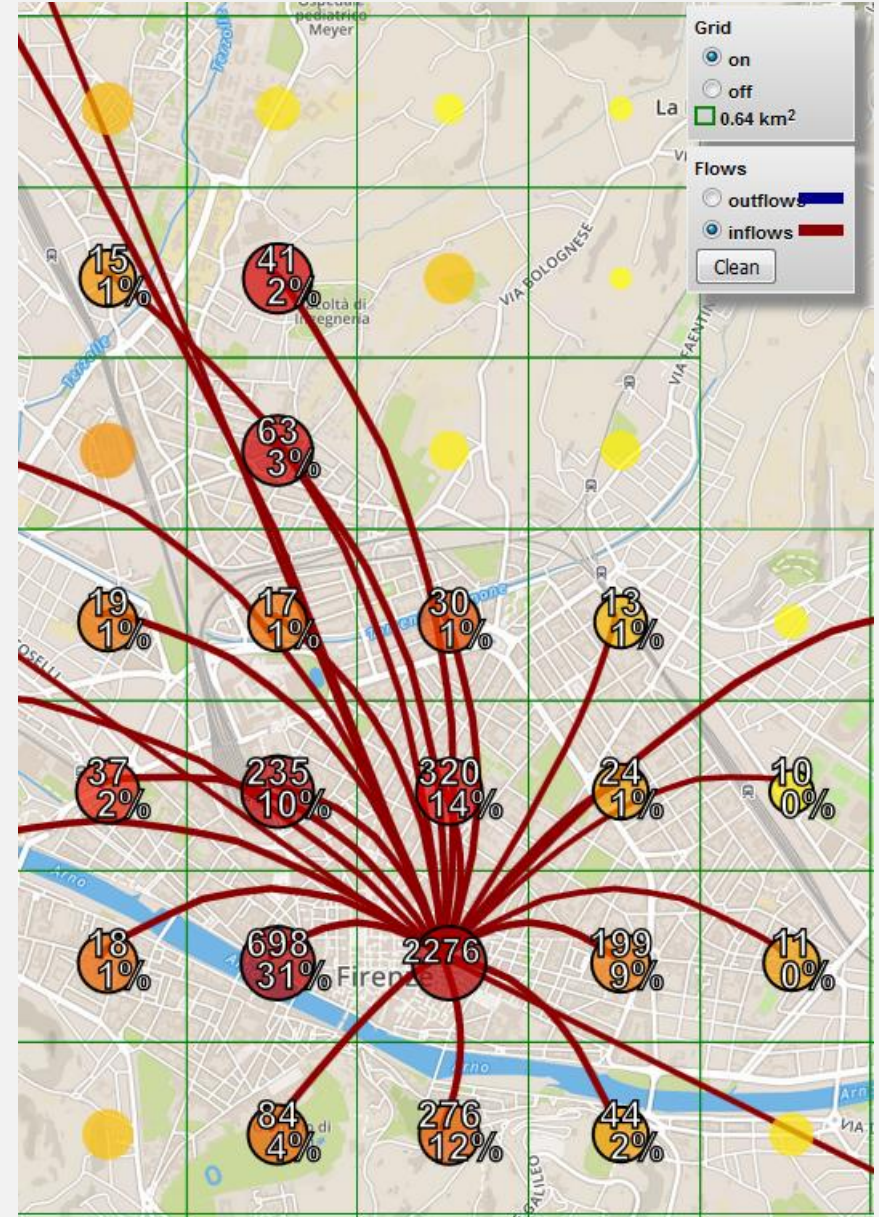
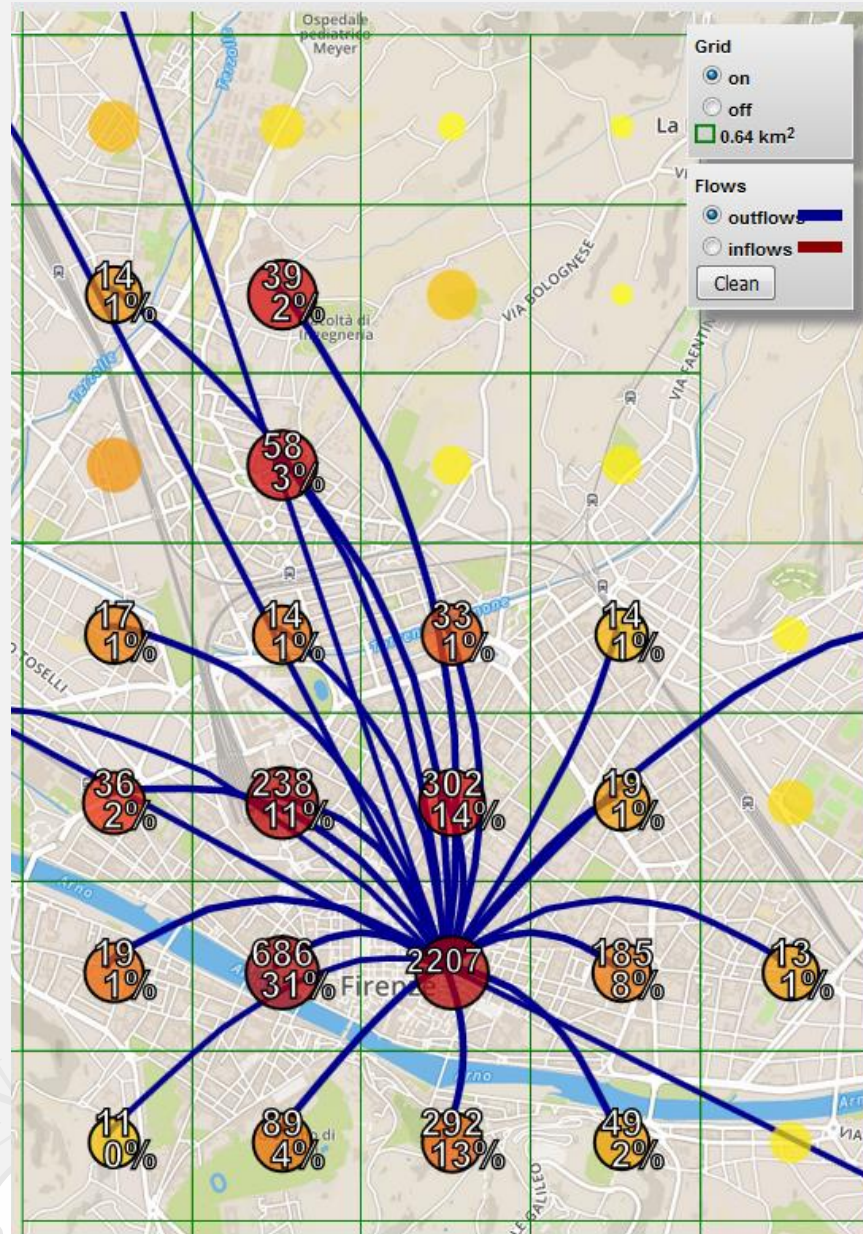








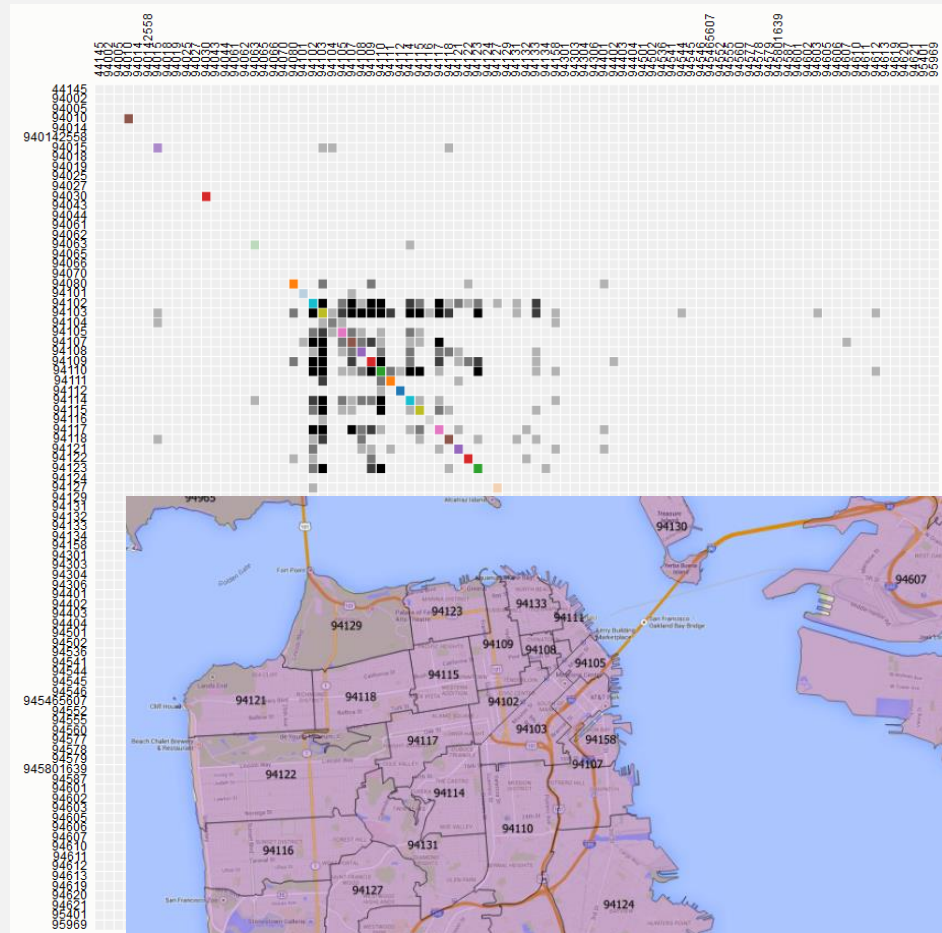
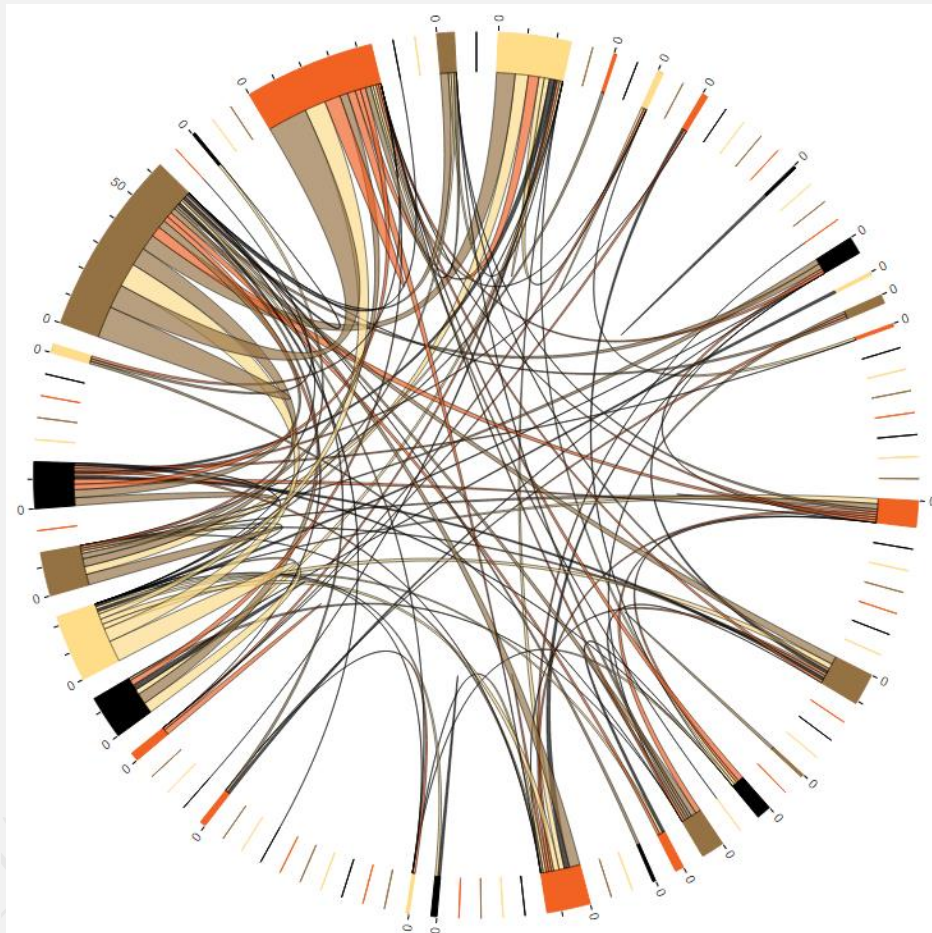
# OD Matrix scalable





# People Flow, Vehicle Flow, OD Matrix

<http://www.disit.org/6694>





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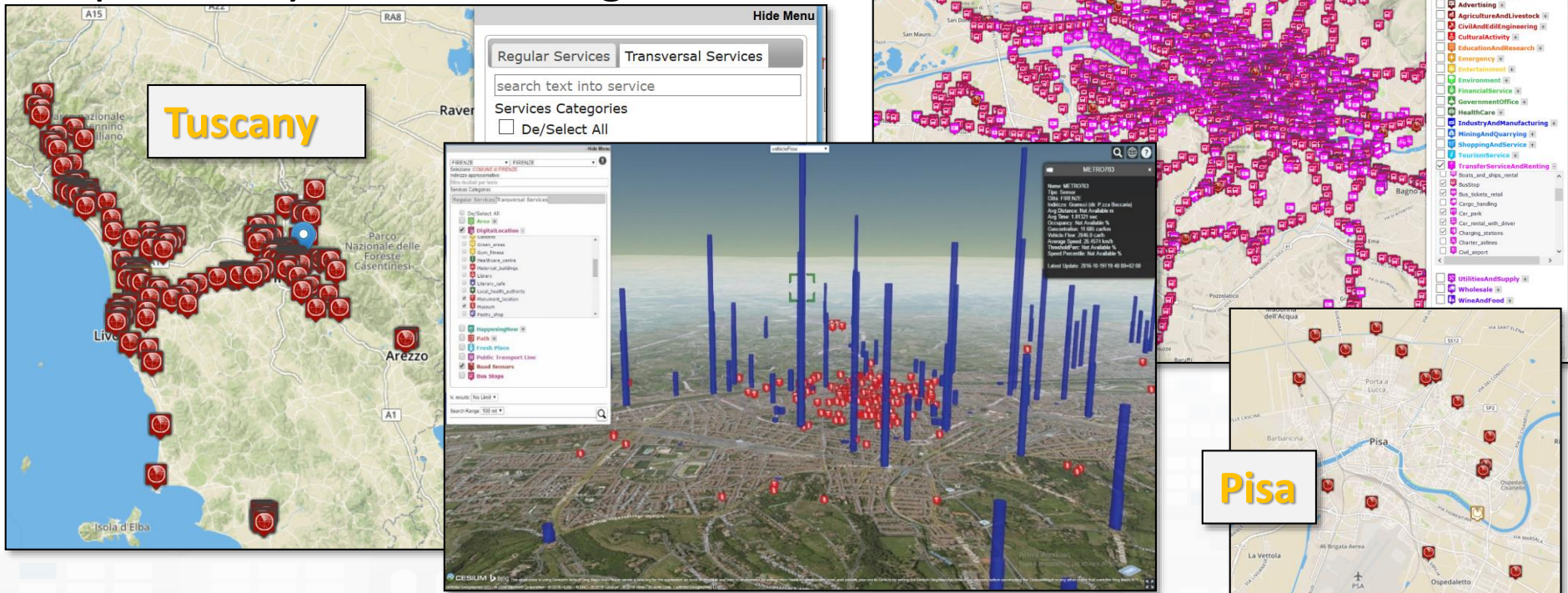
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# Traffic Flow Tools



- Spire and Virtual Spires (cameras), Bluetooth, ..
- Specifically located: along, around, ..







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DELL'INFORMAZIONE

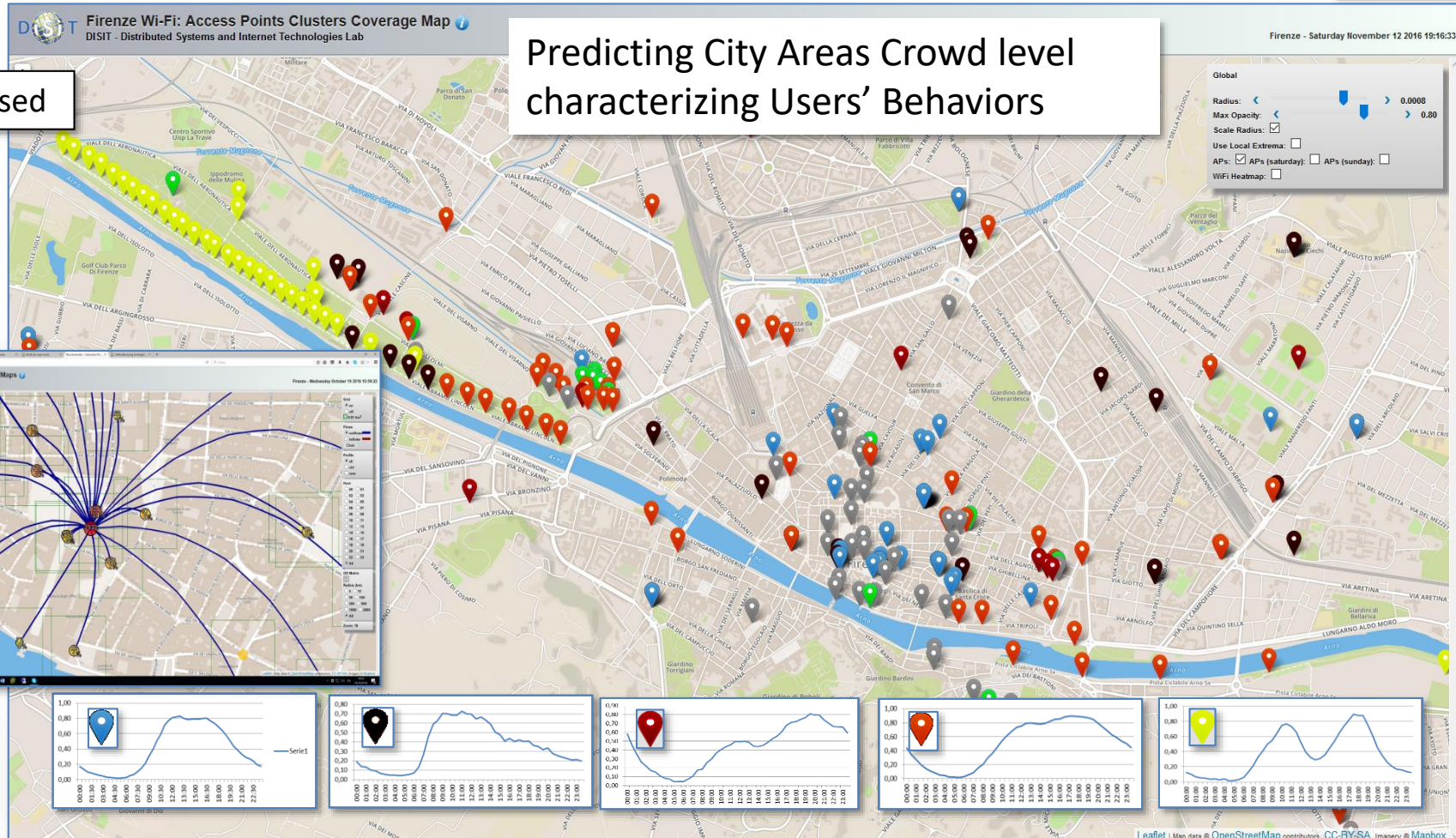
**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
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# Characterizing City Areas



Wi-Fi based

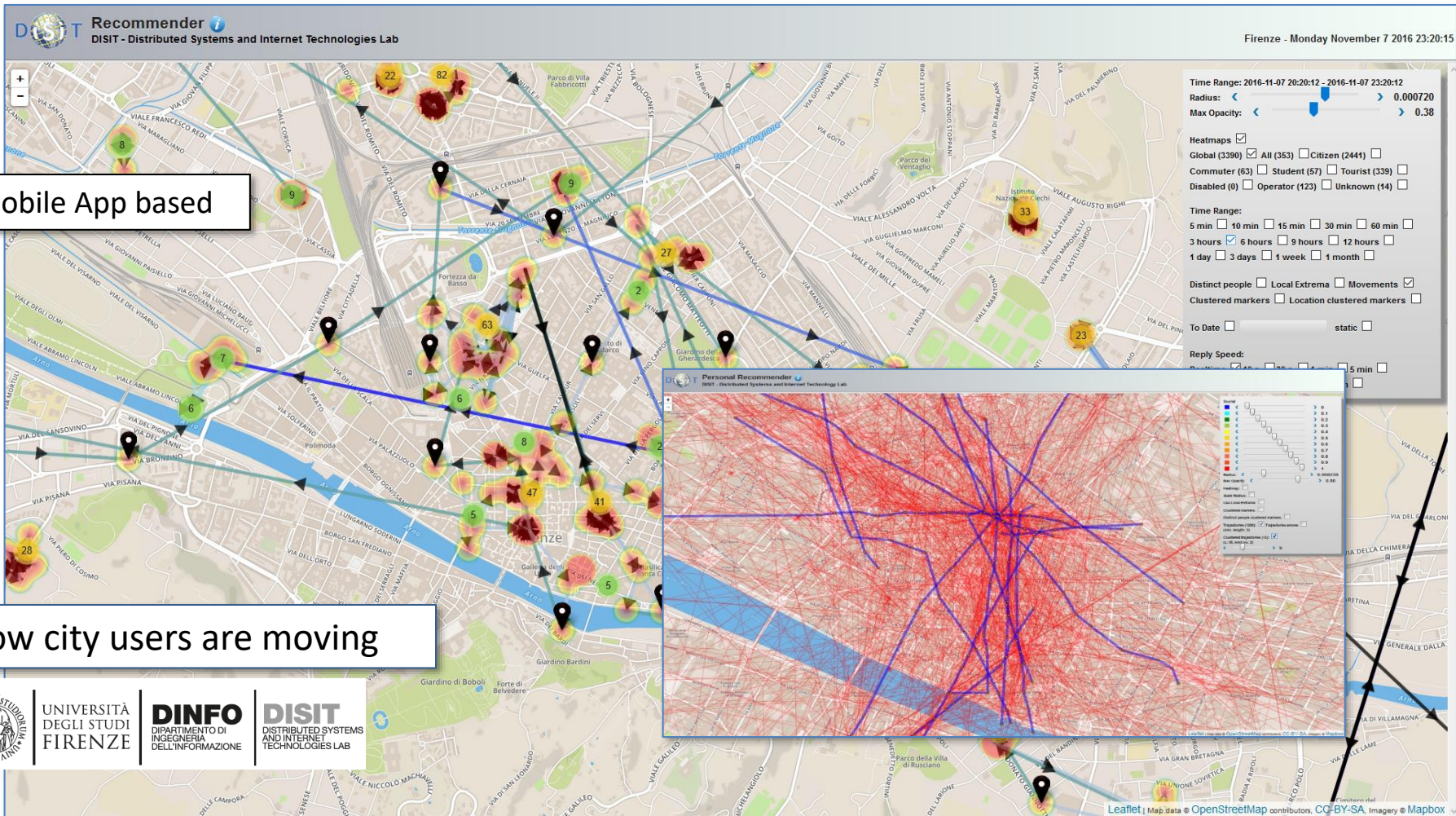
Predicting City Areas Crowd level  
characterizing Users' Behaviors





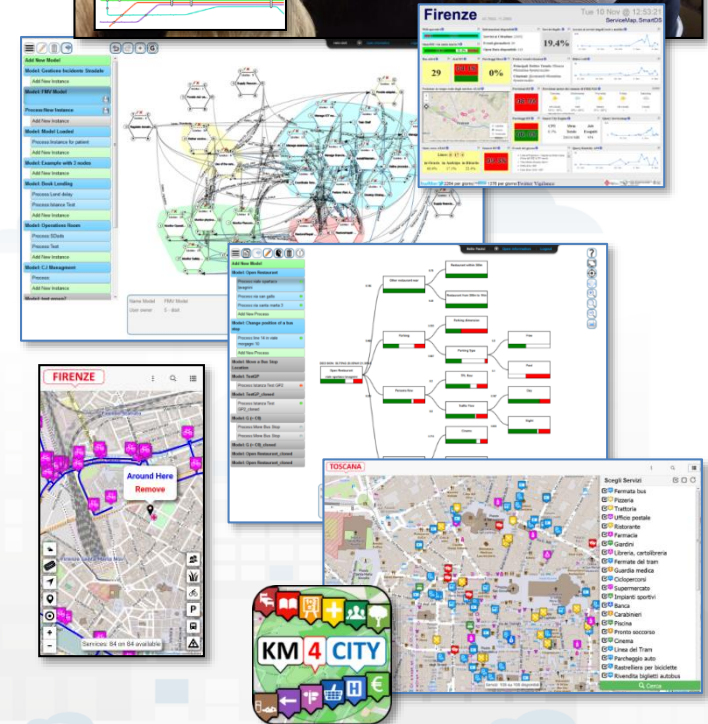


# Anonymous User Behavior Analysis



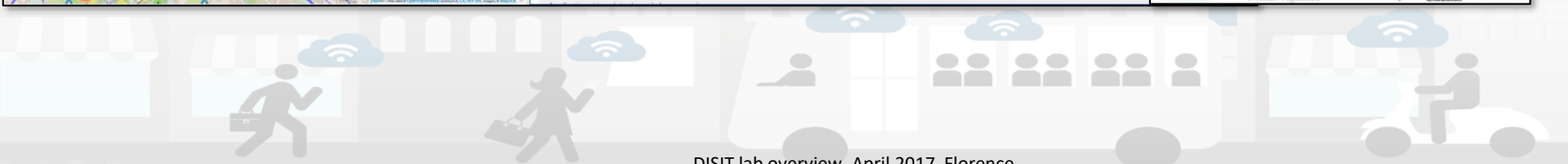
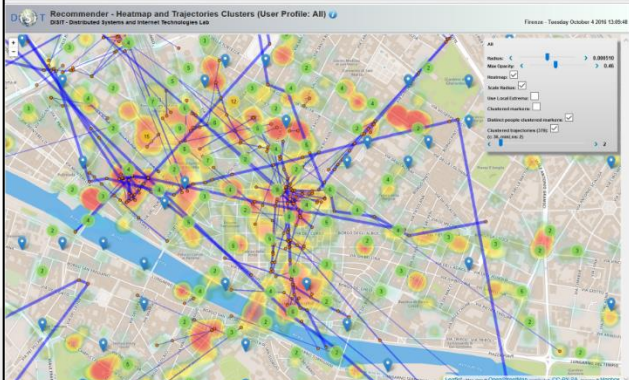
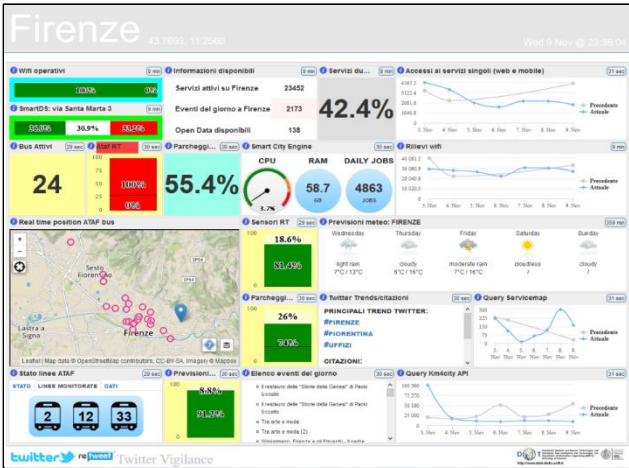
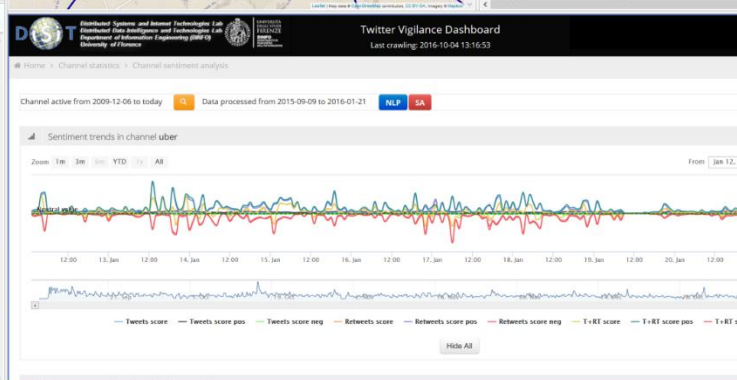
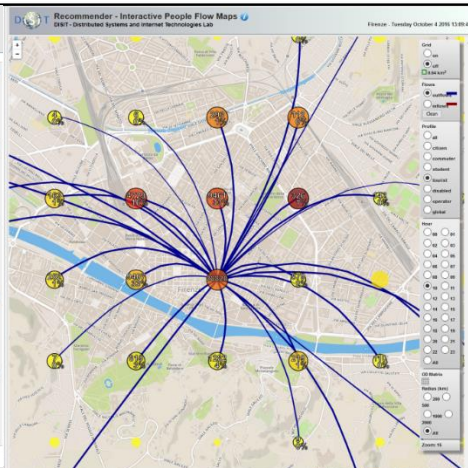
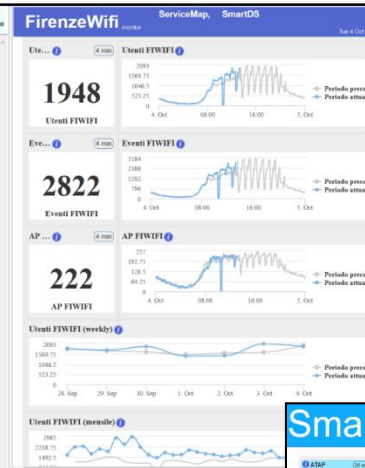
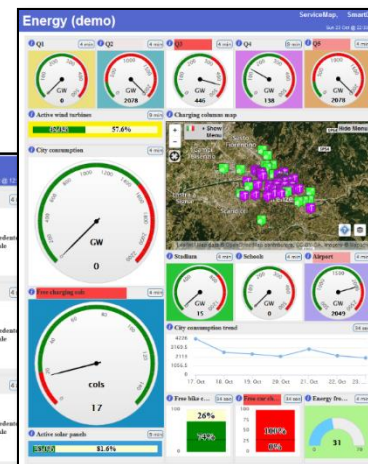
# Improve resilience, reducing risks and decision support

- **assessing** and improving **resilience** level, controlling risk
- **User behaviour** analysis and stimulation
- **improving** users **awareness** with personal assistants and participatory tools

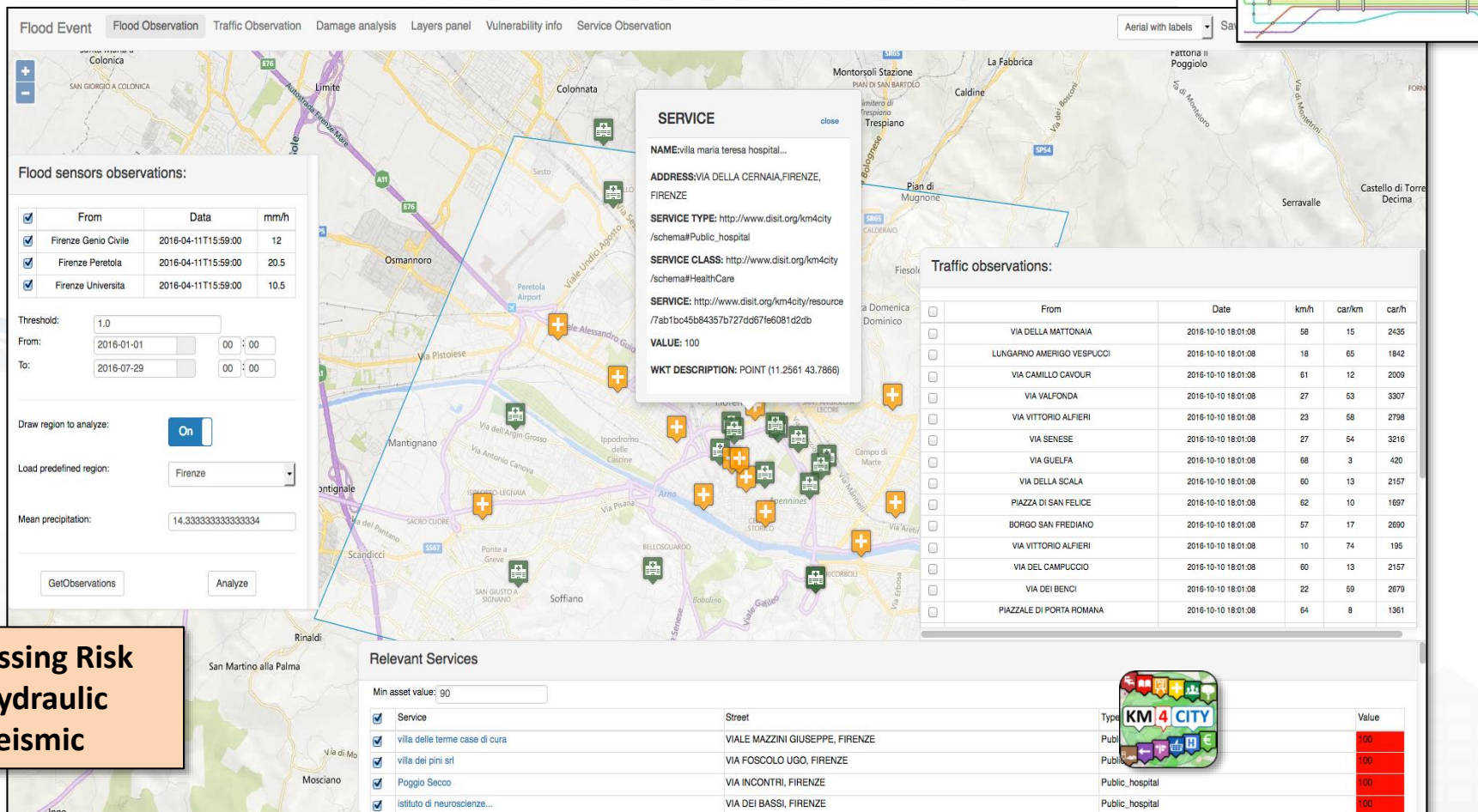




# Smart City Dashboard



# Risk Assessment





# Computing on Parallel and Massive Architectures for big data

- Cloud
- Hadoop
- Distributed scheduling
- Streaming and flow
- GRID



<http://www.cloudicaro.it>



<http://www.sii-mobility.org>





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# Distributed Scheduler

<p><b>192.168.0.14</b></p> <ul style="list-style-type: none"> <li>• LAST_CHECK: 2014-12-16 11:29:04</li> <li>• SCHEDULER_INSTANCE_ID: hadoopnode01b1418718662488</li> <li>• CPU_LOAD: 0.05322341999577256</li> <li>• FREE_PHYSICAL_MEMORY: 4686659584</li> <li>• JOBS_EXECUTED: 0</li> <li>• SCHEDULER_NAME: SCE</li> <li>• CURRENT_TIME: 2014-12-16 11:29:58</li> <li>• JOBS/h: 0</li> <li>• RUNNING_SINCE: 2014-12-16 09:31:02</li> <li>• CLUSTERED: 1</li> <li>• PERSISTENCE: 1</li> <li>• REMOTE_SCHEDULER: 0</li> <li>• CURRENTLY_EXECUTING_JOBS: 0</li> <li>• CPU_LOAD_JVM: 8.877615726062143E-4</li> <li>• SYSTEM_LOAD_AVERAGE: 0.0</li> <li>• OPERATING_SYSTEM_VERSION: 3.13.0-24-generic</li> <li>• COMMITTED_VIRTUAL_MEMORY: 3679342592</li> <li>• OPERATING_SYSTEM_NAME: Linux</li> <li>• FREE_SWAP_SPACE: 1260071936</li> <li>• PROCESS_CPU_TIME: 3267000000</li> <li>• TOTAL_PHYSICAL_MEMORY: 1.2600922112E10</li> <li>• NUMBER_OF_PROCESSORS: 4</li> <li>• OPERATING_SYSTEM_ARCHITECTURE: amd64</li> <li>• TOTAL_SWAP_SPACE: 1.2681752064E10</li> <li>• IS_SCHEDULER_STANDBY: 0</li> <li>• IS_SCHEDULER_SHUTDOWN: 0</li> <li>• IS_SCHEDULER_STARTED: 1</li> <li>• TOTAL_DISK_SPACE: 2321541775360</li> <li>• UNALLOCATED_DISK_SPACE: 1937102204928</li> <li>• USABLE_DISK_SPACE: 1819765923840</li> <li>• PREV_FIRE_TIME: 2014-12-15 23:09:17</li> <li>• CPU: Intel(R) Xeon(R) CPU X3470 @ 2.93GHz</li> </ul>	<p><b>192.168.0.26</b></p> <ul style="list-style-type: none"> <li>• LAST_CHECK: 2014-12-16 11:29:04</li> <li>• SCHEDULER_INSTANCE_ID: hadoopnode06c1418718723312</li> <li>• CPU_LOAD: 0.04810851796803606</li> <li>• FREE_PHYSICAL_MEMORY: 10056519680</li> <li>• JOBS_EXECUTED: 0</li> <li>• SCHEDULER_NAME: SCE</li> <li>• CURRENT_TIME: 2014-12-16 11:29:58</li> <li>• JOBS/h: 0</li> <li>• RUNNING_SINCE: 2014-12-16 09:32:03</li> <li>• CLUSTERED: 1</li> <li>• PERSISTENCE: 1</li> <li>• REMOTE_SCHEDULER: 0</li> <li>• CURRENTLY_EXECUTING_JOBS: 0</li> <li>• CPU_LOAD_JVM: 8.425305930128908E-4</li> <li>• SYSTEM_LOAD_AVERAGE: 0.13</li> <li>• OPERATING_SYSTEM_VERSION: 3.13.0-24-generic</li> <li>• COMMITTED_VIRTUAL_MEMORY: 3679342592</li> <li>• OPERATING_SYSTEM_NAME: Linux</li> <li>• FREE_SWAP_SPACE: 12633550848</li> <li>• PROCESS_CPU_TIME: 3977000000</li> <li>• TOTAL_PHYSICAL_MEMORY: 1.260085248E10</li> <li>• NUMBER_OF_PROCESSORS: 4</li> <li>• OPERATING_SYSTEM_ARCHITECTURE: amd64</li> <li>• TOTAL_SWAP_SPACE: 1.2681752064E10</li> <li>• IS_SCHEDULER_STANDBY: 0</li> <li>• IS_SCHEDULER_SHUTDOWN: 0</li> <li>• IS_SCHEDULER_STARTED: 1</li> <li>• TOTAL_DISK_SPACE: 2321541775360</li> <li>• UNALLOCATED_DISK_SPACE: 1936265976832</li> <li>• USABLE_DISK_SPACE: 1820926695744</li> <li>• PREV_FIRE_TIME: 2014-12-15 23:14:10</li> <li>• CPU: Intel(R) Xeon(R) CPU E5-4620 v2 @ 2.20GHz</li> </ul>	<p><b>192.168.0.40</b></p> <ul style="list-style-type: none"> <li>• LAST_CHECK: 2014-12-16 11:29:11</li> <li>• SCHEDULER_INSTANCE_ID: hadoopnode01d1418719552697</li> <li>• CPU_LOAD: 0.0013337223356812403</li> <li>• FREE_PHYSICAL_MEMORY: 10849054720</li> <li>• JOBS_EXECUTED: 26</li> <li>• SCHEDULER_NAME: SCE</li> <li>• CURRENT_TIME: 2014-12-16 11:29:58</li> <li>• JOBS/h: 14.91</li> <li>• RUNNING_SINCE: 2014-12-16 09:45:22</li> <li>• CLUSTERED: 1</li> <li>• PERSISTENCE: 1</li> <li>• REMOTE_SCHEDULER: 0</li> <li>• CURRENTLY_EXECUTING_JOBS: 0</li> <li>• CPU_LOAD_JVM: 5.001458768804851E-4</li> <li>• SYSTEM_LOAD_AVERAGE: 0.04</li> <li>• OPERATING_SYSTEM_VERSION: 3.13.0-24-generic</li> <li>• COMMITTED_VIRTUAL_MEMORY: 3687526400</li> <li>• OPERATING_SYSTEM_NAME: Linux</li> <li>• FREE_SWAP_SPACE: 12681752064</li> <li>• PROCESS_CPU_TIME: 18990000000</li> <li>• TOTAL_PHYSICAL_MEMORY: 1.2600922112E10</li> <li>• NUMBER_OF_PROCESSORS: 4</li> <li>• OPERATING_SYSTEM_ARCHITECTURE: amd64</li> <li>• TOTAL_SWAP_SPACE: 1.2681752064E10</li> <li>• IS_SCHEDULER_STANDBY: 0</li> <li>• IS_SCHEDULER_SHUTDOWN: 0</li> <li>• IS_SCHEDULER_STARTED: 1</li> <li>• TOTAL_DISK_SPACE: 212520996688</li> <li>• UNALLOCATED_DISK_SPACE: 195266711552</li> <li>• USABLE_DISK_SPACE: 185156763648</li> <li>• PREV_FIRE_TIME: 2014-12-16 09:53:47</li> <li>• CPU: Intel(R) Xeon(R) CPU X5690 @ 3.47GHz</li> </ul>	<p><b>192.168.0.42</b></p> <ul style="list-style-type: none"> <li>• LAST_CHECK: 2014-12-16 11:29:35</li> <li>• SCHEDULER_INSTANCE_ID: hadoopnode06f1418718904664</li> <li>• CPU_LOAD: 0.16369819341126463</li> <li>• FREE_PHYSICAL_MEMORY: 1921798144</li> <li>• JOBS_EXECUTED: 0</li> <li>• SCHEDULER_NAME: SCE</li> <li>• CURRENT_TIME: 2014-12-16 11:29:58</li> <li>• JOBS/h: 0</li> <li>• RUNNING_SINCE: 2014-12-16 09:36:34</li> <li>• CLUSTERED: 1</li> <li>• PERSISTENCE: 1</li> <li>• REMOTE_SCHEDULER: 0</li> <li>• CURRENTLY_EXECUTING_JOBS: 0</li> <li>• CPU_LOAD_JVM: 7.851759940778099E-4</li> <li>• SYSTEM_LOAD_AVERAGE: 0.6</li> <li>• OPERATING_SYSTEM_VERSION: 3.13.0-24-generic</li> <li>• COMMITTED_VIRTUAL_MEMORY: 3683553280</li> <li>• OPERATING_SYSTEM_NAME: Linux</li> <li>• FREE_SWAP_SPACE: 12159328256</li> <li>• PROCESS_CPU_TIME: 29620000000</li> <li>• TOTAL_PHYSICAL_MEMORY: 1.260085248E10</li> <li>• NUMBER_OF_PROCESSORS: 4</li> <li>• OPERATING_SYSTEM_ARCHITECTURE: amd64</li> <li>• TOTAL_SWAP_SPACE: 1.2681752064E10</li> <li>• IS_SCHEDULER_STANDBY: 0</li> <li>• IS_SCHEDULER_SHUTDOWN: 0</li> <li>• IS_SCHEDULER_STARTED: 1</li> <li>• TOTAL_DISK_SPACE: 2321541775360</li> <li>• UNALLOCATED_DISK_SPACE: 1937021741184</li> <li>• USABLE_DISK_SPACE: 1819684929536</li> <li>• PREV_FIRE_TIME: 2014-12-15 23:09:17</li> <li>• CPU: Intel(R) Xeon(R) CPU E5-2640 v2 @ 2.00GHz</li> </ul>	<p><b>192.168.0.69</b></p> <ul style="list-style-type: none"> <li>• LAST_CHECK: 2014-12-16 11:29:56</li> <li>• SCHEDULER_INSTANCE_ID: hadoopnode02f1418718835378</li> <li>• CPU_LOAD: 0.081939516810272</li> <li>• FREE_PHYSICAL_MEMORY: 5102755840</li> <li>• JOBS_EXECUTED: 0</li> <li>• SCHEDULER_NAME: SCE</li> <li>• CURRENT_TIME: 2014-12-16 11:29:58</li> <li>• JOBS/h: 0</li> <li>• RUNNING_SINCE: 2014-12-16 09:33:55</li> <li>• CLUSTERED: 1</li> <li>• PERSISTENCE: 1</li> <li>• REMOTE_SCHEDULER: 0</li> <li>• CURRENTLY_EXECUTING_JOBS: 0</li> <li>• CPU_LOAD_JVM: 8.025094223686434E-4</li> <li>• SYSTEM_LOAD_AVERAGE: 0.89</li> <li>• OPERATING_SYSTEM_VERSION: 3.13.0-24-generic</li> <li>• COMMITTED_VIRTUAL_MEMORY: 3683553280</li> <li>• OPERATING_SYSTEM_NAME: Linux</li> <li>• FREE_SWAP_SPACE: 12681752064</li> <li>• PROCESS_CPU_TIME: 29770000000</li> <li>• TOTAL_PHYSICAL_MEMORY: 1.260085248E10</li> <li>• NUMBER_OF_PROCESSORS: 4</li> <li>• OPERATING_SYSTEM_ARCHITECTURE: amd64</li> <li>• TOTAL_SWAP_SPACE: 1.2681752064E10</li> <li>• IS_SCHEDULER_STANDBY: 0</li> <li>• IS_SCHEDULER_SHUTDOWN: 0</li> <li>• IS_SCHEDULER_STARTED: 1</li> <li>• TOTAL_DISK_SPACE: 2321541775360</li> <li>• UNALLOCATED_DISK_SPACE: 193713141184</li> <li>• USABLE_DISK_SPACE: 1819795460096</li> <li>• PREV_FIRE_TIME: 2014-12-15 23:09:16</li> <li>• CPU: Intel(R) Xeon(R) CPU E5-2640 v2 @ 2.00GHz</li> </ul>	<p><b>192.168.0.70</b></p> <ul style="list-style-type: none"> <li>• 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IS_SCHEDULER_SHUTDOWN: 0</li> <li>• IS_SCHEDULER_STARTED: 1</li> <li>• TOTAL_DISK_SPACE: 2321541779456</li> <li>• UNALLOCATED_DISK_SPACE: 1937341145088</li> <li>• USABLE_DISK_SPACE: 1820004864000</li> <li>• PREV_FIRE_TIME: 2014-12-15 23:09:15</li> <li>• CPU: Intel(R) Xeon(R) CPU X3470 @ 2.93GHz</li> </ul>	<p><b>192.168.0.92</b></p> <ul style="list-style-type: none"> <li>• LAST_CHECK: 2014-12-16 11:29:23</li> <li>• SCHEDULER_INSTANCE_ID: hadoopnode01e1418718921761</li> <li>• CPU_LOAD: 0.09430552637108637</li> <li>• FREE_PHYSICAL_MEMORY: 7336054784</li> <li>• JOBS_EXECUTED: 0</li> <li>• SCHEDULER_NAME: SCE</li> <li>• CURRENT_TIME: 2014-12-16 11:29:58</li> <li>• JOBS/h: 0</li> <li>• RUNNING_SINCE: 2014-12-16 09:35:21</li> <li>• CLUSTERED: 1</li> <li>• PERSISTENCE: 1</li> <li>• REMOTE_SCHEDULER: 0</li> <li>• CURRENTLY_EXECUTING_JOBS: 0</li> <li>• CPU_LOAD_JVM: 0.0010086152553057964</li> <li>• SYSTEM_LOAD_AVERAGE: 0.46</li> <li>• OPERATING_SYSTEM_VERSION: 3.13.0-24-generic</li> <li>• COMMITTED_VIRTUAL_MEMORY: 3679342592</li> <li>• OPERATING_SYSTEM_NAME: Linux</li> <li>• FREE_SWAP_SPACE: 12312961024</li> <li>• PROCESS_CPU_TIME: 36300000000</li> <li>• TOTAL_PHYSICAL_MEMORY: 1.2600922112E10</li> <li>• NUMBER_OF_PROCESSORS: 4</li> <li>• OPERATING_SYSTEM_ARCHITECTURE: amd64</li> <li>• TOTAL_SWAP_SPACE: 1.2681752064E10</li> <li>• IS_SCHEDULER_STANDBY: 0</li> <li>• IS_SCHEDULER_SHUTDOWN: 0</li> <li>• IS_SCHEDULER_STARTED: 1</li> <li>• TOTAL_DISK_SPACE: 2321541849088</li> <li>• UNALLOCATED_DISK_SPACE: 1938246713344</li> <li>• USABLE_DISK_SPACE: 1820910432256</li> <li>• PREV_FIRE_TIME: 2014-12-15 23:09:15</li> <li>• CPU: Intel(R) Xeon(R) CPU X3470 @ 2.93GHz</li> </ul>
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CPU: 18.01 GHz

CPU Load: 1.48 GHz (8.19%)

Mem Tot: 82.15 GB

Mem Free: 45.47 GB

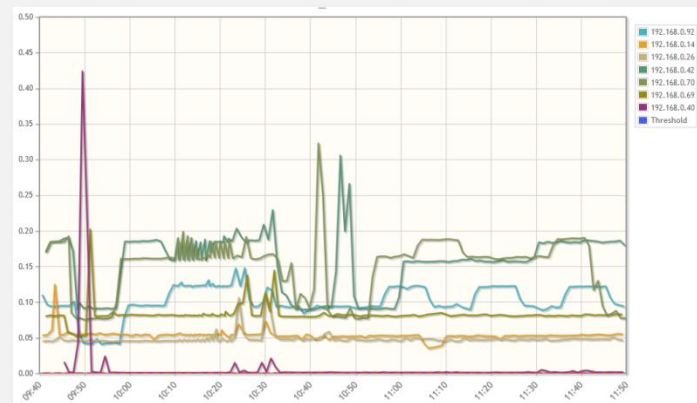
Cores: 28

Jobs/h: 14.91

192.168.0.73 has been removed because OPERATING\_SYSTEM\_ARCHITECTURE is not amd64



<http://www.cloudicaro.it>





# Smart Cloud - Computing

- **Progetti:** <http://www.disit.org/5501>
  - ICARO: <http://www.disit.org/5482>
  - Social Museum and Smart Tourism
- **Tools:** <http://www.disit.org/5489>
  - Smart Cloud Engine and reasoner  
<http://www.disit.org/6544>
  - Cloud ontology and tools:  
<http://www.disit.org/5604>
    - Configuration analysis and checker
    - Service Level Analyzer and control
  - Cloud Simulation, ICLOS
  - Cloud Monitoring, SM



<http://www.cloudicaro.it>



<http://www.disit.org/6588>



# Mobile Computing

## • Smart City Problems:

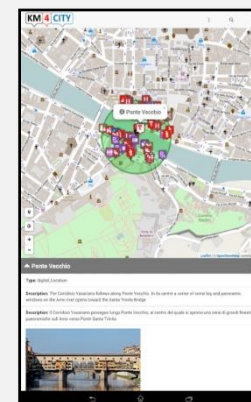
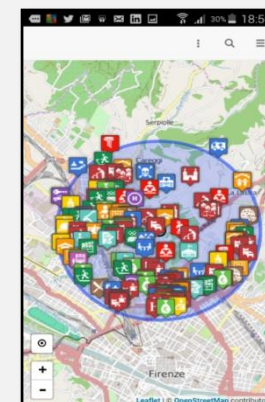
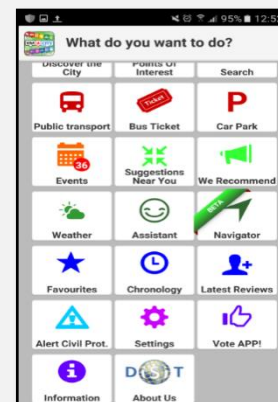
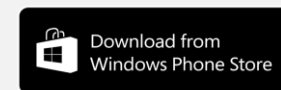
- Reaching the users
- Understanding the user preferences and behavior
- Understanding how they move, where they go, etc..

## • Solutions:

- Monitoring the activities on the mobile device
- Monitoring the activities of user in the environment

## • Technologies for Solutions:

- Assessing the usage of Smart city and services
- Integrated Indoor/outdoor navigation
  - Routing, multimodal routing
- Content distribution: e-learning
- User networking and collaboration
- OS: iOS, Android, Windows Phone, etc.
- Tech: IOT, iBeacons, NFC, QR, ....





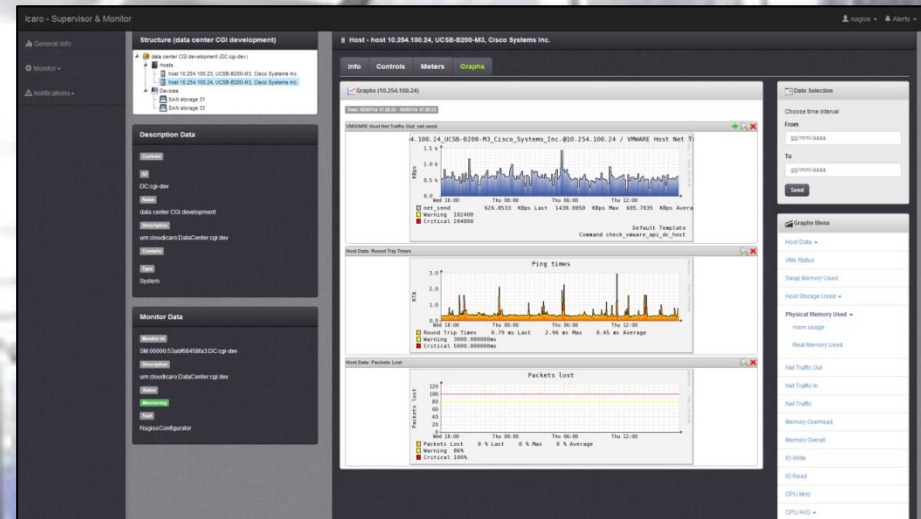
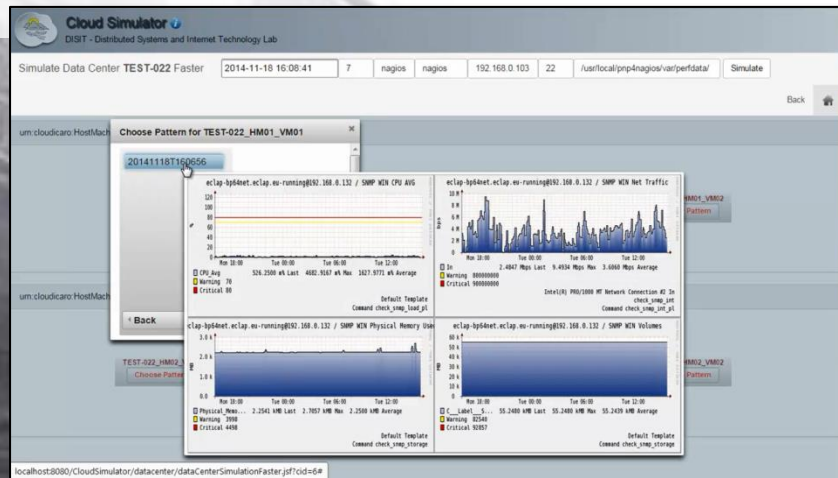
# Smart Cloud



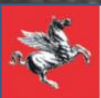
UNIVERSITÀ  
DEGLI STUDI  
FIRENZE

**DINFO**  
DIPARTIMENTO DI  
INGEGNERIA  
DELL'INFORMAZIONE

**DISIT**  
DISTRIBUTED SYSTEMS  
AND INTERNET  
TECHNOLOGIES LAB



# Cloud Simulator Cloud Monitoring Cloud Management Progetti Regionali: ICARO



Regione Toscana



# TT verso PMI e GI

Start Cup Toscana 2016, Pisa



# *Smart Cloud Engine*

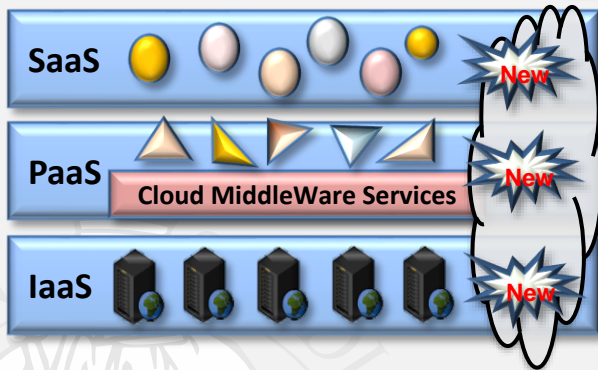




# Cloud ICARO Architecture

## Utenza Finale

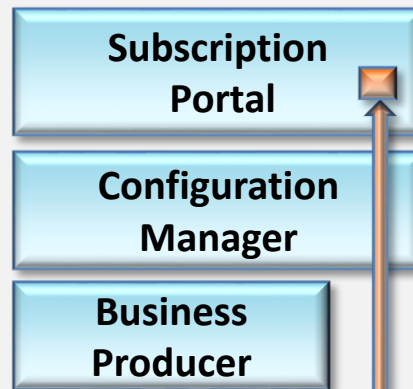
Application Access on  
iCaro cloud



## PMI



Access to BPaaS,  
Services Purchase



Supervisor & Monitor

## PMI-ICT



Developers  
PaaS

CMW SDK

Smart Cloud

Knowledge Base



Cloud  
Management

Cloud Simulator



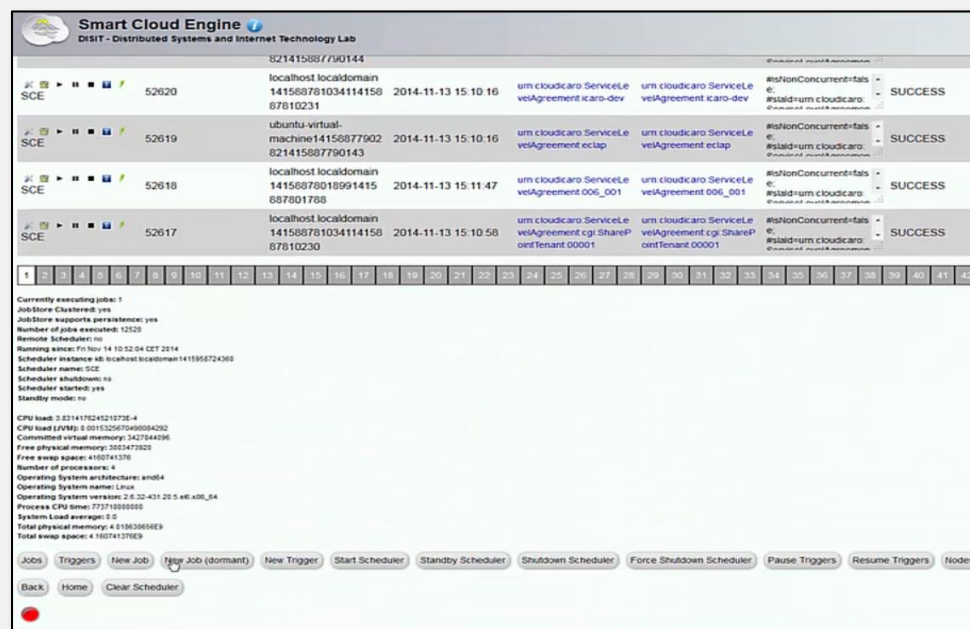
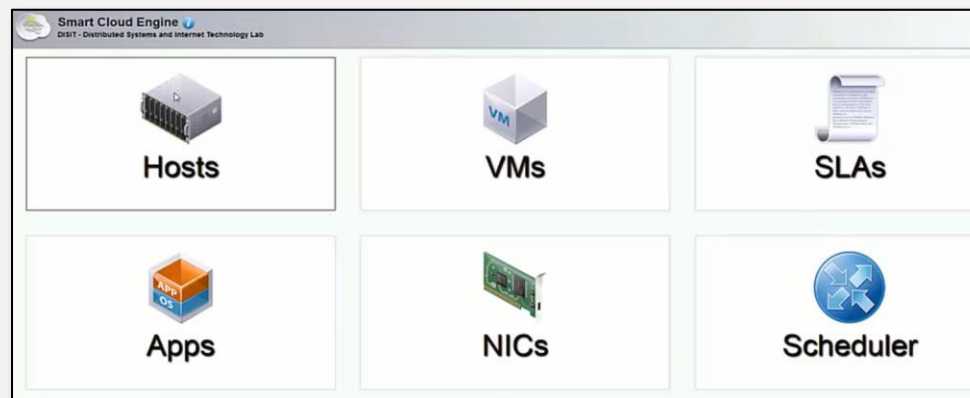
<http://www.cloudicaro.it>

# Smart Cloud Engine



<http://www.cloudicaro.it>

- **SCE Engine Algorithms**
  - Cloud configuration verification and validation
  - Monitoring services: IaaS, PaaS, SaaS, BPaaS !! With sophisticated metrics
  - Health V&V of Business configurations and SLA
  - Decision support for Scaling, cloning, migration, reconfiguration, etc.
  - Cloud optimization



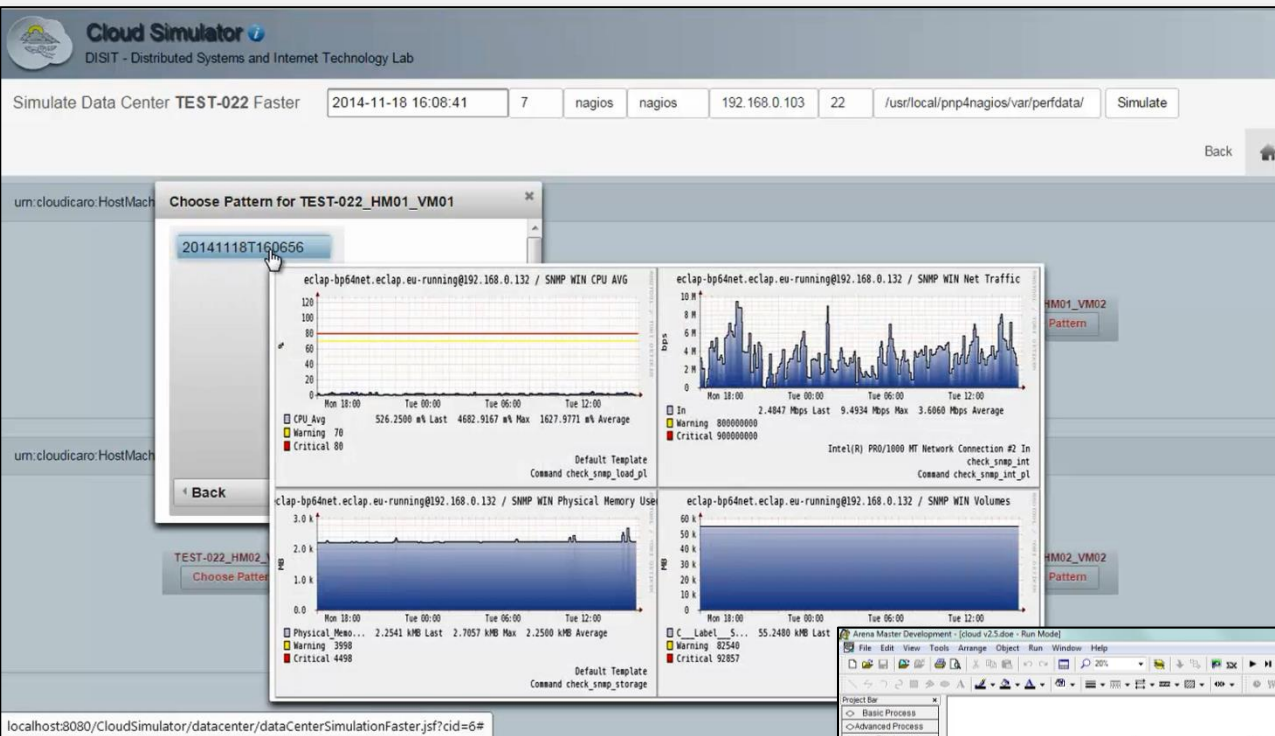


# Cloud Simulator

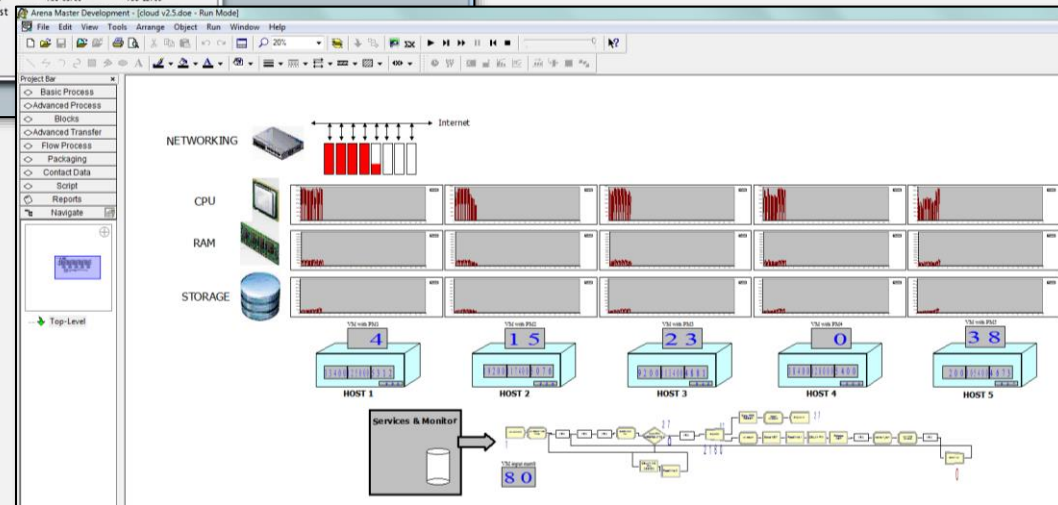
To simulate  
complex cloud  
configurations



<http://www.cloudicaro.it>

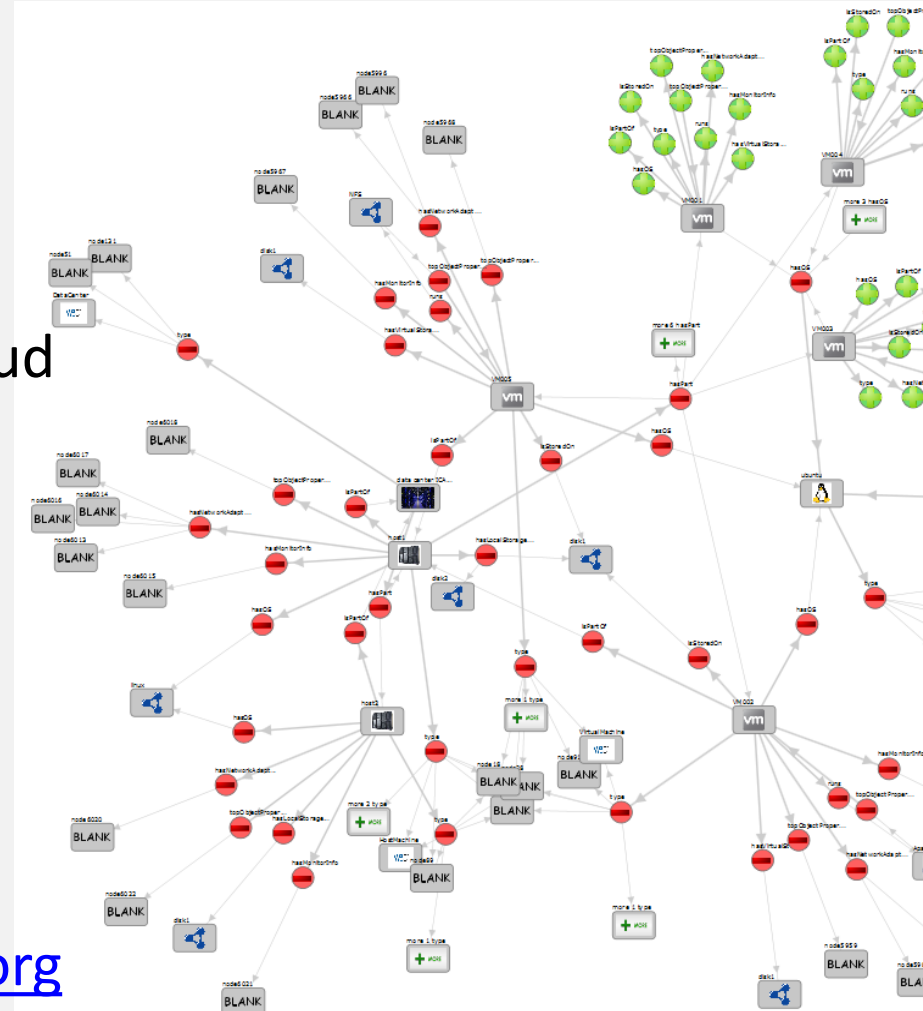


Identification of optimal  
configurations  
allocations on the basis  
of effective workload



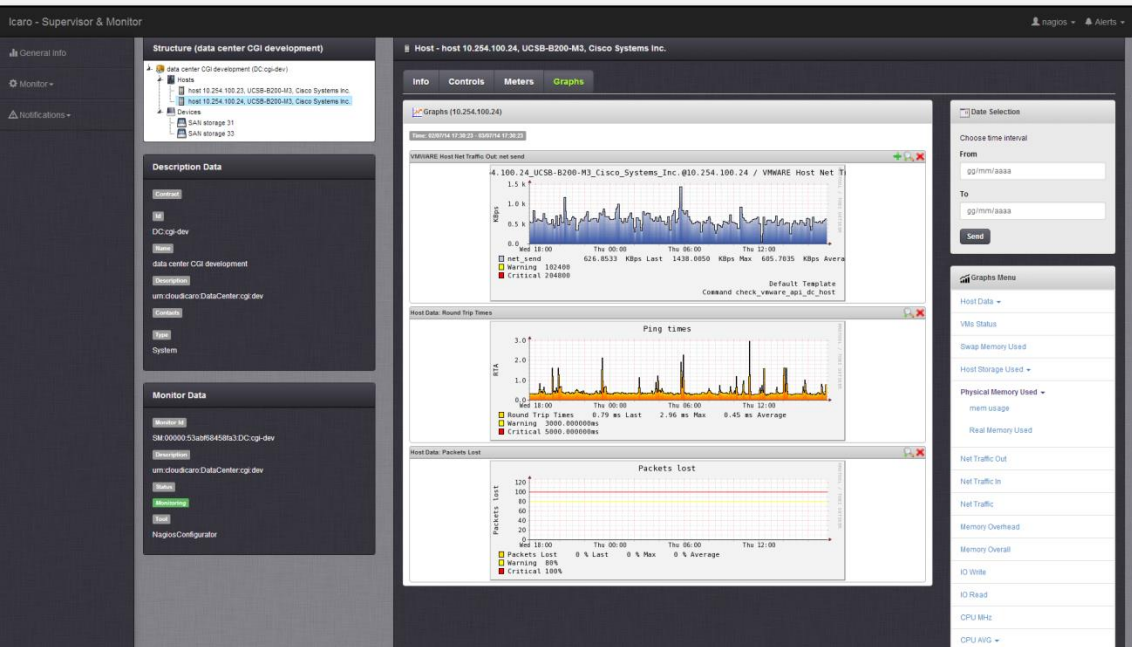
# Knowledge Base & Tools

- **Smart Cloud Modeling**
  - Formalization of cloud models: layers, SLA (Service Level Agreement), assumptions, constraints reasoner
  - Decision support for Smart Cloud Engine directly connected with monitoring
- **Technologies**
  - Knowledge base: RDF store e inference engine
  - Smart Cloud Ontology:  
<http://www.disit.org/5604>
  - Example of accessible model in real time from <http://log.disit.org>

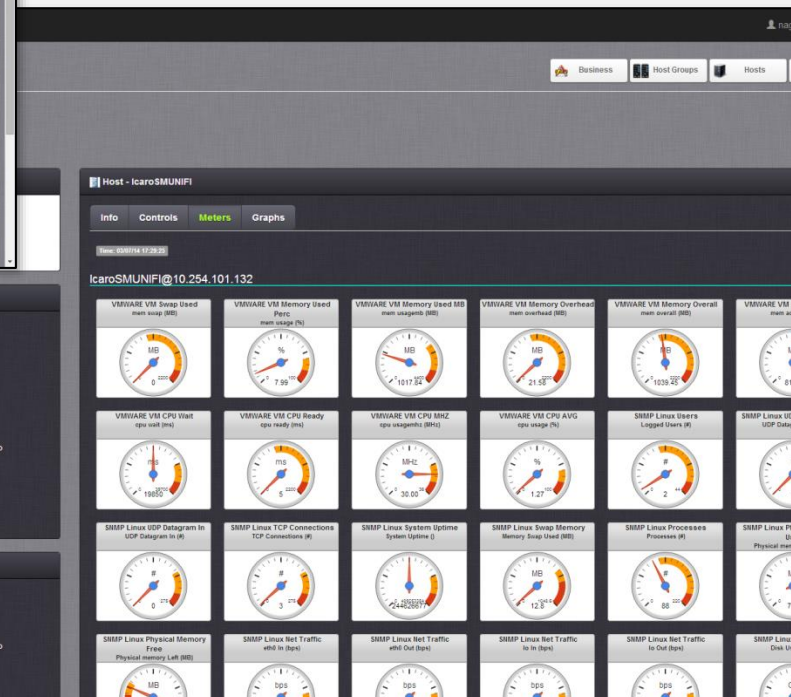




# Cloud Supervisor & Monitor



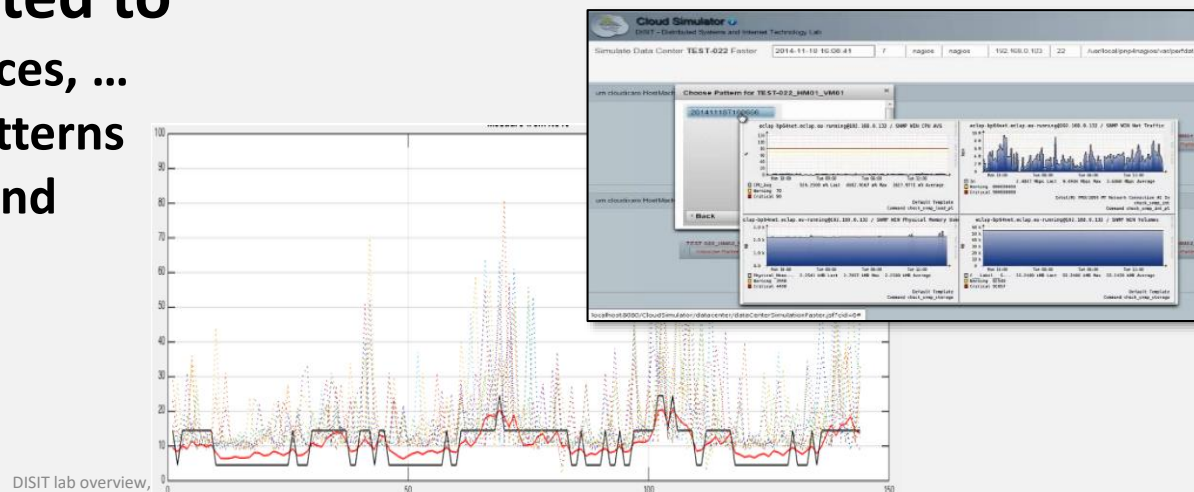
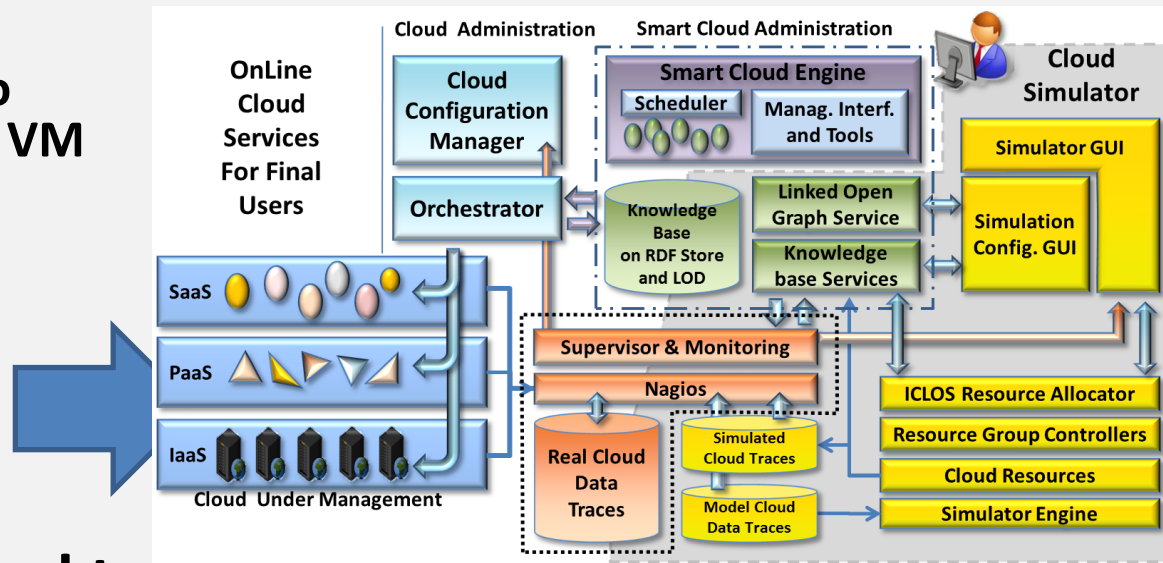
<http://www.cloudicaro.it>



- Monitoring real business configuration, SLA
- Uplayer wrt classical monitoring tools

# Simulating Cloud Workload

- **Issue:**
  - Given a Cloud Status how to better allocate a number of VM according to their probable workload
  - Probable workload profile
- **Impact:**
  - Optimization of resource workload
- **Several parameter related to**
  - Cloud status: hosts, resources, ...
  - VM and their resources patterns
  - Relationships among VM and resources
  - Optimization models





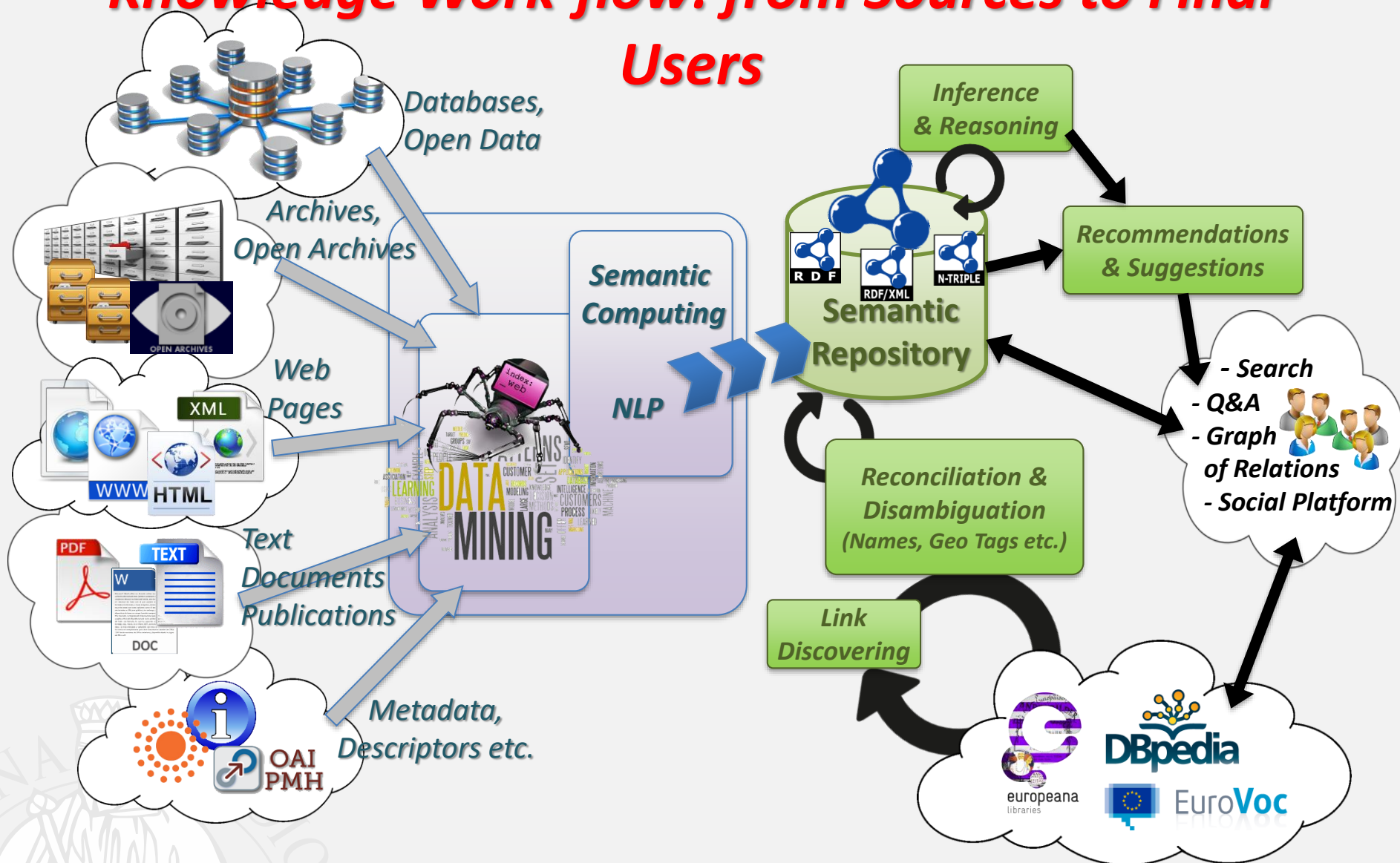
# *Text and Web Mining*

- **Projects:** <http://www.disit.org/5501>
  - OSIM: <http://www.disit.org/5482>
  - SACVAR: <http://www.disit.org/5604>
  - Blog/Twitter Vigilance
- **Tools:** <http://www.disit.org/5489>
  - Text and web mining, Natural Language Processing
  - Service localization
  - Web Crawling
  - Competence analysis
  - Blog Vigilance, sentiment analysis



<http://osim.disit.org>

# Knowledge Work-flow: from Sources to Final Users





# ***RDF Store Enrichment, for service Localization via web crawling***

- Using the **Ge(o)Lo(cator)** framework:
  - Mining, retrieving and geolocating web-domains associated to companies in Tuscany (thanks to a Distribute Web Crawler based on Apache Nutch + Hadoop)
  - Extraction of geographical information based on a hybrid approach (thanks to Open Source **GATE** Framework + using external gazetteers)
  - Validation in 2 steps: Evaluation of Complete Address Array Extraction, Evaluation of Geographic Coordinate Extraction
- New services found, can be transformed into RDF triples and added to the repository!

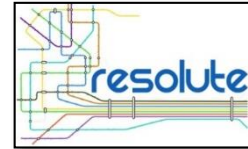


UNIVERSITÀ  
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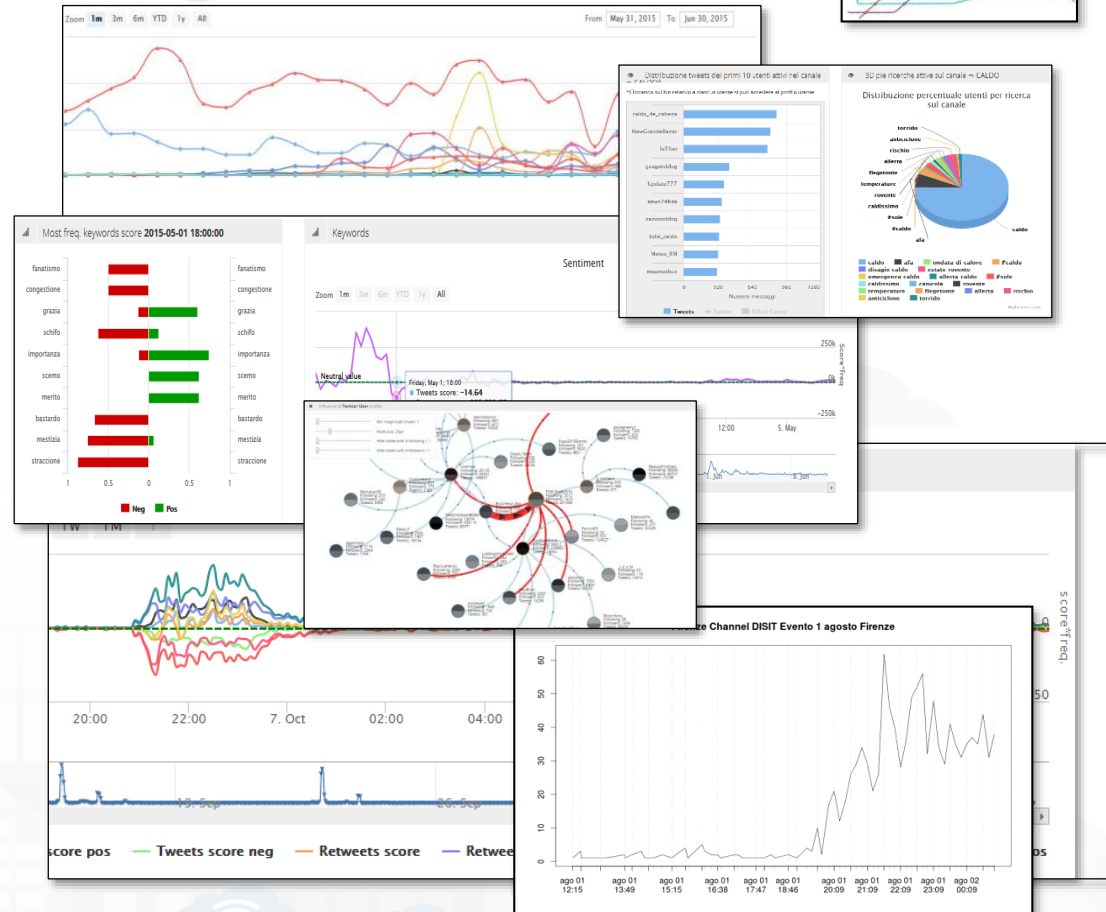
DISIT  
DIPARTIMENTO DI  
SISTEMI E  
TECNOLOGIE  
DELL'INFORMAZIONE

# Twitter Vigilance



- <http://www.disit.org/tv>
- <http://www.disit.org/rttv>
- Citizens as sensors to
  - Assess sentiment on services, events, ...
  - Response of consumers wrt...
  - Early detection of critical conditions
  - Information channel
  - Opinion leaders
  - Communities
  - Formation
  - Predicting volume of visitors for tuning the services

**Twitter Vigilance**







# Twitter Vigilance su Firenze (sperimentale)

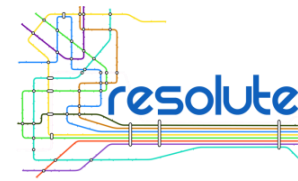


Sun 1 Jan @ 11:51:16

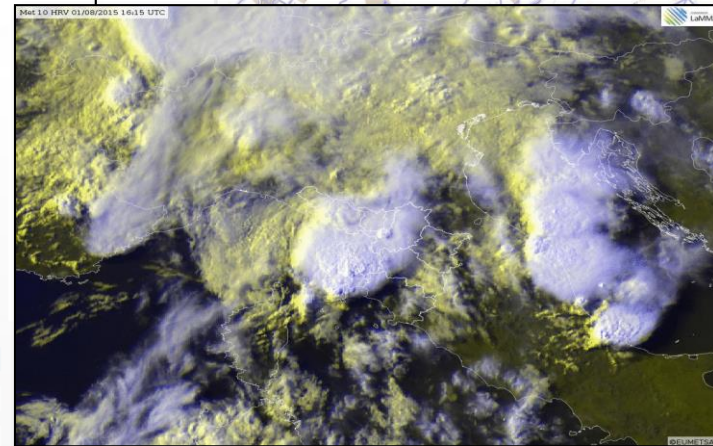
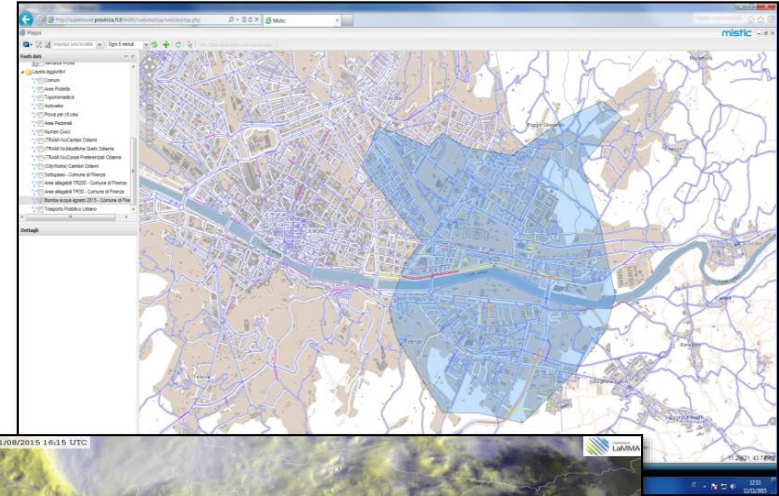
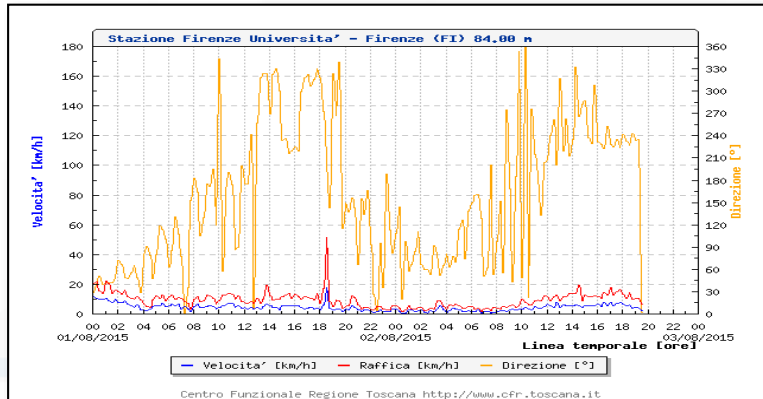
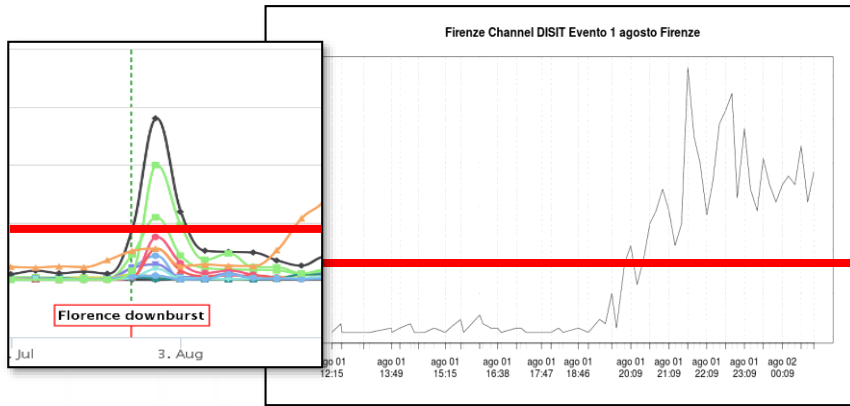




# Early Warning



## Twitter Vigilance and Water Bomb

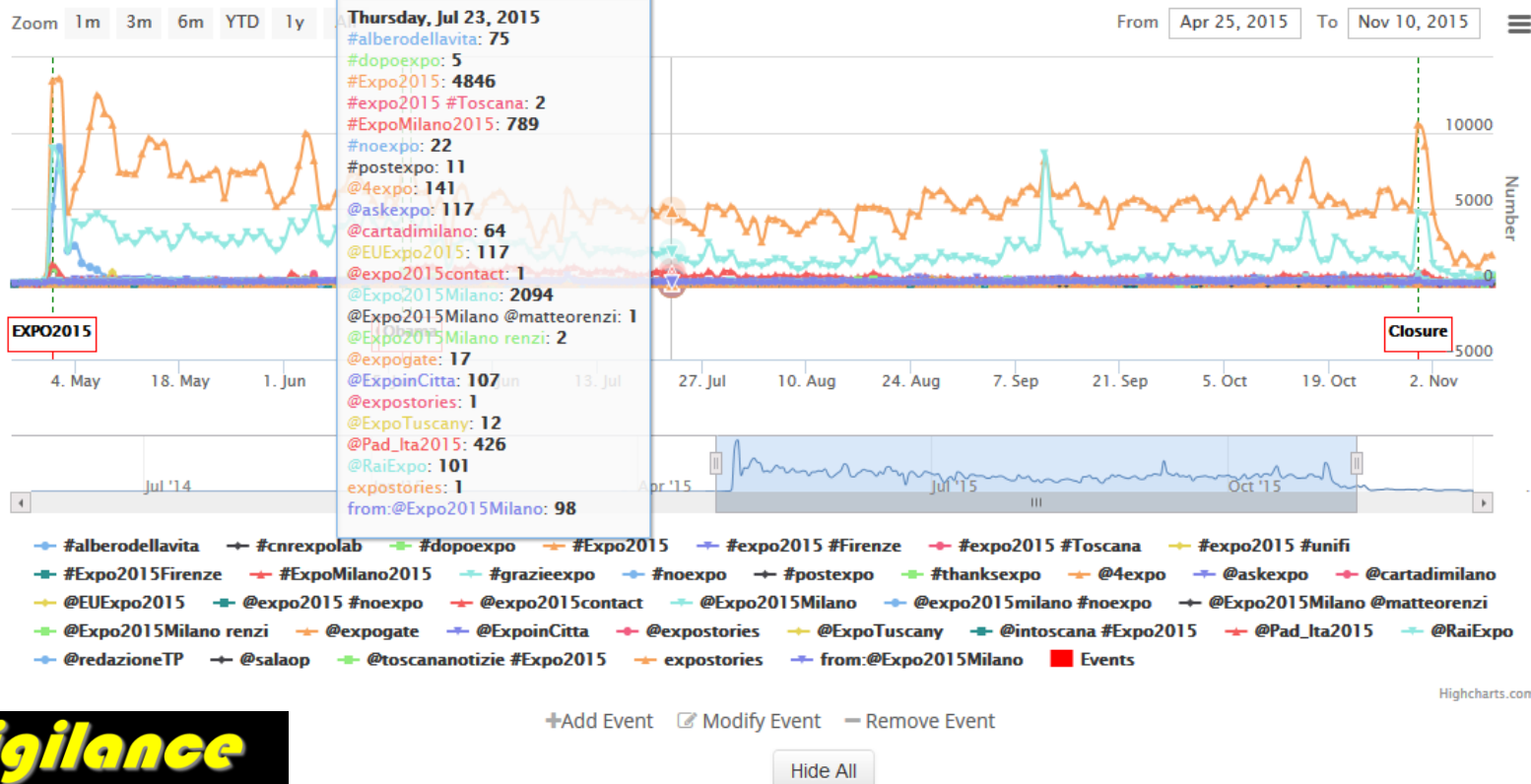


**Twitter Vigilance**

**Case Study D**



Search related to channel EXPO2015



# Twitter Vigilance

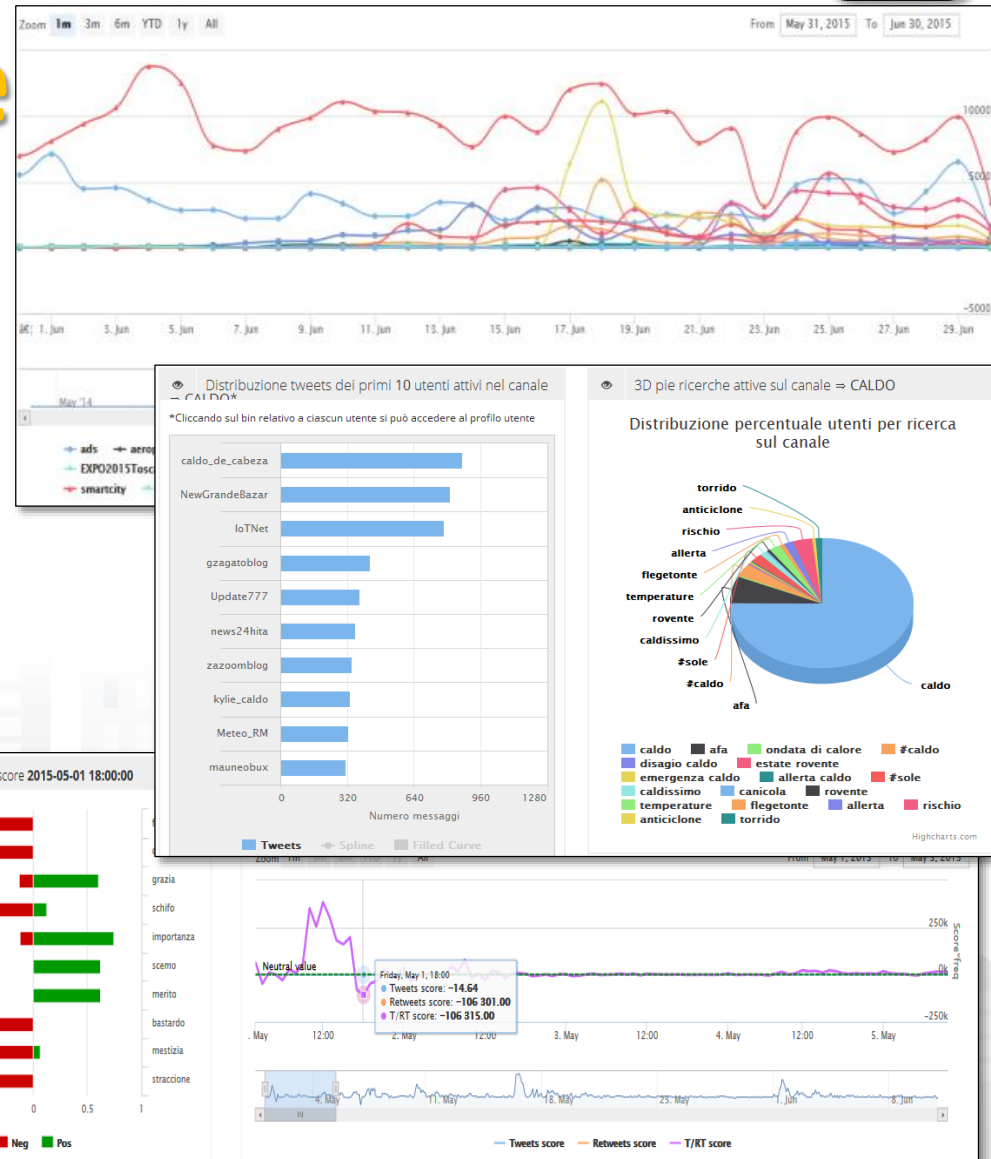
Daily number of tweets/retweets for channel: EXPO2015



# Twitter Vigilance on EXPO2015 channel

# Twitter Vigilance

- <http://www.disit.org/tv>
- Citizens as sensors to
  - Assess sentiment on services, events, ...
  - Response of consumers wrt...
  - **Early detection** of critical conditions
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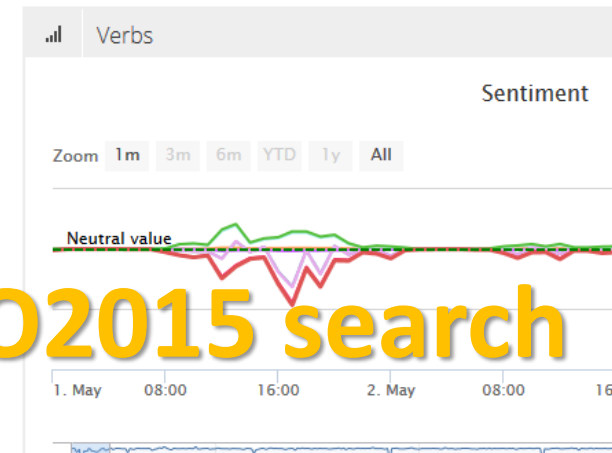
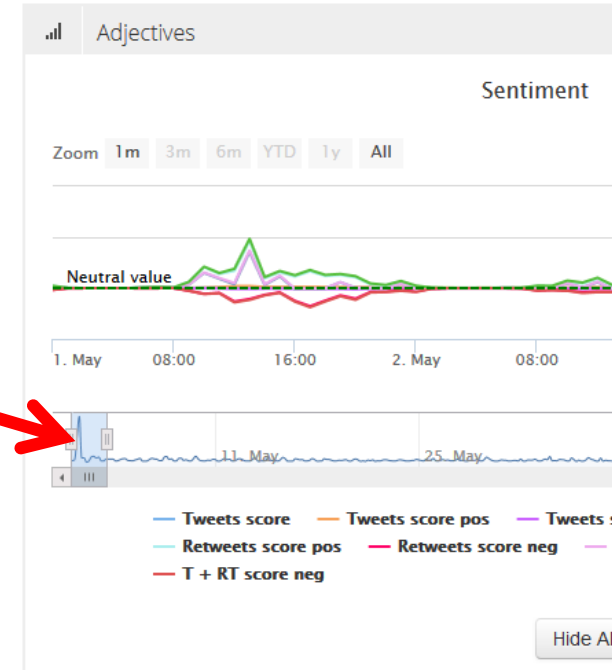
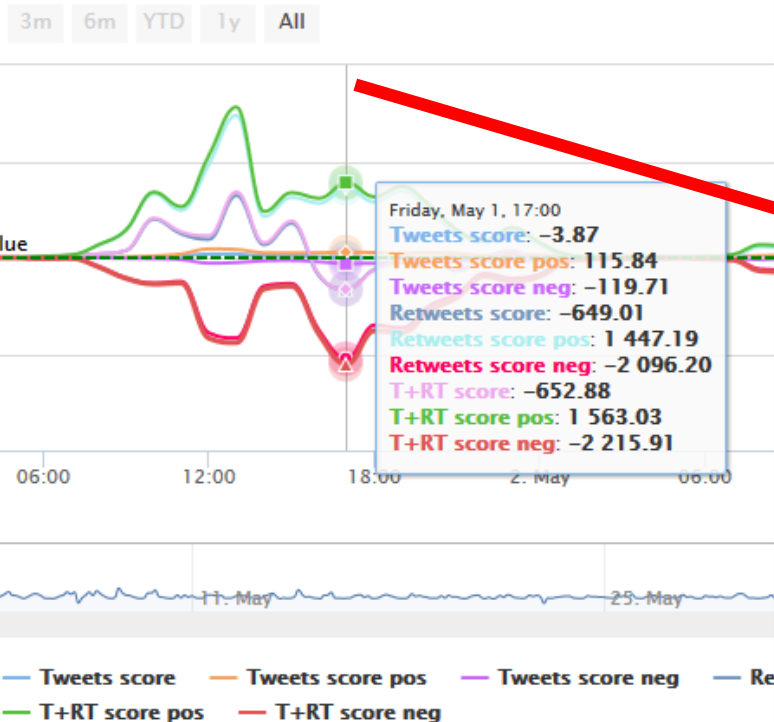




# Twitter Vigilance



ment analysis: #Expo2015



Some views on details of the SA of a Search

# Sentiment Analysis on #EXPO2015 search

Twitter Vigilance

DISIT

# Social Media, e-learning

- **ECLAP**: life long learning, social learning
  - <http://www.eclap.eu>
- **FirstClass**: certified blended learning, paid courses
  - <http://fad.fclass.it>
- **APRETOSCANA**: formation for researchers
  - <http://www.apretoscana.org>
  - Matchmaking
- **DISIT.DINFO.UNIFI.IT**: research management and dissemination
  - <http://www.disit.dinfo.unifi.it>



FIRST CLASS  
EVENTS & CONFERENCES



APRETOSCANA  
AGENZIA PER LA PROMOZIONE  
DELLA RICERCA EUROPEA



Distributed Systems and Internet Technologies Lab  
Distributed Data Intelligence and Technologies Lab  
Department of Information Engineering (DINFO)  
University of Florence

<http://www.disit.dinfo.unifi.it>



# Social Media and e-Learning

- **Projects:** <http://www.disit.org/5501>
  - ECLAP, <http://www.eclap.eu>
  - ApreToscana: <http://www.apretoscana.org>
  - Others: AXMEDIS, VARIAZIONI, SMNET, etc.
  - Samsung Smart TV: <http://www.disit.org/6534>
- **Tools:** <http://www.disit.org/5489>
  - XLMS, Cross Media Learning System
  - IPR and content protection and distribution
  - Mobile and SmartTv Applications
  - Suggestions and recommendations
  - Matchmaking solutions
  - Media Tools for cross media content



## Dario Fo e Franca Rame, evento 20 ottobre 2011, live



RELOAD



ACTIONS

### RELATED OBJECTS BY TEXT



ECLAP MyStoryPlayer, ECLAP networking



European Cultural Library of Audio-Performance



Dario Fo e Franca Rame



ECLAP Opportunities



Una vista del portale ECLAP

### METADATA

Metadata languages



Title

Dario Fo e Franca Rame, evento 20 ottobre 2011, live

Creator marco

Classification

IPR information

Technical

Location

Subject

Dario Fo e Franca Rame, evento 20 ottobre 2011, live

Description

Dario Fo e Franca Rame, evento 20 ottobre 2011, live

Provider DSI

Short url <http://www.eclap.eu/63497>

### ACTIONS

### CONTENT

Featured

Popular

Popular in the period

Last Posted

Top Rated

Location

Timeline

### CLASSIFICATION

THE MAIN GROUPS

MORE

COMMENTS

MORE

Best practice network for performing arts



# ECLAP Social TV on Samsung Smart TV

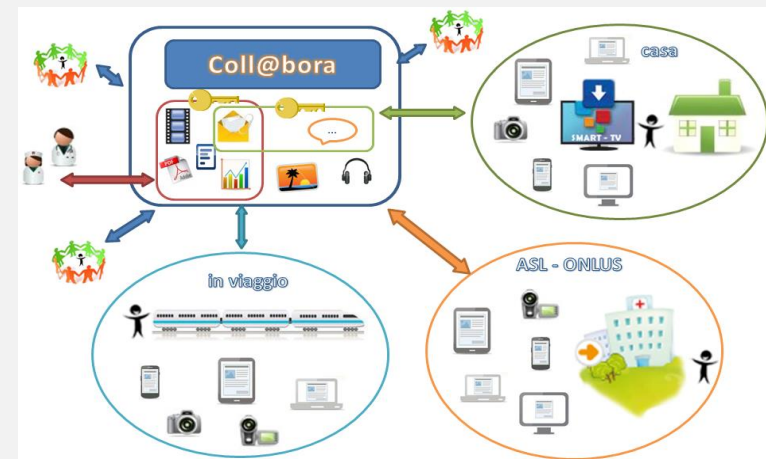


# Coll@bora

<http://www.disit.org/5479>

**Title:** *collaborative support for operators, families and disables*  
(*Smart City Social Innovation: technologies for the health, inclusion and medicine*)

- **Objective:** solve the problems to manage protection of information needed to set up effective and secure collaborations in the team that follow the disables, and support the mechanism of second consultation
- **Technologies:**
  - Collaborative work;
  - Models for protection and privacy control of sensitive information as complex personal content based on cross media
  - Personalized services in the respect of user profiling and privacy





# Mobile Computing

- **Km4City:** Smart City mobile applications
  - [Http://www.km4city.org/app](http://www.km4city.org/app)
- **Content Organizer:** Media Distribution and Social Support, e-learning
- **Mobile Emergency:** navigation and collaborative emergency management
  - <http://www.disit.org/5500>
- **Mobile Medicine:**
<http://mobmed.axmedis.org>
- **Coll@bora:** support for impaired people
- **FODD 2015:** <http://www.disit.org/6593>
- **Other:** Monitoring Cloud, monitoring camper, ...



# Mobile Computing

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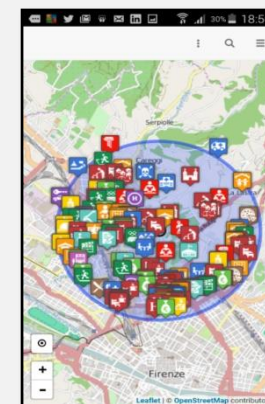
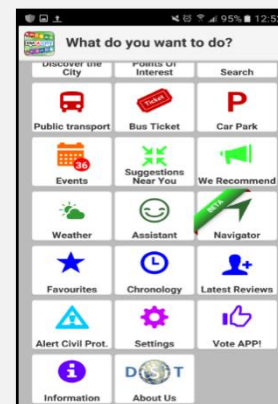
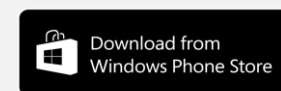
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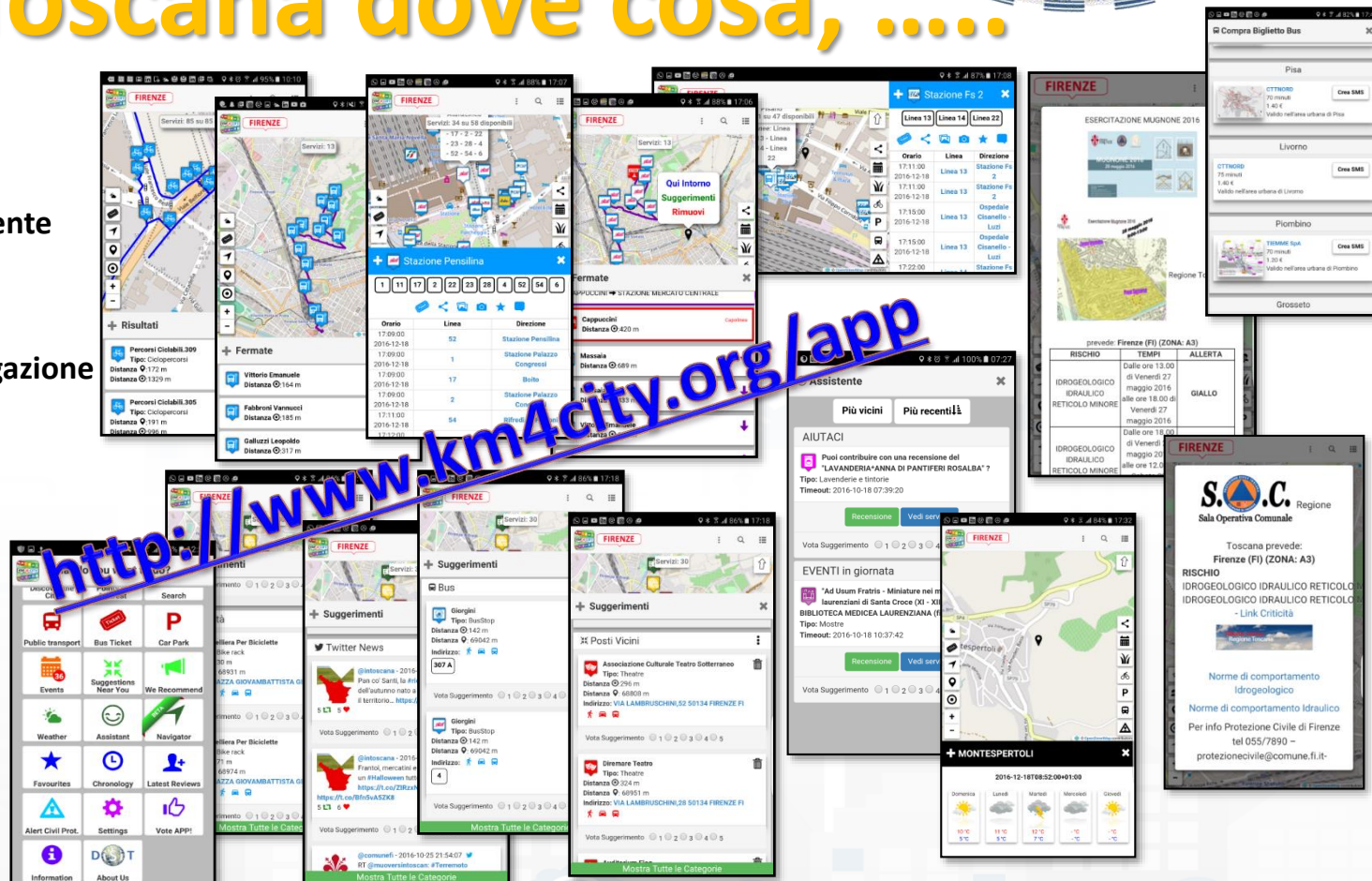






# Toscana dove cosa, .....

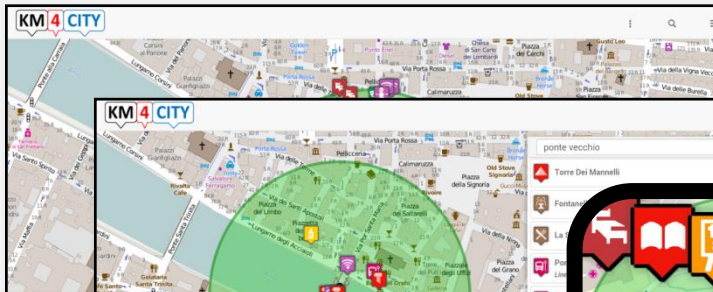
- Tutta la Toscana
- Personalizzabile
- Profilata per tipo di utente
- Trasporto pubblico
- Traffico, percorsi, navigazione
- Parcheggi liberi
- Costi benzina
- Suggerimenti
- Assistenza
- Protezione civile
- Meteo
- Biglietti bus
- Punti di Interesse
- Contributi degli utenti





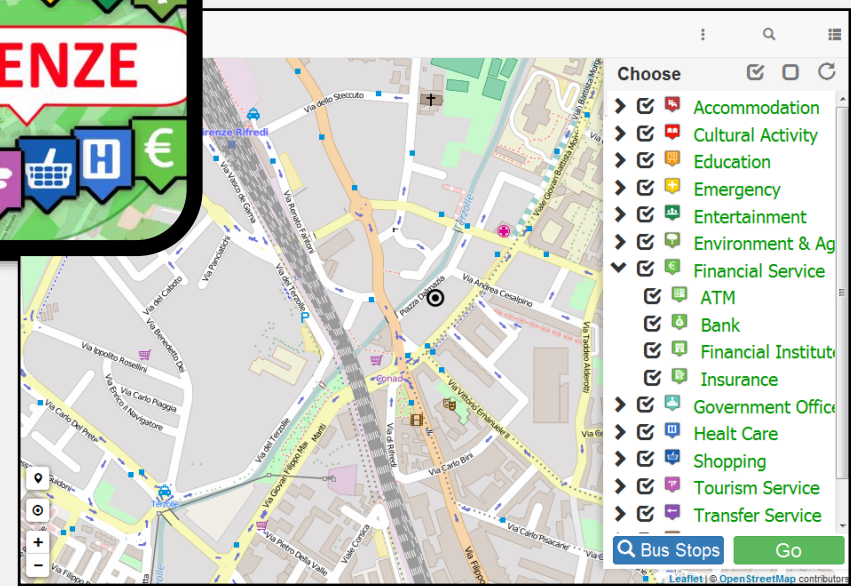
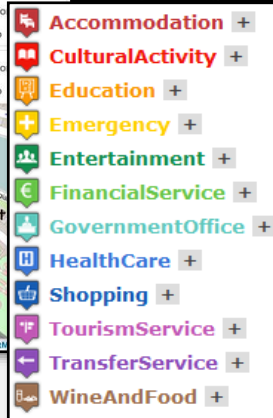
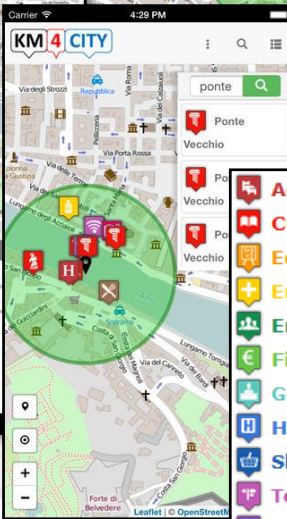
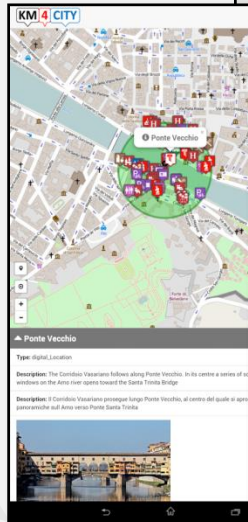
# Km4CityMobile App: Google Play and Apple Store

- <https://play.google.com/store/apps/details?id=org.disit.siiMobile>
- <https://itunes.apple.com/us/app/florence-km4city/id1028356115?mt=8>



■ web application

■ <http://www.km4city.org>

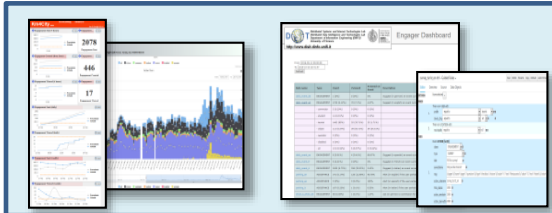




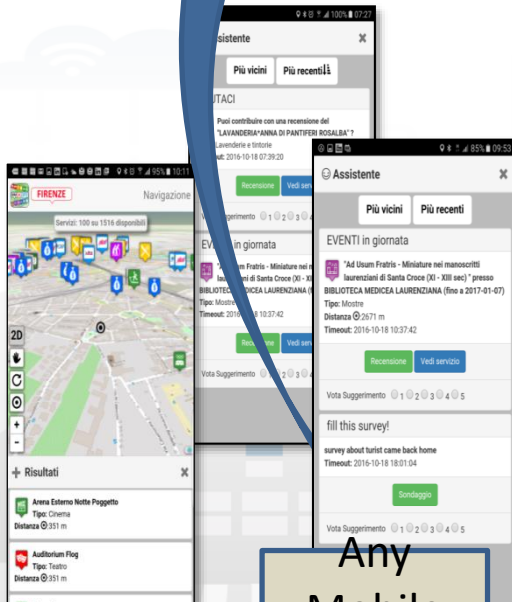
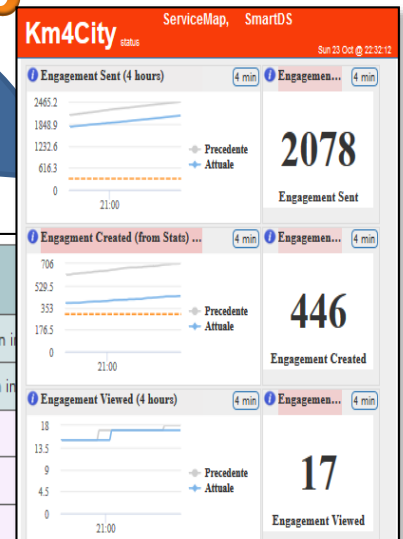
# User influencing, engaging, monitoring & Follow Up



## City & City Strategy Editor



Rule name	Type	#sent	#viewed	#viewed on #sent	Description
daily_event_de	ENGAGEMENT	1 (0%)	0 (0%)	0%	Suggest (in german) an event currently on in
daily_event_en	ENGAGEMENT	1720 (2.12%)	70 (7.1%)	4.07%	Suggest (in english) an event currently on in
- commuter		5 (0.29%)	0 (0%)	0 (0%)	
- student		14 (0.81%)	0 (0%)	0 (0%)	
- tourist		1462 (85%)	25 (35.71%)	25 (1.71%)	
- citizen		113 (6.57%)			
- operator		0 (0%)			
- disabled		0 (0%)			
- all		119 (6.92%)			
daily_event_es	ENGAGEMENT	6 (0.01%)			
daily_event_fr	ENGAGEMENT	6 (0.01%)			
daily_event_it	ENGAGEMENT	5459 (6.73%)			
parking_en	ASSISTANCE	141 (0.17%)			
parking_es	ASSISTANCE	3 (0%)			
parking_it	ASSISTANCE	187 (0.23%)			
shoot_a_photo_de	ENGAGEMENT	68 (0.08%)			



Any  
Mobile  
and Web  
App

### Inform

You have parked out of your residential parking zone  
The Road cleaning is this night  
The waste in S.Andreas Road is full

### Engage

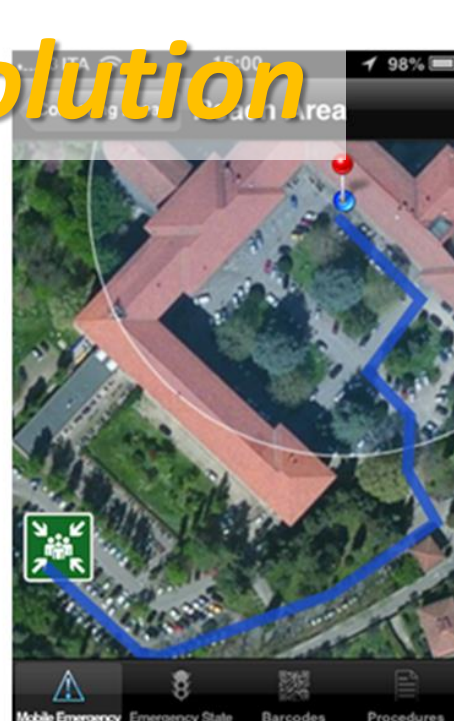
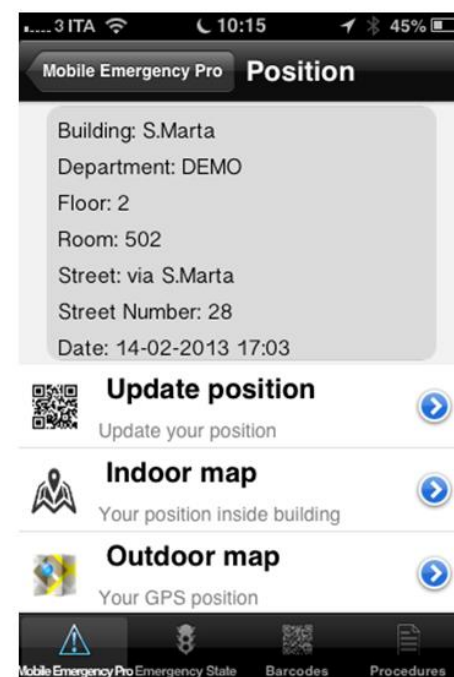
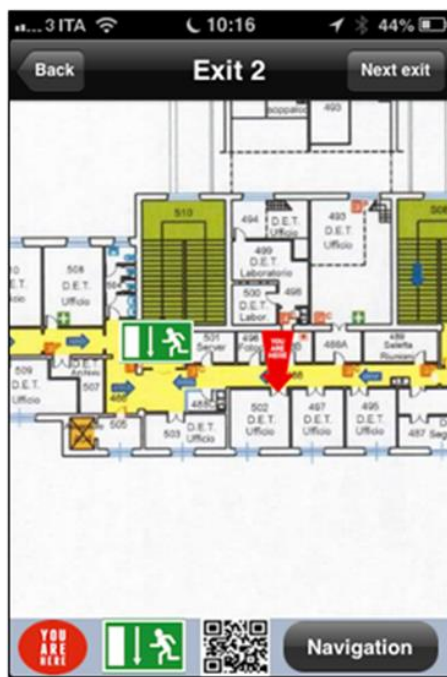
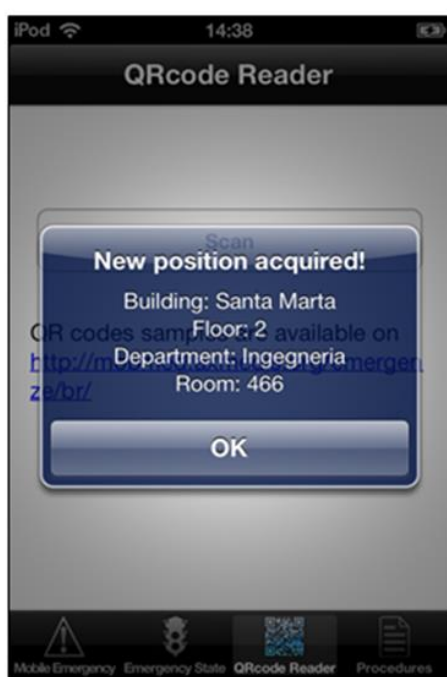
Provide a comment, a score, etc..

### Stimulate / recommend

Events in the city, services your may be interested, etc..

### Provide Bonus

Since you have parked here you we can get 1 Bonus  
We suggest you to leave the car out of the city, this bonus can be used to buy

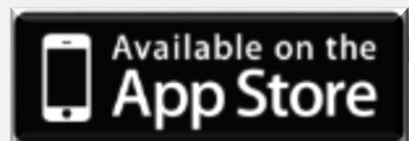


# Integrated Indoor/outdoor solution





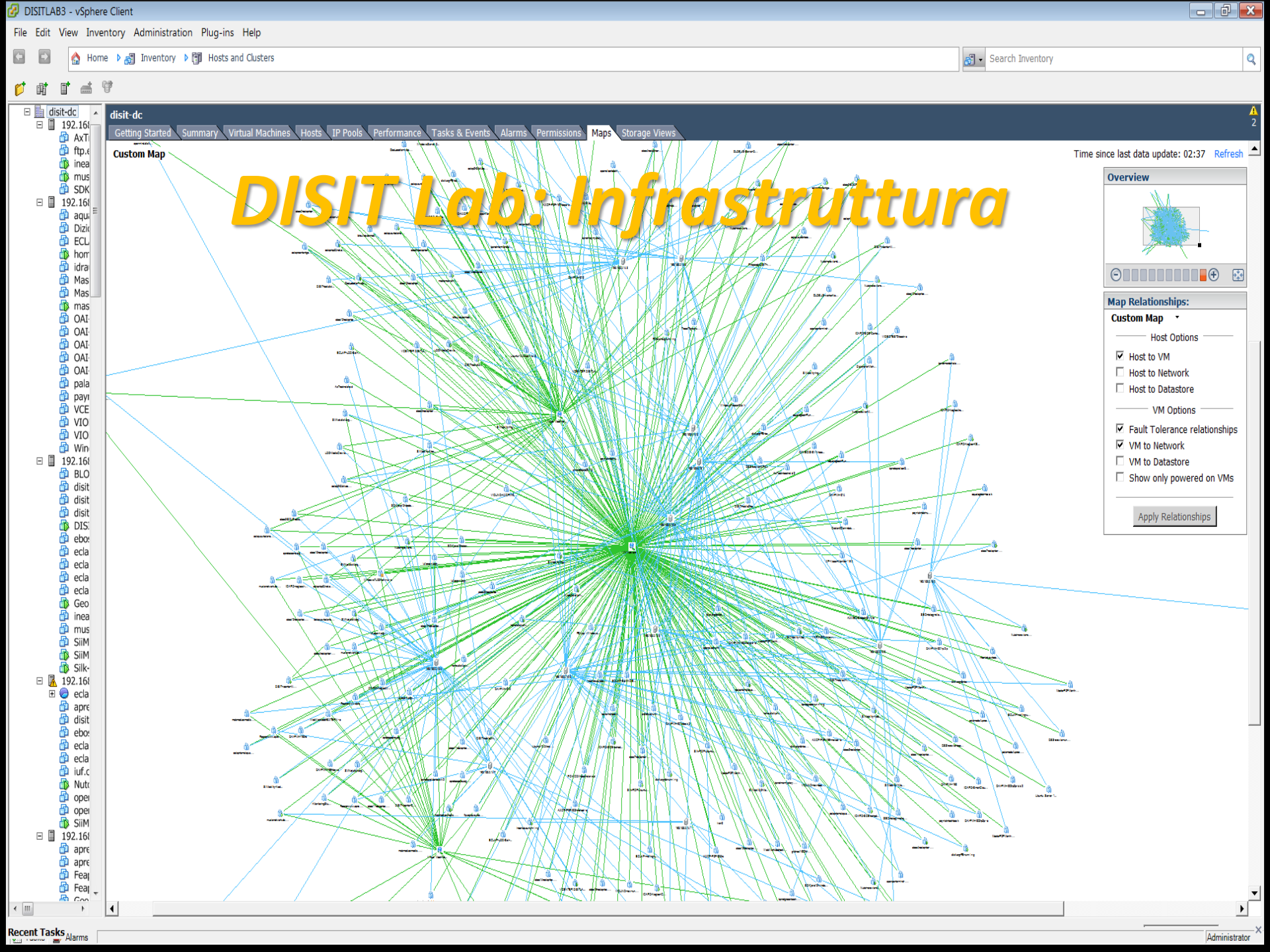
# anywhere learning



# Infrastructure and support for

- **Research group with more than 20 years of activities**
- **Cloud and data center** with several servers and more than 450Tbyte storage in raid 50.
  - Managing several infrastructure: Km4City, Sii-Mobility, ECLAP, ApreToscana, IUF, SMNET, etc.
- **IOT center:** reference center for Fluctus, UDOO, e Intel Galileo
- **Open Data and Linked Open Data center**
  - **Integration of more than 400 different Open Data** sets coming from Tuscany area (geographical information, ambient and weather, transportation and mobility, public administration and services, statistics, point of interest, sensors, events, time lines, etc.) see [Sii-Mobility project](http://www.disit.dinfo.unifi.it/siimobility.html) <http://www.disit.dinfo.unifi.it/siimobility.html>
  - **LOD** for global linked data <http://LOG.disit.org>
- **Technology Transfer** to SMEs via [APREToscana](http://www.apretoscana.org/) <http://www.apretoscana.org/> and [CSAVRI](http://www.csa vri.org/) center for TT and incubator.
- Management of Call for proposals in EC projects
- Project Management, Dissemination Management, Exploitation Plan





# ***DISIT Lab***

**Distributed Data Intelligence and Technologies Lab**  
**Distributed Systems and Internet Technologies Lab**

***Paolo Nesi***

Department of Information Engineering

University of Florence

Via S. Marta 3, 50139, Firenze, Italy

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